

City of Garden Grove

**INTER-DEPARTMENT MEMORANDUM**

To: Matthew J. Fertal  
From: William E. Murray  
Dept.: City Manager  
Dept.: Public Works  
Subject: PUBLIC HEARING TO CONSIDER AUTHORIZATION OF WATER RATE ADJUSTMENTS FOR INFLATION AND CHANGES IN WHOLESALE WATER COSTS; INTRODUCTION AND FIRST READING OF ORDINANCE AMENDING GARDEN GROVE MUNICIPAL CODE SECTION 14.12.010  
Date: February 14, 2012

OBJECTIVE

For City Council (i) to hold a public hearing to consider proposed authorization for future adjustments to water rates and charges to account for inflation and increases or decreases in purchased water costs, and (ii) to consider the introduction and first reading of an ordinance implementing the proposed amendments.

BACKGROUND

On July 10, 2007, the City Council adopted a water financial plan and associated water rate adjustments to account for increased costs, to provide for needed improvements, to help the City sustain its vital infrastructure. The 2007 rate adjustments have been fully implemented. Subsequently, in 2009, the City Council authorized pass-through adjustments to water rates to account for unanticipated increases in the City's wholesale water costs. Under the 2007 water financial plan, the City has thus far been able to sufficiently meet all of its obligations relating to operation and maintenance, capital improvement financing, debt service, maintenance of reserve funds, and compliance with federal and state mandated rules and regulations.

DISCUSSION

Last September, Staff hired financial consultant Black & Veatch, Inc. to provide a financial review and update of the previous water rate study. Based on findings from Black & Veatch, Inc., annual inflationary adjustments to the water rates are recommended in order to ensure the City can continue to fully implement the water enterprise capital improvement program and the water financial plan.

PUBLIC HEARING TO CONSIDER AUTHORIZATION OF FUTURE WATER RATE  
ADJUSTMENTS FOR INFLATION AND CHANGES IN WHOLESALE WATER COSTS;  
INTRODUCTION AND FIRST READING OF ORDINANCE AMENDING GARDEN GROVE  
MUNICIPAL CODE SECTION 14.12.010

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Government Code Section 53756 provides that a public agency providing water service may authorize automatic (i) rate adjustments that pass through increases in wholesale charges for water and (ii) adjustments for inflation, if (a) the agency complies with Proposition 218, (b) the authorization for automatic adjustments does not exceed five (5) years, (c) there is a clearly defined formula for adjusting for inflation, and (d) notice of any adjustment is provided in the billing statement at least thirty (30) days prior to the effective date of the adjustment.

Provisions regarding water rates and charges are set forth in Section 14.12.010 of the Garden Grove Municipal Code. The proposed Ordinance would amend Section 14.12.010 to implement annual adjustments for inflation (up to a maximum of 6%) to the bi-monthly minimum charge, the capital improvements recovery charge, and the tiered commodity delivery charge (excluding the commodity adjustment charge), for a period of five years, commencing July 1, 2012, and continuing through July 1, 2016. The inflationary adjustment would be based on the annual percentage increase in construction costs based on the Engineering News Record Construction Costs Index – Los Angeles Area (ENR). The average percentage increase in the ENR for the last five years has been in the range of 2% to 3%.

Pursuant to the proposed Ordinance, the existing authority for pass-through adjustments to the commodity adjustment charge would be re-adopted and would remain in effect for five (5) years from the effective date of the Ordinance. This authorization, which was originally approved by the City Council in 2009 in accordance with Government Code Section 53756, provides a limited authority to the City to automatically adjust the pass-through commodity adjustment charge only to the extent that the City's wholesale water suppliers increase their water rate charges to the City. The adjustment may not exceed the actual cost increase to the City. The City's water suppliers, Metropolitan Water District of Southern California/Municipal Water District of Orange County and Orange County Water District, dictate water commodity adjustment pass-through costs, and the City has no control over the rates it must pay to these agencies.

The proposed Ordinance also makes other minor organizational and clarifying changes to Section 14.12.010 in conjunction with the inflation and pass-through adjustment provisions. The amounts set forth in Subsections (A), (B), and (C) have also been revised to reflect the current water rate amounts, as lawfully established and adjusted in accordance with the City Council's 2007 and 2009 actions.

PUBLIC HEARING TO CONSIDER AUTHORIZATION OF FUTURE WATER RATE  
ADJUSTMENTS FOR INFLATION AND CHANGES IN WHOLESAL WATER COSTS;  
INTRODUCTION AND FIRST READING OF ORDINANCE AMENDING GARDEN GROVE  
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Procedure

The basic procedure for authorizing future adjustments to the water rates and charges is as follows:

- a) A Public Hearing is held on the matter. Notice of the Public Hearing on the proposed Ordinance was given more than 45 days in advance of the Public Hearing to water service customers and to record owners of each parcel of real property subject to the rate adjustments pursuant to Proposition 218;
- b) Owners of property provided with City water service have the right to file a written protest against the proposed authorization for future rate adjustments; and
- c) If written protests against the rate adjustments are presented by a majority of the owners of the subject parcels, then the adjustments may not be instituted.

FINANCIAL IMPACT

The proposed authorization for future water rate adjustments will allow the Water Enterprise to continue to meet its financial obligations and to carry out its capital improvement and replacement programs.

RECOMMENDATION

It is recommended that the City Council:

- Hold a Public Hearing to hear public testimony and receive written protests from property owners regarding the proposed authorization for future adjustments to water rates and charges to account for inflation and increases or decreases in purchased water costs.
- In the absence of a majority protest, introduce and conduct the first reading of the attached Ordinance implementing future adjustments and making corresponding organizational and clarifying changes to Garden Grove Municipal Code Section 14.12.010.

PUBLIC HEARING TO CONSIDER AUTHORIZATION OF FUTURE WATER RATE  
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WILLIAM E. MURRAY, P.E.  
Director of Public Works/City Engineer



By: David E. Entsminger  
Water Services Manager

- Attachment 1: Proposed Ordinance
- Attachment 2: Updated Financial Model Spreadsheets
- Attachment 3: Protest Letters

**Approved for Agenda Listing**



**Matthew Fertal**  
City Manager

ORDINANCE NO. \_\_\_\_\_

AN ORDINANCE OF THE CITY COUNCIL OF THE CITY OF GARDEN GROVE  
AMENDING SECTION 14.12.010 OF CHAPTER 14.12 OF TITLE 14 ("WATER") OF THE  
MUNICIPAL CODE RELATING TO WATER RATES AND CHARGES

*City Attorney's Summary*

*This Ordinance amends Section 14.12.010 of the Garden Grove Municipal Code to authorize, for a period of five (5) years, future automatic adjustments in water rates to account for (i) inflation and (ii) increases or decreases in the City's cost of wholesale water purchased from other public agencies.*

THE CITY COUNCIL OF THE CITY OF GARDEN GROVE HEREBY FINDS AS FOLLOWS:

WHEREAS, the City of Garden Grove provides water service to its customers;

WHEREAS, pursuant to Section 14.12.010 of the Garden Grove Municipal Code, the City Council imposes rates and charges on water customers to fund ongoing operational costs of the Water Enterprise and to pay for future capital improvements needed to meet future demands on the water system;

WHEREAS, in 2007, Black & Veatch Corporation prepared a Water Rate Study on behalf of the City, which evaluated the Water Enterprise's financing and capital facilities needs, determined the estimated funds needed to adequately finance the operations, capital improvements, and debt obligations for the Water Enterprise, reasonably allocated the Water Enterprise's projected revenue requirements to the various customer classes in accordance with their respective service requirements, and recommended a suitable schedule of water rates that produce revenues adequate to meet the Water Enterprise's financial needs in accordance with estimated reasonable customer costs of service;

WHEREAS, on July 10, 2007, the City Council adopted Ordinance No. 2713-A, amending Section 14.12.010 to modify the rates and charges imposed on customers of the City's Water Enterprise based on the recommendations set forth in the Water Rate Study prepared by Black & Veatch Corporation, to establish a commodity adjustment charge to reflect the increased water commodity costs known and anticipated at the time, and to provide for rate adjustments through 2012 for the minimum commodity charges for metered service and the total commodity delivery charges;

WHEREAS, in 2009, Black & Veatch Corporation prepared a supplemental update to the 2007 Water Rate Study, which calculated unanticipated increases in the City's water commodity costs not then reflected in the rates adopted in 2007;

WHEREAS, on September 8, 2009, the City Council adopted Ordinance No. 2757, amending Subsection (b) of Section 14.12.010 to modify the commodity adjustment charge imposed on customers of the City's Water Enterprise to reflect unanticipated increases in wholesale water costs, based on the 2009 Black & Veatch Corporation update to the Water Rate Study, and adding Subsection (f) to Section 14.12.010 to authorize future rate adjustments to reflect adopted increases or decreases in wholesale charges for water established by other public agencies from which the City purchases water;

WHEREAS, the rate adjustments authorized by Ordinance No. 2713-A have been phased in over a five (5) year period and are now fully implemented;

WHEREAS, the City will continue to incur ongoing operational costs in providing water service to its customers and in constructing future capital improvements, and these ongoing operational and capital improvement costs are subject to inflation over time;

WHEREAS, the cost to purchase water from other public agencies (i.e., water commodity costs) is a significant component of the operational costs of the Water Enterprise over which the City has no control;

WHEREAS, City staff and Black & Veatch Corporation have recently evaluated the anticipated revenues and costs of the City's Water Enterprise through Fiscal Year 2016/2017 and have prepared spreadsheets (which are made a part of the public record of the Public Hearing), which update and supplement the financial model set forth in the 2007 Water Rate Study and calculate the estimated funds needed to continue to adequately finance the operations, capital improvements, and debt obligations for the Water Enterprise over this period;

WHEREAS, Government Code Section 53756 authorizes any agency providing water service to adopt a schedule of fees or charges for a period not to exceed five (5) years authorizing (i) automatic adjustments that pass through increases or decreases in wholesale charges for water established by another public agency from which it purchases water, and (ii) automatic adjustments for inflation;

WHEREAS, the City Council has determined, based on the findings and recommendations of and supplemental spreadsheets prepared by, City Staff and Black & Veatch Corporation and the legislative findings herein, that, in order to adequately finance the operations, capital improvements, and debt obligations for the Water Enterprise, (i) automatic annual adjustments to the minimum charge, the capital improvement recovery charge, and the commodity delivery charge components of the rates and charges for water usage set forth in Subsections (a),

(b), and (c) of Section 14.12.010 over a five (5) year period to account for actual inflation should be authorized, and (ii) Subsection (f) of Section 14.12.010 should be re-adopted and the existing authorization for automatic adjustments to the commodity adjustment charge component of the rates and charges for water usage that pass through future increases in wholesale water charges should be extended for a five (5) year period;

