City of Garden Grove
WEEKLY CITY MANAGER'S MEMO
April 27, 2023

TO: Honorable Mayor and City Council Members   FROM: Lisa Kim, City Manager

I. DEPARTMENT ITEMS

A. COMMUNITY SERVICES DEPARTMENT
A memo is attached to inform the City Council about upcoming permitted community events that include the Vietnamese Heritage Museum (VHM) Unveiling Ceremony of the Boat of Hope and the West Garden Grove Youth Baseball (WGGYB) Closing Day Parade.

II. ITEMS FROM OTHER GOVERNMENTAL AGENCIES, OUTSIDE AGENCIES, BUSINESSES AND INDIVIDUALS

A. SOUTHERN CALIFORNIA EDISON
Edison Carrier Solutions 2023 Emergency Operations Compliance Report is attached.

• OTHER ITEMS

- SOCIAL MEDIA HIGHLIGHTS AND NEWSPAPER ARTICLES
  Copies of the week's social media posts and local newspaper articles are attached for your information.

- MISCELLANEOUS ITEMS
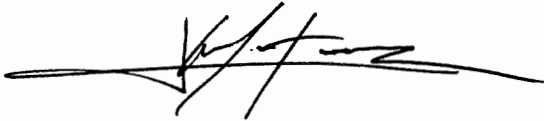 Items of interest are included.

Lisa Kim
City Manager

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To: Lisa L. Kim   From: John Montanchez

Dept.:   City Manager   Dept.: Community Services

Subject: Upcoming Community Events   Date: April 27, 2023

OBJECTIVE
To inform the City Council about upcoming permitted community events that include the Vietnamese Heritage Museum (VHM) Unveiling Ceremony of the *Boat of Hope* on Saturday, May 6, 2023 at 10:00 a.m. and the West Garden Grove Youth Baseball (WGGYB) Closing Day Parade scheduled on Sunday, May 7, 2023 at 8:00 a.m.

BACKGROUND
The VHM was established in 2016 as a non-profit organization based in Orange County. The VHM is dedicated to the preservation and exhibition of Vietnamese refugees' history and heritage for present and future generations. The organization requested a special event permit on private property to unveil the Boat of Hope, a Vietnamese sampan that had been preserved in France for the past 39 years. The unveiling ceremony will give the public an opportunity to learn about and reflect on the journey that many Vietnamese took in pursuit of freedom and a better life. More importantly, this will also be the reunion, after 39 years of separation, of the sampan with five of the nine surviving refugees.

On January 10, 2023, City Council approved the request on behalf of the WGGYB organization to co-sponsor the Opening Day Parade that was scheduled to take place on Saturday, February 25, 2023. The Opening Day Parade includes baseball players and softball players in Garden Grove, the Garden Grove Unified School District Board, school officials, the Orange County Fire Authority, and the City Council.

DISCUSSION
On Saturday, May 6, 2023 at 10:00 a.m., the VHM will hold an Unveiling Ceremony of the Boat of Hope. The event is organized on the occasion of the 48th anniversary of the fall of the Republic of Vietnam and Asian American and Pacific Islander Heritage Month. Please see attached event flyer with additional details.

The WGGYB Opening Day Parade scheduled on February 25, 2023 was cancelled due to rainy weather. The WGGYB organization worked with city staff to reschedule this event for a later date at the close of the baseball season. The Closing Day Parade is scheduled for Sunday, May 7, 2023 at 8:00 a.m. Residents impacted by the street closures for this event have been notified by the organizers, see attached flyer. A press release has also been distributed with details of the streets and hours of road closures.

SUMMARY
The Vietnamese Heritage Museum will hold an Unveiling Ceremony of the Boat of Hope on Saturday, May 6, 2023 at 10:00 a.m. The West Garden Grove Youth Baseball will host a Closing Day Parade at 8:00 a.m. on Sunday, May 7, 2023.

JOHN MONTANCHEZ
Community Services Director

By: Janet Pelayo
Community Services Manager

Attachment: Flyer for VHM Unveiling Ceremony
Flyer of WGGYB Resident Notification

VHM

**VIETNAMESE
HERITAGE
MUSEUM**

REUNION WITH
THE BOAT OF HOPE

At midnight on September 2, 1984, nine young adults fled Vietnam and braved the perilous sea aboard a wooden sampan, desperately hoping for a better future. They are known simply as Boat People.

Their flight and precarious journey are examples of a painful historical past in which many survived and dispersed throughout the world, while hundreds of thousands perished at sea.

On the occasion of the 48th anniversary of the fall of the Republic of Vietnam, the Vietnamese Heritage Museum cordially invites you to attend the unveiling ceremony of the Boat of Hope and to join us in preserving our history and inspiring future generations.

SATURDAY MAY 6, 2023 – 10 AM

13962 SEABOARD CIRCLE, GARDEN GROVE, CA 92843

CONTACT: 714-846-8438
INFO@VIETNAMESEMUSEUM.ORG
WWW.VIETNAMESEMUSEUM.ORG

NEW DATE & TIME

The Legendary Parade has been RESCHEDULED

The Annual West Garden Grove Baseball and Softball parade will be **Sunday, May 7th**. The streets will be closed from 7:30AM ~ 10:00ish. If you have any questions, please call Erin Fales @949-275-5723.

Thank you!

WEST GARDEN GROVE
WGG
YOUTH BASEBALL

Gloria M. Ing
Senior Attorney
Gloria.Ing@sce.com

SOUTHERN CALIFORNIA
EDISON
Energy for What's Ahead

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2023 APR 26 AM 11: 21

April 12, 2023

Via Email

Robert Osborn, Director (robert.osborn@cpuc.ca.gov)
Communications Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

> **Re: Submission of Emergency Operations Plan in Compliance with
> Decision 21-02-029**

Dear Mr. Osborn:

Pursuant to Ordering Paragraph 5 and Section 5.9.2 of the California Public Utilities Commission's (Commission) Decision No. 21-02-029, Southern California Edison Company (SCE) submits its 2023 Emergency Operations Plan for Edison Carrier Solutions. SCE's submission includes the Emergency Operations Plan, Emergency Contact Information, Emergency Preparedness Exercise Attestation, and Public Communications Plans.

Pursuant to Decision No. 21-02-029, SCE is also providing a copy of its submission to the California Office of Emergency Services (CalOES), the local emergency response managers within our service territory,[1] and serviceresiliency@cpuc.ca.gov.

Very truly yours,

/s/ Gloria M. Ing

Gloria M. Ing

GMI/odg

cc: via email
    serviceresiliency@cpuc.ca.gov
    Nancy Ward, Director, CalOES (nancy.ward@caloes.ca.gov)

    via U.S. mail
    SCE's Cities and Counties service list (CPUC Rule 3.2(b))

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[1] Because SCE does not know the identities of the local emergency response managers within our service territory, SCE is mailing a copy of its 2023 Emergency Operations Plan to SCE's Cities and Counties Service List that SCE uses pursuant to Rule 3.2(b) of the Commission's Rules of Practice and Procedures. Because the distribution to our Cities and Counties is not electronic, SCE will be sending the 2023 Plan to these entities after the 2023 Plan is printed.
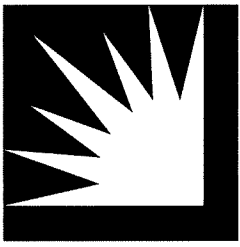
SOUTHERN CALIFORNIA EDISON®

An *EDISON INTERNATIONAL*® Company

**Edison Carrier Solutions
2023 Emergency Operations Plan**

Compliance Report

April 12, 2023

ANNUAL COMPLIANCE REPORT OF EDISON CARRIER SOLUTIONS

APRIL 12, 2023

This report is submitted by Southern California Edison Company ("SCE") in compliance with Decision No. 21-02-029 to Adopt Wireline Resilience Strategies. This compliance report comprises the following:

Compliance Statement: Summarizing SCE's compliance with Decision to Adopt Wireline Resilience Strategies.
Edison Carrier Solutions Emergency Operations Plan ———————————— Appendix A: Emergency Operations Plan Appendix B: Emergency Contact Information Appendix C: Emergency Preparedness Exercise Attestation Appendix D: Public Communications Plans

COMPLIANCE STATEMENT

Emergency Response Plan

As part of SCE's continued commitment to effective emergency response, SCE maintains a portfolio of emergency response plans, has a robust emergency organization and routinely exercises its emergency response capability. Approximately 4,300 personnel have completed training in general and Incident Command System (ICS) specific positions in the past two years. In addition, SCE conducts routine training with our field personnel on our emergency response processes, procedures and protocols.

Compliance with CPUC Decision 21-02-029 Section 5.9.2

This Edison Carrier Solutions Emergency Operations Plan complies with CPUC Decision 21-02-029 Section 5.9.2.

- This plan is submitted to the Commission's Communications Division Director, CalOES, and local emergency response managers within the ECS service territory.

- This plan includes:

  Appendix A: Emergency Operations Plan

  Appendix B: Emergency Contact Information

  Appendix C: Emergency Preparedness Exercise Attestation

  Appendix D: Public Communications Plans

Routine Updates

In compliance with industry standards, emergency plans are validated and updated as necessary. The SCE Edison Carrier Solutions Emergency Operations Plan was revised in preparation for the 2022 submission. The material was aligned to the phases of response, and actions were tied to execution checklists.

If Edison Carrier Solutions (ECS) makes substantive changes to its emergency operations plan, it will submit the revised plan to the CPUC within 14 days in compliance with CPUC Decision 21-02-029.

Emergency Training and Exercises

SCE has a robust training and annual emergency preparedness exercise program and ECS is incorporated as appropriate. Following the annual emergency preparedness exercise, SCE assesses the effectiveness of the exercise and modifies its emergency operations plans as needed.

Communications Strategy

In response to CPUC Decision 21-02-029, ECS updated and enhanced its communications strategy. A copy of this strategy is attached in Appendix D.

Annual Pre-Event Coordination

Edison Carrier Solutions will participate in Pre-Event Coordination through exchange of contact information, and participation in emergency exercises with external agencies, including CalOES.

TABLE OF CONTENTS

APPENDIX A
EMERGENCY OPERATIONS PLAN
PURPOSE

The *Southern California Edison Company (SCE) Edison Carrier Solutions (ECS) Emergency Operations Plan* outlines a threat-specific strategy for mitigating, planning for, responding to, and recovering from disruptions to the system that cause an outage incident. Based on scenarios most likely to occur, it is intended to guide how ECS will coordinate critical preparedness, response, and restoration activities before, during and after an actual telecommunications outage incident.

ECS is a business unit within SCE. ECS is primarily established to provide commercial telecommunications services to telecommunications carriers, internet service providers, commercial mobile radio service providers, cable and satellite television companies, and enterprise customers. Service is provided to commercial customers only and ECS does not provide voice service or service to residential customers.

This plan outlines the roles and responsibilities for Incident Management Teams (IMT) during response operations. It is designed to help ensure safe and efficient restoration for any type of outage through consistent use of the Incident Command System, identification of applicable prioritization and restoration strategies, and the development of a common operating picture for communicating situational awareness to internal and external stakeholders. This plan does not supersede or replace existing procedures for safety, hazardous materials response, or other similar procedures adopted and in place, including and not limited to specific response plans prepared to address individual circumstances or to comply with regulatory requirements.

The ECS incident response and associated emergency response and recovery plans are governed and/or informed by the following:

- Federal Communications Commission's (FCC) network outage reporting regulations[1]
- CPUC telecommunications outage reporting regulations[2]
- Telecommunications Service Priority (TSP) Program for National Security and Emergency Preparedness[3]
- CPUC Decision Adopting Wireline Provider Resiliency Strategies D.21-02-029
- CPUC General Order Number 95 and General Order Number 128

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[1] 47 C.F.R. §4.1-4.15 https://www.govinfo.gov/app/details/CFR-2015-title47-vol1/CFR-2015-title47-vol1-part4
[2] CPUC General Order 133-C Rules Governing Telecommunications Services
[3] 47 C.F.R. §64, Appendix A

PLAN ACRONYMS

AREP   Agency Representatives

BRDM Business Resiliency Duty Manager

CFR   Code of Federal Regulations

CMC   Crisis Management Council

DWDM Dense Wave Division Multiplexing

ECS   Edison Carrier Solutions

EOC   Emergency Operations Center

FCC   Federal Communications Commission's

ICS   Incident Command System

ICT   Incident Communications Team

IMT   Incident Management Team

IST   Incident Support Team

LNO   Liaison Officer

SCE   Southern California Edison Company

SOC   State Operations Center

SEMS Standardized Emergency Management System

NIMS National Incident Management System

TCC   Telecommunications Command Center

TTC   Transmission Telecommunications Organization

DRIVERS AND ASSUMPTIONS

ECS is actively engaged in managing potential reliability and safety impacts from incidents that may cause disruption to its commercial telecommunications system by prioritizing damage assessment, restoring critical infrastructure and communicating with internal and external stakeholders to increase situational awareness.

