

City of Garden Grove
WEEKLY CITY MANAGER'S MEMO
April 21, 2022

TO: Honorable Mayor and City Council FROM: Maria Stipe, Assistant City Manager
Members

I. DEPARTMENT ITEMS

- A.** UPCOMING LEAD AND COPPER SAMPLING PROJECT
Bill Murray provides information on the Lead and Copper Rule Sampling Project that will be conducted by Public Works beginning in June through mid-September 2022.

- B.** LETTER OF SUPPORT
A copy of the letter of support from Mayor Jones for BPSOS-Center's Congressional Spending Request is attached for your information.

- C.** PUBLIC WORKS CAPITAL IMPROVEMENT PROJECTS
Capital Improvement Project updates for the Public Works Engineering and Water Services divisions are included for your information.

II. ITEMS FROM OTHER GOVERNMENTAL AGENCIES, OUTSIDE AGENCIES, BUSINESSES AND INDIVIDUALS

- A.** A copy of the letter from California State Senator Thomas J. Umberg, of the 34th district, in thanks for the "Re-imagine Garden Grove" Open Streets event.

- B.** Submission of Emergency Operations Plan in Compliance with Decision 21-02-029 from Southern California Edison

- C.** Southern California Edison Company's Notice of Filing an Application for a Commission Finding that its Procurement-Related and Other Operations for the Record Period January 1 Through December 31, 2021 Complied with its Adopted Procurement Plan; for Verification of its Entries in the Energy Resource Recovery Account and Other Regulatory Accounts; and for Recovery of \$25.706 Million Recorded in Five Accounts

- D.** Care Ambulance 1st Quarter 2022 Compliance Report and March 2022 Compliance Report.

- E.** Memorandum from Mr. Larry Dick and Mr. Bob McVicker of the Municipal Water District of Orange County (MWDOC) outlining monthly water usage data figures, an estimate of Tier 2 volume for MWDOC, and selected water supply information.

Weekly Memo

4/21/2022

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- **OTHER ITEMS**

- SOCIAL MEDIA HIGHLIGHTS AND NEWSPAPER ARTICLES

- Copies of the week's social media posts and local newspaper articles are attached for your information.

- MISCELLANEOUS ITEMS

- Items of interest are included.



Maria Stipe

Assistant City Manager

LEAD AND COPPER SAMPLING PROGRAM

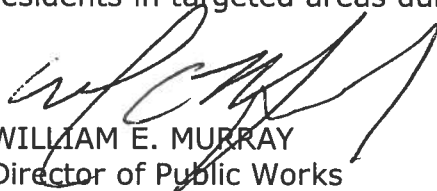
April 19, 2022

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Staff is in the process of notifying targeted sampling site customers and/or homeowner associations for voluntary participation in the sampling process. Notification letters will be mailed to residents in mid-May. These letters ask residents to return volunteer request forms which will allow staff to contact and coordinate the sampling. The sampling will begin in June and completion is expected by mid-September 2022.

SUMMARY

Staff has designed a program to meet the requirements of the Lead and Copper Rule. The program will involve sampling for lead and copper at a minimum of 50 residences between June and September. Letters will be sent to pre-selected residents in targeted areas during the month of May.



WILLIAM E. MURRAY
Director of Public Works



BY: Cel Pasillas
Water Quality Supervisor



CITY OF GARDEN GROVE

Steve Jones

Mayor

Diedre Thu-Ha Nguyen

Mayor Pro Tem - District 3

George S. Brietigam

Council Member - District 1

John R. O'Neill

Council Member - District 2

Patrick Phat Bui

Council Member - District 4

Stephanie Klopfenstein

Council Member - District 5

Kim Bernice Nguyen

Council Member - District 6

April 20, 2022

Re: Letter of Support to BPSOS-Center for Community Advancement for Congressional Spending Request

Dear SAMHSA and Congressman Lowenthal:

On behalf of the City of Garden Grove, I am writing to express my support for BPSOS-Center for Community Advancement's (BPSOS-CCA) application for the Congressional Spending Request to apply for the community project funding within Substance Abuse and Mental Health Services Administration (SAMHSA) to be implemented in the 47th District including the counties of Orange and Los Angeles, CA.

BPSOS-CCA is based in Orange County, a 501(c)3 nonprofit organization offers the following services: parent mentorship for families with intellectual/developmental disabilities, chronic disease support group and workshops, free healthcare enrollment through Covered California, mental health workshops for Vietnamese community members, API cultural competency training and free adult education classes.

Since 2019, the City of Garden Grove has partnered with BPSOS-CCA to transform the health and mental health systems through various activities including promotion of meaningful inclusion of diverse, racial, and ethnic community members who are underrepresented in the mental health network, and promotion of the inclusion of cultural competency in the training and education programs. BPSOS-CCA has consistently demonstrated exceptional services by incorporating family resiliency and recovery into program projects to reduce health disparities for underserved mental health consumers including individuals with limited in English proficiency, Asian Americans, elderly, immigrant and refugee populations, and individuals with intellectual and developmental disabilities.

The City of Garden Grove is excited to support this proposal submitted by BPSOS-CCA. The community project requested will improve the capacity of local mental health systems to respond to the mental health needs of the diverse population in California. We will continue working collaboratively with BPSOS-CCA to ensure all

Letter of Support to BPSOS-Center for Community Advancement for Congressional
Spending Request
April 20, 2022
Page 2

California residents have access to and utilization of mental health services. We believe our support and commitment will significantly transform the mental health system through this community project.

Sincerely,

A handwritten signature in black ink that reads "Steve Jones". The signature is written in a cursive, flowing style with a prominent initial "S".

Steve Jones
Mayor

PUBLIC WORKS CAPITAL IMPROVEMENT PROJECTS

Project Status Report

April 18, 2022

ENGINEERING DIVISION - CAPITAL PROJECTS

The following are capital construction and design projects under the administration of the Engineering Division and their present status. This covers approximately through the next year.

CONSTRUCTION PROJECTS

CP-1090000 – Euclid/Westminster Intersection Improvement (MIKE S)

Proposed improvement: Add a southbound right turn lane & EB right turn lane

- OCTA awarded \$1M Regional Capacity Program grant to City May 3, 2021.
- **Low Bidder:** RJ Noble **Low bid:** \$1,122,070 **Award:** October 13, 2021
- **Construction Start:** February 7, 2022
- **Status:** Waiting on Traffic Signal Subcontractor to complete traffic signal pole installation.

CP-1007000 – Acacia Storm Drain (MIKE S)

Acacia Ave floods regularly and water ponds in several front yards in the area.

- **Alignment:** Acacia Ave from Dale to Josephine, Josephine from Acacia to Woolley
- **Low Bid:** \$3.2 M **Awarded:** 12/14/21 to Vasilj, Inc.
- **Working Days:** 120 **Start Date:** February 7, 2022
- 18" City of Westminster water transmission line is complete and accepted by C.O.W.
- Storm drain construction is at Adelle Street. Progress is good.
- Water line on Woolley complete. Waiting on water meter boxes due to supply chain issues.

CP-1045000 – Chapman at Lamplighter Traffic Signal

- This project is combined with the Traffic Signal Modifications below.
- Construction start: 4/6/2022
- Status: Currently potholing for signal pole footings.

VAR – Traffic Signal Modifications (KEN & JUAN)

These projects will upgrade the traffic signals at all the intersections listed below:

Location

- Garden Grove Blvd & Gilbert
- Garden Grove Blvd & Casa Linda
- Euclid & Stanford
- Brookhurst & Stanford

Low Bidder: Elecnor Belco **Low bid:** \$1,276,196 **Award:** February 8, 2022

- Construction start: 4/6/2022
- Status: Currently potholing for signal pole footings.

Capital Projects - Project Status Report

April 18, 2022

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DESIGN PROJECTS

CP-1259000 – Acacia Neighborhood Street Improvements Const: **2022** (MIKE S)

Scope: Residential streets bounded by Dale, Stanford, Josephine and Garden Grove Blvd
Fund 602 Water Capital = \$700,000 & CDBG funding

- Residential streets are severely cracked and failing
- Street Imprvmnts: Street reconstruction & widening with new curb, gutter and sidewalk
- **Street Design Status:** Plans 75% complete
 - Utility poles need to be relocated to complete street work – coord underway
 - City returned comments to SCE on relocation plans. Staff waiting on revised plan to review and approve.

CP1297022 – Lampson Ave Rehab – Harbor to Haster L= 2600' (NAVIN)

Budgetary Estimate = \$300 k (design, construction, contingency & const engineering)

- Rehab Type: Crack Fill & Slurry Seal
- Schedule: Construction summer 2022
- Status: Plans 100% complete

CP-1253000 – Hazard Ave Rehab v2.0 – Bushard to Ward L= ~5000' (NICK)

Budgetary Estimate = \$900k for City of GG, \$450k for Westminster
(design, construction, contingency & const engineering)

City of Garden Grove is Lead Agency

- Rehab Type: 2" Mill & Fill with digouts (1/2 FR-ARHM, 1/2 ARHM)
- Schedule: Construction summer/fall 2022
- Status: Design complete – City of Westminster reviewing.
- GG City Council approved cooperative agreement
- Project will include **McFadden from Ward to 600' E of Ward Street**
- Budgetary Estimate = \$500K

CP1320000 – Chapman Ave Rehab – Nelson to Euclid L= 1270' (NICK)

- Rehab Type: Slurry Seal with crack seal and minor repairs
- Schedule: Construction summer 2022
- Status: Design complete

CP1321000 – Chapman Ave Rehab – Euclid to 9th L= 2610' (NICK)

- Rehab Type: 2" Mill & Fill with digouts and ARAM
- Schedule: Construction summer 2022
- Status: Design complete

Budgetary Estimate = \$1.1 M for CP1320 and CP1321 Projects

CP1323000 – Mays – Yockey to Magnolia L= 1250' (NAVIN)

- Rehab Type: Reconstruction with Full-Depth Reclamation Process
- Schedule: Construction summer 2022
- Status: Soils Investigation complete. Plans 90% complete.

Capital Projects - Project Status Report

April 18, 2022

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CP1322000 – Newland Street – Trask to GG Blvd L= 2575' (NAVIN)

- Rehab Type: Reconstruction with Full-Depth Reclamation Process
- Schedule: Construction summer 2022
- Status:
 - Design complete
 - Caltrans permitting underway

CP-1196263 – Westminster Ave Rehab – Magnolia to Bushard L= 2600' (NICK)

Budgetary Estimate = \$600k for City of GG

City of Westminster is Lead Agency

- Rehab Type: Reconstruction and mill & fill, City of GG owns only #3 WB lane
- Schedule: Construction summer/fall 2022 – (Start construction on June 6, 2022 after school year is over)
- Status: Design complete

CP-1196273 – Westminster Avenue Rehab – Newhope to Harbor Blvd (NICK)

This is a cooperative project with the City of Santa Ana. **Santa Ana is Lead Agency**. This project construction is slated for summer 2022

Budgetary Estimate: \$300K

Rehab Type: 2" mill and fill w/dig outs

Status: Design 60% complete

CP1297022 – Chapman Ave Rehab – Springdale to Western L= 5300' (NICK)

Budgetary Estimate = \$3.0 M (design, construction, contingency & const engineering)

Rehab Type: 2" Mill & Fill with digouts and ARAM

- Schedule: Construction fall 2022
- Will include one grooved cross gutter replacement @ Chapman & Jasper
- Status: Received Union Pacific Railroad consent letter/Design 95% complete
- Will incorporate relandscaping of parkways from Emerald Street to Wild Goose Street

CP1297022 – Garden Grove Blvd Rehab – Harbor to Fairview L= 5100' (NAVIN)

Budgetary Estimate = \$2.2 M (design, construction, contingency & const engineering)

- \$500k grant funding from FHWA (federal funds) through OCTA
- Rehab Type: 2" Mill & Fill with digouts and ARAM
- Schedule: Construction summer/fall 2022
- Status: Base plan completed

Capital Projects - Project Status Report

April 18, 2022

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CP-1303000 – Harbor/Garden Grove Intersection Improvement (NAVIN)

Proposed improvement: Add 2nd NB left turn lane, EB right turn lane & new traffic signal

- Estimated Project Cost: **\$3.135 M**
- Status: Finalized lane configurations approved by City Engineer 09/13/2021
- OCTA recommends project for Intersection Capacity Enhancement (ICE) grant funding. Goes to OCTA Board for (anticipated) final approval in April.
- Possible funding through future federal infrastructure bill

CP1297022 – Lampson Ave Rehab – Springdale to Knott L= 2600' (NICK)

Budgetary Estimate = \$350 k (design, construction, contingency & const engineering)

- Rehab Type: Digouts, Crack Fill & Slurry Seal
- Schedule: Construction delayed to summer 2023 due to sewer project conflict
- Status: 80% complete plans

Magnolia Street – Utility Undergrounding – GG Blvd to Mac Alpine (NICK & MARK)

Project designed and funded by SCE

- Cost for undergrounding has increased to \$550/lf: total = \$5.8M in 2020 dollars, therefore Edison has reduced the scope of work to accommodate the available budget
- Restarted project w/ meeting on 09/23/21
- Status: 70 sheets of traffic control plans are approved by City
- SCE's will begin bidding the project in April. Construction estimated beginning summer 2022. (July/August)
- Spectrum will relocate facilities **after** SCE completes project. AT&T will ultimately remove poles after Spectrum finishes their work.

CP-1047000 – Civic Center Drive – Median & Parking Modifications (MIKE B.)

Modify CCD median island and install angled parking in NB lanes

- Survey info received.
- Status: Concept plans started. Further design dependent on issuance of grading permit for proposed Cottage Industry development

VAR – Traffic Signal Synchronization Projects (Multijurisdictional) (DAI, KEN, JUAN)

These projects will synchronize the traffic signals and will upgrade the equipment at all the intersections listed below:

<u>Location</u>	<u>Status</u>	
• CP-1109000 Katella Avenue	Field equipment installed	Construction 100%
• ->	Implementing signal timing	
• CP-1180000 Valley View	Postponed until 2022*	Design 0%
○ *Funding issues related to Covid-19 for H.B & Westminster		

Capital Projects - Project Status Report

April 18, 2022

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Traffic Signal Modifications

- Garden Grove Blvd & Galway Design 95% - AT&T Utility Conflicts – Therefore, not included in this year's bid package above

Grooved Cross Gutter Replacement

(NICK)

There is currently one known grooved cross gutters on **Chapman Avenue at Jasper Street**. It will be replaced with a regular cross gutter and modifications to the existing street to adjust surrounding grades.

- **Status:** design complete.
- Will be included with the Chapman Ave Rehab – from Springdale to Western



ITEMS OF INTEREST

(But not Capital Project's Work)

City Manger's Office

City Hall Security Upgrades

- Bids were opened 11/16/21 **Low Bid: \$795k Low Bidder: Thomco**
- Award Contract: 12/14/21
- Status: Demolition complete. Construction 30% complete

cc: B. Murray, T.J McGovern, R. Meeks, L. Ruitenschild, M. Gray, L.Tapia, A. Pulido, J. Goddard, Noelle Kim, Ana Neal, R Leyva, B Eurs, Carolyn M., Emily T, Karen F., R. Jacot, K. Dibaj, R. Manson, Buster E., Patti W., Susan Morgan, David Ortega, Alicia Hofer, Lorena Soules

PUBLIC WORKS CAPITAL IMPROVEMENT PROJECTS - STATUS REPORT

April 18, 2022

WATER SERVICES DIVISION

UNDER CONSTRUCTION

SANITARY SEWER

- **CP1141000 Partridge Lift Station Improvements Project** –The District has been experiencing frequent pump clogging caused by wet wipes from the tributary area. The District is considering to install a new grinder at the upstream of the lift station. Staff has hired AKM to provide a preliminary design of the grinder installation for the Partridge Lift Station.

Project Limit: Partridge Lift Station
Contractor: Pacific Hydrotech Corp
Bid Amount: \$614,900

Status:

- Project is approx. 70% complete. SCE and Contractor has completed the work. Electrical Subcontractor is troubleshooting some wiring issues that burned out the control power supply. The contractor is looking into the matter on how to resolve the issue.
- **CP1244000 Sewer Main Replacement Project 2&3**–The Sewer Rehabilitation Plan Phase 1, Sewer Main Replacement Project 2 (at Galway Street, Gilbert Street, Kerry Street, Kellogg Way, Alley near Belfast Drive, Crosby Ave, Central Avenue, and Acacia Avenue) and Project 3 (Trask Avenue, Edgebrook Drive, Garden Grove Boulevard, and Sycamore Street) are two of many projects designed to address defective sewer pipe throughout the City. The sewer improvements will consist of approximately 4,400 feet of sewer pipes, includes both design and optional construction management/inspection services.

Project Limit: See Location Map
Consultant: JIG
Contractor: Kordich
Bid Amount: \$1,961,050

Status:

- Project is 85% complete. Contractor has completed all the sewer main replacement. Manhole Lining work remains to be completed. In addition, the work for traffic's sign contract (~10% of the contract price) will be completed at the beginning of June.
- **CP1245000 Sewer Main Lining and Spot Repairs Projects 3&4**–This project consists of rehabilitating approximately 22,813 linear-feet of 8-inch & 10-inch sewer using UV-Cured Glass Reinforced Plastic cured-in-place liner. The project will be at various locations throughout the City. The project will also include spot repairs, sewer lateral reinstatements and top hat sewer

- lateral seals. The project includes both design and optional construction management/inspection services.

Project Limit: See Location Map
Consultant: Gannett Fleming, Inc
Contractor: Tunnelworks Services, Inc.
Bid Amount: \$1,221,976

Status:

- Project is approx. 80% complete.

WATER

- **CP1205000 Magnolia Reservoir and Booster Pump Station Rehabilitation Project** (GG Project #7402) – The reservoir repairs consist of crack and joint repair, construction of seismic curb, roof waterproofing, rust spot repair, and the addition of a fall protection system. The repair work for the pump station consists of replacement of the existing engine and booster pump, replacement of the existing exhaust system, replacement of the existing catalytic converter, replacement of two 10-inch butterfly valves, replacement of the 10-inch check valve, refurbishment of the existing flow control valve, and replacement of the roof and existing removable dormer.

Project Limit: Magnolia Park (No traffic impact).
Contractor: Pacific Hydrotech Corp. (PHC)
Bid Amount: \$3.2 M

Status: Project is approx. 70% complete. Contractor continues to work on the pump station and testing the application of the waterproofing product on the reservoir.

- **OCWD PFAS Final Treatment Design** – CDM Smith is one of the 6 consultants that OCWD has retained to perform final design for well head treatment of the City's 7 affected wells. Ion Exchange has been selected as the preferred treatment approach for all the well sites due to space constraint.

Project Limit: Well 19, Well 29, Well 30, Lampson Reservoir and Booster Station, West Haven Reservoir and Booster Station
Consultant: OCWD – CDM Smith
Contractor: Pacific Hydrotech Corp
Bid Amount: \$12.8M

Status:

- Project is approx. 65% complete. PHC continues with work at Well 29 and Well 30 sites. At the Well 29 Site, contractor has to resample the treatment system using well water after failing one of the two Bac-T samples and both of the plate count samples. At Well 30, City is flushing the well this week to prepare for sampling and the resin delivery at this site.

- **Alwood Ave and Anthony Ave Water Improvement Project** – This water main replacement project includes two of the high priority fire flow capacity deficient areas identified in the 2020 Water Master Plan. Project consists of approximately 1,300 ft of 12-in diameter pipe, 2,850 ft of 8-in diameter pipe including hydrants, fittings and appurtenances, trenching, backfilling, compaction, and pipe disinfection and testing.

Project Limit: Alwood Ave and Cole St; Anthony Ave and Acacia Ave between Josephine St and Magnolia St.

In-House Design

Contractor: All Cities Engineering Inc.

Bid Amount: \$1.6 M

Status: Construction began on 4/4. Contractor has finished installing all the pipes in Acacia Ave. They are on schedule to complete that street by first week of May.

UNDER DESIGN

SANITARY SEWER

- **CP1282000 Sewer System Rehabilitation Plan – Phase II** – This project includes CCTV inspection and system analysis of close to 500,000 linear feet of District’s sewer system. Similar to the Phase I study, projects will be identified to rehabilitate sewer mains that have major to severe structure defects.

Project Limit: South of Katella Ave, West of Lewis Street, North of Westminster Ave, and East of Euclid St.

Consultant: AKM

Status:

- Consultant anticipates to have a preliminary project list by end of April.

- **CP131000 Sewer Improvement Project – Lampson Ave and Lamplighter** – This project is to redirect sewer flow away from Lenore Ave. Currently, the sewer main in this street is capacity deficient. This project will install approximately 1,100 ft of a new 10-inch sewer from Lampson Ave and Lamplighter to Lampson Ave and Springdale St.

Project Limit: From Lampson Ave. and Lamplighter St to Lampson Ave. and Springdale St.

Consultant: AKM

Status:

- Staff is waiting for AKM to deliver the design specification.

- **CIP Project 92 (Donegal Drive Sewer - GGSD Project JL1299000)** – Staff is exploring the feasibility of constructing a 12-in sewer replacement inside a commercial property at 9625 Bolsa Ave. This will alleviate the sewer deficiency in the area.

Project Limit: Donegal Drive (Washington Ave. to Bolsa Ave.)

Consultant: JIG

Status:

- Plaza owner not willing to work with the City.

WATER

- **SCADA Implementation Project** – The SCADA Master Plan has recommended 22 projects to be implemented over a 5-year period. The City is seeking for Program Management Services to facilitate the detailed design and implementation of these recommendations.

Project Limit: At the various water distribution facilities

Consultant: West Yost Associates

Status:

- FP2 – Pressure Monitoring Upgrade had bid opening on 3/31/2022. Staff has checked references on the lowest bidder and is working on contract package for May 13, 2022 council approval.
 - Consultant is working on the SCADA design upgrade for all the reservoir sites. Consultant is planning submitting 90% plans by end of April
 - Consultant is also working on the design of the Sanitation PLC Control Panel Upgrade.
- **County Orangewood and Dale Water Improvement Project** – This water main replacement project includes replacing over 7,500 ft of 6-in diameter main replacement with 8-inch main. In addition, this project will replace 12 of the dry-barrel hydrants with wet barrel hydrants. This will help improve the fire flow in this area.

