

PUBLIC HEARING TO CONSIDER AUTHORIZATION OF FUTURE SEWER RATE
ADJUSTMENTS FOR INFLATION AND ADOPTION OF ORDINANCE REGARDING SEWER
USER FEES

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improvements necessary to ensure adequate capacity and to replace structurally deficient sewers. The District Engineer, AKM Consulting Engineers, in concert with District Staff, has prepared an updated report, dated September 2011, that calculates the total current value of the sewer capital improvement program (structural and capacity improvements) at approximately \$91,000,000. The District will need to continue making these improvements and upgrading its system in order to minimize the possibility of sanitary sewer overflows and to comply with existing State Waste Discharge Requirements.

District Staff retained AKM Consulting Engineers to evaluate and update the District's 2005 financial plan to reflect the additional necessary capital improvements identified in 2005 and the current District SSMP. AKM Consulting Engineer's analysis indicates that the existing sewer user fee structure, with annual adjustments for inflation, will generate sufficient revenues to enable the District to continue to meet its capital improvement, operation and maintenance, and regulatory compliance obligations for the next five (5) years.

The proposed Ordinance would implement annual adjustments for inflation (up to a maximum of 6%) to the base rates, usage charge, and maximum billing caps, for a period of five (5) years, commencing July 1, 2012, and continuing through July 1, 2016. The inflationary adjustment would be based on the annual percentage increase in construction costs based on the Engineering News Record Construction Costs Index - Los Angeles Area (ENR). The average percentage increase in the ENR for the last five years has been in the range of 2% to 3%.

The proposed Ordinance would replace the existing sewer user fee ordinance adopted in 2005; however, the existing rate structure and other substantive provisions relating to sewer user fees would remain the same. Minor clarifying updates to the 2005 ordinance are proposed, however, including the following:

- The usage charge, the base rates, and the maximum billing caps set forth in Section 3 of the Ordinance have been updated to reflect the current amounts, as lawfully adjusted in accordance with the 2005 ordinance;
- Language has been added confirming that property owners are subject to a separate sewer user fee for each portion of a parcel served by a separate metered water service;

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- Language has been added confirming that sewer user fees may be billed to and/or paid by tenants along with bills for water service, but property owners remain ultimately responsible for the payment of all sewer user fees applicable to their property; and
- Language has been added to clarify that tenants paying sewer user fees are also eligible for rebates or refunds, where applicable.

Procedure

The basic procedure for authorizing future adjustments to the sewer user fees is as follows:

- a) A Public Hearing is held on the matter. Notice of the Public Hearing on the proposed Ordinance was given more than 45 days in advance of the Public Hearing to sewer service customers and to record owners of each parcel of real property subject to the fee adjustment pursuant to Proposition 218;
- b) Owners of property served by the District have the right to file a written protest against the proposed authorization for future fee adjustments; and
- c) If written protests against the fee adjustments are presented by a majority of the owners of the subject parcels, then the adjustments may not be instituted.

FINANCIAL IMPACT

The proposed authorization for future inflationary adjustments to sewer user fees will allow for the District to continue to meet its financial obligations and carry out its capital improvement and replacement programs.

RECOMMENDATION

It is recommended that the Garden Grove Sanitary District Board of Directors:

- Hold a Public Hearing to hear public testimony and receive written protests from property owners regarding the proposed authorization for future adjustments to sewer rates and charges to account for inflation; and

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- In the absence of a majority protest, introduce and adopt the attached Ordinance authorizing future automatic adjustments in sewer user fees to account for inflation, clarifying existing provisions, and affirming established sewer user fees.



WILLIAM E. MURRAY, P.E.
Director of Public Works/City Engineer



By: David E. Entsminger
Water Services Manager

Attachment 1: Proposed Ordinance
Attachment 2: Updated Financial Analysis
Attachment 3: Protest Letters

Approved for Agenda Listing



Matthew Fertal
General Manager

ORDINANCE NO.

AN ORDINANCE OF THE GARDEN GROVE SANITARY DISTRICT AFFIRMING ESTABLISHED SEWER USER FEES FOR SEWER SERVICES WITHIN GARDEN GROVE SANITARY DISTRICT SERVICE AREA, CLARIFYING EXISTING PROVISIONS, AND AUTHORIZING FUTURE AUTOMATIC ADJUSTMENTS IN SEWER USER FEES TO ACCOUNT FOR INFLATION

District Counsel Summary

This Ordinance affirms existing established sewer user fees and related Garden Grove Sanitary District regulations, implements annual inflationary adjustments to sewer user fees for a period of five (5) years, confirms existing regulatory language that property owners are subject to a separate sewer user fee for each portion of a parcel served by a separate metered water service, confirms that sewer user fees may be billed to and/or paid by tenants along with bills for water service, but property owners remain ultimately responsible for the payment of all sewer user fees applicable to their property, and clarifies that tenants paying sewer user fees are also eligible for rebates or refunds, where applicable.

THE BOARD OF DIRECTORS OF THE GARDEN GROVE SANITARY DISTRICT hereby finds as follows:

A. On September 13, 2005, the Garden Grove Sanitary District Board of Directors (Board of Directors) adopted Ordinance No. 7 establishing revised Sewer User Fees for sewer services within the Garden Grove Sanitary District (District) service area.

B. Ordinance No. 7 implemented a new Sewer User Fee structure, based on the use of the sewer system, in order to generate sufficient revenue to operate, maintain, replace, and upgrade the system to adequate capacity and make repairs mandated pursuant to Order No. R8-2002-0014, General Waste Discharge Requirements for Sewage Collection Agencies in Orange County, issued by the Regional Water Quality Control Board, Santa Ana Region (the 2002 Order).

C. The 2002 Order required all sewer collection agencies to prepare a Sewer System Management Plan (SSMP) to address the capacity deficiencies; structural deficiencies; fats, oils and grease control; and proper funding, operation, and maintenance of their sewer systems. Pursuant to the 2002 Order, the District prepared and adopted a SSMP, which included a System Evaluation and Capacity Assurance Plan and Rehabilitation and Replacement Plan.

D. In conjunction with the SSMP, in 2005, the District prepared an updated Financial Analysis and Rate Study resulting in the development of a

Capital Improvement Program and an enhanced maintenance program in compliance with the 2002 Order, along with a financial model to evaluate the rate structure necessary to generate sufficient revenues to allow the District to meet its obligations. The 2005 Financial Analysis and Rate Study was submitted to the Board of Directors and made available to the general public at a Public Hearing prior to the adoption of Ordinance No. 7.

E. Ordinance No. 7 and the revised charges for sewer service established through Ordinance No. 7 were based on the findings and recommendations set forth in the 2005 Financial Analysis and Rate Study, as such recommendations were revised based on comments received at the Public Hearing.

F. In 2006, the 2002 Order was superseded by Order No. 2006-003-DWR, Statewide General Waste Discharge Requirements for Sanitary Sewer Systems, issued by the State Water Resources Control Board (the 2006 Order). The 2006 Order continues to require implementation of an SSMP and mandates that local sewer collection agencies establish proper rate structures to adequately fund the operation, maintenance, repair and replacement of their sanitary sewer systems.

G. The District has subsequently continued to inspect and evaluate its sanitary sewer system facilities and to update its SSMP to reflect necessary identified structural and capacity deficiencies. Amendments to the District's SSMP reflecting these updates were adopted by the Board of Directors in 2009 and 2011.

H. In conjunction with these SSMP updates, District staff and consultants have updated the financial model developed pursuant to 2005 Financial Analysis and Rate Study, conducted an evaluation of the adequacy of the existing rates to satisfy the District's obligations, and prepared an updated Financial Analysis (which is made a part of the public record of the Public Hearing) that updates and supplements the 2005 Financial Analysis and Rate Study, and that recommends continued implementation of the rate structure established pursuant to Ordinance No. 7, including continued implementation of annual inflationary increases based on the Engineering News Record's Cost Index for the Los Angeles Area.

I. Government Code Section 53756 authorizes any agency providing sewer service to adopt a schedule of fees or charges authorizing adjustments for inflation for a period not to exceed five (5) years.

J. The purpose of this Ordinance is to authorize annual inflationary adjustments to the Sewer User Fees in accordance with Government Code Section 53756, affirm the existing Sewer User Fees as originally authorized by Ordinance No. 7, and to make such other changes to the District's regulations

pertaining to Sewer User Fees as are necessary to conform to existing law and/or to clarify certain provisions. The amounts set forth in Table A of Subsection 3.B. of this Ordinance reflect the current legal rates and charges, as lawfully established and adjusted in accordance with Ordinance No. 7 and State law, and do not reflect new or additional increases in the rates and charges imposed by the District for sewer services.

K. In support of this Ordinance and the charges for sewer service as provided for on Table A herein, the 2005 Financial Analysis and Rate Study and the updated Financial Analysis, as approved hereby by the Board of Directors, has resulted in the development of a Capital Improvement Program and an enhanced maintenance program consistent with the goals and policies of the Board of Directors and the public, which also provide for the construction of necessary improvements to eliminate existing capacity deficiencies in the system, accommodate projected increased flows and the rehabilitation and refurbishment of existing facilities. The Board of Directors further finds that programming annual inflation adjustments in sewer service charges over a period of years is appropriate and ensures adequate revenues to finance the improvements and programs necessary to eliminate existing capacity deficiencies in the system, accommodate projected increased flows, rehabilitate, replace, and refurbish existing facilities, and retire any necessary or prudent debt incurred to finance such improvements in a reasonable manner and over a reasonable period of time. The Board of Directors also finds that such Sewer User Fees are reasonably related to, and do not exceed the cost of providing sewer services.

L. The financial requirements of the District, as shown in reports prepared by staff and consultants relating to the sewerage system, are based on current, reliable information and data relating to population estimates, wastewater flow, capital facilities' needs, and increased proper maintenance, and are expected to be realized in each year as described in the reports.

M. The revenues derived under the provisions of this Ordinance will be used for the acquisition, construction, reconstruction, maintenance, and operation of the sewage collection facilities of the District; to repay principal and interest on debt instruments; to repay Federal and State loans issued for the construction and reconstruction of said sewerage facilities, if any, together with costs of administration and provisions for necessary reserves.

N. The owners or occupants of properties upon which all fees and charges established and/or affirmed by this Ordinance are levied discharge wastewater to the District's collection facilities. The costs of operating and maintaining said facilities have constantly increased due in part to increased regulatory requirements to upgrade the collection system including, but not limited to, the Order No. 2006-003-DWQ, Statewide General Waste Discharge

Requirements for Sanitary Sewer Systems, issued by the State Water Resources Control Board on May 2, 2006.

O. The need for upgraded and improved maintenance of the sewage collection facilities is required to protect the public health and safety, and to preserve the environment without damage.