WHEREAS, the amounts set forth in Subsections (A), (B), and (C) of Section 14.12.010 adopted pursuant to this Ordinance reflect the current legal rates and charges, as lawfully established and adjusted in accordance with Ordinance Nos. 2713-A and 2757 and State law, and do not reflect new or additional increases in the rates and charges imposed by the City for water usage;

WHEREAS, the City Council has determined the following with regard to the rates and charges for water usage established by this Ordinance: (i) the fees and charges are not imposed as a condition of approval of a development project, as defined in California Government Code Section 66001; (ii) the fees and charges are established upon a rational basis between the fees charged each customer and the service and facilities provided to each customer of the City's Water Enterprise; (iii) the revenues derived from the fees and charges do not exceed the estimated reasonable cost to provide the capital facilities and water services for which they are levied; (iv) the revenues derived from the fees and charges shall not be used for any other purpose than that for which the fees and charges are imposed; (v) the fees and charges do not exceed the proportional cost of the water service attributable to each consumer; (vi) the fees and charges are imposed on water services that are immediately available to the consumer; (vii) the fees and charges are not levied for general governmental services; and (viii) the rates and charges are not discriminatory or excessive, are sufficient under Government Code Section 54515, comply with the provisions or covenants of any outstanding revenue bonds of the City payable from the revenues of the Water Enterprise, comply with the provisions of Title 5, Division 2, Chapter 6 of the California Government Code, and are in compliance with all other applicable laws;

WHEREAS, the City Council has determined that the authorization of automatic adjustments to the rates and charges for water usage provided for herein is appropriate and represents increases in the rates and charges needed to adequately finance the operations, capital improvements, and debt obligations for the Water Enterprise for those years;

WHEREAS, in accordance with Proposition 218 and Government Code Section 53755, notice of a Public Hearing to consider the proposed adjustments in water rates and charges and containing such information required to be included pursuant to California law (the Proposition 218 Notice) was mailed to all record owners of affected property to the addresses as they appear on the latest equalized assessment roll and to all City customers located on the affected parcels at the addresses to which the City customarily mails the billing statements;

WHEREAS, on February 14, 2012, the City Council conducted the Public Hearing provided for in the Proposition 218 Notice, at which time the City Council heard all objections and protests to the proposed adjustments in water rates and charges;

WHEREAS, the City received \_\_\_\_\_ written protests against the proposed adjustments in water rates and charges, which does not constitute a majority protest, as defined in Proposition 218, by a majority of the property owners on which the rates are imposed;

WHEREAS, pursuant to California Government Code Section 66016 notice of the time and place of this Public Hearing, including a general explanation of the matter to be considered and a statement that the data required by Government Code Section 66016 is available for public review at the City, was mailed to interested parties requesting notice at least fourteen (14) days prior to the Public Hearing;

WHEREAS, pursuant to California Government Code Section 66016 the City made available to the public the Water Rate Study, the 2009 supplemental update, the most recent supplemental update, and other data documenting the estimated costs required to provide services for which the proposed modified rates and charges will be levied and the revenue sources anticipated to provide the services;

WHEREAS, on February 14, 2012, in accordance with applicable legal requirements, the City Council conducted a duly noticed Public Hearing to consider the proposed adjustments in water rates and charges set forth herein, at which Public Hearing all those who wished to speak for or against the proposed adjustments in water rates and charges were heard; and

WHEREAS, the adoption of this Ordinance and the establishment of such rates and charges is statutorily exempt under the California Environmental Quality Act ("CEQA") pursuant to the provisions of Public Resource Code Section 21080(b)(8) and Section 15378 and Section 15273 of the CEQA Guidelines because (i) the increased rates and charges are for the purpose of meeting operational and maintenance expenses of the Water Enterprise, and (ii) the rates and charges constitute the creation of funding mechanism/other governmental fiscal activity that does not involve any commitment to any specific project that may result in a potentially significant physical impact on the environment.



THE CITY COUNCIL OF THE CITY OF GARDEN GROVE DOES HEREBY ORDAIN:

Section 1. Section 14.12.010 of Chapter 14.12 of Title 14 ("Water") of the Garden Grove Municipal Code is hereby amended in its entirety to read as follows:

"SECTION 14.12.010 – RATES AND CHARGES

The City of Garden Grove Water Division incurs ongoing operational costs, such as labor, commodities, and contractual services in providing water service to the community. A water rate schedule is established to consist of a minimum charge and commodity delivery charge to pay for the system operational and capital replacement costs. The commodity delivery charge includes two components:

(i) the commodity delivery charge and (ii) the commodity adjustment charge. A capital improvements charge is established to pay for future capital improvements needed to meet future demands on the system. Accordingly, the following rate structure is established for water usage:

(A) MINIMUM CHARGE. Subject to adjustment pursuant to Subsections (E) and (F), the minimum commodity charge for metered service shall be:

| METER SIZE<br>(IN INCHES) | BI-MONTHLY<br>MINIMUM CHARGE |
|---------------------------|------------------------------|
| 5/8 x 3/4                 | \$11.95                      |
| 1                         | \$31.87                      |
| 1 1/2                     | \$61.73                      |
| 2                         | \$93.58                      |
| 3                         | \$155.31                     |
| 4                         | \$215.04                     |
| 6                         | \$491.80                     |
| 8                         | \$768.58                     |
| 10                        | \$1,045.34                   |

(B) COMMODITY DELIVERY CHARGE. Subject to adjustment pursuant to Subsections (E) and (F), the unit charge for metered services shall be:

| UNITS OF WATER<br>(1 UNIT = 100 CUBIC FT)<br>("hcf") | COMMODITY DELIVERY<br>CHARGE<br>(\$ per hcf) | COMMODITY<br>ADJUSTMENT<br>CHARGE<br>(\$ per hcf) |
|--|--|---|
| 0 - 36   | \$2.11                                       | \$0.53  |
| 37 - 250   | \$2.19                                       | \$0.53  |
| 251 - 500  | \$2.27                                       | \$0.53  |
| > 500  | \$2.35                                       | \$0.53  |

(C) CAPITAL IMPROVEMENTS CHARGE. Subject to adjustment pursuant to Subsections (E) and (F), the capital improvements recovery charge for services shall be:

| METER SIZE<br>(IN INCHES) | BI-MONTHLY<br>CHARGE |
|---------------------------|----------------------|
| 5/8 x 3/4                 | \$1.38               |
| 1                         | \$1.94               |
| 1 1/2                     | \$2.48               |
| 2                         | \$4.00               |
| 3                         | \$15.18              |
| 4                         | \$19.32              |
| 6                         | \$28.98              |
| 8                         | \$40.02              |
| 10                        | \$51.06              |

(D) SPECIAL RATE FOR SMALL USAGE. All residential customers with 5/8" x 3/4" meters who use six (6) units or less of water in a billing period shall pay only the minimum charge provided for in Subsection (A), provided the water usage remains at six (6) units or under. If usage exceeds six (6) units, then the water customer shall pay the minimum charge, plus the commodity delivery charge, commodity adjustment charge, and capital improvements charge provided for in Subsections (B) and (C).

(E) AUTOMATIC ANNUAL ADJUSTMENTS FOR INFLATION. Except for the commodity adjustment charge component of the commodity delivery charge, the rates established in Subsections 14.12.010 (A), (B), and (C) above will be adjusted for inflation annually on July 1, commencing July 1, 2012, and continuing through July 1, 2016, based on the same percentage as the percentage of increase in construction costs between March 1 of the calendar year immediately preceding March 1 of the then current calendar year, based on the Engineering News Record Construction Costs Index - Los Angeles Area, without further action by the City Council. However, if the inflation adjustment in any year exceeds six (6) percent under the inflation index set forth above, the amount of the inflation adjustment shall be presented to the City Council for final legislative determination. The Finance Director shall cause notice of any automatic adjustment made pursuant to this subsection (E) to be given pursuant to subdivision (a) of Government Code Section 53755, as it may be amended from time to time, and/or other applicable law, not less than thirty (30) days before the effective date of the adjustment.

(F) AUTOMATIC PASS THROUGH ADJUSTMENTS FOR PURCHASED WATER COSTS.

- (1) The commodity delivery charge shall be automatically adjusted to reflect adopted increases or decreases in wholesale charges for water established by other public agencies from which the City of Garden Grove purchases water to the extent such increases or decreases are not reflected in the schedule of charges then in effect. Any such automatic adjustment shall be implemented through adjustment of the commodity adjustment charge component. The amount of any such automatic adjustment shall be calculated by the Finance Director, or his designee, and shall be presented to the City Council for review. Data documenting the amount of the increase or decrease in wholesale water costs and the basis for all adjustment calculations shall be made available to the public upon request.
- (2) The Finance Director shall cause notice of any automatic adjustment made pursuant to this subsection (F) to be given pursuant to subdivision (a) of Government Code Section 53755, as it may be amended from time to time, and/or other applicable law, not less than thirty (30) days before the effective date of the adjustment.
- (3) Unless readopted pursuant Government Code Section 53756, as it may be amended from time to time, and/or other applicable law, the authority to make automatic adjustments pursuant to this subsection (F) shall expire five (5) years from the effective date of the Ordinance adopting or readopting this subsection (F).

(G) DETERMINATION OF WATER SUPPLY. The percent of water to be pumped and the percentage to be purchased shall be established by the Public Works Director prior to May 1st of each year, based on the basin production percentage assigned to the City of Garden Grove by the Orange County Water District.

Section 2. Severability. If any section, subsection, subdivision, sentence, clause, phrase, word or portion of this Ordinance is, for any reason, held to be invalid by the decision of any court of competent jurisdiction, such decision shall not affect the validity of the remaining portions of this Ordinance. The City Council hereby declares that it would have adopted this Ordinance and each section, subsection, subdivision, sentence, clause, phrase, word or portion thereof, irrespective of the fact that any one or more sections, subsections, subdivisions, sentences, clauses, phrases, words or portions thereof be declared invalid.

Section 3. The Mayor shall sign and the City Clerk shall certify to the passage and adoption of this Ordinance and shall cause the same, or the summary thereof, to be published and posted pursuant to the provisions of law and this Ordinance shall take effect thirty (30) days after adoption.