Project Limit: Between Orangewood and Yorkshire and Dale and Nearing (See Project Map)

Consultant: Stantec

Status:

- Consultant incorporated the comments for the 90% and will be sending to the county for comments. Anticipate to have the 99% submittal in two weeks.
- **Engineering and Condition Assessment of Well Nos. 16, 19, and 25** – The 2020 Water Master Plan has identified three potable water wells that are closed to the end of their useful life. This project is to evaluate the well casing of each well to determine if they can be rehabilitated. This project also include optional engineering design service for Well 19 if the assessment determines that it can be rehabilitated. Well 19 is one of the wells that has PFAS concentrations that are above the response levels.

Project Limit: at each well site

Consultant: Civiltec

Status:

- Consultant submitted the 60% Design for the Well 19 rehab.

- **Public Works Yard Block Wall** – Civiltec Engineering has completed the design. Building Department reviewed and approved the plans.

Project Limit: Within the existing facility (No traffic impact).

Status:

- This project will be packaged with one of the water facility projects in the future.

SANITARY SEWER SHARED

City of Anaheim

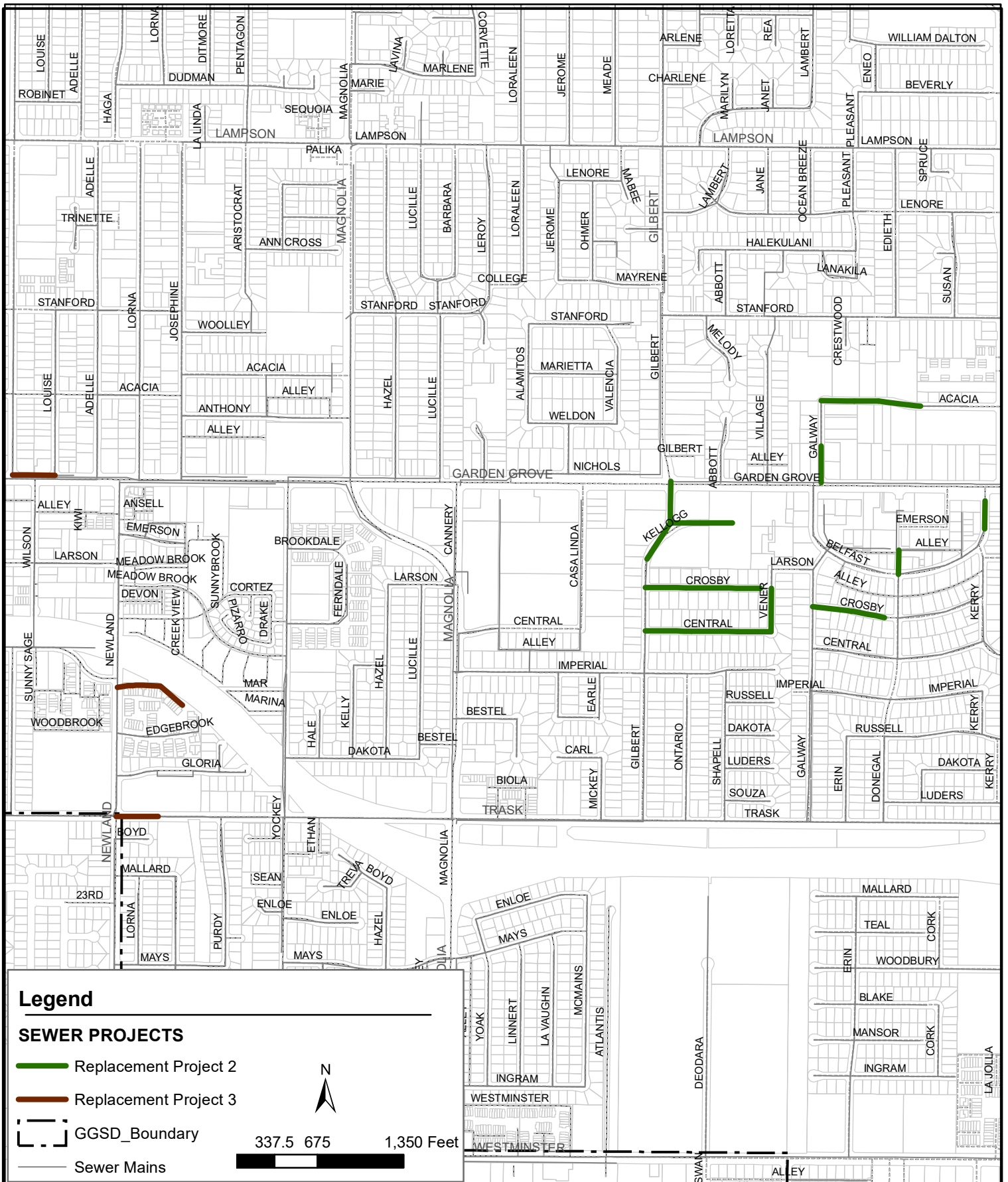
- Anaheim continues to resist updating 1986 Shared Sewer Agreement. The main stumbling block is that they do not want to lower the current d/D ratio of 0.75.

City of Santa Ana

- Santa Ana has agreed to include GGSD's portion of Westminster Sewer upgrade in their design and construction. Santa Ana City Council and GGSD Board have approved the reimbursement agreement between the City of Santa Ana and GGSD for this project.
- Santa Ana and GGSD staff agreed on the areas and contents of the shared sewer agreement. The final draft has been reviewed by attorneys. Santa Ana City Council approved the shared sewer agreement in August 2017. GGSD Board approved the agreement in October 2017.


City of Orange


- Water Services has initiated the conversation with City of Orange to draft a share sewer agreement. We have researched with the City Clerk to see if there is any existing share sewer agreement. The City Clerk did not find any.



Legend

SEWER PROJECTS

 Replacement Project 2

 Replacement Project 3

 GGSD_Boundary

 Sewer Mains



337.5 675 1,350 Feet

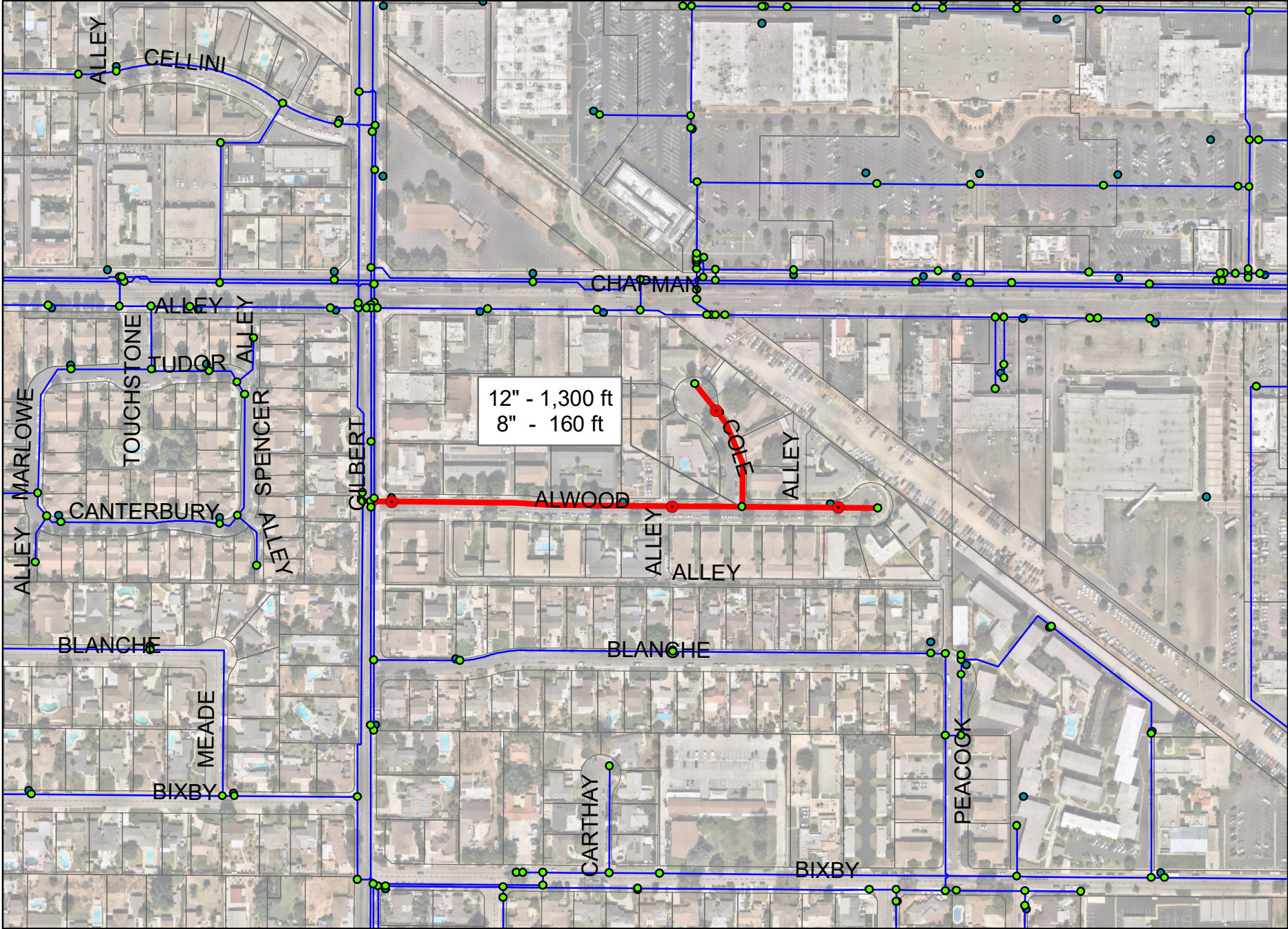


City of Garden Grove
Department of Public Works

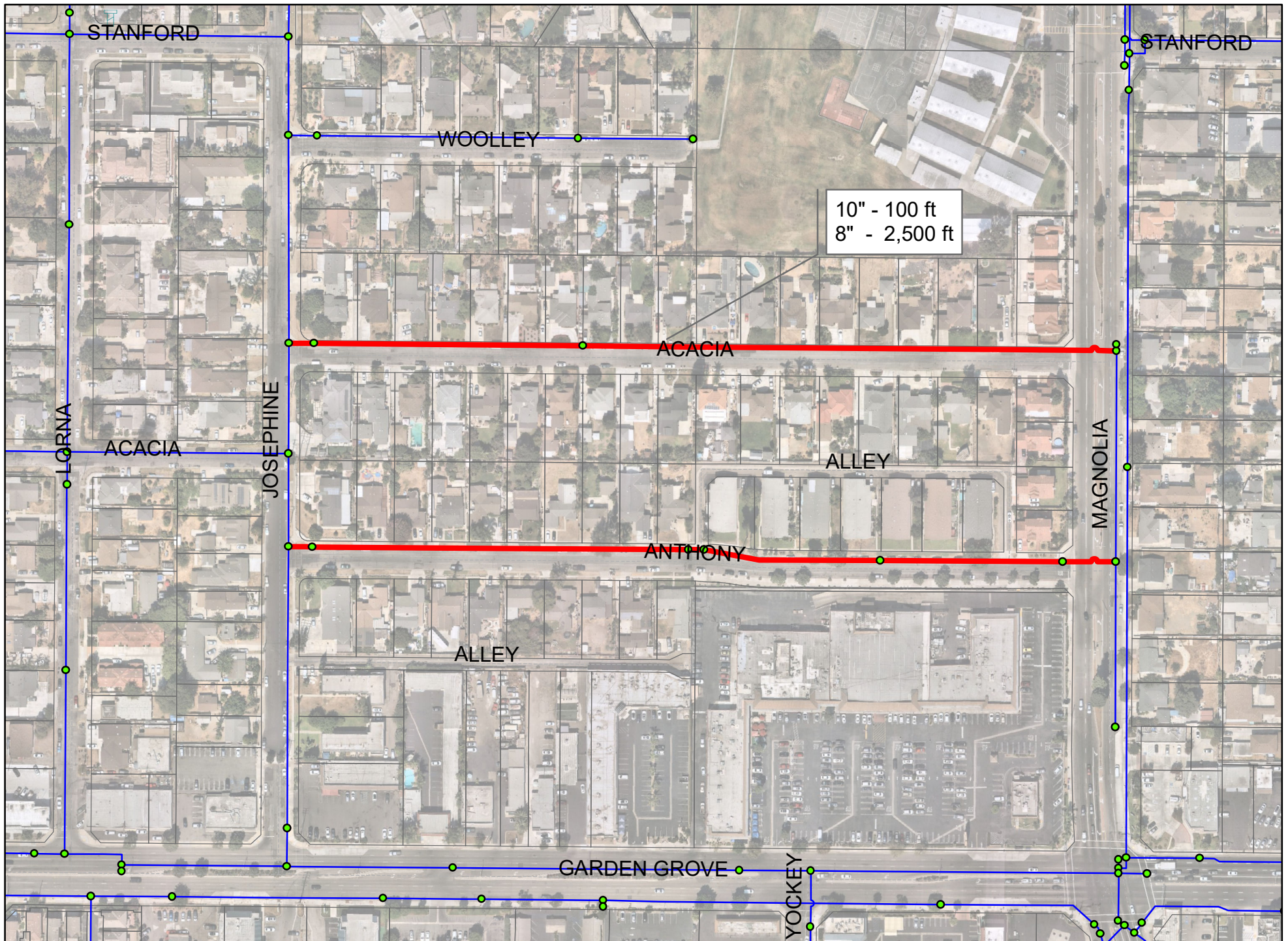
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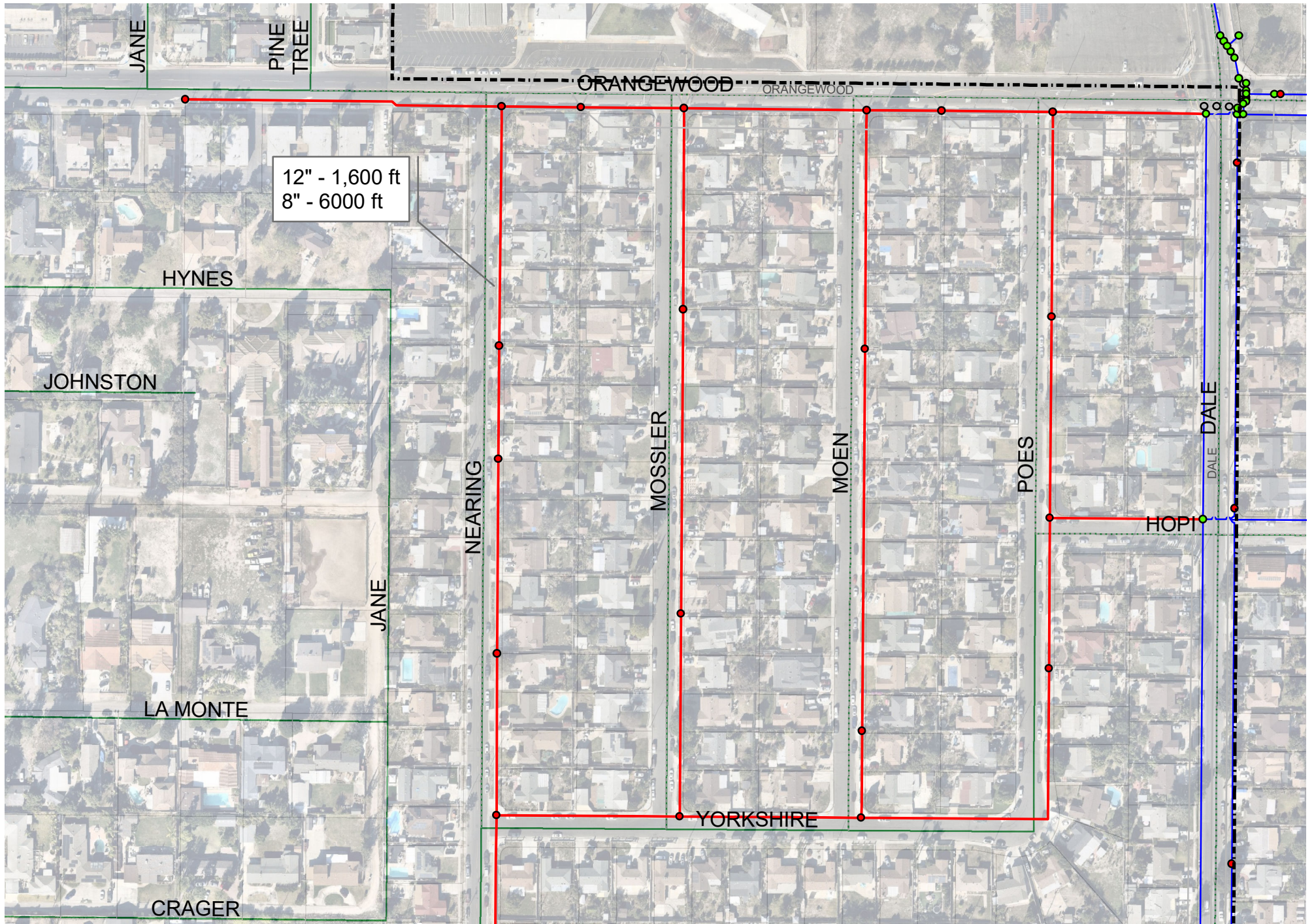
EXHIBIT A: LOCATION MAP
SSRP- PHASE I
SEWER REPLACEMENT PROJECT 2&3



In-House Design - FF02_Alwood and Cole



In-House Design - FF10_Magnolia_Anthony_Acacia



Small Diameter Upsize: Oranewood Dr and Dale St Water Replacment Project

April 8, 2022

To the Honorable Members of Garden Grove City Council,

I am very pleased to thank you Mayor Steve Jones and all of the Councilmembers of Garden Grove for the Open Streets Day. The Open Streets festival was very successful with more than 2 miles of running along the Medal of Honor Bike and Pedestrian Trail with the participation of many families of all ethnicities. The theme of the Open Streets day is "Re-imagine Garden Grove" which aims to revitalize the business potential and boost the city's economy as well as attract tourists. Thank you for bringing the community together. You are preserving cultural traditions for our community.

Sincerely,



Thomas J. Umberg
California State Senator, District 34



Gloria M. Ing
Senior Attorney
Gloria.Ing@sce.com

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2022 APR 18 PM 2:51

April 14, 2022

Via Email

Robert Osborn, Director (robert.osborn@cpuc.ca.gov)
Communications Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

**Re: Submission of Emergency Operations Plan in Compliance with
Decision 21-02-029**

Dear Mr. Osborn:

Pursuant to Ordering Paragraph 5 and Section 5.9.2 of the California Public Utilities Commission's (Commission) Decision No. 21-02-029, Southern California Edison Company (SCE) submits its 2021 Emergency Operations Plan for Edison Carrier Solutions. SCE's submission includes the Emergency Operations Plan, Emergency Contact Information, Emergency Preparedness Exercise Attestation, and Public Communications Plans.

Pursuant to Decision No. 21-02-029, SCE is also providing a copy of its submission to the California Office of Emergency Services (CalOES), the local emergency response managers within our service territory,¹ and serviceresiency@cpuc.ca.gov.

Very truly yours,

/s/ Gloria M. Ing

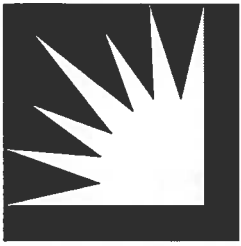
Gloria M. Ing

GMI/odg

cc: via email
serviceresiency@cpuc.ca.gov
Mark Ghilarducci, Director, CalOES (mark.ghilarducci@caloes.ca.gov)

via U.S. mail
SCE's Cities and Counties service list (CPUC Rule 3.2(b))

¹ Because SCE does not know the identities of the local emergency response managers within our service territory, SCE is mailing a copy of its 2021 Emergency Operations Plan to SCE's Cities and Counties Service List that SCE uses pursuant to Rule 3.2(b) of the Commission's Rules of Practice and Procedures. Because the distribution to our Cities and Counties is not electronic, SCE will be sending the 2021 Plan to these entities after the 2021 Plan is printed.



SOUTHERN CALIFORNIA
EDISON[®]

An *EDISON INTERNATIONAL*[®] Company

**Edison Carrier Solutions
2022 Emergency Operations Plan**

Compliance Report

April 12, 2022

ANNUAL COMPLIANCE REPORT OF EDISON CARRIER SOLUTIONS

APRIL 12, 2022

This report is submitted by Southern California Edison Company (“SCE”) in compliance with Decision No. 21-02-029 to Adopt Wireline Resilience Strategies. This compliance report comprises the following:

<u>Compliance Statement</u> : Summarizing SCE’s compliance with Decision to Adopt Wireline Resilience Strategies.
Edison Carrier Solutions Emergency Operations Plan
Appendix A: Emergency Operations Plan
Appendix B: Emergency Contact Information
Appendix C: Emergency Preparedness Exercise Attestation
Appendix D: Public Communications Plans

COMPLIANCE STATEMENT

Emergency Response Plan

As part of SCE's continued commitment to effective emergency response, SCE maintains a portfolio of emergency response plans, has a robust emergency organization and routinely exercises its emergency response capability. Approximately 4,300 personnel have completed training in general and Incident Command System (ICS) specific positions in the past two years. In addition, SCE conducts routine training with our field personnel on our emergency response processes, procedures and protocols.

Compliance with CPUC Decision 21-02-029 Section 5.9.2

This Edison Carrier Solutions Emergency Operations Plan complies with CPUC Decision 21-02-029 Section 5.9.2.

- This plan is submitted to the Commission's Communications Division Director, CalOES, and local emergency response managers within the ECS service territory.
- This plan includes:
 - Appendix A: Emergency Operations Plan
 - Appendix B: Emergency Contact Information
 - Appendix C: Emergency Preparedness Exercise Attestation
 - Appendix D: Public Communications Plans

Routine Updates

In compliance with industry standards, emergency plans are validated and updated as necessary. The SCE Edison Carrier Solutions Emergency Operations Plan was revised in preparation for the 2022 submission. The material was aligned to the phases of response, and actions were tied to execution checklists.

If Edison Carrier Solutions (ECS) makes substantive changes to its emergency operations plan, it will submit the revised plan to the CPUC within 14 days in compliance with CPUC Decision 21-02-029.

Emergency Training and Exercises

SCE has a robust training and annual emergency preparedness exercise program and ECS is incorporated as appropriate. Following the annual emergency preparedness exercise, SCE assesses the effectiveness of the exercise and modifies its emergency operations plans as needed.