P. The Sewer User Fees levied by this Ordinance are to allow the District to recover the reasonable costs to provide a service to individual properties which have been improved for any of numerous types of uses. The basis for the respective charge is the request of the owner of property or a structure thereon, for the benefit of him/her/itself, or the occupants of the property, to receive a service based upon actual use, consumption, and disposal of wastewater to the District's system in lieu of disposal by other means.

Q. The Board of Directors has determined the following with regard to the Sewer User Fees established and/or affirmed by this Ordinance: (i) such fees and charges are not imposed as a condition of approval of a development project, as defined in California Government Code Section 66001; (ii) such fees and charges are established upon a rational basis between the fees charged each customer and the service and facilities provided to each customer of the District; (iii) the revenues derived from such fees and charges do not exceed the estimated reasonable cost to provide the sewer service for which the fees and charges are levied; (iv) the revenues derived from such fees and charges shall not be used for any other purpose than that for which the fees and charges are imposed; (v) such fees and charges do not exceed the proportional cost of the sewer service attributable to each consumer; (vi) such fees and charges are imposed on sewer services which are actually used by or immediately available to the consumer; (vii) such fees and charges are not levied for general governmental services; and (viii) the rates and charges are not discriminatory or excessive, are sufficient under Government Code section 54515, comply the provisions or covenants of any outstanding revenue bonds of the District payable from the revenues of the District, comply with the provisions of Title 5, Division 2, Chapter 6 of the California Government Code, and are in compliance with all other applicable law.

R. The Sewer User Fees adopted and/or affirmed herein will not necessarily result in an expansion of facilities to provide for growth outside the existing service area. The adoption and/or affirmation of these Sewer User Fees will not result in any specific project, nor result in a direct physical change in the environment.

S. The District is required by Federal and State law, including the Federal Water Pollution Control Act, also known as the Federal Clean Water

Act (33 U.S.C. 1251, et seq.), and the Porter-Cologne Water Quality Control Act (California Water Code Sections 13000 et seq.) to implement and enforce a program for the regulation of wastewater discharges to the District's sewers.

T. In accordance with Proposition 218, notice of a Public Hearing to consider the proposed adjustments in sewer rates and charges and containing such information required to be included pursuant to California law was mailed to all record owners of affected property to the addresses as they appear on the latest equalized assessment roll and to all District customers located on the affected parcels at the addresses to which the District customarily mails the billing statements.

U. On February 14, 2012, in accordance with applicable legal requirements, the Board of Directors conducted a duly noticed Public Hearing to consider the proposed adjustments in sewer rates and charges set forth herein, at which time all those who wished to speak for or against the proposed adjustments in sewer rates and charges were heard and the Board of Directors heard all objections and protests to the proposed adjustments in sewer rates and charges. The District received _____ written protests against the proposed adjustments in sewer rates and charges, which does not constitute a majority protest, as defined in Proposition 218.

V. Pursuant to California Government Code Section 66016 notice of the time and place of this Public Hearing, including a general explanation of the matter to be considered and a statement that the data required by Government Code Section 66016 has been available for public review at the District, was mailed to interested parties requesting notice at least fourteen (14) days prior to the Public Hearing.

W. Pursuant to California Government Code Section 66016 the District made available to the public the updated Financial Analysis, and other data documenting the estimated costs required to provide services for which the proposed modified rates and charges will be levied and the revenue sources anticipated to provide the services.

X. All fees and charges established and/or affirmed herein have been approved by the Board of Directors at a noticed public meeting, all in accordance with applicable provisions of law.

Y. The adoption of this Ordinance and the establishment of such rates and charges is statutorily exempt under the California Environmental Quality Act ("CEQA") pursuant to the provisions of Public Resource Code Section 21080(b)(8) and Section 15378 and Section 15273 of the CEQA Guidelines because, (i) the increased rates and charges are for the purpose of meeting operational and maintenance expenses of the District, and (ii) the rates and charges constitute the creation of funding mechanism/other

governmental fiscal activity that does not involve any commitment to any specific project which may result in a potentially significant physical impact on the environment.

The Board of Directors of the Garden Grove Sanitary District hereby ORDAINS as follows:

Section 1: Purpose and Scope. The purpose of this Ordinance is to establish Sewer User Fees required to be paid by property owners for the services and facilities furnished by the District in connection with its sewage collection system. Revenues derived under the provisions of this Ordinance shall be used for the acquisition, construction, reconstruction, maintenance, and operation of the wastewater collection facilities of the District; to repay principal and interest on debt instruments; or to repay federal and state loans, if any, issued for the construction and reconstruction of said sewerage facilities, together with costs of administration and provisions for necessary reserves.

Section 2: Sewer User Fees. Commencing with the effective date of this Ordinance, the owner(s) of each parcel of real property located within the District that is improved with structures designed for residential, commercial, industrial, school, or other use and which, at the request of the owner or the owner's predecessor-in-interest, is connected to the District's system, shall pay a monthly Sewer User Fee or monthly Sewer User Fees based on the respective class of users, in the sum or sums, as set forth in Section 3 of this Ordinance, below. Property owners are subject to a separate Sewer User Fee for each portion of a parcel served by a separate metered water service. The District's billing to, and/or periodic acceptance of payment from, a tenant shall not relieve the owner(s) of a parcel of property from the obligation to pay any unpaid Sewer User Fees due pursuant to this Ordinance.

Section 3: Establishment of Sewer User Fees. Based on the engineering and financial studies, and pursuant to provisions of California Health & Safety Code Section 5471, the following sewer service charges are hereby established.

A. Sewer Service Rate Formula. The owner of each parcel of land connected to the District's sewer collection system shall be assigned to one or more customer classes, based on property use, and shall pay a monthly sewer service charge for each portion of the parcel served by a separate metered water service, computed according to the following formula:

Base Rate (according to customer class), plus Usage Charge of \$0.86 per hundred cubic feet ("HCF") of water used per month during the bi-monthly period of lowest consumption (determined annually, based on analysis of 12

months of water billing data), not to exceed the Maximum Billing Cap designated for each customer class.

B. Customer Classes and Rates. The following sewer customer classes and rates are hereby established:

TABLE A

User Class	Base Rate	Maximum Billing Cap
Residential – SFR and Duplex	\$ 3.98/metered d.u.	\$ 12.61
Car Wash	\$ 58.78	\$185.86
Church	\$ 14.28	\$ 45.16
Commercial 1*	\$ 3.98	\$ 12.61
Commercial 2*	\$ 7.98	\$ 25.23
Commercial 3*	\$ 15.95	\$ 59.09
Commercial 4*	\$ 31.90	\$118.17
Commercial 5*	\$ 59.83	\$232.37
Commercial 6*	\$ 79.78	\$252.32
Hotels/Motels	\$ 79.78	\$252.32
Private School	\$ 41.29	\$130.58
Hospital	\$223.37	\$706.48
Industrial	\$ 44.11	\$139.52
Laundromat	\$ 54.83	\$173.36
Multi-Unit Residential**	\$ 33.76/water meter	\$106.83
Public School	\$ 53.35	\$168.69

“Commercial 1 through Commercial 6” set forth above are defined to mean commercial, retail and related uses collectively, unless otherwise set forth specifically in the matrix, and includes any other land use not described in the above stated matrix. Further, the General Manager of the District, or his designee, shall make administrative determinations as necessary to determine in individual cases the most applicable land use category for a particular property. In so doing, the General Manager, or his designee, shall utilize the land use matrix for land uses as set forth in Garden Grove Municipal Code Section 9.16.020.030.

***Where individual units are not connected directly to the sewer system, a charge of \$1 per month, per unit will be assessed in addition to the base rate and usage charge rate for this user class.*

*Commercial Class Rates are based upon those persons or entities who consume metered water quantities in accordance with the following schedule:

<u>Class #</u>	<u>Per 100 cu. Ft. of Water/Month</u>
1	0 - 10
2	10.1 - 20
3	20.1 - 50
4	50.1 - 100
5	100.1 - 200
6	200 or greater

C. Adjustments for Inflation. The usage charge, base rates and maximum billing caps established in Sections 3.A. and 3.B. above will be adjusted for inflation annually on July 1, commencing July 1, 2012, and continuing through July 1, 2016, based on the same percentage as the percentage of increase in construction costs between March 1 of the calendar year immediately preceding March 1 of the then current calendar year, based on the Engineering News Record Construction Costs Index – Los Angeles Area, without further action by the Board of Directors. However, if the inflation adjustment in any year exceeds six (6) percent under the inflation index set forth above, the amount of the inflation adjustment shall be presented to the Board of Directors for final legislative determination. The General Manager of the District, or his designee, shall cause notice of any automatic adjustment made pursuant to this Subsection (C) to be given pursuant to Subdivision (a) of Government Code Section 53755, as it may be amended from time to time, and/or other applicable law, not less than thirty (30) days before the effective date of the adjustment.

Section 4: Rebates or Refunds.

A. Exemptions. It is the intent of the District that the legal owner(s) and/or tenants of parcels of real property otherwise subject to the levy and payment of the Sewer User Fees as prescribed herein, be relieved, in whole or in part, from the payment of said fees, in certain circumstances and under conditions prescribed herein, and be entitled to either a rebate or a refund with respect to fees paid, as more specifically set forth in subparagraphs 4.B. and 4.C. below, provided an inequity is established or a billing error is proven, as specified in subparagraphs 4.B. or 4.C.

B. Application for Rebate. Any property owner or tenant made responsible by the property owner for payment of the Sewer User Fees may apply to the District for a rebate of Sewer User Fees paid to the District by establishing that an incorrect classification of the property, or portion thereof, has been made by the District. An applicant for a rebate must establish, by proof satisfactory to the General Manager of the District, or his designee, that an inequity exists between the amount of the charge paid and

the amount of wastewater discharged to the District's system, resulting in an incorrect classification. Satisfactory proof shall establish that either:

(1) The principal water use is agricultural or horticultural and wastewater is not discharged from the property to the District's system; or

(2) The property, or applicable portion thereof, is devoted to any other use wherein the amount of wastewater discharged to the District's system is significantly less on a regular basis than the amount that would normally be expected to be discharged by the class of property in question.

Satisfactory proof shall include, but not be limited to, documentation showing actual water usage for each billing cycle during the entire period for which the rebate is sought.

The amount of any rebate shall not reduce the charge payable by any property owner, whose property is connected to the District's system, to less than the charge would be if the property was assigned to the single family residential user class.

C. Application for Refund. Any property owner or tenant may apply to the District for a refund of Sewer User Fees paid to the District by establishing that the amount paid was pursuant to an error in the amount billed or the amount paid. The applicant for a refund must submit proof satisfactory to the General Manager of the District, or his designee, that a billing error has been made by the District or the County Tax Collector. Such proof shall include, but not be limited to, proof that:

(1) The owner's parcel of property is not connected to the District's system; or

(2) The property has not been classified in the proper land use category; or

(3) A clerical error has been made.