**Garden Grove  
Water Fund  
without ENR Adjustment**

| Line No.                             | Description                        | FY11/12<br>\$1,000s | FY12/13<br>\$1,000s | FY13/14<br>\$1,000s | FY14/15<br>\$1,000s | FY15/16<br>\$1,000s | FY16/17<br>\$1,000s |
|--------------------------------------|------------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| 1                                    | Rate Increases                     | 0%                  | 0%                  | 0%                  | 0%                  | 0%                  | 0%                  |
| <b>Operating Fund</b>                |                                    |                     |                     |                     |                     |                     |                     |
| 2                                    | <b>Total Revenues</b>              | <b>32,372</b>       | <b>33,407</b>       | <b>34,911</b>       | <b>34,412</b>       | <b>34,748</b>       | <b>35,143</b>       |
| 3                                    | O&M Expenses                       | 9,091               | 9,167               | 9,455               | 9,833               | 10,226              | 10,636              |
| 4                                    | Purchased Water                    | 11,158              | 13,336              | 14,569              | 15,414              | 16,462              | 17,676              |
| 5                                    | Debt Service                       | 2,684               | 2,692               | 2,686               | 2,685               | 2,685               | 2,691               |
| 6                                    | Transfers                          | 3,925               | 13,029              | 10,138              | 10,752              | 9,872               | 9,998               |
| 7                                    | <b>Total Revenue Requirements</b>  | <b>26,858</b>       | <b>38,224</b>       | <b>36,848</b>       | <b>38,685</b>       | <b>39,247</b>       | <b>41,000</b>       |
| <b>Operating Fund Balance</b>        |                                    |                     |                     |                     |                     |                     |                     |
| 8                                    | Net Annual Cash Balance            | 5,514               | (4,817)             | (1,937)             | (4,273)             | (4,499)             | (5,857)             |
| 9                                    | Beginning Fund Balance             | 5,561               | 11,074              | 6,257               | 4,320               | 46                  | (4,453)             |
| 10                                   | <b>Net Cumulative Fund Balance</b> | <b>11,074</b>       | <b>6,257</b>        | <b>4,320</b>        | <b>46</b>           | <b>(4,453)</b>      | <b>(10,310)</b>     |
| 11                                   | Operating Fund Balance Minimum     | 1,994               | 2,007               | 2,054               | 2,116               | 2,181               | 2,248               |
| 12                                   | Debt Service Coverage (1.25 min)   | 3.24                | 2.74                | 2.70                | 2.02                | 1.56                | 1.05                |
| <b>Capital and Replacement Funds</b> |                                    |                     |                     |                     |                     |                     |                     |
| 13                                   | <b>Total Sources of Funds</b>      | <b>4,117</b>        | <b>13,726</b>       | <b>10,846</b>       | <b>11,944</b>       | <b>11,068</b>       | <b>10,677</b>       |
| 14                                   | <b>Total Uses of Funds</b>         | <b>12,445</b>       | <b>12,250</b>       | <b>13,016</b>       | <b>11,415</b>       | <b>13,368</b>       | <b>11,500</b>       |
| <b>CIP Fund Balance</b>              |                                    |                     |                     |                     |                     |                     |                     |
| 15                                   | Net Annual Cash Balance            | (8,328)             | 1,475               | (2,170)             | 529                 | (2,301)             | (823)               |
| 16                                   | Beginning Fund Balance             | 15,837              | 7,510               | 8,985               | 6,815               | 7,343               | 5,043               |
| 17                                   | <b>Net Cumulative Fund Balance</b> | <b>7,510</b>        | <b>8,985</b>        | <b>6,815</b>        | <b>7,343</b>        | <b>5,043</b>        | <b>4,220</b>        |

**Garden Grove  
Water Fund  
with ENR Adjustment**

| Line No.                             | Description                        | FY11/12<br>\$1,000s | FY12/13<br>\$1,000s | FY13/14<br>\$1,000s | FY14/15<br>\$1,000s | FY15/16<br>\$1,000s | FY16/17<br>\$1,000s |
|--------------------------------------|------------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| 1                                    | Rate Increases                     | 0%                  | 3%                  | 3%                  | 3%                  | 3%                  | 3%                  |
| <b>Operating Fund</b>                |                                    |                     |                     |                     |                     |                     |                     |
| 2                                    | <b>Total Revenues</b>              | <b>32,372</b>       | <b>34,200</b>       | <b>36,576</b>       | <b>36,964</b>       | <b>38,225</b>       | <b>39,585</b>       |
| 3                                    | O&M Expenses                       | 9,091               | 9,167               | 9,455               | 9,833               | 10,226              | 10,636              |
| 4                                    | Purchased Water                    | 11,158              | 13,336              | 14,569              | 15,414              | 16,462              | 17,676              |
| 5                                    | Debt Service                       | 2,684               | 2,692               | 2,686               | 2,685               | 2,685               | 2,691               |
| 6                                    | Transfers                          | 3,925               | 13,029              | 10,138              | 10,752              | 9,872               | 9,998               |
| 7                                    | <b>Total Revenue Requirements</b>  | <b>26,858</b>       | <b>38,224</b>       | <b>36,848</b>       | <b>38,685</b>       | <b>39,247</b>       | <b>41,000</b>       |
| <u>Operating Fund Balance</u>        |                                    |                     |                     |                     |                     |                     |                     |
| 8                                    | Net Annual Cash Balance            | 5,514               | (4,025)             | (272)               | (1,721)             | (1,022)             | (1,416)             |
| 9                                    | Beginning Fund Balance             | 5,561               | 11,074              | 7,050               | 6,777               | 5,056               | 4,034               |
| 10                                   | <b>Net Cumulative Fund Balance</b> | <b>11,074</b>       | <b>7,050</b>        | <b>6,777</b>        | <b>5,056</b>        | <b>4,034</b>        | <b>2,618</b>        |
| 11                                   | Operating Fund Balance Minimum     | 1,994               | 2,007               | 2,054               | 2,116               | 2,181               | 2,248               |
| 12                                   | Debt Service Coverage (1.25 min)   | 3.24                | 3.03                | 3.32                | 2.97                | 2.85                | 2.70                |
| <b>Capital and Replacement Funds</b> |                                    |                     |                     |                     |                     |                     |                     |
| 13                                   | <b>Total Sources of Funds</b>      | <b>4,117</b>        | <b>13,726</b>       | <b>10,846</b>       | <b>11,944</b>       | <b>11,068</b>       | <b>10,677</b>       |
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| <u>CIP Fund Balance</u>              |                                    |                     |                     |                     |                     |                     |                     |
| 15                                   | Net Annual Cash Balance            | (8,328)             | 1,475               | (2,170)             | 529                 | (2,301)             | (823)               |
| 16                                   | Beginning Fund Balance             | 15,837              | 7,510               | 8,985               | 6,815               | 7,343               | 5,043               |
| 17                                   | <b>Net Cumulative Fund Balance</b> | <b>7,510</b>        | <b>8,985</b>        | <b>6,815</b>        | <b>7,343</b>        | <b>5,043</b>        | <b>4,220</b>        |

DON ARNSTON  
10232 BIXBY AVE  
GG CA 92840

I PROTEST

I Protest ANY POLITICAL ACTION  
THAT CAN AUTOMATICALLY CHANGE  
ANY BILL

No OPEN Book To POLITICIANS

NEVER MIND POOR  
SPELLING IN A MOMENT OF IRRITATION

Don Arnston PAYER OF SAID BILL

CC

Water Rates and Charge  
Feb 14 2012 meeting  
PROPOSITION 18

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE  
2012 FEB -9 P 3 45

2-8-2012

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

PROPERTY OWNERS:

EDUARDO AUDOR

MARIA AUDOR

2012 FEB 10 A 10:09

11192 FOSTORIA ST

GARDEN GROVE CA 92840

PARCEL # 090-462-01

"WE PROTEST" PROPOSITION 218

EDUARDO AUDOR

Eduardo audor

MARIA AUDOR

Maria audor

12-24-2016

R-E.

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

Adjustment in ~~2014 JAN 24~~ A \$5425 + Charges

"we protest"

Abc + Karyn Baumgardner

12162 Ora St. Garden Grove, CA 92870

*Clayton*  
*Karyn*



RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2012 FEB -1 P 1:59

February 5, 2012

City Clerk/GGSD Secretary  
City of Garden Grove  
11222 Acacia Parkway  
P.O. Box 3070  
Garden Grove, Ca. 92840

Re: Proposed Increases in Water and Sewer Rates & Charges

Dear City Clerk/GGSD Secretary,

I/we protest the proposed increases regarding the water and sewer rates & charges in the City of Garden Grove.  
We have just ended a 4 year series of increases that have nearly doubled our bills. In this time of economic distress I feel it is unfeeling to expect the citizens to continue to be subjected to more hardship in their financial futures.

Respectfully submitted,

A handwritten signature in cursive script that reads "Margaret 'Dee' Bergin". The signature is written in black ink and is positioned above the typed name and address.

M.A. Bergin  
12346 Marble Pl.  
Garden Grove, 92843  
(714) 530-3338

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 DEC 20 A 9:54

1. Name of record holder  
Alice Bessho Tr.
2. Identification of property  
# 130-293-15  
5401 Laurelton Ave  
Garden Grove, CA 92845
3. Statement of Protest  
"I protest"
4. Alice Bessho

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE  
443152  
DEC 19 A 9:59  
Michael J. Bimmer  
9726 Ramsgate Plaza  
Garden Grove, CA 92842

December 16, 2011

City Clerk  
City of Garden Grove  
P. O. Box 3070  
Garden Grove, CA 92842

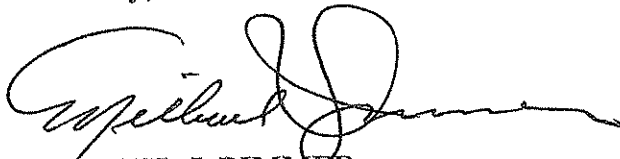
Dear City Clerk

I am the owner of the property cited above.

I want to register my protest against the proposed Ordinance authorizing future automatic adjustments in water rates and charges applicable to the City's Public Works Water Services Division to account for inflation and future increases or decreases in wholesale charges the City pay to other agencies for water.

I strongly oppose "automatic" adjustments without voter approval.