Specific drivers and assumptions for these events include, but are not limited to, the following:

- Damage assessment operations will be performed when safe to do so.
- Restoration activities may need to be prioritized based on response operations.
- Organizational units may be required to modify their daily operations to assist with incident management.
- Business Continuity and/or Disaster Recovery Teams may be activated for incident response operations.
- Local EOCs may be activated to coordinate city, county and state government response to an ECS incident.
- SCE IMT and ECS personnel may be deployed to communicate and coordinate activities with city, county, and state EOCs where necessary.

SCENARIOS AND POTENTIAL IMPACTS

The ECS Emergency Plan uses four incident complexity levels: Guarded, Elevated, Substantial, and Severe. These complexity levels are established for the ECS commercial telecommunications as a whole. The overall incident complexity level is based on an aggregation of individual trouble ticket information that has been augmented with consideration for unrelated widespread outages such system-wide interruptions.

ECS will base all prevention, mitigation, preparedness, response, and recovery operations related to outage incidents on the following scenarios and potential impacts based on complexity.

SCENARIOS
Guarded Incident Scenario

A guarded incident is typically localized to one or more circuits with a single cause and normal resources are sufficient to manage response and recovery activities. Guarded incidents are frequent, occurring several times a month. Characteristics include:

- Customer interruptions: "Standard" ECS customer outage with clear recovery path (fiber cut, equipment failure, and TCC/ECS working to resolve and communicate with customer). Customers may be 'hard down' without service or 'non-redundant' with a backup circuit still functioning or in a ring with a secondary pathway.

- Restoration: There are sufficient field personnel, restoration technical resources (fiber optic cable, equipment, telecommunications cards, optics, etc.) and other technical or operations specialist resources.

- Majority of customers are typically expected to be restored in less than 24 hours.

Elevated Incident Scenario

An elevated incident is typically spread over multiple systems or in a more complex isolated incident that requires additional resources to manage response and recovery activities. Elevated incidents are experienced only a few times in any one year. Such incidents can be characterized by multiple ECS customers 'hard down' or critical systems impacted resulting in:

- Customer interruptions: Multiple customers carrying critical information/data impacting their businesses or the customers of their business. Such traffic may include cellular traffic, business data, first responder networks or other businesses where telecommunications services are critical to their operations.

- Restoration: Sufficient field personnel, restoration technical resources (fiber optic cable, equipment, telecommunications cards, optics, etc.) and other technical or operations specialist resources are available or may be reallocated to provide assistance with extended shifts for personnel. ECS Tier-3 support may potentially reroute customer traffic to other cables and/or systems based on priority and availability of fiber and network resources.

- TCC telephone bridge with ECS Tier-3 and other shared partners may be enabled. ECS leadership (via escalations) may be engaged as well to assist in managing customer expectations and communication.

- Majority of customers are typically expected to be restored in less than 48 hours.

Substantial Outage Scenario

A substantial incident is typically either an incident with escalating consequences affecting multiple systems or a severe-intensity isolated incident. Such incidents are rarely experienced on a yearly basis, occurring on average once or twice every ten years and are characterized by an extremely high number of outage related incidents resulting in:

- Customer interruptions: Complex ECS technical issue(s), customer issue(s) or incident requiring full ECS management and shared partner engagement for resolution. Examples include ECS major hub down, or major fire risking critical ECS circuits (cell sites, first responder network, etc.).

An IMT may be initiated and in place to manage the response to the outage(s) and coordinate restoration.

- Restoration: There may be insufficient field personnel and other constraints related to equipment spares, telecommunication cards, optics, or fiber optic cable (and/or field equipment). Additional assistance from other shared partners/vendors may be required.

- Majority of customers are expected to be restored in less than 72 hours.

Severe Outage Scenario

A severe emergency or incident may require additional assistance if the resources required to respond exceed the available SCE/ECS resources and restoration may be prolonged beyond 72 hours. Such incidents are extremely rare and may cause such significant damage to the system resulting in:

- A company-wide need to focus on restoration efforts.

- Customer interruptions: Major SCE event or Southern California Incident which engages the SCE IMT and affects critical ECS telecommunications systems, customers, and/or traffic. ECS engages the IMT and participates in the IMT as appropriate until issues resolved/stand down.

- Restoration: Potentially have insufficient field personnel and other constraints related to equipment spares, telecommunication cards, optics, or fiber optic cable (and/or field equipment). Additional assistance from other shared partners/vendors may be required. Service restoration is based on prioritization as described later.

- Restoration may be prolonged beyond 72 hours.

- Required replacements for equipment and cable damaged may exceed those available.

- Potential safety and/or health concerns.

POTENTIAL IMPACTS

Service outages that may pose a life safety risk to critical customers or essential services

Common scenarios may include the following:

- ***Fiber Optic Cable Cuts*** – Damage directly to a cable that can be caused by tree trimmer errors, contractor digging, rodents, etc. Cables are also damaged indirectly when the supporting pole is damaged due to fire, lightening, vehicle hit pole, etc.

- ***Electronics Failure*** – In telecommunications, the service provider (ECS) utilizes electronic equipment to serve customers. In this environment, equipment failure may cause service interruption. The electronics equipment may include: equipment chassis, modules/cards, and optics.

- ***Cyber-Attack*** – SCE has its own IT department that manages cybersecurity risk, prevention, detection, and mitigation. ECS works closely with the SCE cybersecurity team to monitor and manage cyber-attacks or other threats.

- ***Fires*** - The California fire season typically begins during the summer and peaks in the fall, but fires are becoming a more frequent threat year-round. Because fires often affect areas that are relatively inaccessible, outage lengths are usually much longer compared to other types of severe events. Most fire recovery efforts and costs involve rebuilding and repairing cables and restoring telecommunications service after the fire has passed through affected areas and SCE has rebuilt poles and other aboveground structures.

- ***Extreme Environmental Issues*** - Extreme environmental (and weather) challenges such as earthquakes, lightning storms, significant rainstorms, cold weather including snow and sleet, and windstorms have the potential to cause extensive damage. Any of these scenarios can limit ability to respond to outage situations.

OBJECTIVES

The following objectives for incident management within the ECS commercial telecommunications system have been identified:

- Maintain the safety of customers, employees, contractors, first responders and the public

- Maintain effective communications with internal and external stakeholders (employees, customers, the public, first responder and emergency management agencies, and public officials) on potential impacts of the incident

- Perform safe and timely damage assessment of impacts to ECS infrastructure

- Prioritize restoration activities of ECS infrastructure

- Conduct safe and efficient restoration of critical ECS infrastructure

- Monitor conditions within the telecommunications system and the need for potential mitigation activities

- Attempt to notify customers of potential outages and provide on-going outage updates

- Comply with all identified regulatory requirements

- Consider impacts to the environment

INCIDENT COMPLEXITY LEVELS AND ASSOCIATED ACTIONS

Level 4 GUARDED	"Standard" ECS customer outage with clear recovery path (fiber cut, equipment failure, and TCC/ECS working to resolve & communicate with Customer)
Level 3 ELEVATED	Multiple ECS customers down (or critical system - DWDM) with extended outage timing or unknowns related to resolution. Management escalation and engagement within ECS and TCC/TTC to ensure outage or service issues are resolved in a safe, productive manner
Level 2 SUBSTANTIAL	Incidents with the potential to result in substantial harm to the commercial telecommunications network, but there is a higher level of familiarity or expectation. This may present itself as complex telecom technical issue(s), customer Issue(s). or an incident requiring full ECS management and shared partner engagement for resolution (e.g., ECS major hub down, or major fire risking critical ECS backhaul circuits (cell sites, first responder network, etc.)). The IMT is implemented - for full response and management engagement.
Level 1 SEVERE	A rare and unanticipated emergency with the potential to do, or in the process inflicting irreparable and severe harm to the commercial telecommunications network. The most severe type of incident. Examples include a major SCE event or Southern California Incident which engages the SCE IMT and affects critical ECS systems, customers, and/or traffic. ECS engages the IMT and participates in the SCE IMT as appropriate until issues resolved/stand down.

INCIDENT CONCEPT OF OPERATIONS

ALIGNMENT WITH EXISTING EMERGENCY MANAGEMENT FRAMEWORKS

Outage events can pose coordination and communication challenges for our local Public Safety Partners. Therefore, SCE will actively support and engage stakeholders through existing State and Federal emergency frameworks for collaborative planning and response. This engagement is intended to prevent duplicative effort, increase situational awareness, standardize response operations, and integrate existing outreach and collaboration whenever possible.

SCE standardizes planning and response frameworks with Public Safety Partners for outage events through alignment with the California Governor's Office of Emergency Services, Standardized Emergency Management System (SEMS) guidelines. This alignment includes implementing an Incident Management Team (IMT) structure to manage outage events.

SCE's Business Resiliency organizational unit is responsible for the creation, implementation, maintenance, training, and testing of SCE's company-wide emergency plans, and provides guidance on emergency plans to ECS. Its staff also works to create relationships with state and local governments, Public Safety Partners, and other community stakeholders before events occur to increase communication and collaboration during PSPS events. SCE maintains a direct line of communication with impacted communities, the Safety and Enforcement Division of the Commission, CalOES, the California State Warning Center, and the California Utilities Emergency Association, as applicable to any emergency response operation.

SCE utilizes specialized Fire Management staff to monitor, respond to, and report on all fires affecting or having the potential to affect SCE and ECS infrastructure. These personnel represent SCE by serving as a Cooperator[4] in the field fire incident management structure. Fire Management staff assist in coordinating SCE's response to fires by providing information to manage the bulk electric system, repairing damage, restoring the electric system, restoring the wireline system, and providing safe access to begin restoration work. These personnel maintain close working relationships with fire and emergency management agencies throughout the service territory and serve as consultants and subject matter experts on fire risk management.

During times of response, SCE staff may also act as an Agency Representative (AREP), operating as a liaison between SCE's Incident Management teams and the affected communities. AREPs work to identify outages, real and potential issues associated with those outages, and information requests regarding restoration. This relationship allows for increased situational awareness to make informed decisions regarding evacuations, necessary fire-fighting operations and critical restoration times for essential and critical use facilities. SCE also makes every effort to provide space in its Emergency Operations Center for representatives from CalOES, Public Safety Partners, and water and communications infrastructure providers when requested.

SCE also aligns Incident Command System response with Federal structures to include use of Federal Incident Management team structures during outage events. This is a fundamental form of management, and it enables incident managers to identify the key concerns associated with the incident, often under urgent and/or challenging conditions, without sacrificing attention to any component of the command system. This alignment allows SCE to respond to both single and multiple incidents simultaneously if need be, while still effectively scaling operations and maintaining appropriate response levels.

DAMAGE ASSESSMENT AND RESTORATION PRIORITIZATION

ECS may need to address more than one outage incident concurrently and may employ different strategies for assessing damage and restoring service based on customer impact, scope, and complexity of each incident. In smaller, more isolated incidents, ECS typically employs the standard trouble ticket-based strategy that it uses under routine outage circumstances. As described below, this strategy is not effective or efficient in larger incidents where there is an overwhelming volume of trouble tickets. When incidents are larger, ECS moves to an impact-based strategy where repair priorities are assigned by areas and circuits. This is a tactical decision made during the planning process for a given operational period and documented in the IAP. The two strategy

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[4] A federal, tribal, state, or local agency that participates with another agency(s) in planning and conducting fire or emergency management projects and activities as defined by the National Wildland Coordination Group (NWCG).

types, trouble ticket and impact-based, can be used together as needed during the course of an event.

Trouble Ticket Based Strategy

Trouble ticket-based restoration is most frequently applied during less complex incidents where the number of trouble tickets is within the capacity of the available workforce to efficiently process and complete.

Trouble ticket-based strategies may also be useful during less complex, distributed incidents where there is not a significant amount of physical damage experienced by the system. It is also useful before and concurrently with the initial damage assessment before the full extent of the damage has been discerned.

The trouble ticket-based restoration strategy is used when there are a relatively small number of trouble tickets. Under this strategy, day-to-day restoration processes monitor, locate, and repair faulty equipment or cables. The TCC (Telecom Command Center) prioritizes trouble tickets based on response criticality and resource availability.

Trouble ticket-based restoration is very effective when the instances of damage are not substantial and when the number of trouble tickets allows for a response in an orderly manner. The degree of effectiveness of this type of restoration strategy may be diluted when the physical damage is substantial. In such an instance, the time necessary to restore a specific trouble ticket is not easily incorporated into the analysis, which prioritizes and assigns work. Consequently, during significant incidents where there is widespread damage resulting in numerous trouble tickets with physical damage, an impact-based restoration strategy may be more appropriate to optimize the restoration effort.

Impact-Based Strategy

Impact-based restoration strategy is used when the number of trouble tickets exceeds the ability to assign work on an individual trouble ticket basis. Work is coordinated with SCE utility telecom restoration and assigned to crews based on impact/urgency for restoration and prioritized rather than through evaluation of individual trouble tickets. Work is prioritized based on considerations such as impacted service criticality, impacted service level ('hard down' vs. non-redundant) and magnitude of telecom traffic impacted (how many customers are impacted by the specific outage cause). The impact-based restoration strategy focuses executing the outage restoration work on restore critical services that are 'hard down' ahead of other outage types that are less critical (speed degradation, restoration of non-redundant to full redundant, etc.).