D. Limitations Period. Applications for rebates and refunds shall be deemed to be governed by the provisions of California Revenue and Taxation Code Sections 5096 and 5097, allowing for refunds for a period of four (4) years from the date of payment of the second installment of the bill claimed to be either inequitable or incorrect.

E. Determination. All applications for rebates or refunds of the Sewer User Fees will be determined by the General Manager of the

District, or his designee, who, based on the submitted proof, may grant a full or partial rebate or refund.

F. Administrative Fee. At the time of filing the application for rebate or refund, the property owner shall pay the District an administrative fee for the processing of such application. The amount of the fee shall be equal to the total of all fees and charges imposed on the District by any other public entity, such as the Orange County Tax Collector, the Orange County Auditor, or the Orange County Recorder, in connection with the rebate or refund.

G. Underpayment. In the event the District determines that, due to a billing or payment error, or to inequity in the amount billed, a property owner has underpaid annual Sewer User Fees payable to the District, the District may, within four (4) years after the date of mailing of the tax bill:

(1) Collect the amount of any deficiency directly on the County Tax Roll;

(2) Off-set the amount of any deficiency against any amounts that the District determines is owing, by the District, to the property owner, as a rebate or refund under this Ordinance; or

(3) Submit, directly to the property owner, a bill for the amount of any deficiency, that shall be due and payable within thirty (30) days of the invoice date and that, if not paid, shall become a lien on said property.

Section 5: Collection of Sewer User Fees Within the City of Garden Grove. Pursuant to the provisions of California Health & Safety Code Section 5471, the Board of Directors hereby elects to have the Sewer User Fees for parcels within the corporate boundaries of the City of Garden Grove collected with the charges of the City of Garden Grove's water utility, and that these charges may be collected on the same bills as the water charges, or on separate bills, as may be determined by the City of Garden Grove. Bills for Sewer User Fees applicable to a parcel of property, or a portion thereof, may be provided solely to and/or paid by the same person(s) to which bills for water charges are provided, even if not the owner(s) of the property. Notwithstanding the foregoing, the owner(s) of such property shall be and remain responsible for payment of all Sewer User Fees applicable to the property.

Section 6: Collection of Sewer User Fees Outside the City of Garden Grove. Pursuant to the provisions of California Health & Safety Code Section 5473, the Board of Directors hereby elects, in its discretion, to have the Sewer User Fees for those areas outside of the corporate boundaries of the City of

Garden Grove collected on the tax roll in the same manner, by the same persons, and at the same time as, together with and not separately from, the general taxes of the District.

Section 7: Severability. If any section, subsection, subdivision, sentence, clause, phrase, word or portion of this Ordinance is, for any reason, held to be invalid by the decision of any court of competent jurisdiction, such decision shall not affect the validity of the remaining portions of this ordinance. The Garden Grove Sanitary District Board of Directors hereby declares that it would have adopted this ordinance and each section, subsection, subdivision, sentence, clause, phrase, word or portion thereof, irrespective of the fact that any one or more sections, subsections, subdivisions, sentences, clauses, phrases, words or portions thereof be declared invalid.

Section 8. The President shall sign and the District Secretary shall certify to the passage and adoption of this Ordinance, and this Ordinance shall take effect immediately upon adoption.

GARDEN GROVE SANITARY DISTRICT

2011 Financial Analysis

Prepared for:

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September 2011

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Background

The Garden Grove Sanitary District (District or GGSD) was formed in 1924 to provide wastewater service to the unincorporated area known as Garden Grove. Its service area covered most of the existing City of Garden Grove territories, as well as portions of the cities of Stanton, Anaheim, Orange, Santa Ana, Fountain Valley, and several unincorporated Orange County pockets. Midway City Sanitary District provided wastewater service to the remaining areas within the current boundaries of Garden Grove.

In order to provide more efficient service to its residents and the business community, the City of Garden Grove initiated the dissolution of the Garden Grove Sanitary District in 1993. The Orange County Local Agency Formation Commission (OCLAFCO) revised the boundaries of the District, and reorganized it as a subsidiary district of the City of Garden Grove on May 31, 1997. Through OCLAFCO, the District de-annexed its service areas within the City of Fountain Valley boundaries and adjacent unincorporated Orange County territories in 2010. These areas were incorporated into the City of Fountain Valley's sewer service area. Even with these reorganizations, wastewater from several areas within the Cities of Anaheim, Orange and Stanton, drain through GGSD's system, before reaching Orange County Sanitation District (OCSD) facilities. Wastewater from several areas within the GGSD boundaries flows through the collection systems of the Cities of Anaheim, Santa Ana, Fountain Valley, and Midway City Sanitary District. The existing system consists of 1,648,000 feet of gravity sewers, three sewer pump stations, and 10,000 feet of force mains with a replacement value of \$690,000,000 (current value of \$220,000,000).

The vast majority of the District's customers are single family residences with some commercial, institutional, and industrial customers. The revenues of the original GGSD were generated from a charge of \$1.75 per month per customer prior to being acquired by the City of Garden Grove. These charges were collected through the bi-annual tax bill. Revenues generated were far short of the need for proper operation, maintenance, and replacement of the system. Consequently, the system was in need of significant maintenance and repair when the City of Garden Grove assumed its responsibility. Additionally, the earlier standards used in planning and designing the system did not anticipate the existing level of development and wastewater generation, resulting in capacity deficiencies in some parts of the system.

In order to address its revenue requirements for proper operation and maintenance, and system improvements, the Garden Grove Sanitary District embarked upon a phased Master Plan in 1998. Phase 1 addressed the immediate revenue requirements based upon the best information available at that time. The study was documented in a report entitled "Master Plan Phase 1: Financial Plan", dated May 1999. The study recommended a direct bill monthly sewer charge of \$3.90 for all customers, which would increase to \$4.57 in 2006, \$6.18 in 2008, and \$8.32 in 2010.

The District's Board adopted rates of \$3.32 per month for residential customers and \$4.38 per month for non-residential customers in 2000.

Phase 2 Master Plan was completed in 2001. The purpose of this Master Plan was to refine the capital improvement plan with more up to date information than was provided in Phase 1 through

- Capacity evaluation of key portions of the system

- Additional condition assessment of representative areas

The 2001 Master Plan recommended a \$23 million (\$34 million in 2011 dollars) capital improvement program. It also recommended a more comprehensive hydraulic capacity analysis of the key elements of the system supported by flow monitoring, as well as closed circuit television inspection of key system components.

The Regional Water Quality Control Board, Santa Ana Region issued Order No. R8-2002-0014, General Waste Discharge Requirements for Sewage Collection Agencies in Orange County, on April 26, 2002. The Order prohibited the discharge of untreated sewage to any surface water stream, natural or man made, or to any drainage system intended to convey storm water runoff to surface water streams. The Order required each sewer collection agency to prepare a Sewer System Management Plan (SSMP) to address the capacity deficiencies; structural deficiencies; fats, oils, grease, and other debris control; and proper funding, operation and maintenance of their systems by September 30, 2005.

In order to address the requirements of the Order for developing these documents, the District increased the rates to \$4.64 per month for residential customers and \$5.70 per month for non-residential customers in 2003.

The District prepared its SSMP prior to September 30, 2005 which identified the capital improvement projects for eliminating the capacity deficiencies (\$38,331,000 in 2005 dollars); as well as the improvements needed to eliminate the structural deficiencies in 20 percent of its system

(\$16,000,000 in 2005 dollars). A total capital improvement budget of \$54,000,000 was established (2005 dollars) to eliminate these deficiencies in 10 years.

Existing Rate Structure

The existing rate structure was established in 2005 as a result of the studies described below:

2005 Financial Plan

The District's Engineer developed a capital improvement program of about \$5,400,000 per year to comply with the Order. Based on this capital improvement plan, and the District's operation and maintenance program requirements, alternative financial plans were developed to generate the necessary annual revenues through sewer service charges, and bonded indebtedness with the use of a financial model. The model included the District's

- Operating expenses (salaries and wages, contractual services, operation and maintenance, overhead, and materials and supplies)
- Operating revenues (from customer charges)
- Non-operating expenses (system capacity related capital improvements, structural deficiency related improvements, debt service on bonds if issued, bond issuance costs, reserves, and one time fee payment of \$827,000 for Educational Revenue Augmentation Funds (ERAF) to the State of California)
- Non-operating revenues (property assessments, bond proceeds, interest, transfer from operating fund, and grants, if any)

The financial model took into consideration the effect of inflation on construction as well as on normal maintenance and operation.

2005 Sewer Rate Structure

As previously discussed, the rate structure was based on a flat rate. All residential customers paid one rate, and all non-residential customers paid another rate. The passage of Proposition 218 placed more stringent requirements on the setting of rates and charges. Proposition 218 requires that there be a distribution of cost and benefits in a fair, equitable, and proportional manner. It is recognized that each community has its own unique service conditions as well as diversity of customers and thus any rate structure has to address these conditions.

Taking the foregoing into consideration, it was determined that a proper approach would be to distribute the costs based on the use of the sewer system. This method has been employed by many agencies as a means of allocating costs and benefits proportionally.

Sewage Discharge Measurement

The best way to measure use of the sewer system is through some form of a measuring device. The water utility uses a water meter, and the electric utility uses an electric meter.

Direct accurate measurement of sewage flow in individual laterals is not only difficult, but would be very costly. Previous studies performed by several wastewater agencies, including the City of Los Angeles Bureau of Sanitation, have demonstrated that an acceptable method of measuring sewage discharge is to determine how much water that is delivered to a customer goes to the sewer system. Water use during the winter months when there is little or no outside irrigation has been found to be a reasonable measure of discharge to the sewer system.

2005 Rate Structure

Utility rate structures are generally designed to recognize two major cost components:

- 1) Fixed charges that do not vary with use
- 2) Those that are affected by use.

Fixed costs are best described by such items as salaries and wages, debt service, insurance, telephones, and office equipment. Variable costs include energy, chemicals, various fuels, and certain equipment. Since the District is responsible for collection and not treatment, the majority of costs are fixed.

In order to develop a fair and equitable rate structure, the City's water billing system was examined to determine the class of customers and the amount of water used by those classes. The City has 12 classes of customers shown in Table 1.

**Table 1
Customer Classes**

Car Wash
Church
Commercial
Duplex
Education(Non-public, private)
Hospital
Industrial
Laundry
Multi Unit Apartments
Residential
School
Townhouse/Condominium

Water sales records from the previous year were examined to determine the amount of sewage discharged by each customer. The next step was to determine the lowest use by each customer. This amount was considered to be the base amount discharged into the sewer system. This information was then used to establish a bill for each customer based on their discharge to the sewer system. The

bill was comprised of a fixed portion and a variable portion. This allows the customers to control the variable portion of the bill.