Sincerely,



MICHAEL J. BIMMER

1-10-12

Nick and Barbara Borcich  
13452 Jefferson St.  
Garden Grove, CA 92844

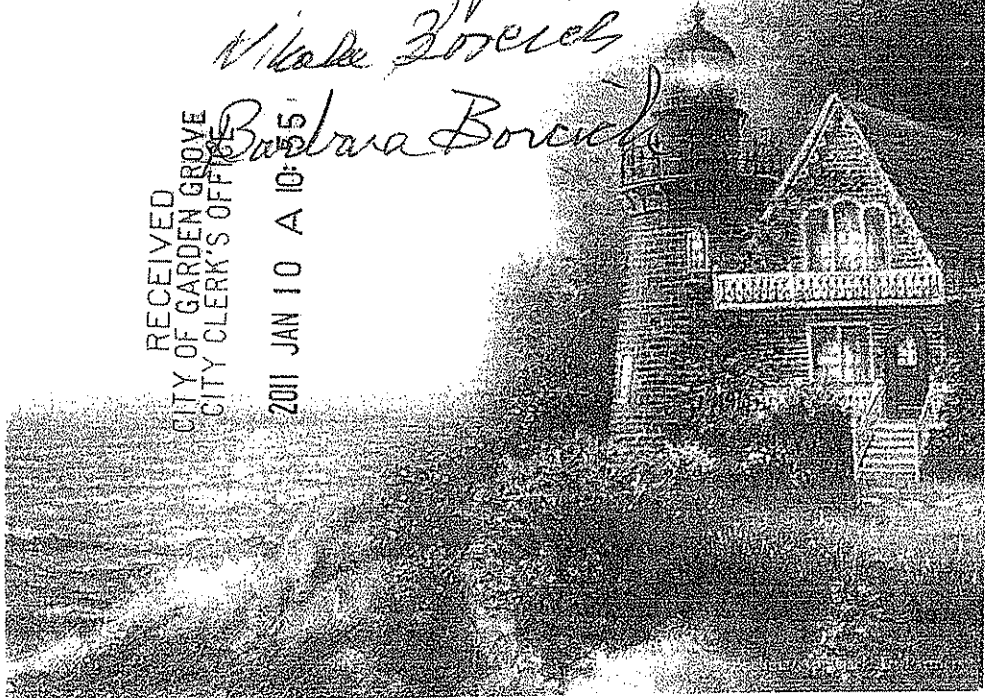
We are protesting and objecting to the proposed increase of fees to our water and sewer rates and charges. Almost everything has gone up in cost and I thought you raised these rates in the past few years. We are on social security and not working. Thank you for being fair minded with your residents.

Nick Borcich

Barbara Borcich

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 JAN 10 A 10:55



RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

January 9, 2012

2011 JAN 12 P 3:42

Attention:

City Clerk

City of Garden Grove

P.O. Box 3070 Garden Grove

California 92842

To whom it may concern-

I am protesting the proposed cost or increase in water rates and charges as outlined in the Notice of Public Hearing to take place February 14, 2012.

I'm failing to see the wisdom of increasing fees at a time when our economy is extremely weak, and unemployment is at an all-time high in the State of California. How can the best solution to our water infrastructure problem be to simply increase fees and taxes on property owners, without any discussion to consider other alternatives? Really...

Poor leadership at the highest levels of City Management have guaranteed many of its employees salary increases, lavish benefits and enhanced retirements, and put in jeopardy the Cities ability to provide basic services to its taxpaying citizens. Management's ongoing failure to deal with employee associations to reduce cost and future liability will eventually bankrupt the City of Garden Grove; just as is happening to many neighboring cities in Orange County such as Santa Ana, Costa Mesa, and Fountain Valley.

Please exercise some leadership to cleanse the inner vessel before you tap me on the shoulder for more money.

Regards,



Warren K Brodowski

11851 Saint Mark Street

Garden Grove Ca. 92845

1/31/2012

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

CITY CLERK ~~G.G.S.D.~~ SECRETARY  
CITY OF GARDEN GROVE  
P.O. BOX 3070  
GARDEN GROVE, CA. 92842

TO: CITY CLERK G.G.S.D.

I, Jeffrey Brunetti THE PROPERTY  
OWNER OF A HOME AT 9391 MELBA DRIVE  
GARDEN GROVE, CA. 92841

DO HEAR BY PROTEST ANY G.G.S.D. WATER  
AND SEWER RATE INCREASES.

Thank you.

x Jeffrey Brunetti

---

December 20, 2011

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

City Clerk/GGSD Secretary  
City of Garden Grove  
P.O. Box 3070  
Garden Grove, CA. 92842

2011 DEC 21 P 5:06

Subject: Valid Protest (1 vote) on the proposed adjustment (increase) in water rates and charges, in response to City of Garden Grove Notice of Public Hearing, February 14, 2012.

Hello City of Garden Grove:

I am sending the enclosed information/letter on the Subject that I received in the mail on December 14, 2011 from the City of Garden Grove and Garden Grove Sanitary District (GGSD).

My valid protest (1 vote) information is as follows:

1. The name of the record owner or owners of the property: Kirk Brus.
2. Identification of the property by either assessor's parcel number or street address: 11891 Debbie Ln, Garden Grove CA 92840-2707.
3. A statement of protest: I protest the proposed adjustment (increase) in water rates and charges. I also have received less than satisfactory service from the City of Garden Grove's Public Works Water Services Division including the water/sewer billing department staff since June 2011.
4. Original signature:

*Kirk C. Brus*

Yours truly,

*Kirk C. Brus*

Kirk C. Brus  
11891 Debbie Lane  
Garden Grove, CA. 92840

RE: Adjustment in Water Rates and Charges

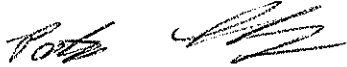
RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 JAN -3 A 10:49

12/23/11

ASSESSOR'S PARCEL NUMBER: 099-094-18

I PROTEST.



PAI-TZE CHUNG  
PROPERTY OWNER



RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

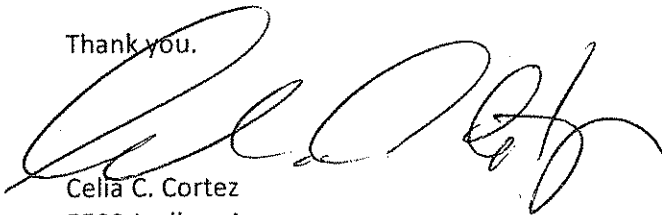
2011 JAN - 3 A 10: 49

December 28, 2011

City Clerk  
City of Garden Grove  
P.O. Box 3070  
Garden Grove, CA 92842

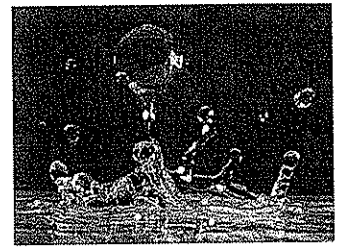
This letter is written in **protest** of the proposed increase in water rates. I feel this should be voted on by the citizens of Garden Grove.

Thank you.

A handwritten signature in black ink, appearing to read 'Celia C. Cortez', written in a cursive style.

Celia C. Cortez  
5502 Ludlow Avenue  
Garden Grove, CA 92845

# Statement of Protest



RECEIVED  
CITY OF GARDEN GROVE  
OFFICE

2012 FEB - 9 A 10: 59

## Proposed Ordinance for Automatic Adjustment of Water Rates & Charges

Property Owner(s) of 9171 ALWICK CIRCLE, Garden Grove, CA

| Printed Name       | Signature              | Date       |
|--------------------|------------------------|------------|
| Consuelo G. Cortes | <i>Consuelo Cortes</i> | 02/07/2012 |
|                    |                        |            |
|                    |                        |            |

I/We submit this written notice of protest to the City of Garden Grove regarding the above mentioned ordinance.

Submitted at the public hearing

OR by the property owner(s)

| Via Mail: | City Clerk / GGSD Secretary                                     | In Person: | City Clerk   |
|-----------|---|------------|--|
|           | City of Garden Grove<br>P.O. Box 3070<br>Garden Grove, CA 92842 |            | City of Garden Grove<br>11222 Acacia Parkway<br>Garden Grove, CA 92840 |

As per the City of Garden Grove, a valid protest **must** include:

1. The name of the record owner or owners of the property; and
2. Identification of the property by either assessor's parcel number or street address; and
3. A statement of protest ("I/we protest" will suffice); and
4. The original signature of the protesting owner or owners (photocopies will not be accepted).

Please note that each property owner will be counted as a single vote, regardless of the number of owners. If there are two record owners, both must sign the written protest. If there are more than two owners, the protest must be signed by a majority of the owners. Multiple protests returned for a single property will be disallowed and the City Clerk / Secretary will only accept one protest per property.

If you have any questions regarding this Notice or the proposed fee adjustments, or would like even more detailed information, please call the District at (714) 741-5520.

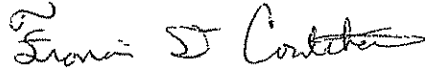
RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

To Whom It Does Concern,

2011 JAN 17 P 3:02

The proposed fee increases for Sewer and Water rates during an economy that has yet to hit the bottom is outrageous, **I protest the rate increases.** Workers are not getting raises and fees and other hidden charges are increasing.

Francis D Coulthard



10582 Beacon Ave

Garden Grove, CA 92843

Parcel Number 108-483-04

December 19, 2011

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

To: City Clerk

2011 DEC 21 P 5:05  
City of Garden Grove

P.O. Box 30710

Garden Grove, CA. 92842

RE: Adjustment in Water Rates and Charges

As a retired individual resident on a fixed income from Social Security, I protest any adjustment in water rates and charges, as outlined in your recent notice. Any increase would create an undue burden on me.

Bonnie L. Daig (owner)  
8629 Brookdale Dr.  
Garden Grove, CA. 92844

Parcel No. 0A7-631-20

February 5, 2012

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2012 FEB -7 A 11:15

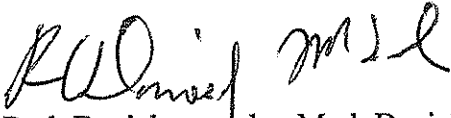
City Clerk/GGSD Secretary  
City of Garden Grove  
P. O. Box 3070  
Garden Grove, CA 92842

Dear Sir or Madam:

We are sending you this letter as a protest for another water rate hikes. Last time such agencies like the MET proposed water rate hikes to all its customers, it as determined that such proposals were going to be used to cover their pension shortfalls. What assurance you have for the citizens of this city that these upcoming proposed hikes will not be used to cover any of yours and your suppliers' pension shortfalls? Also, it was noted that the other reason for these hikes is for the maintenance of our sewer system. Shouldn't the funds allocated to our city from the Obama Infrastructure Bill cover such maintenance? The last time we attended the council meeting such funds was approved for housing development program. Using such funds to benefit a few was not the intension by this bill last time we checked!

Anyway, thank for your time and consideration of our protest.

