

City of Garden Grove
WEEKLY CITY MANAGER'S MEMO
November 10, 2016

TO: Honorable Mayor and City Council FROM: Scott C. Stiles, City Manager
Members

I. DEPARTMENT ITEMS

A. AN ASSESSMENT OF HOMELESS SERVICES IN ORANGE COUNTY

An assessment of homeless services in Orange County was presented by Susan Price, Orange County's Director of Care Coordination, for your information.

B. MAIN STREET - VEHICLE PARKING DISTRICT

A PowerPoint presentation was presented to the Main Street Commission regarding history and general information on the City's Vehicle Parking District for Main Street.

• OTHER ITEMS

- NEWSPAPER ARTICLES

Copies of the local newspaper articles are attached for your information.

- MISCELLANEOUS ITEMS


Items of interest are included.



SCOTT C. STILES
City Manager

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To: Honorable Mayor and City Council Members From: Scott C. Stiles 
Dept: Dept: City Manager
Subject: AN ASSESSMENT OF HOMELESS SERVICES IN ORANGE COUNTY Date: November 10, 2016

Susan Price, Orange County's new Director of Care Coordination, recently made a presentation to the OC Board of Supervisors regarding "An Assessment of Homeless Services in Orange County." The presentation generally was her observations after 100 days in her new role. You can find her recommendations on pages 8-16 of the attached report. The Orange County City Managers' Association has also been engaged with Ms. Price, and the ACC-OC Homeless Task Force, to which Councilman Phat Bui and I have been appointed as representatives for the City of Garden Grove. As observed by the OCCMA, there are some takeaways for cities:

- *The ACC-OC will be relied upon to engage cities more directly. Heather Stratman, Executive Director, ACC-OC, has been very involved in this approach.*
- *Ms. Price has proposed that homelessness be addressed more sub-regionally than countywide, as each city might have approaches that work best for its communities/regions versus all of Orange County. She has identified three regions (see numbered page 31 of the attached document).*
- *The County will seek to address homelessness as a partner with us.*
- *In part to that end, suggested approaches in at least our Central OC region could include:*

What can the cities in the Planning Areas do collaboratively?

- *Have/fund a coordinated team of social services workers for street outreach funneling into Coordinated Entry.*
- *Provide a consistent law enforcement response across jurisdictions to living in cars, transit stations, beaches, parks, city facilities.*

- *Agree on principles to avoid "body dumps" of homeless individuals to a different jurisdiction.*
- *Provide \$\$ for resources to remain housed, deposits, first month's rent (some agency would likely have to manage this, however).*
- *Each city could improve upon/make a commitment to one or two things different from the other cities in the region: Transitional housing, PSH, job training & job placement, hosting an MSC, rapid-rehousing, landlord education, housing navigators, housing for seniors or vets, housing for single-parent families, hosting medical/dental services, more.*

Where can the County best help?

- *Making sure that we can easily know what housing is available at any one moment.*
 - *Have a track record of excellence for, as an example, the Kraemer facility (as a multi-services center) and any county PSH (makes PSH siting decisions easier when you have something great to point to).*
 - *Support and have a track record of excellence for OC Coordinated Entry and the overall countywide Continuum of Care, including seeking and maintaining high levels of Federal and State dollars.*
 - *Great data and data system that all can share.*
 - *Bring us all together (planning area cities, County, service providers, advocates) in a regular, formal, useful structure.*
 - *Setting up and staffing an urgent, 24/7 mental health care services location.*
-
- *Training and education for Planning Areas' social services teams.*

Much difficult work will be required to make an impact. Further updates will be forthcoming as information is made available. This memorandum is for informational purposes only. No action of the City Council is required. Please contact me if you have questions about the report.

SCS:scs



An Assessment of Homeless Services in Orange County

PRESENTED BY SUSAN PRICE
DIRECTOR OF CARE COORDINATION
COUNTY EXECUTIVE OFFICE

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EXECUTIVE SUMMARY

Orange County represents a complex jurisdiction of interconnected systems impacted directly or indirectly by homelessness. Health care, criminal justice, child welfare, public transportation, economic and social, legislative and political systems all intersect with homelessness, with significant impacts in our local communities. This report represents a preliminary assessment of the key systems in place, with recommendations for next steps to provide the basis for an effective response to homelessness within Orange County. The solutions required are as diverse as the situation of homelessness is complex; it is a regional issue that requires strong collaboration, coordination, and leveraging of diverse resources.

There are opportunities within the County organization, each of the 34 Cities and within the broader community. Leadership, creativity and talent exists throughout our community, within private business, universities, philanthropies, professional and civic organizations and faith-based sectors. I am committed to this work and will seek investments and contributions from every stakeholder in the County as we work together to alleviate the crisis of homelessness in Orange County.

Regionally and across the state, our communities have experienced a visible increase in street homelessness, substance abuse, and a rise in petty crimes during the last 24 months. Law enforcement agencies and homeless service providers have increased alignment in an effort to proactively respond to exponentially rising calls for service to both systems to mitigate impacts locally. Although anecdotal, this notable increase may be attributed to legislative impacts from the realignment of state prison populations (AB 109) and Proposition 47, which reclassified nonviolent felonies as misdemeanors. However, it is important to acknowledge that there are many tributaries to homelessness.

The next required biennial Point In Time Count, scheduled for Saturday, January 28, 2017, is expected to confirm this increase. The Point In Time Count process also provides important opportunities for outreach to homeless people, education for community volunteers and engagement with cities and service providers to work collaboratively on this essential project, which is funded by the Federal Department of Housing and Urban Development (HUD).

A HUD competitive grant program overseen by a system known as the Continuum of Care is the primary resource for assisting those without permanent housing in Orange County. The intent is to provide transitional and permanent homes within a broader system of interconnected resources to prevent and end homelessness. OC Community Resources (OCCR) is the lead agency for the Orange County Continuum of Care. In 2009, the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act created a Continuum of Care governance structure to facilitate a coordinated response to the crisis of homelessness. In Orange County, the Continuum of Care has been overseen by a public/private partnership, creating an imbalance in lead responsibilities for the CoC. The leadership, accountability and oversight for the homeless services system of care has eroded during this period of HEARTH Act implementation. There is a tremendous amount of planning, development, system design and policy work ahead to fashion a new structure that properly aligns these component parts to maximize system effectiveness and strategic planning efforts to better serve the County of Orange well into the future. Among the recommendations later in the report is a comprehensive redesign of the Continuum of Care governance structure in Orange County to maximize system effectiveness and strategic planning efforts.

Key Findings

- Orange County has a large and diverse population, where services, housing availability and affordability, and other resource barriers exist due to a lack of regional and localized coordination.
- Countywide resource coordination is fragmented and not easily navigated by those experiencing homelessness.

- Committed stakeholders are not working across sectors and jurisdictions to produce shared outcomes.
- Specialized residential treatment facilities for acute mental health as well as detoxification units for substance abuse are limited in scope and unable to meet current needs.
- Legislative changes within the Criminal Justice/Corrections, health care and Continuum of Care systems have not been fully integrated and matched with the necessary resource development to effectively address needs.
- Homeless Information Management System (HMIS) Software used by the Continuum of Care to manage information and services is unable to meet the basic functional requirements of HUD, including identifying daily shelter bed availability for outreach teams, supporting virtual coordination of services and monitoring duplication of efforts.
- The existing inventory of emergency shelter, transitional housing and permanent housing resources is insufficient to meet current needs in the County.
- Of emergency shelter resources, 71% are for families, single mothers or pregnant women. The County of Orange has built a safety net for homeless females with children, and there are fewer resources for single men and women who are chronically homeless.

Recommendations

- Enhance the Continuum of Care system by hiring a manager to improve operational focus, restructuring the Continuum's governance including the Commission to End Homelessness, replace underperforming client management software, and improve system navigation to identify more successful options and plan for Unified Funding Agency designation.
- Improve regional coordination by creating Service Planning Areas for North, Central and South Orange County, engage in more regional outreach, formalize protocols across the county for responding to encampments and expand engagement and coordination with cities.
- Develop systemic navigation of services by diversifying the portfolio of resources available, address food insecurity by adopting a Restaurant Meals Program, implement a Social Security Administration program to increase access to financial assistance for homeless adults, enhance Animal Care services and promote an increase in monthly income and earning capacity.
- Increase emergency shelter, transitional and permanent housing solutions by adding emergency shelter and bridge housing beds, target assistance to homeless veterans, increase the effectiveness of available affordable housing resources, secure funding to allow continued funding of transitional housing, and encourage increased development of affordable housing units and options.
- Collaborate with partners to improve outcomes by implementing recommendations from the Stepping Up Initiative and the Whole Person Care Initiative, and develop intra-County departmental workgroups to manage specialized initiatives.

The Civic Center area has become the epicenter of the regional homeless crisis in Orange County; however, it is not the only location where homeless issues persist. Regional collaboration between County, City and community-based resources is imperative in providing solution-based approaches that successfully address homelessness. The County can partner with and facilitate the work of the 34 cities within the County through the implementation of regional Service Planning Areas.

Homelessness as a regional issue impacts all aspects of our economic and social fabric and can only be effectively addressed collectively. Because the County system of care is large and diverse, the County can act as a convener, which will be critical to ensure resources are having the maximum intended impact. There is no one solution nor one person who can affect this level of system response and transformation;

however, many of the ingredients to achieve the results we seek are present for our combined efforts and engagement in targeted strategies.

We have seen several successes recently to provide more options to connect those without permanent housing to the many services offered by the County. The Board of Supervisors approved development of Orange County's first multi-service center in Anaheim with financial assistance from the cities of Fullerton, Anaheim and Brea. The city councils of Anaheim, Brea, Buena Park, Fullerton, Orange and Placentia adopted resolutions in support. The center is expected to open next year. In addition to the County's cold-weather armory shelter program, in the cities of Fullerton and Santa Ana, the Board of Supervisors this month authorized the opening of The Courtyard, a transitional center at the former Santa Ana Transit Terminal. The former terminal, which the County purchased in June, was used this past winter to shelter those without permanent housing in the Civic Center from seasonal rains.

Thanks go to the Orange County Board of Supervisors for its leadership, and in particular Supervisor Andrew Do for his vision in articulating the need for the position of Director of Care Coordination. There really is no more effective way to respond to the complexities of homelessness than working across all of the dynamic systems within the County of Orange. We have reached a tipping point, whereby stakeholders are registering their concerns and their optimism in response to issues, but also because of the high-profile nature of this new position. It is this energy that fuels our momentum, each and every day, to respond to homelessness in new and creative ways.

Department directors across the County and their leadership teams and staff also must be acknowledged for their responsiveness and for their accommodation while the County transitions to a more coordinated approach to homelessness. There are so many positive and productive things happening in the County of Orange. I don't believe our system is broken; I do believe we need to be more intentional in our efforts, coordinate and leverage our resources better, and work in collective ways with the cities and community-based organizations to achieve the results that we seek.

The greatest asset in Orange County is the dedication and perseverance of the people doing this work, who are to be commended for their resilience and passion to solve homelessness. Overwhelmingly, these stakeholders have welcomed this new role and there is a sense of optimism that together, Orange County will become sustainable for all.

Susan Price, MSW

Director of Care Coordination

GLOSSARY

Chronically Homeless (Statutory Definition)

Chronically homeless is defined as an individual or family that is homeless and resides in a place not meant for human habitation, a safe haven or in an emergency shelter, and has been homeless and residing in such a place for at least one year or on at least four separate occasions in the last three years. The definition also requires that the individual or family has a head of household with a diagnosable substance use disorder, serious mental illness, developmental disability, post-traumatic stress disorder, cognitive impairments resulting from a brain injury, or chronic physical illness or disability.

Continuum of Care (CoC)

Continuum of Care describes the annual competitive funding application process to the Federal Department of Housing and Urban Development (HUD), including all of the resources within a jurisdiction that provide services and housing to homeless populations, and/or the progression from street homelessness to stable permanent housing. Components include prevention, street outreach, a Coordinated Entry System (see below), emergency shelter, transitional housing and permanent housing placement through rapid rehousing and permanent supportive housing.

Coordinated Entry System (CES)

Coordinated entry is a process developed to ensure that all people experiencing a housing crisis have fair and equal access and are quickly identified, assessed, referred and connected to housing and assistance based on their needs. The Coordinated Entry System allows resources to be better matched with individuals' needs.

Homeless (Statutory Definition)

The definition of homelessness contains four categories, including: (1) Individuals and families who lack a fixed, regular, and adequate nighttime residence, as defined; (2) individuals and families who will imminently lose their primary nighttime residence; (3) unaccompanied youth and families with children and youth who are defined as homeless under other federal statutes who do not otherwise qualify as homeless under this definition; and (4) individuals and families who are fleeing, or are attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions that relate to violence against the individual or a family member.

Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act

The HEARTH Act amended and reauthorized the McKinney-Vento Homeless Assistance Act with substantial changes, including consolidating HUD's competitive grant programs and amending HUD's definition of homelessness and chronic homelessness. The HEARTH Act details the requirements for CoC governance, CoC planning requirements, CES, utilization of HMIS for evaluation of system performance, and Unified Funding Agency designation.

Homeless Management Information System (HMIS)

The Homeless Management Information System (HMIS) is a software system used to collect client-level data and information on the provisions of housing and services to homeless individuals and families and persons at risk of homelessness. Each Continuum of Care is responsible for selecting an HMIS software solution that complies with HUD's data collection, management and reporting standards. HUD funds HMIS programs and requires Continuum of Care funded agencies to participate in order to track bed and unit occupancy, service utilization, submit performance and outcomes reports semi-annually.

Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT)

This acuity tool is used within the Coordinated Entry System to target available resources to those in the greatest need, including those with frequent use of emergency medical services and those with dual diagnosis and tri-morbidity profiles. The VI-SPDAT defines tri-morbidity as co-occurring psychiatric, substance abuse and chronic medical conditions.

KEY FINDINGS

There are many resources available along the pathway to self-sufficiency; however, it is critically important to deploy resources in a systematic manner to have the greatest success. Those experiencing homelessness generally have faced tremendous barriers and rejection in successfully obtaining resources. The system of care must respond by re-creating how services are navigated to enhance places where people can access the system, assure small successes along the pathway to encourage continued participation with the outcome of stabilized housing, and increase income and improve overall health.

Below is brief synopsis of some key findings regarding services across Orange County geographically, with the jurisdiction of the County of Orange and specific to Orange County's Continuum of Care. More information about homelessness in Orange County can be found on page 17.

Findings Across Orange County
<ul style="list-style-type: none">• Orange County has a large and diverse population, where services, housing availability and affordability, and other resource barriers exist due to lack of regional and localized coordination.• Countywide resource coordination is fragmented and not easily navigated by those experiencing homelessness.• Committed stakeholders are not working across sectors and jurisdictions to produce shared outcomes.
Findings Specific to County Government
<ul style="list-style-type: none">• Specialized residential treatment facilities for acute mental health as well as detoxification units for substance abuse are limited in scope and unable to meet current needs.• Legislative changes within the Criminal Justice/Corrections, health care and Continuum of Care systems have not been fully integrated and matched with necessary resource development to effectively address need.
Findings Specific to OC's Continuum of Care
<ul style="list-style-type: none">• HMIS software utilized by the Continuum of Care is not able to meet the basic functional requirements of HUD for Coordinated Entry System implementation, including identifying daily shelter bed availability for outreach teams, supporting virtual coordination of services and monitoring duplication of efforts.• The existing inventory of emergency shelter, transitional housing and permanent housing resources is insufficient to meet current needs in the County.• Of emergency shelter resources, 71% are for families, single mothers or pregnant women. The County of Orange has built a safety net for homeless females with children, and there are few resources for single men and women who are chronically homeless.

RECOMMENDATIONS

To effectively end the cycle of homelessness for those in Orange County, the system of care must operate constructively by allowing people to move forward with swift yet incremental progress, and by ensuring dignity and respect for the needs of this most vulnerable population. The system response must consider both the rights and responsibilities of homeless people. At this critical juncture, the strategies must contain both immediate remedies related to basic needs and a longer range pathway with targeted resources to facilitate permanent housing.

Below is brief synopsis of key recommendations for improving the existing system to enhance successful outcomes for those experiencing homelessness and to better target the various public and private resources aimed to assist this population.

<p>Enhance the Continuum of Care System</p> <ul style="list-style-type: none"> • Hire a Continuum of Care Manager to improve operational focus • Re-structure Continuum of Care governance: CoC Board and the Commission to End Homelessness • Change Homeless Management Information System software in 2017 • Build additional system capacity and technical assistance • Mapping for System Navigation • Promote data informed decisions and focus on system performance • Plan for Unified Funding Agency status
<p>Improve Regional System Coordination</p> <ul style="list-style-type: none"> • Operationalize Service Planning Areas for North, Central and South County • Engage in regional county outreach • Formalize countywide encampment response protocols • Expand engagement and coordination opportunities with cities
<p>Develop Systemic Navigation of Services</p> <ul style="list-style-type: none"> • Diversify portfolio of resource options/expand the toolbox • Address food insecurity by adopting and implementing the Restaurant Meals Program • Promote an increase in monthly income/earning capacity • Implement the SOAR – SSI Advocacy Program • Enhance Animal Care services
<p>Emergency Shelter, Transitional and Permanent Housing Solutions</p> <ul style="list-style-type: none"> • Increase Emergency Shelter/Bridge Housing beds to meet regional needs • End veterans homelessness in Orange County • Increase effectiveness of PHA affordable housing resources • Target resources to improve housing navigation • Secure funding for continuance of de-funded transitional housing • Generate more affordable housing development
<p>Countywide Collaboration/ System Integration Focus Areas</p> <ul style="list-style-type: none"> • Stepping Up Initiative – Sheriff Department • Whole Person Care Initiative – Health Care Agency • County Executive Office • Intra-County Departmental workgroups

Enhance the Continuum of Care System

The County must lead the Continuum of Care because the County is ultimately responsible to its constituency, ensuring that it is staffed appropriately, that the governance structure of both the Continuum of Care and the Commission to End Homelessness are high functioning and the data system supports the implementation of data-driven decision making.

Hire a Continuum of Care Manager to Improve Operational Focus

OC Community Resources (OCCR) is hiring a Continuum of Care Manager to take the lead with the HUD Continuum of Care programs, including the Continuum of Care Board, annual grant process, liaison with HUD and its funded projects, and direct client service coordination from outreach to housing. This position will also take lead on monitoring system coordination with Continuum of Care agencies/projects, utilization and performance with all providers, providing technical assistance, and responding to countywide constituent inquiries regarding access points for service. The recruitment is underway and the application period closed October 3, 2016.

Additional support staffing is recommended for system coordination, technical assistance, data and performance management. Currently, both 2-1-1 Orange County (211OC) and OCCR acknowledge that they do not have the existing staff resources to manage the volume of Continuum of Care responsibilities effectively.

Re-Structure Continuum of Care Governance: CoC Board and Commission to End Homelessness

The Commission to End Homelessness (Commission) initially created as an oversight body for the Ten-Year Plan to End Homelessness, also became the Continuum of Care Board to comply with the HEARTH Act. This dual role for the Commission must be re-evaluated and restructured to align with the requisite expertise of its membership and to better meet operational and functional requirements for the Continuum of Care system. At its meeting on September 23, 2016, the Commission discussed this item and an ad-hoc committee will be convened to define the roles and functional needs for the Continuum of Care Board. This re-evaluation will ensure a solid Continuum of Care governance structure to promote system-wide operational effectiveness, performance improvements and improve the Continuum of Care's response to local objectives. Additionally, the Commission may better serve Orange County by maintaining a broader regional perspective related to policy, system integration and transformation, affordable housing development and diverse community engagement.

Change Homeless Management Information System software in 2017

The Orange County Continuum of Care system needs to change its HMIS software/vendor to facilitate the rebuilding of this system of care. In so doing, the existing beds will be better coordinated, prioritized for those who are homeless by HUD definition, and the Continuum of Care will begin to see forward momentum. The success of our overall efforts is built upon the HMIS platform; the Continuum of Care-funded agencies, by informal poll, unanimously agreed with this recommendation.

Build Additional System Capacity and Technical Assistance

Technical assistance, in-service trainings and cross-sector engagement strategies are key to promote systemic approaches in response to homelessness. Continuum of Care performance training is imperative to ensure system wide navigation of available resources is navigated efficiently to produce and sustain better outcomes as a system of care.

Mapping for System Navigation

The network of Continuum of Care providers must have a clear understanding of how the system of care flows. Street outreach teams know where the beds are available on any given day and that the residential programs provide linkages to self-sustaining income and benefits, remove barriers to housing and navigate with the client until they are permanently stable in housing. The resource toolbox, including the Homeward Bound family reunification program, emergency motel vouchers, move-in deposit assistance and transportation assistance should be uniformly available to providers regionally to ensure gaps in services are navigated by providers, rather than those experiencing homelessness.

Promote Data Informed Decisions and Focus on System Performance

Quarterly data reports to Continuum of Care and Emergency Solutions Grant (ESG) funded agencies and system performance reporting biannually, aligned with technical assistance, will promote greater visibility for outcome and performance data. 211OC was approved by the Commission to submit an HMIS expansion grant with reallocated CoC funds equal to \$150,000, as part of the 2016 Continuum of Care competitive application. This additional funding will ensure Continuum of Care-funded agencies have greater access to performance data throughout the year, and support software transition.

Plan for Unified Funding Agency Status

Becoming a Unified Funding Agency (UFA) should be a long term goal for the Orange County Continuum of Care. The Continuum of Care Board should evaluate the benefits of this designation and make progress that incrementally leads to this designation. This change in structure would require the County to contract directly with HUD for the full Continuum of Care annual award and subcontract each of the service activities to the nonprofits that operate on behalf of the jurisdiction to meet the needs of homeless people. UFA designation ensures that system-wide decisions align with the vision of the lead agency, on behalf of all projects in the system, as vetted by the local Continuum of Care Board.

Improve Regional System Coordination

Orange County spans 799 square miles, comprised of 34 cities and large areas of unincorporated land under County jurisdiction. Eight cities have populations greater than 100,000, with more than half of cities with populations of 65,000 or fewer. County departmental resources are deployed in a manner to reach every segment of the County; however, there are opportunities to cross-pollinate County departmental services with community-based services, particularly within the smaller cities.

Operationalize Service Planning Areas for North, Central and South County

Several County departments have offices or staff deployed throughout the county, which provide a nexus with community based organizations for shared / mutual clientele, including:

- Sheriff – Homeless Liaison Officers positioned throughout the county
- Social Service Agency – 15 Family Resource Centers
- Probation offices for youth and adults
- Health Care Agency – clinical staff working with 12 municipal law enforcement agencies

Orange County is a diverse geographic area; therefore resource coordination must be implemented and targeted within designated Service Planning Areas (SPAs) to improve localized responses and investments within North, Central and South County sectors.

The Coordinated Entry System (CES) and HMIS should also operate in a delineated regional manner to support resource alignments by geographic sectors. Homeless people should be stabilized in the region where they originated, in an effort to strengthen their safety net resources and improve housing retention and stability.

Engage in Regional County Outreach

The Health Care Agency, its Behavioral Health Outreach and Engagement unit facilitates countywide street outreach network services and CES housing linkages, including support for OC Cities law enforcement homeless liaison teams. HCA is the only County Department that employs outreach staff and can facilitate CES placements for those identified and prioritized in the Whole Person Care Initiative, a strategy already in development and with the Stepping Up Initiative.

Formalize Countywide Encampment Response Protocols

Several County departments play key roles in the mitigation of street homelessness. Public Works and Parks are responsible for County public land maintenance. Law enforcement and street outreach services play a key role in providing both accountability in public spaces and linkages to resources for those experiencing homelessness. The Cities of Santa Ana, Orange, Anaheim and Fullerton are adjacent to flood control channels for the Santa Ana River corridor, and share MOU agreements with the County for response along the Santa Ana River and 380 miles of flood control channels. County Counsel plays an important role in the development of a comprehensive response to homelessness as well. Regular inter-jurisdictional meetings are planned, in an effort to coordinate a more effective response to homeless encampments in areas that are, in many cases, non-public spaces used for the maintenance of flood control infrastructure for the region.

Expand Engagement and Coordination Opportunities with Cities

The County, through the Director of Care Coordination, will expand engagement across Orange County, working with cities to strengthen regional capacity and foster integration in the following ways:

- Engage Cities for participation in the January 2017 Point In Time Count process.
- Collaborate with Housing Authorities and entitlement cities (ESG, HOME and CDBG).
- Facilitate inter-jurisdictional street outreach responses to hot spot locations.
- Convene a summit of city leadership on a regional homeless strategy through the Association of California Cities – Orange County.
- Integrate multi-city investments to a “solutions without borders” approach.
- Engage diverse stakeholders such as United Way, OC Community Foundation, Hilton Foundation, Community Solutions, housing developers, the Apartment Association of Orange County, universities, businesses and neighborhood associations to contribute to solutions.
- Create opportunities for development of affordable housing units across Orange County.

Develop Systemic Navigation of Services

There is a tremendous amount of resources operating within Orange County in both public and private sectors. It is both a goal and a priority to improve access, streamline service delivery, leverage agency resources and align efforts to increase successful housing placements that prioritize eligible homeless people.

Diversify Portfolio of Resource Options/Expand the Toolbox

Many homeless people have lost or had stolen their identification cards or birth certificates, which pose barriers to self-sufficiency. Processes for mainstream benefits are complicated with multiple forms and steps to obtain and retain benefits, often requiring these documents to secure resources.