Communications Strategy

In response to CPUC Decision 21-02-029, ECS updated and enhanced its communications strategy. A copy of this strategy is attached in Appendix D.

Annual Pre-Event Coordination

Edison Carrier Solutions will participate in Pre-Event Coordination through exchange of contact information, and participation in emergency exercises with external agencies, including CalOES.

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APPENDIX A EMERGENCY OPERATIONS PLAN

PURPOSE

The ***Southern California Edison Company (SCE) Edison Carrier Solutions (ECS) Emergency Operations Plan*** outlines a threat-specific strategy for mitigating, planning for, responding to, and recovering from disruptions to the system that cause an outage incident. Based on scenarios most likely to occur, it is intended to guide how ECS will coordinate critical preparedness, response, and restoration activities before, during and after an actual telecommunications outage incident.

ECS is a business unit within SCE. ECS is primarily established to provide commercial telecommunications services to telecommunications carriers, internet service providers, commercial mobile radio service providers, cable and satellite television companies, and enterprise customers. Service is provided to commercial customers only and ECS does not provide voice service or service to residential customers.

This plan outlines the roles and responsibilities for Incident Management Teams (IMT) during response operations. It is designed to help ensure safe and efficient restoration for any type of outage through consistent use of the Incident Command System, identification of applicable prioritization and restoration strategies, and the development of a common operating picture for communicating situational awareness to internal and external stakeholders. This plan does not supersede or replace existing procedures for safety, hazardous materials response, or other similar procedures adopted and in place, including and not limited to specific response plans prepared to address individual circumstances or to comply with regulatory requirements.

The ECS incident response and associated emergency response and recovery plans are governed and/or informed by the following:

- Federal Communications Commission's (FCC) network outage reporting regulations¹
- CPUC telecommunications outage reporting regulations²
- Telecommunications Service Priority (TSP) Program for National Security and Emergency Preparedness³
- CPUC Decision Adopting Wireline Provider Resiliency Strategies D.21-02-029
- CPUC General Order Number 95 and General Order Number 128

¹ 47 C.F.R. §4.1-4.15 <https://www.govinfo.gov/app/details/CFR-2015-title47-vol1/CFR-2015-title47-vol1-part4>

² CPUC General Order 133-C Rules Governing Telecommunications Services

³ 47 C.F.R. §64, Appendix A

PLAN ACRONYMS

AREP	Agency Representatives
BRDM	Business Resiliency Duty Manager
CFR	Code of Federal Regulations
CMC	Crisis Management Council
DWDM	Dense Wave Division Multiplexing
ECS	Edison Carrier Solutions
EOC	Emergency Operations Center
FCC	Federal Communications Commission's
ICS	Incident Command System
ICT	Incident Communications Team
IMT	Incident Management Team
IST	Incident Support Team
LNO	Liaison Officer
SCE	Southern California Edison Company
SOC	State Operations Center
SEMS	Standardized Emergency Management System
NIMS	National Incident Management System
TCC	Telecommunications Command Center
TTC	Transmission Telecommunications Organization

DRIVERS AND ASSUMPTIONS

ECS is actively engaged in managing potential reliability and safety impacts from incidents that may cause disruption to its commercial telecommunications system by prioritizing damage assessment, restoring critical infrastructure and communicating with internal and external stakeholders to increase situational awareness.

Specific drivers and assumptions for these events include, but are not limited to, the following:

- Damage assessment operations will be performed when safe to do so.
- Restoration activities may need to be prioritized based on response operations.
- Organizational units may be required to modify their daily operations to assist with incident management.
- Business Continuity and/or Disaster Recovery Teams may be activated for incident response operations.
- Local EOCs may be activated to coordinate city, county and state government response to an ECS incident.
- SCE and ECS personnel may be deployed to communicate and coordinate activities with city, county and state EOCs where necessary.

SCENARIOS AND POTENTIAL IMPACTS

The ECS Emergency Plan uses four incident intensity levels: Mild, Moderate, Severe and Catastrophic. These intensity levels are established for the ECS commercial telecommunications as a whole. The overall incident intensity level is based on an aggregation of individual trouble ticket information that has been augmented with consideration for unrelated widespread outages such system-wide interruptions.

ECS will base all prevention, mitigation, preparedness, response and recovery operations related to outage incidents on the following scenarios and potential impacts based on intensity.

SCENARIOS

Mild Incident Scenario

A mild incident is typically localized to one or more circuits with a single cause and normal resources are sufficient to manage response and recovery activities. Mild incidents are frequent, occurring several times a month. Characteristics include:

- Customer interruptions: "Standard" ECS customer outage with clear recovery path (fiber cut, equipment failure, and TCC/ECS working to resolve and communicate with customer). customers may be 'hard down' without service or 'non-redundant' with a backup circuit still functioning or in a ring with a secondary pathway.
- Restoration: There are sufficient field personnel, restoration technical resources (fiber optic cable, equipment, telecommunications cards, optics, etc.) and other technical or operations specialist resources.
- Majority of customers are typically expected to be restored in less than 24 hours.

Moderate Incident Scenario

A moderate incident is typically spread over multiple systems or in a more intense isolated incident that requires additional resources to manage response and recovery activities. Moderate incidents are experienced only a few times in any one year. Such incidents can be characterized by multiple ECS customers 'hard down' or critical systems impacted resulting in:

- Customer interruptions: Multiple customers carrying critical information/data impacting their businesses or the customers of their business. Such traffic may include cellular traffic, business data, first responder networks or other businesses where telecommunications services are critical to their operations.
- Restoration: Sufficient field personnel, restoration technical resources (fiber optic cable, equipment, telecommunications cards, optics, etc.) and other technical or operations specialist resources are available or may be reallocated to provide assistance with extended shifts for personnel. ECS Tier-3 support may potentially reroute customer traffic to other cables and/or systems based on priority and availability of fiber and network resources.
- TCC telephone bridge with ECS Tier-3 and other shared partners may be enabled. ECS leadership (via escalations) may be engaged as well to assist in managing customer expectations and communication.
- Majority of customers are typically expected to be restored in less than 48 hours.

Severe Outage Scenario

A severe incident is typically either an incident with escalating consequences affecting multiple systems or a severe-intensity isolated incident. Such incidents are rarely experienced on a yearly basis, occurring on average once or twice every ten years and are characterized by an extremely high number of outage related incidents resulting in:

- Customer interruptions: Complex ECS technical issue(s), customer issue(s) or incident requiring full ECS management and shared partner engagement for resolution. Examples include ECS major hub down, or major fire risking critical ECS circuits (cell sites, first responder network, etc.). An IMT may

be initiated and in place to manage the response to the outage(s) and coordinate restoration.

- Restoration: There may be insufficient field personnel and other constraints related to equipment spares, telecommunication cards, optics, or fiber optic cable (and/or field equipment). Additional assistance from other shared partners/vendors may be required.
- Majority of customers are expected to be restored in less than 72 hours.

Catastrophic Outage Scenario

A catastrophic emergency or incident may require additional assistance if the resources required to respond exceed the available SCE/ECS resources and restoration may be prolonged beyond 72 hours. Such incidents are extremely rare and may cause such significant damage to the system resulting in:

- A company-wide need to focus on restoration efforts.
- Customer interruptions: Major SCE event or Southern California Incident which engages the SCE IMT and affects critical ECS telecommunications systems, customers, and/or traffic. ECS engages the IMT and participates in the IMT as appropriate until issues resolved/stand down.
- Restoration: Potentially have insufficient field personnel and other constraints related to equipment spares, telecommunication cards, optics, or fiber optic cable (and/or field equipment). Additional assistance from other shared partners/vendors may be required. Service restoration is based on prioritization as described later.
- Restoration may be prolonged beyond 72 hours.
- Required replacements for equipment and cable damaged may exceed those available.
- Potential safety and/or health concerns.

POTENTIAL IMPACTS

Service outages that may pose a life safety risk to critical customers or essential services

Common scenarios may include the following:

- **Fiber Optic Cable Cuts** – Damage directly to a cable that can be caused by tree trimmer errors, contractor digging, rodents, etc. Cables are also damaged indirectly when the supporting pole is damaged due to fire, lightning, vehicle hit pole, etc.
- **Electronics Failure** – In telecommunications, the service provider (ECS) utilizes electronic equipment to serve customers. In this environment, equipment failure may cause service interruption. The electronics equipment may include: equipment chassis, modules/cards, and optics.
- **Cyber-Attack** – SCE has its own IT department that manages cybersecurity risk, prevention, detection, and mitigation. ECS works closely with the SCE cybersecurity team to monitor and manage cyber-attacks or other threats.
- **Fires** - The California fire season typically begins during the summer and peaks in the fall, but fires are becoming a more frequent threat year-round. Because fires often affect areas that are relatively inaccessible, outage lengths are usually much longer compared to other types of catastrophic events. Most fire recovery efforts and costs involve rebuilding and repairing cables and restoring telecommunications service after the fire has passed through affected areas and SCE has rebuilt poles and other aboveground structures.
- **Extreme Environmental Issues** - Extreme environmental (and weather) challenges such as earthquakes, lightning storms, significant rainstorms, cold weather including snow and sleet, and windstorms have the potential to cause extensive damage. Any of these scenarios can limit ability to respond to outage situations.

OBJECTIVES

The following objectives for incident management within the ECS commercial telecommunications system have been identified:

- Maintain the safety of customers, employees, contractors, first responders and the public
- Maintain effective communications with internal and external stakeholders (employees, customers, the public, first responder and emergency management agencies, and public officials) on potential impacts of the incident
- Perform safe and timely damage assessment of impacts to ECS infrastructure
- Prioritize restoration activities of ECS infrastructure
- Conduct safe and efficient restoration of critical ECS infrastructure
- Monitor conditions within the telecommunications system and the need for potential mitigation activities
- Attempt to notify customers of potential outages and provide on-going outage updates
- Comply with all identified regulatory requirements
- Consider impacts to the environment

INCIDENT INTENSITY LEVELS AND ASSOCIATED ACTIONS

Level 4 MILD	<p>“Standard” ECS customer outage with clear recovery path (fiber cut, equipment failure, and TCC/ECS working to resolve & communicate with Customer)</p>
Level 3 MODERATE	<p>Multiple ECS customers down (or critical system - DWDM) with extended outage timing or unknowns related to resolution. Management escalation and engagement within ECS and TCC/TTC to ensure outage or service issues are resolved in a safe, productive manner</p>
Level 2 SEVERE	<p>Incidents with the potential to result in severe harm to the commercial telecommunications network, but there is a higher level of familiarity or expectation. This may present itself as complex telecom technical issue(s), customer Issue(s). or an incident requiring full ECS management and shared partner engagement for resolution (e.g., ECS major hub down, or major fire risking critical ECS backhaul circuits (cell sites, first responder network, etc.)). The IMT is implemented - for full response and management engagement.</p>
Level 1 CATASTROPHIC	<p>A rare and unanticipated emergency with the potential to do, or in the process inflicting irreparable and severe harm to the commercial telecommunications network. The most severe type of incident. Examples include a major SCE event or Southern California Incident which engages the SCE IMT and affects critical ECS systems, customers, and/or traffic. ECS engages the IMT and participates in the SCE IMT as appropriate until issues resolved/stand down.</p>

INCIDENT CONCEPT OF OPERATIONS

ALIGNMENT WITH EXISTING EMERGENCY MANAGEMENT FRAMEWORKS

Outage events can pose coordination and communication challenges for our local Public Safety Partners. Therefore, SCE will actively support and engage stakeholders through existing State and Federal emergency frameworks for collaborative planning and response. This engagement is intended to prevent duplicative effort, increase situational awareness, standardize response operations, and integrate existing outreach and collaboration whenever possible.

SCE standardizes planning and response frameworks with Public Safety Partners for outage events through alignment with the California Governor's Office of Emergency Services, Standardized Emergency Management System (SEMS) guidelines. This alignment includes implementing an Incident Management Team (IMT) structure to manage outage events.

SCE's Business Resiliency organizational unit is responsible for the creation, implementation, maintenance, training, and testing of SCE's company-wide emergency plans, and provides guidance on emergency plans to ECS. Its staff also works to create relationships with state and local governments, Public Safety Partners, and other community stakeholders before events occur to increase communication and collaboration during PSPS events. SCE maintains a direct line of communication with impacted communities, the Safety and Enforcement Division of the Commission, CalOES, the California State Warning Center, and the California Utilities Emergency Association, as applicable to any emergency response operation.

SCE utilizes specialized Fire Management staff to monitor, respond to, and report on all fires affecting or having the potential to affect SCE and ECS infrastructure. These personnel represent SCE by serving as a Cooperator⁴ in the field fire incident management structure. Fire Management staff assist in coordinating SCE's response to fires by providing information to manage the bulk electric system, repairing damage, restoring the electric system, restoring the wireline system, and providing safe access to begin restoration work. These personnel maintain close working relationships with fire and emergency management agencies throughout the service territory and serve as consultants and subject matter experts on fire risk management.

During times of response, SCE staff may also act as an Agency Representative (AREP), operating as a liaison between SCE's Incident Management teams and the affected communities. AREPs work to identify outages, real and potential issues associated with those outages, and information requests regarding restoration. This relationship allows for increased situational awareness to make informed decisions regarding evacuations, necessary fire-fighting operations and critical restoration times for essential and critical use facilities. SCE also makes every effort to provide space in its Emergency Operations Center for representatives from CalOES, Public Safety Partners, and water and communications infrastructure providers when requested.

SCE also aligns Incident Command System response with Federal structures to include use of Federal Incident Management team structures during outage events. This is a fundamental form of management, and it enables incident managers to identify the key concerns associated with the incident, often under urgent and/or challenging conditions, without sacrificing attention to any component of the command system. This alignment allows SCE to respond to both single and multiple incidents simultaneously if need be, while still effectively scaling operations and maintaining appropriate response levels.

DAMAGE ASSESSMENT AND RESTORATION PRIORITIZATION

ECS may need to address more than one outage incident concurrently and may employ different strategies for assessing damage and restoring service based on customer impact, scope, and intensity of each incident. In smaller, more isolated incidents, ECS typically employs the standard trouble ticket-based strategy that it uses under routine outage circumstances. As described below, this strategy is not effective or efficient in larger incidents where there is an overwhelming volume of trouble tickets. When incidents are larger, ECS moves to an impact-based strategy where repair priorities are assigned by areas and circuits. This is a tactical decision made during the planning process for a given operational period and documented in the IAP. The two strategy

⁴ A federal, tribal, state, or local agency that participates with another agency(s) in planning and conducting fire or emergency management projects and activities as defined by the National Wildland Coordination Group (NWCG)

types, trouble ticket and impact-based, can be used together as needed during the course of an event.

Trouble Ticket Based Strategy

Trouble ticket-based restoration is most frequently applied during less complex incidents where the number of trouble tickets is within the capacity of the available workforce to efficiently process and complete.

Trouble ticket-based strategies may also be useful during less complex, distributed incidents where there is not a significant amount of physical damage experienced by the system. It is also useful before and concurrently with the initial damage assessment before the full extent of the damage has been discerned.

The trouble ticket-based restoration strategy is used when there are a relatively small number of trouble tickets. Under this strategy, day-to-day restoration processes monitor, locate, and repair faulty equipment or cables. The TCC (Telecom Command Center) prioritizes trouble tickets based on response criticality and resource availability.

Trouble ticket-based restoration is very effective when the instances of damage are not substantial and when the number of trouble tickets allows for a response in an orderly manner. The degree of effectiveness of this type of restoration strategy may be diluted when the physical damage is substantial. In such an instance, the time necessary to restore a specific trouble ticket is not easily incorporated into the analysis, which prioritizes and assigns work. Consequently, during significant incidents where there is widespread damage resulting in numerous trouble tickets with physical damage, an impact-based restoration strategy may be more appropriate to optimize the restoration effort.

Impact-Based Strategy

Impact-based restoration strategy is used when the number of trouble tickets exceeds the ability to assign work on an individual trouble ticket basis. Work is coordinated with SCE utility telecom restoration and assigned to crews based on impact/urgency for restoration and prioritized rather than through evaluation of individual trouble tickets. Work is prioritized based on considerations such as impacted service criticality, impacted service level ('hard down' vs. non-redundant) and magnitude of telecom traffic impacted (how many customers are impacted by the specific outage cause). The impact-based restoration strategy focuses executing the outage restoration work on restore critical services that are 'hard down' ahead of other outage types that are less critical (speed degradation, restoration of non-redundant to full redundant, etc.).

This type of restoration strategy capitalizes on directing multiple resource types, including damage assessors, first responders, SCE telecom restoration crews under one authority, thereby, optimizing their efforts.

RESTORATION PRIORITIZATION

Due to the wide range and nature of incidents, ECS has identified guidelines to restore both the most critical circuits as quickly as possible while continually prioritizing public health and safety. With safety of the public and employees as our topmost priority, restoration work needs to be performed in the most efficient manner possible while also maintaining critical infrastructure, service obligation, and customer satisfaction considerations.

High Priority Customers

In order to identify customers that provide essential public service as well as critical infrastructure customers who have been pre-identified to be imperative to broader public safety, SCE has developed a method which prioritizes addressing outages in the system based on a combination of several factors, including:

- Pre-identified criticality based on facility/telecom traffic (first responders, law enforcement, government agencies, hospitals/critical care facilities, municipalities, general cellular traffic, general business traffic, etc.)
- Criticality determined by length of time without service or service degradation level (unprotected, performance degradation, 'hard down', etc.)
- Number of customers affected

Training, Testing and Maintenance of The Plan

Annual updates to the Emergency Plan are socialized through SCE's established training and exercise program. The Emergency Plan is tested through an annual exercise series created to identify gaps in planning to allow for continuous improvement. ECS also complies with all CPUC requirements through annual updates and submittal of the Emergency Plan as required.

PHASES OF OPERATIONS

ECS will utilize the following phased approach as the foundation for outage incident management for **Severe and Catastrophic Scenarios**:

Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Phase 1: Normal Operations

Outlines the mitigation and preparedness programs regularly practiced throughout the organization. Phase 1 is ongoing and informed by risk assessment and identified mitigation needs.

Phase 2A: Activation

Outlines the actions taken during the beginning an event, with a focus on activating personnel and gathering initial situational awareness and ends once Incident Command establishes operational control over the incident.

Phase 2B: Initial Response

Details the actions of the IMT in the early response operation, focusing on situational awareness and establishing a regular response cycle allowing all teams to coordinate effectively.

Phase 2C: Sustained Response

Outlines the continuing activities of the IMT once operational control, a regular operational cycle and situational awareness have been established.

Phase 3: Recovery

Outlines the activities of key personnel following the end of an event. This includes analysis of an affected system to determine the potential for ongoing issues, identifying indicators to inform mitigation and preemptive measures, and developing a schedule for continued monitoring for post-incident issues.

PHASE 2A: ACTIVATION



Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators:
<ul style="list-style-type: none"> Outage occurs and TCC becomes aware due to alarms or trouble ticket influx by customer(s)
Critical Information Requirements:
<ul style="list-style-type: none"> Identification of possible at-risk systems Outage damage identification, assessment and impact (systems and customer traffic) Status of any additional indicators (fires, vehicle incidents, tree trimming work, etc.) Identification of available field resources and supplies
End-State Conditions for Phase 2A: Activation
<ul style="list-style-type: none"> IMT responds to the Emergency Operations Center (EOC) Incident Command personnel are activated, deployed, and responding under the ICS Initial safety concerns have been assessed and protective actions are being implemented as appropriate (move to Phase 2B: Initial Response) <p style="text-align: center;">~~OR~~</p> <ul style="list-style-type: none"> The BRDM with input from subject matter experts determines the incident no longer poses a significant threat to SCE and ECS services and no IMT is activated (return to Phase 1: Normal Operations)

Phase 2A: Activation Execution Checklist:	
Role	Responsibility
SCE Watch Office	<input type="checkbox"/> Send Critical Incident Report (as needed) <input type="checkbox"/> Distributes update on Watch Office Daily Report
Business Resiliency Duty Manager (BRDM)	<input type="checkbox"/> Provide support to IMT and assist with coordinating response efforts <input type="checkbox"/> Make contact with impacted jurisdictions (Local, State, Federal) <input type="checkbox"/> Interface with the Officer in Charge (OIC) and the Crisis Management Council (CMC)
Incident Commander (IC)	<input type="checkbox"/> Evaluate the needs of the incident and define the appropriate organizational structure for the incident <input type="checkbox"/> Assess the need to activate supplemental emergency action and/or business continuity plans for different regions of the SCE service territory and critical applications
Public Information Officer (PIO)	<input type="checkbox"/> Implement Public Communications Plan (Appendix D)
Liaison Officer (LNO)	<input type="checkbox"/> LNO establish contact with EOCs <input type="checkbox"/> Determine need to use SCE Alert process or other means to inform elected

Phase 2A: Activation Execution Checklist:	
	officials
Safety Officer (SOF)	<input type="checkbox"/> Monitor potential health and safety risks at external locations where SCE personnel are operating <input type="checkbox"/> Evaluate and report on potential issues related to projected work
Environmental Officer	<input type="checkbox"/> Identify presence of environmental resources (biological, cultural, and waters)
Operations Section Chief (OSC)	<input type="checkbox"/> Determine resource needs and arrange to have crews on site for anticipated impacts <input type="checkbox"/> Stay informed restoration strategy and support efforts through allocation and assignment of resources <input type="checkbox"/> Review system abnormal circuit conditions for potential return to service <input type="checkbox"/> Coordinate with the Air Operations Branch Director to allocate air operations resources to support aerial surveys and the transportation of mission critical personnel <input type="checkbox"/> Coordinate with the ECS sales team to ensure systems are in place to implement macro-messaging as necessary following the upcoming event
Planning Section Chief (PSC)	<input type="checkbox"/> Coordinate with the OSC to assess the availability of SCE and contract resources to meet staffing limitations for all affected OUs
Logistics Section Chief (LSC)	<input type="checkbox"/> Inventory assessments are conducted in the forecasted impact regions to ensure critical assets and equipment are available/ordered, and able to be in place prior to the event <input type="checkbox"/> Identify operational resource coordination points (e.g., laydown yards, PODs, etc.) <input type="checkbox"/> Assess the availability of fuel resources and coordinate the provision of fuel for SCE and contractor vehicles, equipment, and aircraft <input type="checkbox"/> Identify available emergency generators <input type="checkbox"/> Assess lodging and meals availability and begin securing necessary accommodations at the discretion of the Operations Section Chief <input type="checkbox"/> Reconcile ongoing travel and transportation limitations within impacted areas
IT Tech Spec	<input type="checkbox"/> Review scheduled IT outages and coordinate rescheduling