Sincerely,



Ruth Daniels and Mark Daniels  
6222 Belgrave Avenue  
Garden Grove, CA 92845


1-15-12

PROPOSITION 318

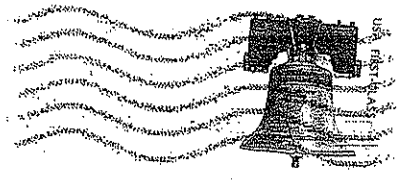
JANE G. DAVENPORT  
9592 SHANNON AVE.  
GARDEN GROVE, CA. 92841

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE  
2011 JAN 19 PM 2:52

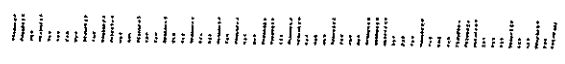
I protest to raise rates.  
Jane G. Davenport

 Jane Davenport  
9592 Shannon Ave  
Garden Grove, CA 92841

SANTA ANA, CA 92701  
18 JAN 2012 PM 11



RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE  
2011 JAN 19 PM 2:50  
City Clerk / G.G.S.D. Secretary  
City of Garden Grove  
Box 3070  
Garden Grove, Ca. 92842



RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

January 22, 2012

2011 JAN 26 P 3:04


City Clerk / Secretary  
City of Garden Grove  
Box 3070  
Garden Grove, Ca., 92842


**ADJUSTMENT IN WATER RATES**

I/ WE PROTEST

**THIS IS AN OUTRAGEOUS RAISE**

**THE CITY SHOULD CUT EXPENSES AND BENEFITS AND SALARIES**

  
Richard Ferrandiz  
10362 Lampson  
Garden Grove, 92840

  
Ray Reiss  
10362 Lampson  
Garden Grove, 92840

RECEIVED  
CITY OF GARDEN GROVE January 22, 2012  
CITY CLERK'S OFFICE

2011 JAN 26 P 3: 04

City Clerk / Secretary  
City of Garden Grove  
Box 3070  
Garden Grove, Ca., 92842

**ADJUSTMENT IN WATER RATES**

I/ WE PROTEST

**THIS IS AN OUTRAGEOUS RAISE**

**THE CITY SHOULD CUT EXPENSES AND BENEFITS AND SALARIES**



Richard Ferrandiz  
10372 Lampson  
Garden Grove, 92840



Ray Reiss  
10372 Lampson  
Garden Grove, 92840



RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

January 22, 2012

2011 JAN 24 A 10:19

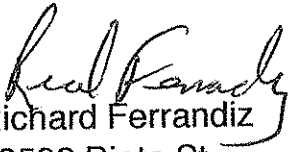
City Clerk / Secretary  
City of Garden Grove  
Box 3070  
Garden Grove, Ca., 92842


ADJUSTMENT IN WATER RATES

I/ WE PROTEST

THIS IS AN OUTRAGEOUS RAISE

THE CITY SHOULD CUT EXPENSES AND BENEFITS AND SALARIES

  
Richard Ferrandiz  
13592 Riata St.  
Garden Grove, 92844

  
Ramon Pinones  
13592 Riata St.  
Garden Grove, 92842

February 5, 2012

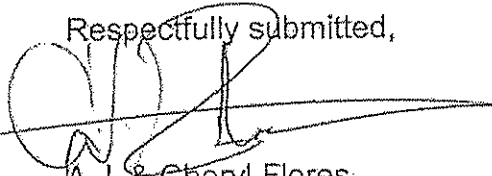
City Clerk/GGSD Secretary  
City of Garden Grove  
11222 Acacia Parkway  
P.O. Box 3070  
Garden Grove, Ca. 92840

Re: Proposed Increases in Water and Sewer Rates & Charges

Dear City Clerk/GGSD Secretary,

I/we protest the proposed increases regarding the water and sewer rates & charges in the City of Garden Grove.

Respectfully submitted,

A handwritten signature in black ink, appearing to be 'A.J. Flores', with a long horizontal line extending to the right.A handwritten signature in black ink, appearing to be 'Cheryl Flores', written in a cursive style.

A.J. & Cheryl Flores  
12132 Manley Street  
Garden Grove, Ca. 92845  
714-222-7421

12/26/11

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 JAN -3 A 10:49

City Clerk  
City of Garden Grove

ADJUSTMENT IN WATER RATES AND CHARGES:

We protest.

*Michael Fruchter Evelyn Fruchter*

Michael Fruchter

Evelyn Fruchter

5502 Stanford Ave.  
Garden Grove, CA 92845

L. A. Huber, owner  
13471 Jackson St.  
Garden Grove, CA 92844  
Parcel # 097-384-15



CA 92844  
2012 FEB 10

To: City Clerk  
City of Garden Grove  
P.O. Box 3070  
Garden Grove, Ca 92842

City Clerk  
of Garden  
P.O. Box  
Garden L

U I PROTEST

Leah A Huber, Feb. 8, 2012  
Owner, Parcel # 097-384-15  
13471 JACKSON ST.  
GARDEN GROVE, CA 92844

ref 218, Wri  
ab 14, 2012

Except for the Water Districts, all other California Utilities have extended help for "Low Income + Low Fixed Income Families" in Calif.

1. So. Calif Edison has "Care"
2. The Gas Co. extends "Care"
3. AT&T (Phone Co.) extend "Calif. Lifeline"

Since the "Biggest Economic Crash since the 'Great Depression'" many families need this extra "Help".

Many of these Families were "Middle Class" but have fallen to the Poverty (or) below Poverty. This was brought on by Government + Corporate "Greed". This is so against my Religious Values + is "Totally Wrong + Unethical" + hurts us all. I pray by "God" "A Shame on this Group of Greedy People L.A.H."

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2012 JAN 31 A 10:17

PROTEST STATEMENT (SEWER RATES)

DARRELL JOHNSON  
12081 SAPPHIRE ST.  
I PROTEST



RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2012 JAN 31 A 10:22

PROTEST STATEMENT

DARRELL JOHNSON  
12081 SAPPHIRE ST.  
I PROTEST



RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

1/6/12

I have always tried to conserve my water use  
being very judicious in my consumption. My  
usage has varied very little over the past 20 years.  
yet with the most recent increase using the  
tier system that was implemented where one is  
billed three times for the same amount of water,  
my bill has nearly doubled. I therefore strongly  
protest this latest plan for another adjustment  
and vote no on the passage of this proposal.

2011 JAN -9 A 9:58

Jay R. Landis  
8412 Acacia Avenue  
Garden Grove 92841  
parcel no. 131-541-13

Jay R. Landis

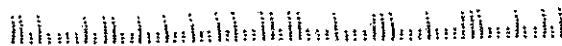


Jay Landis  
8412 Acacia Ave  
Garden Grove, CA 92841-4406

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 JAN -9 A 9:57

Garden Grove, Ca.  
92842



004273070

12/16/2011

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE  
2011 DEC 19 A 10:09

To: City Clerk

From: Jane and Donald Lattimer  
6062 Trinette Ave  
Garden Grove, CA 92845

Subject: per attached "Adjustment in water rates and charges"

**We PROTEST!**

*Jane Lattimer*  
*Donald Lattimer*

NOTICE OF PUBLIC HEARING  
ADJUSTMENT IN WATER RATES AND CHARGES  
February 14, 2012 at 6:30 p.m.  
Page 4

**Proposition 218**

Property owners, as defined under Proposition 218, may respond to the proposed fees **in writing** prior to or during the public hearing. Consistent with the provisions of Proposition 218 and Government Code Section 53755, this notice has been mailed to all the record owners of affected property to the addresses as they appear on the latest equalized assessment roll and to all water service customers located on the affected parcels at the addresses to which the City customarily mails the billing statements. If you are a property owner as defined under Proposition 218 and object to the proposed fees as described in this Notice, you may file a written protest with the City at or before the time set for the public hearing. Protests can be mailed or personally delivered to the City Clerk as follows:

By Mail:           City Clerk  
                  City of Garden Grove  
                  P.O. Box 3070  
                  Garden Grove, CA 92842

In person:       City Clerk  
                  City of Garden Grove  
                  11222 Acacia Parkway  
                  Garden Grove, CA 92840

A valid protest **must** include:

1.     The name of the record owner or owners of the property; and
2.     Identification of the property by either assessor's parcel number or street address; and
3.     A statement of protest ("I/we protest" will suffice); and
4.     The original signature of the protesting owner or owners (photocopies will not be accepted).

Please note that each property owner will be counted as a single vote, regardless of the number of owners. If there are two record owners, both must sign the written protest. If there are more than two owners, the protest must be signed by a majority of the owners. Multiple protests returned for a single property will be disallowed and the City Clerk will only accept one protest per property.

If you have any questions regarding this Notice or the proposed fee adjustments, or would like even more detailed information, please call the City at (714) 741-5520.



City Clerk

City of Garden Grove

P.O. Box 3070

Garden Grove Ca. 92846

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

12/25/2011

2011 JAN -3 A 10:48

From;

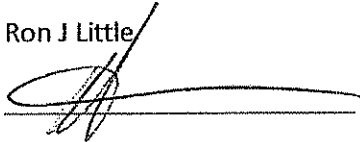
Owner, Ron Little

Street 11452 Reva Dr.

City Garden Grove

I PROTEST

Ron J Little

A handwritten signature in black ink, appearing to read 'Ron J Little', is written over a horizontal line. The signature is stylized and cursive.

February 2, 2012

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2012 FEB -6 P 3: 22

To Garden Grove City Council  
Re: Adjustment in sewer rates and charges  
Re: Raising the future water rates

I protest the automatic raising of the sewer rates and and the water rates without it going to the City Council.

I think it should be hashed out each year if they want a raise. I think the departments should have to justify any raise as it comes up. Each time a raise comes up is hurts many of us that live here and we should have a say in it. I doesn't seem to help to cut back on water use anymore and it should.

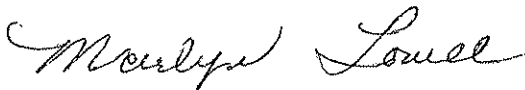
I'm retired and on a fixed income and I can't automatically get my retirement raised each year. I have a partially disabled son that lives with me and sometimes he can't work and my retirement helps to support him. He isn't disabled enough to get SSI or Social Security so any raise is a hardship for us. He does construction work. That kind work is really sparse at this time and some of the things that he used to do he can't due to the loss of part of one leg.

If part of the reason for these raises is to keep up retirement or raises for employees that is out of control then that needs to be looked at and changed. I did read in the paper that GG employes pay some into their retirement plans and for that I am grateful.

I and others are not unaware of these costs to cities and counties but the cities and counties need to be aware that they are hurting many of us when raises occur. For this reason I don't anything should be taken for granted and automatic.

Please don't do this automatic raise as it will hurt me and many others that live in this city. I have lived here for over 50 years, my children were all born here and I care about this city and the quality of life here for both myself and others.

Thank you



Marlyn Lovell  
12511 Spinnaker St.  
Garden Grove, CA 92840

December 15, 2011

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

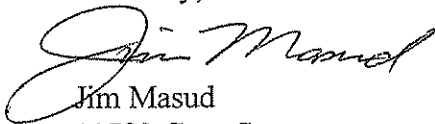
2011 DEC 15 A 11: 17

City of Garden Grove  
Attn: City Clerk  
P.O. Box 3070  
Garden Grove, CA 92842

To Whom It May Concern:

Recently, I received a letter from the City of Garden Grove regarding a proposed adjustment in water rates and charges. I am writing this letter to express "**I protest**" the proposed increase/changes. Residents of Garden Grove should NOT be held accountable for the lack of planning and the inability to manage expenses by the City of Garden Grove leadership.