- **Document Readiness** – Assembly Bill 1733 requires each local registrar of births or County Recorder to provide, without fee, a certified copy of a record of live birth to any person who can verify his or her status as a homeless person. The bill also authorizes the Department of Motor Vehicles to issue, without a fee, an original or replacement identification card to a person who can verify his or her status as a homeless person.
- **Legal Barriers** – Resources currently available include criminal record expungement, Legal Aid services, OC Bar Foundation pro-bono work, tenant rights, child support and assistance from the Orange County Collaborative Courts.
- **Prevention/Diversion** – These programs include assistance with Corrections, mental health, and substance abuse, targeting at-risk populations that could benefit from utility or gap rental assistance and/or move-in deposit assistance.
- **Homeward Bound Program** – This program is designed to help reunite homeless persons with extended family willing and able to provide ongoing social support to help them regain self-sufficiency. A homeless individual may be provided with a bus, train or plane ticket to make this reunification possible. This is a great program for homeless people who may have thought their families would not help them, and for families that may have been searching for a loved one who was unreachable due to homeless status.
- **Health Care Agency resources** for behavioral health, substance abuse treatment services and public health interventions are part of a vast system of resources that may be difficult to navigate without assistance, to understand what is available and how to access it.
- **Veterans Administration** – SSVF and VASH, VA center in Santa Ana, CoC housing for veterans who were other than honorably or dishonorably discharged.

Address Food Insecurity by Adopting and Implementing the Restaurant Meals Program

Implement the Restaurant Meals Program, which may increase applications for CalFresh while promoting access to healthier options and potential prevention of food-borne illnesses related to compromised access and storage of food supplies. Implementation, led by Social Service Agency (SSA) and recommended by Waste Not OC, is informed by the lessons learned from both San Diego and Los Angeles County programs which are currently operating successfully. The Restaurant Meals Program is recommended as one additional step in the process for homeless people to regain linkages to mainstream benefits along the pathway to self-reliance.

Promote an Increase in Monthly Income/Earning Capacity

Workforce development programs, Goodwill employment placement, vocational training programs and social enterprise opportunities should be made accessible and implemented with emphasis for serving homeless populations.

Systematic access and connections are needed to mainstream benefits, employment/vocational strategies, social enterprise models and SSI disability advocacy for clients eligible for disability payments yet unable to navigate the disability application process.

Implement the SOAR – SSI Advocacy Program

SSA and Child Support Services contract with an SSI outreach consultant group. However, the SSI/SSDI Outreach, Access, and Recovery (SOAR) program has not been implemented in Orange County to date. SOAR provides training for existing staff to increase access to the disability income benefit programs administered by the Social Security Administration for eligible adults who are experiencing or at risk of homelessness and have a mental illness, medical impairment, and/or a co-occurring substance use disorder.

Enhance Animal Care Services

Low-cost vouchers for spay/neuter, vaccinations and pet food/supplies, as well as providing options such as community service hours for those whose animal required boarding due to hospitalization or the owner's incarceration could be a motivational engagement tool for the Collaborative Courts, to engage clients in community service and program participation efforts. This ancillary resource could be developed in tandem with community based donors and volunteers willing to work with homeless people and their pet family members.

Emergency Shelter, Transitional and Permanent Housing Solutions

Cultivate a strong and diverse Permanent Housing Inventory to meet the needs

Along the pathway to self-sufficiency, it is important that the system of care anticipate barriers to housing and address them as early as possible. Some common barriers include: Felonies, prior evictions, sex registrant status, vouchers that expire in 120 days or the unit fails housing habitability inspections, document readiness, move-in and utility deposit assistance, animals, requirements for ADA/mobility issues, accessibility of transit and other related special-needs circumstances.

Increase Emergency Shelter/Bridge Housing Beds to Meet Regional Needs

A minimum of 500 year-round beds (emergency/bridge) is needed to support the pathway to housing for homeless individuals living on the streets in Orange County:

- North: Kraemer Multi-Service Center –200 beds for single adults in 2017
- Central – Santa Ana – Transit Terminal temporary site at “The Courtyard,” 200 – 300 beds
- South County location to be determined
- Specialized housing options are needed for those undergoing substance abuse treatment, mental health stabilization and domestic violence, as well as transitional age youth, and discharge planning beds for those existing hospitals, jails and foster youth placements.

End Veterans Homelessness in Orange County

The Orange County By-Name Registry list noted there are 478 homeless veterans as of September 22, 2016. Since 2015, 325 homeless veterans have been housed. The County has 694 VASH vouchers managed by the Orange County Housing Authority. Many supportive services for veterans and their families are operated by nonprofits; and the 1736 Family Crisis Center will operate a newly awarded rapid rehousing project to serve veterans with other than honorable and dishonorable discharge status, who are otherwise ineligible for veteran resources from the VA.

Increase Effectiveness of PHA Affordable Housing Resources

The County of Orange, Anaheim, Santa Ana and Garden Grove public housing authorities are making contributions to the portfolio of affordable housing resources for homeless populations. However,

barriers remain with identifying and securing units that will accept the Section 8 subsidy. Recipients of the voucher program have 120 days to find a unit in a market that is highly competitive. Below are some options to overcome barriers to securing units that accept housing program subsidies:

- Sign-on bonus for participating landlords
- Rental payments start when lease is signed, prior to completion of Housing Quality Standards (HQS) Inspection – no lapse in rental payments due to delays related to HUD requirements
- Financial assistance to make minor repairs to meet compliance with HQS
- 24/7 access to case management to intervene if client has tenant related issues.
- Relocation assistance to prevent formal evictions
- Retain the move in deposit for repairs when one client moves out and the unit is made available for another referral from CES.

Target Resources to Improve Housing Navigation

Housing navigation includes various components that primarily focus on conducting landlord recruitment and retention services for obtaining housing. This is accomplished by continuously doing community outreach to recruit and retain landlords; providing assistance to landlords who engage with the CoC and accept subsidy payment; and creating incentives (or a safety net) for landlords. Currently, a number of individual agencies have housing navigators who maintain their own housing resources and relationships. However implementation of a countywide landlord resource list would be beneficial especially for clients who have criminal histories or those that have a Section 8, VASH, or Shelter Plus Care voucher subsidy and are having trouble securing housing. Landlords who engage with housing navigators may be offered financial assistance in making minor repairs to the dwelling units so they may meet Housing Quality Standards (HQS); housing navigators would be tasked with cultivating strong landlord engagement strategies, securing units with diverse entry criteria to meet the specialized needs of those waiting on the CES for permanent housing placement.

Secure Funding for Continuance of De-Funded Transitional Housing

Transitional housing programs that were defunded during the FY 2015 Continuum of Care program competition and involve owners of the buildings from which their programs operated should be presented with options to repurpose their building and create more options for the Continuum of Care. There should be opportunities created for bridge housing to facilitate transitions into permanent housing. The Director of Care Coordination is working with providers to negotiate linkages with other systems of care that may support these housing units remaining in operation to meet housing needs where funding is available to sustain them.

Generate More Affordable Housing Development

OCCR is the County department responsible for coordinating the development of affordable housing. OCCR maintains an inventory of existing units, facilitates funding opportunities and ensures development of resources that reach eligible homeless populations, including seniors, disabled, youth exiting foster care and veterans. OCCR currently has the following projects in development:

- Mental Health Services Act (MHSA) funds 250 units of Affordable Housing within broader Affordable Housing Developments countywide.
- No Place Like Home for Counties (\$200 million non-competitive for Counties)
- Affordable Housing Development NOFA was released for \$8 million to create permanent supportive housing for those at or below 30% area median income (AMI).

- Veterans – Affordable Housing Development NOFA released in 2014 – 30 Project Based Veterans Affairs Supportive Housing (VASH) Vouchers for the development of permanent supportive housing for Veterans. Three projects applied for the 30 vouchers for development throughout Orange County and are in various stages of financing and development.

In an effort to address the shortages of available small units for the available subsidy programs, motel acquisition and rehabilitation projects are ideal. Many cities within Orange County have blighted or nuisance properties that could be converted to special needs housing. Some great examples:

- Renovation of existing housing stock – The Guest House motel conversion in Santa Ana
- Potters Lane in Midway City – metal shipping containers were used to create housing for veterans

Countywide Collaboration / System Integration Focus Areas

Effectively addressing the systems that intersect most frequently with homelessness will have the greatest impact on our collective success: Housing, health care and the criminal justice system. Additionally, the Whole Person Care Initiative, Stepping Up Initiative and CoC system transformation goals articulated within this report will collectively improve outcomes to reduce homelessness in Orange County, in addition to being cost-effective strategies that improve overall system functionality.

Stepping Up Initiative – Sheriff Department

The Stepping Up Initiative is a national initiative working to reduce the number of individuals with a mental health diagnosis that are cycling through county jails. As part of the Stepping Up Initiative, co-chaired by Sheriff Sandra Hutchens and Supervisor Todd Spitzer, the County will be working toward implementing an effective jail diversion program that will target resources to persons with serious mental illness and/or substance abuse. This effort will reduce the reliance on the criminal justice system to resolve mental health issues and redirect that effort toward treatment in a clinical environment that allows for sustainable recovery and a reduction in recidivism.

The objectives of the Stepping Up Initiative for Orange County include:

- Determining a standardized definition of mental illness
- Completing asset mapping for community based outreach, services and treatment
- Integrating corrections, mental health and community-based resources
- Integrating with the Collaborative Courts model for diversion
- Expanding outpatient services and intensive care treatment services
- Improving data collection and analysis

Whole Person Care Initiative – Health Care Agency

The County of Orange submitted a proposal to the California Department of Health Care Services for the Whole Person Care Initiative (WPCI) aimed at reducing emergency room utilization and rapidly rehousing Orange County's chronically homeless and severely mentally ill patients. The initiative would establish an emergency room (ER) data-connect system to track homeless patients who access the ER for services and link them to care navigators and housing resources within the community. Prioritizing high utilizers of the Emergency Medical System (EMS) is a key component of the HUD Continuum of Care priorities. The Hospital Association of Southern California will collaborate on appropriate discharge planning protocols

with the CoC system. WPCI will be linked to outcomes which could include reduced institutionalization, promotion of stable housing or other elements that improve the overall health of this specialized population. Orange County's proposal, approved by the Board of Supervisors, focuses on a more holistic approach to targeting the impacts of homelessness and promoting mental and physical wellness. The Director of Care Coordination is the chair for the Whole Person Care Steering Committee, recently formed in anticipation of the funding award and implementation of this five-year pilot program.

County Executive Office (CEO)

The Director of Care Coordination works across all County departments and maintains direct connections with CEO Communications, Legislative Affairs and Budget to coordinate effectively toward communicating our improved response to homelessness. This position must build a team to effectively coordinate across all sectors and is requesting two full time administrative manager positions.

Public Information Office

Effort is needed to work with the County and its funded partners to improve the public perception of our work to address homelessness by promoting success stories, documenting highlights of progress, and offering education about our key partners, street outreach, housing our veterans and seniors, and reporting 211OC data from HMIS and the 211 call center. Engaging the public in outcomes/performance is also important to share with the broader community.

Legislative Tracking

Track legislative priorities at the State and Federal level for additional resources, policy changes and impact on County priorities.¹

Budget and Finance

Continue to monitor and evaluate policy priorities, opportunities for cost avoidance, and budget allocation priorities to improve efficient responses and outcomes in addressing homelessness.

Intra-County Departmental Workgroups

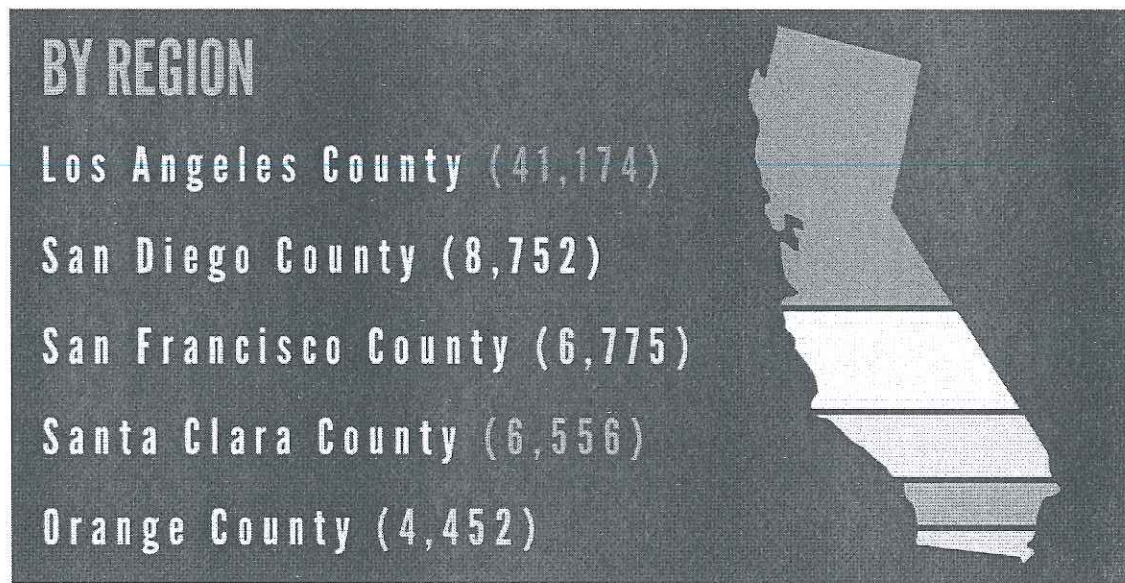
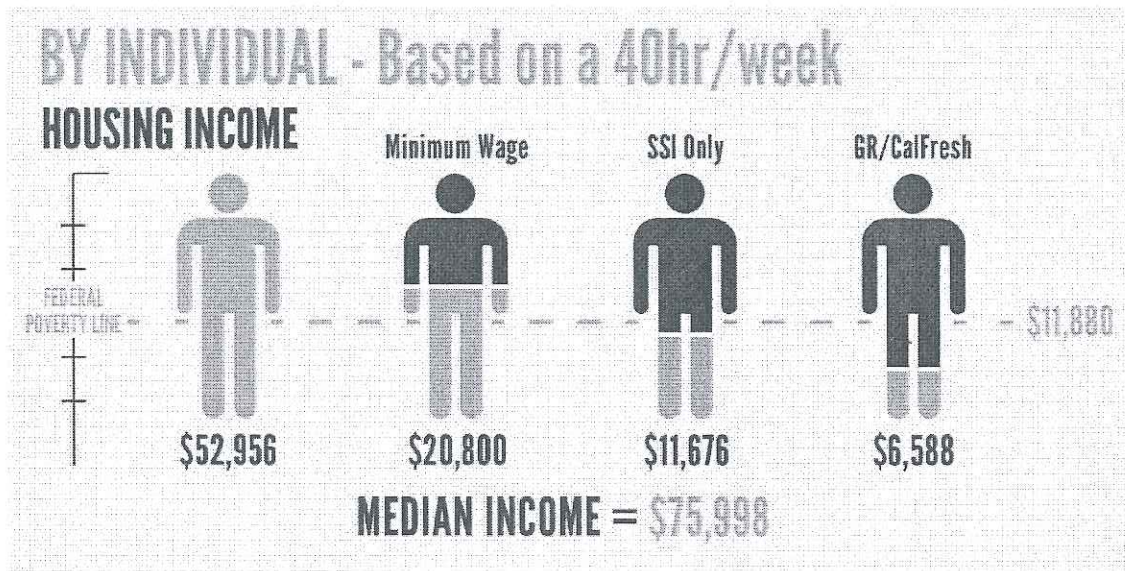
These intra-County workgroups include:

- Mapping service integration and coordination across County departments
- Regional leveraging and enhancing resource capacity across systems
- Inter-agency and inter-jurisdictional encampment response protocols
- Whole Person Care Initiative through HCA's behavioral health unit and substance abuse treatment services
- Stepping Up initiative with inclusion of criminal justice/corrections, Probation Department, OCSD, HCA and the Collaborative Courts

¹ Appendix A – State Legislation on Homelessness & Affordable Housing 2016

HOMELESSNESS BY THE NUMBERS

ORANGE COUNTY HOMELESSNESS AT A GLANCE



THE ECONOMICS OF AFFORDABLE HOUSING IN ORANGE COUNTY

HOW MUCH IS A ONE-BEDROOM APARTMENT?

Fair Market Rate (FMR) of SoCal Counties are:



WHO CAN AFFORD TO LIVE IN THE OC?

An hourly wage of **\$25.46** is required to afford a one bedroom apartment

64% OF JOBS PAY LOWER THAN HOUSING WAGE

MINIMUM WAGE **\$10/HR**

22% LIVE BELOW POVERTY LINE IN OC

182 HOURS OF MINIMUM WAGE TO AFFORD HOUSING

Demographics

The State of California's total population accounts for 12% of the nation's population. California's homeless population per the 2015 Point In Time (PIT) Count² revealed 115,738 individuals to be homeless on any given night, which accounts for a disproportionate 21% of the nation's homeless population. This makes California the state with the highest percentage of people experiencing homelessness in the U.S. The 2015 PIT Count and Survey for Orange County³ found a total of 4,452 individuals to be homeless on any given night, making it the fifth highest Continuum of Care in California.

	Continuum of Care	2015 PIT	2015 Total Population ⁴	% of Homeless Population
1	Los Angeles City & County CoC	41,174	10,170,292	.40 %
2	San Diego City and County CoC	8,742	3,299,521	.26 %
3	San Francisco CoC	6,775	864,816	.78 %
4	San Jose, Santa Clara City & County CoC	6,556	1,781,642	.37 %
5	Orange County CoC	4,452	3,165,203	.14 %

Population Breakdown - The vast majority of the unsheltered population are single adults; 99.8% of people are in households without children.

	Family	Unaccompanied Youth	Individuals	Total
Sheltered	1373	13	865	2251
Unsheltered	6	2	2193	2201
Total	1379	15	3058	4452

Gender of Unsheltered Homeless Individuals - Unduplicated

Female	516
Male	1677
Total Unsheltered	2193

Sub Populations of Homeless Individuals – Duplicated Numbers

	Chronically Homeless	Veterans	Youth	Seriously Mentally Ill	Chronic Substance Abuse	HIV/AIDS	Domestic Violence	Total
Sheltered	111	91	172	167	164	25	452	1182
Unsheltered	447	356	54	308	294	56	322	1390
Total	558	447	226	475	458	81	774	2572

² 2007-2015 PIT Counts by CoC - <https://www.hudexchange.info/resources/documents/2007-2015-PIT-Counts-by-CoC.xlsx>

³ 2015 Orange County Homeless Count & Survey Report - http://ochmis.org/wp-content/uploads/2012/10/211OC-2015_FINAL-PITReport_FUNDERS-8-5-2015.pdf

⁴ United States Census Bureau - http://factfinder.census.gov/faces/nav/jsf/pages/community_facts.xhtml

Income Data

The population of Orange County in 2015 was 3,165,203. The poverty rate is 22%, which translates to 696,345 individuals living in poverty who are at risk for homelessness.

In 2016, the hourly wage needed to afford a median-priced one-bedroom unit (Housing Wage) was \$25.46, equivalent to an annual income of \$52,956. Of jobs available in Orange County, 64% pay less than the Housing Wage. Wages are not keeping pace with housing costs. Due to increases in the California minimum wage over the past two years, the number of hours per week that a minimum wage worker must work to afford a median-priced one-bedroom unit in Orange County has declined from 126 hours per week in 2014, when minimum wage was \$8 per hour, to 102 hours per week in 2016, with minimum wage now at \$10 per hour⁵.

Benefits Data

Below are the most common mainstream benefits for which unsheltered homeless individuals are eligible:

Social Service Agency Benefits:

- As of October 1, 2016, the maximum General Relief amount available for a homeless individual with no other income is \$355. This is a \$5 increase from last fiscal year.
- CalFresh (SNAP/food stamps) benefits range from \$16 to \$194 per month, with a homeless person with limited income qualifying for the maximum amount of \$194.

Social Security Administration Disability Benefits:

- Supplemental Security Income (SSI) for a single individual is \$889; however, if a person is homeless and does not have cooking facilities, the amount is increased by \$84 for a total of \$973. It is important to note that recipients who qualify for SSI are ineligible to receive CalFresh benefits.

Housing Data

The rental market in Orange County is not generally accessible for those experiencing homelessness in the region. The chart below is a regional comparison of the 2016 Fair Market Rent⁶, established by HUD and shows Orange County to have the highest rental market rates for the region.

Unit Size	San Bernardino and Riverside Counties	Los Angeles County	San Diego County	Orange County ⁷
Zero Bedroom	\$798	\$947	\$1,040	\$1,161
One Bedroom	\$945	\$1,153	\$1,153	\$1,324
Two Bedroom	\$1,187	\$1,490	\$1,499	\$1,672
Three Bedroom	\$1,672	\$2,009	\$2,167	\$2,327
Four Bedroom	\$2,056	\$2,227	\$2,329	\$2,532

Housing Choice Vouchers (HCV), most commonly referred to as Section 8 vouchers; Project Based Vouchers (PBV); Veterans Affairs Supportive Housing (VASH), most commonly referred to as Section 8 for Veterans; and Continuum of Care subsidy programs are funded based on these rental rates.

⁵ Orange County 2016 Community Indicators - <http://ocgov.com/civicax/filebank/blobdload.aspx?BlobID=55530>

⁶ FY 2016 Fair Market Rents - https://www.huduser.gov/portal/datasets/fmr/fmr_ii_history.html

⁷ The Orange County Housing Authority (OCHA) is able to apply "Higher Cost Payment Standards" in several cities where the FMR is not representative of the areas rental market.

Public Housing Authorities

With the elimination of redevelopment agencies in California, Public Housing Authorities (PHA) have become great partners in the development of affordable housing resources for special needs populations. This is achieved by amending the Administrative Plan with HUD to provide set-aside Section 8 vouchers for homeless populations and project-based vouchers for housing developments, including the VASH Section 8 program for veterans. Within Orange County, there are four Public Housing Authorities: County of Orange and the Cities of Anaheim, Santa Ana and Garden Grove. Between them, there are almost 90,000 people on the waiting lists with just over 21,000 leased Section 8 households county-wide. The County of Orange received 694 VASH Section 8 vouchers for homeless veterans and Anaheim recently received 20 VASH vouchers. These housing resources for veterans are coordinated with the Veterans Administration (VA) Healthcare System in Long Beach and via the Community Resource and Referral Center (CRRC) in Santa Ana.

Housing Authority	County of Orange	Santa Ana	Anaheim	Garden Grove	TOTAL
Section 8 Vouchers	10,692	2,700	6,458	2,337	22,187
% Finding Housing	78%	36%	66%	77%	
VASH	694	N/A	20	N/A	714
Set Aside vouchers for homeless populations	110 per year	80 per year	20% new enrolled	10% to COC agencies	
Project Based	400	100	725	50	1,275
HOME Tenant Based Rental Assistance	yes	yes	yes	none	
Other	600/494 CoC rental units		Live/Work Preference		
Current Wait List	43,000	4,736	26,000	16,000	89,736

The Orange County Continuum of Care and Housing Authority operate housing subsidy programs that seek zero- or one-bedroom housing units for those served. With a vacancy at the very low rate of 3.3% and affordability low, working families are renting the zero/one-bedroom housing stock at a fast rate, increasing competition for available and appropriate units to subsidize for one-person households. Voucher holders must secure a unit within 120 days, which is challenging in this competitive marketplace. Housing navigators and landlord incentive programs are needed to overcome the barriers in both housing stock availability and affordability.

Scope of Homelessness

Orange County

	2013 Point in Time Result		2015 Point in Time Result	
Unsheltered	1,678	39%	2,201	49%
Sheltered (Emergency Shelter and Transitional Housing)	2,573	61%	2,251	51%
	Total: 4,251		Total: 4,452	

Santa Ana Civic Center

A survey of individuals who are homeless in the Civic Center area of Santa Ana was administered in August 2015 and August 2016. The survey revealed a 14% increase in the homeless population.

	Surveys
August 2015	406
August 2016	461

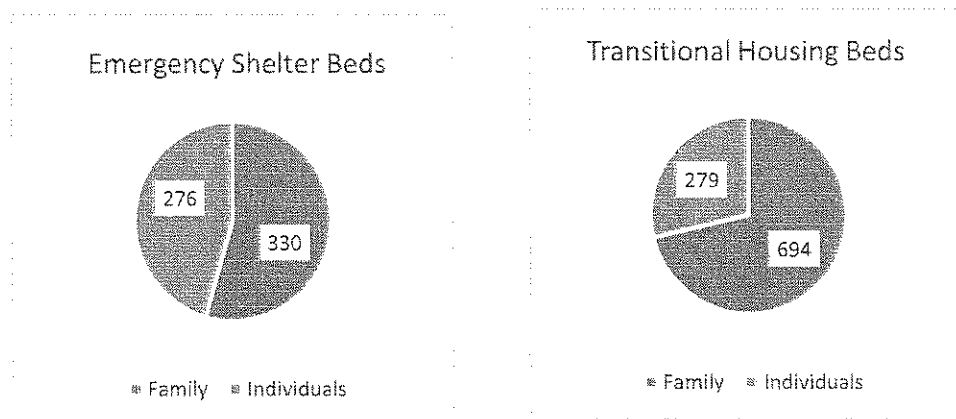
The Orange County Civic Center Homeless Survey 2016⁸ found that 42% of the homeless residents in the Civic Center have resided there for less than 12 months and 43% for 1 to 5 years; 57% of those surveyed gave their last permanent residence as Santa Ana; and 61% of participants responded that their nearest relative lives in Orange County.