PHASE 2B: INITIAL RESPONSE



Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators:
<ul style="list-style-type: none"> IST/IMT activated and operating at the Emergency Operations Center Customer, local government and public safety agency notifications and coordination are being conducted
Critical Information Requirements:
<ul style="list-style-type: none"> Identification of impacted customers, circuits, and systems Damage modeling Status of any current fire(s) burning in or toward ECS facilities Status of available field resources Status of the system and any constraints
End-State Conditions for Phase 2B: Initial Response:
<ul style="list-style-type: none"> Communication established between IST/IMT and field teams Early damage assessments have been conducted and common operating picture has been established Resource requirements have been reviewed and support has been requested SCE agency representatives are communicating with affected local governments, public safety partners and customers, gathering situational awareness and prioritizing restoration requests Requests from field resources for support personnel have been conducted (<i>move to Phase 2C: Sustained Response</i>) <p style="text-align: center;">~~OR~~</p> <ul style="list-style-type: none"> The BRDM, with input from subject matter experts as needed, determines that the threat to SCE has lessened and activation of teams is no longer necessary (<i>move back to appropriate Phase</i>)

Phase 2B: Initial Response Execution Checklist:	
Role	Responsibility
SCE Watch Office	<input type="checkbox"/> Includes status updates in the Daily Report <input type="checkbox"/> Sends Critical Incident Report
Business Resiliency Duty Manager (BRDM)	<input type="checkbox"/> Works with IST/IMT lead to provide continual situational awareness updates and coordinate response efforts
ES IMT Incident Commander	<input type="checkbox"/> Actively manages the incident <input type="checkbox"/> Works with Operations Section to determine resource requirements

Phase 2B: Initial Response Execution Checklist:	
Public Information Officer (PIO)	<input type="checkbox"/> Update messaging in accordance with Public Communications Plan (Appendix D)
Liaison Officer (LNO)	<input type="checkbox"/> Contact county EOCs and emergency response organizations and coordinate the deployment of SCE representatives where appropriate <input type="checkbox"/> Coordinate with external response structures to expedite or waive permitting requirements. <input type="checkbox"/> Communicate high-level restoration strategies and customer impacts <input type="checkbox"/> Provide county/city restoration needs back to OSC for possible prioritization
Safety Officer (SOF)	<input type="checkbox"/> Monitor potential health and safety risks where SCE personnel are operating <input type="checkbox"/> Identify potential health and safety associated with SCE facilities and notify SCE personnel, the public, and local authorities where appropriate <input type="checkbox"/> Communicate need to document and report all safety incidents <input type="checkbox"/> Coordinate the production and distribution of employee notifications outlining safety information and providing guidance on initial actions
Environmental Officer (EOF)	<input type="checkbox"/> Develop strategies and priority for avoiding and minimizing environmental impacts <input type="checkbox"/> Coordinate with OSC to implement environmental mitigation strategies <input type="checkbox"/> Identify environmental permits required <input type="checkbox"/> Identify if impacted area is on public land jurisdiction. Provide emergency notifications to government agencies.
Operations Section Chief (OSC)	<input type="checkbox"/> Coordinate with DOCs and CA to ensure critical care and medical baseline customers have been identified and notified <input type="checkbox"/> Coordinate with the TCC to determine status of infrastructure and assess impacts on restoration strategy <input type="checkbox"/> Identify focus areas for further damage assessment <input type="checkbox"/> Stay informed of TCC restoration strategy and support efforts through allocation and assignment of resources <input type="checkbox"/> Identify critical resource gaps and mitigate through contractors. Coordinate all MA requests with the Business Resiliency Duty Manager (BRDM) <input type="checkbox"/> Develop a system restoration strategy, prioritizing the recovery of assets critical to re-establishing services throughout the ECS service territory <input type="checkbox"/> Ensure resources are identified and assigned to clear hazards with imminent danger as reported by the public and government agencies <input type="checkbox"/> Determine if system restoration should be executed by impact-based or ticket-based <input type="checkbox"/> Establish damage assessment strategy <input type="checkbox"/> Coordinate with the Air Operations Branch Director to allocate air operations resources to support aerial surveys and the transportation of mission critical personnel <input type="checkbox"/> Reconcile ongoing emergency repairs with affected locations and provide resource needs and restoration updates <input type="checkbox"/> Coordinate with the ECS sales team to implement macro messaging for all

Phase 2B: Initial Response Execution Checklist:	
	customers without accurate restoration times
Planning Section Chief (PSC)	<input type="checkbox"/> Coordinate with the OSC to assess the availability of contract resources to meet staffing limitations for all affected OUs
Logistics Section Chief (LSC)	<input type="checkbox"/> Identify operational resource coordination points (e.g., laydown yards, PODs,) <input type="checkbox"/> Assess the availability of fuel resources and coordinate the provision of fuel for SCE and contractor vehicles, equipment, and aircraft <input type="checkbox"/> Assess lodging and meals availability
IT Tech Spec	<input type="checkbox"/> Assess damage to all systems that support mission critical facilities/operations (e.g., contact centers, TCC, DOCs, Switching Centers, GOC, ESOC, etc.) <input type="checkbox"/> Develop a long-term IT restoration strategy, aligning restoration priorities across the company <input type="checkbox"/> Develop restoration strategy for critical applications

PHASE 2C: SUSTAINED RESPONSE



Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators
<ul style="list-style-type: none"> IMT has established an operating picture and incident is managed until recovery begins Recurring response cycle is being maintained Resources are being integrated into response operations at the field level Ongoing internal/external communications regarding event are being conducted
Critical Information Requirements
<ul style="list-style-type: none"> Ongoing identification of possible at-risk circuits and systems Status of any impacted circuits or systems Damage modeling Status of any current fire(s) burning in or toward ECS facilities Status of available field resources Status of the system and any constraints IMT Availability
End-State Conditions for Phase 2C: Sustained Response
<ul style="list-style-type: none"> Field operations concentrate on restoring normal services Triggers for transitioning to field operations have been identified and met IMT has demobilized ECS is no longer at risk for continued disruptions due to the incident

Phase 2C: Sustained Response Execution Checklist	
Role	Responsibility
Operations Section Chief (OSC)	<ul style="list-style-type: none"> <input type="checkbox"/> Coordinate with the SOF to implement a 16/8 rotation to support safe operational activity <input type="checkbox"/> Stay informed of restoration strategy and support efforts through allocation and assignment of resources <input type="checkbox"/> Ensure resources are identified and assigned to clear hazards with imminent danger as reported by a public agency and/or the public <input type="checkbox"/> Ensure the execution of the IT restoration strategy, aligning restoration priorities across the company <input type="checkbox"/> Transition out of macro messaging by developing accurate service restoration times and coordinating with the ECS sales team to close out existing macro messages
Planning Section Chief (PSC)	<ul style="list-style-type: none"> <input type="checkbox"/> Develop a demobilization plan, defining the roles and responsibilities of a recovery taskforce to continue operational activity after the response team

Phase 2C: Sustained Response Execution Checklist	
	demobilizes
Public Information Officer (PIO)	<input type="checkbox"/> Update messaging in accordance with Public Communications Plan (Appendix D)
Safety Officer (SOF)	<input type="checkbox"/> Monitor potential health and safety risks where SCE personnel are operating <input type="checkbox"/> Identify potential health and safety risks associated with ECS facilities and notify SCE personnel, the public, and local authorities where appropriate <input type="checkbox"/> Monitor for “fatigue” for long-term 16/8 rotations <input type="checkbox"/> Ensure updated safety notifications are distributed throughout the incident to inform SCE personnel of existing or evolving risks
Environmental Officer (EOF)	<input type="checkbox"/> Monitor ground disturbing activities in areas with environmental resources <input type="checkbox"/> Ensure proper waste management in identified laydown yard(s). Wood placed in wood bins. Wire and metal placed into salvage bins. <input type="checkbox"/> Ensure environmental permits obtained and emergency environmental notifications provided to agencies

PHASE 3: RECOVERY (DEMOBILIZATION)



Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators
<ul style="list-style-type: none"> Incident has subsided, and telecommunications services are being restored Observations in the field report no imminent threat and forecasts indicate that hazardous conditions have passed and are not expected to increase for a period of 72 hours or more
Critical Information Requirements
<ul style="list-style-type: none"> Status of circuits and any ongoing repairs
End-State Conditions for moving to Phase 3A: Recovery
<ul style="list-style-type: none"> Field operations concentrate on restoring normal services Triggers for transitioning to a recovery task force have been identified and met ECS IMT has demobilized The recovery task force is coordinating response activity with operational control managed at the district level ECS is no longer at risk for continued disruptions due to the incident

Phase 3: Recovery Execution Checklist:	
Role	Responsibility
Watch Office	<input type="checkbox"/> Sends Critical Incident Report <input type="checkbox"/> Includes status updates in the Daily Report
Business Resiliency Duty Manager (BRDM)	<input type="checkbox"/> Informs CMC of demobilization of EOC
CMC	<input type="checkbox"/> Deactivates based on information from the BRDM
Liaison Officer	<input type="checkbox"/> Coordinates with local government, public safety agencies and NGOs to demobilize SCE resources at community locations as appropriate
Incident Commander	<input type="checkbox"/> Formulates long-term strategy on recovery to include both short-term and long-term restoration strategies for impacted areas as necessary <input type="checkbox"/> Facilitates a conference coordination call with OPS Director to validate that DEMOB criteria have been met and that DEMOB is appropriate. <input type="checkbox"/> Establishes triggers for re-activation of the IMT and communicates them to the Watch Office, ECS Sales, and the Plans Section Chief for inclusion in the DEMOB plan
Planning Section Chief	<input type="checkbox"/> Creates DEMOB Plan
Operations Section Chief	<input type="checkbox"/> Addresses long term repairs for damaged systems in DEMOB plan <input type="checkbox"/> Demobilizes field observers and additional mitigation resources <input type="checkbox"/> Works with the ECS sales team to discontinue macro-messaging as required

**APPENDIX B
EMERGENCY CONTACT INFORMATION:**

At least annually, ECS will submit emergency contact information in a form prescribed by the CPUC's Communications Division Director.

ECS use the SCE Watch Office for emergency activation and notification. The Watch Office can be reached at (626) 812-4286 or by watchoffice@sce.com. The Watch Office has access to emergency contact information and can provide personnel that includes individuals who will be able to serve as the State Operations Center (SOC) liaison and can be present twenty-four (24) hours a day, seven (7) days per week in the SOC, when requested by CalOES, during emergency response events.

The ECS SOC liaisons are trained in emergency response, in accordance with Standardized Emergency Management System (SEMS), have working knowledge of ECS operations and business processes, and are informed of the impacts of disasters on the ECS network.

ECS provides its emergency operations plans and emergency contact information to state emergency response organizations and local emergency response organizations within its commercial telecommunications service territories annually.

APPENDIX C
EMERGENCY PREPAREDNESS EXERCISE ATTESTATION

SCE has trained its commercial telecommunications system personnel in the proper procedures for implementing its emergency plan.

ECS personnel participate in the annual SCE-led emergency preparedness exercise to test its emergency procedures. Following the annual emergency preparedness exercise, ECS assesses the effectiveness of the exercise and modifies its emergency operations plan as needed.

APPENDIX D PUBLIC COMMUNICATIONS PLAN

Website and Social Media

As soon as reasonably possible, at the onset of a disaster (Severe or Catastrophic Incident Scenario), ECS shall post on its public website, www.edisoncarriersolutions.com, and update at least daily:

- A map of outages and service impacts,
- A description of any outage impacts in the specified areas, and
- The expected restoration time

ECS will post a link on all its social media accounts a link to the outage maps page on the website under www.edisoncarriersolutions.com.

Direct Contract Through Email and Telephone

At the onset of a disaster (Severe or Catastrophic Incident Scenario) or PSPS event, SCE will send emails or speak telephonically to impacted customers.

In the event of wildfire, as well as actual and potential PSPS, SCE will email customers in Tier 2 and Tier 3 High Fire Threat Districts a general notification about potential impacts to their service. SCE will follow Customer Outreach Best Practices according to D.19-08-025 Ordering Paragraph 8 by contacting these customers in their preferred language.

SCE will email all customers requesting updates to their contact information used to receive emergency and outage notices annually in advance of fire season each year.

Local Media, Local and State Elected Officials and Public Safety Stakeholders

Outreach to Local Media, Local and State Elected Officials and Public Safety Stakeholders will be coordinated through the SCE IMT in the case of severe and catastrophic incident scenarios.

FCC

The FCC will continue to be notified in accordance with FCC 47 CFR, Part 4.

CPUC

The CPUC will continue to be notified in accordance with CPUC GO 133-C Section 4.

Notifications to Emergency Responders in Compliance with SB 670

SB 670 requires all providers whose telecommunication service provides access to 9-1-1 to notify CalOES whenever a community isolation outage occurs, within 60 minutes of discovery. ECS does not provide 9-1-1 service and SB 670 does not apply.

Customer Education

The customer education requirements do not apply to ECS because it does not provide service to residential customers.

April 18, 2022

**Re: Southern California Edison Company's Notice of Filing:
Application for a Commission Finding that its
Procurement-Related and Other Operations for the Record
Period January 1 Through December 31, 2021 Complied
with its Adopted Procurement Plan; for Verification of its
Entries in the Energy Resource Recovery Account and
Other Regulatory Accounts; and for Recovery of \$25.706
Million Recorded in Five Accounts**

To Whom It May Concern:

On April 1, 2022, Southern California Edison Company (SCE) filed its 2021 Energy Resource Recovery Account (ERRA) Review application with the California Public Utilities Commission (CPUC). The CPUC has assigned Docket Number A.22-04-001.

The enclosed notice is being published in a newspaper of general circulation in every county within SCE's service territory and is to be included as a bill notice provided to every SCE customer. To obtain more detailed information, you may view or download a copy of SCE's filing and supporting testimony on our website, at www.sce.com/applications. You may also request a print copy of these documents from SCE at the address listed in the enclosed notice.

Very truly yours,

/s/ Mario E. Dominguez

Mario E. Dominguez

MED/kdl
Enclosure

Para obtener información sobre como este cambio afectará su factura y/o una copia de esta notificación en español visite <http://www.sce.com/avisos>

**NOTICE OF APPLICATION OF SOUTHERN CALIFORNIA EDISON
COMPANY'S REQUEST TO INCREASE ELECTRIC RATES FOR THE 2021
ENERGY RESOURCE RECOVERY ACCOUNT REVIEW
APPLICATION A.22-04-001**

On April 1, 2022, Southern California Edison Company (SCE) filed its Energy Resource Recovery Account (ERRA) Review application (Application) with the California Public Utilities Commission (CPUC). SCE's Application requests CPUC approval for an increase of \$25.706 million in SCE's revenue requirement due to a net under-collection in five authorized SCE memorandum and/or balancing accounts. SCE would recover this amount in electric rates beginning in 2023 if the CPUC approves SCE's Application.

Why is SCE requesting this rate increase?

SCE is required to file its ERRA Review application for the CPUC's review on April 1 of each year. In 2021, five authorized SCE memorandum and/or balancing accounts had an under-collection of funds that were necessary to provide electric service to SCE's customers. As a result, SCE requests to recover the under-collection would increase residential customers' rates by approximately 5 cents per month, for one year.

How could this affect my monthly electric rates?

If SCE's rate request is approved by the CPUC, the average residential monthly bill using 500 kilowatt-hours (kWh) per month would increase by approximately \$0.25, or 0.17% per month, from \$149.80 to \$150.05. The following table shows current rates compared to the proposed rate changes by customer type.

CUSTOMER BILL IMPACT TABLE

Bundled Average Rates (c/kWh)				
Customer Group	Current Rates	Proposed Increase	Proposed Rates	% Increase
Residential	25.59	0.05	25.64	0.18%
Lighting - Small and Medium Power	25.90	0.04	25.94	0.15%
Large Power	17.84	0.02	17.86	0.13%
Agricultural and Pumping	21.22	0.03	21.25	0.15%
Street and Area Lighting	27.20	0.02	27.22	0.09%
Standby	14.41	0.01	14.42	0.10%
Total	23.31	0.04	23.35	0.16%
Residential Bill Impact (\$/Month)				
Description	Current	Proposed Increase	Proposed	% Increase
Non-CARE residential bill	\$149.80	\$0.25	\$150.05	0.17%
CARE residential bill	\$101.37	\$0.17	\$101.54	0.17%

How does the rest of this process work?

This Application will be assigned to a CPUC Administrative Law Judge (ALJ) who will consider proposals and evidence presented during the formal hearing process. The ALJ will issue a proposed decision that may adopt SCE's Application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding are currently reviewing SCE's Application, including the Public Advocates Office at the California Public Utilities Commission, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information about the Public Advocates Office, please call 1-415-703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

Where can I get more information?

Contact SCE

View SCE's application:

Go to www.sce.com/applications. Scroll down or search for "A.22-04-001" and click on the link.

Phone: (800) 655-4555

E-mail: case.admin@sce.com

Or write to: Southern California Edison Company

Attention: Susan DiBernardo, Senior Manager
A.22-04-001 – 2021 ERRR Review
P.O. Box 800
Rosemead, CA 91770

Contact the CPUC

Please visit apps.cpuc.ca.gov/c/A2204001 to submit a comment about this proceeding on the CPUC Docket Card. Here you can also view documents and other public comments related to this proceeding.

Your participation by providing your thoughts on SCE's request can help the CPUC make an informed decision.

If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Phone: **1-866-849-8390** (toll-free) or **1-415-703-2074**

Email: **Public.Advisor@cpuc.ca.gov**

Mail: CPUC Public Advisor's Office
505 Van Ness Avenue
San Francisco, CA 94102

Please reference Application A.22-04-001 in any communications you have with the CPUC regarding this matter.

**Falck Mobile Health Corp. dba Care Ambulance
 Quarterly Report for the 1ST Quarter of 2022
 City of Garden Grove**

Reporting Period	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>Quarterly Total</u>
Total # of Code 3 Responses	1291	380	381	2052
Total # of Code 3 Responses Within 10 Minutes	953	323	339	1615
% of Code 3 Requests Within 10 Minutes	73.8%	85.0%	89.0%	78.7%
Total # of Code 2 Responses	0	687	711	1398
Total # of Code 2 Responses Within 15 Minutes	0	648	682	1330
% of Code 2 Requests Within 15 Minutes	N/A	94.3%	95.9%	95.1%
Total # of Responses	1291	1067	1092	3450
Total # of Responses Within Compliance	953	971	1021	2945
% of Requests Within Compliance	73.8%	91.0%	93.5%	85.4%
Total Number of Patients Transported	920	743	768	2431
Total Number of Calls Cancelled Without Transport	371	324	324	1019
Total Number of Unaccepted Requests	0	0	0	0
Total Number of Calls Referred to Mutual Aid Providers	0	0	0	0

Contract Exceptions for this Quarter? NO

Quarterly Medical Supply Reimbursement \$ 44,122.65

GARDEN GROVE

CODE 2

RESPONSES 711

ON TIME 682

LATE 29

CODE 3

RESPONSES 381

ON TIME 339

LATE 42

TOTALS

RESPONSES 1092

ON TIME 1021

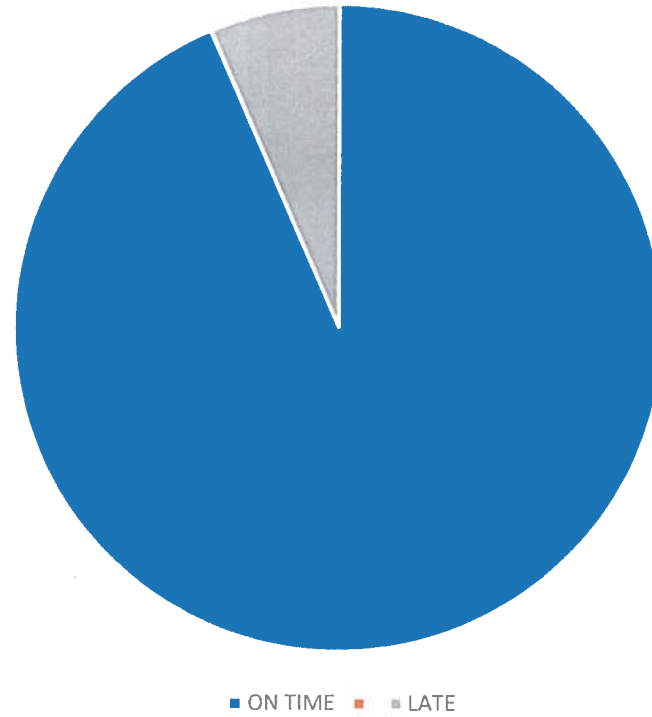
LATE 71

PERCENTAGE 93.50%

AVERAGE RESPONSE TIME: 8:43

AVERAGE LATE TIME: 2:49

MARCH 2022 ON-TIME COMPLIANCE





Memorandum

DATE: April 19, 2022
TO: Member Agencies – MWD OC Divisions Two & Three
FROM: Larry Dick, Director – Division Two
Bob McVicker, Director – Division Three
SUBJECT: Monthly Water Usage Data, Tier 2 Projection & Water Supply Information

The attached figures show the recent trend of water consumption in Orange County (OC), an estimate of Imported Water Sales for MWD OC, and selected water supply information.