An examination of the classes of customers, as well as the use in each class revealed some rather unusual discharge quantities as would be expected. In order to develop reasonable sewer bills, a maximum discharge or cap was developed for each customer class. A detailed analysis determined that a cap based on the average discharge per customer class was a reasonable cap for most, recognizing that there still may be individual dischargers that will require separate analysis. There were a few customer classes (hospitals, duplexes, townhouses and private schools) where the average for the customer class did not work as well and it was necessary to set the cap at 60% of maximum discharge.

The next step established the base charge. Using the discharge to sewer system information developed previously, it was then determined that a base unit would be established. In the water and sewer utility business, the single family residential unit is used as that base. For water and sewer, it is common practice to use the "Equivalent Residential Unit" as a base of "1." All other classes are a multiple of that base unit. Table 2 illustrates the determination of the base monthly charge using the Single Family Residential as 1.

The last component of the sewer bill is the usage component, which is determined by multiplying each customer's discharge to sewer (lowest month usage, not to exceed the cap amount) by the use charge. The combination of the base charge and usage component for all classes should provide sufficient revenue to meet the budgeted need.

Table 2
Development of Equivalent Residential Units

Customer Class	Maximum Discharge to Sewer (HCF)	Equivalent Residential Units
Car Wash	147.3	14.73
Church	35.8	3.58
Commercial	200.0	20.00
Duplex	26.1	2.61
Education(Non-public, private)	103.5	10.35
Hospital	753.0	75.30
Industrial	110.6	11.06
Laundry	137.4	13.75
Multi Unit Apartments	84.7	8.47
Residential	10.0	1.00
School	133.7	13.37
Townhouse/Condominium	28.8	2.88

2005 Financial Model

The revenue derived from the foregoing was then put in a financial model to test its adequacy for the revenue needs of the system. Adjustments were made to the rate structure and other revenue sources as necessary, to generate the needed revenues. The model includes factors to adjust for general inflation as well as interest rates, and construction inflation.

Who Pays and When

Water and sewer facilities last for several generations and consideration should be given as to how the needed facilities are to be funded.

Pay-As-You-Go

This method relies on generating sufficient revenues each year to maintain and operate the system and have sufficient funds to build either new or replace facilities. The District’s service area is mostly developed. With a pay-as-you-go method, the existing customers would have to pay for the

entire cost of facilities that will last 75 years or more, and will most likely be used by future generations. Because facilities with significant costs are included in the capital improvement program, substantial rate increases are usually necessary in the first several years with this method. Some agencies use a combination of debt financing and some pay-as-you-go in order to reduce the impact of these initial years.

Pay-As-You-Use

This was the traditional method prior to Proposition 13. Since public utilities last for several generations, it was an appropriate method as each generation paid the annual debt on the bonds used to build the facilities. Further, it addressed the issue of acquiring funds to build facilities for the future users.

Replacing Facilities

In a perfect world, rates and charges would be established such that there would be sufficient funds generated on an ongoing basis to operate, maintain, and replace facilities. However, that is not the case for most agencies. In fact it may not be equitable if one takes into consideration that the current system requires each customer to pay some form of impact fee for growth-induced facilities already. Setting rates and charges such that there would be perpetual replacement could place an unfair burden on the first customers as they paid for the facilities and they are now paying for its replacement.

Policy

What is the best method to pay for replacement for mature agencies? In order to address this issue, it is necessary to determine the extent or magnitude of the replacement costs and how soon they are needed.

If the replacement costs are relatively modest and would not add substantially to the monthly bill, it may be appropriate for the current generation to fund replacement. This has the advantage of not passing debt on to the next generation.

If the replacement costs are of such magnitude and need, it may be necessary to borrow the entire amount or a portion depending on the spending schedule. It may be appropriate to establish a reasonable monthly burden on the ratepayer and borrow, if necessary, any amount over that in order to protect current ratepayers from relatively large bills. This does offer a compromise in that the current customers would not be paying the full amount of facilities that will also be used by future generations, and the future generations are not encumbered with all the debt.

Analysis

One pay as-you-go, and several combination bonded indebtedness and pay-as-you-go alternatives were evaluated. As expected, increases in the monthly sewer bills were significant with the pay-as-you go alternative.

A combination pay-as-you-go pay-as-you-use alternative was selected. This alternative had a monthly base charge of \$3.25 for the single family residential customers, and a use charge of \$0.70 per hundred cubic feet of discharge to the sewer system up to the cap flow.

2005 to 2011

The District issued bonds in accordance with its 2005 Financial Plan, and embarked on its capital improvement plan to upgrade the capacity deficient system, and implement repairs and replacement to address the structural problems identified.

The State Water Resources Control Board issued Order No. 2006-0003, General Waste Discharge Requirements for Sewer Collection Agencies (2006 Order) in May 2, 2006, which was similar to but more comprehensive than the Regional Water Quality Control Board's Order No. R8-2005-0014. At that time, the Regional Water Quality Control Board rescinded Order No. R8-2005-0014.

Provision 9 of the 2006 Order states: "The Enrollee shall allocate adequate resources for the operation, maintenance, and repair of its sanitary sewer system, by establishing a proper rate structure, accounting mechanisms, and auditing procedures to ensure an adequate measure of revenues and expenditures. These procedures must be in compliance with applicable laws and regulations, and comply with generally acceptable accounting principles." Therefore, the District continued with its capital improvement, operation and maintenance, and regulatory compliance programs, as well as its financial plan established in 2005.

The District conducted closed circuit television inspection of an additional 399,000 feet of its system in 2006, and 752,000 feet in 2008, and identified additional piping with severe and major structural defects. Current cost of replacement of these structurally defective sewers is \$50,000,000. Since then, the District implemented \$4,000,000 in system rehabilitation projects.

The District last updated its System Evaluation and Capacity Assurance Plan element of the SSMP in 2009 and identified \$55,000,000 in capital improvement projects. Since then, the District completed \$10,000,000 of capacity improvements. Therefore, there is still \$45,000,000 of capacity improvement projects to be completed. Including the structurally defective sewers, the total current value of the needed improvements is \$91,000,000. The District will need to continue upgrading of its system in order to minimize the possibility of sanitary sewer overflows, and avoid significant fines that can be imposed by the Regional Water Quality Control Board.

Utilizing the information developed since 2005, the District's Engineer updated the financial model in 2011, and conducted an evaluation of the adequacy of the existing rates to support its obligations. This analysis showed that the existing rate structure with annual increases based on the Engineering News Record's Cost Index for the Los Angeles Area (ENRLA) will generate sufficient revenues to continue the District's capital improvement program, its operation and maintenance obligations, and regulatory compliance for the next five years.

Conclusion

Implementation of the capital improvement program established in 2005 and updated regularly, and the District's operation and maintenance program that is based on extensive knowledge of the sewer collection system has resulted in significant decreases in sanitary sewer overflows. Continuation of these programs is essential in maintaining this immense asset in proper condition for service to the District's customers, and continued compliance with the Statewide General Waste Discharge Requirements.

The financial evaluations conducted as part of this update have clearly shown that the District needs to increase sewer service charges annually to keep up with increases in construction costs and cost of living. Accordingly, the District should continue its sewer rates and charges with annual increases per ENRLA. The recommended usage charge per 100 cubic feet of water used during the minimum usage period, up to the maximum cap is \$0.86. The recommended base rates and the maximum billing cap per water meter for 2012-2013 are contained in Table 3.

Table 3
Recommended Sewer Rates Charges

User Class	Base Rate	Maximum Billing Cap
Residential – SFR and Duplex	\$ 3.98/metered d.u.	\$12.61
Car Wash	\$ 58.78	\$185.86
Church	\$ 14.28	\$ 45.16
Commercial 1*	\$ 3.98	\$ 12.61
Commercial 2*	\$ 7.98	\$ 25.23
Commercial 3*	\$ 15.95	\$ 59.09
Commercial 4*	\$ 31.90	\$ 118.17
Commercial 5*	\$ 59.83	\$ 232.37
Commercial 6*	\$ 79.78	\$ 252.32
Hotels/Motels	\$ 79.78	\$ 252.32
Private School	\$ 41.29	\$ 130.58
Hospital	\$ 223.37	\$ 706.48
Industrial	\$ 44.11	\$ 139.52
Laundromat	\$ 54.83	\$ 173.36
Multi-Unit Residential**	\$ 33.76/water meter	\$ 106.83
Public School	\$ 53.35	\$ 168.69

“Commercial 1 through Commercial 6” set forth above are defined to mean commercial, retail and related uses collectively, unless otherwise set forth specifically in the matrix, and includes any other land use not described in the above stated matrix. Further, the General Manager shall make administrative determinations as necessary to determine in individual cases the most applicable land use category for a particular property. In so doing, the General Manager shall utilize the land use matrix for land uses as set forth in Garden Grove Municipal Code section 9.16.020.030.

***Where individual units are not connected directly to the sewer system, a charge of \$1 per month, per unit will be assessed in addition to the base rate and usage charge rate for this user class.*

*Commercial Class Rates are based upon those persons or entities who consume metered water quantities in accordance with the following schedule:

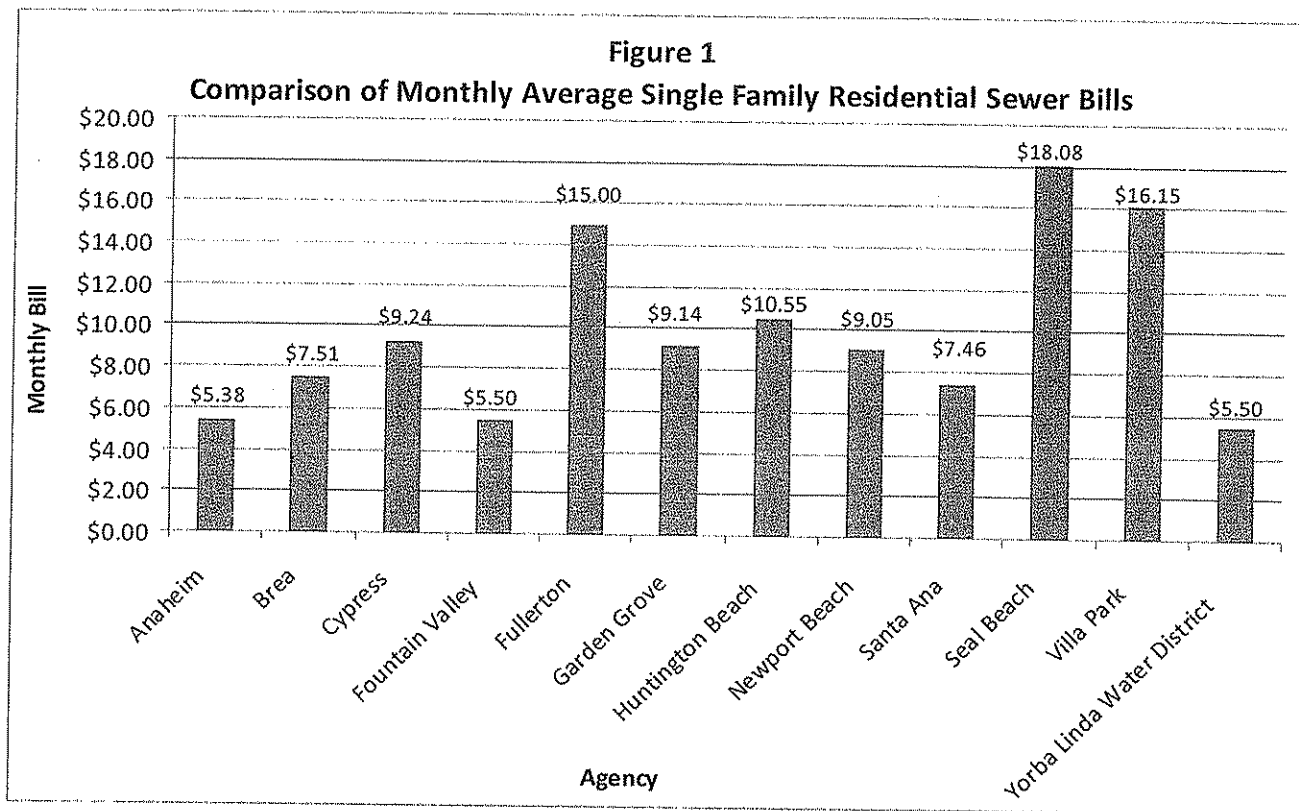
<u>Class #</u>	<u>Per 100 cu. Ft. of Water/Month</u>
1	0 - 10
2	10.1 - 20
3	20.1 - 50
4	50.1 - 100
5	100.1 - 200
6	200 or greater

The monthly charge for an average single-family residential unit will be \$9.14.

Table 4 and Figure 1 illustrate the average monthly single-family residential sewer bills of several Orange County agencies for comparison with the proposed bills for GGSD. The average monthly single family sewer bill for GGSD customers will be lower than the Cities of Seal Beach, Villa Park, Fullerton, Huntington Beach, and Cypress.

Table 4
Monthly Average Single Family Residential Sewer Bills

Agency	Average SF Residential Monthly Sewer Bill
Anaheim	\$5.38
Brea	\$7.51
Cypress	\$9.24
Fountain Valley	\$5.50
Fullerton	\$15.00
Garden Grove	\$9.14
Huntington Beach	\$10.55
Newport Beach	\$9.05
Santa Ana	\$7.46
Seal Beach	\$18.08
Villa Park	\$16.15
Yorba Linda Water District	\$5.50



The City of Anaheim charges non-residential accounts \$5.98 per water closet or sink, which generate most of the revenues for the sewer enterprise. The City of Brea and Yorba Linda Water District facilities are generally steeper than the District's, and therefore do not have as much capacity deficiencies. The City of Fountain Valley's system is much newer than the District's. Additionally, Fountain Valley benefits from its location where its system is connected to the numerous Orange County Sanitation District trunk sewers, reducing the need for large collection system pipes. Santa Ana has a much larger customer base than GGSD, which may account for somewhat lower bills.

DON ARNSTON
10232 BIXBY AVE
GG CA 92840

I PROTEST

I Protest ANY POLITICAL ACTION
THAT CAN AUTOMATICALLY CHANGE
ANY BILL

NO OPEN BOOK TO POLITICIANS

NEVER MIND POOR
SPELLING IN A MOMENT OF IRRITATION

Don Arnston PAYER OF SAID BILL

cc

Water Rates and Charge
Feb 14 2012 meeting
PROPOSITION 18

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE
2012 FEB -9 P 3:45

2-8-2012

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

PROPERTY OWNERS:

EDUARDO AUDOR

MARIA AUDOR

2012 FEB 10 A 10:09

1192 FOSTORIA ST

GARDEN GROVE CA 92840

PARCEL # 090-462-01

"WE PROTEST" PROPOSITION 218

EDUARDO AUDOR

Eduardo audor

MARIA AUDOR

Maria audor

12-24-2011

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

R-E.

2011 JAN -3 A 10:37

Notice, Adjustments to Sewer Rates
and Fees (charges)

"We Protest"

Abe + Karyn Baumann

12162 0th St., Garden Grove, Ca 92870

Abe Baumann
Karyn Baumann

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2012 FEB -1 P 1:59

February 5, 2012

City Clerk/GGSD Secretary
City of Garden Grove
11222 Acacia Parkway
P.O. Box 3070
Garden Grove, Ca. 92840

Re: Proposed Increases in Water and Sewer Rates & Charges

Dear City Clerk/GGSD Secretary,

I/we protest the proposed increases regarding the water and sewer rates & charges in the City of Garden Grove.

We have just ended a 4 year series of increases that have nearly doubled our bills. In this time of economic distress I feel it is unfeeling to expect the citizens to continue to be subjected to more hardship in their financial futures.

Respectfully submitted,

A handwritten signature in cursive script that reads "Margaret 'Peggy' Bergin". The signature is written in black ink and is positioned above the typed name and address.

M.A. Bergin
12346 Marble Pl.
Garden Grove, 92843
(714) 530-3338

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2011 DEC 20 A 9:54

1. Name of record holder
Alice Bessho Tr.
2. Identification of property
130-293-15
5401 Laurelton Ave
Garden Grove, CA 92845
3. Statement of Protest
"I protest"
4. Alice Bessho

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE
2011 DEC 19 A 9:59
Michael J. Bimmer
9726 Ramsgate Plaza
Garden Grove, CA 92844-3152

December 16, 2011

City Clerk/GGSD Secretary
City of Garden Grove
P. O. Box 3070
Garden Grove, CA 92842

Dear Secretary

I am the owner of the property cited above.

I want to register my protest against the proposed Ordinance authorizing future automatic adjustments in sewer rates and charges to account for inflation.

I strongly oppose "automatic" adjustments without voter approval.

Sincerely,



MICHAEL J. BIMMER

1-10-12

Nick and Barbara Borcich
13452 Jefferson St.
Garden Grove, CA. 92844

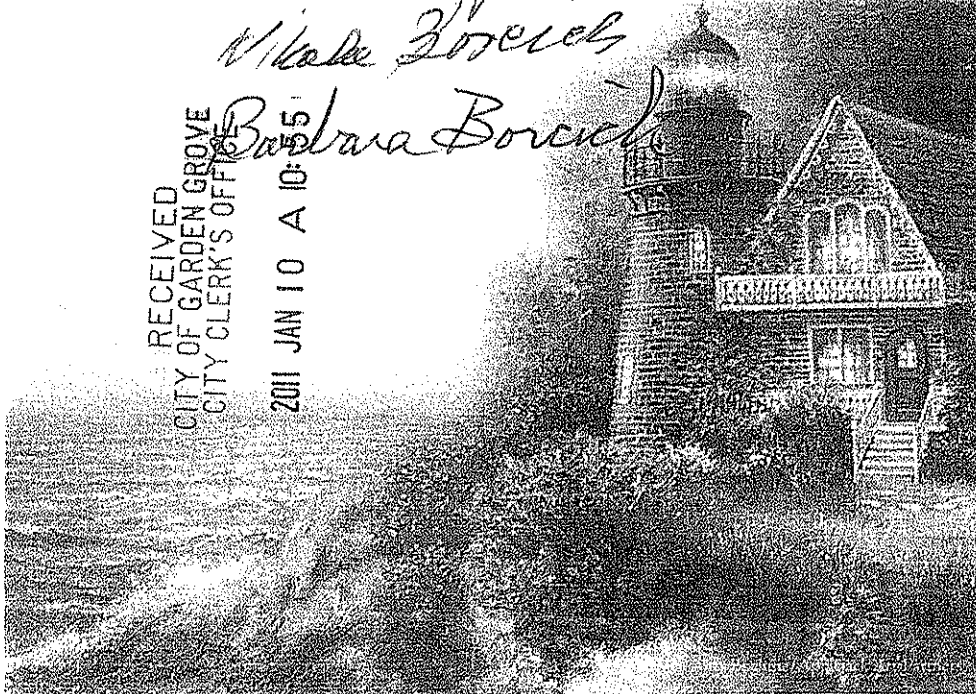
We are protesting and objecting to the proposed increase of fees to our water and sewer rates and charges. Almost everything has gone up in cost and I thought you raised these rates in the past few years. We are on social security and not working. Thank you for being fair minded with your residents.

Nick Borcich

Barbara Borcich

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2011 JAN 10 A 10:55



1/31/2012

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

CITY CLERK G.G.S.D. SECRETARY
CITY OF GARDEN GROVE
P.O. BOX 3070
GARDEN GROVE, CA. 92842

TO: CITY CLERK G.G.S.D.

I, Jeffrey Brunetti the PROPERTY
OWNER OF A HOME AT 9391 MELBA DRIVE
GARDEN GROVE, CA. 92841

DO HEAR BY PROTEST ANY G.G.S.D. WATER
AND SEWER RATE INCREASES.

Thank you.

x Jeffrey Brunetti

December 20, 2011

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

City Clerk/GGSD Secretary
City of Garden Grove
P.O. Box 3070
Garden Grove, CA. 92842

2011 DEC 21 P 5:06

Subject: Valid Protest (1 vote) on the proposed adjustment (increase) in water rates and charges, in response to City of Garden Grove Notice of Public Hearing, February 14, 2012.

Hello City of Garden Grove:

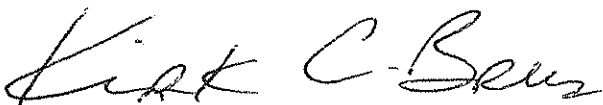
I am sending the enclosed information/letter on the Subject that I received in the mail on December 14, 2011 from the City of Garden Grove and Garden Grove Sanitary District (GGSD).

My valid protest (1 vote) information is as follows:

1. The name of the record owner or owners of the property: Kirk Brus.
2. Identification of the property by either assessor's parcel number or street address: 11891 Debbie Ln, Garden Grove CA 92840-2707.
3. A statement of protest: I protest the proposed adjustment (increase) in water rates and charges. I also have received less than satisfactory service from the City of Garden Grove's Public Works Water Services Division including the water/sewer billing department staff since June 2011.
4. Original signature:



Yours truly,



Kirk C. Brus
11891 Debbie Lane
Garden Grove, CA. 92840

RE: Adjustment in Sewer Rates and Charges

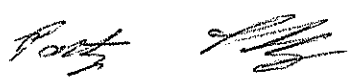
RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2011 JAN -3 A 10:50

12/23/11

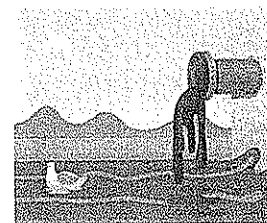
ASSESSOR'S PARCEL NUMBER: 099-094-18

I PROTEST.



