

City of Garden Grove
WEEKLY CITY MANAGER'S MEMO
November 16, 2017

TO: Honorable Mayor and City Council FROM: Scott C. Stiles, City Manager
Members

I. DEPARTMENT ITEMS

A. DEVELOPMENT PROJECT UPDATE LIST

Lisa Kim provides a status report of current and future projects of the Community and Economic Development Department (CEDD) that are under review by the Planning Division. The attached list will also be available on the City's website.

II. ITEMS FROM OTHER GOVERNMENTAL AGENCIES, OUTSIDE AGENCIES, BUSINESSES AND INDIVIDUALS

- A.** 2016 analysis prepared for Orange County Visitors Association titled "The Economic Impact of Tourism in Orange County, California."
- B.** Office of Care Coordination Newsletter for November 2017 detailing efforts to prevent and address homelessness and Pocket Guide Resource Directory for Central Service Planning Area.
- C.** Memorandum from Mr. Larry Dick and Mr. Wayne S. Osborne of the Municipal Water District of Orange County (MWDOC) outlining monthly water usage data figures, an estimate of Tier 2 volume for MWDOC, and selected water supply information.

• OTHER ITEMS

- NEWSPAPER ARTICLES
Copies of the local newspaper articles are attached for your information.
- MISCELLANEOUS ITEMS
Items of interest are included.



SCOTT C. STILES
City Manager

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To: Scott Stiles
Dept: City Manager
Subject: DEVELOPMENT PROJECT
UPDATE LIST

From: Lisa Kim
Dept: Community and Economic
Development
Date: November 6, 2017

OBJECTIVE

To highlight the 3RD Quarter Community and Economic Development Department (CEDD) *Development Project Update List*, which will be available on the Planning Division webpage.

BACKGROUND

The *Development Project Update List* provides a status report of current and future projects under review by the Planning Division. Staff has received multiple inquiries from the general public requesting similar information related to project status. To enhance community outreach and highlight upcoming Economic Development activities related to business attraction, retention and expansion projects, the attached *Development Project Update List* will be available on the City's website.

SUMMARY

The Development Project Update List will be available on the Planning Division's webpage as of November 7TH, 2017, and will include the following links:

1) *3RD Quarter 2017 - Development Project Update List*

The list details new projects in 3RD Quarter for the period July 2017 to September 2017 by site address, applicant and property ownership information, project description, and staff contact. The 3RD Quarter *Development Project Update List* can be accessed at:

www.ci.garden-grove.ca.us/internet/pdf/planning/dpujuly-september2017.pdf.

Attached is a copy of the latest Development Project Update List.

2) *Comprehensive Development Project Update List*

The comprehensive list details current and pending projects for the period July 2015 through September 2017 by site address, applicant and property ownership information, project description, and staff contact. The comprehensive list can accessed at: <http://www.ci.garden-grove.ca.us/commdev/dpu>.

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Any questions can be referred to Assistant Planner, Mary Medrano at 714-741-5315.



LISA L. KIM
Community and Economic Development Director

By: Mary Medrano
Assistant Planner

Attachment 1: 3RD Quarter 2017 - Development Project Update List
Attachment 2: Comprehensive Development Project Update List