This type of restoration strategy capitalizes on directing multiple resource types, including damage assessors, first responders, SCE telecom restoration crews under one authority, thereby, optimizing their efforts.

RESTORATION PRIORITIZATION

Due to the wide range and nature of incidents, ECS has identified guidelines to restore both the most critical circuits as quickly as possible while continually prioritizing public health and safety. With safety of the public and employees as our topmost priority, restoration work needs to be performed in the most efficient manner possible while also maintaining critical infrastructure, service obligation, and customer satisfaction considerations.

High Priority Customers

In order to identify customers that provide essential public service as well as critical infrastructure customers who have been pre-identified to be imperative to broader public safety, SCE has developed a method which prioritizes addressing outages in the system based on a combination of several factors, including:

- Pre-identified criticality based on facility/telecom traffic (first responders, law enforcement, government agencies, hospitals/critical care facilities, municipalities, general cellular traffic, general business traffic, etc.)
- Criticality determined by length of time without service or service degradation level (unprotected, performance degradation, 'hard down,' etc.)
- Number of customers affected

Training, Testing and Maintenance of The Plan

Annual updates to the Emergency Plan are socialized through SCE's established training and exercise program. The Emergency Plan is tested through an annual exercise series created to identify gaps in planning to allow for continuous improvement. ECS also complies with all CPUC requirements through annual updates and submittal of the Emergency Plan as required.

PHASES OF OPERATIONS

ECS will utilize the following phased approach as the foundation for outage incident management for **Substantial and Severe Scenarios:**

Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Phase 1: Normal Operations

Outlines the mitigation and preparedness programs regularly practiced throughout the organization. Phase 1 is ongoing and informed by risk assessment and identified mitigation needs.

Phase 2A: Activation

Outlines the actions taken during the beginning an event, with a focus on activating personnel and gathering initial situational awareness and ends once Incident Command establishes operational control over the incident.

Phase 2B: Initial Response

Details the actions of the IMT in the early response operation, focusing on situational awareness and establishing a regular response cycle allowing all teams to coordinate effectively.

Phase 2C: Sustained Response

Outlines the continuing activities of the IMT once operational control, a regular operational cycle and situational awareness have been established.

Phase 3: Recovery

Outlines the activities of key personnel following the end of an event. This includes analysis of an affected system to determine the potential for ongoing issues, identifying indicators to inform mitigation and preemptive measures, and developing a schedule for continued monitoring for post-incident issues.

PHASE 2A: ACTIVATION

Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators:
• Outage occurs and TCC becomes aware due to alarms or trouble ticket influx by customer(s)

Critical Information Requirements:
• Identification of possible at-risk systems
• Outage damage identification, assessment and impact (systems and customer traffic)
• Status of any additional indicators (fires, vehicle incidents, tree trimming work, etc.)
• Identification of available field resources and supplies

End-State Conditions for Phase 2A: Activation
• IMT responds to the Emergency Operations Center (EOC)
• Incident Command personnel are activated, deployed, and responding under the ICS
• Initial safety concerns have been assessed and protective actions are being implemented as appropriate (*move to Phase 2B: Initial Response*)
~~OR~~
• The BRDM with input from subject matter experts determines the incident no longer poses a significant threat to SCE and ECS services and no IMT is activated (*return to Phase 1: Normal Operations*)

Phase 2A: Activation Execution Checklist:	
Role	Responsibility
SCE Watch Office	☐ Send Critical Incident Report (as needed)
	☐ Distributes update on Watch Office Daily Report
Business Resiliency Duty Manager (BRDM)	☐ Provide support to IMT and assist with coordinating response efforts
	☐ Make contact with impacted jurisdictions (Local, State, Federal)
	☐ Interface with the Officer in Charge Officer in Charge (OIC) and the Crisis Management Council (CMC)
	☐ Review scheduled IT outages and coordinate rescheduling with IT Branch Director
Incident Commander (IC)	☐ Evaluate the needs of the incident and define the appropriate organizational structure for the incident
	☐ Assess the need to activate supplemental emergency action and/or business continuity plans for different regions of the SCE service territory and critical applications
Public Information Officer (PIO)	☐ Implement Public Communications Plan (Appendix D)

Phase 2A: Activation Execution Checklist:	
Liaison Officer (LNO)	☐ LNO establish contact with EOCs
	☐ Determine need to use SCE Alert process or other means to inform elected officials
Safety Officer (SOF)	☐ Monitor potential health and safety risks at external locations where SCE personnel are operating
	☐ Evaluate and report on potential issues related to projected work
Environmental Officer	☐ Identify presence of environmental resources (biological, cultural, and waters)
Operations Section Chief (OSC)	☐ Determine resource needs and arrange to have crews on site for anticipated impacts
	☐ Stay informed restoration strategy and support efforts through allocation and assignment of resources
	☐ Review system abnormal circuit conditions for potential return to service
	☐ Coordinate with the Air Operations Branch Director to allocate air operations resources to support aerial surveys and the transportation of mission critical personnel
	☐ Coordinate with the ECS sales team to ensure systems are in place to implement macro-messaging as necessary following the upcoming event
Planning Section Chief (PSC)	☐ Coordinate with the OSC to assess the availability of SCE and contract resources to meet staffing limitations for all affected OUs
Logistics Section Chief (LSC)	☐ Inventory assessments are conducted in the forecasted impact regions to ensure critical assets and equipment are available/ordered, and able to be in place prior to the event
	☐ Identify operational resource coordination points (e.g., laydown yards, PODs, etc.)
	☐ Assess the availability of fuel resources and coordinate the provision of fuel for SCE and contractor vehicles, equipment, and aircraft
	☐ Identify available emergency generators
	☐ Assess lodging and meals availability and begin securing necessary accommodations at the discretion of the Operations Section Chief
	☐ Reconcile ongoing travel and transportation limitations within impacted areas

PHASE 2B: INITIAL RESPONSE

Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators:
• IST/IMT activated and operating at the Emergency Operations Center • Customer, local government and public safety agency notifications and coordination are being conducted

Critical Information Requirements:
• Identification of impacted customers, circuits, and systems • Damage modeling • Status of any current fire(s) burning in or toward ECS facilities • Status of available field resources • Status of the system and any constraints

End-State Conditions for Phase 2B: Initial Response:
• Communication established between IST/IMT and field teams • Early damage assessments have been conducted and common operating picture has been established • Resource requirements have been reviewed and support has been requested • SCE agency representatives are communicating with affected local governments, public safety partners and customers, gathering situational awareness and prioritizing restoration requests • Requests from field resources for support personnel have been conducted *(move to Phase 2C: Sustained Response)* ~~OR~~ • The BRDM, with input from subject matter experts as needed, determines that the threat to SCE has lessened and activation of teams is no longer necessary *(move back to appropriate Phase)*

Phase 2B: Initial Response Execution Checklist:	
Role	Responsibility
SCE Watch Office	☐ Includes status updates in the Daily Report ☐ Sends Critical Incident Report
Business Resiliency Duty Manager (BRDM)	☐ Works with IST/IMT lead to provide continual situational awareness updates and coordinate response efforts
ES IMT Incident Commander	☐ Actively manages the incident ☐ Works with Operations Section to determine resource requirements

Phase 2B: Initial Response Execution Checklist:	
Public Information Officer (PIO)	☐ Update messaging in accordance with Public Communications Plan (Appendix D)
Liaison Officer (LNO)	☐ Contact county EOCs and emergency response organizations and coordinate the deployment of SCE representatives where appropriate
	☐ Coordinate with external response structures to expedite orwaive permitting requirements.
	☐ Communicate high-level restoration strategies and customer impacts
	☐ Provide county/city restoration needs back to OSC for possible prioritization
Safety Officer (SOF)	☐ Monitor potential health and safety risks where SCE personnel are operating
	☐ Identify potential health and safety associated with SCE facilities and notify SCE personnel, the public, and local authorities where appropriate
	☐ Communicate need to document and report all safety incidents
	☐ Coordinate the production and distribution of employee notifications outlining safety information and providing guidance on initial actions
Environmental Officer (EOF)	☐ Develop strategies and priority for avoiding and minimizing environmental impacts
	☐ Coordinate with OSC to implement environmental mitigation strategies
	☐ Identify environmental permits required
	☐ Identify if impacted area is on public land jurisdiction. Provide emergency notifications to government agencies.
Operations Section Chief (OSC)	☐ Coordinate with DOCs and CA to ensure critical care and medical baseline customers have been identified and notified
	☐ Coordinate with the TCC to determine status of infrastructure and assess impacts on restoration strategy
	☐ Identify focus areas for further damage assessment
	☐ Stay informed of TCC restoration strategy and support efforts through allocation and assignment of resources
	☐ Identify critical resource gaps and mitigate through contractors. Coordinate all MA requests with the Business Resiliency Duty Manager (BRDM)
	☐ Develop a system restoration strategy, prioritizing the recovery of assets critical to re- establishing services throughout the ECS service territory
	☐ Ensure resources are identified and assigned to clear hazards with imminent danger as reported by the public and government agencies
	☐ Determine if system restoration should be executed by impact-based or ticket-based
	☐ Establish damage assessment strategy
	☐ Coordinate with the Air Operations Branch Director to allocate air operations resources to support aerial surveys and the transportation of mission critical personnel
	☐ Reconcile ongoing emergency repairs with affected locations and provide resource needs and restoration updates
	☐ Coordinate with the ECS sales team to implement macro messaging for all

		Phase 2B: Initial Response Execution Checklist:
		customers without accurate restoration times
Planning Section Chief (PSC)	☐	Coordinate with the OSC to assess the availability of contract resources to meet staffing limitations for all affected OUs
Logistics Section Chief (LSC)	☐	Identify operational resource coordination points (e.g., laydown yards, PODs,)
	☐	Assess the availability of fuel resources and coordinate the provision of fuel for SCE and contractor vehicles, equipment, and aircraft
	☐	Assess lodging and meals availability
IT Tech Spec	☐	Assess damage to all systems that support mission critical facilities/operations (e.g., contact centers, TCC, DOCs, Switching Centers, GOC, ESOC, etc.)
	☐	Develop a long-term IT restoration strategy, aligning restoration priorities across the company
	☐	Develop restoration strategy for critical applications
	☐	Coordinate with the BRDM and IT Branch Director

PHASE 2C: SUSTAINED RESPONSE

Pre-Incident	Response			Recovery
1	**2A**	**2B**	**2C**	**3**
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators
• IMT has established an operating picture and incident is managed until recovery begins
• Recurring response cycle is being maintained
• Resources are being integrated into response operations at the field level
• Ongoing internal/external communications regarding event are being conducted
Critical Information Requirements
• Ongoing identification of possible at-risk circuits and systems
• Status of any impacted circuits or systems
• Damage modeling
• Status of any current fire(s) burning in or toward ECS facilities
• Status of available field resources
• Status of the system and any constraints
• IMT Availability
End-State Conditions for Phase 2C: Sustained Response
• Field operations concentrate on restoring normal services
• Triggers for transitioning to field operations have been identified and met
• IMT has demobilized
• ECS is no longer at risk for continued disruptions due to the incident

Phase 2C: Sustained Response Execution Checklist	
Role	**Responsibility**
Operations Section Chief (OSC)	☐ Coordinate with the SOF to implement a 16/8 rotation to support safe operational activity
	☐ Stay informed of restoration strategy and support efforts through allocation and assignment of resources
	☐ Ensure resources are identified and assigned to clear hazards with imminent danger as reported by a public agency and/or the public
	☐ Ensure the execution of the IT restoration strategy, aligning restoration priorities across the company
	☐ Transition out of macro messaging by developing accurate service restoration times and coordinating with the ECS sales team to close out existing macro messages
Planning Section Chief (PSC)	☐ Develop a demobilization plan, defining the roles and responsibilities of a recovery taskforce to continue operational activity after the response team

Phase 2C: Sustained Response Execution Checklist		
		demobilizes
Public Information Officer (PIO)	☐	Update messaging in accordance with Public Communications Plan (Appendix D)
Safety Officer (SOF)	☐	Monitor potential health and safety risks where SCE personnel are operating
	☐	Identify potential health and safety risks associated with ECS facilities and notify SCE personnel, the public, and local authorities where appropriate
	☐	Monitor for "fatigue" for long-term 16/8 rotations
	☐	Ensure updated safety notifications are distributed throughout the incident to inform SCE personnel of existing or evolving risks
Environmental Officer (EOF)	☐	Monitor ground disturbing activities in areas with environmental resources
	☐	Ensure proper waste management in identified laydown yard(s). Wood placed in wood bins. Wire and metal placed into salvage bins.
	☐	Ensure environmental permits obtained and emergency environmental notifications provided to agencies

PHASE 3: RECOVERY (DEMOBILIZATION)

Pre-Incident	Response			Recovery
1	**2A**	**2B**	**2C**	**3**
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators
• Incident has subsided, and telecommunications services are being restored
• Observations in the field report no imminent threat and forecasts indicate that hazardous conditions have passed and are not expected to increase for a period of 72 hours or more

Critical Information Requirements
• Status of circuits and any ongoing repairs

End-State Conditions for moving to Phase 3A: Recovery
• Field operations concentrate on restoring normal services
• Triggers for transitioning to a recovery task force have been identified and met
• ECS IMT has demobilized
• The recovery task force is coordinating response activity with operational control managed at the district level
• ECS is no longer at risk for continued disruptions due to the incident

Phase 3: Recovery Execution Checklist:	
Role	Responsibility
Watch Office	☐ Sends Critical Incident Report
	☐ Includes status updates in the Daily Report
Business Resiliency Duty Manager (BRDM)	☐ Informs CMC of demobilization of EOC
CMC	☐ Deactivates based on information from the BRDM
Liaison Officer	☐ Coordinates with local government, public safety agencies and NGOs to demobilize SCE resources at community locations as appropriate
Incident Commander	☐ Formulates long-term strategy on recovery to include both short-term and long-term restoration strategies for impacted areas as necessary
	☐ Facilitates a conference coordination call with OPS Director to validate that DEMOB criteria have been met and that DEMOB is appropriate.
	☐ Establishes triggers for re-activation of the IMT and communicates them to the Watch Office, ECS Sales, and the Plans Section Chief for inclusion in the DEMOB plan
Planning Section Chief	☐ Creates DEMOB Plan
Operations Section Chief	☐ Addresses long term repairs for damaged systems in DEMOB plan
	☐ Demobilizes field observers and additional mitigation resources
	☐ Works with the ECS sales team to discontinue macro-messaging as required

APPENDIX B
EMERGENCY CONTACT INFORMATION:

At least annually, ECS will submit emergency contact information in a form prescribed by the CPUC's Communications Division Director.