PAI-TZE CHUNG
PROPERTY OWNER

Statement of Protest



RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE
2012 FEB -9 A 10:58

Regarding
Proposed Ordinance for Automatic Adjustment of Sewer Rates & Charges

Property Owner(s) of 9171 ALWICK CIRCLE, Garden Grove, CA

Printed Name	Signature	Date
Consuelo C. Cortes	<i>Consuelo Cortes</i>	02/07/2012

I/We submit this written notice of protest to the City of Garden Grove regarding the above mentioned ordinance.

Submitted at the public hearing

OR by the property owner(s)

Via Mail:	City Clerk / GGSD Secretary	In Person:	City Clerk / GGSD Secretary
	City of Garden Grove P.O. Box 3070 Garden Grove, CA 92842		City of Garden Grove 11222 Acacia Parkway Garden Grove, CA 92840

As per the City of Garden Grove, a valid protest **must** include:

1. The name of the record owner or owners of the property; and
2. Identification of the property by either assessor's parcel number or street address; and
3. A statement of protest ("I/we protest" will suffice); and
4. The original signature of the protesting owner or owners (photocopies will not be accepted).

Please note that each property owner will be counted as a single vote, regardless of the number of owners. If there are two record owners, both must sign the written protest. If there are more than two owners, the protest must be signed by a majority of the owners. Multiple protests returned for a single property will be disallowed and the City Clerk / Secretary will only accept one protest per property.

If you have any questions regarding this Notice or the proposed fee adjustments, or would like even more detailed information, please call the District at (714) 741-5520.

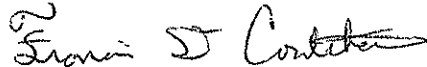
RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

To Whom It Does Concern,

2011 JAN 17 P 3:02

The proposed fee increases for Sewer and Water rates during an economy that has yet to hit the bottom is outrageous, **I protest the rate increases.** Workers are not getting raises and fees and other hidden charges are increasing.

Francis D Coulthard



10582 Beacon Ave

Garden Grove, CA 92843

Parcel Number 108-483-04

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

December 19, 2011

2011 DEC 21 P 5:05

To: City Clerk / GGSD Secretary
City of Garden Grove
P.O. Box 3070
Garden Grove, CA. 92842

RE: Adjustment in Sewer Rates and Charges

As a retired individual resident on a fixed income from Social Security, I protest any adjustment in sewer rates and charges, as outlined in your recent notice. Any increase would create an undue burden on me.

Brenda L. Daigle (owner)
852A Brookdale Dr.
Garden Grove, CA. 92844

Parcel No. OAT-631-20

1-15-12

PROPOSITION 318

JANE G. DAVENPORT
9592 SHANNON AVE.
GARDEN GROVE, CA. 92841

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE
2011 JAN 19 2:52

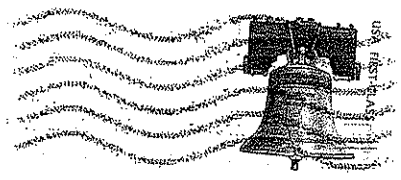
I protest to raise rates.

Jane G. Davenport



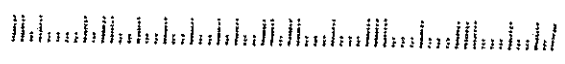
Jane Davenport
9592 Shannon Ave
Garden Grove, CA 92841

SANTA ANA, CA 92707
18 JAN 2012 PM 11



RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

City Clerk / G.G.S.D Secretary
City of Garden Grove
Box 3070
Garden Grove, Ca. 92842



RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

January 22, 2012

2011 JAN 26 P 3: 04


City Clerk / Secretary
City of Garden Grove
Box 3070
Garden Grove, Ca., 92842


ADJUSTMENT IN SEWER RATES

I/ WE PROTEST

THIS IS AN OUTRAGEOUS RAISE

THE CITY SHOULD CUT EXPENSES AND BENEFITS AND SALARIES


Richard Ferrandiz
10372 Lampson
Garden Grove, 92840


Ray Reiss
10372 Lampson
Garden Grove, 92840

RECEIVED
CITY OF GARDEN GROVE January 22, 2012
CITY CLERK'S OFFICE

2011 JAN 26 P 3: 04


City Clerk / Secretary
City of Garden Grove
Box 3070
Garden Grove, Ca., 92842


ADJUSTMENT IN SEWER RATES

I/ WE PROTEST

THIS IS AN OUTRAGEOUS RAISE

THE CITY SHOULD CUT EXPENSES AND BENEFITS AND SALARIES


Richard Ferrandiz
10362 Lampson
Garden Grove, 92840


Ray Reiss
10362 Lampson
Garden Grove, 92840

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

January 22, 2012

2011 JAN 24 A 10:19


City Clerk / Secretary
City of Garden Grove
Box 3070
Garden Grove, Ca., 92842

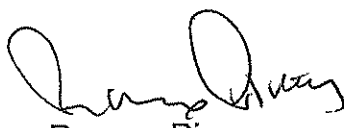
ADJUSTMENT IN SEWER RATES

I/ WE PROTEST

THIS IS AN OUTRAGEOUS RAISE

THE CITY SHOULD CUT EXPENSES AND BENEFITS AND SALARIES


Richard Ferrandiz
13592 Riata St.
Garden Grove, 92844


Ramon Pinones
13592 Riata St.
Garden Grove, 92842

February 5, 2012

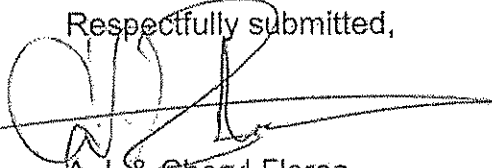
City Clerk/GGSD Secretary
City of Garden Grove
11222 Acacia Parkway
P.O. Box 3070
Garden Grove, Ca. 92840

Re: Proposed Increases in Water and Sewer Rates & Charges

Dear City Clerk/GGSD Secretary,

I/we protest the proposed increases regarding the water and sewer rates & charges in the City of Garden Grove.

Respectfully submitted,

A handwritten signature in black ink, appearing to be 'A.J. Flores', with a long horizontal line extending to the right.A handwritten signature in black ink, appearing to be 'Cheryl Flores', written in a cursive style.

A.J. & Cheryl Flores
12132 Manley Street
Garden Grove, Ca. 92845
714-222-7421

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE
CAROL L. GROBEE
11922 JACALENE LANE
GARDEN GROVE, CA 92840

2011 JAN 26 P 3:07

January 24, 2012

Garden Grove Sanitary District
13802 Newhope Street
Garden Grove, Ca 92843

Dear Sirs:

I have your letter before me re your public meeting to be held February 14, 2012. I have read it over many times and I am amazed at your statement in the first paragraph "Proposed Ordinance authorizing future automatic adjustments in sewer rates and charges to account for inflation".

I don't know where you see INFLATION in our economy. I see and hear and read about people losing their homes, not being able to find a job, etc. etc.

The banks are not paying any interest and are in deep trouble.

It seems to me that the only people, according to the Register newspaper, are people working for Garden Grove in Public Service.

I am not in favor of your Proposition 218 and I hope and pray that you will get many people writing to express this same feeling. I really doubt it will do any good to write any more than it is to go to the meeting, as I have gone to the meetings at the City Council Chambers before and the council does exactly what they had decided to do before the meeting. They spend lots of money to supposedly prove what they wanted to do before the meeting and look bored stiff at the people who do stand up and complain about their proposal.

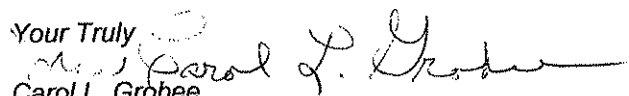
We purchased our home in 1953 and my husband helped to incorporate the city, along with Louis Lake our first Mayor. I've watched you spend money hand over fist on all the hotels and shopping centers and now I see you are planning on building more hotels on Harbor. All I see by you doing this is putting more pressure on our sewers and costing all the people who live here higher taxes.

I would really like an answer to my letter.

My husband passed away 11 years ago and now I am the owner of Parcel #090-331-11 at the address above.

I hope this gets thru to someone at City Hall and you start considering your tax paying public.

Your Truly


Carol L. Grobee

PROTEST STATEMENT (SEWER RATES)

DARRELL JOHNSON
12081 SAPPHIRE ST.
I PROTEST



RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2012 JAN 31 A 10:17

PROTEST STATEMENT

DARRELL JOHNSON
12081 SAPPHIRE ST.
I PROTEST



RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2012 JAN 31 A 10:22

January 4, 2012

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2011 JAN -5 A 11: 42

City Clerk/GGSD Secretary
City of Garden Grove
P.O. Box 3070
Garden Grove, CA 92842

Subject: Protest To Proposed Ordinance Authorizing Future Automatic Adjustments in Sewer Rates and Changes to Account for INFLATION (sic)

Reference: GGSD Notice of Public Hearing, February 14, 2012


This is to formally protest the subject proposed ordinance.

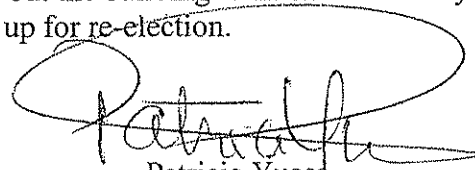
We have been residents of the City of Garden Grove for over 21 years. I'm semi-retired and wife is currently unemployed due to the economy; no fault of hers.

When I was young I thought/believed that government service was difficult and demanding. I/we now realize it's not. If a private business and/or individual(s) have expense increases they have to earn more revenue or reduce expense, e.g. lay-offs, cut material and capital expenses, go out of business, etc.

Governments on the other hand, raise the rate/tax just to maintain the same product/service...If the consumer can't pay (and there is not competition) then deny the service. What could be better?

Having said this one can't but wonder if the hard working city officials considered "future increases in the City's cost..." when they were approving building of hotels and expensive houses a few years ago? My memory says they told us all this new construction would provide additional revenue/taxes to cover future demands on city services? I don't think anyone believed it, but the building went on. I can only hope the voters remember when city officials come up for re-election.


Howard Eugene Leonard


Patricia Yuasa
(wife)

APN 090-513-02
11462 Presidio Way
Garden Grove, CA 92840
(714) 636-8435

cc: GG City Council

Jan 27, 2012

Garden Grove January 2012
13802 Newhope St.
Garden Grove Ca, 92843

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2012 JAN 31 P 4:45

Dear Sir:

I have your letter before me in response to your public meeting to be held Feb. 14, 2012. I have read it over many times and I am amazed at your statement in the first paragraph.