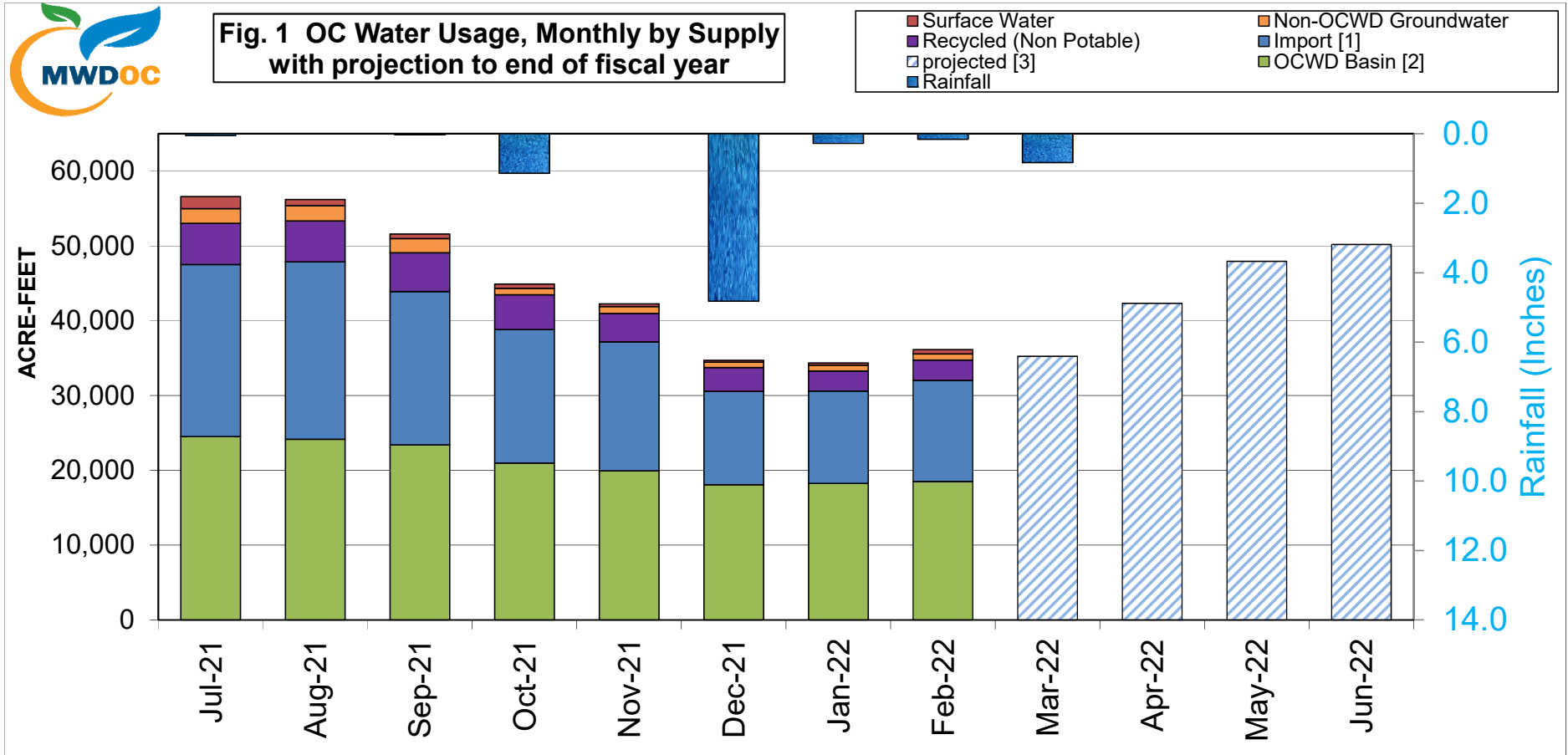
- OC Water Usage, Monthly by Supply ***OCWD Groundwater was the main supply in February.***
- Estimated OC Water Usage, Monthly, Comparison to Previous Years Water usage in February ***2022 was above average compared to the last 5 years.*** We are projecting a decrease in overall water usage compared to FY 2020-21. On July 8th 2021, state officials have ask California residents to voluntary reduce their water usage by 15% compared to 2020 levels.
- Historical OC Water Consumption Orange County M & I water consumption is ***projected*** to be ***533,000 AF in FY 2021-22 (this includes ~11 TAF of agricultural usage and non-retail water agency usage).*** This is about ***27,000 AF less than FY 2020-21*** and is about ***200 AF more than FY 2019-20.*** Water usage per person is projected to be slightly lower in ***FY 2021-22 for Orange County at 151 gallons per day*** (This includes recycled water usage). Although OC population has increased 20% over the past two decades, water usage has not increased, on average. A long-term decrease in per-capita water usage is attributed mostly to Water Use Efficiency (water conservation) efforts. ***O.C. Water Usage for the period of Fiscal Years FY 2015-16 to FY 2019-20 was the lowest since the 1982-83 Fiscal Year*** (FY 1982-83 was the third wettest year on record). ***O.C. Water Usage in FY 2020-21 was the highest since FY 2010-11.***

Water Supply Information Includes data on Rainfall in OC; the OCWD Basin overdraft; Northern California and Colorado River Basin hydrologic data; the State Water Project (SWP) Allocation, and regional storage volumes. The data have implications for the magnitude of supplies from the three watersheds that are the principal sources of water for OC. Note that a hydrologic year is Oct. 1st through Sept. 30th.

- Orange County's accumulated precipitation through **early April was below average** for this period. Water year to date rainfall in Orange County is **7.31 inches**, which is **63% of normal**.
- Northern California accumulated precipitation through **early April was 81% of normal for this period**. Water Year 2021 was 48% of normal while water year 2020 was 63% of normal. The **Northern California snowpack was 27% as April 1st, 2022. As of late March, 100.0%** of California is experiencing **moderate to extreme drought conditions**. The State Water Project Contractors Table A Allocation was decreased in March to 5% for WY 2022.
- Colorado River Basin accumulated precipitation through **early April was 97% of normal** for this period. The **Upper Colorado Basin snowpack was 84% of normal** as of April 4th 2022. **Lake Mead and Lake Powell** combined have about **43.0% of their average storage volume** for this time of year and are at **28.5% of their total capacity**. For the first time on the Colorado River, Lake Mead's **levels have fallen below the "trigger" limit of 1,075 ft. at the end of a calendar year**. The US Bureau of Reclamation (USBR) has declared a shortage at Lake Mead, impacting Colorado River water deliveries to the Lower Basin states. Lake Mead as of early April, were **14.16' BELOW the "trigger" limit**. The USBR has declared a **shortage on the Colorado River starting January 1st 2022. There is and a 97% chance of shortage continuing in 2023, 95% in 2024, 96% in 2025 and 93% in 2026.**



Fig. 1 OC Water Usage, Monthly by Supply with projection to end of fiscal year



[1] Imported water for consumptive use. Includes "In-Lieu" deliveries and CUP water extraction. Excludes "Direct Replenishment" deliveries of spreading water and deliveries into Irvine Lake.

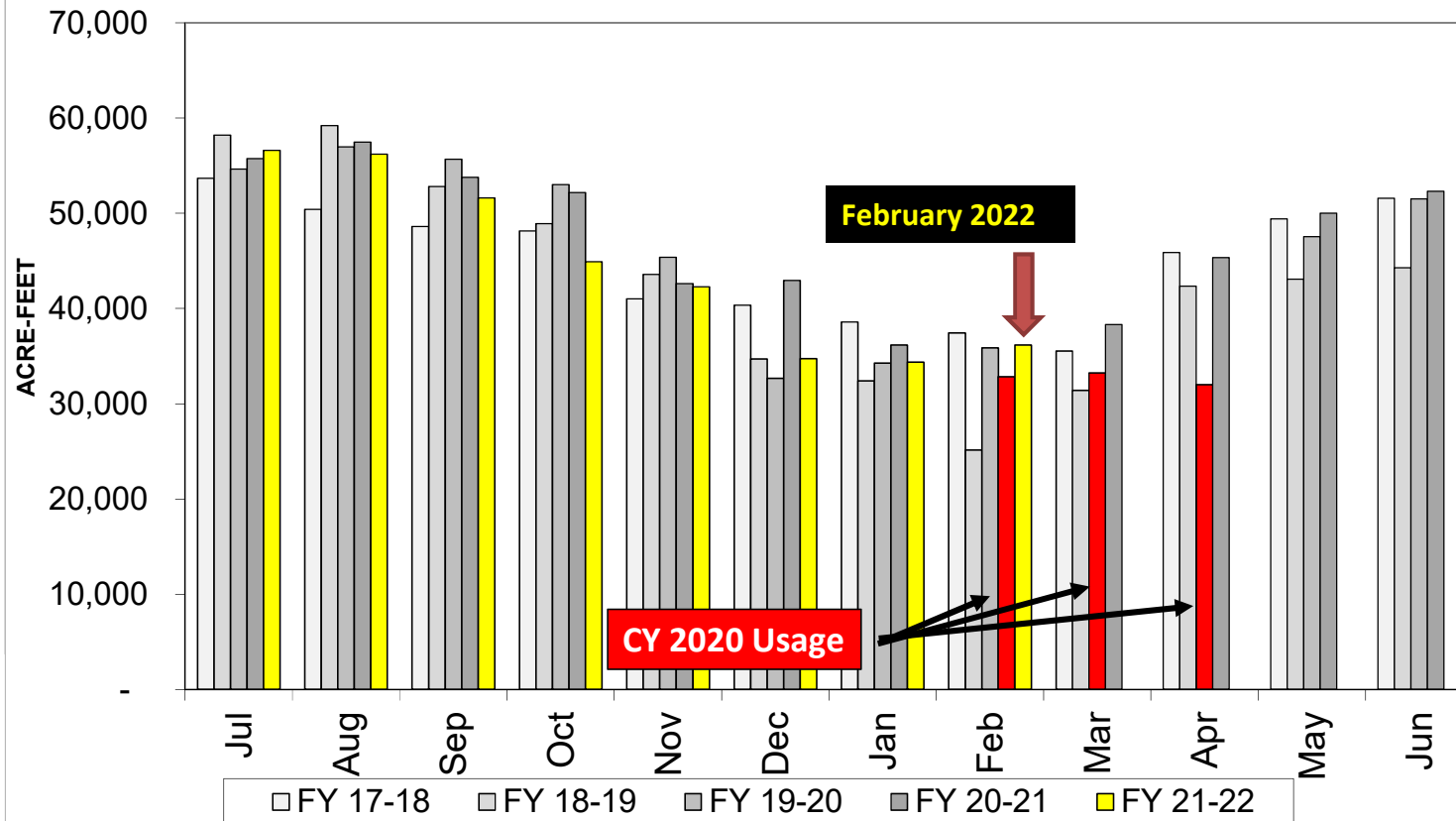
[2] GW for consumptive use only. Excludes In-Lieu water deliveries and CUP water extraction that are counted with Import. BPP in FY '21-22 is 77%.

[3] MWDOC's estimate of monthly demand is based on the projected 5 Year historical retail water demand and historical monthly demand patterns.

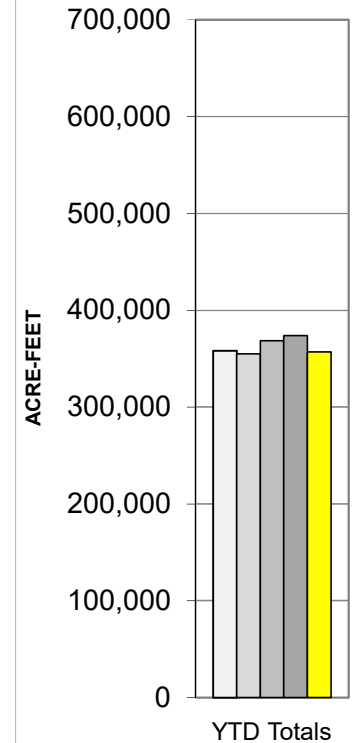
[4] Total water usage includes IRWD groundwater agricultural use and usage by non-retail water agencies.



Fig. 2 OC Monthly Water Usage [1]: Comparison to Last 4 Fiscal Years

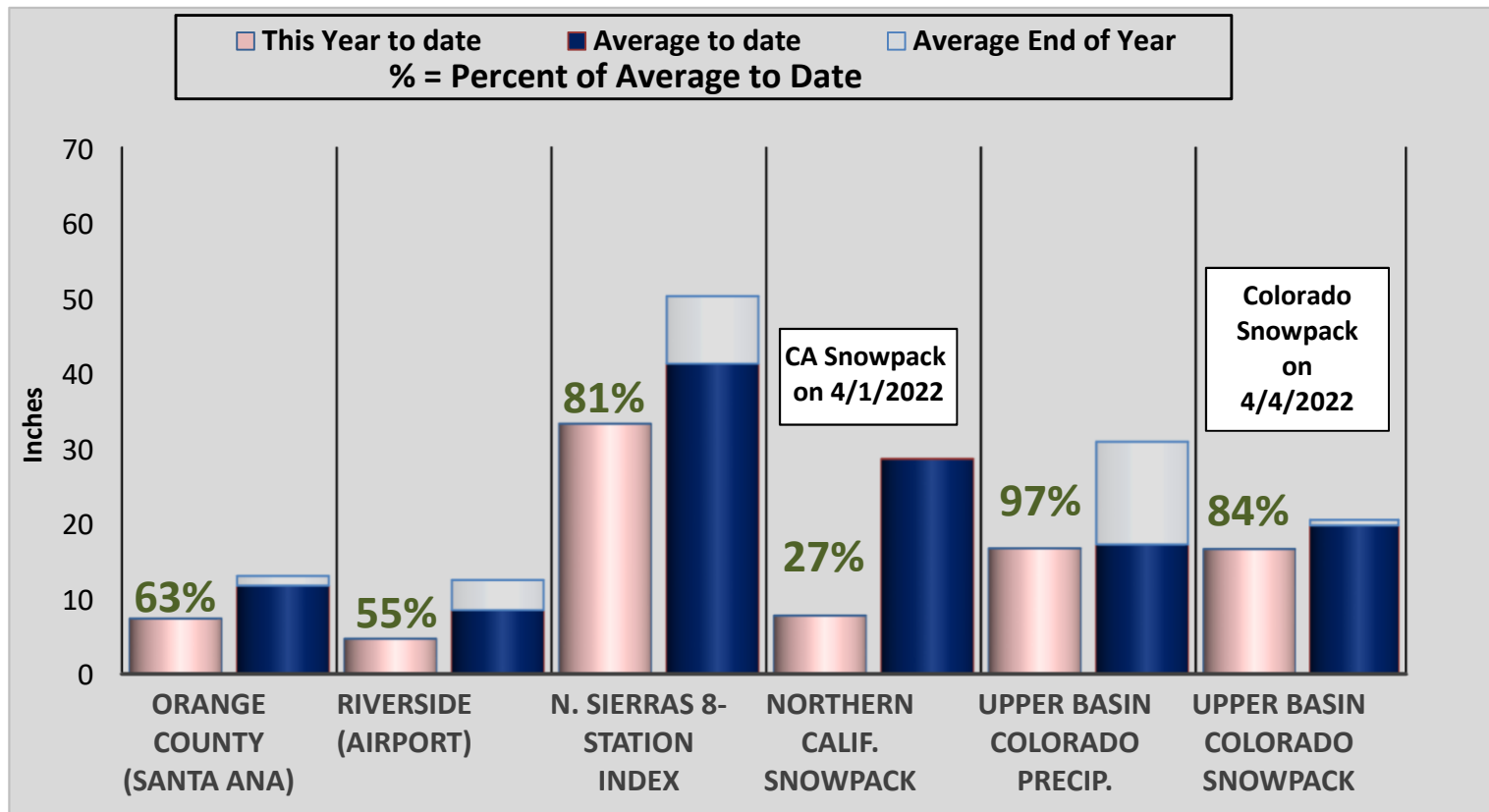


Partial Year Subtotals



[1] Sum of Imported water for consumptive use (includes "In-Lieu" deliveries; excludes "Direct Replenishment" and "Barrier Replenishment") and Local water for consumptive use (includes recycled and non-potable water and excludes GWRS production) Recent months numbers include some estimation.

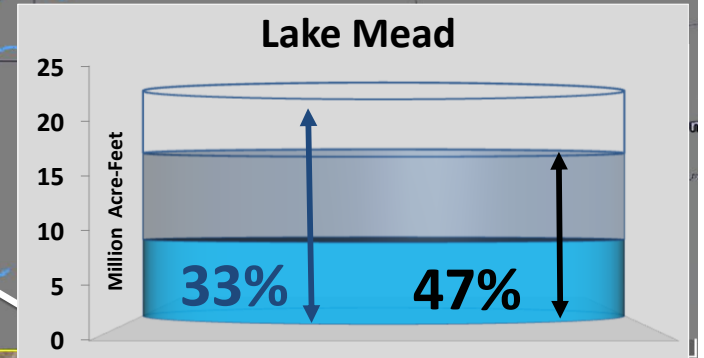
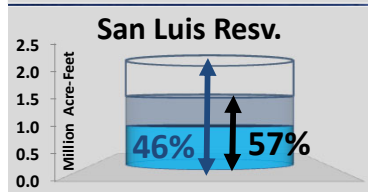
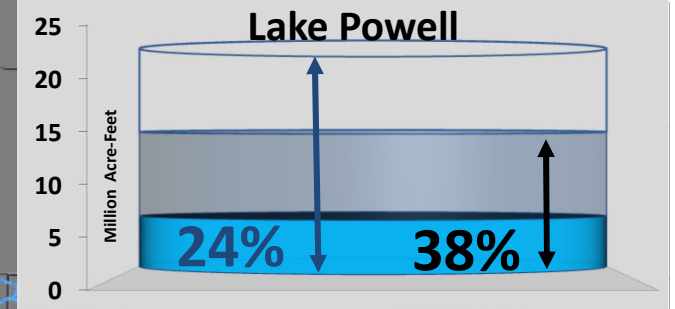
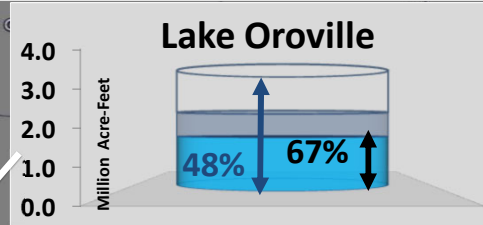
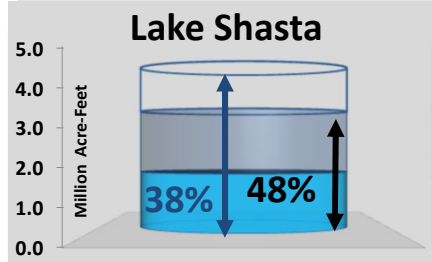
Accumulated Precipitation for the Oct.-Sep. water year, early April 2022



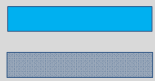
* The date of maximum snowpack accumulation (April 1st in Northern Calif. , April 15th in the Upper Colorado Basin) is used for year to year comparison.

State Water Project, Colorado River, and MWD Reservoir Storage

as of April 4, 2022



Reservoir Storage
 Historical Reservoir Storage

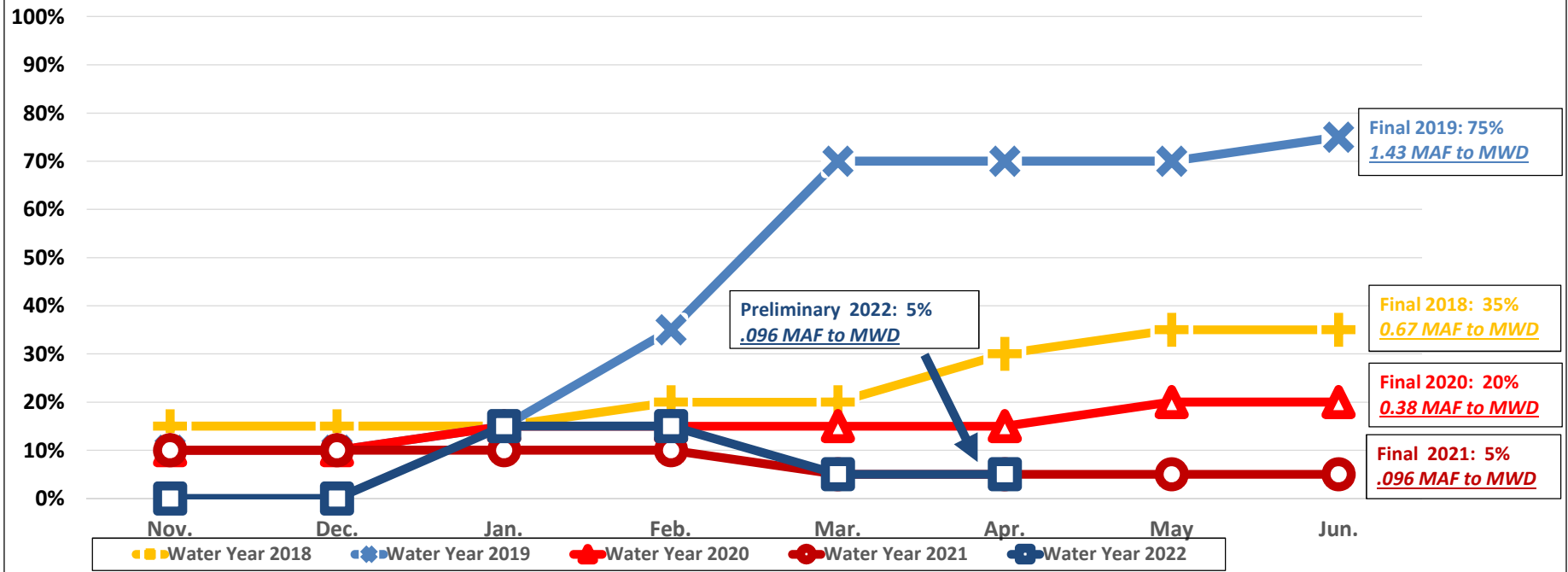


SWP Take Capacity = 0.191 MAF
 CRA Take Capacity = 0.238 MAF
 In Region Take Capacity = 0.426 MAF