ECS uses the SCE Watch Office for emergency activation and notification. The Watch Office can be reached at (626) 812-4286 or by watchoffice@sce.com. The Watch Office has access to emergency contact information and can provide personnel that includes individuals who will be able to serve as the State Operations Center (SOC) liaison and can be present twenty-four (24) hours a day, seven (7) days per week in the SOC, when requested by CalOES, during emergency response events.

The ECS SOC liaisons are trained in emergency response, in accordance with Standardized Emergency Management System (SEMS), have working knowledge of ECS operations and business processes, and are informed of the impacts of disasters on the ECS network.

ECS provides its emergency operations plans and emergency contact information to state emergency response organizations and local emergency response organizations within its commercial telecommunications service territories annually.

APPENDIX C
EMERGENCY PREPAREDNESS EXERCISE ATTESTATION

SCE has trained its commercial telecommunications system personnel in the proper procedures for implementing its emergency plan.

ECS personnel participate in the annual SCE-led emergency preparedness exercise to test its emergency procedures. Following the annual emergency preparedness exercise, ECS assesses the effectiveness of the exercise and modifies its emergency operations plan as needed.

APPENDIX D
PUBLIC COMMUNICATIONS PLAN

Website and Social Media

As soon as reasonably possible, at the onset of a disaster (Substantial or Severe Incident Scenario), ECS shall post on its public website, www.edisoncarriersolutions.com, and update at least daily:

- A map of outages and service impacts,
- A description of any outage impacts in the specified areas, and
- The expected restoration time

ECS will post a link on all its social media accounts a link to the outage maps page on the website under www.edisoncarriersolutions.com.

Direct Contact Through Email and Telephone

At the onset of a disaster (Substantial or Severe Incident Scenario) or PSPS event, SCE will send emails or speak telephonically to impacted customers.

In the event of a wildfire, as well as actual and potential PSPS, SCE will email customers in Tier 2 and Tier 3 High Fire Threat Districts a general notification about potential impacts to their service. SCE will follow Customer Outreach Best Practices according to D.19-08-025 Ordering Paragraph 8 by contacting these customers in their preferred language.

SCE will email all customers requesting updates to their contact information used to receive emergency and outage notices annually in advance of fire season each year.

Local Media, Local and State Elected Officials and Public Safety Stakeholders

Outreach to Local Media, Local and State Elected Officials and Public Safety Stakeholders will be coordinated through the SCE IMT in the case of substantial and severe incident scenarios.

FCC

The FCC will continue to be notified in accordance with FCC 47 CFR, Part 4.

CPUC

The CPUC will continue to be notified in accordance with CPUC GO 133-C Section 4.

Notifications to Emergency Responders in Compliance with SB 670

SB 670 requires all providers whose telecommunication service provides access to 9-1-1 to notify CalOES whenever a community isolation outage occurs, within 60 minutes of discovery. ECS does not provide 9-1-1 service and SB 670 does not apply.

Customer Education

The customer education requirements do not apply to ECS because it does not provide service to residential customers.

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE

STATE OF CALIFORNIA

Order Instituting Rulemaking Regarding Broadband Infrastructure Deployment and to Support Service Providers in the State of California.	Rulemaking 20-09-001

CERTIFICATE OF SERVICE

I hereby certify that I, _Sasha Chavarria_ , have this day served a true copy of **Southern California Edison Company's Advice Letter 4955-E regarding Route Fire - Information in Compliance with Ordering Paragraph 1 of Decision 21-10-020** on the cities and counties and government agencies as specified in Rule 3.2(b) of the Commission's Rules of Practice and Procedure. SCE is using the Rule 3.2(b) service list to comply with the service requirements set forth by the California Public Utilities Commission in Decision 21-10-020 for Tier 1 Advice Letters that SCE must submit to the Commission when there is a disaster declared by the California Governor or United States President and a SCE facility has been damaged or there is a service outage. Service was effected by placing copies in properly addressed, sealed envelopes and causing such envelopes to be delivered via United States mail with first-class postage prepaid.

I declare under penalty of perjury that the foregoing is true and correct. Executed on April 20 , 2023, at Rosemead, California.

Sasha Chavarria
Signature

Sasha Chavarria
Name

Mailing Clerk
Position/Title

SOCIAL MEDIA HIGHLIGHTS

Post Performance

April 20, 2023 – April 26, 2023

Review the lifetime performance of the posts you published during the publishing period.

Included in this Report

@CityGardenGrove

Garden Grove City Hall

gardengrovecityhall

@CityGardenGrove
Wed 4/26/2023 5:39 pm PDT

⏳ Time is running out to sign up and receive an invitation to the 2023 Garden Grove College Graduates' Reception! 🎓...

Impressions	—
Potential Reach	**4,652**
Engagements	—
Engagement Rate (per Impression)	—

gardengrovecityhall
Wed 4/26/2023 5:30 pm PDT

⏳ Time is running out to sign up and receive an invitation to the 2023 Garden Grove College Graduates' Reception! 🎓...

Impressions	**2,123**
Reach	**1,742**
Engagements	**72**
Engagement Rate (per Impression)	**3.4%**

Garden Grove City Hall
Wed 4/26/2023 5:30 pm PDT

⏳ Time is running out to sign up and receive an invitation to the 2023 Garden Grove College Graduates' Reception! 🎓...

Impressions	**998**
Reach	**992**
Engagements	**47**
Engagement Rate (per Impression)	**4.7%**

@CityGardenGrove
Wed 4/26/2023 1:15 pm PDT

💧 Every drop counts, **#GardenGrove**! Take the 2023 National Mayor's Challenge for Water Conservation pledge by 4/30,...

Impressions	—
Potential Reach	**4,653**
Engagements	—
Engagement Rate (per Impression)	—

gardengrovecityhall
Wed 4/26/2023 1:15 pm PDT

💧 Every drop counts, #GardenGrove! Take the 2023 National Mayor's Challenge for Water Conservation pledge by April 30,...

Impressions	**629**
Reach	**603**
Engagements	**15**
Engagement Rate (per Impression)	**2.4%**

Garden Grove City Hall
Wed 4/26/2023 1:15 pm PDT

💧 Every drop counts, #GardenGrove! Take the 2023 National Mayor's Challenge for Water Conservation pledge by April 30,...

Impressions	**134**
Reach	**131**
Engagements	**4**
Engagement Rate (per Impression)	**3%**

@CityGardenGrove
Wed 4/26/2023 10:00 am PDT

👖 Today, we don denim in solidarity against sexual violence. **#DenimDay** 💙 Show your support for the national…

Impressions	**310**
Potential Reach	**6,912**
Engagements	**5**
Engagement Rate (per Impression)	**1.6%**

gardengrovecityhall
Wed 4/26/2023 10:00 am PDT

👖 Today, we don denim in solidarity against sexual violence. #DenimDay 💙 Show your support for the national…

Impressions	**1,086**
Reach	**1,049**
Engagements	**59**
Engagement Rate (per Impression)	**5.4%**

Garden Grove City Hall
Wed 4/26/2023 10:00 am PDT

👖 Today, we don denim in solidarity against sexual violence. #DenimDay 💙 Show your support for the national…

Impressions	**160**
Reach	**160**
Engagements	**40**
Engagement Rate (per Impression)	**25%**

@CityGardenGrove
Tue 4/25/2023 6:59 pm PDT

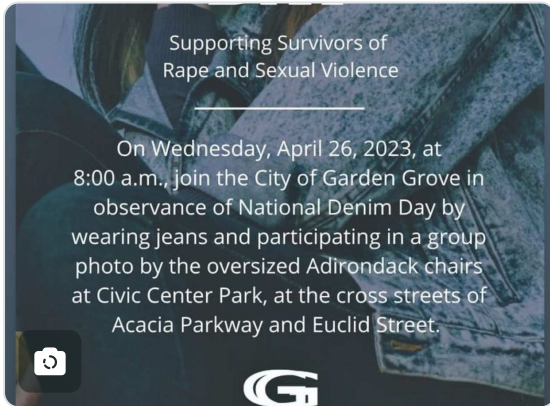Can you feel the **#GardenGrove** magic? Today, Garden Grove Mayor Steve Jones delivered the State of the City address...

Impressions	**188**
Potential Reach	**4,651**
Engagements	**4**
Engagement Rate (per Impression)	**2.1%**

gardengrovecityhall
Tue 4/25/2023 6:53 pm PDT

Can you feel the #GardenGrove magic?🔮 ✨ Today, Garden Grove Mayor Steve Jones delivered the 2023 State of the City...

Impressions	**863**
Reach	**617**
Engagements	**30**
Engagement Rate (per Impression)	**3.5%**

Garden Grove City Hall
Tue 4/25/2023 6:50 pm PDT

Can you feel the #GardenGrove magic?🔮 ✨ Today, Garden Grove Mayor Steve Jones delivered the 2023 State of the City...

Impressions	**616**
Reach	**611**
Engagements	**115**
Engagement Rate (per Impression)	**18.7%**

gardengrovecityhall
Mon 4/24/2023 5:30 pm PDT

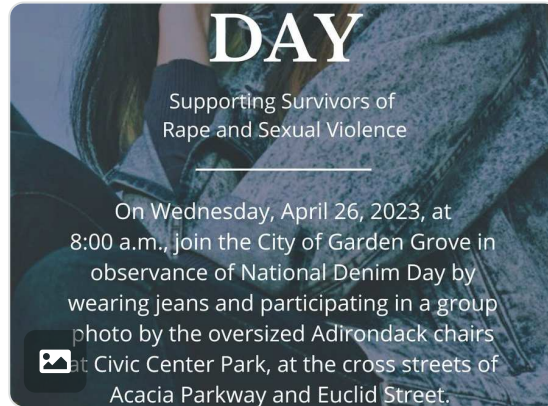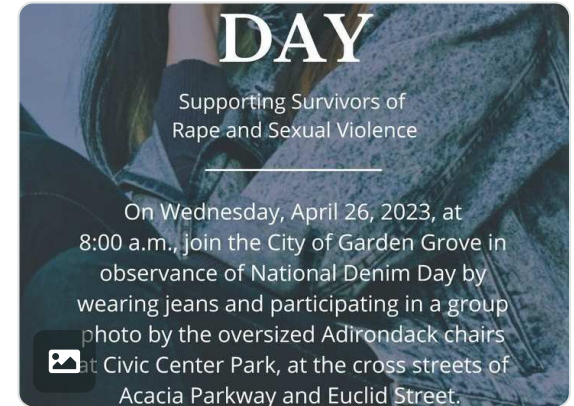#DENIMDAY MAKE A SOCIAL STATEMENT THROUGH YOUR FASHION STATEMENT AND HELP RAISE AWARENES...

Supporting Survivors of Rape and Sexual Violence

On Wednesday, April 26, 2023, at 8:00 a.m., join the City of Garden Grove in observance of National Denim Day by wearing jeans and participating in a group photo by the oversized Adirondack chairs at Civic Center Park, at the cross streets of Acacia Parkway and Euclid Street.

Impressions	701
Reach	699
Comments	0
Story Taps Back	8

@CityGardenGrove
Mon 4/24/2023 5:28 pm PDT

#DENIMDAY Make a social statement through your fashion statement and help raise awareness of rape and sexual...