Sincerely,



Jim Masud  
11782 Gary St  
Garden Grove, CA 92840  
Parcel No: 089-422-31

January 11, 2012

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 JAN 13 P 2:06

City Clerk  
City of Garden Grove  
PO Box 3070  
Garden Grove, CA 92842

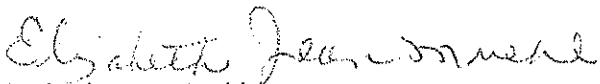
To Whom It May Concern:

I, Elizabeth Jean Muehl, sole owner of the property at 6201 Amy Ave, Garden Grove, CA 92845 would like to inform you I protest the changes in the water department. The water bills are way too high as it is and you are considering raising it for inflation. I think you are mixed up as we are in a recession (almost a depression) and you need to change your thinking. Learn from the national thinking and consider the mess we are in and try to run the water department in a better manner.

I believe it would be better to start a strong conservation of water usage. You may believe it is in effect now, but the way the neighbors water their yards in my area shows there is no conservation going on. I realize my yard is not very pretty, but I keep it neat and clean. I have tried really hard not to raise my bill, but it goes up anyway.

If it is raised anymore I won't be able to use water at all.

Please do not increase the cost of water.

  
Elizabeth Jean Muehl

John Nguyen  
10187 Andy Reese Ct  
Garden Grove, CA 92843

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 JAN -3 P 2: 26

December 19, 2011

GGSD Secretary  
City of Garden Grove  
11222 Acacia Parkway  
Garden Grove, CA 92840

RE: GARDEN GROVE WATER RATES & CHARGES

Dear GGSD secretary;

I, John Nguyen, am the owner of 10187 Andy Reese Ct,  
Garden Grove, CA 92843.

I protest the water rates & charges.

Regards,



John Nguyen

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

Paula Phuong Nguyen

9002 Marylee Dr.

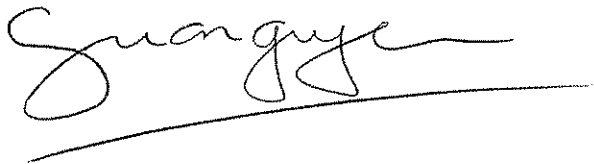
Garden Grove, CA 92841

2012 FEB -7 A 11: 20

To Whom It May Concern,

I WILL PROTEST increasing the water rate by Garden Grove City.

Best Regard,

A handwritten signature in cursive script, appearing to read "Paula Phuong Nguyen", with a long horizontal line extending from the end of the signature.

Paula Phuong Nguyen

PACIFIC PLAZA  
L.A. PACIFIC PLAZA LLC  
P.O. Box 5511  
Orange, CA 92863  
Telephone (213) 422-7515, FAX (714) 279-8606

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

February 2, 2012


2012 FEB -6 P 3: 31

City of Garden Grove  
P.O.Box 3070  
Garden Grove, CA 92842

RE: PROTEST FOR ADJUSTMENT IN WATER RATES AND CHARGES  
VIA FIRST CLASS MAIL

Dear CITY OF GARDEN GROVE:

Here are the information required for the proper protest:

1. Name of the Owner: L.A. Pacific Plaza LLC
2. Identification of the property: 131-541-20 at 8301 Garden Grove Blvd. Garden Grove (which encompasses 8251 - 8351 Garden Grove Blvd., Garden Grove, CA 92844), Legal Description PBK 33 PG 13 PAR A UN)
3. Statement of protest: We protest.
4. The original Signature:   
Simon Lee, Representative of L.A. Pacific Plaza LLC

This is the most economically difficult time since the Great Depression! We, the common citizens, are suffering. Help us, not help yourselves only!

Sincerely,

L.A. PACIFIC PLAZA LLC



Simon Lee  
REPRESENTATIVE

Dec 19, 2011

To: City of Garden Grove / City Clerk / GGSD Secretary  
Regarding: Proposed water Fee Adjustment  
P. O Box 3070  
Garden Grove Ca 92842

My name is Hai Minh Pham, the owner of the property at 12721 Beard St Garden Grove Ca 92840 protests the proposed Water Fee Adjustment. Reason is the water cost is already very high with the recent increase. Thank you for your understanding.

Best Regards,



RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 DEC 20 A 9:56



RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE  
2011 JAN -5 A 11:43

January 3, 2012

City Clerk  
City of Garden Grove  
P.O. Box 3070  
Garden Grove, CA 92842

RE: Proposition 218 -

**I STRONGLY PROTEST**

Leann Hoefling-Rasch Trust  
12697 Wickham Place  
Garden Grove CA 92843

Parcel No: 101-526-04

Leann Rasch

A handwritten signature in black ink, appearing to read "Leann Rasch", written in a cursive style.

City Clerk  
City of Garden Grove  
P. O. Box 3070  
Garden Grove CA 92842

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 JAN 24 A 10:19

**I/we protest** an ordinance authorizing future automatic adjustments in sewer rates and charges to account for inflation.

And

**I/we protest** a proposed ordinance authorizing future automatic adjustments in water rates and charges applicable to the City's Public Works Water Services Division to account for inflation and future increases or decreases in wholesale charges the City of Garden Grove pays other agencies for water.

*John Regalado*  
\_\_\_\_\_  
Signature of Property Owner

*Jan. 19, 2012*  
\_\_\_\_\_  
Date

*Sharon Regalado*  
\_\_\_\_\_  
Signature of Property Owner

*Jan. 19, 2012*  
\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Property Owner

\_\_\_\_\_  
Date

Property location: 9782 DAKOTA AVE. GARDEN GROVE

Garden Grove, California 92844  
Zip Code

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 JAN 19 P 2:51

Oscar G. Reiss  
9612 Vons Drive  
Garden Grove, CA 92841

16 January, 2012

City Clerk; Esteemed City Council Members  
City of Garden Grove  
P.O. Box 3070  
Garden Grove, CA 92842

Re: Adjustment in Water Rates and Charges: Feb. 14, 2012 Public Hearing

We, the undersigned, do hereby officially PROTEST the proposed increases in water rates and charges.

The people of Garden Grove are already paying high water rates, compared to the rest of Orange County. In addition, our water bills are now as high or higher than our electric bills, though we are working hard to conserve both water and electricity use.

In addition, to illustrate the long-range effect of the proposed increases, our city already has families and homes drying up their yards, thus decreasing "curb appeal" and home value in most neighborhoods. With the proposed increase, even more yards will dry up. The exodus of wealthier residents to literally "greener" pastures will begin, resulting in the increase of lower-funded residents and a further slip in the value and integrity of the city. Thus, the long-range effect of these rate increases in the chain of events may actually lose money for the city rather than generate money as home values slip! And, it will serve to further bring down the value of Garden Grove in the eyes of its residents and the neighboring cities.

"Garden" Grove used to be filled with groves and field-yielding oranges, strawberries, etc. We, the people of Garden Grove, wish to keep the "Garden" in this city!

Please, do NOT let water charges be the wresting ground for city revenue generation. Take a step back; consult with other more successful cities in the region. Then, thoughtfully make recommendations for alternative revenue raising solutions.

Thank you for your consideration of this protest.

Finally, for the record, it is not prudent democracy to give the additional over-ride power for increases >6% to the very council who is initiating the original increase to begin with. It makes the original 6% limit simply an on-paper number, with no true meaning. The check-and-balance aspect of our republic and our democracy is glaringly absent. It would be best if the people give approval for additional increases, when and if needed.

Again, thank you for your consideration.

Sincerely,

Oscar G. Reiss   
Homeowner and resident of Garden Grove for 50 years

Uta M. Reiss 

to: City Clerk  
City of Garden Grove  
P.O. Box 3070  
Garden Grove, CA 92842

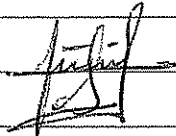
RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

Owners: José Romero  
Alicia Romero

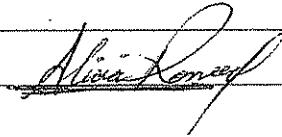
2011 DEC 22 A 10:17

Property: 13411 Lynne Dr.  
Garden Grove CA 92843

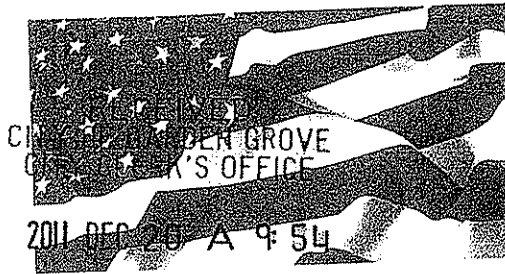
We Protest to Proposition 218 and  
Government Code Section 53755.  
We are against Adjustment to Sewer Rates and  
charges, and the Adjustment in Water Rates  
and Charges.



José Romero



Alicia Romero



12-15-11

ROPP, BENNY R TR.

PARCEL NO. 089-564-04

I PROTEST.

SEWER + WATER RATE ADS.

*Benny R Ropp*

*Helping Our Heroes*

December 29, 2011

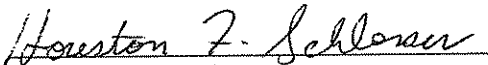
RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

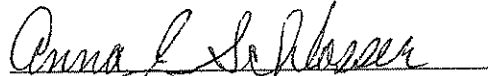
2011 JAN -3 A 10:46

City Clerk  
City of Garden Grove  
P.O. Box 3070  
Garden Grove, CA 92842

City Clerk,

We are Houston F. and Anna J. Schlosser, residing at 5851 Huntley Avenue, Garden Grove, CA 92845. **We protest** the proposed fees for raising our water service charges. We do want to be able to vote on any increase in water service charges.

  
Houston F. Schlosser

  
Anna J. Schlosser

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2012 JAN 30 P 2:51

City Clerk/GGSD Secretary  
City of Garden Grove  
1122 Acacia Parkway  
P.O. Box 3070  
Garden Grove, CA 92842

January 25, 2012

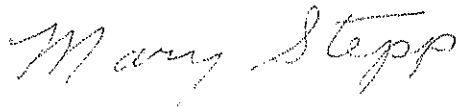
This is in response to your letter titled NOTICE OF PUBLIC HEARING  
Adjustment in Water/Sewer Rates and Charges

I, Mary Stepp am owner and resident of 12362 Frieda Place, Garden Grove, CA 92840 and protest. I VOTE NO to all proposed automatic increases and extensions as stated in your letter.

My understanding from your letter is the City wants to be granted permission to automatically raise rates each year for projected inflation. The current procedure for raising rates is not clearly outlined in this letter.

Most public utilities must review all expenses relating to the delivery of their product or service to evaluate a fair rate based on these expenses. By authorizing an automatic increase our rates would continue to rise every year without regard to many other expenses outside of supplier charges. This seems that the City would have no incentive to control costs. Inflation costs fluctuate up and down due to many economic factors. To assume inflation is going to increase 2-3% every year is just a guess. Public utility rates and expenses should be well managed. These rates should be based on a detailed analysis of all costs incurred and the costs should be tightly managed.