**CITY OF GARDEN GROVE DEVELOPMENT PROJECTS UPDATE
COMMUNITY & ECONOMIC DEVELOPMENT DEPARTMENT**

**This report is for 3rd Quarter 2017
For the most recent information contact the Planning Division at (714) 741-5312.**

CASE #	SITE ADDRESS	PROJECT DESCRIPTION	APPLICANT	STATUS	PLANNER
CUP-107-2017	North side of Garden Grove Boulevard, east of Euclid Avenue at 11277 Garden Grove Boulevard, Suite 201 & 202.	A request for a conditional use permit to operate an existing approximately 9,943 square foot tenant space for an adult educational institution for 58 students and 17 employees/instructors, located at 11277 Garden Grove Boulevard, Suite 201 and 202.	California Graduate School of Theology 11227 Garden Grove Boulevard, Suite 201 & 202 GARDEN GROVE CA 92843	5	P. G.
CUP-108-2017	North side of Garden Grove Boulevard, east of Euclid Avenue at 11277 Garden Grove Boulevard, Suite 200.	A request for a conditional use permit to operate an existing approximately 2,293 square foot tenant space for an adult education institution for 21 students and 12 employees/instructors, located at 11277 Garden Grove Boulevard, Suite 200.	Chanh Nguyen 13282 Earle Drive GARDEN GROVE CA 92844	5	P. G.
CUP-109-2017	East side of Galway Street just north of Garden Grove Boulevard at 12942 Galway St.	A request for Conditional Use Permit approval to operate a new ambulance service business, Care Ambulance Service, within a 1,500 square foot tenant space, located in an existing multi-tenant commercial shopping center, at 12942 Galway Street, Suites D and E.	Care Ambulance 12942 Galway St, Suites D and E GARDEN GROVE CA 92841	5	C. C.
CUP-110-2017	West side of Brookhurst Street just north of Central Avenue at 13211 Brookhurst St #A.	A request for Conditional Use Permit approval to allow a new liquor store, Hero's Liquor and Market, to operate with a State Alcoholic Beverage Control Type "21" (Off-Sale, General) License, within an existing tenant space that is currently in operation as a convenience store, Circle H Food Store. The existing convenience store has been in operation, since 1995, with an ABC Type "20" (Off-Sale, Beer and Wine) License under the approval of Conditional Use Permit No. CUP-247-95. The applicant is requesting to upgrade the existing ABC Type "20" License to an ABC Type "21" License. The establishment is located at 13211 Brookhurst Street #A.	Girges Gad 12126 Beach Blvd STANTON CA 90680	5	C. C.

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- 1 - Awaiting Planning Comm. Review
 - 2 - Awaiting Zoning Admin Review
 - 3 - Awaiting Director Review
 - 4 - Awaiting City Council Approval
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 - 7 - Under Construction
 - 8 - Finished
 - 9- Project/Permit Complete



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CASE #	SITE ADDRESS	PROJECT DESCRIPTION	APPLICANT	STATUS	PLANNER
FYD-004-2017	Southeast corner of Orangewood Avenue and Gilbert Street, at 11512 Gilbert St.	A request for a Front Yard Determination in order to determine the Gilbert Street side of the corner lot as the front yard, and to designate the Orangewood Avenue side as the street side yard for the property located at 11512 Gilbert Street.	Hung Le 11071 Dune Street NORWALK CA 90650	5	M. P.
GPA-002-2017(A)	North side of 11th Street, between Brookhurst Street and Kerry Street.	Proposal to change the General Plan land use designation of approximately 15-acres of land comprised of 14 parcels from Civic Institution to Medium Density Residential. The properties currently have a zoning of R-3 (Multiple-Family Residential) and Planned Unit Development No. PUD-130-99. The existing zoning and General Plan land use designations are not consistent pursuant to state law, and the proposed General Plan Amendment will provide consistency between the proposed General Plan Amendment of Medium Density Residential and the current R-3 and PUD-103-99 zoning. No new development is proposed with this request	City of Garden Grove 11222 Acacia Parkway GARDEN GROVE CA 92840	4	M. M.
GPA-002-2017(B) SP-038-2017	North side of 11th Street, between Brookhurst Street and Kerry Street, at 9841 11th Street. 9841 11th St.	A request to develop a parcel, approximately 19,152 square feet in size, with a 10-unit apartment complex with a 35% affordable housing density bonus for low-income households. The project includes a General Plan Amendment to change the General Plan land use designation of the property from Civic/Institutional (C) to Medium Density Residential (MDR), and Site Plan to construct 10-units within a three-story apartment building. Pursuant to the State Density Bonus Law, the applicant is requesting three waivers from the R-3 zone development standards: 1) to allow the third-story configuration to be greater than 50 percent of the building footprint, 2) to deviate from the required 10'-0" distance separation between the units and the drive aisle located on the first, second, and third floors, and to 3) To deviate from the required 11'-3" third-story side yard setback.	Faircrest Real Estate, LLC 6499 Havenwood Circle HUNTINGTON BEACH CA 92648	4	M. M.