DAY

Supporting Survivors of Rape and Sexual Violence

On Wednesday, April 26, 2023, at 8:00 a.m., join the City of Garden Grove in observance of National Denim Day by wearing jeans and participating in a group photo by the oversized Adirondack chairs at Civic Center Park, at the cross streets of Acacia Parkway and Euclid Street.

Impressions	141
Potential Reach	4,651
Engagements	1
Engagement Rate (per Impression)	0.7%

Garden Grove City Hall
Mon 4/24/2023 5:26 pm PDT

#DENIMDAY Make a social statement through your fashion statement and help raise awareness of rape and sexual...

DAY

Supporting Survivors of Rape and Sexual Violence

On Wednesday, April 26, 2023, at 8:00 a.m., join the City of Garden Grove in observance of National Denim Day by wearing jeans and participating in a group photo by the oversized Adirondack chairs at Civic Center Park, at the cross streets of Acacia Parkway and Euclid Street.

Impressions	319
Reach	315
Engagements	14
Engagement Rate (per Impression)	4.4%

@CityGardenGrove
Mon 4/24/2023 1:01 pm PDT

The Garden Grove Police Department's 36th Annual "Call to Duty" Memorial will take place on Thursday, 5/18, from 5 PM…

MAY 18TH, 2023   5:00 P.M. ~ 6:00 P.M.

GARDEN GROVE
POLICE DEPARTMENT
11301 ACACIA PARKWAY, GARDEN GROVE

Impressions	144
Potential Reach	4,651
Engagements	2
Engagement Rate (per Impression)	1.4%

gardengrovecityhall
Mon 4/24/2023 1:00 pm PDT

The Garden Grove Police Department's 36th Annual "Call to Duty" Memorial will take place on Thursday, May 18, from 5:…

MAY 18TH, 2023   5:00 P.M. ~ 6:00 P.M.

GARDEN GROVE
POLICE DEPARTMENT
11301 ACACIA PARKWAY, GARDEN GROVE

Impressions	983
Reach	883
Engagements	36
Engagement Rate (per Impression)	3.7%

Garden Grove City Hall
Mon 4/24/2023 1:00 pm PDT

The Garden Grove Police Department's 36th Annual "Call to Duty" Memorial will take place on Thursday, May 18, from 5:…

MAY 18TH, 2023   5:00 P.M. ~ 6:00 P.M.

GARDEN GROVE
POLICE DEPARTMENT
11301 ACACIA PARKWAY, GARDEN GROVE

Impressions	557
Reach	547
Engagements	13
Engagement Rate (per Impression)	2.3%

gardengrovecityhall
Sun 4/23/2023 8:00 am PDT

📚 This week is #NationalLibraryWeek, and this year's theme is "There's More to the Story!" Stop by your local Garden Grove...
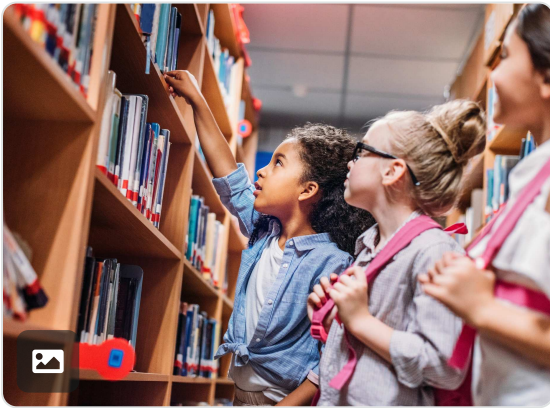
Impressions	**569**
Reach	**511**
Engagements	**18**
Engagement Rate (per Impression)	**3.2%**

Garden Grove City Hall
Sun 4/23/2023 8:00 am PDT

📚 This week is #NationalLibraryWeek, and this year's theme is "There's More to the Story!" Stop by your local Garden Grove...

Impressions	**1,148**
Reach	**1,115**
Engagements	**18**
Engagement Rate (per Impression)	**1.6%**

@CityGardenGrove
Sun 4/23/2023 8:00 am PDT

📚 This week is **#NationalLibraryWeek**, and this year's theme is "There's More to the Story!" Stop by your local Garden...

Impressions	**164**
Potential Reach	**4,648**
Engagements	**5**
Engagement Rate (per Impression)	**3%**

gardengrovecityhall
Sat 4/22/2023 9:06 am PDT

Impressions	339
Reach	337
Comments	0
Story Taps Back	9

Garden Grove City Hall
Sat 4/22/2023 8:00 am PDT

Simple tips for helping the planet this #EarthDay 🌍 Continue recycling your food waste and food-soiled paper in your...

Video Views	—
Impressions	—
Reach	—
Engagements	—
Engagement Rate (per Impression)	—

gardengrovecityhall
Fri 4/21/2023 1:58 pm PDT

Impressions	404
Reach	404
Comments	0
Story Taps Back	12

gardengrovecityhall
Fri 4/21/2023 12:00 pm PDT

🐳 Make a big splash this Earth Day weekend and take part in the @wylandfoundation's Find Stella for Eart...
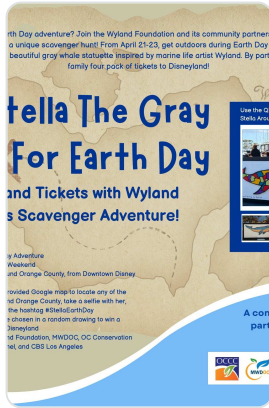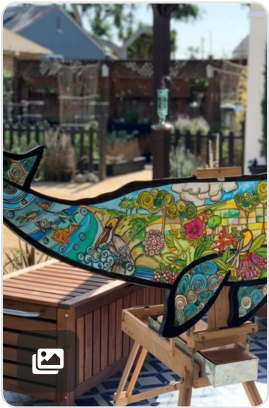
Impressions	**1,527**
Reach	**1,187**
Engagements	**40**
Engagement Rate (per Impression)	**2.6%**

Garden Grove City Hall
Fri 4/21/2023 12:00 pm PDT

🐳 Make a big splash this Earth Day weekend and take part in the Wyland Foundation's Find Stella for Earth Day...

Impressions	**787**
Reach	**750**
Engagements	**57**
Engagement Rate (per Impression)	**7.2%**

@CityGardenGrove
Fri 4/21/2023 8:00 am PDT

🌎 Tomorrow is **#EARTHDAY**! Celebrate Earth Day by enjoying free OCBus & Metrolink rides! Travel safely to hotspots...
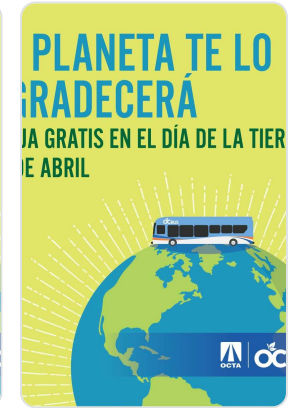
Impressions	**148**
Potential Reach	**4,648**
Engagements	**5**
Engagement Rate (per Impression)	**3.4%**

Garden Grove City Hall
Fri 4/21/2023 8:00 am PDT

🌎 Tomorrow is #EARTHDAY! Celebrate Earth Day by enjoying free OC Bus and Metrolink rides! Travel safely to hotspots...

THE PLANET WILL **THANK YOU**
RIDE FREE ON EARTH DAY!
APRIL 22

Impressions	331
Reach	322
Engagements	18
Engagement Rate (per Impression)	5.4%

gardengrovecityhall
Thu 4/20/2023 5:09 pm PDT

🚗 Street Parking Survey Now Available! You're invited to participate in an online survey to provide input on residential...

ggcity.org/parking-study

Impressions	723
Reach	625
Engagements	10
Engagement Rate (per Impression)	1.4%

@CityGardenGrove
Thu 4/20/2023 4:26 pm PDT

🚗Street Parking Survey Now Available! You're invited to participate in an online survey to provide input on residential...

ggcity.org/parking-study

Impressions	171
Potential Reach	4,648
Engagements	15
Engagement Rate (per Impression)	8.8%

Garden Grove City Hall
Thu 4/20/2023 4:25 pm PDT

🚗 Street Parking Survey Now Available!
You're invited to participate in an online
survey to provide input on residential...

Impressions	**5,848**
Reach	**5,797**
Engagements	**250**
Engagement Rate (per Impression)	**4.3%**

gardengrovecityhall
Thu 4/20/2023 1:08 pm PDT

Zencity, a community engagement
platform frequently used by local
governments, conducted an online...

Impressions	**1,654**
Reach	**1,245**
Engagements	**46**
Engagement Rate (per Impression)	**2.8%**

Garden Grove City Hall
Thu 4/20/2023 1:06 pm PDT

Zencity, a community engagement
platform frequently used by local
governments, conducted an online...
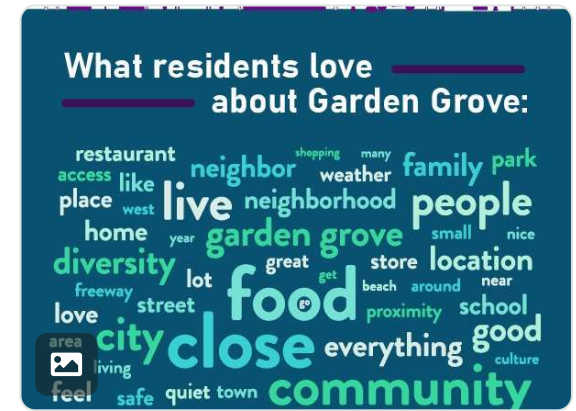
Impressions	**509**
Reach	**485**
Engagements	**30**
Engagement Rate (per Impression)	**5.9%**

gardengrovecityhall
Thu 4/20/2023 10:24 am PDT

THIS SATURDAY

Impressions	**544**
Reach	**540**
Comments	**0**
Story Taps Back	**13**

Garden Grove City Hall
Thu 4/20/2023 8:00 am PDT

🛋️🛏️ Gather your bulky items, because the community cleanup day is this Saturday!
📅 Saturday, April 22 | 9:00 a.m. to 11:0...

Impressions	**464**
Reach	**445**
Engagements	**29**
Engagement Rate (per Impression)	**6.3%**

Post Performance

April 20, 2023 – April 26, 2023

Review the lifetime performance of the posts you published during the publishing period.

Included in this Report

Garden Grove Police Department

Garden Grove Police Depa...
Wed 4/26/2023 9:00 am PDT

Behind every well-organized boss and smooth running organization are the magical admin assistants. They are the...

Impressions	2,091
Reach	2,091
Engagements	178
Engagement Rate (per Impression)	8.5%

Garden Grove Police Depa...
Tue 4/25/2023 6:00 pm PDT

Over the weekend, #GardenGrovePD officers and staff met with community members at our first #CoffeeWithACop...

Impressions	19,315
Reach	19,249
Engagements	1,724
Engagement Rate (per Impression)	8.9%

Garden Grove Police Depa...
Tue 4/25/2023 12:00 pm PDT

Are you a #GardenGrove teen who's curious about how a police department works? Our Teen Citizen Academy will gi...

Impressions	2,190
Reach	2,190
Engagements	93
Engagement Rate (per Impression)	4.2%

Garden Grove Police Depa...
Sat 4/22/2023 6:00 pm PDT

Outreach & Cleanup Recap: this week, #GardenGrovePD's Special Resource Team (SRT) collaborated with Be Well OC and...
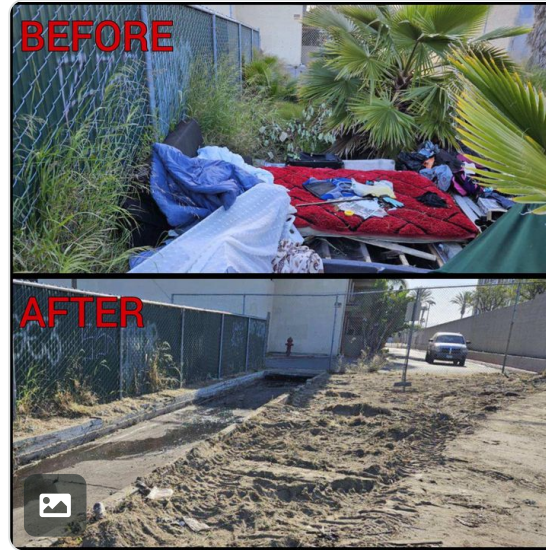

Impressions	**2,779**
Reach	**2,584**
Engagements	**381**
Engagement Rate (per Impression)	**13.7%**

Garden Grove Police Depa...
Sat 4/22/2023 6:00 pm PDT

Impressions	—
Reach	—
Engagements	—
Engagement Rate (per Impression)	—

Garden Grove Police Depa...
Fri 4/21/2023 12:00 pm PDT

Have you cleaned out your medicine cabinet yet? The #NationalTakeBackDay is tomorrow Saturday, April 22nd. Bring yo...

