

CITY OF GARDEN GROVE

INTER-DEPARTMENT MEMORANDUM

To:	Matthew Fertal	From:	Dave Bertka
Dept:	City Manager	Dept:	Fire
Subject:	CARE AMBULANCE SERVICE CONTRACT EXTENSION	Date:	August 25, 2009

OBJECTIVE

Request the Garden Grove City Council approve Amendment No. 1 to the agreement with Care Ambulance Service authorizing a five-year extension of the existing agreement.

BACKGROUND

In 2004 Care Ambulance Service was selected through a public procurement process to provide emergency medical transportation services in the City. The agreement was for an initial five-year term with provisions for a two-year extension. Care Ambulance Service's request for a five-year extension is timely and within compliance of Orange County Healthcare Agency guidelines.

The agreement became effective on September 1, 2004, and remains in effect through August 31, 2009, unless renewed. Care Ambulance Service is entitled to apply for a contract extension, subject to satisfaction of the following conditions:

1. The City Council finds and determines that Contractor's services rendered have complied in all aspects with the terms and conditions of this Agreement;
2. A timely request for renewal is submitted; and
3. City's Fire Chief and City Manager both recommend renewal.

The fire department has determined that Care Ambulance Service has complied with the terms and conditions of the existing agreement. Further, Care Ambulance Service has been an outstanding partner with the City, has participated in numerous community events, and has collected over 2.5 million dollars for the City in advanced life support (ALS) cost recovery. In return for the extension, Care Ambulance Service has agreed, at no additional cost to the City, to administer the non-resident medical service fee that Staff estimates will generate \$380,000 annually for the City.

As a result of Care Ambulance Service meeting or exceeding all standards under the agreement, including response times, their high level of professionalism, and their community involvement, the Fire Chief and City Manager recommend extending the contract for five years.

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FINANCIAL IMPACT

Extension of the contract will ensure continued efficient operation of the ALS cost recovery program and allow efficient collection of non-resident cost recovery fees.

COMMUNITY VISION IMPLEMENTATION

The Fire Department works to provide the community a timely, and effective response to both minor and major public safety concerns.

RECOMMENDATION

It is recommended that the City Council:

- Find and determine that Care Ambulance Service has complied in all aspects with the terms and conditions of the existing agreement.
- Authorize the extension of the agreement with Care Ambulance Service for a period of five years,
- Authorize the City Manager to execute Amendment No. 1 to the Agreement with Care Ambulance Service.



DAVE BERTKA
Fire Chief

Recommended for Approval



Matthew Feral
City Manager

Attachment 1: Care Ambulance Service extension request letter

Attachment 2: Amendment No. 1 to Agreement with Care Ambulance Service