Orange County Continuum of Care Housing Inventory Count

The Housing Inventory Count (HIC) report provides a comprehensive inventory of all housing that is dedicated to serving homeless and formerly homeless individuals and families within the Continuum of Care. This includes emergency shelter, transitional housing, rapid rehousing and permanent supportive housing programs that are HUD-funded and non-HUD funded. Below is a summary of the 2016 Orange County Continuum of Care Housing Inventory Chart⁹.

	Individuals	Families	Seasonal	Total year around	
Emergency	276	330	493	606	Shelter Total:
Transitional	279	694		973	1,579
Permanent – Rapid Rehousing	117	617		734	Permanent Housing Total:
Permanent – Permanent Supportive Housing	1,507	908		2,415	3,149

Shelter Beds

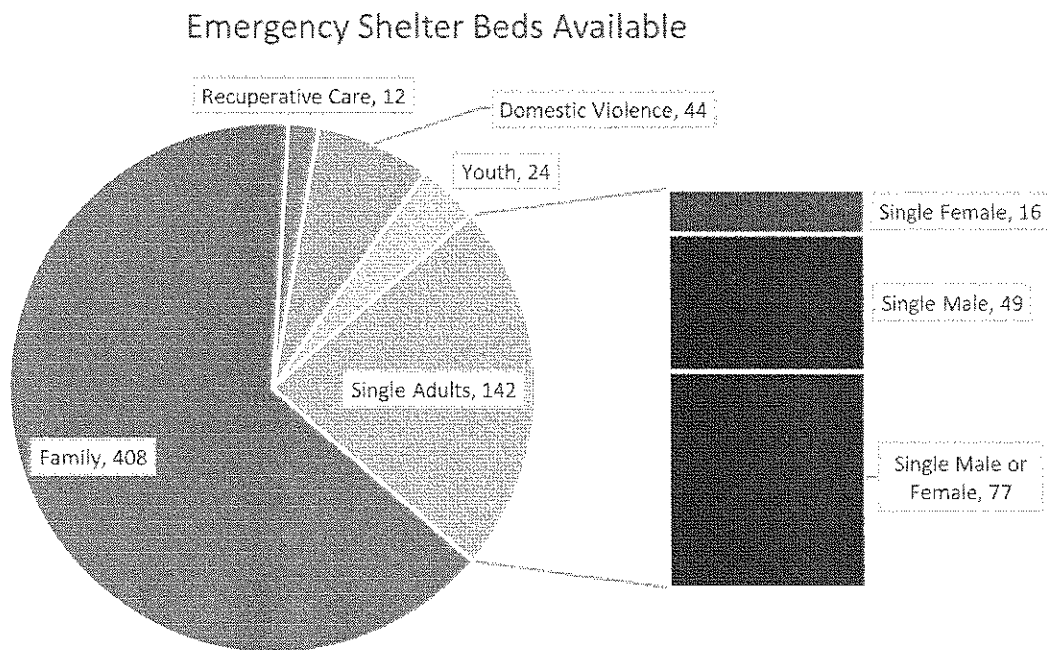


⁸ Orange County Civic Center Homeless Survey 2016 - <http://ochealthinfo.com/civicax/filebank/blobdload.aspx?BlobID=58117>

⁹ Data provided by 2-1-1 Orange County, Homeless Information Management System Lead Agency

The majority of emergency and transitional shelter resources are designated for homeless families, single mothers and pregnant women, or for subpopulations such as victims of domestic violence, those with HIV/AIDS and veterans.

Of the available beds, 23% are able to provide shelter for the populations most visible and prevalent in Orange County – the chronically homeless. Chronically homeless individuals¹⁰ are those with a disability who have been living homeless continuously for at least 12 months or on at least four separate occasions in the last three years. The chronic homeless population often has co-occurring disorders such as substance use, serious mental illness, chronic physical health issues, developmental disability, post-traumatic stress disorder and/or cognitive impairments resulting from brain injury, often related to military service.



The homeless population represents a high-risk group with significant acute and chronic health conditions, co-occurring substance abuse and/or mental health conditions. In 2015, there were 181 reported deaths among the homeless population, according to the Orange County Sheriff-Coroner (OCS), primarily related to untreated health conditions, substance abuse and mental health disabling factors.

The Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT) serves to target available resources to those in the greatest need. The Coordinated Entry System (CES) is intended to better target limited resources using this acuity tool in conjunction with local priorities and matched resources. Some individuals have been part of the CES for over a year, and have been unable to secure permanent housing due to specific barriers to housing that have yet to be overcome, including criminal and eviction histories and sex offender registrants. A diverse portfolio of housing options must be cultivated over time in an effort to match units to those within the CES queue, within the goal of less than

¹⁰ Department of Housing and Urban Development - Defining "Chronically Homeless" Final Rule - <https://www.hudexchange.info/resources/documents/Defining-Chronically-Homeless-Final-Rule.pdf>

90 days. As a point of caution, the CES and VI-SPDAT processes must be evaluated in an ongoing manner to ensure that the CES process itself does not become a barrier to permanent housing access and resource allocation objectives within the context of meeting regional coordination and local priorities.

Outreach and Engagement – Hot Spot Locations

Santa Ana Civic Center

The conditions in the Civic Center area of Santa Ana are of great concern to all. While some may advocate to protect the rights of those experiencing homelessness to remain where they are, others are working hard to end their homelessness. Homelessness should be considered a temporary condition, a space that people move through on their way to self-sufficiency. The historical lack of year-round shelter resources may have compounded the volume of need, year over year, to the current entrenched encampment conditions. While advocacy rises to hold others accountable for solutions, those experiencing homelessness have given in to active substance abuse, untreated physical and mental health conditions and a general disbelief that solutions are available. The County departments, nonprofit agencies, community and faith-based organizations have all contributed resources to meet immediate and basic needs. Both OCSD and Santa Ana Police Department (SAPD) have increased personnel for public safety, the Health Care Agency (HCA) provides daily weekday clinical outreach and Social Services Agency (SSA) connects eligible people to public benefits on Thursdays with its Mobile Response Vehicle (MRV). Homeless Court, Child Support Services and Orange County Veterans Services provide resources in close proximity to promote access to basic service engagement.

It is important that the system of care move forward constructively and with swift yet incremental progress, ensuring dignity and respect for the needs of this most vulnerable population. The system response must consider both the rights and responsibilities of homeless people. At this critical juncture, the strategies must contain both immediate remedies related to basic needs and a longer range pathway with targeted resources to lend a way up and out of the Civic Center. In response to the growing population at the Civic Center, portable restrooms have been installed to address public health and sharps containers will be provided to mitigate the Orange County Clean Needle Exchange Program (OCNEP). The Santa Ana Transit Terminal (now called The Courtyard) has been transformed into a transitional center to provide an immediate respite for the homeless people at the Civic Center, meeting basic needs and providing intermediate shelter as a pathway out of the Civic Center. Planning among several County departments and nonprofit partner agencies with specialized experience in motivational engagement with chronically homeless populations will be employed. The Courtyard will be a 24 hours/ 7 days a week transitional center with emergency shelter beds and enhanced services designed to meet people where they are – a client centered approach. Targeted housing resources from both HCA and the Continuum of Care will be prioritized via the CES lead by 2-1-1 Orange County (211OC). Incremental progress is being made, as people move from the Civic Center to permanent housing placements; however it may take time for this progress to be noticeable.

Santa Ana River / Flood Control Channels

The Santa Ana River and flood control channels have also experienced an increase in homeless encampments, visible along the freeways and under bridges, especially near Angel Stadium in Anaheim and the Honda Center. Additionally, smaller encampments have become a significant nuisance for homeowners living along 380 miles of flood control channels. Jurisdictional authority, security and maintenance has been an ongoing operational issue, given the rise in homelessness.

Several cities in Orange County are mitigating impacts within areas with high density homeless populations (referred to as “hot spot” locations) in parks, along the coast and in transit terminals, impacting local businesses and neighborhoods. The multi-jurisdictional response to the Talbert Nature Preserve is one example of strong collaboration to mitigate a significant homeless encampment, with regional resources provided by the County in conjunction with the Cities of Huntington Beach and Costa Mesa, their police and fire departments and (HCA) outreach services. Encampment responses must incorporate both legal and compassionate responses, whereby land maintenance crews coordinate with both law enforcement and street outreach to maintain County infrastructure and link homeless people to available resources. Environmental prevention/mitigation efforts are also employed to address the repeated breaches of maintenance service roads along the flood control channels.

Interdepartmental and jurisdictional outreach service responses are led by the HCA Behavioral Health Outreach and Engagement teams within the Civic Center, the Santa Ana flood control channels and other hot spots countywide. This team has demonstrated the capacity and expertise to facilitate County responses to encampment locations, deploys in conjunction with city efforts and engages with the expansive nonprofit street outreach network to improve linkages to housing and services via the CES.



HOMELESS RESOURCES IN ORANGE COUNTY

Key County Departments Intersecting with Homelessness

OC Community Resources (OCCR)

There are two divisions – Housing and Community Development/Homeless Prevention and OC Community Services in OCCR that administer programs available to the homeless.

- Housing and Community Development operates the Orange County Housing Authority, which includes the Housing Choice Voucher (HCV), Project Based Voucher (PBV), Veterans Affairs Supportive Housing (VASH), Tenant Based Rental Assistance (TBRA), and Continuum of Care rental assistance programs; and manages affordable housing development and Federal housing community development funding.
- Homeless Prevention manages Emergency Solutions Grant (ESG) coordination, cold weather armory programs, The Courtyard, the future Kraemer Center, and serves as lead agency for the Orange County Continuum of Care and staff to the Continuum of Care Board/Commission to End Homelessness (Commission).
- OC Community Services manages the Veterans Services Office, Office on Aging, and Community Investment Division/Workforce Development.

Health Care Agency (HCA)

HCA has several programs that serve the Orange County homeless community:

- Comprehensive Health Assessment Team - Homeless (CHAT- H) – public health nurses conduct an in-depth assessment and provide targeted nursing care management for Orange County individuals and families who are in housing crises and have a health or health access need.
 - Can provide medical triage and immediate medical attention for outpatient services, thus reducing the number of emergency room visits.
- Behavioral Health Services – Outreach and Engagement Team – provides mental health prevention services to unserved and underserved populations who have had life experiences that make them vulnerable to behavioral health conditions, but are hard to reach in traditional ways.
 - A natural partner to CES, they work with the homeless population and are able to provide disability verification to connect individuals to permanent supportive housing and Shelter Plus Care opportunities.
- Psychiatric Evaluation Response Teams (PERT) – provide emergency assessment and referral for individuals with mental illness who come to the attention of law enforcement. PERT pairs licensed mental health clinicians with uniformed law enforcement officers to evaluate situations, assess the individual’s mental health conditions and needs, and if appropriate transport to a hospital or treatment center.
 - Currently are established with 12 Orange County city police departments.
- Under the Mental Health Service Act (MHSA), Orange County operates Full Service Partnerships (FSP) to expand mental health services and support for subpopulations such as transitional age youth and children. The FSP program target serious emotional disturbance, serious mental illness, and youth who have come under the purview of Juvenile Courts in partnership with Collaborative Courts.
- The crisis stabilization program provides timely crisis stabilization services and divert consumers from hospital emergency departments. Crisis stabilization services includes psychiatric evaluation,

medication services, counseling and education, referrals and assistance with linkage to continuing care resources for adults, with appropriate modification for children, as applicable, regardless of insurance status.

- The goals of this service include increasing capacity for and provision of timely and comprehensive psychiatric crisis stabilization services, reduction of disposition time for persons presenting in psychiatric crisis to emergency rooms of local hospitals, and reduction of hospital emergency room and inpatient psychiatric hospitalization in situations when a lower level of care is appropriate.
- Public Health: Disease Control & Epidemiology Division is responsible for monitoring the incident of reportable communicable disease in the community, preventing communicable diseases and promoting disease prevention. Diseases most commonly found in the homeless population include STDs, HIV and AIDS, Hepatitis, West Nile Virus, and Tuberculosis reportable conditions.
- Public Health: Environmental Health is responsible for food safety, prevention of food-borne illness and addressing food insecurity through programs such as Waste Not OC.

Social Services Agency (SSA)

SSA divides their services into three categories:

- Children & Family Services – Includes the Child Abuse Registry, adoption information, and foster care services and information. SSA supports 15 Family Resource Centers across the County with the support of Families and Communities Together (FaCT), which is public/private partnership working to strengthen prevention and intervention services designed to reduce the risk of child abuse and neglect and thus promote stronger families. The Family Resource Centers facilitate connection to mainstream public benefits, a great conduit for regional service planning area efforts.
- Family Self-Sufficiency – Includes CalWORKS, CalFresh, General Relief and employment services.
- Adult Services, Aid Programs and Public Health insurance – Includes Adult Protective Services, In-Home Support Services (IHSS), General Relief, Cash Assistance Program for Immigrants (CAPI), CalFresh Program, Medi-Cal, Medical Safety Net, and Medicare.

Additionally, SSA is considering a proposal to implement a Restaurant Meals Program (RMP) to address food insecurity and nutrition by allowing CalFresh recipients who are homeless, disabled and seniors to redeem prepared meals from restaurants. Currently, the Cash Assistance portion can already be redeemed at restaurants. The Counties of Los Angeles and San Diego have successfully implemented this RMP component.

Child Support Services

Child Support Services' Community Resource Center offers onsite services such as genetic testing to establish paternity, workshops to provide guidance in completing forms, a representative from the Family Law Facilitator's office to assist families with legal matters, and orientation workshops to learn more about the child support program and services offered.

This department also assists families with self-sufficiency resources to ensure parental capacity to provide for their children. The team has created an impressive model of support, breaking down barriers for families to ultimately provide improved care for their children, rebuilding the strength of families. This is a great prevention model, in some cases breaking the cycle of homelessness.

Probation

The intersection between homelessness and the criminal justice system is significant, with both challenges and opportunities to mitigate community-based impacts. AB 109 (adopted in October 2011) provides local coordination of jail populations. AB 109 funding allocations are made by the Community Corrections Partnership (CCP), which is comprised of the County Probation Officer, Sheriff, District Attorney and Public Defender, as well as representatives from HCA and municipal police departments, working to establish residential sober living resources for this specialized population.

Proposition 47 (adopted in November 2014) reduced certain property and drug related offenses from felonies to misdemeanors, with offenders therefore no longer supervised by the Probation Department. An estimated 3,000 to 4,000 individuals were released from custody under Prop. 47 in Orange County. Whether this is a significant contributing factor to street homelessness has yet to be quantified, however, a question was added to the Orange County Civic Center Homeless Survey 2016, conducted on August 23, to begin to quantify this anecdotal tributary to homelessness. According to the survey, 10% (35) individuals said they were incarcerated before moving to the Civic Center. The 2017 Point In Time Count planning committee will incorporate a question on the count survey related to Prop. 47 and homelessness.

Sheriff's Department

The Sheriff's Department interacts in multiple ways with homeless individuals and groups in Orange County, including through regional Homeless Liaison Officers, coordination with city police departments along the Santa Ana River flood control channels, through the Coroner Division for quantifiable data on deaths among homeless persons, by acting as a regional leader in planning for the Stepping Up Initiative (a national effort to reduce the number of inmates with mental illness in jails), AB 109 program implementation and serving as a valued public safety liaison to the social services system of care.

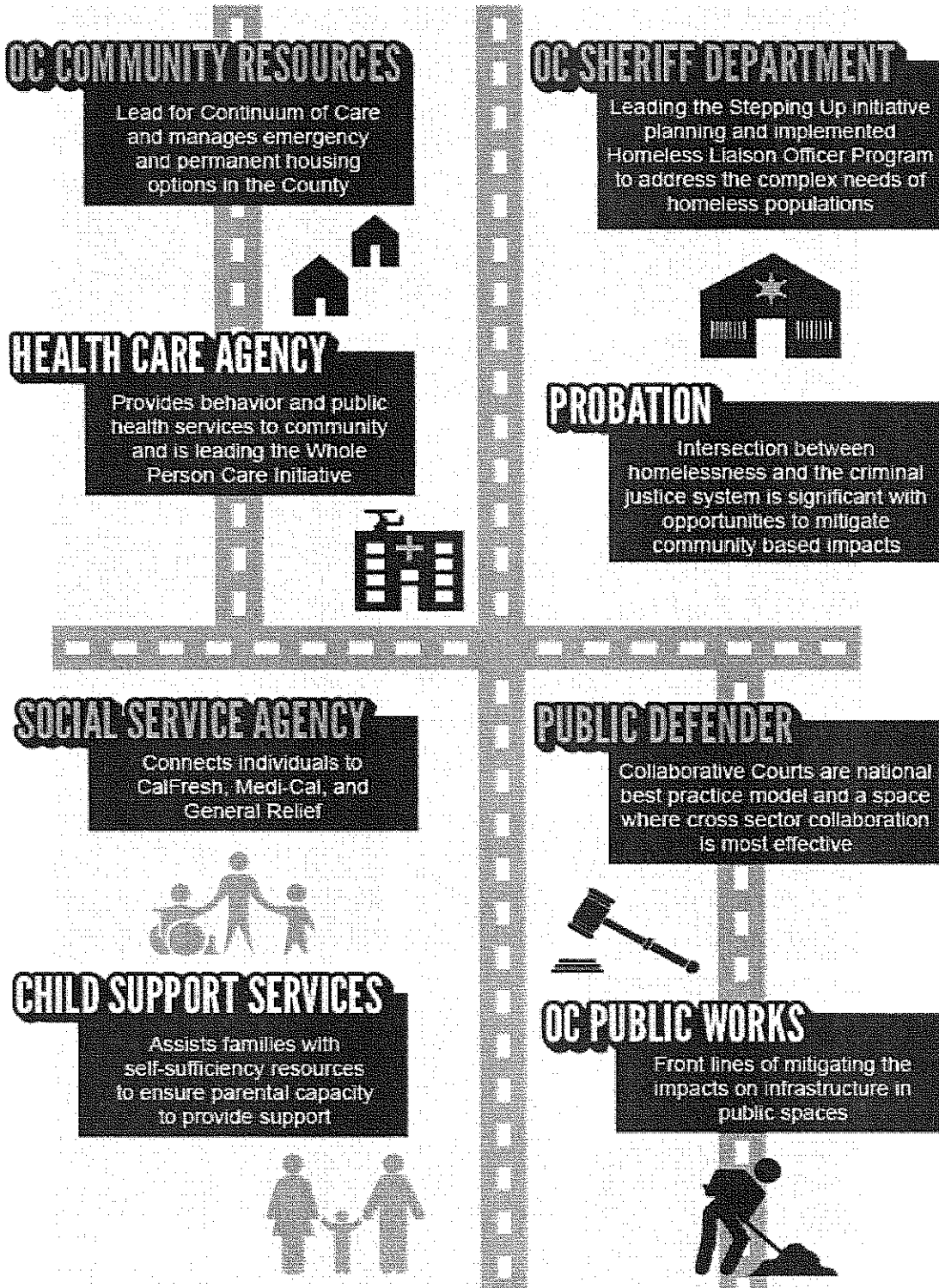
Public Defender

The Public Defender is an integral partner with the Orange County Community Collaborative Courts, a national best practice model and a space where cross-sector collaboration is most evident. Currently other jurisdictions seek to emulate this model, which has had great success with populations that have extensive contact with the criminal justice system. The criminal justice/legal system is often an overwhelming experience for those who are homeless, representing frequent negative contacts, yet the Collaborative Courts have become the remedy for these very same issues. This innovative partnership is likely the most creative and effective method of representing the justice system well for Orange County. The Collaborative Courts engage 450 participants annually. The Public Defender's office also assists with expungement of criminal records, assistance in obtaining identification and birth certificates, and assisting people with overcoming complex legal barriers to self-sufficiency.

OC Public Works

This department is on the front lines responding to constituent calls for service to mitigate the impacts of encampments in public spaces and maintaining County infrastructure, including the Santa Ana River flood control and its smaller channels. OC Public Works also is coordinating current Civic Center construction projects, working with SSA and HCA to mitigate impacts to Civic Center homeless populations. The department is collaborating with street outreach teams and public safety to maintain Santa Ana River and flood channel maintenance and also participates in inter-jurisdictional coordination. The Public Works staff hosted tours of the flood control system as a precursor to the formal development of encampment protocols for the County.

KEY COUNTY DEPARTMENTS INTERSECTIONS WITH HOMELESSNESS



Regional Planning and Coordination Efforts

Orange County, comprised of 34 Cities and 320 square miles of unincorporated area, is a place of multi-jurisdictional authorities whereby many cities contract with the County for infrastructure maintenance, law enforcement, animal control and other services. As part of this 100 day assessment, every County department was asked to provide a map of the County, denoting where the department has service sites, operates programs or how it divides its duties into smaller segments, as applicable. There are jurisdictional boundaries for City and County law enforcement, Santa Ana flood control district and 380 miles of related flood control channels, parks and unincorporated areas. The Orange County Transportation Authority (OCTA), Hospital Association of Southern California (HASC) and the Association of California Cities-Orange County (ACC-OC) are key partners in regional collaboration on the issue of homelessness, which has significant influence on their work, regional connectivity, current challenges and resources. Ultimately, homelessness, by definition, has no residency and adheres to no jurisdictional boundaries, which is why it is so imperative that efforts be coordinated, resources leveraged and opportunities created across Orange County to effectively address this complex issue.

The Role of the County

The County operates several key systems of care that serve the entire jurisdiction, related to criminal justice, public and behavioral health, social services, child welfare, senior services and mainstream public benefits. The County is often a pass-through entity for Federal and State resources, which are allocated locally through competitive processes. Child Support Services and the State's Community Collaborative Courts are best practice models that Counties seek to emulate. Both are tailored to improve outcomes for households working towards self-sufficiency.

The Social Services Agency (SSA) operates 15 Family Resource Centers in the County; HCA funds clinical outreach teams with 12 law enforcement entities across Orange County; OC Public Works maintains the regional flood control system and its myriad of channels in a Memorandum of Understanding (MOU) with cities; OCTA maintains strategically located transit hubs in several cities that have become hot spots for homeless street outreach. The Continuum of Care, with all its infrastructure for street outreach, sheltering and housing resources, is geographically dispersed, although not sufficient to meet the existing needs. OCSA has Homeless Liaison Officers throughout the county who could be linked to the SSA, HCA and Continuum of Care systems. There is no City or County department, or special district that maintains enough capacity to manage these issues without leveraging multi-sectoral and regional partnerships.

34 Cities within Orange County

Cities are key partners in this work, implementing local priorities regarding land use policy, urban planning, economic development and affordable housing as part of General Plan elements. Additionally, 21 cities in Orange County are eligible for Community Development Block Grant (CDBG) funding, Home Investments Partnership Program (HOME) and/or Emergency Solutions Grant (ESG) funds to address poverty, special needs, disabled and homeless populations as part of the Consolidated Plan, with annual action plans submitted to HUD. During this assessment, several of the cities provided information to better understand what resources have been developed and are needed to both prevent and address homelessness. What was discovered was a balance of both resources and challenges, including ideas about how the County and City could work together on street outreach, law enforcement special teams and the development of affordable housing. Hot spot identification was also discussed, along with the upcoming 2017 Point In Time Count and garnering the political will for cities to contribute in meaningful ways to mobilize efforts within smaller and more regional implementations. Cities often are much more

connected with their local neighborhood and business constituencies, working together to address local issues with County support.

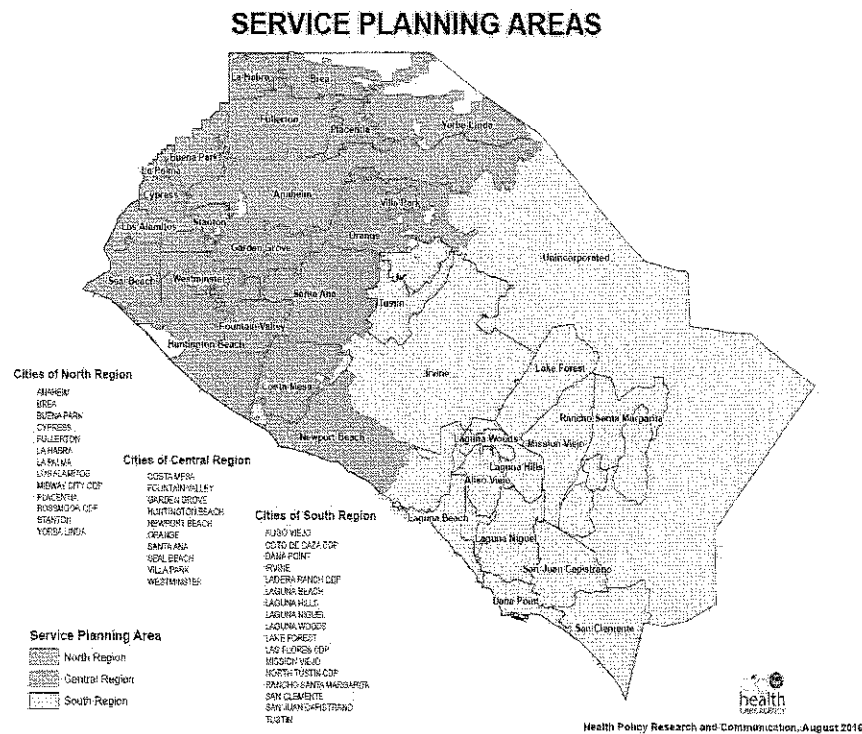
Public Housing Authorities

Orange County’s four Public Housing Authorities convene on a regular basis to strategize around Request for Proposals (RFP) processes and resource allocations for project-based and set aside vouchers for special needs populations. Collectively, all four entities are contributing directly to the Homeless Services Continuum of Care programs by addressing key system components including: homeless prevention, emergency shelter, rapid rehousing, set aside housing voucher subsidies and funding for affordable housing developments. This component in the system of care is working well and the collaborative work is very productive.