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CASE #	SITE ADDRESS	PROJECT DESCRIPTION	APPLICANT	STATUS	PLANNER
GPA-003-2017 SP-041-2017 V-016-2017 TT-18117-2017	West side of Buaro Street, south of Chapman Avenue, between Jentiges Avenue and Twinree Avenue, at 12111 Buaro St.	To construct 17 attached 2- and 3-story townhouse units within 2 buildings. The two buildings are on either side of a central drive with nine units on the south side and eight units to the north.	Buaro Partners, LLC 2 Venture, Suite 350 IRVINE CA 92618	6	E. W.
PM-2003-2017 SP-039-2017	East side of Magnolia Street, north of Lampton Avenue, at 12412 Magnolia Street.	A request for site plan and tentative parcel map approval to subdivide a 24,787 square foot lot, currently developed with a single-family house, into two (2) parcels, 14,070 square feet and 10,717 square feet, to allow the construction of a new single-family house and accessory dwelling unit on the 10,717 square foot lot, with the existing house to remain on the 14,070 square foot lot.	Anna Ha 12412 Magnolia St. GARDEN GROVE CA 92841	5	M. M.
SP-040-2017	Southwest corner of Westminster Avenue and Brookhurst Street, at 9972 Westminster Ave.	A request for Site Plan approval to construct a new 8,235 square foot two-story, medical office building on a vacant 20,778 square foot lot located at 9972 Westminster Avenue (Assessor's Parcel No. 098-361-19), along with associated improvements, which include a parking lot and landscaping.	Vinnie Tran 1420 Bristol Street North #220 Newport Beach CA 92660	6	C. C.
SP-042-2017	East side of Harbor Boulevard, south of Chapman Avenue, at 12032 Harbor Blvd and 12542 Chapman Ave.	Request to operate a new In-N-Out restaurant at the Coco's Restaurant located at 12032 Harbor Blvd. The existing roof of the Coco's building will remain along with half of the building. The size of the restaurant will be reduced from 5,499 square feet to 3,867 square feet. The existing liquor store, Rocky's Market, located at 12542 Chapman Avenue will be demolished to accommodate additional parking and an overflow drive-thru lane for In-N-Out.	Katie Sanchez 13502 Hamburger Lane BALDWIN PARK CA 91706	1	M. P.

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CASE #	SITE ADDRESS	PROJECT DESCRIPTION	APPLICANT	STATUS	PLANNER
CUP-038-2015 (HE1-2016)	Northeast corner of Chapman Avenue and Euclid Street, at 11001 Chapman Ave #B.	Request to extend hours of operations from 8:00 a.m. to 9:00 p.m. to 8:00 a.m. to 11:00 p.m. (seven days a week) for an existing restaurant (Corazon Restaurant) located at 11001 Chapman Avenue	Corazon Cocina Mexicana 11001 Chapman Avenue GARDEN GROVE CA 92840	9	P. G.
CUP-052-2015	Northwest corner of Valley View Street and Chapman Avenue, at 11891 Valley View St.	The applicant is requesting Conditional Use Permit approval to construct and operate a new 60'-0" tall wireless telecommunications facility disguised as a pine tree (mono pine) along with related ground-mounted equipment.	New Cingular Wireless 12900 Park Plaza Drive, 3rd Floor CERRITOS CA 90703	9	C. C.
CUP-053-2015 FYD-002-2015	Northwest corner of Brookhurst Street and Orangewood Avenue, at 11471 Brookhurst St.	Conditional Use Permit request to operate a new pre-school, Angels Day Care, at 11471 Brookhurst Street, that will offer licensed child care services to children ages 2 to 6. The total licensed capacity will be limited to 35 children. Also, Front Yard Determination to determine the Orangewood Street side of a corner lot as the front yard, and to designate Brookhurst Street as the street side yard.	Anh Tran Tram 11409 Gwynne Avenue NORWALK CA 90650	9	M. P.
CUP-054-2015	North side of Patterson Drive just east of Knott Street, at 7071 Patterson Dr.	A request for Conditional Use Permit (CUP) approval to allow for the construction and operation of a 60'-0" tall stealth wireless telecommunication facility disguised as a pine tree (mono-pine), along with related ground-mounted equipment, at 7071 Patterson Drive (Assessor's Parcel No. 131-021-16).	Verizon Wireless 15505 Sand Canyon Avenue IRVINE CA 92618	9	C. C.
CUP-055-2015	East side of Main Street, between Garden Grove Boulevard and Acacia Parkway, at 12926 Main St.	To operate a new restaurant, Bar Code, with an original Alcoholic Beverage Control Type "47" (On-Sale, General, Eating Place) License.	Tuan Trinh 519 Las Palmas Drive IRVINE CA 92602	9	M. P.