Impressions	**805**
Reach	**747**
Engagements	**15**
Engagement Rate (per Impression)	**1.9%**

sproutsocial

Garden Grove Police Depa...
Thu 4/20/2023 12:00 pm PDT

Event Reminder: Please join us this Saturday, April 22nd, from 11:00 AM - 1:00 PM, at Phuc Long Coffee and Tea USA...

Impressions	3,358
Reach	3,259
Engagements	198
Engagement Rate (per Impression)	5.9%

NEWS ARTICLES

CITY OF GARDEN GROVE
NEWS

FOR IMMEDIATE RELEASE
Public Information Office (714) 741-5280
Follow the City of Garden Grove on Social Media

COMMUNITY INVITED TO
ACCESSORY DWELLING UNIT WORKSHOP

The City of Garden Grove is hosting a free in-person Accessory Dwelling Unit (ADU) Workshop to provide information on the City's upcoming ADU program. The workshop takes place on Wednesday, February 22, from 6:00 p.m. to 8:00 p.m. at the Garden Grove Community Meeting Center, located at 11300 Stanford Avenue.

ADUs are independent living units attached or detached to a single-family home. The workshop will be an introduction to ADUs. Topics to be discussed are: different types of ADUs, the benefits of building ADUs, the development process, and the City's pre-approved ADU plans.

For more information, visit ggcity.org/planning/adu or contact Shawn Park, Senior Administrative Analyst at (714) 741-5371 or shawnp@ggcity.org.

We invite you to an <u>in-person</u> workshop to learn about the City of Garden Grove's upcoming Accessory Dwelling Unit (ADU) Program.

Wednesday, February 22, 2023
6 - 8 pm

Location
Garden Grove Community Meeting Center
11300 Stanford Ave
Garden Grove, CA 92840

For more information visit
ggcity.org/planning/adu

Garden Grove Planning Services Division
(714) 741-5312

CONTACT: Dana Saucedo
Community Services Department
(714) 741-5242/danam@ggcity.org

Thursday, February 9, 2023

WIN FREE CLASS SESSION DURING CITY'S
PARKS AND RECREATION GUIDE INSTAGRAM GIVEAWAY

The City of Garden Grove is hosting an Instagram giveaway for a free contract class session offered through the City's Winter/Spring 2023 Parks and Recreation Guide. The giveaway takes place from Monday, February 13 through Friday, February 17, from followers of the City's Instagram page, @gardengrovecityhall. Contract classes include soccer and basketball skills and drills; line dancing; martial arts; and volleyball.

The Parks and Recreation Guide offers a multitude of programs, classes, and activities for residents and visitors. The guide provides a listing of youth sports and creative arts; adult activities and fitness; special events and more. Explore the guide at ggparksandrec.com, and sign up for the winter/spring session by April 2023.

Users are invited to follow @gardengrovecityhall to participate in the giveaway. One participant will be chosen from the City's Instagram page. Instagram followers will have opportunities to win more prizes through other upcoming social media giveaways and more.

For more information, visit ggparksandrec.com or contact the Community Services Department at (714) 741-5200.

Garden Grove
PARKS & RECREATION GUIDE

Winter/Spring 2023
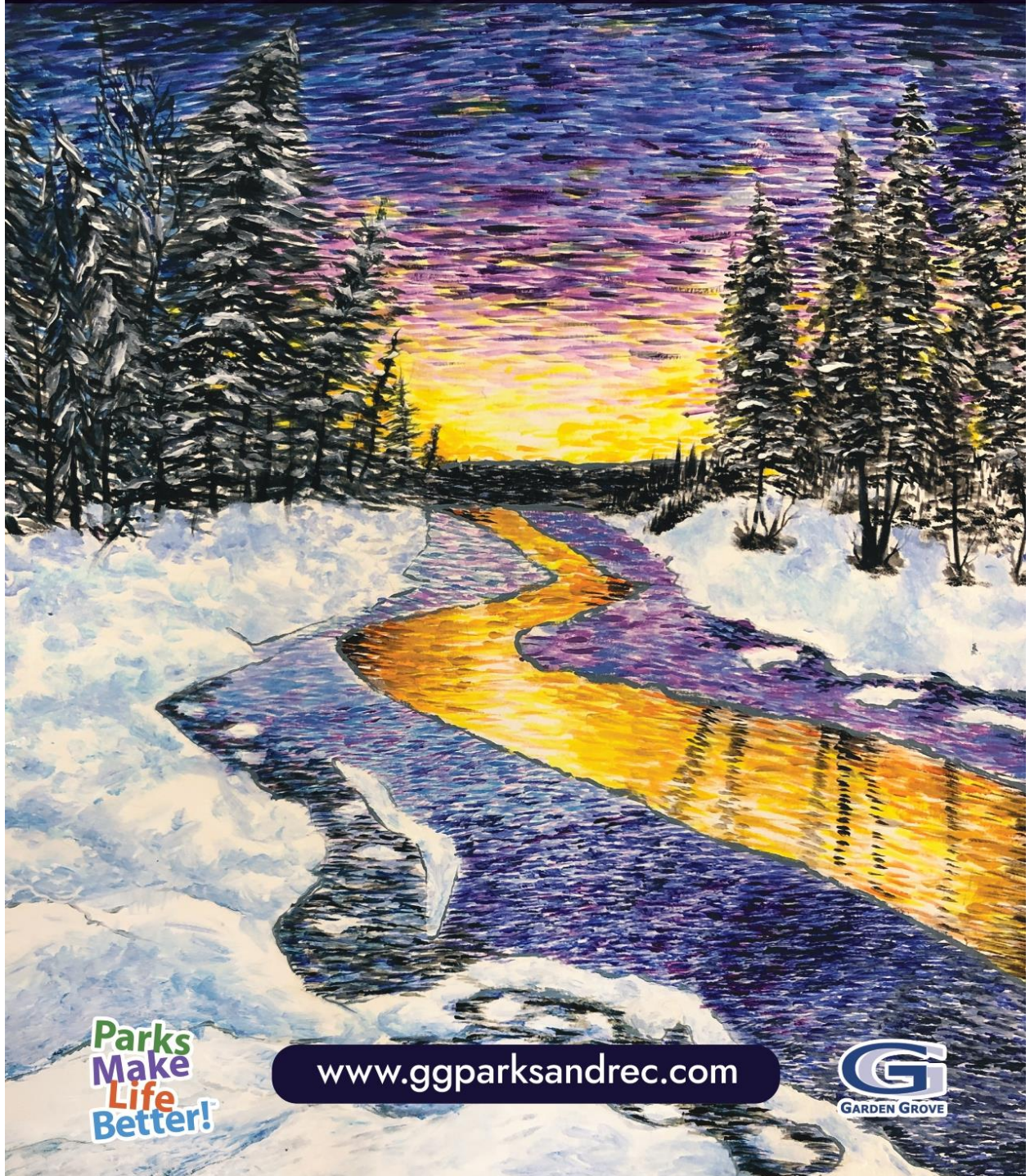
Parks
Make
Life
Better!

www.ggparksandrec.com

GG
GARDEN GROVE

CITY OF GARDEN GROVE NEWS

FOR IMMEDIATE RELEASE
Public Information Office (714) 741-5280
Follow the City of Garden Grove on Social Media

CITY SEEKING SPONSORS FOR
2023 GARDEN GROVE COLLEGE GRADUATES' RECEPTION

Local businesses and organizations that are interested in supporting higher education in the community are encouraged to become a sponsor for the annual Garden Grove College Graduates' Reception in May 2023. Sponsorships begin at $300.

Last year, thanks to the support of generous sponsors, the City of Garden Grove recognized nearly 40 local graduates during the reception and awarded over $5,000 in cash and prizes. This year's event invites sponsoring businesses and organizations to honor Garden Grove residents for their accomplishments in higher education and encourage them to build their professional careers here in Garden Grove.

Sponsorship benefits include an invitation to attend the 2023 Garden Grove College Graduates' Reception, mentions in various marketing outlets, including City publications, website, and social media.

Sponsorship levels include a Master's Sponsorship of $1,000+; Bachelor's Sponsorship of $500+; and an Associates' Sponsorship of $300+. In-kind donations are also welcomed. Visit ggcity.org/grads to fill out a sponsorship form.

For more information, contact the Office of Community Relations at communityrelations@ggcity.org or (714) 741-5280.

Recognize the *Value*

— O F A N —

EDUCATED WORKFORCE

Join local businesses as a corporate sponsor of the

2023 Garden Grove College Graduates' Reception

GG GARDEN GROVE

Sponsorships begin at $300.
ggcity.org/grads

GARDEN GROVE
College Graduates' Reception Sponsorship
MAY **2023**

The City of Garden Grove is offering a unique opportunity for businesses and organizations to honor local college graduates while gaining valuable exposure. All sponsors are invited to the event.

☐ *Master's Sponsorship* $1,000+
- Logo on City website (linked)
- Name in City press releases and social media
- Recognition at event
- Logo on promotional flyer
- Logo on invitation

☐ *Bachelor's Sponsorship* $500+
- Logo on City website (linked)
- Name in City press releases
- Logo on promotional flyer

☐ *Associate's Sponsorship* $300+
- Logo on City website
- Logo on promotional flyer

Company or Organization:

_____

Representative:

_____

Phone Number:

_____

Email:

_____

Address:

_____

_____

Social Media Handle(s):

_____

Please complete and email form to communityrelations@ggcity.org or call (714) 741-5280.
Sponsors must provide logo of at least 300 dpi quality.
Electronic form is available at ggcity.org/grads.

Payment:
Make checks payable to the Garden Grove Community Foundation, a 501(c)(3) non-profit.
Mail or deliver payment by Monday, March 20, 2023 to:
City of Garden Grove
Attn: Office of Community Relations
11222 Acacia Parkway, Garden Grove, CA 92840

GARDEN GROVE

Tuesday, February 14, 2023

LOCAL HIGH SCHOOL STUDENTS INVITED TO PARTICIPATE IN FOODS OF GARDEN GROVE SOCIAL CHALLENGE

The City of Garden Grove and the Garden Grove Unified School District invite local high school students, 10th-12th grades, to participate in the Foods of Garden Grove Social Media Challenge, aimed at supporting local small businesses. Students are invited to create a 30- to 60-second "foodie" video at a Foods of Garden Grove eatery or café of their choice, and submit their original work online, at ggcity.org/foodsofgardengrove, by Thursday, March 23, 2023.

Submissions will be showcased on the Foods of Garden Grove Instagram and TikTok, @foodsofgardengrove. All participants will be entered into an opportunity drawing to win a $100 gift card. Three winners will be chosen at random.

Videos must be the original work of the student and feature one of the Foods of Garden Grove businesses. Videos must be uploaded without music or voice over. Choice of music and voice over can be indicated in the submission form.

The social challenge is part of the City's Foods of Garden Grove program showcasing the city's vibrant food culture through a prominent list of 150 select eateries. Through the Foods of Garden Grove Social Media Challenge, students can create a unique "foodie" experience featuring their favorite meals and beverages.

For more information, visit ggcity.org/foodsofgardengrove or email foodies@ggcity.org.

FOODS OF GARDEN GROVE

SOCIAL MEDIA CHALLENGE

ARE YOU A FOODIE?

Create a 30- to 60-second foodie video at your favorite Foods of Garden Grove eatery or café for a chance to win a $100 gift card.

Participants must be Garden Grove Unified School District high school students, 10th -12th grades. Videos submitted may be used on the Foods of Garden Grove Instagram and TikTok platforms.

Learn more at ggcity.org/foodsofgardengrove.

SUBMISSION DEADLINE: MARCH 23, 2023

@foodsofgardengrove

@foodsofgardengrove

GARDEN GROVE

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The mayor and the Magician

MAYOR STEVE JONES and magician Johnny Ace Palmer (City of Garden Grove).

Disneyland in Anaheim may be the "Magic Kingdom," but at Tuesday's State of the City event, Garden Grove was described as a city full of "magic." Mayor Steve Jones was the keynote speaker at the Hyatt Regency Orange County hotel in Garden Grove, and his time on stage was enlivened by a performance by professional magician Johnny "Ace" Palmer, who entertained the ballroom audience with slight-of-hand and humorous patter. The event was co-sponsored by the city and the Garden Grove Chamber of Commerce (City of Garden Grove photo).

Lisa Kim: London to Lampson

LISA KIM, Garden Grove's new city manager (Orange County Tribune photo).

By Jim Tortolano/Orange County Tribune

She was born in Hong Kong, moved to London, crossed the pond to California and has lived in Irvine for 25 years, but she's ready to become as real a Garden Grove stalwart as someone born and bred in the Big Strawberry.

"I am absolutely planning to immerse myself in the community," said Lisa Kim, Garden Grove's new city manager, "getting to know our residents as well as our business community."

She was promoted to the top job by the city council from her position as assistant city manager and community and economic development upon the departure of Scott Stiles, who left to become city manager of Palm Springs.

Although Kim, 52, has been near the top of City Hall management, her new role is bigger. She's now responsible for "everything above ground and below ground," she said with a laugh.