Regional Service Planning Areas

City representatives and nonprofit service providers, working together with the County, could develop resources within smaller regional sectors. This would promote neighboring cities to work together, align resources and implement local strategies for targeting those resources. Creating Service Planning Areas (SPA) for North, Central and South County sectors would greatly improve service coordination and cooperation among regional cities. The Kraemer Center site is a great example where the Cities of Anaheim, Fullerton and Brea contributed resources, in conjunction with County support, to create a critical resource for those experiencing homelessness in North County. This model ensures that cities work together within the smaller sectors whereby greater results are possible. Street outreach can be mobilized, using both County and local resources together as a force multiplier, improving linkages to available shelter and housing through the CES. The recommended SPA break down also strategically aligns with HCA’s Outreach and Engagement Collaborative, which provides mental health prevention services.

11



11 Service Planning Area Map – Page 31

Other Key Partners Representing Systems that Intersect with Homelessness

Association of California Cities, Orange County

The Association of California Cities- Orange County (ACC-OC) represents the interests of many Orange County cities through its advocacy and education efforts. ACC-OC welcomes a variety of members from the non-profit, intra-government and business communities, and understands that good public policy is the product of collaboration with all stakeholders.

ACC-OC's primary focus can be broken down into five pillars: 1) state legislation, 2) housing, 3) regional planning, 4) research and data collection, and 5) marketing to constituencies, all which have regional impacts within Orange County. ACC-OC utilizes a policy committee structure to facilitate tangible solutions, collaborate and educate on regional policy issues. In addition to forming committees around regional policy issues, ACC-OC also utilizes task forces to deal with specific issues and objectives, such as homelessness.

ACC-OC has a Homeless Task Force that discusses ideas and creates regional work plans to address the ongoing homeless crisis impacting Orange County's municipalities. The Homeless OC Task Force is participating in a cost-of-homelessness study, led by University of California, Irvine (UCI), with support from Orange County United Way, Jamboree Housing, 211OC and the Hospital Association of Southern California.

Hospital Association of Southern California

The Hospital Association of Southern California (HASC) is a non-profit regional trade association dedicated to effectively advancing the interest of hospitals in Los Angeles, Orange, Riverside, San Bernardino, Santa Barbara and Ventura counties. HASC is comprised of more than 170 member hospitals and health systems, plus numerous related professional associations and associate members, all with a common goal: to improve the operating environment for hospitals and the health status of the communities they serve. Within Orange County, the Hospital Association membership reflects the following resource inventory:

- 32 Hospitals – including general acute care, long-term acute care and acute psychiatric care. There are:
 - 670 total licensed inpatient beds
 - 474 acute psychiatric beds
- 24 Hospitals with emergency departments, including:
 - 581 total emergency room beds
 - 13,379,759 total emergency room encounters in 2014.

The intersection between health care and homeless services is clear, with significant financial and humanistic implications driving the need to build a more intentionally designed and robust network of resources. Hospital discharge planning, Affordable Care Act compliance, managing high utilizers of EMS, chronic disease management, detoxification and mental health interventions must be proactively addressed through very intentional resource development to meet the needs of those most vulnerable, while improving the overall quality of our health care system within Orange County.

- Hospital discharge planning
 - Shorter hospital stays means that more recovery is taking place at nursing facilities or at home, creating a need to fill the gap with recuperative care – transitional care or respite care.
- Affordable Care Act compliance – The Affordable Care Act has pushed for:

- Electronic health record (EHR) systems – to reduce errors and streamline care and access a single patient record to allow multiple providers caring for the homeless person.
- Integrated care – physicians, psychiatrists, case managers and substance-abuse counselors work in teams so complex, integrated health conditions are addressed across various dimensions.
- Increasing eligibility and access - In 2014, approximately 43,000 homeless adults with incomes between 138% and 200% of the Federal Poverty Level gained coverage through Orange County’s Operated Health System, Cal Optima.
- High utilizers of emergency medical services, detoxification and mental health interventions are created because there are no medical detoxification beds within Orange County, outside of emergency rooms.
- As submitted in the County’s Whole Person Care Initiative Application, during calendar year 2015, there were 11,488 individuals who identified as homeless. Of those:
 - 51.5 % - 5,918 visited the ER
 - 17.7% - 1,049 had two or more ER visits within a rolling three-month period
 - 844 had a substance use diagnosis (SUD)
 - 587 had mental health conditions
 - 1,457 had chronic medical conditions.

Orange County Transportation Authority

The Orange County Transportation Authority (OCTA) keeps residents and commuters moving throughout the 34 cities and unincorporated areas of Orange County. OCTA’s responsibilities, programs and services impact every aspect of transportation within the county. OCTA keeps people moving by coordinating regional freeway lane construction, implementing strategies to reduce freeway congestion, improving safety and efficiency on our local roads, providing bus service and regional multimodal connections, helping people find ways to leave their cars home, and providing safe, convenient transportation to those with special needs.

Among recent impacts to public transportation systems, buses and rail, right of ways and transit terminals, and active transportation projects:

- November 2015 marked 36 straight months of declining bus ridership for OCTA, with 20 million fewer boarding’s a year since 2008.
- Homeless encampments along transit corridors and bikeways has a direct impact on overall quality of life related to people living in places not meant for human habitation, with ridership and utilization of related community amenities reduced due to perception of safety in areas established for recreational use.

MAPPING THE CONTINUUM OF CARE SYSTEM

Continuum of Care is a term used to describe:

1. The annual competitive funding application process to HUD;
2. All of the resources within a jurisdiction that are providing services and housing to homeless populations, and/or
3. The progression from street homelessness to stable permanent housing.

Continuum of Care system components include prevention, street outreach, Coordinated Entry System (CES), emergency shelter, transitional housing and permanent housing placement through rapid rehousing and permanent supportive housing, and retention.



12

Ten-Year Plan to End Homelessness

In September 2008, Orange County established a broad-based working group that was charged with developing the Ten-Year Plan to End Homelessness. In January 2010, Orange County's Ten-Year Plan to End Homelessness¹³ was adopted by the Board of Supervisors, consistent with State and Federal initiatives for ending homelessness. Orange County's Ten-Year Plan to End Homelessness includes nine goals and 54 strategies to achieve those goals. The following are the goals listed in the plan:

¹² Homeless Services Continuum of Care Graphic

¹³ Orange County Ten-Year Plan to End Homelessness - <http://occommunityservices.org/civicax/filebank/blobdload.aspx?blobid=15449>

Goal 1	Prevent Homelessness - Ensure that no one in our community becomes homeless.
Goal 2	Outreach to those who are homeless and at-risk of homelessness.
Goal 3	Improve the efficacy of the emergency shelter and access system.
Goal 4	Make strategic improvements in the transitional housing system.
Goal 5	Develop permanent housing options linked to a range of supportive services.
Goal 6	Ensure that people have the right resources, programs, and services to remain housed.
Goal 7	Improve data systems to provide timely, accurate data that can be used to define the need for housing and related services and to measure outcomes.
Goal 8	Develop the systems and organizational structures to provide oversight and accountability.
Goal 9	Advocate for community support, social policy, and systemic changes necessary to succeed.

HEARTH Act

The Homeless Emergency Assistance and Rapid Transition to Housing Act (HEARTH Act) was signed into law in 2009 by President Obama, and implemented in 2011. The HEARTH Act reauthorized the McKinney-Vento Act and consolidated all Continuum of Care programs into one regulatory structure.

Governance Structure:

1. Requires the creation of a Continuum of Care Board, comprised of diverse representation to focus on service coordination, system operations, resource allocation, and performance outcomes;
2. Requires development of Coordinated Entry System (CES) to help communities prioritize assistance based on vulnerability and severity of service needs to ensure that people who need assistance the most can receive it in a timely manner; and
3. Establishes a Unified Funding Agency (UFA) designation to promote lead agencies to become the fiscal agent for all contracts in the Continuum of Care system. UFA-designated Continuums of Care are directly responsible for all of the contracted agencies and have authority to manage system design and performance to meet local objectives.

Continuum of Care Lead Agency

Collaborative Applicant – Facilitates the Continuum of Care system of funded projects, HMIS and CES on behalf of the jurisdiction.

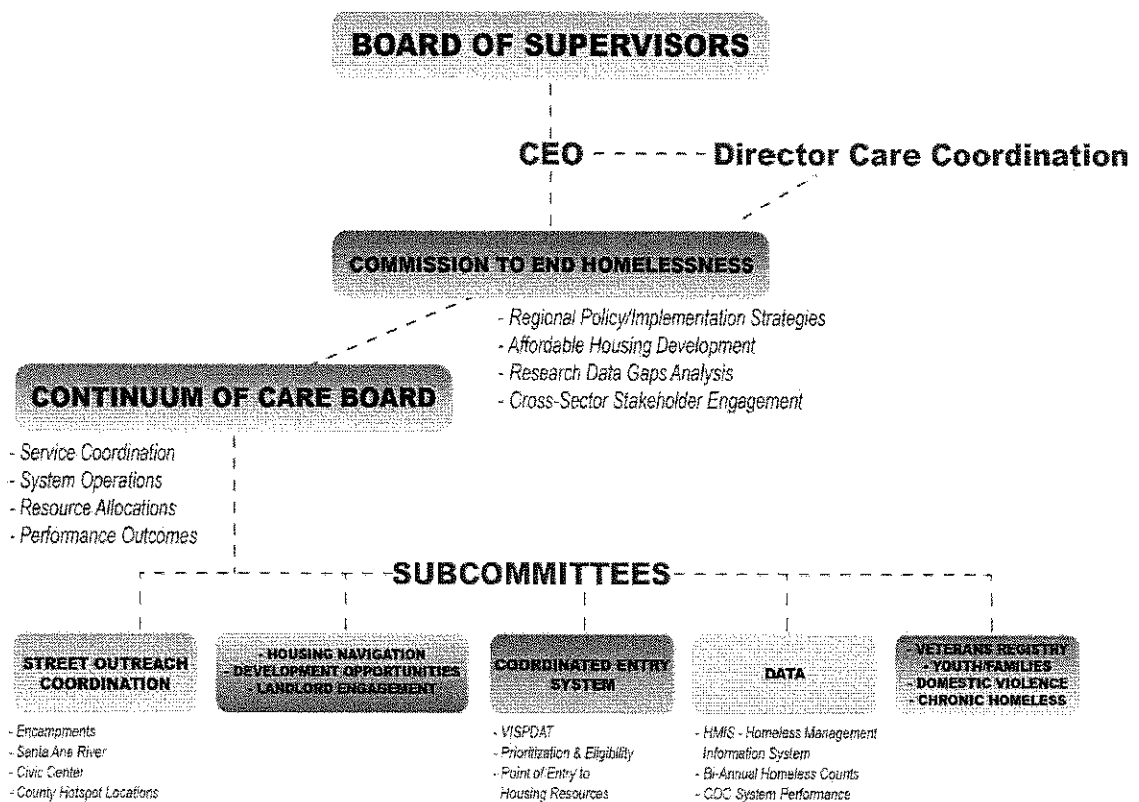
The Orange County Continuum of Care has designated OCCR as the Collaborative Applicant, or lead agency. As the Collaborative Applicant, OCCR facilitates the completion of the Continuum of Care annual competitive application for new and renewal funding, as well as planning funds. During the Federal FY 2016 Continuum of Care program competition, OCCR represented 41 individual projects with 13 non-profit agencies that have direct contracts with HUD. OCCR manages 12 Shelter Plus Care contracts through the OC Housing Authority (OCHA), three permanent supportive housing contracts with non-profit partners (Mercy House, Volunteers of America-Los Angeles, and Colette’s Children’s Home) and the Planning Grant for the jurisdiction.

Additionally, the Collaborative Applicant is responsible for facilitating the development of the Continuums of Care governance charter, Homeless Management Information System, and Coordinated Entry System (CES) on behalf of the jurisdiction. The Orange County Continuum of Care operates with 211OC being the facilitator for HMIS and CES and has direct contracts with HUD to operate these components. In most

Continuum of Care systems, HMIS and CES are generally lead agency roles that support the system of care infrastructure, operations and performance. Both OCCR and 211OC are working together to provide year-round community engagement, meeting the HEARTH Act and Continuum of Care requirements of HUD.

Governance Structure

The Commission to End Homelessness (Commission) was established to provide oversight to the implementation of the Ten-Year Plan, with four corresponding implementation groups targeted to achieve plan goals. The Commission approved the Orange County Continuum of Care Governance Charter on June 29, 2015, which named the Commission to be the Continuum of Care Board in an effort to comply with the HEARTH Act.



This dual role for the Commission has proven to be operationally misaligned for its membership and structure. The commissioners were appointed to recommend policy to the Board of Supervisors and were not prepared to manage the complexities of the HEARTH Act and Continuum of Care regulations. The implementation groups and corresponding subcommittees aligned with the 10-year planning process have reached a plateau; meanwhile, Continuum of Care membership has articulated that there are too

many meetings that are not considered functionally relevant in coordinating system-wide client services, resource coordination and system performance outcomes.

Collaborative Applicant vs. Unified Funding Agency Designation

HUD is encouraging lead agencies to work toward becoming a Unified Funding Agency (UFA), so individual agency contracts would be consolidated under the lead agency as a fiscal agent, rather than with HUD. In 2013, the Long Beach, CA and Columbus, OH Continuums of Care were the first in the nation to achieve this designation and spent three years working with HUD officials from the Washington, D.C., office to establish the functional authority and processes for future Continuums of Care to apply and gain UFA designations. There are now five UFAs in the country, and HUD has articulated a desire to move more Continuum of Care jurisdictions in this direction. The benefit of UFA designation is greater local control of the Continuum of Care funding which allows jurisdictions to better meet local needs, priorities and objectives.

Homeless Management Information System (HMIS)

The Homeless Management Information System (HMIS) is a software system used to collect client-level data and information on the provisions of housing and services to homeless individuals and families and persons at risk of homelessness. HUD funds HMIS programs and requires Continuum of Care funded agencies to participate in order to track bed and unit occupancy, service utilization, submit performance and outcomes reports semi-annually. These reports are in the form of via an Annual Performance Report (by project), System Performance (all funded agencies combined) and the Annual Homeless Assessment Report (by component type).

The Orange County Continuum of Care has been part of the LA/OC HMIS Collaborative, which includes Long Beach, Glendale and Pasadena, since 2003 using the same HMIS software. Long Beach left the LA/OC collaborative in 2006 due to the shared software not meeting local needs. This year, the Los Angeles Homeless Services Authority (LAHSA) has completed an RFP process to change HMIS software vendors. Glendale and Pasadena have committed to change software in alignment with the LAHSA decision. For the Orange County Continuum of Care, 211OC is the HMIS lead and has elected to conduct an OC HMIS software procurement process independently. 211OC and OCCR are working with the Director of Care Coordination to effect a change to the HMIS software anticipated for a 2017 transition. Changing the HMIS software vendor will provide the necessary platform to improve coordination, de-duplicate efforts, maximize use of available shelter and housing resources and improve overall system performance.

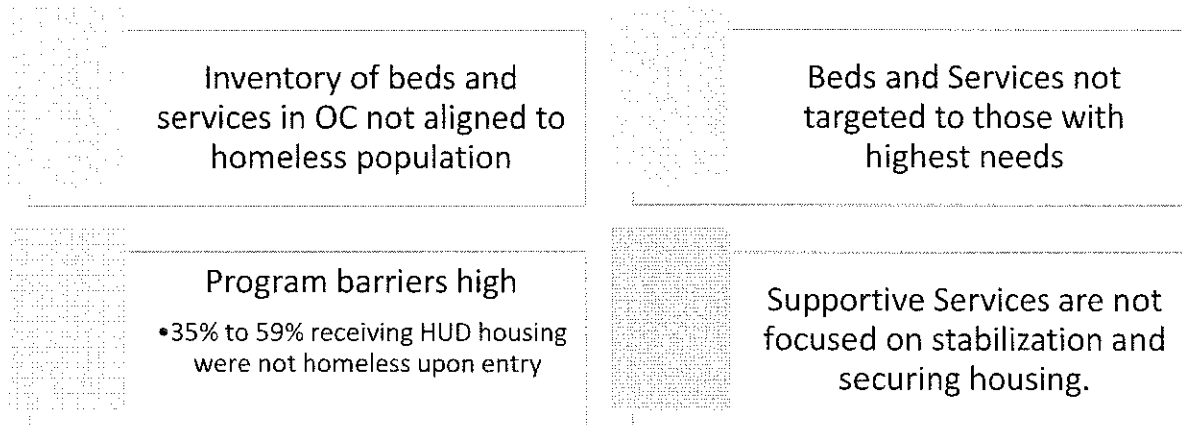
Coordinated Entry System (CES)

The Coordinated Entry System (CES) is tasked with 1) establishing standardized eligibility for program entry and 2) aligning program resources with a standardized prioritization based on local needs for the available beds within the system of care. The Orange County Continuum of Care is using the VI-SPDAT as the acuity tool used to evaluate vulnerability identifying the most appropriate housing intervention for an individual or family.

The CES is in its second year of implementation and 211OC is the lead agency for this Continuum of Care component. CES relies upon all parts of the Continuum of Care system aligning to the single point of entry, while closing all the side doors to program entry across the system. The County of Orange is a large geographic area so in an effort to best target available resources, CES is recommended to operate within three Service Planning Areas – North, Central and South County jurisdictions so that local targeting may

be achieved regionally. Functional HMIS software is critical for this virtual coordination, and all stakeholders must be invested in the benefits of being within the CES for it to be successful.

Continuum of Care System Performance Key Issues Identified¹⁴



Other Federal Mandates and Priorities for the Continuum of Care System

Additional Continuum of Care priorities include biannual homeless counts; collaboration with other consolidated plan Cities within the jurisdiction who receive CDBG, ESG and HOME funding; Public Housing Authorities; coordination with school districts, child welfare, criminal justice and healthcare systems related to discharge planning; connection to mainstream benefits and diversified funding to match/leverage with HUD-funded components.

The Orange County Continuum of Care must additionally comply with the following federal mandates and priorities:

1. Biannual homeless counts
2. Collaboration with:
 - a. Consolidated plan cities within the jurisdiction who receives CDBG, ESG, and HOME funding
 - b. Public Housing Authorities
 - c. School districts and child welfare systems
 - d. Criminal justice, child welfare and health care systems related to discharge planning
3. Diversified funding to match and leverage with the HUD funded components of the Continuum of Care
4. Improved connections to mainstream benefits and employment programs.

Continuum of Care Structure

All contracts are individual by project with agencies having direct contracts with HUD; however, under the HEARTH Act, this is more a logistical relationship because HUD expects the local Continuum of Care Board to lead, manage, coordinate and make allocation decisions to meet HUD and local priorities. The HEARTH

¹⁴ 211OC Presentation

Act prescribes that Continuums of Care are to achieve high performance and operate as a fully integrated system, rather than as individually operated and unconnected projects.

The Lead Agency, along with the Continuum of Care Board, must act in the best interest of the jurisdiction and ensure stable and increased funding, which is contingent on system-wide performance indicators and local strategic objectives. These decisions are difficult, and must be based on collective system functionality and performance. Beginning with the Federal FY 2016 Continuum of Care program application, system performance is the main priority, which requires all funded projects to work together, when historically they were rated individually. The Continuum of Care Board has the authority to recommend renewing or reallocating existing project funds if not in the best interest of the Orange County Continuum of Care, to create new projects that better align with local objectives.

Continuum of Care Annual Competitive Process

In the FY 2015 Continuum of Care application process, the Orange County Continuum of Care lost \$1.6 million in funding for transitional housing programs, which equates to 274 beds; however, the Orange County Continuum of Care did receive \$2.9 million in new permanent supportive housing bonus funds that will provide 207 beds for the chronically homeless and a \$520,323 reallocation for a new rapid rehousing project for homeless veterans deemed ineligible for VA health care programs. These funding shifts are intended to meet HUD and local priorities for annual competitive Continuum of Care funding.

Nationally, the FY 2015 Continuum of Care competition was unprecedented, in that nearly 70% of all transitional housing projects were either defunded by HUD or reallocated by local jurisdictions to create more permanent supportive housing or rapid rehousing projects. This shift was prescribed by HUD's stated priorities, as noted by the changes in scoring methodology that de-emphasized transitional housing projects due to national research studies that promote permanent housing as the most cost-effective solution to homelessness. The impacts of this will be notable beginning with the FY 2016 Continuum of Care competition, as the OC Continuum of Care application contains only permanent housing (PH) projects. These projects have little turn over, so each year, the Continuum of Care application is merely renewing existing PH housing units that are occupied for the most part. In a housing market as competitive as Orange County, identifying and securing available and affordable permanent housing units for the lowest income and subsidized housing programs has become very challenging for providers. Emergency shelter resources will be used to expedite housing placements, as the HUD funding has aligned the Continuum of Care system with its Housing First methodology.

Appendix A – State Legislation on Homelessness & Affordable Housing - 2016

No Place Like Home

In January of 2016 the Senate introduced its “No Place Like Home” initiative, which would divert between \$120-130 million in MHSA funds annually, over 20 to 30 years to service a \$2 billion housing bond to construct permanent supportive housing for chronically homeless persons with mental illness. The proposal is to construct permanent supportive housing for chronically homeless persons with mental illness; to provide supportive housing in the shorter-term, rent subsidies, while the permanent housing is constructed or rehabilitated; support for two special housing programs for families – Bringing Families Home” pilot project and the CalWORKs Housing Support Program; increase the Supplemental Security Income/State Supplementary Payment (SSI/SSP) grants to 1.3 million Californians who are considered at risk of becoming homeless; and one-time investment to incentivize local governments to boost outreach efforts and advocacy to get more eligible poor people enrolled in the SSI/SSP program.

Negotiations picked up in June, and Orange County worked with the California State Association of Counties (CSAC) and other groups to push for amendments to be made.

As part of the negotiations on No Place Like Home, an additional budget bill, **AB 1622**, was passed. This results in an expansion to the Homeless Youth and Exploitation Program which will include a new pilot project in Orange County counties over five years.

Governor’s By-Right Proposal: by-right proposal aimed to accelerate the development of housing by providing greater certainty in the local entitlement process, by bypassing cities and counties discretionary approval process for qualifying housing projects.

Assembly Affordable Housing Proposal: The proposal has been revised a number of times and most recently adopted \$400 million in affordable housing funds without reference to specific programs. The affordable housing funding will be available contingent on passage of the governor’s By-Right proposal.

In previous proposal, the following programs were included:

- Rental Housing for Lower Income Working Families – Low Income Housing Tax Credit (LIHTC) and Multi-Family Housing Program
- Homeownership Opportunities and Rental Housing For Working Families – Local Funding Grants for Workforce Housing, CalHOME, and Mortgage Debt Forgiveness, which extends the important tax relief to struggling homeowners.
- Housing Assistance and Production for Homeless Individual and Families – Multi-Family Housing Program – Supportive housing, Medi-Cal Housing Program, and Emergency Solutions Grant Program.

CalWORKs Housing Support Program: The CalWORKs Housing Support Program assists homeless CalWORKs families by moving them into permanent housing.

CalWORKs Housing Assistance Program: The Legislature lifted the once-in-a-lifetime restriction on the temporary and permanent housing benefits beginning January 1, 2017.

HR 56 (Santiago) Recognizes that the challenge of confronting homelessness requires the active engagement and leadership of all arms of government and requests that Governor Brown declare a state of emergency on homelessness. Adopted.

SB 608 (Liu) & SB 876 (Liu) These bills enact the Right to Rest Act, which would afford persons experiencing homelessness the right to use public space without discrimination based on their housing status and a civil remedy if their rights pursuant to the Act are violated. Dead.

SB 879 (Beall), the Affordable Housing Bond Act of 2018. Authorizes the issuance of \$3 billion in general obligation bonds for affordable housing construction, subject to approval by the voters, in the November 2018 election. Specifically for Multifamily Housing Program, Transit-Oriented Development and Infill Infrastructure Account, Special Populations Housing Account and the CalHome Program. SB 879 did not make it to the governor this year.

SR 84 (Hall) Creates the California Emergency Services Act, which empowers the governor to proclaim a state of emergency in an area affected or likely to be affected by homelessness in certain circumstances. Dead.

The following items are awaiting action by the Governor:

AB 801 (Bloom) requires public universities to give priority admission preferences to students who are homeless in the same way that foster youth receive a preference.

AB 2031 (Bonta) gives cities authority to approve issuance of bonds for affordable housing development paid for with "boomerang funds" without voter approval.

AB 2299 (Bloom) Makes a number of changes to the Accessory Dwelling Unit (ADU) review process and standards.

AB 2501 (Bloom) strengthens current Density Bonus Law, ensuring its incentives are available "by right" to housing providers who include affordable apartments.

AB 2818 (Chiu) requires assessors to consider the underlying land lease and affordability restrictions on a community land trust home to determine the value of the property to reduce inconsistencies. AB 2818 moved through the legislative process on a bipartisan basis.