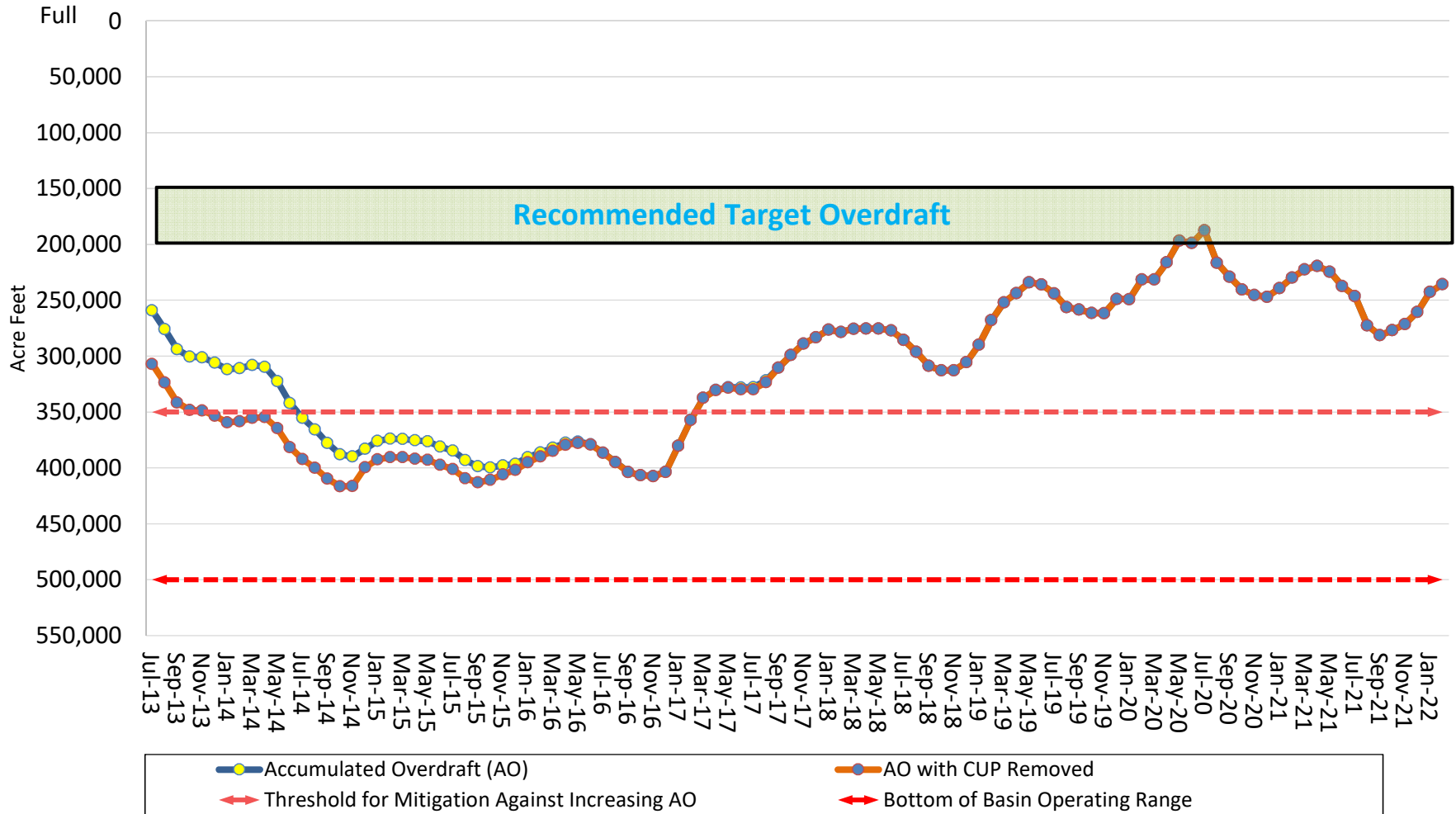


SWP TABLE A ALLOCATION PERCENTAGE

FOR STATE WATER PROJECT CONTRACTORS



Accumulated Overdraft of the OCWD Groundwater Basin as of February 2022

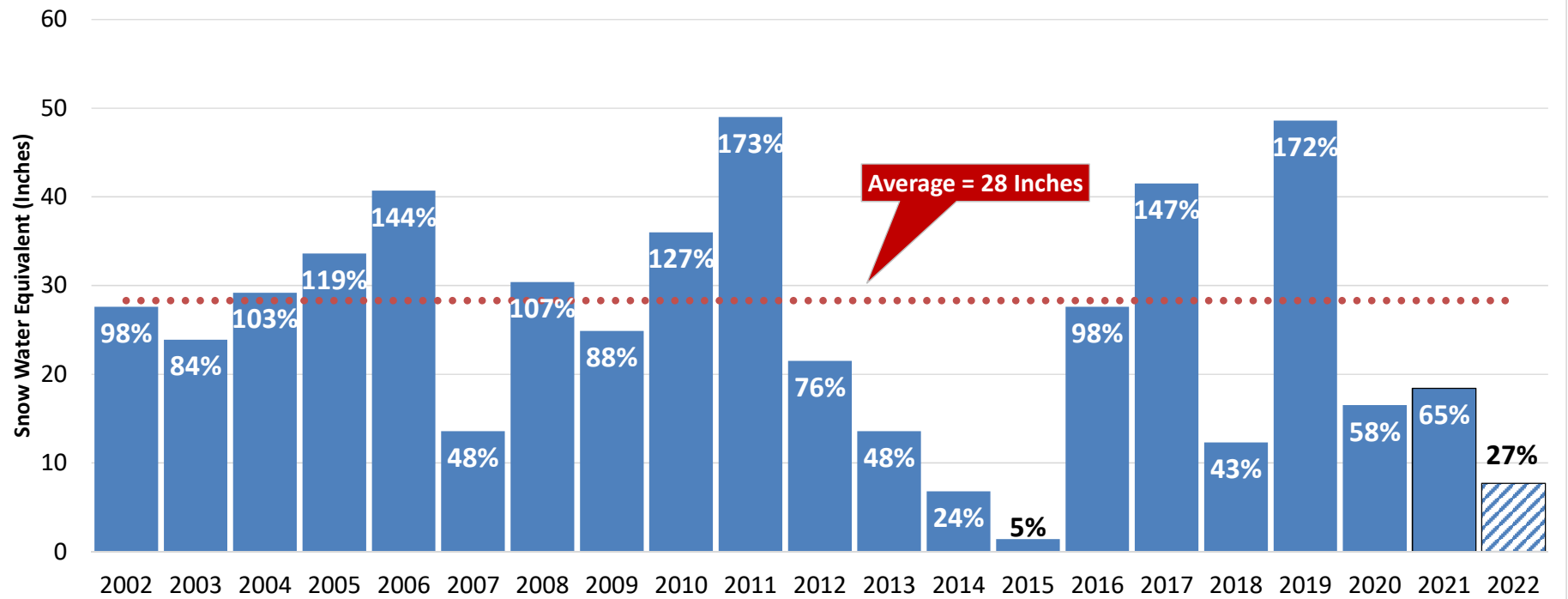


	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21
AO (AF)	187,392	216,548	229,124	240,414	245,441	246,998	239,329	229,738	222,470	219,388	224,458	237,335
AO w/CUP removed (AF)	187,392	216,548	229,124	240,414	245,441	246,998	239,329	229,738	222,470	219,388	224,458	237,335
	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22
AO (AF)	246,350	272,443	281,354	276,909	271,455	260,387	242,511	235,744				
AO w/CUP removed (AF)	246,350	272,442	281,354	276,909	271,455	260,387	242,510	235,744				

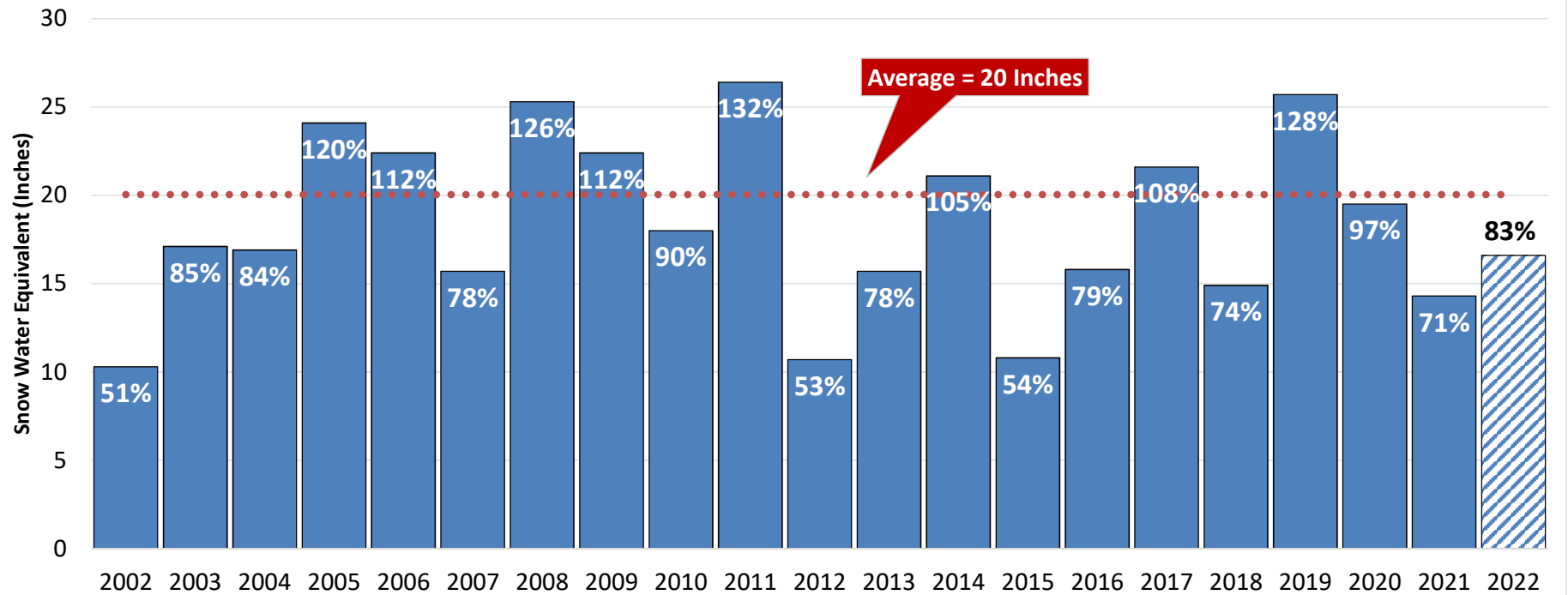
* Source ~ OCWD Monthly Board of Directors Packet, Water Resources Summary



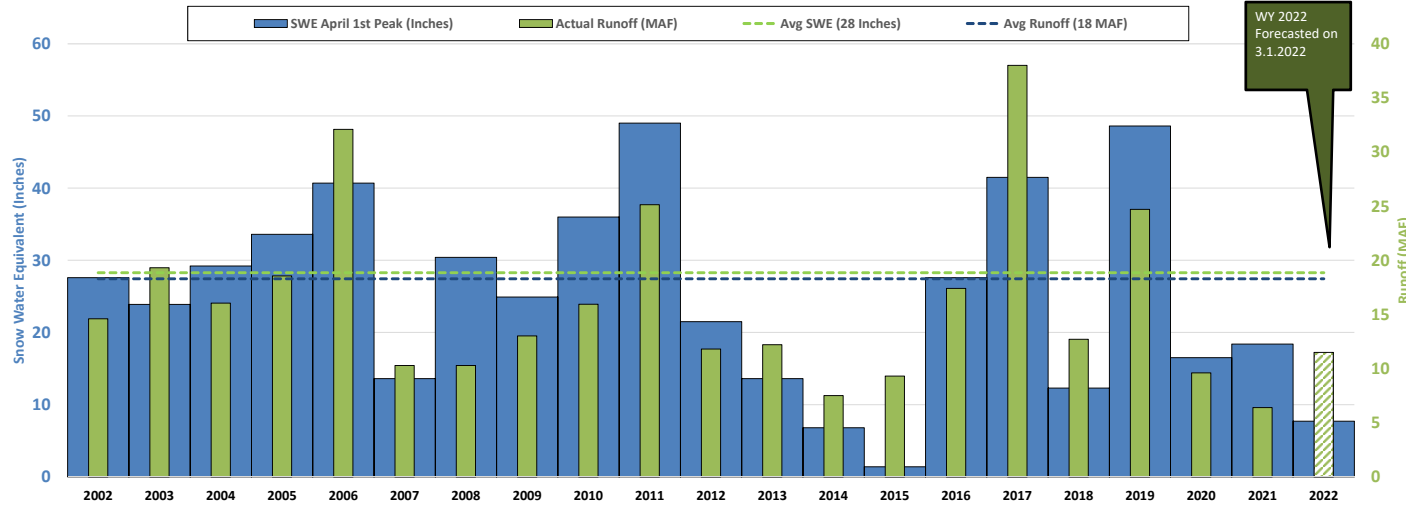
Historical Northern California April 1st Peak Snow Water Equivalent



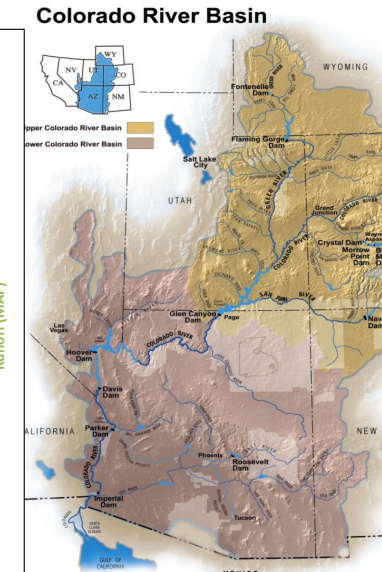
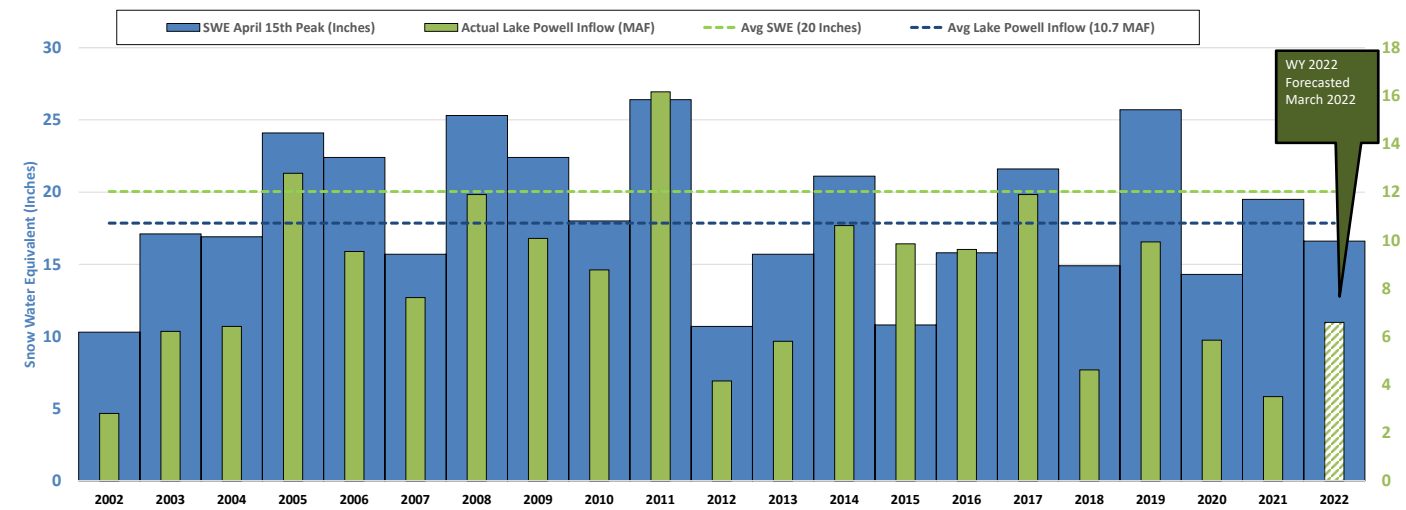
Historical Colorado Basin April 15th Peak Snow Water Equivalent



Northern California Historical Snow Water Equivalent (Inches) Vs Runoff (Million AF)



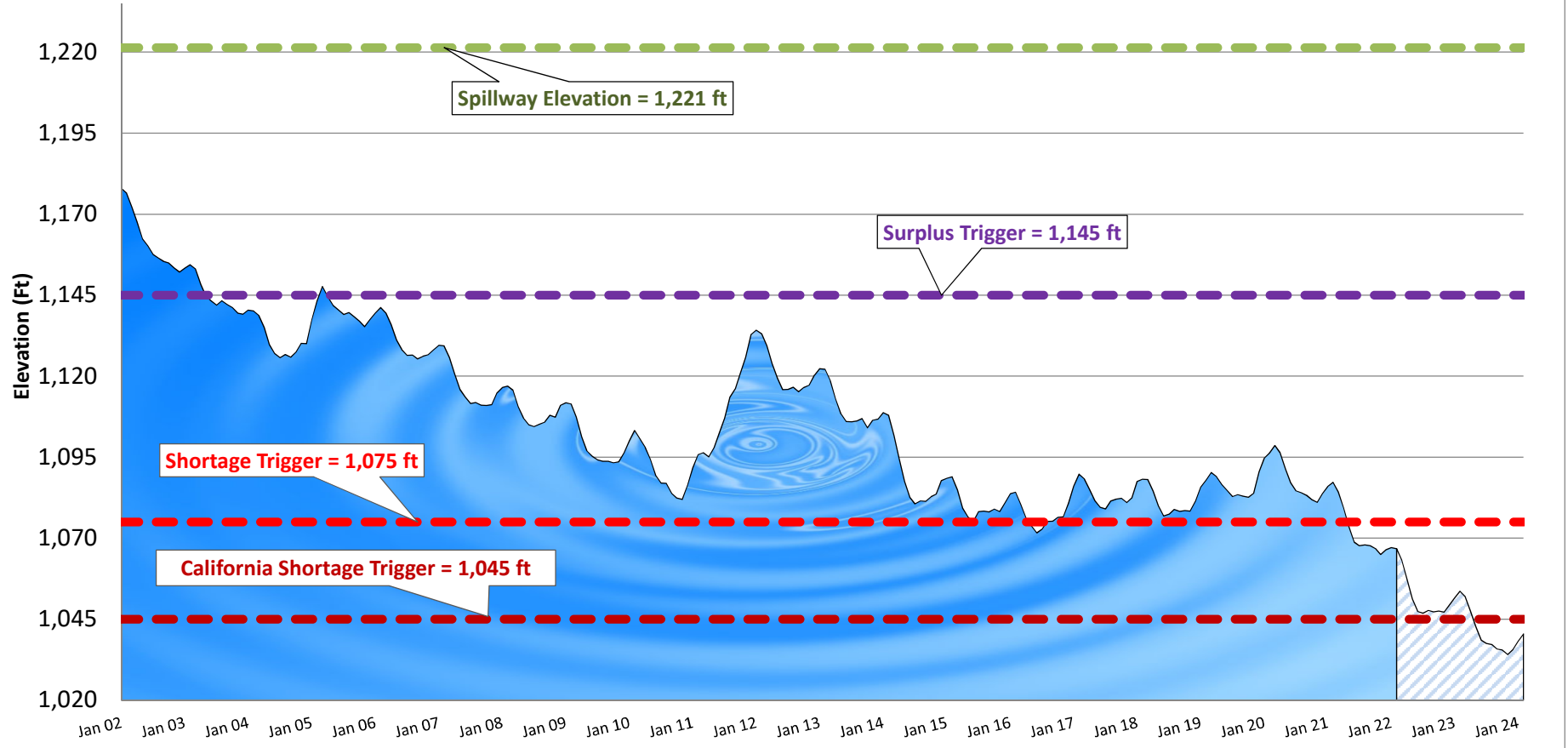
Upper Colorado Historical Snow Water Equivalent (Inches) Vs Runoff (Million AF)