Does her new administration have a theme or special focus? "I would have to say it's celebrating the city's legacy. It's 67 years old [as an incorporated city; the town was founded in 1874] in June. It's a very dense, built-out community, so there's a reason to ensure that our infrastructure is maintained. But I also want our community to able to thrive and sustain ourselves. We want to celebrate our legacy and pave the way for the future."

Front and center initially are city efforts to cope with homelessness, as the Central Cities Navigation Center soon will come on line to house and help the unsheltered. Another big project will be a new 87,000-square foot police building that will lead to big changes in the Civic Center area.

But don't worry, she says, about the wildlife in the Civic Center Park ponds. "The ducks will always have a home in Garden Grove."

Her new role is quite a change, she admits. "I'm used to being in the weeds, concentrating on details, milestones and deadlines." Now she's got to "pan back to 35,000 feet" and take a broader view of her responsibilities.

But that's OK. "I loved my old hat," she said, referring to her time as community development and economic director. "But I love my new hat more."

Bike paths, shelter rolling on

BIKEWAYS and a navigation center for the homeless are on their way (City of Garden Grove photo).

Homeless persons and bicyclists got good news from Tuesday's meeting of the Garden Grove City Council.

The council voted unanimously to approve:

- awarding a contract for the construction of the Central Cities Navigation Center to Thomco Construction Co in the amount of $4,267,450. The center will be located at 13871 West. St. Most of the money to build and operate the center, which will have facilities to serve 85 people, comes from funds processed by the County of Orange, and:
- a contract with Volunteers of America of Los Angeles for the operation of the center, which will serve the unsheltered of Garden Grove, Fountain Valley and Westminster.

Also, the council voted 7-0 to award a contract to Southstar Engineering and Consulting, Inc. for the management of construction of a major bicycle corridor in the city.

Garden Grove received $1.1 million from CalTrans in 2018 for the project, but progress was interrupted by the coronavirus pandemic.

The next meeting of the city council is scheduled for Tuesday, May 9 at 5:30 p.m.

Monday, April 24, 2023

36TH ANNUAL POLICE MEMORIAL
TO HONOR FALLEN OFFICERS

The Garden Grove Police Department's 36th Annual "Call to Duty" Memorial, will take place on Thursday, May 18, from 5:00 p.m. to 6:00 p.m. in front of the Garden Grove Police Headquarters, located at 11301 Acacia Parkway. The annual service honors the six Garden Grove police officers who lost their lives in the line of duty; Sergeant Myron Trapp, Officer Andy Reese, Officer Donald F. Reed, Officer Michael Rainford, Master Officer Howard Dallies Jr., and Lieutenant John Reynolds.

Garden Grove Police Department Captain Brian Dalton will officiate the memorial, and welcome this year's guest speaker, retired Garden Grove Police Department Chief Kevin Raney, who served alongside officers Reed, Rainford, Dallies Jr., and Reynolds.

The memorial features a flag-folding ceremony, memorial bell ringing, helicopter fly-over, and a 21-gun salute. The Bolsa Grande High School Choir will also perform.

East and west bound Acacia Parkway, from Garden Grove City Hall to 9th Street; and Civic Center Drive, from Garden Grove Boulevard to Acacia Parkway, will be closed on May 18, from 10:00 a.m. to 8:00 p.m.

-more-

36TH ANNUAL POLICE MEMORIAL TO HONOR FALLEN OFFICERS
2-2-2

The City of Garden Grove encourages the community to show their support for the Garden Grove Police Department and the families of the fallen officers by attending the memorial.

For more information, contact the Garden Grove Police Department at (714) 741-5704, or visit the [Garden Grove City Hall](#) and [Garden Grove Police Department](#) Facebook pages.

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36TH ANNUAL "CALL TO DUTY" MEMORIAL

MAY 18TH, 2023   5:00 P.M. ~ 6:00 P.M.

GARDEN GROVE POLICE DEPARTMENT

11301 ACACIA PARKWAY, GARDEN GROVE

Tuesday, April 25, 2023

MAYOR REVEALS "GARDEN GROVE MAGIC" DRIVING CITY'S SUCCESS AT STATE OF THE CITY EVENT

Today, Garden Grove Mayor Steve Jones delivered his annual State of the City address before a packed house at the Hyatt Regency Orange County. This year's program themed, "Garden Grove Magic," focused on the City organization and community as the driving force behind a number of successful City endeavors, and included performances by a recognized world champion magician.

"As you can tell, today is all about the magic—the Garden Grove magic! It's what we see every day in our City organization and in our Garden Grove community. And it comes from the hearts and minds of many creative, dedicated, and spirited people who have a super natural passion for this city," said Mayor Jones.

Opening the program with a video featuring returning and new members of the Garden Grove City Council, the mayor introduced magician Johnny Ace Palmer, for his first of several feats of magic.

A second video highlighted how Garden Grove is attracting younger audiences to the community through art, music, technology, and food. Describing the City organization as a "team with a strong bench," the video referred to the recent appointments of City Manager Lisa Kim and Police Chief Amir El-Farra as finding the best candidates from within the organization, rather than through an external search.

-more-

The video also focused on how the City is addressing the homeless crisis through innovative projects that include the upcoming Central Cities Navigation Center; the recent announcement of Orange County's first street medicine program, made possible through a unique partnership with CalOptima Health, and Healthcare in Action; and the City's first supportive housing project, Stuart Apartments.

Turning to the City's tourism outlook, Mayor Jones announced the City's TOT, or hotel tax revenues, expecting to reach a record-breaking $27 million by the end of June 2023. Mayor Jones attributed the economic resurgence of the Grove District resort area to the "resiliency and hard work of our valued hotel partners, and all those involved in promoting our city and its attractions."

Mayor Jones also introduced a new online software system called GG Ready that streamlines the building permit process.

The final video expanded on the success of the Grove District with the future addition of a Nickelodeon Resort, along with 4-star hotels Le Meridien, and the Kimpton. Also, the upcoming openings of the Home2 Suites by Hilton, located south of the Garden Grove SR-22 Freeway, and the Garden Brook Senior Village. Other project mentions included plans for a new Garden Grove Police Department headquarters; new amenities coming to several local parks; and the City's Organics Recycling program with Republic Services.

A copy of the mayor's complete speech along with photos and videos are available on the City of Garden Grove website at www.ggcity.org/state-city-2023.

Wednesday, April 26, 2023

DEADLINE APPROACHING FOR LOCAL COLLEGE GRADUATES TO RECEIVE RECOGNITION, CHANCES TO WIN CASH AND PRIZES

Garden Grove residents graduating from any college or university this year are invited to attend the 2023 Garden Grove College Graduates' Reception on Tuesday, May 23, 2023. All graduates will have the chance to win cash and prizes during the free event. To attend, graduates must submit their information to ggcity.org/grads by Friday, May 12, 2023.

Hosted by Garden Grove Mayor Steve Jones and the Garden Grove City Council, the private reception recognizes residents for their outstanding achievement in higher education. Graduates will receive City, state, and federal congratulatory certificates, light food and refreshments, City giveaways, and the opportunity to network with local businesses and organizations. Graduates will also be entered into a raffle to win cash and prizes.

The event would not be possible without the generous support of our sponsors, including Embassy Suites by Hilton Anaheim South, Garden Grove Unified School District, Garden Grove Shell #1, dtn.tech, Garden Grove Police Association, Great Wolf Lodge Southern California, Garden Grove Rotary Club, Korean Chamber of Commerce OC, Garden Grove Strawberry Festival, Sabroso! Mexican Grill, Signal Hill Petroleum, and The Pink Door Salon.

-more-

DEADLINE APPROACHING FOR LOCAL COLLEGE GRADUATES TO RECEIVE RECOGNITION, CHANCES TO WIN CASH AND PRIZES
2-2-2

To view photos from previous receptions, visit ggcity.org/grads, the City's social media platforms, or search for #gardengrovegrads on Instagram.

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2023 GARDEN GROVE
College Graduates' Reception

TUESDAY, MAY 23, 2023
4:30 P.M. – 5:30 P.M.

Graduating from a college or university this year?
Celebrate your achievement in higher education,
with a chance to win cash and prizes!

RSVP by Friday, May 12, 2023
GGCITY.ORG/GRADS

GARDEN GROVE

Class of
2023

MISCELLANEOUS ITEMS

April 27, 2023

1.   Calendar of Events

2.   Minutes from the April 27, 2023 Zoning Administrator Meeting.

3.   Minutes for the April 6, 2023 Garden Grove Planning Commission meeting and Notice of Cancellation of the Planning Commission meeting on May 4, 2023 and May 18, 2023.

4.   League of California Cities articles from April 21, 2023 to April 27, 2023.

Thursday	April 27		$2 Casual Dress Day
		9:00 a.m.	Zoning Administrator Meeting, CMC
Thursday	May 4	7:00 p.m.	Planning Commission Meeting, CMC
Friday	May 5		City Hall Closed – Regular Friday Closure
Tuesday	May 9	5:30 p.m. 6:30 p.m.	Closed Session, CMC Successor Agency Meeting, CMC City Council Meeting, CM
Thursday	May 11	9:00 a.m.	Zoning Administrator Meeting, CMC
Thursday	May 18	7:00 p.m.	Planning Commission Meeting, CMC
		5:00 p.m.	36th Annual "Call to Duty" Police Memorial Garden Grove Police Dept., 11301 Acacia Pkwy
Friday	May 19		City Hall Closed – Regular Friday Closure
Tuesday	May 23	5:30 p.m. 6:30 p.m.	Closed Session, CMC Housing Authority, CMC Sanitary District Board, CMC Successor Agency Meeting, CMC City Council Meeting, CMC
Thursday	May 25	9:00 a.m.	Zoning Administrator Meeting, CMC
Friday	May 26- May 29		Garden Grove Strawberry Festival Village Green Park, 12732 Main Street
Saturday	May 27	8:00 a.m.	Strawberry Stomp 5K Historic Main Street, 12987 Main Street
Monday	May 29		City Hall Closed – Memorial Day
Thursday	June 1	7:00 p.m.	Planning Commission Meeting, CMC
Friday	June 2		City Hall Closed – Regular Friday Closure

GARDEN GROVE PLANNING COMMISSION
Community Meeting Center
11300 Stanford Avenue, Garden Grove, CA 92840

Meeting Minutes
Thursday, April 6, 2023

CALL TO ORDER: 7:01 p.m.

ROLL CALL:

Commissioner Arbgast
Commissioner Cunningham
Commissioner Lindsay
Commissioner Montano
Commissioner Paredes
Commissioner Perez
Commissioner Ramirez

Absent: Montano, Perez

PLEDGE OF ALLEGIANCE: Led by staff.

OATH OF OFFICE: The Deputy City Clerk administered the Oath of Office to those Planning Commissioners present.

SELECTION OF CHAIR:

Action: Commissioner Arbgast nominated Commissioner Lindsay for Chair with a second from Commissioner Ramirez.

Action: Motion approved with a 5-0 vote as follows:

Ayes: (5)   Arbgast, Cunningham, Lindsay, Paredes, Ramirez
Noes: (0)   None
Absent: (2)   Montano, Perez

Commissioner Lindsay assumed the duties of Chair.

SELECTION OF VICE CHAIR:

Action: Commissioner Ramirez nominated Commissioner Cunningham for Vice Chair, with a second from Commissioner Lindsay.