AB 2821 (Chiu) Housing for a Healthy California Program - leverages Medi-Cal to create supportive housing by linking state-funded rental subsidies with Medi-Cal beneficiaries experiencing homelessness.

SB 1380 (Mitchell) establishes the Homeless Coordinating and Financing Council to oversee the implementation of Housing First guidelines and regulations statewide and identify resources and services to prevent and end homelessness in California.

SB 1069 (Wieckowski) requires an ordinance for the creation of accessory dwelling units (ADUs) to include specified provisions regarding areas where ADUs may be located, standards, and lot density. This bill revises requirements for the approval or disapproval of an ADU application when a local agency has not adopted an ordinance.


SB 1150 (Leno) protects surviving homeowners from unnecessary foreclosures after the death of the mortgage-holder.

Appendix B - Estimate of County Resources for Fiscal Year 2016-17

Department	Dedicated Resources (\$)	Available Resources (\$)	Total (\$)
Program/Grant Title			
OC Community Resources			
Continuum of Care	22,025,895		
Veteran's Affairs Supportive Services (VASH)	7,400,000		
Tenant Based Rental Assistance	500,000	970,970	
Housing Choice Voucher & Other Programs	2,461,600	146,374,480	
Affordable Housing Development		8,000,000	
Total OC Community Resources:	32,387,495	155,345,450	187,732,945
Health Care Agency			
Public Health Services	2,692,859	46,040,483	
Outreach	5,522,342	290,650	
Mental Health Treatment	21,423,095	40,199,693	
Mental Health Residential Care and Housing	4,064,147	5,386,222	
Mental Health Full Service Partnership	5,813,868	21,965,931	
Substance Abuse Treatment	6,325,173	1,675,931	
Medical Safety Net		2,300,000	
Total Health Care Agency:	45,841,484	117,858,910	163,700,394
Social Service Agency			
Mobile Unit Response Vehicle and Outreach	119,298		
Medi-Cal Application Intake	323,074	152,265,160	
CalFresh	123,763	30,688,415	
CalWORKs (includes assistance payments)	3,437	226,816,625	
Cash Assistance Program for Immigrants		42,215	
Refugee Cash Assistance		456,382	
General Relief (includes assistance payments)	83,625	8,623,961	
Total Social Service Agency:	653,197	418,892,758	419,545,955
Sheriff's Department			
Homeless Liaison Officers	890,000		
Total Sheriff's Department:	890,000		890,000
Public Defender			
Collaborative Courts are funded by the State and provide specialized court tracks that combine judicial supervision and monitored rehabilitation services.			
OC Public Works			
Land Management: Encampments	1,500,000		
Santa Ana Transit Restroom Maintenance	57,600		
Portable Restrooms at Civic Center	59,412		
Additional Maintenance Costs	51,000		
Total OC Public Works:	1,668,012		1,668,012
Funding for the Dedicated Shelters			
One-Time Cost – Acquisition and Improvement	8,136,509		
One-Time Cost – Mental Health Clinic Space	1,200,000		
Annual Operating Costs	3,607,527		
Total Funding for Shelters:	12,944,036		12,994,036
Estimate TOTAL County Resources	94,384,224	692,097,118	786,481,342

City of Garden Grove
INTER-DEPARTMENT MEMORANDUM

To: Honorable Mayor and City
Council Members
Dept.:
Subject: MAIN STREET - VEHICLE
PARKING DISTRICT

From: Scott Stiles 
Dept.: City Manager
Date: November 10, 2016

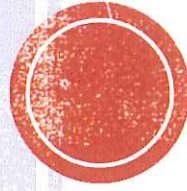
Attached is a PowerPoint presentation that the City Administration made to the Main Street Commission this morning regarding history and general information on the City's Vehicle Parking District for Main Street. This memorandum is for informational purposes only. No action of the City Council is required. Please contact myself or Lisa Kim, Director of Community and Economic Development, at x5148 if you have questions about the presentation.

SCS:scs

cc: Lisa Kim

MAIN STREET COMMISSION MEETING

VEHICLE PARKING DISTRICT
(VPD)



November 10, 2016

VPD HISTORY

1955: VPD formed

1956: VPD function through GG Council

1973: Total of 7 lots with 283 parking spaces

1974: Increased # of District-operated lots

1974: District expenditures exceed yearly income

1975: Revenues severely cut City to make in-lieu payments to compensate

1978: Proposition 13 severely restricted/ eliminated levy tax rate

1985: Office (Euclid/GG) built, City required developer pay \$40,000 maintenance

2008: Commission initiated review revenues/expenditures for maintenance, acquisition, lighting.

2009: City initiated proceedings toward Dissolution

2009: Staff Report to City Council regarding admin costs & receiving modest tax appl.

May 26, 2009: Dissolution approved, Commission to be advisory board to Council

2009: Funds will remain until expended, General Fund to cover difference.

2010: (Lot #2) 12885-91 Main Street, term 2 years, re-pave/re-stripe funded by balance of VPD

September 14, 2010: Lease Agreement M&P California Properties & Dinavi Properties, LLC

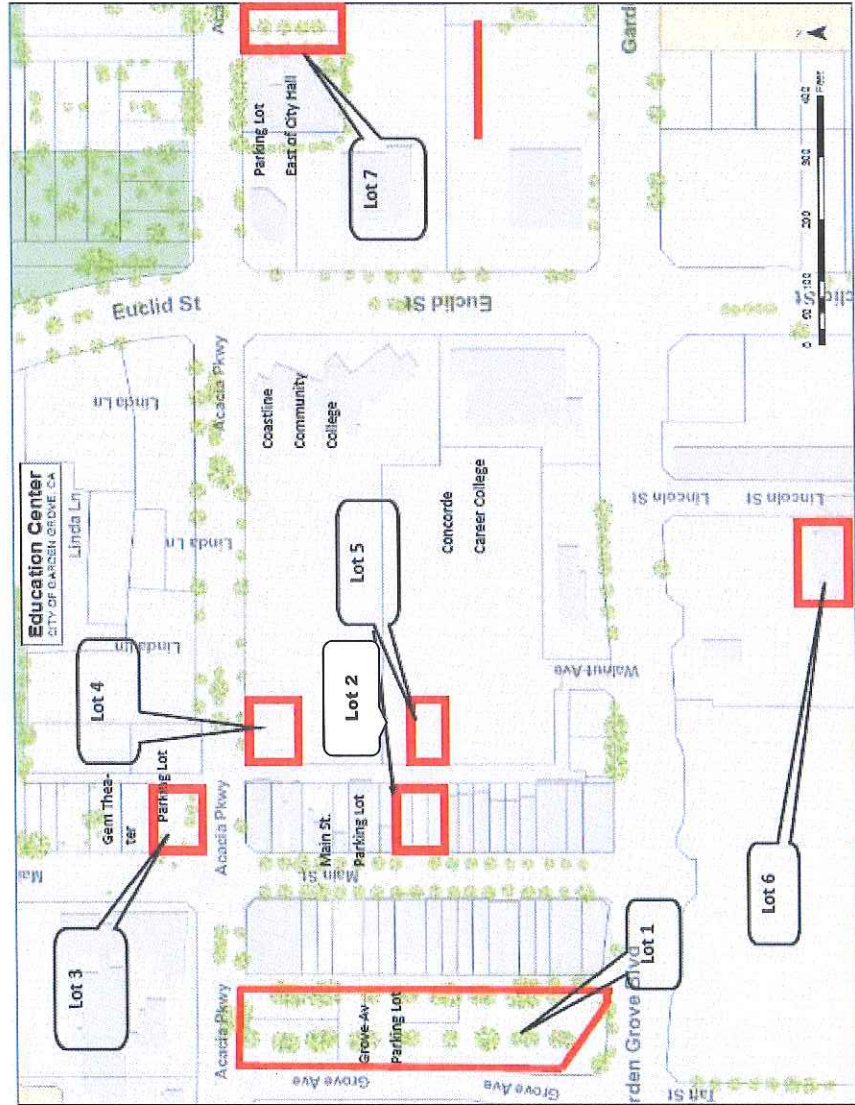
2011: Council purchase/sale between the City and RDA for 12892-12942 Grove Street (Lot #1) \$2.3 mill

2012: Property transferred to Housing Successor Agency

MAIN STREET COMMISSION QUESTION?

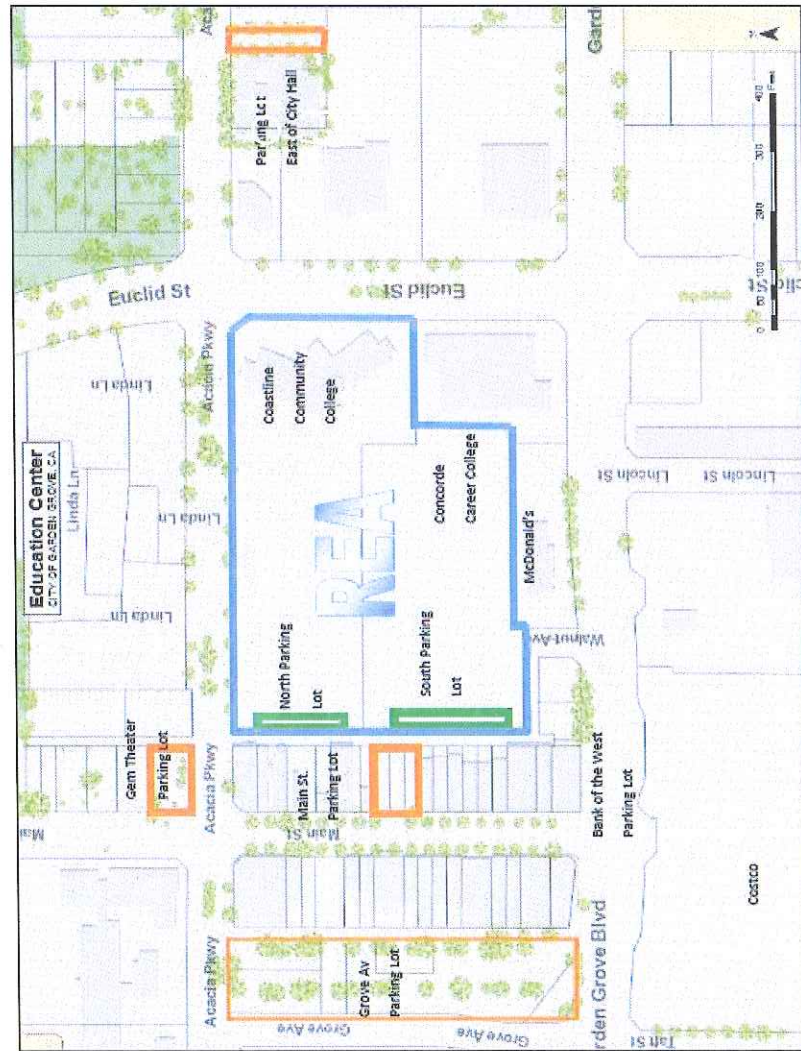
- #1 Information about lease agreements, amendments, and terms for East parking lots ?

FORMER VEHICLE PARKING DISTRICT LOTS (VPD)



Lot #	Current Condition	Spaces
1	Sold to RDA \$2.3/Transfer to H.SA	114
2	City Owned	20
3	RDA owned/ Transfer back PMP	16
4	3rd Party Owned	40
5	3rd Party Owned	16
6	3rd Party Owned	41
7	City Owned	11
Total = 7		258
	RDA= Redevelopment Agency	
	H.SA= Housing Successor Agency	
	PMP= Long Range Property Management Plan	

RECIPROCAL EASEMENT AGREEMENT (REA) MAP



- Effective Date 2/27/1996

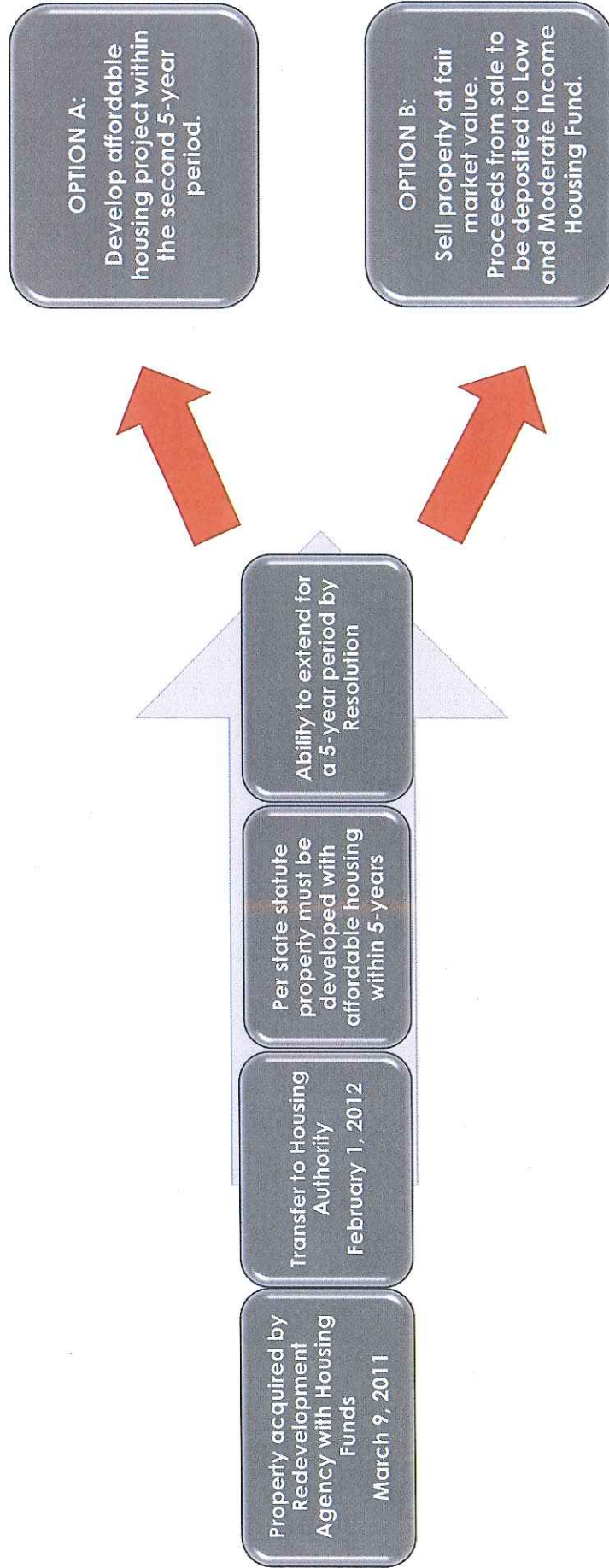
- Purpose: Ingress, egress & parking outlined in blue

- Original Count= 50 spaces total

MAIN STREET COMMISSION QUESTION?

- #2
- Transfer of West parking lot from City, to the Housing Authority?
 - What are the near/long-term plans for development at the West parking lot and low housing units?
 - What are the legal obligations of the Housing Authority?

HOUSING AUTHORITY



MAIN STREET COMMISSION QUESTION?

- #3 -Which entity is responsible for maintaining the West Parking Lot?
- Is there a maintenance plan?

MAINTENANCE TASK CHART/COSTS

Maintenance Task	Last Completion	Cost	Next Completion	Cost
Short-Term / On-Going				
Trash Enclosures - Gate Repairs	July 2016	Jun-16	TBD	\$7,000
Asphalt Grind Out/Overlay & Slurry	N/A	N/A	TBD	\$90,000
Parking Lot Restriping	5+ years	\$4,000*	TBD	\$6,000
Bi-Annual Tree Trimming	May 2016	\$2,000**	2018	\$2,000
Lighting - Fixture Repairs	As-Needed	\$2,000**	As-Needed	\$2,000
Street Sweeping Annual Cost	On-going	\$1,200**	On-going	\$1,200

*These are estimates. Specific dollar values are unknown.

**City's General Fund was used to cover these costs.

MAIN STREET COMMISSION QUESTION?

- #4 Options for securing parking from colleges for future public events or assistance from City in coordinating efforts? City staff and Commission to collaborate?

WEEKLY MEMO 11/10/16

NEWS ARTICLES

Community Calendar

OC News
November 9, 2016

Ongoing

Overachievers, check this out Chamber holds Friday meetings The Garden Grove Chamber's Governmental Affairs Committee meets the second Friday of the month from 7:30 to 9 a.m. at the Community Meeting Center, 11300 Stanford Ave. in Garden Grove. For more information, call the chamber at 714-638-7950.

Grief support

The Grief Share Support Group is for mothers who have lost children of every age. The group meets Thursday evenings at 12831 Olive St., Garden Grove. For more information, call 714-892-1520 or 714-343-7516.

Learn about Alzheimer's

The Alzheimer's Association of Orange County hosts a support group to provide an opportunity to meet other caregivers and families, share experiences and exchange ideas. These meetings are free and open to all caregivers and family members of individuals with dementia. All groups listed are in compliance with chapter and national standards. This is a faith-based meeting and may include prayer or pastoral speaker, and will take place at 1 p.m. Saturdays at Christ Cathedral, 12141 Lewis St. in Garden Grove. For more information, call Peggy Woelke at 714-634-2161.

Dance Center hosts social Join the staff of the Cedarbrook Dance Center for nights of square dancing, line dancing, round dancing (pre-choreographed social dancing) and salsa. The Dance Center is at 12812 Garden Grove Blvd. For more information on classes, call Eileen Silvia at 949-637-4169.

Eco-friendly storytime

Family storytime all through the summer will highlight books about our environment and the animals that live in rivers, oceans and icy places. All ages are encouraged to attend at 7 p.m. every Tuesday at the Garden Grove Regional Library, 11200 Stanford Ave. in Garden Grove. For more information, call 714-530-0711.

GG Kiwanis to meet

The Kiwanis Club of Garden Grove hosts dinner meetings at 7 p.m. Thursdays at Kiwanisland, 9840 Larson Ave. Social hour begins at 6 p.m. For more information, call 714-892-7267.

Cartoonist lessons offered

Artists ages 6-12 will have fun drawing and coloring a myriad of expressive characters while learning how to stay on task, follow directions, and be visually, spatially organized. There will be new lessons each week, even for previous students. The

Orange County NEWS

City of Garden Grove

Notice Inviting Sealed Bids (IFB)

Project No. S-1205

Notice is hereby given that sealed bids will be received at the office of the Purchasing Agent for the City of Garden Grove, Room 220, 11222 Acacia Parkway, Garden Grove, CA 92840 to Furnish all Labor, Material, Tools and Equipment for the Abandonment of Three Water Wells at Various Locations in the City of Garden Grove. A copy of the bid document may be obtained from the City of Garden Grove's website. Contractors interested in submitting a bid for this project are required to attend a MANDATORY pre-bid meeting scheduled for 10:00 a.m., local time, on Wednesday, November 23, 2016, at the Water Well Site #1 located at 11741 Gilbert Street, Garden Grove, CA. Please direct any questions regarding this bid process to Sandra Segawa via email sandras@gardengrove.org. Bids are due and will be opened in the office of the Purchasing Agent at 2:00 p.m., local time, on Monday, December 12, 2016. Bids received after that exact time will not be considered.

Dated: November 9, 2016

Sandra Segawa, C.P.M.; CPPB
Purchasing Agent
City of Garden Grove
11222 Acacia Parkway
Garden Grove, CA 92840
Orange County News
16-51627
Publish Nov. 9, 16, 2016

OC News
November 4, 2016

Preparing for winter

In preparation of the rainy season, the City of Garden Grove reminds all residents of the availability of up to 10 free sandbags at the following city locations:

- Fire Station #2, 11805 Gilbert St.
- Fire Station #3, 12132 Trask Ave.
- Fire Station #4, 12191 Valley View St.

Fire Stations provide sand and sandbags with proof of Garden Grove residency. Fire Stations #2 and #3 require advance notice by calling the Garden Grove Fire Department at 714-741-5600. Fire Station #4 provides sand and sandbags without an appointment. Residents are asked to bring their own shovels and are responsible for transporting as well as disposing of filled sandbags.

The Municipal Service Center will fill and deliver sandbags to elderly or disabled residents by appointment only, Monday through Friday, from 6:30 a.m. to 5:30 p.m. Call the Public Works Department at 714-741-5375.

City closures

In observance of the Veterans Day holiday, Garden Grove City Hall and the H. Louis Lake Senior Center will be closed on Friday, Nov. 11 and Monday, Nov. 14.

No street sweeping services will be provided on Nov. 11. Streets will be swept as scheduled on all other days. Trash pick-up service will not be interrupted.

For more information on street sweeping, call the Public Works Department at 714-741-5375.

City of Garden Grove

Request for Statement of Qualifications
(RFSQ)

RFSQ No. S-1196

Notice is hereby given that sealed qualification statements will be received at the office of the Purchasing Agent for the City of Garden Grove, Room 220, 11222 Acacia Parkway, Garden Grove, CA 92842 to Provide Design Build Services for Garden Grove Fire Station 6 and Community Building. Contractors interested in submitting a qualification statement for this project have the option to attend a NON-MANDATORY, but highly recommended, pre-submittal meeting scheduled at 2:00 p.m., local time, on Tuesday, November 15, 2016, at Garden Grove City Hall, Third Floor Training Room, located at 11222 Acacia Parkway, Garden Grove, CA. A copy of the RFSQ document may be obtained from the City of Garden Grove's website by registering as a vendor. Questions can be directed in writing to Carlos Norvani at carlosn@garden-grove.org. Proposals are due in the office of the Purchasing Agent at 11:00 a.m., local time, on Tuesday, November 29, 2016. Qualification Statements received after that exact time will not be considered.

Dated: October 28, 2016

Sandy Segawa, C.P.M., CPPB
Purchasing Agent
City of Garden Grove
11222 Acacia Parkway
Garden Grove, CA 92840

Orange County News
16-51613

Publish Oct. 28, Nov. 4, 2016

City of Garden Grove

Notice Inviting Sealed Bids (IFB)

IFB No. S-1204

Notice is hereby given that sealed bids will be received at the office of the Purchasing Agent for the City of Garden Grove, Room 220, Second Floor, 11222 Acacia Parkway, Garden Grove, CA 92840 to Provide Three (3) New and Unused HP Servers per the bid specifications. A copy of the bid document may be obtained from the City of Garden Grove's website. Direct any questions regarding this bid process to Sandra Segawa via email at sandras@garden-grove.org. Bids are due and will be opened in the office of the Purchasing Agent at 2:00 p.m., local time, on Tuesday, December 6, 2016. Bids received after that exact time will not be considered.

Dated: November 4, 2016

Sandra Segawa, C.P.M., CPPB
Purchasing Agent
City of Garden Grove
11222 Acacia Parkway
Garden Grove, CA 92840

Orange County News
16-51626

Publish Nov. 4, 11, 2016

City tech department is recognized

Wins Excellence in IT Practices, Innovation Award

The City of Garden Grove's Information Technology Department was recently recognized with two distinctions, Excellence in IT Practices, and Innovation Award, by MISAC (Municipal Information Systems Association of California). The awards were presented during the 15th annual MISAC conference in San Diego. Charles Kalil, information technology director, and Anand Rao, information technology manager, accepted the awards.

Awarded to only two cities in Orange County, the Excellence in IT Practices was presented to the City of Garden Grove for its outstanding governance and operation practices. The selection process evaluated 10 different subject areas: Budget and Strategic Planning; Purchasing; Operations and Staffing; Customer Satisfaction; Internet; Project Management and Administration; Development; Professional Development and Training; Disaster Recovery; Security; and Information Security. To be awarded with a rating of Excellence, an agency must score at least six of the 10 practices.

Presented to only one city in California, the Innovation Award recognizes exceptional efforts made towards improving services, processes, and elevating productivity.

The city received the Innovation Award for its development of an internal computer system that collects, stores, exchanges, and analyzes public information.



The two awards the City of Garden Grove won recently

The software developed in Bill 272, which is available for publication with a catalog of

ca.us.

For more information, contact the Information Technology Department at 714-741-5225.

ise Systems by Rachot on technol- was shared with all MISAC agencies and has been accessed by 90 municipal organizations throughout the state.

The software supports the city's mission to provide transparency and accuracy to the public, and is available through the Open Government portal on the City's website, at www.ci.garden-grove.

10 of 2

OC News
November 4, 2016
2 of 2



Courtesy photos

All those who contribute to the city's technology department were recognized with two awards.



LOCAL RESULTS

OC Register
November 10, 2016

PRESIDENT

24,847 of 24,847 state precincts reporting
1,668 of 1,668 Orange County precincts reporting

	Calif. votes	%	O.C. votes	%
Hillary Clinton (D).....	5,482,166	61.5	395,801	49.8
Donald Trump (R).....	2,966,654	33.3	356,892	44.9
Jill Stein (GRN).....	152,333	1.7	10,155	1.3
Gary Johnson (LIB).....	281,536	3.2	29,469	3.7
Gloria Estela La Riva (PF).....	38,156	0.4	2,965	0.4

U.S. SENATE

24,847 of 24,847 precincts reporting

	votes	%
Kamala D. Harris (D).....	4,861,775	62.5
Loretta Sanchez (D).....	2,915,066	37.5

CONGRESS

38th District

Orange and Los Angeles counties. 394 of 394 precincts reporting

	votes	%
Linda T. Sanchez* (D).....	112,704	70.0
Ryan Downing (R).....	48,365	30.0

39th District

Orange, Los Angeles, and San Bernardino counties.
421 of 421 precincts reporting

	votes	%
Brett Murdoch (D).....	75,477	42.0
Ed Royce* (R).....	104,247	58.0

45th District

Orange County. 417 of 417 precincts reporting

	votes	%
Ron Varasteh (D).....	86,894	40.5
Mimi Walters* (R).....	127,705	59.5

46th District

Orange County. 242 of 242 precincts reporting

	votes	%
Lou Correa (D).....	67,798	70.2
Bao Nguyen (D).....	28,784	29.8

47th District

Orange and Los Angeles counties. 410 of 410 precincts reporting

	votes	%
Alan Lowenthal* (D).....	102,295	63.0
Andy Whallon (R).....	60,191	37.0

48th District

Orange County. 447 of 447 precincts reporting

	votes	%
Suzanne Savary (D).....	88,461	41.2
Dana Rohrabacher* (R).....	126,485	58.8

49th District

Orange and San Diego counties. 511 of 511 precincts reporting

	votes	%
Doug Applegate (D).....	89,704	48.9
Darrell Issa* (R).....	93,684	51.1

STATE SENATE

29th District

Orange, San Bernardino, and Los Angeles counties.