The City might look into overhead costs and its many other expenses during these challenging times and find ways to bring down the costs of services.



Mary Stepp



WordPower®

for Lawrence C. Stice

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

IS

City Clerk / GGSD Secretary

City of Garden Grove

I protest, you must  
come to the property owner  
every time you request a rate  
increase - NOT Automatic  
Hikes!

Lawrence C. Stice



Mr Lawrence C Stice  
14651 Taft St  
Garden Grove CA 92843-5146

2.7.12

the District to adopt a schedule of fees or charges  
5) years. The amount of the automatic adjustments for  
of increase in construction costs during the one year  
ending March 1 of the then current calendar year, based  
Index - Los Angeles Area ("ENR"), up to a maximum of  
percent will require approval of the District's Board of  
Commissioners before any such adjustments will take effect.

you respond to the proposed fees **in writing** prior to or  
the date of Proposition 218 and Government Code Section  
to the addresses of affected property owners as they  
appear on the billing statements. If you are a property owner  
affected by the proposed fees as described in this Notice, you may file a  
written protest for the public hearing. Protests can be mailed or  
delivered to the City Clerk / Secretary as follows:

Person: City Clerk / GGSD Secretary  
City of Garden Grove  
11222 Acacia Parkway  
Garden Grove, CA 92840

2. Identification of the property by either assessor's parcel number or street address; and
3. A statement of protest ("I/we protest" will suffice); and
4. The original signature of the protesting owner or owners (photocopies will not be accepted).

Please note that each property owner will be counted as a single vote, regardless of the number of owners. If there are two record owners, both must sign the written protest. If there are more than two owners, the protest must be signed by a majority of the owners. Multiple protests returned for a single property will be disallowed and the City Clerk / Secretary will only accept one protest per property.

If you have any questions regarding this Notice or the proposed fee adjustments, or would like even more detailed information, please call the District at (714) 741-5520.

NOTICE OF PUBLIC HEARING  
ADJUSTMENT IN WATER RATES AND CHARGES  
February 14, 2012 at 6:30 p.m.  
Page 4

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

**Proposition 218**

2011 DEC 22 P 12:12

Property owners, as defined under Proposition 218, may respond to the proposed fees **in writing** prior to or during the public hearing. Consistent with the provisions of Proposition 218 and Government Code Section 53755, this notice has been mailed to all the record owners of affected property to the addresses as they appear on the latest equalized assessment roll and to all water service customers located on the affected parcels at the addresses to which the City customarily mails the billing statements. If you are a property owner as defined under Proposition 218 and object to the proposed fees as described in this Notice, you may file a written protest with the City at or before the time set for the public hearing. Protests can be mailed or personally delivered to the City Clerk as follows:

|          |   |            |  |
|----------|---|------------|--|
| By Mail: | City Clerk<br>City of Garden Grove<br>P.O. Box 3070<br>Garden Grove, CA 92842 | In person: | City Clerk<br>City of Garden Grove<br>11222 Acacia Parkway<br>Garden Grove, CA 92840 |
|----------|---|------------|--|

A valid protest **must** include:

1. The name of the record owner or owners of the property; and
2. Identification of the property by either assessor's parcel number or street address; and
3. A statement of protest ("I/we protest" will suffice); and
4. The original signature of the protesting owner or owners (photocopies will not be accepted).

Please note that each property owner will be counted as a single vote, regardless of the number of owners. If there are two record owners, both must sign the written protest. If there are more than two owners, the protest must be signed by a majority of the owners. Multiple protests returned for a single property will be disallowed and the City Clerk will only accept one protest per property.

If you have any questions regarding this Notice or the proposed fee adjustments, or would like even more detailed information, please call the City at (714) 741-5520.

NORA E. TARRANT  
11882 ROBERT LAKE - GARDEN GROVE

"I PROTEST" (TO ADJ. IN WATER RATES)

Nora E. Tarrant

Thorsen, Robert

17 of Dec 2011

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE  
2011 DEC 20 A 9:55

Public Hearing, Water Adjustment

I'm on Social Security or Fixed income. This coming year suppose to get a 3.6 raise, Last two years Nothing or about 69.00 Dollars a month. Help with the High Cost of Food - Gas - Elect - Phone & Heat - and medical Supplies To Name a few, Now you people want us people on Social Security to Pay more for Water which is High enough Now.

Stop with the Big Pay increases the Water Co gets and Retirement.

I get 24,000 a year.  
Sure take more From Me.

I'm all For Replacement of City of Garden Grove, Council Members, and a over Half of all Tax payer Money for CEO's etc.

You people on that City

2.

Council should be ashamed of  
yourselves, Always more in #  
By the way the Water H<sub>2</sub>O is  
not fit to drink.

Yours  
Robert W Thorsen

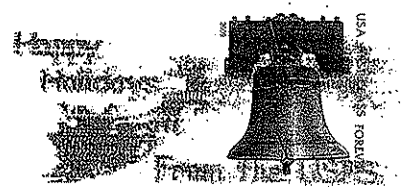
Adjintment of Water Rates  
Feb 14, 2012 - 6<sup>30</sup> PM.



Robert W Thorsen Sr  
11801 Clover Ln  
Garden Grove, CA 92841-2444

SANTA ANA CA 926

19 DEC 2011 PM 13:7

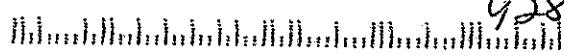


RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 DEC 20 A 9:55

City Clerk  
City of Garden Grove  
P.O. Box 3070  
Garden Grove Ca,  
92842

92842+3070



Ms. Maureen G. Gragnani  
5791 Ludlow Avenue  
Garden Grove, CA 92845-2014  
(714) 898-8968

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 JAN 11 A 11:00

January 10, 2012

City Clerk  
City of Garden Grove  
P.O. Box 3070  
Garden Grove, CA 92842

Dear City Clerk:

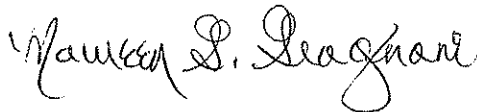
We protest the proposed **Ordinance authorizing future automatic adjustments in water rates and charges applicable to the City's Public Works Water Services Division to account for inflation and future increases or decreases in wholesale charges the City pays other agencies for water.**

We, Armando M. Tiscareno and Maureen G. Gragnani, own and reside at the property located at 5791 Ludlow Avenue, Garden Grove, CA 92845-2014.

Sincerely,



Armando M. Tiscareno



Maureen G. Gragnani

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 DEC 22 A 10: 17

**Proposition 218**

Property owners, as defined under Proposition 218, may respond to the proposed fees **in writing** prior to or during the public hearing. Consistent with the provisions of Proposition 218 and Government Code Section 53755, this notice has been mailed to all the record owners of affected property to the addresses as they appear on the latest equalized assessment roll and to all water service customers located on the affected parcels at the addresses to which the City customarily mails the billing statements. If you are a property owner as defined under Proposition 218 and object to the proposed fees as described in this Notice, you may file a written protest with the City at or before the time set for the public hearing. Protests can be mailed or personally delivered to the City Clerk as follows:

|          |   |            |  |
|----------|---|------------|--|
| By Mail: | City Clerk<br>City of Garden Grove<br>P.O. Box 3070<br>Garden Grove, CA 92842 | In person: | City Clerk<br>City of Garden Grove<br>11222 Acacia Parkway<br>Garden Grove, CA 92840 |
|----------|---|------------|--|

A valid protest **must** include:

1. The name of the record owner or owners of the property; and
2. Identification of the property by either assessor's parcel number or street address; and
3. A statement of protest ("I/we protest" will suffice); and
4. The original signature of the protesting owner or owners (photocopies will not be accepted).

Please note that each property owner will be counted as a single vote, regardless of the number of owners. If there are two record owners, both must sign the written protest. If there are more than two owners, the protest must be signed by a majority of the owners. Multiple protests returned for a single property will be disallowed and the City Clerk will only accept one protest per property.

If you have any questions regarding this Notice or the proposed fee adjustments, or would like even more detailed information, please call the City at (714) 741-5520.

21 Dec 2011  
1) Attached are copies of our real estate documents that show we are the owners of the 4 properties and the parcel numbers  
2) We protest and respectfully request you do not increase the fees and also do not make them automatic for 5 years

A. Duane Tonelli

A. DUANE TONELLI  
6452 SANTA YNEZ DRIVE  
HUNTINGTON BEACH, CA 92647

Carl L. Tonelli



# Shari L. Freidenrich, CPA

ORANGE COUNTY TREASURER-TAX COLLECTOR  
P.O. BOX 1438 • Santa Ana, CA 92702-1438  
625 N. Ross St., Bldg. 11, Room G58, Santa Ana  
Office Hours: 8:00 AM-4:45 PM Monday-Friday  
Phone Hours: 9:00 AM-4:45 PM (714) 834-3411  
Email: [ttcinfo@ttc.ocgov.com](mailto:ttcinfo@ttc.ocgov.com) • Website: <http://bos.ocgov.com/octaxbill>

## 2011-12 SECURED PROPERTY TAX BILL

For Fiscal Year Beginning July 1, 2011 and Ending June 30, 2012

0082427-0082427 STMT-----  
#BWNLBHV \*\*\*\*\* AUTO\*\*5-DIGIT 92647  
#1981 2304 2011 3#  
TONELLI, A DUANE TR  
6452 SANTA YNEZ DR  
HUNTINGTON BEACH CA 92647-6156

NOV 30 2011  
7:50 P

### ATTENTION

"Go Green Electronically" and pay your secured tax bill online at "no cost" using a checking or savings account (eCheck) at <http://bos.ocgov.com/octaxbill>. Sign up online for a reminder on your "Secured Tax Bill" at <http://bos.ocgov.com/taxreminder>

Don't pay a penalty. Make sure your mailed payment has a US Postmark on or prior to the due date.

Not happy with your assessed value, request an informal review from the Assessor at [www.ocgov.com/assessor](http://www.ocgov.com/assessor).