"Proposed Ordinance authorizing future automatic adjustments in sewer rates and charges to account for inflation."

I don't know where you see inflation in our economy. I see and hear and read about people losing their homes, not being able to find jobs, etc, etc.

The Banks are not paying and are in deep trouble.

It seems to me the only people according to the Register newspaper are people asking for Garden Grove in

public services.

I'm not in favor of your Proposition 218 and I hope and pray that you will get many letters from people wanting to express the same feelings. I really doubt it will do any good to write any more than it is to go to the meetings as I have gone to the meetings at the City Council Chambers. Before the Council does exactly what they had decided to do before the meeting. They spend lots of money to supposedly prove what they want it to do before the meeting. They spend lots of money supposedly prove what they wanted to do before the meeting and look back stiff at the people who do stand up and complain about their proposals. All I see is their proposing more hotels and shopping centers and now I see you are planning more hotels on Haulover. All I see by you doing this is putting more pressure on our services.

and costing all the people who
live here higher taxes & lower
rates,

I would like to answer to
my letter as I have live in
Garden Grove since 1958.

I hope this letter gets to someone
at City Hall and you start
considering you stop paying
Public.

yours truly
Shirley Lightfoot



Shirley Lightfoot
10372 Imperial Ave
Garden Grove, CA 92843

City Clerk

City of Garden Grove

P.O. Box 3070

Garden Grove Ca. 92846

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE
2011 JAN - 3 A 10: 48

12/25/2011

From;

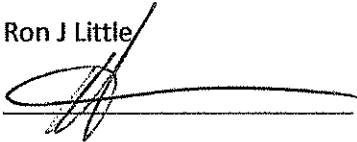
Owner, Ron Little

Street 11452 Reva Dr.

City Garden Grove

I PROTEST

Ron J Little

A handwritten signature in black ink, appearing to read 'Ron J Little', is written over a horizontal line. The signature is stylized and cursive.

February 2, 2012

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2012 FEB -6 P 3: 22

To Garden Grove City Council
Re: Adjustment in sewer rates and charges
Re: Raising the future water rates

I protest the automatic raising of the sewer rates and and the water rates without it going to the City Council.

I think it should be hashed out each year if they want a raise. I think the departments should have to justify any raise as it comes up. Each time a raise comes up is hurts many of us that live here and we should have a say in it. I doesn't seem to help to cut back on water use anymore and it should.

I'm retired and on a fixed income and I can't automatically get my retirement raised each year. I have a partially disabled son that lives with me and sometimes he can't work and my retirement helps to support him. He isn't disabled enough to get SSI or Social Security so any raise is a hardship for us. He does construction work. That kind work is really sparse at this time and some of the things that he used to do he can't due to the loss of part of one leg.

If part of the reason for these raises is to keep up retirement or raises for employees that is out of control then that needs to be looked at and changed. I did read in the paper that GG employes pay some into their retirement plans and for that I am grateful.

I and others are not unaware of these costs to cities and counties but the cities and counties need to be aware that they are hurting many of us when raises occur. For this reason I don't anything should be taken for granted and automatic.

Please don't do this automatic raise as it will hurt me and many others that live in this city. I have lived here for over 50 years, my children were all born here and I care about this city and the quality of life here for both myself and others.

Thank you



Marlyn Lovell
12511 Spinnaker St.
Garden Grove, CA 92840

Joan E. Malm

11582 Daniel Avenue

Garden Grove, California 92840-2430

714-537-5329 home - 714-376-5226 cell

joanemalm@gmail.com

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2011 DEC 16 A 10:44

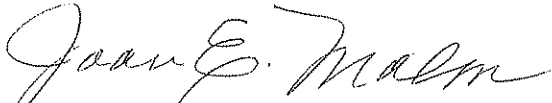
December 15, 2011

City Clerk / GGSD Secretary
City of Garden Grove
P O Box 3070
Garden Grove, CA 92842

Re: Garden Grove Sanitary District -- Public Hearing

Dear Garden Grove Sanitary District Secretary,

I protest to the proposed Ordinance authorizing future automatic adjustments in sewer rates and charges to account for inflation.



Joan E. Malm

Owner of property located at 11582 Daniel Avenue, Garden Grove, California 92840

December 15, 2011

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

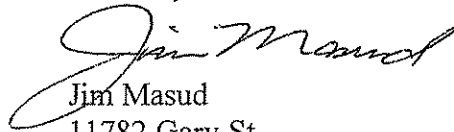
2011 DEC 15 A 11:17

City of Garden Grove
Attn: Garden Grove Sanitary District Secretary
P.O. Box 3070
Garden Grove, CA 92842

To Whom It May Concern:

Recently, I received a letter from the Garden Grove Sanitary District regarding a proposed adjustment in sewer rates and charges. I am writing this letter to express **"I protest"** the proposed increase/changes. Residents of Garden Grove should NOT be held accountable for the lack of planning and the inability to manage expenses by the City of Garden Grove leadership.

Sincerely,



Jim Masud
11782 Gary St
Garden Grove, CA 92840
Parcel No: 089-422-31

Proposition 218
Adjustment to Sewer Rates and Charges

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

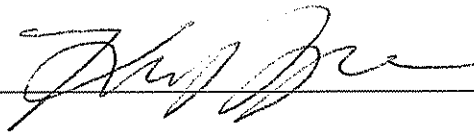
2011 JAN 25 A 11: 36

Name: NGAN NGUYEN

Address/Parcel #: 12181 NORMA LN GARDEN GROVE CA 92840

PARCEL # 090-211-15

Statement of protest: I/we protest

Owner signature: 

Owner signature: _____

Date: 1/23/2012

To: CITY CLERK/GGSD SECRETARY
CITY OF GARDEN GROVE
P.O. BOX 3070
GARDEN GROVE, CA 92842

Thomas Nguyen and Nancy Huynh
10911 Poindexter Avenue
Garden Grove, CA 92840

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2011 JAN 26 P 3: 06

January 4, 2012

City Clerk / GGSD Secretary
City of Garden Grove
11222 Acacia Parkway
Garden Grove, CA 92840

Dear City Clerk:

We protest the proposed Ordinance authorizing future automatic adjustments in sewer rates and charges to account for inflation.

Sincerely,



Thomas Nguyen



Nancy Huynh

Proposition 218
Adjustment to Sewer Rates and Charges

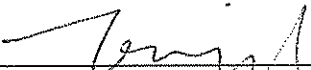
RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE
2011 JAN 25 A 11: 36

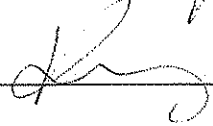
Name: TRUNG NGUYEN & THUY PHAM

Address/Parcel #: 11191 Dallas Drive Garden Grove CA 92840

Parcel # 089 - 477 - 06

Statement of protest: I/we protest

Owner signature: 

Owner signature: 

Date: 01/20/12

To: CITY CLERK/GGSD SECRETARY
CITY OF GARDEN GROVE
P.O. BOX 3070
GARDEN GROVE, CA 92842

Thomas E Nicholson
13881 Elliott pl
Garden Grove, CA
December 16, 2011

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2011 DEC 19 A 9:58

City Clerk/ GGSD Secretary

City of Garden Grove
PO Box 3070
Garden grove, CA 92842

Ref: Notice of Public Hearing Adjustment to Sewer Rates and Charges

Dear Sir or Madam:

I received notice of the pending meeting regarding Water and Sewer rate increases.

Please be aware the (7) homes on Elliott pl and Rocky Court in Garden Grove are on septic tanks. They are not connected to the municipal sewer system. For that reason sewer service rates/ charges should not apply. The Nicholson Family Trust owns (4) of these homes and this letter is in relation to those properties listed below. Please ensure the proposed sewer rates are not applied.

Address

Owner

13881 Elliott pl

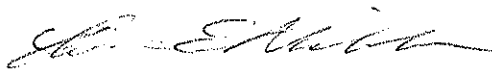
Nicholson Family Trust, Thomas E Nicholson

8781 Rocky Court

8782 Rocky Court

8792 Rocky Court

Sincerely,



Thomas E Nicholson
Trustee

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

Proposition 218
Adjustment to Sewer Rates and Charges

2011 JAN 23 A 10:04

Name: David Pham

Address/Parcel #: 11181 Faye Ave, Garden Grove CA 92840

Statement of protest: I Protest

Owner signature: David Pham

Owner signature: _____

Date: 1/19/12

To: CITY CLERK/GGSD SECRETARY
CITY OF GARDEN GROVE
P.O. BOX 3070
GARDEN GROVE, CA 92842

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

Proposition 218
Adjustment to Sewer Rates and Charges

2011 JAN 23 A 10: 04

Name: Hung Pham

Address/Parcel #: 11232 RUGH ST, GARDEN GROVE CA 92840

Statement of protest: I/we protest

Owner signature: 

Owner signature: _____

Date: 1/17/12

To: CITY CLERK/GGSD SECRETARY
CITY OF GARDEN GROVE
P.O. BOX 3070
GARDEN GROVE, CA 92842

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE
2011 JAN -5 A 11:43

January 3, 2012

City Clerk
City of Garden Grove
P.O. Box 3070
Garden Grove, CA 92842

RE: Proposition 218 -

I STRONGLY PROTEST

Leann Hoefling-Rasch Trust
12697 Wickham Place
Garden Grove CA 92843

Parcel No: 101-526-04

Leann Rasch

A handwritten signature in cursive script, appearing to read "Leann Rasch", written in black ink.

City Clerk
City of Garden Grove
P. O. Box 3070
Garden Grove CA 92842

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE
2011 JAN 24 A 10:19

I/we protest an ordinance authorizing future automatic adjustments in sewer rates and charges to account for inflation.

And

I/we protest a proposed ordinance authorizing future automatic adjustments in water rates and charges applicable to the City's Public Works Water Services Division to account for inflation and future increases or decreases in wholesale charges the City of Garden Grove pays other agencies for water.

John Regalado
Signature of Property Owner
Date Jan. 19, 2012

Stacy Regalado
Signature of Property Owner
Date Jan. 19, 2012

Signature of Property Owner
Date

Property location: 9782 DAKOTA AVE. GARDEN GROVE

Garden Grove, California 92844
Zip Code

Oscar G. Reiss
9612 Vons Drive
Garden Grove, CA 92841

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

16 January, 2012

2011 JAN 19 P 2:51

City Clerk; Esteemed City Council Members
City of Garden Grove
P.O. Box 3070
Garden Grove, CA 92842

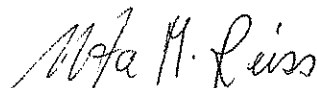
Re: Adjustment in Sewer Rates and Charges: Feb. 14, 2012 Public Hearing

We, the undersigned, do hereby officially PROTEST the proposed increases in sewer rates and charges.