Lake Mead Levels: Historical and Projected projection per USBR 24-Month Study

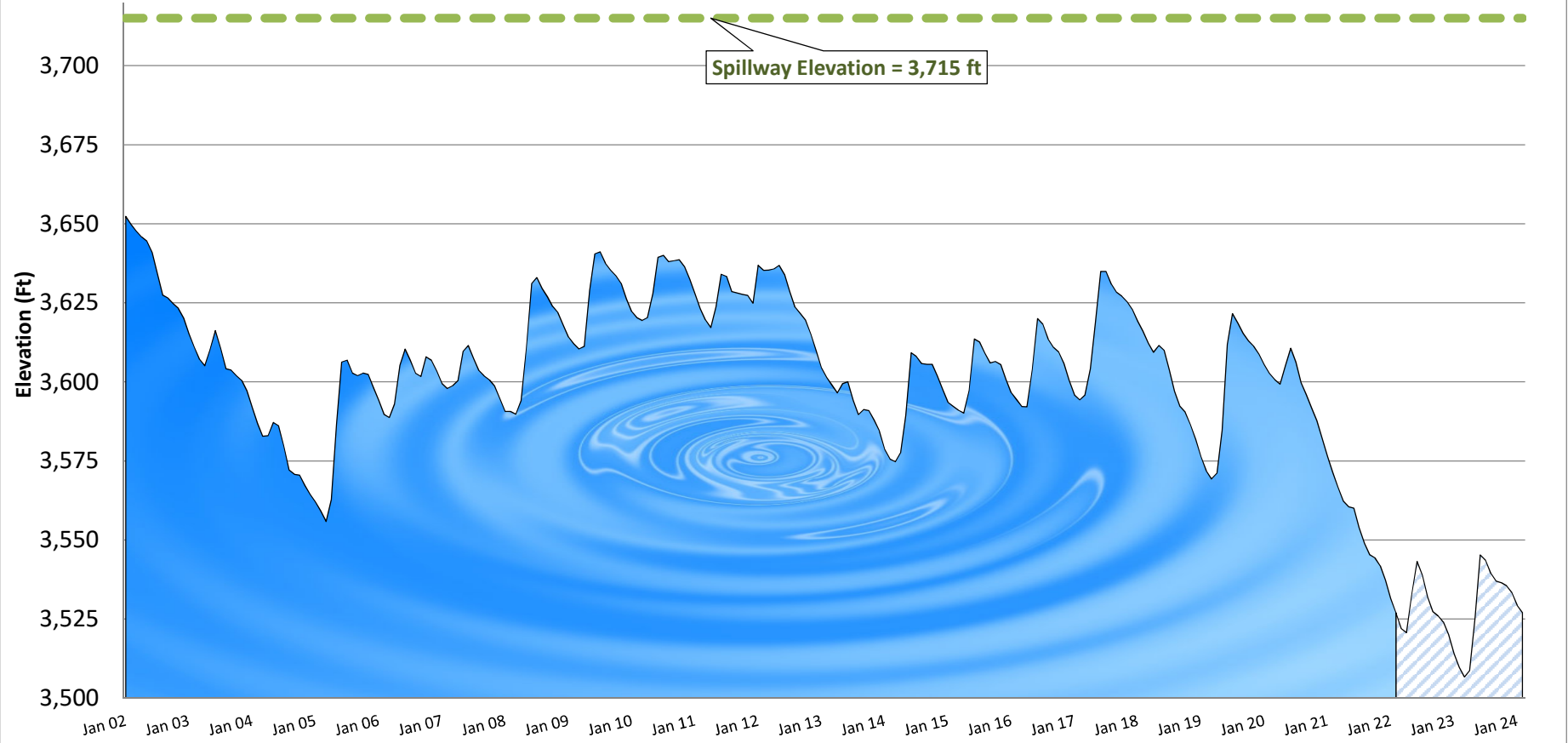


Projected
Historical

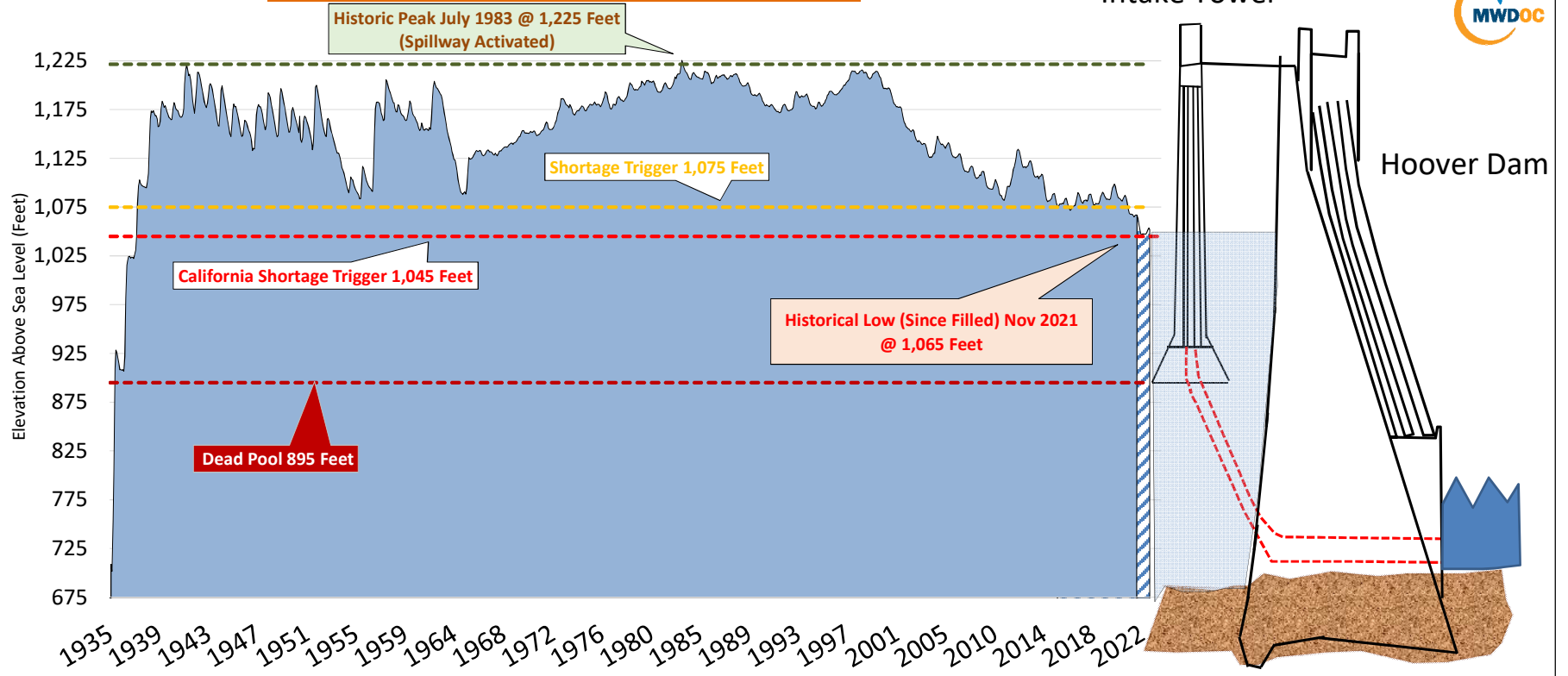


Lake Powell Levels: Historical and Projected projection per USBR 24-Month Study

■ Historical □ Projected



Lake Mead Historical Water Elevation Level



WEEKLY MEMO 4-21-2022

SOCIAL MEDIA HIGHLIGHTS



Post Performance

April 14, 2022 - April 20, 2022

Review the lifetime performance of the posts you published during the publishing period.

Included in this Report

 @CityGardenGrove

 Garden Grove City Hall

 gardengrovecityhall



@CityGardenGrove

Wed 4/20/2022 4:01 pm PDT

🏠 Live in **#GardenGrove** is **@GardenGroveTV3**'s Reporter Breanna Greenup, encouraging homeowners to self-nominate their homes as a **#GardenGroveGem!** Visit: ggcity.org/gems **#gg1956** [facebook.com/GardenGroveCity](https://www.facebook.com/GardenGroveCity)

...



Post Link Clicks	0
Impressions	53
Potential Reach	4,532
Engagements	1
Engagement Rate (per Impression)	1.9%



Garden Grove City Hall

Wed 4/20/2022 3:19 pm PDT

🏠 Live in **#GardenGrove** is Garden Grove TV 3's Reporter Breanna Greenup, encouraging Garden Grove homeowners...



Video Views	101
Impressions	157
Reach	156
Engagements	58
Engagement Rate (per Impression)	36.9%



@CityGardenGrove

Wed 4/20/2022 12:54 pm PDT

💧 **#WaterWiseWednesday** 🌍 Help us celebrate **#EarthDay** this Friday by pledging to conserve water whenever...



Washing down hard or paved surfaces, such as your driveways and walkways, use a lot of water. Use alternative methods to keep your home and surroundings looking clean by using a broom or fill a bucket and use a sponge. For more information, visit ggcity.org/drought

Impressions	100
Potential Reach	4,532
Engagements	3
Engagement Rate (per Impression)	3%



gardengrovecityhall

Wed 4/20/2022 12:50 pm PDT



Impressions	331
Reach	331
Comments	0
Story Taps Back	5



gardengrovecityhall

Wed 4/20/2022 12:48 pm PDT



Impressions	344
Reach	344
Engagements	9
Engagement Rate (per Impression)	2.6%



Garden Grove City Hall

Wed 4/20/2022 12:41 pm PDT



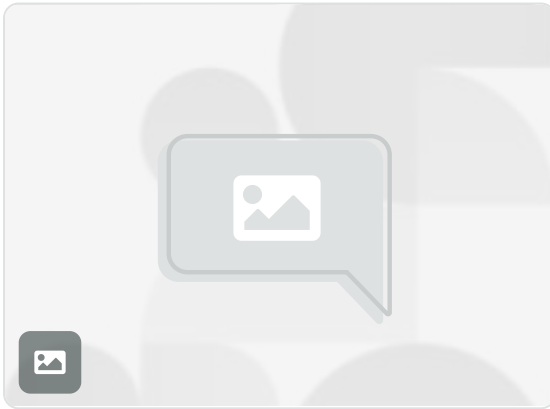
Impressions	115
Reach	115
Engagements	5
Engagement Rate (per Impression)	4.3%



Garden Grove City Hall

Wed 4/20/2022 12:38 pm PDT

💧 #WaterWiseWednesday 🌍 Help us celebrate #EarthDay this Friday, April 22, by pledging to conserve water whenever...



Impressions	—
Reach	—
Engagements	—
Engagement Rate (per Impression)	—



@CityGardenGrove

Tue 4/19/2022 3:33 pm PDT

Research has just gotten easier!💡💡 The OC Public Libraries are providing Early Learning and Homework Help Databases...

Databases
PROVIDED BY OC PUBLIC LIBRARIES

BOOKFLIX

BookFLIX offers animated picture books matched with a thematically related nonfiction eBooks with optional read-aloud feature, word highlighting, and vocabulary hinting. Families can explore subjects further with comprehension activities and links to age appropriate websites. Includes Spanish titles. (Preschool to 3rd grade)

Britannica School

Britannica School is an online encyclopedia with thousands of articles, images, videos, and more. This database offers multiple reading levels for each article, a read-aloud option, and an integrated dictionary to hear pronunciation or read definitions in English or Spanish. Each article can be translated into over 80 languages. (K-12th grade)

LearningExpress Library - Complete

EBSCO Learning Express has academic skill-building lessons and practice in mathematics and language that work with Common Core State Standards. (4th-8th grade)

National Geographic Kids

National Geographic Kids provides digital content covering science, nature.

TeachingBooks

Teaching Books is a database of resources designed to support

TRUE FLIX

TrueFLIX is a multimedia science and social studies resource featuring paired

WORLD BOOK EARLY LEARNING

World Book Early Learning is an interactive, visual online encyclopedia

Impressions	201
Potential Reach	4,647
Engagements	7
Engagement Rate (per Impression)	3.5%



Garden Grove City Hall

Tue 4/19/2022 3:33 pm PDT

Research has just gotten easier!💡💡 The OC Public Libraries are providing Early Learning and Homework Help Databases...

Databases
PROVIDED BY OC PUBLIC LIBRARIES

BOOKFLIX

BookFLIX offers animated picture books matched with a thematically related nonfiction eBooks with optional read-aloud feature, word highlighting, and vocabulary hinting. Families can explore subjects further with comprehension activities and links to age appropriate websites. Includes Spanish titles. (Preschool to 3rd grade)

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TRUE FLIX

TrueFLIX is a multimedia science and social studies resource featuring paired

WORLD BOOK EARLY LEARNING

World Book Early Learning is an interactive, visual online encyclopedia

Impressions	820
Reach	810
Engagements	9
Engagement Rate (per Impression)	1.1%



@CityGardenGrove
Tue 4/19/2022 2:07 pm PDT

A healthy community is a good community
♥ The H. Louis Lake Senior Center & Magnolia Park Family Resource Center ar...

MOBILE DENTAL SERVICES AVAILABLE!

- Healthy Smiles for Kids of Orange County is expanding y ofrece servicios dentales para toda la familia!
- Offeremos exámenes completos, rellenos y extracciones para niños, adultos y personas mayores.
- Se aceptan planes Medi-Cal, la mayoría de los planes PPO y escala variable de tarifas (basado en ingresos).
- ¡Lláme para más información!

Magnolia Park Family Resource Center:	H. Louis Lake Senior Center:
Clinica Dental: 9:00 a.m. - 5:00 p.m. 19 de abril, 2022 17 de mayo, 2022 21 de junio, 2022 Lugar: 11402 Magnolia St. Garden Grove, CA 92841	Puesto de Información: 20 de abril, 2022 11:00 a.m. - 1:00 p.m. 16 de mayo, 2022 11:00 a.m. - 1:30 p.m. 2 de junio, 2022 Lugar: 11300 Stanford Ave. Garden Grove, CA 92840

For appointments or questions call: (714) 537-0700 www.healthysmilesOC.org

Impressions	129
Potential Reach	4,532
Engagements	2
Engagement Rate (per Impression)	1.6%



gardengrovecityhall
Tue 4/19/2022 1:57 pm PDT

A healthy community is a good community
♥ The H. Louis Lake Senior Center and Magnolia Park Family Resource Center ar...

MOBILE DENTAL SERVICES AVAILABLE!

- Healthy Smiles for Kids of Orange County is expanding y ofrece servicios dentales para toda la familia!
- Offeremos exámenes completos, rellenos y extracciones para niños, adultos y personas mayores.
- Se aceptan planes Medi-Cal, la mayoría de los planes PPO y escala variable de tarifas (basado en ingresos).
- ¡Lláme para más información!

Magnolia Park Family Resource Center:	H. Louis Lake Senior Center:
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For appointments or questions call: (714) 537-0700 www.healthysmilesOC.org

Impressions	922
Reach	786
Engagements	25
Engagement Rate (per Impression)	2.7%



Garden Grove City Hall
Tue 4/19/2022 1:56 pm PDT

A healthy community is a good community
♥ The H. Louis Lake Senior Center and Magnolia Park Family Resource Center ar...

- Healthy Smiles for Kids of Orange County is expanding y ofrece servicios dentales para toda la familia!
- Offeremos exámenes completos, rellenos y extracciones para niños, adultos y personas mayores.
- Se aceptan planes Medi-Cal, la mayoría de los planes PPO y escala variable de tarifas (basado en ingresos).
- ¡Lláme para más información!

Magnolia Park Family Resource Center:	H. Louis Lake Senior Center:
Dental Clinics: 9:00 a.m. - 5:00 p.m. April 19, 2022 May 17, 2022 June 21, 2022 Location: 11402 Magnolia St.	Information Booths: April 20, 2022 May 16, 2022 11:00 a.m. - 1:30 p.m. Dental Clinic: June 2, 2022 9:00 a.m. - 5:00 p.m. Location: 11300 Stanford Ave.

For appointments or questions call: (714) 537-0700 www.healthysmilesOC.org

Impressions	2,959
Reach	2,959
Engagements	117
Engagement Rate (per Impression)	4%



@CityGardenGrove

Tue 4/19/2022 12:30 pm PDT

🌳 **PARKS MAKE LIFE BETTER!** The Buena Clinton youth couldn't have said it any better! #GardenGrove received a...

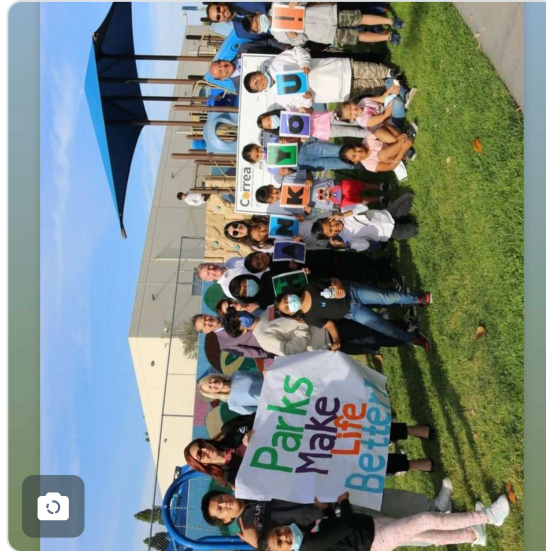


Impressions	558
Potential Reach	4,532
Engagements	14
Engagement Rate (per Impression)	2.5%



gardengrovecityhall

Tue 4/19/2022 12:05 pm PDT



Impressions	789
Reach	785
Comments	0
Story Taps Back	13



gardengrovecityhall

Tue 4/19/2022 12:03 pm PDT

🌳 **PARKS MAKE LIFE BETTER!** The Buena Clinton youth couldn't have said it any better! Last night, #GardenGrove receiv...



Impressions	956
Reach	820
Engagements	43
Engagement Rate (per Impression)	4.5%



Garden Grove City Hall

Tue 4/19/2022 11:59 am PDT

🌳 **PARKS MAKE LIFE BETTER!** The Buena Clinton youth couldn't have said it any better! Last night, #GardenGrove receiv...



Impressions	2,220
Reach	2,144
Engagements	193
Engagement Rate (per Impression)	8.7%



@CityGardenGrove

Mon 4/18/2022 4:01 pm PDT

On Tuesday, 4/26, at 6:30PM, the City Council will hold a study session to discuss the Focused Zoning Amendments &...



Impressions	161
Potential Reach	4,533
Engagements	5
Engagement Rate (per Impression)	3.1%



@CityGardenGrove

Mon 4/18/2022 4:00 pm PDT

On Tuesday, 4/26, at 6:30PM, the City Council will hold a study session to discuss the Focused Zoning Amendments to...



Impressions	—
Potential Reach	4,533
Engagements	—
Engagement Rate (per Impression)	—



@CityGardenGrove

Mon 4/18/2022 3:59 pm PDT

On Tuesday, 4/26, at 6PM, the City Council will hold a study session to discuss the Focused Zoning Amendments to...



Impressions	—
Potential Reach	4,533
Engagements	—
Engagement Rate (per Impression)	—



@CityGardenGrove

Mon 4/18/2022 3:52 pm PDT

Friendly reminder alert! 📣 Don't forget to join us on 4/21, at 7PM for the City's Planning Commission's session to discus...



Impressions	—
Potential Reach	4,533
Engagements	—
Engagement Rate (per Impression)	—



Garden Grove City Hall

Mon 4/18/2022 3:50 pm PDT

📅 On Tuesday, April 26, at 6:30 p.m., the City Council will hold a study session to discuss the Focused Zoning Amendment...



Impressions	688
Reach	651
Engagements	14
Engagement Rate (per Impression)	2%



@CityGardenGrove

Mon 4/18/2022 1:43 pm PDT

It's #MosquitoWeek 🦟 The OCMVCD has a message for you! April 17-23 is CA Mosquito Week. The OCMVD will highligh...



Impressions	172
Potential Reach	4,533
Engagements	5
Engagement Rate (per Impression)	2.9%



Garden Grove City Hall

Mon 4/18/2022 1:37 pm PDT

It's #MosquitoWeek 🦟 The Orange County Mosquito and Vector Control District has a message for you! April 17 through April ...



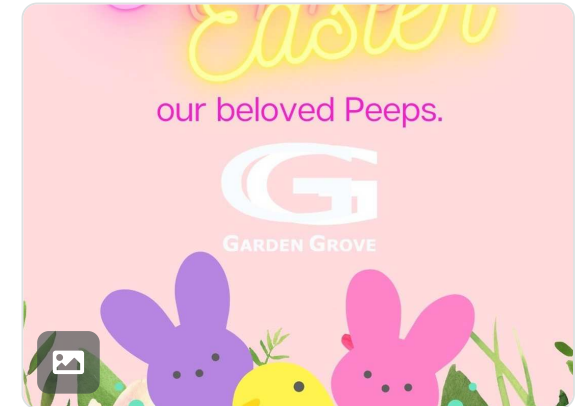
Video Views	164
Impressions	475
Reach	454
Engagements	41
Engagement Rate (per Impression)	8.6%



gardengrovecityhall

Sun 4/17/2022 8:30 am PDT

Happy Easter, Peeps! 🐰🥚🌸 The City of Garden Grove wishes everyone a happy Easter with plenty of love, gratitude, an...



Impressions	822
Reach	785
Engagements	38
Engagement Rate (per Impression)	4.6%



@CityGardenGrove

Sun 4/17/2022 8:30 am PDT

Happy Easter, Peeps! 🐰🥚🌸 The City of Garden Grove wishes everyone a happy Easter with plenty of love, gratitude, an...



Impressions	255
Potential Reach	5,376
Engagements	7
Engagement Rate (per Impression)	2.7%



Garden Grove City Hall

Sun 4/17/2022 8:30 am PDT

Happy Easter, Peeps! 🐰🥚🌸 The City of Garden Grove wishes everyone a happy Easter with plenty of love, gratitude, an...



Impressions	950
Reach	928
Engagements	22
Engagement Rate (per Impression)	2.3%



Garden Grove City Hall

Fri 4/15/2022 5:00 pm PDT

🌸 We are pleased to inform you, in the latest SmartAsset.com report, #GardenGrove was named one of the...



Impressions	931
Reach	866
Engagements	49
Engagement Rate (per Impression)	5.3%

G  **gardengrovecityhall**
 Fri 4/15/2022 12:46 pm PDT



Impressions	609
Reach	599
Comments	0
Story Taps Back	4

 **@CityGardenGrove**
 Fri 4/15/2022 12:38 pm PDT



Impressions	192
Potential Reach	4,531
Engagements	2
Engagement Rate (per Impression)	1%

 **gardengrovecityhall**
 Fri 4/15/2022 12:32 pm PDT



Impressions	811
Reach	776
Engagements	11
Engagement Rate (per Impression)	1.4%



Garden Grove City Hall

Fri 4/15/2022 12:24 pm PDT

🏡 Spring is an excellent time to make home renovations and updates to your lawn and garden! This weekend, take ti...



Impressions	1,212
Reach	1,148
Engagements	35
Engagement Rate (per Impression)	2.9%



gardengrovecityhall

Fri 4/15/2022 8:11 am PDT

📱 Your hands may be free, but you're still driving distracted. When you're behind the wheel, #JUSTDRIVE. It's...



Impressions	1,554
Reach	1,422
Engagements	28
Engagement Rate (per Impression)	1.8%



@CityGardenGrove

Fri 4/15/2022 8:08 am PDT

📱 Your hands may be free, but you're still driving distracted. When you're behind the wheel, #JUSTDRIVE. It's...



Impressions	205
Potential Reach	4,531
Engagements	2
Engagement Rate (per Impression)	1%



Garden Grove City Hall

Fri 4/15/2022 8:07 am PDT

📱 Your hands may be free, but you're still driving distracted. When you're behind the wheel, #JUSTDRIVE. It's...



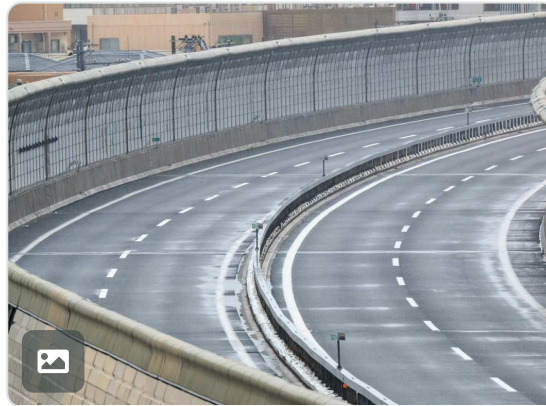
Impressions	902
Reach	872
Engagements	6
Engagement Rate (per Impression)	0.7%



@CityGardenGrove

Thu 4/14/2022 3:46 pm PDT

⚠️ FREEWAY CLOSURES AHEAD ⚠️ SB I-405 closures between the SB I-405 off-ramp to Magnolia St & the SB I-405 on-ramp fro...



Impressions	217
Potential Reach	4,560
Engagements	8
Engagement Rate (per Impression)	3.7%



Garden Grove City Hall

Thu 4/14/2022 3:42 pm PDT

⚠️ FREEWAY CLOSURES AHEAD ⚠️ - SB I-405 closures between the SB I-405 off-ramp to Magnolia Street and the SB I-405 on-ramp...



Impressions	3,006
Reach	2,917
Engagements	74
Engagement Rate (per Impression)	2.5%




Post Performance

April 14, 2022 - April 20, 2022

Review the lifetime performance of the posts you published during the publishing period.

Included in this Report

 Garden Grove Police Department  ggpdk9unit



Garden Grove Police Depa...

Wed 4/20/2022 12:00 pm PDT



Impressions	—
Reach	—
Engagements	—
Engagement Rate (per Impression)	—



Garden Grove Police Depa...