527 of 527 precincts reporting

	votes	%
Josh Newman (D).....	104,892	49.1
Ling Ling Chang (R).....	108,779	50.9

37th District

Orange County.
569 of 569 precincts reporting

	votes	%
Ari Grayson (D).....	115,501	42.0
John M.W. Moorlach* (R).....	159,651	58.0

STATE ASSEMBLY

55th District

Orange, Los Angeles and San Bernardino counties.

270 of 270 precincts reporting

	votes	%
Gregg D. Fritchle (D).....	50,043	42.3
Phillip Chen (R).....	68,258	57.7

65th District

Orange County.
282 of 282 precincts reporting

	votes	%
Sharon Quirk-Silva (D).....	49,626	50.8
Young Kim* (R).....	48,084	49.2

68th District

Orange County. 275 of 275 precincts reporting

	votes	%
Sean Jay Panahi (D).....	50,632	39.1
Steven S. Choi (R).....	78,855	60.9

69th District

Orange County. 131 of 131 precincts reporting

	votes	%
Tom Daly* (D).....	39,235	68.2
Ofelia Velarde-Garcia (R).....	18,317	31.8

72nd District

Orange County. 246 of 246 precincts reporting

	votes	%
Lenore Albert-Sheridan (D).....	48,217	41.0
Travis Allen* (R).....	69,387	59.0

73rd District

Orange County. 296 of 296 precincts reporting

	votes	%
Islam Mesbah (D).....	47,069	31.4
William Brough* (R).....	103,006	68.6

74th District

Orange County. 292 of 292 precincts reporting

	votes	%
Karina Onofre (D).....	60,867	43.3
Matthew Harper* (R).....	79,820	56.7

Garden Grove

Mayor

80 of 80 precincts reporting

	votes	%
Steve Jones	28,574	100.0

City Council

District 2. 16 of 16 precincts reporting.

	votes	%
John R. O'Neill	5,195	100.0

District 3, short term. Vote for 1.

13 of 13 precincts reporting

	votes	%
Thu-Ha Nguyen	3,030	64.2
Clay Bock	1,686	35.8

District 5. Vote for 1.

11 of 11 precincts reporting

	votes	%
Stephanie Klopfenstein	2,750	56.9
Demian Garcia-Monroy	2,083	43.1

District 6. Vote for 1.

10 of 10 precincts reporting

	votes	%
Kim Bernice Nguyen	1,968	57.2
Rickk Montoya	1,470	42.8

Garden Grove Unified

Board member

Trustee Area 1. Vote for 1.

34 of 34 precincts reporting

	votes	%
Teri Rocco*	6,363	49.8
Nicholas Dibs	5,328	41.7
Jonathan Bengco	1,077	8.4

Trustee Area 5. Vote for 1.

25 of 25 precincts reporting

	votes	%
Dina Nguyen	4,926	51.7
Linda Paulsen-Reed*	3,530	37.1
Omar Montanez Ablouj	1,069	11.2

Measure P: Garden Grove Unified

120 of 120 precincts reporting

Bonds - Yes	38,272	74.6
Bonds - No	13,060	25.4

Supervisor District 1

Vote for 1. 209 of 209 precincts reporting.

	votes	%
Andrew Do*	49,799	53.1
Michele Martinez	44,053	46.9

* - incumbent. Results as of 6 p.m. Wednesday.
Source: Orange County Registrar of Voters

On patrol for rigged voting in O.C.

It's a
drama-filled,
amped-up day
for county's top
elections official.

With Donald Trump predicting widespread election rigging, I ride with the Orange County Registrar of Voters Office on Election Day - eyes peeled, ears perked for ballot fraud.

It's Tuesday morning and already the voice of dispatch - yes, the registrar of voters has a dispatch center - crackles over Registrar Neal Kelley's two-way radio.

The disembodied voice reports a Garden Grove polling place is in trouble. Angry words. Fisticuffs.

Kelley peels out of the Irvine Civic Center in what I call the county's vote-mobile, a Ford Explorer brightly wrapped with the images of a man and woman wearing "I voted" stickers.

They're smiling. I'm not. America's elections are serious stuff and so are allegations of "large-scale voter fraud."



DAVID WHITING
STAFF COLUMNIST

The back of the vote-mobile is stuffed with equipment. Voting machines are stacked against printers. Signs are jammed next to portable booths. Justin Berardino, registrar operations manager, rides shotgun.

The radio crackles again. Cops are on the way. District attorney investigators roll.

Was Trump right? Is the nation falling to wild packs of rabid Democrats trying to steal the election?

I smell blood.

With Kelley at the wheel, we head up I-405 toward Garden Grove. The registrar agrees to talk about what seems like a ridiculously complicated process - yet it is one that has worked for two centuries.

Kelley is responsible for the nation's fifth-largest voting jurisdiction and 1.6 million registered voters. It

OC Register
November 9, 2016
1 of 2



MINDY SCHAUER, STAFF PHOTOGRAPHER

Orange County Registrar of Voters Neal Kelley makes the Election Day rounds, transporting equipment, clarifying procedures and calming the outraged.

WHITING

FROM PAGE 1

includes 9,000 poll workers, 300 field personnel with radios, 1,300 polling places and 11,000 voting booths.

He went to bed at 1:30 a.m., got up three hours later and won't hit the sack until 4:30 a.m. today - a 24-hour marathon.

It's a gargantuan undertaking, one that includes precise steps to ensure that the very thing that Trump warned about won't happen.

But, in truth, anything can happen.

In 1988, uniformed guards showed up at 20 polling places in Santa Ana - except they weren't really guards. They were civilians holding signs in English and Spanish that declared: "Non-Citizens Can't Vote."

The incident was branded as racist, and is still taught as a big no-no to local election volunteers.

It's unclear if preventing that sort of intimidation is what Trump had in mind when he called for election observers. But if so, Kelley, too, is about ensuring a squeaky-clean election.

First, Kelley is transparent. He confesses this is the first election in 12 years in which there wasn't a glitch opening at least one polling place. This time, everyone had the right keys. He tweets information in real time, telling the public about the good and the bad.

Most importantly, every mail-in ballot is checked to ensure that its signature matches the original registration. Every machine ballot is handled with care.

"Polling places," Kelley says, "should be considered neutral zones, should be treated as sacred areas."

The registrar pulls into the parking lot at the Presbyterian church in Garden Grove where the melee was reported. Lylan Tran serves



MINDY SCHAUER, STAFF PHOTOGRAPHER

Orange County Registrar of Voters Neal Kelley speaks with polling place volunteer Lylan Tran after a voting dispute led to shoving Tuesday in Garden Grove.

as area coordinator and steps outside the church to talk with Kelley.

The initial report proves incorrect. A voter who was registered for a mail-in ballot didn't have his ballot, was offered a provisional ballot, as is law, but insisted on using a voting machine. He wasn't allowed.

A shouting match escalated into a pushing match and spilled into the yard. Then it was over.

District attorney's investigators John Follo and his partner move on. Police will follow up.

Kelley's radio crackles again. A voter in Laguna Niguel has called 911. He wanted to vote by machine instead of using his mail-in ballot and a worker refused to write "void" on the envelope.

A phone conversation quiets the voter. The poll worker handled the ballot properly and placed it into a locked box for such an event.

As noon approaches, Kelley allows that the day already is shaping up to be more intense than usual. One presidential candidate's comments, he shares, "have amped things up."

Still, Kelley acknowledges he has it easy compared with his colleagues in other parts of the country. "The battleground states," he says, "are going through hell."

With things settled in

Laguna Niguel, Kelley heads toward a polling place with a broken machine but then changes direction. He's just been informed that a polling inspector has been arrested for removing campaign signs.

The registrar walks into the Columbus Grove Community Center in Tustin and the suspect walks up. She explains voters complained about Trump and Hillary Clinton signs lining the path to the center. To calm things, she removed them.

Technically, however, the signs were the required 100 feet from the polling place and were within the law.

A Trump supporter, witnesses agree, walked into the polling place and started yelling that the signs should have remained. The polling inspector says she felt threatened. Police came.

Kelley calls it a judgment call, one that wasn't malicious and one that police said defused things - mostly.

Two more district attorney's investigators review the matter and agree the case is over. Badly shaken, the polling inspector heads home and is replaced.

Again, the radio crackles. Several machines are down. Kelley heads out to solve the next problem.

America's voting process keeps working.

OC Register
November 9, 2016
2 of 2

More Zika-capable mosquitoes found in O.C.

By COURTNEY PERKES
STAFF WRITER

Aggressive, daytime biting mosquitoes that can potentially carry the Zika virus were found recently in Buena Park and La Habra, according to the Orange County Mosquito and Vector Control District.

The nonnative mosquitoes can also transmit dengue, chikungunya and dog heartworm. Asian tiger mosquitoes, or *Aedes albopictus*, were found in Buena Park, and yellow

fever mosquitoes, or *Aedes aegypti*, were found in La Habra, said district spokesman Jared Dever.

Dever said the invasive mosquitoes, which have been found in Anaheim, Costa Mesa, Garden Grove, Huntington Beach, Lake Forest, Los Alamitos, Mission Viejo, Newport Beach, Orange and Santa Ana, likely have been around for a while. However, increased awareness among residents often leads to discoveries in other cities.

"It more or less cascades at that point of recognition

Protect yourself against mosquitoes

- Dump and drain any standing water.
- Keep all window and door screens in good repair.
- Wear a repellent containing DEET, picaridin, oil of lemon eucalyptus or IR 3535.

of biting behaviors and the difference in appearance," Dever said.

Dever said mosquito control employees have been canvassing surrounding neighborhoods in Buena Park and La Habra in search of other breeding sources and educating residents about the mosquitoes' life cycles.

"People have been very alarmed because, of course, La Habra has been the hot spot for West Nile virus," said La Habra Mayor James Gomez, who is also a vector board trustee.

The discoveries occurred as the risk of West Nile virus, which is transmitted by the southern

house mosquito, was downgraded from high to elevated.

This season in Orange County there have been 37 human West Nile virus infections, including one death of an unidentified La Habra resident in her 60s. Last year at this time, Dever said, there were 63 human cases and two deaths. He said a big push was made this year to educate residents on preventing breeding and bites.

"We put a lot more resources on the ground," Dever said. "We had 22

new people we brought on this year for tackling West Nile virus hot spots. We did a lot more education and outreach trying to get residents to change their behavior. If behavior changes occurred, that could certainly explain that reduction in human infections."

The risk of mosquito-transmitted Zika in California is considered low. According to the California Department of Public Health, 362 travel-associated Zika cases have been reported statewide, including 23 in Orange County.

GARDEN GROVE

Canceled meetings: The next City Council meeting, scheduled for Tuesday, is canceled because of Election Day. The City Clerk's Office announced this week. The Dec. 27 meeting is also canceled because of the holidays. The Nov. 22 and Dec. 13 meetings are still scheduled to occur.
Chris Haire, 714-796-6979
chaire@scng.com

OC Register
November 4, 2016

GARDEN GROVE

Open positions: The city is accepting applications for firefighters and paramedics. The deadline to apply to the Fire Department is 5 p.m. Nov. 18. The deadline has passed to apply to the Police Department.
Information:
ci.garden-grove.ca.us
Chris Haire, 714-796-6979
chaire@scng.com

OC Register
November 5, 2016

GARDEN GROVE

Tree lighting: The 10th annual Christmas Tree Lighting is at 6:30 p.m. Dec. 6 under the clock tower in Village Green Park, on the corner of Main and Euclid streets. For the 24-foot tree's anniversary, it has been enhanced with LED lighting and custom decorations. The free ceremony will include entertainment, free hot cocoa and cookies, and holiday giveaways.
Information: 714-741-5200.
Chris Haire, 714-796-6979

OC Register
November 7, 2016

GARDEN GROVE

Traffic grant: The Police Department has received a \$249,100 grant from the California Office of Traffic Safety for a year-long program to prevent traffic-related deaths and injuries. The grant will fund driving under-the-influence checkpoints, increased enforcement of motorcycle safety and distracted driving, and educational presentations.

Chris Haire, 714-796-6979
chaire@scng.com

OC Register
November 8, 2016

GARDEN GROVE

Dual language: The Garden Grove Unified School District is accepting applications for its Spanish-English dual-language immersion program at Monroe Elementary School in Fountain Valley, for the 2017-18 school year. The program begins with kindergarten students. Information: ggusd.us.
Chris Haire, 714-796-6979
chaire@scng.com

OC Register
November 10, 2016



CITY OF GARDEN GROVE NEWS

FOR IMMEDIATE RELEASE

Public Information Office (714) 741-5280

CONTACT: Juan Medina (714) 741-5253
Community Services Department

Wednesday, November 9, 2016

SENIOR CENTER GIVES THANKS WITH MUSIC, FOOD AND FUN

To celebrate the Thanksgiving holiday, the City's H. Louis Lake Senior Center will hold its annual Thanksgiving Luncheon on Wednesday, November 23, 2016 from 10:00 a.m. to 12:00 p.m. The harvest festivities will take place at the H. Louis Lake Senior Center, located at 11300 Stanford Avenue.

In addition to the autumn feast, a holiday bake sale and boutique will be open. Entertainment will be sponsored by Monarch HealthCare. A suggested donation of \$3 helps defray costs of the event.

The H. Louis Lake Senior Center offers seniors, 50 years and older, an array of services and activities aimed at living longer, healthier, and rewarding lives. No membership is required. The center is open Monday through Friday, from 8:00 a.m. to 3:30 p.m.

Space is limited for the Thanksgiving Luncheon. For additional information, please contact the H. Louis Lake Senior Center at (714) 741-5253.

#



CITY OF GARDEN GROVE
NEWS

FOR IMMEDIATE RELEASE

Public Information Office (714) 741-5280

Contact: Mark Ladney (714) 741-5382
Public Works Department

Wednesday, November 9, 2016

CITY HALL CLOSED, NO STREET SWEEPING THANKSGIVING DAY

In observance of the Thanksgiving Day holiday, Garden Grove City Hall and the H. Louis Lake Senior Center will be closed on Thursday, November 24, 2016. Friday, November 25, 2016 will be a regular alternate Friday closure day. No street sweeping services or trash pick-up will be provided on November 24. Streets will be swept and trash will be picked up as scheduled on all other days.

For more information on street sweeping, please call the Public Works Department at (714) 741-5375.

###



CITY OF GARDEN GROVE
NEWS

FOR IMMEDIATE RELEASE
Public Information Office (714) 741-5280

Contact: Officer Thomas Capps (714) 741-5847
Garden Grove Police Department

Tuesday, November 8, 2016

**DRIVERS IGNORING PEDESTRIANS GET
EXPENSIVE LESSON DURING POLICE DEPARTMENT'S
CROSSWALK OPERATION**

As part of the City's Accident Reduction Campaign, the Garden Grove Police Department conducted a crosswalk operation on Wednesday, October 26, from 1:00 p.m. to 3:00 p.m., at Lemonwood Lane and Garden Grove Boulevard. The purpose of the operation was to educate drivers on the importance of yielding to pedestrians in marked and unmarked crosswalks.

Drivers who did not yield the right of way to a Garden Grove police cadet crossing the street, while wearing a reflective safety vest, were ticketed. The crosswalk operation resulted in 70 citations issued.

Police Chief Todd Elgin stated, "Pedestrians have the right of way at any crosswalk or intersection, and some drivers learned that lesson through the issuance of a citation. The Accident Reduction Team will conduct more operations to keep Garden Grove streets safe."

According to the Garden Grove Police Department, there have been four pedestrian incidents in the last 30 days, including a recent injury collision with a female in a marked crosswalk.

-more-

DRIVERS IGNORING PEDESTRIANS GET EXPENSIVE LESSON

2-2-2

The Accident Reduction Team, comprised of Garden Grove Police Department motorcycle officers, was organized as part of a City campaign to reduce traffic collisions, and to prevent fatal accidents involving pedestrians and bicyclists. The Accident Reduction Team will reach out to commuters through various media outlets, as well as through presentations, and community meetings to educate the public on the dangers of not following traffic laws. The City's website, social media, and other mediums will be used to promote the campaign.

To view the live streaming of the crosswalk operation, visit the City's Facebook at www.facebook.com/gardengrovecityhall. For more information, visit www.garden-grove.org/stayalert or contact the Garden Grove Police Department Community Liaison Division at (714) 741-5760.

###



CITY OF GARDEN GROVE NEWS

FOR IMMEDIATE RELEASE

Contact: Kim Huy (714) 741-5200
Community Services Director

Public Information Office (714) 741-5280

Monday, November 7, 2016

CITY'S GARDEN GROVE TV3 TAKES TOP HONORS

The City's Garden Grove TV3 (GGTV3) cable division has been recently honored with top state and national awards and recognitions for various video productions.

One of the highest distinctions received is for first-place in Programming Excellence, by the National Association of Telecommunications Officers and Advisors (NATOA), at the 31st Annual Government Programming Awards, on September 22, 2016.

The NATOA Government Programming Awards recognize local government agencies for excellence in broadcast, cable, multimedia, and electronic programming. Of GGTV3's six entries, five were nominated and received placement.

At the regular City Council meeting of October 11, 2016, the City Council recognized and congratulated GGTV3's only full-time senior staff, Jeff Davis and Marie Moran, on winning the NATOA Programming Excellence award.

"The City couldn't be more proud of their achievements," said City Manager Scott Stiles, at the City Council meeting.

GGTV3 also took home the gold in five categories in the Western Access Video Excellence Awards, and received two Emmy nominations from the National Academy of Television Arts and Sciences Pacific Southwest Chapter.

-more-

CITY'S GARDEN GROVE TV3 TAKES TOP HONORS

2-2-2

Davis and Moran play an important role in supporting City departments, and in the City's efforts to inform and entertain Garden Grove residents. They produce a number of videos, news stories, and Public Service Announcements, as well as live broadcasts of all City Council meetings through GGTV3's YouTube Channel:

www.youtube.com/GardenGroveTV3. GGTV3 programs Channel 3 on Time Warner Cable in Garden Grove.

For more information and to view GGTV3's award-winning videos, please visit the City's website at www.garden-grove.org.

###



Garden Grove City Hall

Published by Missy M. Mendoza (7) · 1 hr · 🌐

Garden Grove Public Works Department #GardenGrove

City of Garden Grove on Twitter

"Scheduled water outage this morning, from 6am to 3pm, on the following streets: Bangor, Falcon, Cadet, and Allard."

TWITTER.COM | BY CITY OF GARDEN GROVE

👍 **Get More Likes, Comments and Shares**
Boost this post for \$10 to reach up to 2,500 people.

148 people reached

Boost Post

👍 Like 💬 Comment ➦ Share

148 People Reached

0 Likes, Comments & Shares

0 Likes **0** On Post **0** On Shares

0 Comments **0** On Post **0** On Shares

0 Shares **0** On Post **0** On Shares

2 Post Clicks

0 Photo Views **2** Link Clicks **0** Other Clicks

NEGATIVE FEEDBACK

1 Hide Post **0** Hide All Posts

0 Report as Spam **0** Unlike Page

Post Details

Payment also may be delayed. You should expect an invoice.



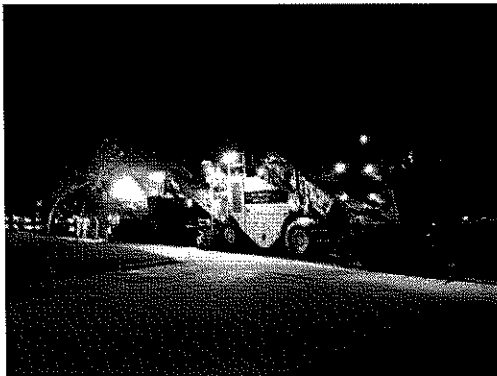
Garden Grove City Hall

Published by Garden Grove PIO/PJ (3) · 18 hrs · 🌐

UPDATE ON THE VALLEY VIEW CONSTRUCTION PROJECT:

Valley View Street will undergo an asphalt pavement reconstruction tonight (11/9) and tomorrow night (11/10), from 9:00 p.m. to 6:00 a.m. During that time, the 22 Freeway westbound off-ramp will be closed and detours will be in place. All lanes will reopen to traffic by 6:00 a.m. on both days.

Please allow additional time when traveling in the area. We apologize for the inconvenience and appreciate your patience as we improve the quality-of-life in the community. For more information, call the Garden Grove Public Works Department at (714) 741-5190. Thank you.
#GardenGrove



👍 **Get More Likes, Comments and Shares**
Boost this post for \$10 to reach up to 2,500 people.

1,860 people reached

Boost Post

👤 Travis Anderson 2 Shares

👍 Like 💬 Comment ➦ Share

1,860 People Reached

11 Likes, Comments & Shares

6 Likes **1** On Post **5** On Shares

0 Comments **0** On Post **0** On Shares

5 Shares **2** On Post **3** On Shares

79 Post Clicks

12 Photo Views **0** Link Clicks **67** Other Clicks

NEGATIVE FEEDBACK

0 Hide Post **0** Hide All Posts

0 Report as Spam **0** Unlike Page

Post Details

Video Post



Garden Grove City Hall
Don't be a statistic #GardenGrove #SafeStreetsGG #StayAlertGG

0:58 · Uploaded on 11/04/2018 · View Transcript

Video Performance In This Post

🕒 Minutes Viewed	226
👤 Unique Viewers	411
📺 Video Views	426
🕒 10-Second Views	328
🕒 Video Average Watch Time	0:24
👤 Audience and Engagement	

New Post With This Video Edit Post Boost Post

Garden Grove City Hall added a photo and a video
Published by Missy Al Mendoza 5h · 23 likes · 🌐

Currently, the Accident Reduction Team is conducting a pedestrian and bicyclist safety operation at Garden Grove Boulevard and Beach Boulevard until 4:00 p.m.

#StayAlertGG #SafeStreetsGG #GardenGrove Garden Grove Police Department



👍 Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 2,500 people

1,503 people reached

Boost Post

👤 Jane Ye, Ruben J. Pabla and 18 others · 🗨️ Comments · 📤 Share

👍 Like · 💬 Comment · ➦ Share

1,593 People Reached

35 Likes, Comments & Shares

20 Likes	20 On Post	0 On Shares
9 Comments	9 On Post	0 On Shares
6 Shares	1 On Post	5 On Shares

406 Post Clicks

169 Photo Views	0 Link Clicks	237 Other Clicks
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NEGATIVE FEEDBACK

1 Hide Post	0 Hide All Posts
0 Report as Spam	0 Unlike Page

Post Details

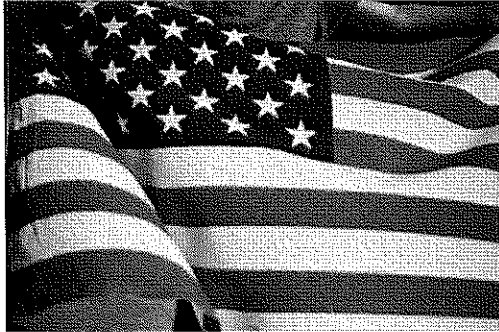
Report this post if you see a problem with this post



Garden Grove City Hall

Published by Garden Grove Police (7) · Wednesday at 4:46am

For current election results, including local elections, go to the Orange County Registrar of Voters at <https://www.ocvote.com/?id=267>. #GardenGrove #voted



Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 2,500 people.

1,345 people reached

Boost Post

Kathy Collins, John O'Neill and 2 others

10 Shares

Like Comment Share

1,345 People Reached

6 Likes, Comments & Shares

4 Likes	4 On Post	0 On Shares
0 Comments	0 On Post	0 On Shares
2 Shares	1 On Post	1 On Shares

61 Post Clicks

7 Photo Views	42 Link Clicks	12 Other Clicks
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NEGATIVE FEEDBACK

0 Hide Post	1 Hide All Posts
0 Report as Spam	0 Unlike Page

Post Details

Report this post if you see a problem with this post



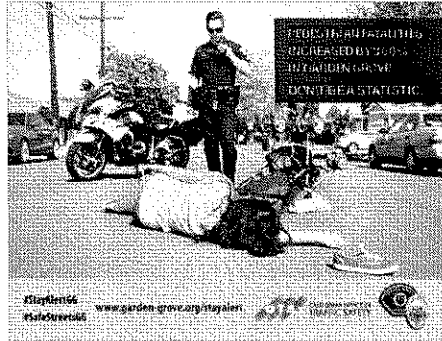
Garden Grove City Hall

Published by Lissa St. Mendez (1) · December 9 at 5:00pm

The Accident Reduction Team will conduct a pedestrian and bicyclist safety operation tomorrow at Garden Grove Boulevard and Beach Boulevard, from 12:00 p.m. to 4:00 p.m.