### PROPERTY LOCATION

12562 MORNINGSIDE AV GARDEN GROVE

### ASSESSED VALUES & EXEMPTIONS AS OF JANUARY 1, 2011

| DESCRIPTION                     | FULL VALUE     | COMPUTED TAX    |
|---------------------------------|----------------|-----------------|
| LAND                            | 194,196        |                 |
| IMPROVEMENTS - BUILDING         | 135,301        |                 |
| <b>TOTAL VALUES:</b>            | <b>329,497</b> | <b>5,449.24</b> |
| <b>TOTAL NET TAXABLE VALUE:</b> | <b>329,497</b> | <b>5,449.24</b> |

### OWNER OF RECORD AS OF 12/01/2011

TONELLI, A DUANE TR

| PARCEL NO. (APN) | TAX RATE (PER \$100) | 1st Installment DUE 1/1/11 | 2nd Installment DUE 2/1/12 | TO PAY BOTH INSTALLMENTS BY 12/12/11 |
|------------------|----------------------|----------------------------|----------------------------|--------------------------------------|
| 198-123-04       | 18-215               | \$ 2,724.62                | +                          | \$ 5,449.24                          |



# Shari L. Freidenrich, CPA

ORANGE COUNTY TREASURER-TAX COLLECTOR  
P.O. BOX 1438 • Santa Ana, CA 92702-1438  
625 N. Ross St., Bldg. 11, Room G58, Santa Ana  
Office Hours: 8:00 AM-4:45 PM Monday-Friday  
Phone Hours: 9:00 AM-4:45 PM (714) 834-3411  
Email: [ttcinfo@ttc.ocgov.com](mailto:ttcinfo@ttc.ocgov.com) • Website: <http://bos.ocgov.com/octaxbill>

## 2011-12 SECURED PROPERTY TAX BILL

For Fiscal Year Beginning July 1, 2011 and Ending June 30, 2012

0082426-0082426 STMT-----  
#BWNLBHV \*\*\*\*\* AUTO\*\*5-DIGIT 92647  
#1981 2227 2011 7#  
TONELLI, A DUANE TR  
6452 SANTA YNEZ DR  
HUNTINGTON BEACH CA 92647-6156

NOV 30 2011  
7:50 P

### ATTENTION

"Go Green Electronically" and pay your secured tax bill online at "no cost" using a checking or savings account (eCheck) at <http://bos.ocgov.com/octaxbill>. Sign up online for a reminder on your "Secured Tax Bill" at <http://bos.ocgov.com/taxreminder>

Don't pay a penalty. Make sure your mailed payment has a US Postmark on or prior to the due date.

Not happy with your assessed value, request an informal review from the Assessor at [www.ocgov.com/assessor](http://www.ocgov.com/assessor).

### PROPERTY LOCATION

12561 MORNINGSIDE AV GARDEN GROVE

### ASSESSED VALUES & EXEMPTIONS AS OF JANUARY 1, 2011

| DESCRIPTION                     | FULL VALUE     | COMPUTED TAX    |
|---------------------------------|----------------|-----------------|
| LAND                            | 203,033        |                 |
| IMPROVEMENTS - BUILDING         | 135,301        |                 |
| <b>TOTAL VALUES:</b>            | <b>338,334</b> | <b>5,548.22</b> |
| <b>TOTAL NET TAXABLE VALUE:</b> | <b>338,334</b> | <b>5,548.22</b> |

### OWNER OF RECORD AS OF 12/01/2011

TONELLI, A DUANE TR

| PARCEL NO. (APN) | TAX RATE (PER \$100) | 1st Installment DUE 1/1/11 | 2nd Installment DUE 2/1/12 | TO PAY BOTH INSTALLMENTS BY 12/12/11 |
|------------------|----------------------|----------------------------|----------------------------|--------------------------------------|
| 198-122-27       | 18-215               | \$ 2,774.11                | +                          | \$ 5,548.22                          |



# Shari L. Freidenrich, CPA

ORANGE COUNTY TREASURER-TAX COLLECTOR

P.O. BOX 1438 • Santa Ana, CA 92702-1438

625 N. Ross St., Bldg. 11, Room G58, Santa Ana

Office Hours: 8:00 AM-4:45 PM Monday-Friday

Phone Hours: 9:00 AM-4:45 PM (714) 834-3411

Email: [ttcinfo@ttc.ocgov.com](mailto:ttcinfo@ttc.ocgov.com) • Website: <http://bos.ocgov.com/octaxbill>

## 2011-12 SECURED PROPERTY TAX BILL

For Fiscal Year Beginning July 1, 2011 and Ending June 30, 2012

0082422-0082422 STMT-----

#BWNLBHV \*\*\*\*\*AUTO\*\*5-DIGIT 92647

#1005 6104 2011 8#



TONELLI, A DUANE TR

6452 SANTA YNEZ DR

HUNTINGTON BEACH CA 92647-6156

NOV 30 2011  
7501

OWNER OF RECORD AS OF 12/01 AM, JANUARY 1, 2011

TONELLI, A DUANE TR

### ATTENTION

"Go Green Electronically" and pay your secured tax bill online at "no cost" using a checking or savings account (eCheck) at <http://bos.ocgov.com/octaxbill>. Sign up online for a reminder on your "Secured Tax Bill" at <http://bos.ocgov.com/taxreminder>

Don't pay a penalty. Make sure your mailed payment has a US Postmark on or prior to the due date.

Not happy with your assessed value, request an informal review from the Assessor at [www.ocgov.com/assessor](http://www.ocgov.com/assessor).

### PROPERTY LOCATION

11561 STUART DR GARDEN GROVE

### ASSESSED VALUES & EXEMPTIONS AS OF JANUARY 1, 2011

| DESCRIPTION             | FULL VALUE | COMPUTED TAX |
|-------------------------|------------|--------------|
| LAND                    | 73,465     |              |
| IMPROVEMENTS - BUILDING | 184,774    |              |

TOTAL VALUES: 258,239 6,388.86

TOTAL NET TAXABLE VALUE: 258,239 6,388.86

PARCEL NO. (APN) 100-561-04

TAX RATE AREA 18-046

1st Installment DUE 11/11 \$ 3,194.43

2nd Installment DUE 2/1/12 \$ 3,194.43

TO PAY BOTH INSTALLMENTS BY 12/12/11 = \$6,388.86

### IMPORTANT MESSAGES

| TAX TYPE | SERVICE AGENCY  | YOUR TAX DISTRIBUTION RATE | BASE    | AMOUNT = RATE VALUE |
|----------|-----------------|----------------------------|---------|---------------------|
| A1       | BASIC LEVY RATE | 1.00000                    | 258,239 | 2,582.39            |



# Shari L. Freidenrich, CPA

ORANGE COUNTY TREASURER-TAX COLLECTOR

P.O. BOX 1438 • Santa Ana, CA 92702-1438

625 N. Ross St., Bldg. 11, Room G53, Santa Ana

Office Hours: 8:00 AM-4:45 PM Monday-Friday

Phone Hours: 9:00 AM-4:45 PM (714) 834-3411

Email: [ttcinfo@ttc.ocgov.com](mailto:ttcinfo@ttc.ocgov.com) • Website: <http://bos.ocgov.com/octaxbill>

## 2011-12 SECURED PROPERTY TAX BILL

For Fiscal Year Beginning July 1, 2011 and Ending June 30, 2012

0082423-0082423 STMT-----

#BWNLBHV \*\*\*\*\*AUTO\*\*5-DIGIT 92647

#1005 6303 2011 7#



TONELLI, A DUANE TR

6452 SANTA YNEZ DR

HUNTINGTON BEACH CA 92647-6156

NOV 30 2011  
7501

OWNER OF RECORD AS OF 12/01 AM, JANUARY 1, 2011

TONELLI, A DUANE TR

### ATTENTION

"Go Green Electronically" and pay your secured tax bill online at "no cost" using a checking or savings account (eCheck) at <http://bos.ocgov.com/octaxbill>. Sign up online for a reminder on your "Secured Tax Bill" at <http://bos.ocgov.com/taxreminder>

Don't pay a penalty. Make sure your mailed payment has a US Postmark on or prior to the due date.

Not happy with your assessed value, request an informal review from the Assessor at [www.ocgov.com/assessor](http://www.ocgov.com/assessor).

### PROPERTY LOCATION

11552 STUART DR GARDEN GROVE

### ASSESSED VALUES & EXEMPTIONS AS OF JANUARY 1, 2011

| DESCRIPTION             | FULL VALUE | COMPUTED TAX |
|-------------------------|------------|--------------|
| LAND                    | 73,465     |              |
| IMPROVEMENTS - BUILDING | 184,064    |              |

TOTAL VALUES: 257,529 6,380.90

TOTAL NET TAXABLE VALUE: 257,529 6,380.90

PARCEL NO. (APN) 100-563-03

TAX RATE AREA 18-046

1st Installment DUE 11/11 \$ 3,190.45

2nd Installment DUE 2/1/12 \$ 3,190.45

TO PAY BOTH INSTALLMENTS BY 12/12/11 = \$6,380.90

### IMPORTANT MESSAGES

| TAX TYPE | SERVICE AGENCY  | YOUR TAX DISTRIBUTION RATE | BASE    | AMOUNT = RATE VALUE |
|----------|-----------------|----------------------------|---------|---------------------|
| A1       | BASIC LEVY RATE | 1.00000                    | 257,529 | 2,575.29            |



Letter of Protest

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 DEC 22 A 10: 18

Owners: Thanh Tran, Hannah Nguyen

Property address: 12993 Santor Ct.  
Garden Grove, CA 92840

We strongly **protest** the proposed ordinance authorizing future automatic adjustments in sewer rates and charges to account for inflation.

We also strongly **protest** the proposed ordinance authorizing future automatic adjustments in water rates and charges applicable to the city's public works water services division to account for inflation and future increases in wholesale charges the city pays other agencies for water.

Thanh Tran



Hannah Nguyen





Widdicombe Enterprises, Inc.  
dba McDonald's  
10900 Katella Ave.  
Anaheim/Garden Grove, CA 92804-6134

RECEIVED  
CITY OF GARDEN GROVE  
CITY CLERK'S OFFICE

2011 JAN -3 A 10: 43

12/27/11

Dear "City of Garden Grove"

I protest the proposed water and sewer rate increase. It was only a few years ago that my water bills at McDonald's were less than \$200 bimonthly. Now the average is \$650 to \$750. I cannot even believe that the city is going to have yet another rate increase. Between increases in both water and sewer charges it has become a huge burden on commercial property owners in the city of Garden Grove.

In addition to protesting the increase, it is time to readjust the commercial 1-6 rates for sewage. Why, for instance, is the hotel rate \$252.32 maximum with hundreds of toilets and sinks yet my rate with 2-3 toilets and a urinal is approximately the same rate? Also, restaurants located inside of hotels pay absolutely no sewer fees.

The matter needs to be addressed. I suggest the Chamber of Commerce be involved.

Patti Widdicombe

McDonald's Owner/Operator

McDonald's #52  
42542 Harbor Blvd.  
Garden Grove, CA 92840-3836

McDonald's #11089  
10900 Katella Ave.  
Garden Grove, CA 92804-6134

McDonald's #2817  
12051 Valley View Street  
Garden Grove, CA 92845

McDonald's #24672  
11171 Garden Grove Blvd.  
Garden Grove, CA 92840

McDonald's #4638  
9845 Chapman Ave.  
Garden Grove, CA 92841-2710

CC: Honorable Mayor W. Dalton