Wed 4/20/2022 12:00 pm PDT

It's #NationalVolunteerWeek! From the young to the old(er), these #volunteers have and continue to give generously of...



Impressions	831
Reach	801
Engagements	127
Engagement Rate (per Impression)	15.3%



Garden Grove Police Depa...

Tue 4/19/2022 12:02 pm PDT

Please join us on Thursday, May 19, 2022 at 5:00 PM to honor our #FallenHeroes. #GGPD32 #community #NeverForgotte...



Impressions	3,295
Reach	3,284
Engagements	115
Engagement Rate (per Impression)	3.5%



Garden Grove Police Depa...

Mon 4/18/2022 6:30 pm PDT

Event Reminder: Please join us tomorrow, Tuesday, April 19th from 4:00 PM - 6:00 PM, at @CarlsJr (13011 Harbor Blvd) for...



Impressions	2,560
Reach	2,470
Engagements	85
Engagement Rate (per Impression)	3.3%



ggpdk9unit

Fri 4/15/2022 12:30 pm PDT

A special shout out to Officer T. Ashbaugh and his partner #K9Kody on receiving the (delayed) 2020 Orange County Auto The...



Impressions	650
Reach	585
Engagements	116
Engagement Rate (per Impression)	17.8%



Garden Grove Police Depa...

Fri 4/15/2022 12:00 pm PDT

A special shout out to Officer T. Ashbaugh and his partner #K9Kody on receiving the (delayed) 2020 Orange County Auto The...



Impressions	5,782
Reach	5,689
Engagements	483
Engagement Rate (per Impression)	8.4%



Garden Grove Police Depa...

Thu 4/14/2022 6:30 pm PDT

Your hands may be free, but you're still driving distracted. When you're behind the wheel, please #JustDrive. It's...



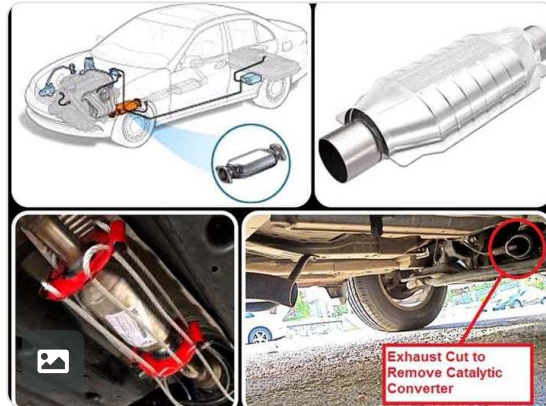
Impressions	4,196
Reach	3,900
Engagements	158
Engagement Rate (per Impression)	3.8%



Garden Grove Police Depa...

Thu 4/14/2022 12:30 pm PDT

There is an overall rise in catalytic converters thefts. The converters are sold to scrap yards for several hundred dollar...



Impressions	24,343
Reach	24,343
Engagements	7,814
Engagement Rate (per Impression)	32.1%



Post Performance


April 14, 2022 - April 20, 2022


Review the lifetime performance of the posts you published during the publishing period.


Included in this Report

 @GardenGroveTV3


 Garden Grove TV 3




Garden Grove TV 3
Wed 4/20/2022 3:56 pm PDT

 Live in #GardenGrove is #GGTV3 Reporter Breanna Greenup, encouraging Garden Grove homeowners to self-...




Video Views	—
Impressions	—
Reach	—
Engagements	—
Engagement Rate (per Impression)	—


@GardenGroveTV3
Wed 4/20/2022 4:03 pm PDT

 Live in **#GardenGrove** is **#GGTV3** Reporter Breanna Greenup, encouraging homeowners to self-nominate their homes as a **#GardenGroveGem!** Visit: ggcity.org/gems  facebook.com/GardenGroveCity

...



Post Link Clicks	—
Impressions	—
Potential Reach	448
Engagements	—
Engagement Rate (per Impression)	—

WEEKLY MEMO 4-21-2022

NEWS ARTICLES

Elections 2022: Meet the candidates for the new state Senate seat on Orange County coast

The winner of SD-36 will represent every beach city and part of a few communities in north county. Both primary candidates will face off in November.



From left, Democrat Kim Carr and Republican Janet Nguyen are candidates in the June 7, 2022 primary for the 36th State Senate District covering coastal Orange County. By [SUSAN CHRISTIAN GOULDING](#) | sgoulding@scng.com | Orange County Register PUBLISHED: April 18, 2022 at 7:00 a.m. | UPDATED: April 18, 2022 at 11:30 a.m. California State Assemblywoman Janet Nguyen and Huntington Beach Councilwoman Kim Carr share much in common.

They both support a ban on offshore drilling. Both think access to voting should be easy. They both want to suspend California's gas tax, at least temporarily, due to the current high prices. They're also both on board with California's climate change policies, and they support limited mandates to help fight COVID-19.

On a more personal level, both live in Huntington Beach and have two children.

What's more, Carr said, "We're both competitive. Janet plays to win, and so do I."

But only one of them can win this prize: Becoming the first state Senator to represent a newly drawn district that boasts the distinction of encompassing every grain of sand in Orange County. California State Senate District 36 stretches from Seal Beach to San Clemente, and sprawls inland to include Fountain Valley, Westminster, Garden Grove, Cypress, Buena Park and Cerritos.

Because Carr and Nguyen are the only two candidates in SD-36 — and because in California the top two vote getters in a primary advance to the general election — the

June 7 vote isn't key. Instead, Republican Nguyen, 45, and Democrat Carr, 51, are guaranteed to face off in a winner-take-all vote in November.

Nguyen's path

While the newly drawn district has no incumbent within its boundaries, a number of those north county cities currently are in Assemblywoman Nguyen's 72nd Assembly District. Nguyen already served a term in the state Senate, starting in 2014. She lost that seat to Democrat Tom Umberg in 2018, but returned to Sacramento in 2020 when she was elected to her two-year term for AD-72.

Umberg is running for reelection in SD-34, a solidly blue district that would have been a tough battleground for Nguyen.

But last year's redrawing of political boundaries, based on the latest census, put Nguyen's home in SD-36, meaning she's eligible to run there. County data from April 15 also shows a potential slim advantage for Republican candidates in SD-36, with about 37.7% of the voters in the new district registered with the GOP, versus 33.5% who are registered as Democrats and 23% who are no party preference.

The race is the latest in a long string of political steps for Nguyen.

Elected to the Garden Grove City Council in her 20s, and then to the County Board of Supervisors, Nguyen "lives and breathes" politics, said Newport Beach political consultant Adam Probolsky.

"I have every expectation that Janet pulls off whatever she pursues," Probolsky said.

Carr's (shorter) path

Carr won her first elected position – on the Huntington Beach City Council – in 2018. A media marketing executive, she previously served in an appointed role as a member of the city's Public Works Commission.

Despite Nguyen's name recognition – and the district's slight GOP lean — Carr believes voters will appreciate her record on the council.

As mayor in 2021, Carr negotiated coronavirus hurdles and an alarming offshore oil spill. And even with the pandemic challenges, Carr noted, the city remained strong financially.

In answers to an Orange County Register survey, Nguyen and Carr took stands that, largely, support those advocated nationally by their respective parties.

Nguyen described herself as "pro-life," while Carr said, "I believe in a woman's right to choose." Carr supports a single-payer healthcare system while Nguyen opposes it. Carr supports the legality of gay marriage; Nguyen did not respond to that question. Nguyen opposes California's sanctuary laws to protect undocumented immigrants; Carr did not respond.

Local issues

On some (but not all) key issues germane to their voters, such as offshore drilling, Carr and Nguyen are more in sync.

The 25,000-gallon spill off the coast of Huntington Beach in October heightened concerns about aging underwater pipes that carry fuel from rigs, and the environmental disaster that could occur with a major leak.

Though it didn't harm the environment as much as initially feared, the spill made offshore oil drilling all the more unpopular politically – especially for State Senate candidates looking to represent communities that, combined, have 42 miles of beach.

Although Nguyen eschews oil exploration in California waters, she embraces it elsewhere. “We must do more to increase oil production where it is environmentally safe in our country and reduce the reliance on foreign oil producers,” she said.

Both candidates say they want tax relief for small businesses. Nguyen added that California should “reduce the red tape and regulations that drive up the costs of goods.”

They likewise agree that the state should make building new houses easier.

On homelessness, Nguyen said: “First, we need to remove the homeless camps from our streets and seriously address the root causes of homelessness, which are substance abuse and mental illness. We need to demand accountability from everyone involved. The state has spent \$17 billion on homeless programs but the homeless problem has gotten worse.”

Carr put it this way: “We need to ensure we are providing services for both people who are experiencing chronic homelessness and require more intense support for those that are living paycheck to paycheck and need more economic and job training support. This issue should be treated like the crisis it is.”

The councilwoman touted her role in addressing homelessness in Huntington Beach.

“As mayor, I helped launch our Mobile Crisis Response Units, which help people experiencing mental health challenges for nonviolent, non-emergency police calls, Carr said. “This program has freed up our police officers to focus on preventing and solving crime-related issues. I would look toward implementing similar programs statewide.”

During her stint on the council, Carr noted that Huntington Beach also “opened a 128-bed navigation center providing services for unhoused residents.”

Though they overlap on some policy positions, they do see themselves as different, politically. On a scale of one to 10, with one being most liberal and 10 most conservative, Nguyen ranked herself an eight while Carr ranked herself at five.



CONTACT: Lia Gountouma
Garden Grove Public Works Department
(714) 741-5375/liag@ggcity.org

FOR IMMEDIATE RELEASE

Public Information Office (714) 741-5280

Follow the City of Garden Grove on Social Media

Wednesday, April 20, 2022



GARDEN GROVE COMPOST GIVEAWAY MAY 7

On Saturday, May 7, 2022, from 8:00 a.m. to 10:30 a.m., the City of Garden Grove, in partnership with Republic Services, will host a free compost giveaway event, offering residents up to 60 gallons of nutrient-rich soil. The event will be held at the Garden Grove Municipal Service Center, located at 13802 Newhope Street. The event is open to Garden Grove residents only. Proof of residency is required.

The distribution will be held in the center's parking lot on a first-come, first-serve basis. Vehicles must enter the parking lot through A Better Way, accessible from Anabel Street.

Residents must bring their own containers and are limited to 60 gallons per vehicle. Bags are not permitted.

Due to the popularity of this free event, residents should expect long lines.

The annual compost giveaway is one way the City and Republic Services thank the community for participating in the current residential green waste collection program.

A new state-mandated organics recycling program is being developed that will require the community to recycle food scraps and yard waste. To learn more, visit ggcity.org/organics-recycling.

For information on residential collection programs, visit republicservices.com.



Contact: Gabi O'Cadiz-Hernandez
Community Services Supervisor
gabrielao@ggcity.org
(714) 741-5253

FOR IMMEDIATE RELEASE

Public Information Office (714) 741-5280

Follow the City of Garden Grove on Social Media



Monday, April 18, 2022

NEW SERVICES AVAILABLE AT SENIOR CENTER AND MAGNOLIA PARK FAMILY RESOURCE CENTER

The City's H. Louis Lake Senior Center and Magnolia Park Family Resource Center are now providing free enrollment assistance for health care and social services with Community Health Initiative of Orange County, and free dental services for adults and children with Healthy Smiles for Kids of Orange County.

Community Health Initiative of Orange County is providing free enrollment assistance for Medi-Cal, Medicare Advantage Plans, CalFresh, CalWorks, Covered California, and General Relief. Locations, dates, and times are below:

- H. Louis Lake Senior Center, 11300 Stanford Avenue – Third Thursday of the month, from 9:00 a.m. to 2:30 p.m. Call (714) 741-5253 for appointments.
- Magnolia Park Family Resource Center, 11402 Magnolia Street – Fourth Tuesday of the month, from 9:00 a.m. to 4:00 p.m. Call (714) 530-7413 for appointments.

Walk-ins are available after 1:00 p.m. Visit ggcity.org/community-services for a list of required documents. Call Community Health Initiative of Orange County at (855) 927-8333 for more information.

-more-

NEW SERVICES AVAILABLE AT SENIOR CENTER AND FAMILY RESOURCE CENTER
2-2-2

Healthy Smiles for Kids of Orange County is expanding and offering dental services for the entire family. An information booth will be available at the H. Louis Lake Senior Center, located at 11300 Stanford Avenue, on Wednesday, April 20, from 11:00 a.m. to 1:00 p.m. and on Monday, May 16, from 11:00 a.m. to 1:30 p.m.

Mobile dental clinic locations, dates, and times are below:

- H. Louis Lake Senior Center, 11300 Stanford Avenue – June 2, 2022, from 9:00 a.m. to 5:00 p.m.
- Magnolia Park Family Resource Center, 11402 Magnolia Street – Third Tuesday of the month, from 9:00 a.m. to 5:00 p.m.

Call (714) 537-0700 for appointments or visit ggcity.org/community-services for more information.

For general information, contact Yolanda Alvarado, Community Services Coordinator, at yolandaa@ggcity.org or (714) 741-5776.

###

MISCELLANEOUS ITEMS

April 21, 2022

1. Calendar of Events
2. Notice of cancellation for the Zoning Administrator meeting, previously scheduled for April 28, 2022
3. League of California Cities, "CalCities," from April 15, 2022 to April 21, 2022



CALENDAR OF EVENTS

April 21, 2022 – June 3, 2022

Thursday	April 21	7:00 p.m.	Planning Commission Meeting, CMC
Friday	April 22		City Hall Closed – Regular Friday Closure
Tuesday	April 26	5:30 p.m. 6:30 p.m.	Closed Session, CMC Housing Authority, CMC Sanitary District Board, CMC Successor Agency Meeting, CMC City Council Meeting, CM
Thursday	April 28		\$2 Casual Dress Day
Tuesday	May 3	6:00 p.m.	Traffic Commission Meeting, CMC
Thursday	May 5	7:00 p.m.	Planning Commission Meeting, CMC
Friday	May 6		City Hall Closed – Regular Friday Closure
Tuesday	May 10	5:30 p.m. 6:30 p.m.	Closed Session, CMC Successor Agency Meeting, CMC City Council Meeting, CMC
Thursday	May 12	9:00 a.m.	Downtown Commission Meeting, CMC
Tuesday	May 17	5:30 p.m.	Special Parks, Recreation and Arts Commission Meeting, CMC
Thursday	May 19	7:00 p.m.	Planning Commission Meeting, CMC
Friday	May 20		City Hall Closed – Regular Friday Closure
Tuesday	May 24	5:30 p.m. 6:30 p.m.	Closed Session, CMC Housing Authority, CMC Sanitary District Board, CMC Successor Agency Meeting, CMC City Council Meeting, CM
Friday	May 30		City Hall Closed – Memorial Day
Thursday	June 2	7:00 p.m.	Planning Commission Meeting, CMC
Friday	June 3		City Hall Closed – Regular Friday Closure



NOTICE OF CANCELLATION
OF THE
GARDEN GROVE
ZONING ADMINISTRATOR
REGULAR MEETING
APRIL 28, 2022

NOTICE IS HEREBY GIVEN that the Regular Meeting of the Garden Grove Zoning Administrator scheduled for Thursday, April 28, 2022, at 9:00 a.m. at City Hall, 11222 Acacia Parkway, Third Floor Training Room, Garden Grove, is hereby cancelled.

DATED: April 21, 2022

DAVID DENT
ZONING ADMINISTRATOR



Cal Cities Advancing Equity Community creates new ways to achieve and discuss equity goals

Apr 20, 2022

The League of California Cities recently launched the Cal Cities Advancing Equity Community, an online discussion group where city officials can learn about local equity goals, programs, and best practices. The Advancing Equity Community is part of the **Cal Cities Advancing Equity initiative** (<https://www.calcities.org/resources/advancing-equity>) .

In June 2020, the Cal Cities Board of Directors issued a statement committing to the creation of an equitable and just future for all Californians. Cal Cities is dedicated to supporting its members by connecting them to resources and educational opportunities that strengthen their knowledge and capacity to eliminate racial disparities, heal racial divisions, and build more equitable communities.

Unlike email-based communities, Advancing Equity Community members interact with each other by posting to an online forum. Those who want a daily summary of information can sign up for email notifications. To communicate with other members, participants must log in to the forum.

A list of helpful tips, including how to start a new discussion or search for content, is available when members log in.

The Advancing Equity Community is open to all Cal Cities members.

Registration is available online (<https://advancingequity.calcities.org/user/register>)

, but membership must be approved by a moderator. For questions, please email **[Member Services Manager Meghan McKelvey \(mailto:mmckelvey@calcities.org\)](mailto:mmckelvey@calcities.org)**

Additional equity resources are available on the **[Cal Cities Advancing Equity portal \(https://www.calcities.org/resources/advancing-equity\)](https://www.calcities.org/resources/advancing-equity)** .

1400 K Street, Suite 400
Sacramento, CA 95814

P: (916) 658-8200

F: (916) 658-8240



Baldwin Park's tiny homes are part of a big vision to provide much-needed housing to the region

Apr 20, 2022

#LocalWorks

Last November, the city of Baldwin Park welcomed San Gabriel Valley's first tiny home

development, Esperanza Villa, building out a vision by city leadership to better support unhoused residents.

"We are on track to do something big. We are looking at how we not only help the people who are homeless, but how do we prevent more people from getting there," said Mayor Emmanuel J. Estrada, who spearheaded the project's development.

[Quick, temporary housing connects residents with services and permanent housing](#)

Funded by regional grants and in partnership with local nonprofits and regional government associations, Esperanza Villa is comprised of 25 pallet shelters — small, durable buildings that can be easily assembled, cleaned, and moved. Each secure, climate-controlled unit has a bed, storage space, light, and an outlet for charging small electronic devices, such as a smartphone.

Operated by Volunteers of America Los Angeles, Esperanza Villa also includes restrooms and showers; laundry, meal, and security services; case management; internet; social and supportive services; and a pet area. The city of Baldwin Park

and regional partners opened the temporary shelter in November 2021, providing vulnerable residents with permanent, supportive housing and services.

Making the project a reality required extensive collaboration. For example, the city-owned property

needed Wi-Fi and water connections, which the public works department provided. The department also helped coordinate the deployment of other utilities and played a key role in designing Esperanza Villa's aesthetics.

The parks and recreation department managed community input meetings and still helps with the referral process. The homes were constructed by the Pallet company, along with volunteers from Habitat for Humanity.

The team's hard work paid off almost immediately. Esperanza Villa has already had a transformative impact on the city, its residents, and the San Gabriel Valley region. For example, it reduced the need for services in the area, including public safety calls, and was accompanied by small, crucial improvements to the surrounding infrastructure, such as resurfaced roads.

Most importantly, in February, a 76-year-old resident moved into permanent housing for the first time since 2014. Several other residents have transitioned into permanent supportive housing or are working with case managers to find an apartment unit.

Esperanza Villa also serves as a model for other cities in the region, with many city officials turning to Estrada for advice for their own projects. Baldwin Park

Baldwin Park's tiny homes are part of a big vi...





even held an overnight stay for San Gabriel Valley local officials to experience Esperanza Villa first-hand before replicating it in their cities.

“One of the [criticisms] we hear the most is ... ‘They always bring the shelters to Baldwin Park,’” said Mayor Estrada. “And I say, ‘Wait a minute.

Baldwin Park is setting an example for rich cities. We are at the forefront of this and these rich cities you are talking about are coming to Baldwin Park to see what we are doing and to take it back to their city.”

The project also led to funding for a similar development in Baldwin Park, dubbed Tiny Homes 2.0, which is scheduled for completion this summer. Also funded by regional government grants, Tiny Homes 2.0 is aimed at families experiencing homelessness and will include additional services, such as a play area for children.

[New pathways to affordable homeownership and generational wealth](#)

For Mayor Estrada and others, solving the homeless crisis is not just about getting people into shelters. It is about mitigating the factors that led them there. That is easier said than done in California, where rents and down payments continue to soar in every part of the state. In Baldwin Park, the average household income is \$68,000 per year, but a family needs more than \$100,000 to buy a home.

“The word affordability has been stretched wide and thin [in California]. Anything under market-rate is dubbed affordable,” said Mayor Estrada. “Moderate-rate is a nice word for just a couple of dollars off market-rate. [Families are] still undergoing rent increases and it doesn’t really give them the stability they need.”

However, without sustained funding from the state, cities need to get creative about how they encourage new housing projects. As such, Baldwin Park directed \$5 million of its American Rescue Plan Act dollars to Habitat for Humanity for critical home repair, construction, and affordable homeownership.

“In order to get affordable housing, you have to get subsidies, or else it won’t work. It’s just impossible,” said Bryan Wong, executive director for the San Gabriel Valley chapter of Habitat for Humanity.

For Estrada and Wong, ensuring that Baldwin Park residents can stay in Baldwin Park is key to the city’s culture. “Everyone just keeps moving farther and farther away from where they grew up and it just changes the fabric of the communities because nobody can afford to live there,” said Wong.

Habitat for Humanity will use part of the money for critical home repair, which can play a key role in keeping financially precarious households stable. For example, although many senior citizens are homeowners, they often lack the money or support system needed to fix critical issues. In fact, many of Esperanza Villa’s residents are senior citizens who once had permanent housing.



Some of the money will also go to acquisition and rehab. Under this process, Habitat for Humanity acquires an existing home, repairs it, and sells it to a family at a below-market price. If the family decides to sell the house within 55-years, it goes back to Habitat for Humanity, which then refurbishes it again and sells it to a new family at a below-market rate. Meanwhile, the former tenants get their money back, which is usually enough for a down payment on a market-rate home.

The partnership with Habitat for Humanity is expected to help create 40 to 50 affordable homes, each of which will house several families throughout the program's lifespan. Hopefully, they will also create enough financial stability that Baldwin Park families can stay in Baldwin Park for decades to come.

"Rather than putting people in a position where they are forced to rent and are susceptible to rent increase and little by little they are forced out, we are putting them in a position where they can build equity and build generational wealth," said Mayor Estrada. "[We're] not only helping that one family, but generations to come."

Baldwin Park, like other cities in California, still has plenty of work to do. But Mayor Estrada is optimistic. "[This] is a small step in the right direction, but it's something bigger than that," he said. "We are not only inspiring conversations in the city — we are inspiring them in San Gabriel Valley and the region."

The Cal Cities #LocalWorks initiative shines the spotlight on examples of local actions that are making a difference to their communities. Show how #LocalWorks in your community by contacting communications@calcities.org (<mailto:communications@calcities.org>).

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