There will be a total of nine operations in November. For dates, please visit the City's website. The operations are funded by California Office of Traffic Safety.

#StayAlertGG #SafeStreetsGG #GardenGrove Garden Grove Police Department



Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 2,500 people.

1,472 people reached

Boost Post

Lu Pineda, Adriana Flores-Camacho and 10 others

1 Comment

Like Comment Share

1,472 People Reached

17 Likes, Comments & Shares

13 Likes	13 On Post	0 On Shares
1 Comments	1 On Post	0 On Shares
3 Shares	1 On Post	2 On Shares

44 Post Clicks

21 Photo Views	0 Link Clicks	23 Other Clicks
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NEGATIVE FEEDBACK

0 Hide Post	0 Hide All Posts
0 Report as Spam	0 Unlike Page

Post Details

Reported stats may be delayed from what appears on posts



Garden Grove City Hall

Published by Missy M Mendez (P) November 8 at 11:24am

Garden Grove Police Department is looking for witnesses that may have seen the accident. Please contact the GGPD's Traffic Accident Investigation Unit at (714) 741-5704.

#GardenGrove

Major Injury Traffic Collision | City of Garden Grove

The Garden Grove Police Department was dispatched to a traffic accident that occurred on Magnolia Avenue north of Roxanna Avenue. The calling party reported there had been an injury traffic accident involving a vehicle and a pedestrian.

CL GARDEN-GROVE CAUS

Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 2,500 people.

1,414 people reached

Boost Post

Donie Leone, Tellez C Rosalba and 2 others 2 Comments 2 Shares

Like Comment Share

1,414 People Reached

11 Reactions, Comments & Shares

2 Likes 2 On Post 0 On Shares

2 Sad 2 On Post 0 On Shares

3 Comments 3 On Post 0 On Shares

4 Shares 2 On Post 2 On Shares

325 Post Clicks

0 Photo Views 203 Link Clicks 122 Other Clicks

NEGATIVE FEEDBACK

1 Hide Post 0 Hide All Posts

0 Report as Spam 0 Unlike Page

Post Details

Reported stats may be delayed from what appears on posts



Garden Grove City Hall

Published by Missy M Mendez (P) November 8 at 9:21am

#GARDENGROVE CITY COUNCIL MEETING IS CANCELLED TONIGHT. The next City Council meeting that will take place is on Tuesday, November 22, 2016.

Happy Election Day! Did you vote already? If not, it's not too late. Polling Places will be open today until 8:00 p.m.

City Council Meetings Cancelled on November 8 and December 27 | City of Garden Grove

Due to the national elections, the Tuesday, November 8, 2016 Garden Grove City Council and Successor Agency meetings are cancelled. The Garden Grove City Council, Housing Authority, Successor Agency, and the Sanitary District meetings are also cancelled on Tuesday, December 27, 2016 due to City Hall...

CL GARDEN-GROVE CAUS

Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 2,500 people.

343 people reached

Boost Post

1 Share

Like Comment Share

343 People Reached

1 Likes, Comments & Shares

0 Likes 0 On Post 0 On Shares

0 Comments 0 On Post 0 On Shares

1 Shares 1 On Post 0 On Shares

4 Post Clicks

0 Photo Views 0 Link Clicks 4 Other Clicks

NEGATIVE FEEDBACK

0 Hide Post 0 Hide All Posts

0 Report as Spam 0 Unlike Page



Garden Grove City Hall

Published by Missy M Mendocca [?] · November 7 at 2:10pm ·

Garden Grove Unified School District's Spanish Dual Language Academy, at Monroe Elementary School, is accepting applications for the 2017-2018 school year.

Transitional kindergarten and kindergarten students are eligible for the program. Interested parents should contact the school to sign up for a school tour and orientation meeting offered in December.

#GardenGrove

Garden Grove Unified School District

Monroe Dual Language Academy is Accepting Applications for 2017-18 Garden Grove Unified School District's Spanish Dual Language Academy at Monroe Elementary School is accepting applications for the 2017-2018 school year. Transitional kindergarten and kindergarten students are eligible for the progra...

gdsuss.us

Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 2,500 people.

466 people reached

Boost Post

Kathleen Critz, Alk Alk and 5 others

1 Comment

Like Comment Share

466 People Reached

9 Likes, Comments & Shares

7 Likes On Post 0 On Shares

1 Comments On Post 0 On Shares

1 Shares On Post 1 On Shares

25 Post Clicks

1 Photo Views 4 Link Clicks 20 Other Clicks

NEGATIVE FEEDBACK

0 Hide Post 0 Hide All Posts

0 Report as Spam 0 Unlike Page

Post Details

Report's stats may be delayed from what appears in posts



Garden Grove City Hall

Published by Missy M Mendocca [?] · November 7 at 10:06am ·

Water Services has an emergency water shutdown at 8570 Meadowbrook until 4:00 p.m. Residents were not notified.

Garden Grove Public Works Department #GardenGrove

Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 2,600 people.

198 people reached

Boost Post

1 Share

Like Comment Share

198 People Reached

1 Likes, Comments & Shares

0 Likes On Post 0 On Shares

0 Comments On Post 0 On Shares

1 Shares On Post 0 On Shares

5 Post Clicks

0 Photo Views 0 Link Clicks 5 Other Clicks

NEGATIVE FEEDBACK

0 Hide Post 0 Hide All Posts

0 Report as Spam 0 Unlike Page

Post Details

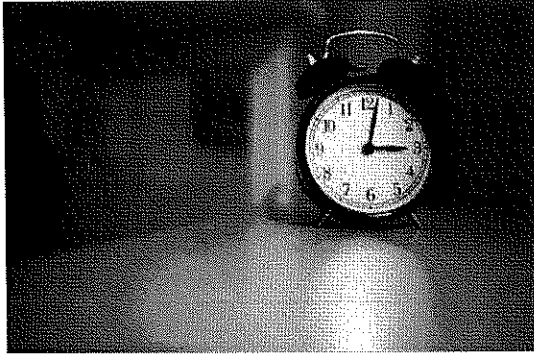
Report details may be deleted from other pages on posts



Garden Grove City Hall

Published by Garden Grove ProPublica 121 - November 5 at 3:36am

It's daylight saving time. #GardenGrove! Be sure to turn your clocks back one hour before you go to bed tonight. #FallBack



Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 2,500 people.

1,828 people reached

Boost Post



Like



Comment



Share

1,828 People Reached

3 Likes, Comments & Shares

3 Likes On Post 0 On Shares

0 Comments On Post 0 On Shares

0 Shares On Post 0 On Shares

6 Post Clicks

4 Photo Views 0 Link Clicks 2 Other Clicks

NEGATIVE FEEDBACK

1 Hide Post 0 Hide All Posts

0 Report as Spam 0 Unlike Page



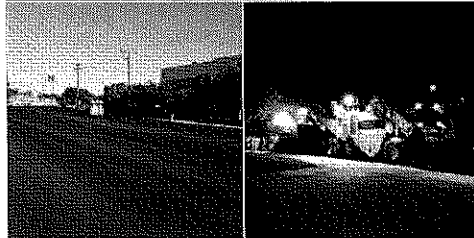
Garden Grove City Hall added 3 new photos

Published by Garden Grove ProPublica 121 - November 4 at 9:07am

GOOD NEWS COMMUTERS...

The contractor has completed the bulk of the work on Knott St., from Garden Grove Blvd. to Lampson Ave. There are several remaining miscellaneous items to take care of, including placing the striping down and adjusting utilities, which will require closing several lanes beginning in the next few weeks. We'll keep you posted as to when that will take place.

The work on Valley View St., from the 22 Freeway westbound off-ramp to Tiffany Ave... is coming along... See More



Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 2,500 people.

1,837 people reached

Boost Post

1,837 People Reached

40 Likes, Comments & Shares

23 Likes On Post 6 On Shares

12 Comments On Post 12 On Shares

5 Shares On Post 3 On Shares

388 Post Clicks

67 Photo Views 3 Link Clicks 318 Other Clicks

NEGATIVE FEEDBACK

0 Hide Post 0 Hide All Posts

0 Report as Spam 0 Unlike Page

Post Details

Related items may be delayed from what appears on your

Garden Grove City Hall shared Garden Grove Police Department's post
Published by Garden Grove Police on 11/11/2019 at 8:58am

The Garden Grove Police Department has been awarded a \$249,100 grant from California Office of Traffic Safety to help fund a year-long program of special enforcements and public awareness campaigns to prevent traffic related deaths and injuries. Additional efforts will be placed in the City's Accident Reduction Team whose focus is to educate commuters and pedestrians on traffic safety rules, and the importance of safely sharing the road #StayAlertGG #SafeStreetsGG #GardenGrove

Garden Grove Police Department
November 4 at 7:23am Like Page

"The Garden Grove Police Department will use the funding as part of the city's ongoing commitment to keeping its roadways safe and improving the quality of life through both enforcement and education."

Garden Grove PD receives grant for special traffic enforcement and crash prevention

With traffic-related deaths and injuries on the rise, the Garden Grove Police Department is launching a year-long program of special enforcements and public awareness efforts, the agency announced in a news release Thursday.

PHOTO HEADLINE.COM

Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 2,500 people.

512 people reached

Boost Post

Marian Rangel, Daisy Marquez-Lobato and 12 others 1 Comment

Like Comment Share

512 People Reached

14 Reactions, Comments & Shares

13 Likes 13 On Post 0 On Shares

1 Love 1 On Post 0 On Shares

1 Comment 1 On Post 0 On Shares

0 Shares 0 On Post 0 On Shares

49 Post Clicks

0 Photo Views 0 Link Clicks 49 Other Clicks

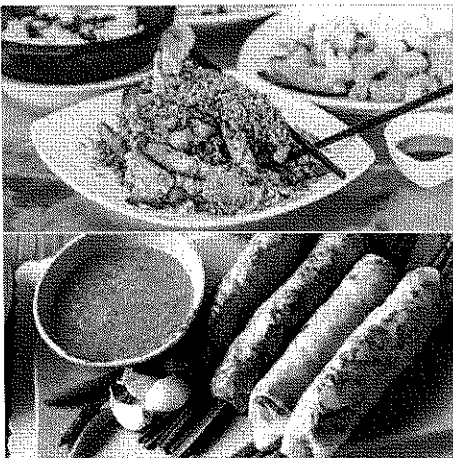
NEGATIVE FEEDBACK

0 Hide Post 0 Hide All Posts
0 Report as Spam 0 Unlike Page

Garden Grove City Hall added 2 new photos.
Published by Nancy H. Morrison on 11/11/2019 at 2:46pm

#GardenGrove restaurants receive "Best" honors from Los Angeles Times and Orange County Register

If you're ever looking for a new restaurant to try, be sure to check out Brodard Chateau or Garlic and Chives. You can provide your appetite with Brodard Chateau's signature dish made of grilled pork wrapped in rice paper or banana blossom in the pomelo salad at Garlic and Chives! <http://www.ci.garden-grove.ca.us.../restaurants-receive-best...>



Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 2,500 people.

398 people reached

Boost Post

Royce Vebalac, Kenna Collier and 3 others 2 Comments

Like Comment Share

398 People Reached

7 Likes, Comments & Shares

5 Likes 5 On Post 0 On Shares

2 Comments 2 On Post 0 On Shares

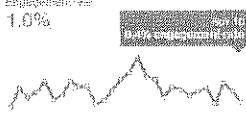


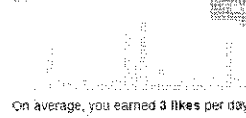

0 Shares 0 On Post 0 On Shares

32 Post Clicks

2 Photo Views 4 Link Clicks 26 Other Clicks

NEGATIVE FEEDBACK

1 Hide Post 0 Hide All Posts
0 Report as Spam 0 Unlike Page

Profile	Text	Retweets	Replies	Engagement %	Analytics
 City of Garden Grove @CityOfGardenGrove · 17h	Scheduled water outage this morning, from 9am to 3pm, on the following streets: Bangor, Falcon, Cadet, and Allard. View Tweet on Twitter	140	0	0.0%	 Engagement: 1.0%
 City of Garden Grove @CityOfGardenGrove · 18h	Valley View undergoes construction 11/9 & 11/10, 9PM-6AM. 22-FWY WB off-ramp will be Closed&Detours will be in place for about 2 hours. pic.twitter.com/5GwLJC7FRhCT View Tweet on Twitter	226	6	2.2%	 Link clicks: 97
 City of Garden Grove @CityOfGardenGrove · 23h	Accident Reduction Team is conducting ped.&bicyclist safety op at #GG Blvd & Beach Blvd until 4PM #StayAlertGG #SafeStreetsGG @GardenGrovePD pic.twitter.com/H3YVKdxnQ View Tweet on Twitter	367	25	6.8%	 On average, you earned 3 link clicks per day
 City of Garden Grove @CityOfGardenGrove · Nov 9	Happy Wednesday! Today's weather will reach a high of 80°F & a low of 61°F. #GardenGrove View Tweet on Twitter	257	1	0.4%	 On average, you earned 1 Retweets per day
 City of Garden Grove @CityOfGardenGrove · Nov 9	#GardenGrove City Council meeting is cancelled tonight. pic.twitter.com/305YOGz View Tweet on Twitter	295	6	2.0%	 Likes: 60
 City of Garden Grove @CityOfGardenGrove · Nov 9	Today's weather will reach a high of 90°F & a low of 63°F. Don't forget to vote today. #GardenGrove! pic.twitter.com/0cJstMEZt View Tweet on Twitter	354	5	1.4%	 On average, you earned 3 likes per day
 City of Garden Grove @CityOfGardenGrove · Nov 7	Water Services has an emergency water shutdown at 8670 Meadowbrook until 4:00 p.m. Residents were not notified. View Tweet on Twitter	351	3	0.9%	 Retweets: 3
Analytics Home Tweets Retweets Replies More					
 City of Garden Grove @CityOfGardenGrove · Nov 7	It's Monday. Don't forget to be awesome! Today's weather will reach a high of 80°F & a low of 66°F. #GardenGrove pic.twitter.com/VcmPpVeyt View Tweet on Twitter	337	2	0.6%	 On average, you earned 0 replies per day
 City of Garden Grove @CityOfGardenGrove · Nov 6	It's daylight saving time, #GardenGrove! Be sure to turn your clocks back one hour before you go to bed tonight. #FallBack pic.twitter.com/9FPJX7Adrl View Tweet on Twitter	537	7	1.3%	

MISCELLANEOUS ITEMS

November 10, 2016

1. Calendar of Events
2. Notice of Cancellation of the Thursday November 17th, 2016 Planning Commission Meeting.
3. Letter from Salvador Flores of Southern California Edison Advising of Lot Line Adjustment No. 007-2014 (APN:132-232-12).
4. Notice of Public Meeting from Matthew C. Strother of Orange Unified School District.
5. Orange County Local Agency Formation Commission Comprehensive Quarterly Report for Q1/FY 2016-17.
6. League of California Cities, "CA Cities Advocates" dated November 10, 2016.



GARDEN GROVE

CALENDAR OF EVENTS

November 10, 2016 – November 24, 2016

Thursday	November 10		Casual Day
		9:00 a.m.	Main Street Commission Meeting, CMC
		9:00 a.m.	Zoning Administrator Meeting City Hall, 3 rd Floor Training Room CANCELLED
Friday	November 11		City Hall Closed
Saturday	November 12	6:30 p.m.	Miss Garden Grove 2017 Stanton Civic Center Theater 7800 Katella Ave., Stanton
Monday	November 14		City Hall Closed
Wednesday	November 16	3:00 p.m.- 5:00 p.m.	Tenant Rights Workshop City Hall, 3 rd Floor Training Room
Thursday	November 17	7:00 p.m.	Planning Commission Meeting, CMC CANCELLED
Friday	November 18		Casual Day – 2016 Holiday Drive
Saturday	November 19	8:00 a.m.- Noon	Project "GO" Graffiti Off, Municipal Service Center
Tuesday	November 22	5:30 p.m. 6:30 p.m. 6:30 p.m. 6:30 p.m. 6:30 p.m.	Closed Session, Founders Room Housing Authority Meeting, CMC A Room Sanitary District Meeting, CMC A Room Successor Agency Meeting, CMC A Room City Council Meeting, CMC A Room
Wednesday	November 23	10:00 a.m.- Noon	H. Louis Lake Senior Center's Thanksgiving Luncheon, CMC AB Room
		2:00 p.m.	Oversight Board Meeting, CMC Constitution Room CANCELLED
Thursday	November 24		City Hall Closed
		9:00 a.m.	Zoning Administrator Meeting City Hall, 3 rd Floor Training Room CANCELLED



GARDEN GROVE

NOTICE OF CANCELLATION
OF THE
GARDEN GROVE PLANNING COMMISSION
NOVEMBER 17, 2016
REGULAR MEETING

NOTICE IS HEREBY GIVEN that the Regular Meeting of the Garden Grove Planning Commission scheduled for Thursday, November 17, 2016, at 7:00 p.m. in the 'B' Room of the Community Meeting Center, 11300 Stanford Avenue, Garden Grove, is hereby cancelled pursuant to the attached Cancellation Notice.

DATED: November 10, 2016

JOHN O'NEILL
CHAIR



GARDEN GROVE

NOTICE OF CANCELLATION

The Regular Meeting of the
Garden Grove Planning Commission
Scheduled for November 17, 2016
has been cancelled.

JUDITH MOORE
SECRETARY



RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE

2016 NOV -7 PM 12: 02

Honorable City Council
City of Garden Grove
11222 Acacia Parkway
Garden Grove, CA 92842

November 3, 2016

Attention: Council Members

Subject: Lot Line Adjustment No. 007-2014 (APN:132-232-12)

Please be advised that the division of the property shown on Lot Line Adjustment No. 007-2014 (APN:132-232-12) will not unreasonably interfere with the free and complete exercise of any easements and/or facilities held by Southern California Edison Company within the boundaries of said map.

This letter should not be construed as a subordination of the Company's rights, title and interest in and to said easement(s), nor should this letter be construed as a waiver of any of the provisions contained in said easement(s) or a waiver of costs for relocation of any affected facilities.

In the event that the development requires relocation of facilities, on the subject property, which facilities exist by right of easement or otherwise, the owner/developer will be requested to bear the cost of such relocation and provide Edison with suitable replacement rights. Such costs and replacement rights are required prior to the performance of the relocation.

If you have any questions, or need additional information in connection with the subject subdivision, please contact me at (909) 274-1087.

A handwritten signature in black ink, appearing to read 'Salvador Flores'.

Salvador Flores
Title and Real Estate Services
Real Properties

cc: Hacienda Development Solutions, Inc.



RECEIVED
CITY OF GARDEN GROVE
CITY CLERK'S OFFICE
ORANGE UNIFIED SCHOOL DISTRICT
Facilities and Planning
2016 NOV - 7 4 12 PM '16
1401 North Handy Street ♦ Orange, CA 92867
714-628-4479 ♦ 714-628-4046 (Fax)

November 3, 2016

Kathy Bailor, City Manager
City of Garden Grove
11222 Acacia Parkway
Garden Grove, CA 92840

TO WHOM IT MAY CONCERN:

Please post the "Notice of Public Meeting" for the Orange Unified School District. Copies of the report referenced in the notice will be available on the Orange Unified School District website at www.orangeusd.org as of Wednesday, November 2, 2016.

Thank you,

Matthew C. Strother
Executive Director of Facilities and Planning

CD:ts/js

NOTICE OF PUBLIC MEETING OF THE ORANGE UNIFIED SCHOOL DISTRICT RELATIVE TO THE ADOPTION OF A RESOLUTION RELATING TO INFORMATION MADE AVAILABLE TO THE PUBLIC IN THE FORM OF A STATUTORY SCHOOL FEES AND MITIGATION PAYMENTS (“REPORTABLE FEES”) REPORT FOR FISCAL YEAR 2015-2016 (“REPORTABLE FEES REPORT”), AND FINDINGS THEREON, IN COMPLIANCE WITH GOVERNMENT CODE SECTIONS 66006 AND 66001

Please be advised the Board of Education (“board”) of the Orange Unified School District (“District”) at its regular meeting to be held on November 17, 2016 will review the following report entitled “REPORTABLE FEES REPORT” and adopt a resolution entitled “RESOLUTION OF THE BOARD OF EDUCATION OF THE ORANGE UNIFIED SCHOOL DISTRICT RELATING TO INFORMATION MADE AVAILABLE TO THE PUBLIC IN THE FORM OF A STATUTORY AND ALTERNATE SCHOOL FEES AND MITIGATION PAYMENTS (“REPORTABLE FEES”) REPORT FOR FISCAL YEAR 2015-2016 (“REPORTABLE FEES REPORT”), AND FINDINGS THEREON, IN COMPLIANCE WITH GOVERNMENT CODE SECTIONS 66006 AND 66001”.

Pursuant to Section 66006(b)(1) of the Government Code, the Reportable Fees Report includes information regarding the type and amount of Reportable Fees in the District’s account(s), the beginning and ending balance of each account; the amount of Reportable Fees collected and interest earned thereon; an identification of each project (“Project”) of the District on which Reportable Fees were expended, and the amount of the expenditures on each Project, including the percentage of the cost of the Project funded by Reportable Fees; any interfund loans or transfers; any refunds of Reportable Fees; and the approximate date construction of a Project will commence if sufficient funds have been collected.

Pursuant to Section 66001(d) of the Government Code, the Reportable Fees Report also contains proposed findings regarding the purpose to which Reportable Fees are to be put, a reasonable relationship between the Reportable Fees and the purpose, all sources and amounts of funding anticipated to complete financing of the District’s school facilities, and the approximate dates on which such funding is expected to be deposited into the appropriate account.

The Report is available for public review online at www.orangeusd.org, and is herein incorporated by reference.

The November 17, 2016 Board meeting of the District will begin at **7:00 P.M.**, or shortly thereafter, in the District’s Boardroom located at 1401 N. Handy Street, Building H, Orange, California 92867. These matters will be considered at such time as this agenda item is considered by the Board of Education of the District.

Questions and/or comments should be directed to Mr. Joe Sorrera at (714) 628-4479.

Claudio (Joe) Sorrera, Assistant Superintendent/CBO, Business Services

Orange Unified School District

Orange County LAFCO Comprehensive Quarterly Report



1st Quarter / FY 2016-17
(July – September 2016)

INSIDE LOOK:

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FY 2016-17 Budget Overview – Page 9

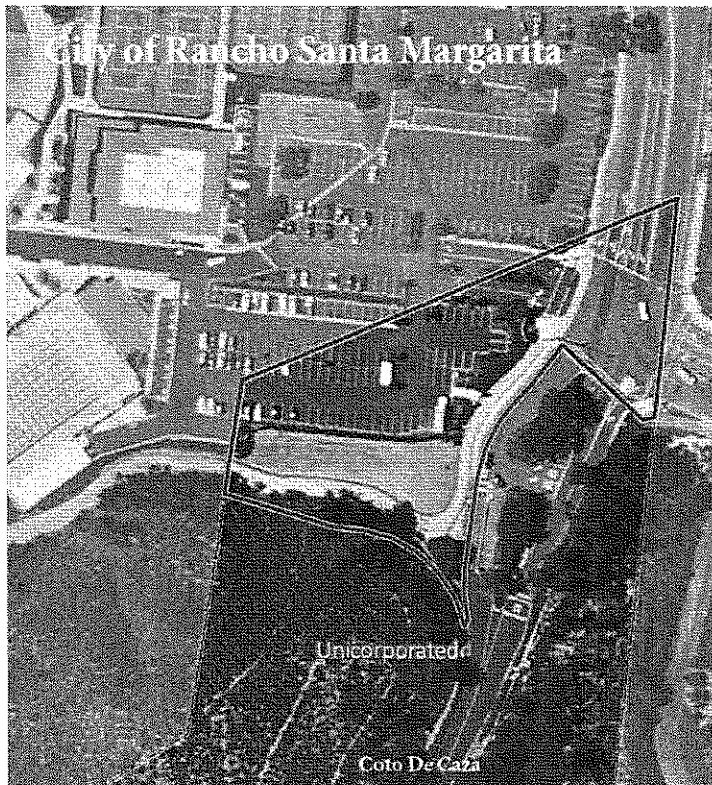
INTRODUCTION

This Comprehensive Quarterly Report presents an overview of the Commission's activities during the months of July, August, and September 2016. This report provides an update on projects and activities, a summary of the outreach efforts and an assessment of the agency's current budget and investment portfolio performance for the first quarter.

MANDATED PROJECTS

During the first quarter, OC LAFCO participated in meetings and discussions regarding projects identified in the annual work plan and began the process for a focused Municipal Services Review on a city utility services system. The filed and potential applications involved annexation to city boundaries, potential transfer of water and sewer systems, and the initiation of the planning for the fourth round of Municipal Services Reviews. The following section provides an update on project related activities that occurred in the first quarter.

Plano Trabuco/Dove Canyon Annexation to the City of Rancho Santa Margarita



In August 2013, the Roman Catholic Bishop of Orange submitted an application for the annexation of a portion of unincorporated territory that contains a piece of the Santa Margarita High School parking lot and the adjacent street intersection, in order to bring the entire property under jurisdiction of the City of Rancho Santa Margarita. The annexation involves a total of 1.7-acres, which includes 1.4-acres owned by the Santa Margarita High School and .3 of an acre of the right-of-way at the intersection of Plano Trabuco Road and Dove Canyon Drive. The processing of this proposed annexation was a multi-year project in which several technical issues, such as the future maintenance responsibilities, were addressed by the stakeholders.