Action: Motion approved with a 5-0 vote as follows:

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Ayes:        (5)    Arbgast, Cunningham, Lindsay, Paredes, Ramirez
Noes:        (0)    None
Absent:      (2)    Montano, Perez
```

ORAL COMMUNICATIONS – PUBLIC – None.

March 2, 2023 MINUTES:

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Action:      Received and filed.

Motion:      Lindsay      Second:      Arbgast

Ayes:        (5)    Arbgast, Cunningham, Lindsay, Paredes, Ramirez
Noes:        (0)    None
Absent:      (2)    Montano, Perez
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ITEM FOR CONSIDERATION: Staff and the Assistant City Attorney, gave a presentation on, and a general discussion of, the role and jurisdiction of the Planning Commission, and laws generally applicable to Planning Commission meetings and decisions, including the Brown Act, the Political Reform Act, and the City's Code of Ethics.

MATTERS FROM COMMISSIONERS: Chair Lindsay asked staff for both a Zoning Map and Land Use Map in the 24 x 36 inch size. Staff would comply as soon as the Maps were updated.

MATTERS FROM STAFF: Planning and City staff relating to the Planning Commission were introduced after which staff gave a brief description of the upcoming items for the April 20th meeting.

ADJOURNMENT: At 8:31 p.m. to the next Meeting of the Garden Grove Planning Commission on Thursday, April 20, 2023, at 7:00 p.m. in the Community Meeting Center, 11300 Stanford Avenue, Garden Grove.

_____
Judith Moore
Recording Secretary

GARDEN GROVE

NOTICE OF CANCELLATION

OF THE

GARDEN GROVE PLANNING COMMISSION

MAY 4, 2023

REGULAR MEETING

NOTICE IS HEREBY GIVEN that the Regular Meeting of the Garden Grove Planning Commission scheduled for Thursday, May 4, 2023, at 7:00 p.m. in the Council Chamber of the Community Meeting Center, 11300 Stanford Avenue, Garden Grove, is hereby cancelled.

DATED: April 27, 2023

JOSH LINDSAY
CHAIR

GARDEN GROVE

NOTICE OF CANCELLATION

OF THE

GARDEN GROVE PLANNING COMMISSION

MAY 18, 2023

REGULAR MEETING

NOTICE IS HEREBY GIVEN that the Regular Meeting of the Garden Grove Planning Commission scheduled for Thursday, May 18, 2023, at 7:00 p.m. in the Council Chamber of the Community Meeting Center, 11300 Stanford Avenue, Garden Grove, is hereby cancelled.

DATED: April 27, 2023

JOSH LINDSAY
CHAIR

GARDEN GROVE ZONING ADMINISTRATOR MEETING
Garden Grove Community Meeting Center
11300 Stanford Avenue, Garden Grove, CA 92840

Meeting Minutes
Thursday, April 27, 2023

CALL TO ORDER: 9:00 a.m.

PUBLIC HEARING – CONDITIONAL USE PERMIT NO. CUP-237-2023

Applicant: Target Corporation
Location: 13831 Brookhurst Street
Date: April 27, 2023

    Request: Conditional Use Permit approval to allow an existing Target Corporation (Target) retail store, to operate with a new original State Alcoholic Beverage Control (ABC) Type "21" (Off-Sale, General) License. Upon approval and exercising of the subject request, the Conditional Use Permit previously governing the tenant space, CUP-114-03, which allowed Target to operate with an ABC Type "20" (Off-Sale, Beer & Wine) License, shall be revoked and become null and void. The site is in the C-2 (Community Commercial) zone. In conjunction with the request, the Zoning Administrator will also consider a determination that the project is categorically exempt from the California Environmental Quality Act (CEQA) pursuant to Section 15301 – Existing Facilities – of the State CEQA Guidelines.

    Action: Public Hearing Held. Speaker(s): Beth Aboulafia

    Action: The Zoning Administrator adopted Decision No. 1839-23.

PUBLIC HEARING – CONDITIONAL USE PERMIT NO. CUP-239-2023

Applicant: Jun Won song
Location: 9672 Garden Grove Boulevard
Date: April 27, 2023

    Request: Conditional Use Permit approval to operate a new restaurant, BBQ Chicken, with a new, original Alcoholic Beverage Control (ABC) Type "41" (On-Sale, Beer and Wine, Public Eating Place) License. The site is in the GGMU-2 (Garden Grove Boulevard Mixed Use 2) zone. In conjunction with the request, the Zoning Administrator will also consider a determination that the project is categorically exempt from the California Environmental Quality Act (CEQA) pursuant to Section 15301 – Existing Facilities – of the State CEQA Guidelines.

Action: Public Hearing Held. Speaker(s): Jun Won Song

Action: The Zoning Administrator adopted Decision No. 1840-23.

PUBLIC HEARING – SITE PLAN NO. SP-124-2023

Applicant: Ha Nguyen
Location: 12036 Brookhurst Street
Date: April 27, 2023

Request: Site Plan approval to allow a façade improvement on an existing building. The site is in the BCSP-BCC (Brookhurst Chapman Specific Plan – Brookhurst/Chapman Commercial) zone. In conjunction with the request, the Zoning Administrator will also consider a determination that the project is categorically exempt from the California Environmental Quality Act (CEQA) pursuant to Section 15301 – Existing Facilities – of the State CEQA Guidelines.

Action: Public Hearing Held. Speaker(s): Ha Nguyen

Action: The Zoning Administrator adopted Decision No. 1841-23.

ORAL COMMUNICATIONS – PUBLIC: None.

ADJOURNMENT: The Zoning Administrator adjourned the meeting at 9:24 a.m.

_____
Judith Moore
Recording Secretary

Lawmakers to decide the fate of six fentanyl bills this Thursday

Apr 26, 2023

The Assembly Public Safety Committee will hold a special hearing on six fentanyl-related bills on Thursday, April 27, after sustained pressure from the League of California Cities and others. Cal Cities strongly supports four of those bills in direct response to the growing fentanyl crisis in communities throughout the state.

Fentanyl overdoses kill approximately 6,000 people in this state every year according to the California Department of Public Health.

Asm. Reggie Jones-Sawyer announced the hearing after a high-profile gambit by Republican lawmakers to force a vote on fentanyl-related measures by the entire Assembly. Legislators on both sides of the aisle have voiced growing frustrations with Jones-Sawyer's unilateral decision in March to take no action on fentanyl-related measures, which would have effectively killed the bills for the year.

Yesterday, San Diego Mayor Todd Gloria was in Sacramento, making the case for another fentanyl-related measure: SB 44 (Umberg). He noted that illicit fentanyl is "ravaging" California, and that the synthetic opioid is now the number one killer of Californians between the ages of 18 and 45. Despite this compelling testimony, the Cal Cities-supported bill failed to pass out of the Senate Public Safety Committee. Tomorrow's special hearing is an important legislative step towards stopping the tide of illicit substance-related deaths and bringing relief to the many communities mourning tragic, preventable deaths.

Cal Cities has supported more than a dozen fentanyl-related bills this session, primarily aimed at allocating additional funding and resources to address the crisis through appropriate prevention and intervention efforts, educational campaigns, and increased access to life-saving overdose treatment aids, such as naloxone.

What cities need to know about the Medicinal Cannabis Patients' Right of Access Act

Apr 26, 2023

The League of California Cities released a resource to help local officials navigate a new medicinal cannabis law, SB 1186 (Weiner, 2022). Known as the Medicinal Cannabis Patients' Right of Access Act, the law bars cities from prohibiting — directly or indirectly — the retail delivery of medicinal cannabis to patients or caregivers.
Cal Cities secured critical amendments last year that narrowed the law's scope. The bill originally mandated storefront medicinal cannabis retail, which would have infringed even more heavily on local land use policies.

The two-page resource highlights the types of regulations cities can and cannot adopt, as well as the principles they should keep in mind when drafting new ordinances. It also includes links to existing ordinances from other cities throughout the state. Cities must repeal or stop enforcing any existing regulations that are specifically barred by the act by Jan. 1, 2024.
The resource builds on a 2021 publication from Cal Cities, "Seed to Sale: A Guide to Regulating Cannabis in California Cities."
The 2022-23 State Budget included $20.5 million to help local governments develop and implement cannabis retailer licensing programs in the form of competitive grants. Cities in certain counties can use these funds to comply with the Act. Applications for the first round of funding are due April 28. A second round of funding is expected to become available on June 30.
These materials are not offered as or intended as legal advice. Local officials should consult their city attorney when confronted with legal issues.

Ukiah's bold housing policy is creating big results

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#LocalWorks

Many cities in California are punching well above their weight to solve the housing affordability crisis. Ukiah (pop. 16,607) recently became one of the first rural cities to receive the state's "prohousing" designation earlier this month. It is a remarkable accomplishment for a community that was once perceived as resistant to development.

As recently as the early 2000s, developers complained about the "arduous" process of getting projects approved by the residents. According to Craig Schlatter, the city's community development director, even if that sentiment was not true, it was damaging. It sent a chilling message to developers: Your project is not welcome here.

"We quickly realized that we needed to provide more proactive customer service to the developer community, and have the developers look at the city of Ukiah as more of a partner to develop housing, than a regulator," Schlatter said.

Under the leadership of the city council, Schlatter and his team created Ukiah's first housing strategy, division, and trust fund in 2017. The city also proactively reached out to developers, with a focus on developers that could build affordable housing and missing middle housing — clustered, multifamily homes like duplexes and bungalow courts.

The results speak for themselves. Ukiah has already completed approximately 70-80% of its housing element programs. In the last housing cycle, it produced triple the number of required units, and its housing trust fund was recognized as a Best Practice Community by the California Department of Housing and Community Development in 2018.

An expected boon in a challenging environment

It has become a cliché but increasing housing affordability requires nothing short of bold action, especially in rural communities. Unlike urban cities — or even popular rural tourist destinations — many rural cities simply do not have enough developers to create a thriving housing market. Rural communities also have small labor pools to draw from and less access to supplies, both of which drive up costs.

Like many cities in California, Ukiah is also built out in terms of existing restrictions and densities. There are no easy swaths of land to build large subdivisions on. There are only hard choices and land that is usually vacant for good reason.

However, working in rural communities can provide an unexpected, albeit unreliable, advantage. "One of the benefits of developing in a rural county is the intimacy of the process," said Chris Dart, president of The Danco Communities. "We know the folks and we are not just a number."

Danco, which is active in California, Oregon, and Arizona, is building its second affordable housing project in Ukiah. Expected to open in May, the 71-unit multifamily project will serve residents making 30-60% of the area's median income. It will include several community amenities, such as a garden and basketball court, and four suites for future commercial uses.

City officials cannot change macroeconomic conditions. However, they can create certainty, which ultimately keeps costs low and gets projects completed. Working in an environment where everyone knows your name can make that easier.

"The city fundamentally understands the challenges developers can have trying to get housing done," Dart said. "There are a lot of times [when] developers won't invest in a project because they're not sure if a community is going to accept it."

What does reducing uncertainty look like?

Reducing uncertainty is not as simple as hanging an open sign on city hall. It means taking specific policy actions and then broadcasting them to developers. These can vary from city to city, but the ones in Ukiah follow an increasingly familiar playbook.

For example, there was no way Ukiah could fund the number of units needed to make a dent in its housing crisis. Even the state's new home loan program was "sucked dry" in just 11 days. So, the city took a hard look at its zoning policies.

"Zoning has been used as an exclusionary tactic at times," Schlatter said. "The origin of zoning did not come from really positive beginnings, and I think that it's maybe less about the preferences of community residents themselves and more about what has manifested [as] being overly restrictive."

Working closely with residents and the state, the city made several changes. The city reduced parking minimums and developers can now choose between building more parking or more housing. Housing developers can build by right if projects meet objective standards and residential housing can be built in any commercial zone. The city also developed pre-approved accessory dwelling unit plans.

To further reduce uncertainty, the city has a checklist to help guide new developers through the city's processes and proactively meets with developers throughout the process. The city also cross-trains staff so they can respond quickly to inquiries and personally invites developers like Danco to the community.

"We want to work in cities and communities that want housing, that value a developer's contributions to their community," Dart said. "We're actively working to provide housing in other communities and that is one of our number one criteria: Are we being invited in here or are you going to be resistant?"

Like many cities, Ukiah also puts its money where its mouth is. Even though the city cannot fully fund every affordable housing project, a small amount of funding sends a strong signal to developers: This city is open for business.

To do this, the city created a housing division that aggressively seeks out traditional and non-traditional funding sources for a range of related affordable housing programs, including rehabilitation and first-time home buyer activities. Staff also work with developers and nonprofits to secure larger grants.

In the case of the Danco project, the city bought the land for the project and then sold it back to the developer, which will pay off the residual loan over the next 55 years. This allowed Danco to compete for low-income housing credits. City staff also played a key role in expediting the necessary permits and applications.

"You have to have the intentionality," Schlatter said. "Everyone talks about the need for housing all over the state of California, but if you actually want to do something about it, you have to be very intentional about doing something about it. And that generally requires a little bit more work. But you have to signal to the developer you are open for businesses."

A challenging, but hopeful future

For developers like Dart, the city's "prohousing" designation is another signal in a long line of positive signals that Ukiah is not the Ukiah of two decades ago.

"The city of Ukiah has been very proactive around housing," Dart said. "Consistently, they have been advocates of not just housing, but also affordable housing. This designation [is well-deserved] because they back it up. They've had a lot of housing projects done; high-quality projects [are] done … We would definitely work in the city of Ukiah again."

To be sure, the city has a lot of work left to do. There is still a "tremendous demand" for housing and prices for houses and rental units continue to escalate. With the coming recession, it will likely get worse for many Californians before it gets better.

One issue Ukiah cannot solve by itself: A lopsided system of grants that stymies housing production. "Housing is such a regional issue with how the tax structure works," Schlatter said. "We've gotten into this climate where cities can be competing with each other for sales taxes dollars and cities and counties competing [with each other]."

Still, Schlatter is excited about the future. It is not just that the staff and city are aligned and that years-old plans are bearing fruit. Nor is it that residents are becoming more comfortable with greater density. Rather, it is that cities throughout the county are working together on a regional housing strategy — another possible way of solving the housing affordability crisis.

"It would be focused on a collaborative approach to addressing housing in Mendocino County, not what the state dictates, although that will be part of the equation," Schlatter said. "It'll be more of a shared set of values and different rallying points where we can all get behind and take leadership as a county on how we would like to address this regional issue."

Ukiah is one of nine new cities to receive the state's "prohousing" designation. Other recently announced cities include Emeryville, Fresno, Needles, Rancho Cordova, Redwood City, Riverside, Salinas, and Stockton.
The Cal Cities #LocalWorks initiative shines the spotlight on examples of local actions that are making a difference to their communities. Show how #LocalWorks in your community by emailing communications@calcities.org.