Sincerely,



Oscar G. Reiss



Uta M. Reiss

to: City Clerk
City of Garden Grove
P.O. Box 3070
Garden Grove, CA 92842

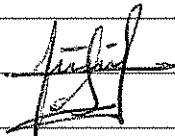
RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

Owners: José Romero
Alicia Romero

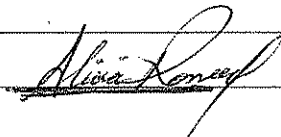
2011 DEC 22 A 10:17

Property: 13411 Lynne Dr.
Garden Grove CA 92843

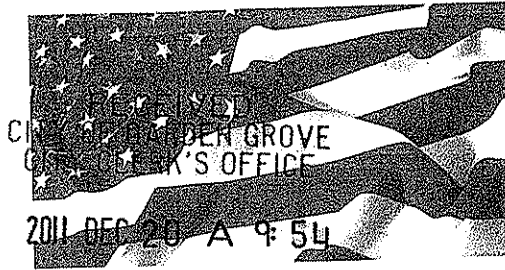
We Protest to Proposition 218 and
Government Code Section 53755.
We are against Adjustment to Sewer Rates and
charges, and the Adjustment in Water Rates
and Charges.



José Romero



Alicia Romero



12-15-11

ROPP, BENNY R TR.

PARCEL NO. 089-564-04

I PROTEST.

SEWER + WATER RATE ADS.

Benny R Ropp

Helping Our Heroes

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2012 JAN 30 P 2: 51

City Clerk/GGSD Secretary
City of Garden Grove
1122 Acacia Parkway
P.O. Box 3070
Garden Grove, CA 92842

January 25, 2012

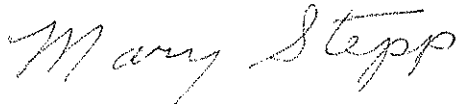
This is in response to your letter titled NOTICE OF PUBLIC HEARING
Adjustment in Water/Sewer Rates and Charges

I, Mary Stepp am owner and resident of 12362 Frieda Place, Garden Grove, CA 92840 and protest. I VOTE NO to all proposed automatic increases and extensions as stated in your letter.

My understanding from your letter is the City wants to be granted permission to automatically raise rates each year for projected inflation. The current procedure for raising rates is not clearly outlined in this letter.

Most public utilities must review all expenses relating to the delivery of their product or service to evaluate a fair rate based on these expenses. By authorizing an automatic increase our rates would continue to rise every year without regard to many other expenses outside of supplier charges. This seems that the City would have no incentive to control costs. Inflation costs fluctuate up and down due to many economic factors. To assume inflation is going to increase 2-3% every year is just a guess. Public utility rates and expenses should be well managed. These rates should be based on a detailed analysis of all costs incurred and the costs should be tightly managed.

The City might look into overhead costs and its many other expenses during these challenging times and find ways to bring down the costs of services.



Mary Stepp

WordPower®

for Lawrence C. Stice

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

IS

City Clerk / GGSD Secretary
FEB 29 2012

City of Garden Grove

I protest, you must
come to the property owner
every time you request a rate
increase - NOT Automatic
Rates!

Lawrence C. Stice



Mr Lawrence C Stice
14651 Taft St
Garden Grove CA 92843-5146 v)

2.7.12

the District to adopt a schedule of fees or charges
5) years. The amount of the automatic adjustments for
of increase in construction costs during the one year
ending March 1 of the then current calendar year, based
Index - Los Angeles Area ("ENR"), up to a maximum of
percent will require approval of the District's Board of
Commissioners before any such adjustments will take effect.

respond to the proposed fees in writing prior to or
in accordance with Proposition 218 and Government Code Section
56000.000. The notices shall be mailed to the addresses of
owners of affected property to the addresses as they
appear on all sewer service customers located on the affected
property. If you are a property owner who has not received
the billing statements. If you are a property owner who has
not received the billing statements, you may file a
written protest for the public hearing. Protests can be mailed or
delivered to the City Clerk / Secretary as follows:

City Clerk / GGSD Secretary
City of Garden Grove
11222 Acacia Parkway
Garden Grove, CA 92840

2. Identification of the property by either assessor's parcel number or street address; and
3. A statement of protest ("I/we protest" will suffice); and
4. The original signature of the protesting owner or owners (photocopies will not be accepted).

Please note that each property owner will be counted as a single vote, regardless of the number of owners. If there are two record owners, both must sign the written protest. If there are more than two owners, the protest must be signed by a majority of the owners. Multiple protests returned for a single property will be disallowed and the City Clerk / Secretary will only accept one protest per property.

If you have any questions regarding this Notice or the proposed fee adjustments, or would like even more detailed information, please call the District at (714) 741-5520.

NOTICE OF PUBLIC HEARING
ADJUSTMENT TO SEWER RATES AND CHARGES
February 14, 2012 at 6:30 p.m.
Page 3

Basis upon which the fees are to be adjusted

Government Code Section 53756 expressly authorizes the District to adopt a schedule of fees or charges authorizing adjustments for inflation for a period of five (5) years. The amount of the automatic adjustments for inflation will be the same percentage as the percentage of increase in construction costs during the one year period (March 1 through February 28) immediately preceding March 1 of the then current calendar year, based on the Engineering News Record Construction Costs Index – Los Angeles Area ("ENR"), up to a maximum of six (6) percent. Any rate adjustment over six (6) percent will require approval of the District's Board of Directors. At least 30 days notice will be provided to customers before any such adjustments will take effect.

Proposition 218

Property owners, as defined under Proposition 218, may respond to the proposed fees **in writing** prior to or during the public hearing. Consistent with the provisions of Proposition 218 and Government Code Section 53755, this notice has been mailed to all the record owners of affected property to the addresses as they appear on the latest equalized assessment roll and to all sewer service customers located on the affected parcels at the addresses to which the City customarily mails the billing statements. If you are a property owner as defined under Proposition 218 and object to the proposed fees as described in this Notice, you may file a written protest with the District at or before the time set for the public hearing. Protests can be mailed or personally delivered to the Garden Grove Sanitary District Secretary as follows:

By Mail:	City Clerk / GGSD Secretary City of Garden Grove P.O. Box 3070 Garden Grove, CA 92842	In person:	City Clerk / GGSD Secretary City of Garden Grove 11222 Acacia Parkway Garden Grove, CA 92840
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A valid protest **must** include:

1. The name of the record owner or owners of the property; and
2. Identification of the property by either assessor's parcel number or street address; and
3. A statement of protest ("I/we protest" will suffice); and
4. The original signature of the protesting owner or owners (photocopies will not be accepted).

Please note that each property owner will be counted as a single vote, regardless of the number of owners. If there are two record owners, both must sign the written protest. If there are more than two owners, the protest must be signed by a majority of the owners. Multiple protests returned for a single property will be disallowed and the City Clerk / Secretary will only accept one protest per property.

If you have any questions regarding this Notice or the proposed fee adjustments, or would like even more detailed information, please call the District at (714) 741-5520.

*NORA E. TARRANT
11882 ROBERT LANE - GARDEN GROVE
"I PROTEST" (ADJ. TO SEWER RATES)
Nora E. Tarrant*

Jan. 09/2012

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2011 JAN -9 A 8:45

To :

City Clerk

City of Garden Grove

11222 Acacia Parkway

Garden Grove CA 92840

Subject - Protesting against the "Automatic Adjustments in sewer Rates and charges to Account for inflation"

Reference : Your Notice of Public Hearing scheduled on Feb. 14/2012 at 6:30 PM

Please be advised that:

" I Protest "

Thank you.

Signed by :

Luong D. Tran

Property Owner Name :

LUONG D. TRAN

Parcel No 090-261-02

Address: 12882 9th St

Garden Grove, CA 92840

Letter of Protest

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2011 DEC 22 A 10: 18

Owners: Thanh Tran, Hannah Nguyen

Property address: 12993 Santor Ct.
Garden Grove, CA 92840

We strongly **protest** the proposed ordinance authorizing future automatic adjustments in sewer rates and charges to account for inflation.

We also strongly **protest** the proposed ordinance authorizing future automatic adjustments in water rates and charges applicable to the city's public works water services division to account for inflation and future increases in wholesale charges the city pays other agencies for water.

Thanh Tran



Hannah Nguyen



California, City of Garden Grove

Dec. 27, 2011

Regarding: To consider a proposed Ordinance authorizing future automatic adjustments in Sewer Rates and charges to account for inflation.

My name is William Ngau Truong, owner of property on 13691 Libby Lane, Garden Grove, CA - 92843.

I protest the above proposed Ordinance authorizing future automatic adjustments in Sewer Rates and charges to my account for inflation.

William N. Truong

WILLIAM N. TRUONG

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2011 JAN 25 P 3:49

City of Garden Grove, California
December 29, 2011

Regarding : public meeting on Feb 14, 2012 at 6:30 PM
for automatic adjustment in sewer rates and
charges

Dear Officer,

My company USSEM, LLC, located on 13921 Seaboard Cir
G.G., CA-92843 is a water customer.
My name is William N. Truong, owner.
I protest above proposal.

William N. Truong

William N. TRUONG

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE
2011 JAN 25 P 3:49



Widdicombe Enterprises, Inc.
dba McDonald's
10900 Katella Ave.
Anaheim/Garden Grove, CA 92804-6134

RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2011 JAN -3 A 10: 43

12/27/11

Dear "City of Garden Grove"

I protest the proposed water and sewer rate increase. It was only a few years ago that my water bills at McDonald's were less than \$200 bimonthly. Now the average is \$650 to \$750. I cannot even believe that the city is going to have yet another rate increase. Between increases in both water and sewer charges it has become a huge burden on commercial property owners in the city of Garden Grove.

In addition to protesting the increase, it is time to readjust the commercial 1-6 rates for sewage. Why, for instance, is the hotel rate \$252.32 maximum with hundreds of toilets and sinks yet my rate with 2-3 toilets and a urinal is approximately the same rate? Also, restaurants located inside of hotels pay absolutely no sewer fees.

The matter needs to be addressed. I suggest the Chamber of Commerce be involved.

Patti Widdicombe

McDonald's Owner/Operator

McDonald's #52
42542 Harbor Blvd.
Garden Grove, CA 92840-3836

McDonald's #11089
10900 Katella Ave.
Garden Grove, CA 92804-6134

McDonald's #2817
12051 Valley View Street
Garden Grove, CA 92845

McDonald's #24672
11171 Garden Grove Blvd.
Garden Grove, CA 92840

McDonald's #4638
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CC: Honorable Mayor W. Dalton