During the first quarter, LAFCO staff continued to work with the stakeholders to finalize the terms and conditions of the resolution enacting the annexation. In October, the Commission approved this annexation proposal, which places the entirety of the Santa Margarita High School within the City of Rancho Santa Margarita and provides a more logical boundary for the City and landowner.

City of San Juan Capistrano Focused Municipal Services Review on Potential Transfer of Water and Sewer Systems

The Commission was informed in May, 2015 that the City of San Juan Capistrano was exploring the potential transfer of its water, sewer and storm water infrastructure and service responsibilities to a successor agency. Since that time, LAFCO staff has provided information to the City's legal representatives and other interested parties regarding potential service alternatives, OC LAFCO's role, and statutory requirements. During the first quarter of the 2016-17 fiscal year, OC LAFCO staff participated in meetings with the City Manager and staff regarding the LAFCO process and application requirements.

On August 22, 2016, the City submitted an application requesting a Municipal Services Review (MSR) focusing on the potential transfer of the City's water and wastewater facilities and operations to another public agency. In the application, the City acknowledged that this process may involve the potential sale, transfer or lease of the infrastructure and operations. Additionally, the City provided an attachment outlining the criteria that it recommends be considered in this Municipal Services Review.



The focused MSR process will comprehensively evaluate potential alternatives for the transfer of the City of San Juan Capistrano's water and wastewater operations and facilities to a public agency. Four districts: Irvine Ranch Water District, Moulton Niguel Water District, Santa Margarita Water District, and South Coast Water Districts, have been identified as agencies of interest to be included in this process. These special districts provide the same services to adjacent, overlapping, and nearby areas. A working group, comprised of executive and technical staff members from the City and these special districts, will develop a scope of work for the MSR process.

It is anticipated that the MSR process will require six to twelve months to complete. The first working group meeting will take place in November and will be facilitated by LAFCO Consultant Sharon Browning. At the first meeting, the group is expected to develop a scope of work and tentative timeline for the MSR process. In accordance with the Commission's fee schedule, the costs associated with this project will be borne by the City and/or other participants in the process.

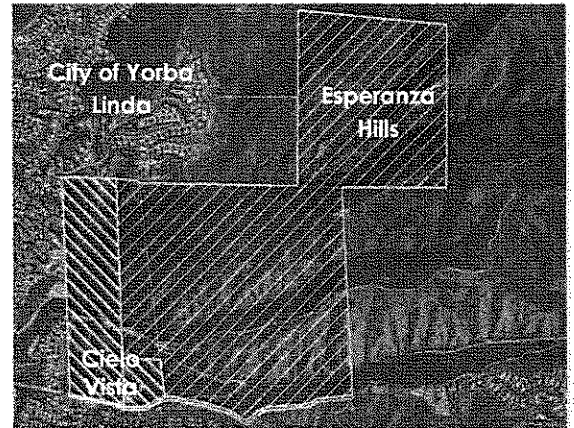
Cielo Vista and Esperanza Hills Potential Annexations

During the first quarter, LAFCO staff continued to monitor two residential development projects proposed in unincorporated territory within the City of Yorba Linda's sphere of influence. Esperanza Hills is a proposed 340-unit gated residential community on 469 acres and is adjacent to the Cielo Vista project which is a proposed 83-unit residential development on 84 acres immediately adjacent to the City of Yorba Linda.

In 2015, the project plans and environmental documents for the Esperanza Hills development project were approved by the Board of Supervisors after being recommended for approval by the County Planning Commission. The actions by the Board of Supervisors required a pre-annexation agreement be in place with the City of Yorba Linda as a condition of approval of the Vesting Tentative Tract Map,

which is required for construction of the project to proceed. However, the environmental document for the project was subsequently challenged in court by a community group and the processing of the project was suspended awaiting the outcome of the litigation.

At the end of August 2016, the court issued a Writ of Mandate requiring the developer to prepare a greenhouse gas mitigation plan, and the County to vacate the previous approvals and reconsider the project in light of the revised environmental document. The developer has prepared the mitigation plan and revised the documents. In the submittal of the revised plan, the developer requested that the pre-annexation agreement be removed from the conditions of approval. In this request, the developer stated that, despite numerous attempts, he has been unable to reach an agreement with the City on the terms of a pre-annexation agreement.



The County Planning Commission reviewed the revised project at its meeting on October 26. At that meeting, the Planning Commission requested additional information from staff and continued the item to its meeting of November 9. The project is tentatively scheduled for consideration by the Board of Supervisors in December.

In terms of the Cielo Vista Project, the County Planning Commission reviewed and recommended approval in March 2016. However, there is an environmental issue that must be addressed before the project is scheduled for consideration by the Board of Supervisors. As annexation of these projects to the City of Yorba Linda is not anticipated in the near future, the Executive Officer will discuss removing them from the agency's FY 2016-17 Work Plan with the Executive Committee.

Preparation for Fourth Round of Municipal Service Reviews

One of the most significant projects of the 2016-17 Work Plan is the development of a comprehensive roadmap for the preparation of Municipal Service Reviews (MSRs) for each of the 34 cities and 35 dependent and independent special districts under OC LAFCO's purview. State Law requires the preparation of MSRs for each agency prior to or concurrent with agency sphere of influence updates. Spheres of influence, by law, must be reviewed and updated at least once every five years.

The Commission has used its MSR process to proactively work with the County, cities, special districts, and community groups to establish logical boundaries, reorganize illogical boundaries, and encourage governmental structures that reflect Orange County's current and future demographics. The MSR process has also been an important mechanism for reviewing how agencies are planning to deliver public services in the most cost-effective and efficient manner.

The development and implementation of this roadmap remains key to the successful completion of the fourth round of MSRs, which will begin in 2018. In the first quarter, OC LAFCO staff discussed and identified various alternative approaches to this project and determined that engaging a consultant through a Request for Proposals (RFP) would best serve the needs of the Commission. During the

second quarter, staff will prepare and release a RFP soliciting consultant firms to submit proposals for developing the roadmap which will include outreach to stakeholders, development of criteria to establish MSR focus boundaries, and prioritization of agencies and services to undergo MSR reviews. The schedule for this process is designed to have the consultant's proposed roadmap be a topic of discussion at the Commission's strategic planning session in March of 2017.

COMMISSION INITIATED PROJECTS

Update on Unincorporated Islands Program

In its 2016-17 Work Plan, the Commission identified progress on the County Unincorporated Areas Program as a "high priority" item. Although State legislation previously proposed to commit additional revenue for areas annexed by cities was not successful, the OC LAFCO Board and many of the relevant stakeholders remain committed to enhancing service delivery systems to these unincorporated areas. Currently, the inventory of County unincorporated areas includes a total of 33 islands: 10 that encompass over 150 acres each and 23 smaller ones. During the past quarter, staff compiled fiscal and demographic profiles on each of these remaining islands. These profiles are now available on the islands page of the OC LAFCO website.

Under the leadership of the Commission, OC LAFCO staff has proactively re-initiated efforts to collaboratively engage in discussion with the stakeholders concerning island annexations in the three cities identified in the Work Plan: La Habra, Fountain Valley, and Santa Ana. Additionally, staff continues to respond and engage in discussions with any City that expresses interest in annexing one of the islands. At its meeting in November, the Commission will receive an update on the program and a presentation on the profiles and other information provided on the County Unincorporated Areas Page of the website.

ADMINISTRATIVE ACTIVITIES

OC LAFCO Audit

Since 2001, an independent auditor has prepared OC LAFCO's audited financial statements. During the past year, OC LAFCO, together with a number of other LAFCOs within the Southern California region, conducted an RFP process to select a new auditor. The firm that was awarded the contract, Davis Farr, LLP, has performed the audit and will present the 2015-16 audited financial statements to the Commission at its meeting in November. The auditor did not find any material issues relating to LAFCO's accounting procedures and policies, current internal financial controls, or office procedures. After the Commission reviews the documents, the audited financial statements will be available on the OC LAFCO website.

CALAFCO Legislative Committee

The CALAFCO Legislative Committee provides LAFCOs a forum to participate in discussions that shape legislation of OC LAFCO interest. During the first quarter, OC LAFCO staff continued to participate in the CALAFCO Legislative



Committee meetings and monitoring of legislation. In this quarter, the Legislature returned from summer recess in mid-August and continued to review and consider legislation through the conclusion of the session on August 31. During this period of high activity, the CALAFCO Legislative Committee continued to monitor legislation and engage in discussions with key stakeholders, legislative staff and legislators regarding several bills. Key bills of LAFCO interest included those proposing to modify portions of the Cortese-Knox-Hertzberg Local Government Reorganization Act of 2000. The Legislative Quarterly Report, which includes an overview of 2016 LAFCO-related legislation, will be reviewed by the Commission at its meeting in November.

Little Hoover Commission

The Little Hoover Commission is an independent state oversight agency created in 1962. The Commission's mission is to investigate state government operations and – through reports, recommendations and legislative proposals – promote efficiency, economy, and improved service. Its bipartisan board is composed of five citizen members appointed by the Governor, four citizen members appointed by the Legislature, two State Senators and two State Assembly Members.

On August 25, the Little Hoover Commission held its first of two public hearings regarding special districts as a follow-up to its May 2000 report entitled "Special Districts: Relics of the Past or Resources for the Future." CALAFCO and the California Special Districts Association (CSDA), along with representatives from a number of fire, health services, water and other special districts, provided written and oral testimony. OC LAFCO staff provided information and data to CALAFCO staff to assist in the preparation of the written testimony, which is available on the CALAFCO website. At a second hearing on October 27, the Little Hoover Commission explored how special districts are incorporating climate change adaptation into current and long-term allocations of their property taxes, fee revenues, and reserves. The Commission is expected to issue a new report in early 2017.

At its monthly meeting in October, the Water Advisory Committee of Orange County (WACO) focused the agenda on an update on the Little Hoover Commission hearings and invited OC LAFCO and CSDA to make presentations. As part of that agenda, OC LAFCO's Assistant Executive Officer, Debra Kurita, gave a short overview of LAFCO history, provided highlights of the recommendations CALAFCO made in its testimony to the 2016 Little Hoover Commission, and explained the LAFCO consolidation process for special districts. She informed the audience that this process, which is open, public and transparent, requires detailed and objective analysis, input and participation by stakeholders, and is ultimately decided by a vote of the affected stakeholders.

OC LAFCO MEETINGS AND OUTREACH EFFORTS

During the first quarter, staff proactively supported administrative, mandated and Commission-initiated projects identified in the current work plan by participating in a number of meetings and special events.

South Orange County Economic Coalition Presentation

In July, Executive Officer Emery made a presentation on the process and outcomes of the South Orange County Visioning Process to the South Orange County Economic Coalition. She explained that the two- year process had been a proactive, participatory effort to collectively envision future governance with the unincorporated communities and affected agencies located within two South Orange County Study areas. Ms. Emery noted that the Commission received a final report in June and established two new study areas: one consisting of the communities of the developed communities of Coto de Caza, Stonecliffe, Wagon Wheel, Las Flores and Ladera Ranch and one of the developing communities in Rancho Mission Viejo. She further explained that the Commission directed staff to convene bi-annual meetings with the stakeholders of each study area to discuss current service related issues and provide an update on timing of future governance. Ms. Emery also noted that she will be meeting with representatives from Rancho Mission Viejo on a quarterly basis to receive updates on the progress and plans for development in order to effectively coordinate the future governance discussions with the timing of the development.



Small Public Water Systems

In August, LAFCO staff met with representatives from the State Water Resource Control Board and the County Environmental Health department to discuss opportunities to address any issues related to small public water systems in Orange County. Currently, there are 16 small water systems in Orange County that include mutual water companies and privately owned wells. The State Board staff asked LAFCO staff to work collaboratively on opportunities to proactively address concerns regarding water quality and improving efficiency for water delivery involving these systems.

Meetings and Outreach Efforts Listing

During the first quarter, the following meetings provided the opportunity for staff to work with County, city, and special district representatives, and other OC LAFCO stakeholders on key Commission projects.

Q1 FY 16-17 MEETINGS & OUTREACH EFFORTS
July Meetings
South Orange County Economic Coalition – Presentation on South County Governance Visioning Process
Costa Mesa Sanitary District Board Member and Staff – Discussion on [insert name of Mesa WD study here] and Consolidation Process
El Toro Water District General Manager -- Shared Services Program Upgrade
City of Costa Mesa staff – Discussion on Shared Services Program Upgrade
City of Fountain Valley staff – Discussions on potential small island annexation
City of Anaheim staff – Discussion on previous and potential island annexation
City of Orange staff -- Discussion on potential reorganization involving Orange and Garden Grove
OCERS Meeting – Board and Financial Update
Orange County CEO staff – Discussion of Retirement Costs
Center for Demographic Research Director – Receive Update and Overview of CDR
2016 Municipal Management Assistants of Southern California Summer Conference
ISDOC Executive Committee Meeting
August Meetings
LAFCO Consultant – Discussion on Policy Analyst Recruitment
Ad Hoc Committee on Policy and Procedures (8/5 and 8/31)
CALAFCO Southern Region Quarterly Meeting
State Water Resources Control Board and OC Health Care Agency – Discussion on Small Public and Community Water Systems
City of San Juan Capistrano staff – Discussion on Potential Utility Reorganization
Center for Demographic Research Management Oversight Committee
Orange County City Managers' Association Monthly Meeting
Moulton Niguel Water District staff – Discussion on MSR Process for potential utility reorganization and overview of San Juan Basin Authority
Orange County Leadership Summit Planning Group
Cities of Orange, Garden Grove, and Landowner -- Discussion on potential reorganization
LAFCO Consultant -- Discussion on San Juan MSR Working Group Process
Serrano Water District staff – Received update on District operations
OCERS Financial Update Meeting
OCCOG Monthly Meeting
ISDOC Executive Committee
September Meetings
Ad Hoc Committee on Policy and Procedures
City of Fountain Valley and Orange County staff – Discussion on potential small island annexation
Orange County staff – Discussion on Plano Trabuco annexation
LAFCO Consultant -- Discussion on San Juan MSR Working Group Process
OCCOG Monthly Meeting
ISDOC Executive Committee
South Coast Water District – Presentation to Board on San Juan MSR Working Group Process

FY 2016-17 BUDGET OVERVIEW

This CQ report includes the first quarterly budget update for fiscal year 2016-17. The following budget review provides the Commission with the first quarter bank account balances and a comprehensive overview of OC LAFCO revenues and expenditures from July 1, 2016 through September 30, 2016 (see page 11).¹ The total budget approved by the Commission for 2016-17 is \$1,121,470.

Revenues

The majority of OC LAFCO's first quarter revenues is from the \$998,553 collected in apportionments from the funding agencies. The remaining balance of \$20,847 in apportionments is expected to be collected in the second quarter. In addition to the apportionments, LAFCO also earns interest from its investment portfolio. In the first quarter, OC LAFCO earned approximately \$1,921 in interest.

Another source of OC LAFCO revenue is the application filing fees. These filing fees are not used for budgeting purposes, but are shown in the quarterly overview as revenue. Further, the quarterly report includes a year-to-date accounting of application revenues and expenses incurred during the first quarter.

Expenditures

The total expenditures at the end of the first quarter are approximately 19 percent or \$213,471 of the total budget of \$1,121,470. The following table provides the comparison of the percentage of actual funds used and the target levels for the current fiscal year.

Total Funds Used by Quarter				
	1 st Qtr.	2 nd Qtr.	3 rd Qtr.	4 th Qtr.
Target	25%	50%	75%	100%
Actual	19%	--	--	--

¹ All financial statements contained in the CQ report are on an accrual accounting basis.

Balances and Investment Report

The following table illustrates the balance of OC LAFCO's bank accounts at the conclusion of the first quarter:

As of 9/30/16	Balance
770-Payroll Account	\$ 168,222
Wells Fargo Checking	164,551
Wells Fargo Savings	210,487
Total	\$ 543,260

To maximize funds, apportionment fees are deposited in the Local Agency Investment Fund (LAIF) and OC Fund accounts. Throughout the fiscal year, the accountant and designated staff members withdraw from the accounts to cover the agency's operational expenses.

The following table illustrates the balance of OC LAFCO's investment portfolio at the end of the first quarter:

As of 9/30/16	Balance
LAIF	\$825,882
OC Fund	\$467,050
Total	\$1,292,932

To date, OC LAFCO has earned approximately \$1,921 in interest which is approximately 66% of the projected interest earnings for fiscal year 2016-17.

Balance Sheet²

The CQ report includes the first quarter balance sheet to provide a better understanding of OC LAFCO's financial status. This financial document summarizes the agency's assets and liabilities as of September 30, 2016.

² Unaudited – Subject to Change

Orange County Local Agency Formation Commission
Quarterly Overview
July 1 - September 30, 2016

	1st Qtr.	YTD	YTD	TOTAL	General Fund	General Fund
	General Fund	General Fund	Filing Fees	FY 16/17	Funds Use	Fund
				Budget	(%)	Variance
						(\$)
						Revenues
						(Under)/Over
						budget
Revenue						
Transfer In from Unreserved Equity	\$ -	\$ -	\$ -	\$ 99,170	0.0%	\$ (99,170)
4000 - LAFCO Apportionment	998,553	998,553	-	1,019,400	98.0%	(20,847)
4050 - Filing Fees	-	-	11,231	-	0.0%	N/A
4150 - Misc Revenue	498	498	-	-	0.0%	498
4200 - Interest & Dividends	1,921	1,921	-	2,900	66.2%	(979)
Total Revenue	\$ 1,000,972	\$ 1,000,972	\$ 11,231	\$ 1,121,470	89.3%	\$ (120,498)
	1,000,972	1,000,972	11,231	1,121,470	89.3%	(120,498)
						Expense
						(Under)/Over
Expenditures						
5000 - Salaries	\$ 89,354	\$ 89,354	\$ 5,832	\$ 424,500	21.0%	(335,146)
5010 - Hourly Employees	3,191	3,191	-	10,000	31.9%	(6,809)
5100 - Benefits & Insurance	-	-	-	-	-	-
5102 - Optional Benefit Plan	-	-	-	18,500	0.0%	(18,500)
5104 - Deferred Compensation	884	884	-	9,100	9.7%	(8,216)
5106 - Retirement Benefits	27,174	27,174	-	131,800	20.6%	(104,626)
5108 - Health Care Insurance	10,275	10,275	-	52,400	19.6%	(42,125)
5109 - Retiree Health Benefits	3,193	3,193	-	14,500	22.0%	(11,307)
5110 - Dental Insurance	1,055	1,055	-	5,700	18.5%	(4,645)
5112 - Life Insurance	106	106	-	600	17.7%	(494)
5114 - Workers Compensation	-	-	-	2,000	0.0%	(2,000)
5116 - Medicare	1,179	1,179	-	6,900	17.1%	(5,721)
5120 - Salary Continuance	273	273	-	1,500	18.2%	(1,227)
5122 - Accidental Death Insurance	21	21	-	100	21.5%	(79)
5125 - Executive Employee Car Allowan	1,800	1,800	-	7,200	25.0%	(5,400)
Total 5100 - Benefits & Insurance	45,961	45,961	-	250,300	18.4%	(204,339)
5150 - Information Technology	1,803	1,803	-	10,000	18.0%	(8,197)
5151 - Telephone	3,103	3,103	-	12,000	25.9%	(8,897)
5200 - County of Orange	77	77	-	3,600	2.2%	(3,523)
5250 - General Liability Insurance	3,984	3,984	-	15,500	25.7%	(11,516)
5300 - Maintenance-Building	-	-	-	510	0.0%	(510)
5350 - Membership	7,886	7,886	-	29,700	26.6%	(21,814)
5450 - Office Equipment/Supplies	2,258	2,258	-	18,000	12.5%	(15,742)
5451 - Application Expenses	-	-	-	-	0.0%	-
5500 - Professional Services	-	-	-	-	-	-
5510 - Legal	11,196	11,196	300	60,000	18.7%	(48,804)
5520 - Accounting/Audit	8,464	8,464	-	46,000	18.4%	(37,536)
5530 - Human Resources	674	674	-	10,000	6.7%	(9,326)
5535 - Mapping/Archiving	-	-	-	6,400	0.0%	(6,400)
5540 - Other Professional Services	5,436	5,436	-	75,000	7.2%	(69,564)
Total 5500 - Professional Services	25,770	25,770	300	197,400	13.1%	(171,630)
5550 - Investment Admin Fees	162	162	-	640	25.3%	(478)
5560 - Banking Fees	50	50	-	920	5.4%	(870)
5575 - CEQA Filings	-	-	-	-	0.0%	-
5600 - Public Noticing	869	869	646	10,400	8.4%	(9,531)
5625 - Postage	-	-	7	2,900	0.0%	(2,900)
5650 - Office Lease	16,896	16,896	-	68,600	24.6%	(51,704)
5675 - Equipment Leases/Maintenance	1,068	1,068	-	8,300	12.9%	(7,232)
5700 - Commission & Staff Expense	970	970	-	8,400	11.5%	(7,430)
5710 - Commission Stipends & Taxes/Fees	2,518	2,518	-	15,600	16.1%	(13,082)
5750 - Staff Training	2,197	2,197	-	5,000	43.9%	(2,803)
5800 - Transportation/Travel	5,354	5,354	-	26,600	20.1%	(21,246)
5850 - Commission Meeting Exp	-	-	-	2,600	0.0%	(2,600)
5998 - Refund of Deposits	-	-	-	-	0.0%	-
Total Expenditures	\$ 213,471	\$ 213,471	\$ 6,785	1,121,470	19.0%	\$ (907,999)
Total Net Income (Loss)	\$ 787,501	\$ 787,501	\$ 4,446	\$ -		\$ 787,501

**OC Local Agency Formation
Commission 16/17
Balance Sheet**

As of September 30, 2016

	<u>Sep 30, 16</u>
ASSETS	
Current Assets	
Checking/Savings	
Cash and Investments	
1000 · County Acct-Payroll	168,221.69
1025 · Wells Fargo Checking	164,550.91
1030 · Wells Fargo Savings	210,486.53
1040 · OC Fund	467,049.72
1050 · Investment Acct - LAIF	825,881.71
Total Cash and Investments	1,836,190.56
Total Checking/Savings	1,836,190.56
Other Current Assets	
Other Current Asset	
1375 · Prepaid Expenses - Other	17,560.63
1376 · Retirement Prepaid Expense	106,088.30
Total Other Current Asset	123,648.93
Total Other Current Assets	123,648.93
Total Current Assets	1,959,839.49
Other Assets	
Other Assets	
1600 · Security Deposit	6,081.66
Total Other Assets	6,081.66
Total Other Assets	6,081.66
TOTAL ASSETS	1,965,921.15

**OC Local Agency Formation
Commission 16/17**

Balance Sheet

As of September 30, 2016

**LIABILITIES &
EQUITY**

Liabilities

Current Liabilities

Accounts Payable

Accounts Payable

2000 · Accounts Payable 11,291.65

Total Accounts Payable 11,291.65

Total Accounts Payable 11,291.65

Other Current Liabilities

Current Liabilities

2050 · Salaries Payable - OC (9050)

2050 · Salaries Payable - OC (9050) - Other 14,916.61

Total 2050 · Salaries Payable - OC (9050) 14,916.61

Total Current Liabilities 14,916.61

Total Other Current Liabilities 14,916.61

Total Current Liabilities 26,208.26

Total Liabilities 26,208.26

Equity

3000 · Unrestricted Net Assets 672,302.40

3050 · Restricted Net Assets

3950 · Reserve for Contingency 100,000.00

3960 · Reserve for Litigation 75,000.00

3970 · Reserve for Unfunded Liability 30,000.00

3980 · Reserve for Special Projects 5,781.61

Total 3050 · Restricted Net Assets 210,781.61

3900 · Retained Earnings 286,199.89

Net Income 791,947.01

Total Equity 1,961,230.91

TOTAL LIABILITIES & EQUITY 1,987,439.17

California Voters Approve Record Number of Local Tax and Bond Measures

The results of Tuesday's election indicate a continuing confidence in local government in California and the importance of the services provided by cities, counties, special districts and schools. California considered over 650 local measures on Nov. 8 and approved a record number of local taxes and bonds. They approved over \$32 billion facility bonds including \$23 billion in school construction bonds and \$7.2 billion in transit and other local public facility improvements. The [full preliminary report](#) is available online. It will be updated as new results become available.

Among the 224 non-school local revenue measures were 12 measures asking for a total of \$7.266 billion in bonds including the \$3.5 billion Bay Area Rapid Transit (BART) Measure RR covering three San Francisco Bay area counties, the \$1.2 billion Los Angeles homeless housing and services Measure HHH and Santa Clara County's \$950 million affordable housing Measure A.

There were 88 measures to increase or extend Transactions and Use Tax (Sales Tax) rates. Thirty of these were special (earmarked) taxes requiring two-thirds voter approval. These include 13 countywide measures for transportation improvements. There were 58 city and county majority vote general purpose tax proposals ranging from 0.25 percent to 1 percent.

There were 39 city, county and special district parcel taxes requiring two-thirds voter approval, including five street/road improvement measures, eight for parks/recreation/open space, 14 for fire /emergency medical response, four for hospitals, and four for police.

Coinciding with the statewide Proposition 64 that legalizes recreational marijuana in California, there were 63 local measures related to cannabis including 39 to impose local taxes on marijuana. There were also three measures to tax sugary beverages (in Albany, Oakland and San Francisco).