



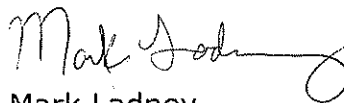
APPROVE AMENDMENT NO. 3 TO THE AGREEMENT  
WITH TURBO DATA SYSTEMS, INC. FOR  
PARKING CITATION PROCESSING  
February 22, 2011  
Page 2

RECOMMENDATION

It is recommended that the City Council:

- Approve Amendment No. 3 to the Agreement with Turbo Data Systems, Inc., extending the agreement for two years, in the amount of \$165,000;
- Authorize the City Manager to execute the agreement.

  
KEITH G. JONES  
Public Works Director

  
By: Mark Ladney  
Senior Program Specialist

Attachment: Agreement

**Recommended for Approval**

  
Matthew Fertal  
City Manager

**CITY OF GARDEN GROVE**

**AMENDMENT NO. 3**

**To: Provide Parking Citation processing, payment, automated handheld ticket writers, and adjudication services**

This Amendment No. 3 to Provide Parking Citation processing, payment, automated handheld ticket writers, and adjudication services is made and entered into this \_\_\_\_ day of \_\_\_\_\_ 2011, by and between the **CITY OF GARDEN GROVE**, hereinafter referred to as "CITY", and **Turbo Data Systems, Inc.**, hereinafter referred to as "CONTRACTOR".

WHEREAS, Contractor and CITY entered into Contract No. **05-3562**, effective **June 14, 2005**.

WHEREAS, Contractor and CITY desire to amend the Existing Contract as provided herein.

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Now, therefore, it is mutually agreed, by and between the parties as follows:

Section 1 Term and Termination, shall be revised as follows:

The CITY hereby extends the performance period from June 15, 2011 to June 14, 2013.

Section 3 Compensation - shall be revised as follows:

The contract Price is hereby increased from \$465,000.00 to a new Firm Fixed Price of \$630,000.00. Pricing of the adjudication services shall be \$1.62 per mailed letter as stated in Attachment A, which is hereby incorporated by reference.

Except as expressly amended hereby, the Existing Contract remains in full force and effect as originally executed.

IN WITNESS WHEREOF, the parties have caused this Amendment No. 3 to the Existing Contract to be executed by their respective officers duly authorized on the date first written above.

Date: \_\_\_\_\_

**"CITY"**  
**CITY OF GARDEN GROVE**

By: \_\_\_\_\_  
City Manager

**ATTESTED:**

\_\_\_\_\_  
City Clerk

Date: \_\_\_\_\_

**"CONTRACTOR"**  
**Turbo Data Systems, Inc.**

By: Roberta J. Rosen

Name: ROBERTA J. ROSEN

Title: PRESIDENT

Date: 1/21/2011

If CONTRACTOR is a corporation, a Corporate Resolution and/or Corporate Seal is required. If a partnership, Statement of Partnership must be submitted to CITY.

**APPROVED AS TO FORM:**

[Signature]  
Garden Grove City Attorney

1/31/11  
Date

**TDS****turboDATA**  
S Y S T E M S

January 11, 2011.

Mr. Mark Ladney  
City of Garden Grove  
Public Works Department  
PO Box 3070  
Garden Grove, CA 92842**Re: Proposal for Additional Adjudication Services**

Dear Mark,

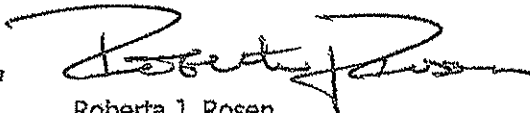
The cost for TDS to completely process the administrative adjudication components of the process for the City of Garden Grove would be **\$1.62 per letter** (instead of the current \$0.86 per letter). This would involve opening and prepping all of the appeals that get mailed to TDS and forwarding them to the City with a cover sheet. The citation process is stopped immediately on these citations so that notices are not mailed and penalties are not applied. The City would then make the decision and indicate the liable or not liable reason code on the sheet. The documents would be returned to TDS and the codes entered into the system, and the appropriate letters mailed. All filing of documents is done by TDS.

Citizens requesting hearings would mail their requests and payments to TDS and they would be entered into the system. In person hearings would be scheduled based on the City's requested schedule. Hearing notification letters will be mailed to the citizens. TDS will work with your hearing examiner to set the hearing dates and times. The hearing examiner will receive the hearing packets (with in person and also the written hearings) and conduct the hearings, returning the packets to TDS for decision entry. The appropriate hearing result letters will be mailed. All filing is done by TDS.

The time savings and the paperwork savings will be very beneficial to the City, while at the same time the City retains the decision making capability. Should the City decide to move forward with this option, TDS will also be able to offer the online appeal system at no charge, making this a very attractive offer that will allow the citizens of Garden Grove to appeal online at their convenience, and allows an even more efficient means for the City to make electronic decisions without paper.

You may contact me directly at (714) 368-4808 should you have any questions.

Sincerely,


Roberta J. Rosen  
President**Turbo Data  
Systems, Inc.**  
*Premier Parking Citation  
Processing Solutions*18302 Irvine Blvd.  
Suite 200  
Tustin, California  
92780-3464T: 714.573.5757  
F: 714.573.0101210 N. 4th Street  
Suite 150  
San Jose, California  
95112-5569T: 408.971.1238  
F: 408.918.0973[www.turboata.com](http://www.turboata.com)