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CUP-056-2015	Located on the north side of Chapman Avenue, west of the intersection of Chapman and Brookhurst Street, at 9737 Chapman Ave #B.	Request to operate a new 1,884 square foot restaurant Wing Stop, with an original ABC type "41" (on-sale, beer and wine) license.	Dainel Sonenshine / Far West Restaurant Group, LLC 3720 Susan Street, #120 SANTA ANA CA 92704	9	P. G.
CUP-057-2016	West side of Main Street, north of Garden Grove Boulevard, at 12942 Main St.	Conditional Use Permit to allow Louie's on Main Street to continue to operate with an Alcoholic Beverage Control (ABC Type 47 (On-Sale, General) License.	Angelo Taviarides 239 Coronado Avenue LONG BEACH CA 90803	9	M. P.
CUP-058-2016	Large theater building within the Promenade Shopping Mall which is located on several lots northwest of the intersection of Brookhurst Street and Chapman Avenue. The theater building and other retail/service businesses are located at 9741 Chapman Avenue.	A request for a Conditional Use Permit to have an original ABC license (Type 47, On Sale General - Eating Place) at an existing movie theater (Regal Cinemas).	Regal Cinemas, Inc. 7132 Commercial Park Drive KNOXVILLE TN 37918	9	E. W.
CUP-059-2016	Located on the south side of Garden Grove Boulevard, west of Magnolia Street and Garden Grove Boulevard, at 8562 Garden Grove Blvd.	Request to operate a new 4,500 square foot restaurant Yigah, Korean cuisine, with an original ABC type "47" (On Sale General) Public Eating Place license.	Kyung Sook Lee 8562 Garden Grove Boulevard GARDEN GROVE CA 92844	9	P. G.
CUP-060-2016	12062 West St	Conditional Use Permit request to allow the transfer of ownership of an existing liquor store, Certified Market, that currently operates with an Alcoholic Beverage Control (ABC) Type "21" (On-sale, General) License without a Conditional Use Permit. Also, as part of the request, the liquor store will be reduce in size from 6,300 square feet to 3,192 square feet	Antoun Durra 12062 West St. GARDEN GROVE CA 92840	5	M. P.

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CUP-061-2016	North side of Chapman Avenue, west of the intersection of Chapman Avenue and Brookhurst Street, at 9737 Chanman Ave	A request for conditional use permit approval to operate a new 2,500 square foot restaurant, Blaze Pizza, with an original alcoholic beverage control type "41" (on-sale, beer and wine, eating place) license.	Rajeevan Rajalingam 11252 Wembley Road ROSSMOOR CA 90720	9	P. G.
CUP-062-2016	Southwest corner of Harbor Boulevard and Trask Avenue, at 13501 Harbor Blvd.	A request for Conditional Use Permit (CUP) approval to continue the operation of an existing Shell service (gas) station which is improved with an existing 1,358 square foot convenience store. Also, a request for CUP approval to operate the existing convenience store with an Alcoholic Beverage Control (ABC) Type "20" (Off-Sale, Beer and Wine) License. The property is located at 13501 Harbor Boulevard (APN: 100-122-31) at the southwest corner of Harbor Boulevard and Trask Avenue.	United Oil - Michael Sanchez 13711 S. Main Street GARDENA CA 90248	9	C. C.
CUP-063-2016	West side of Harbor Boulevard and north of Garden Grove Boulevard, at 12827 Harbor Blvd #G 2.	A request to operate a new 9,454 square foot arcade, Nickel Nickel, at 12827 Harbor Boulevard #G-2, located in an integrated shopping center, Harbor Town and Country.	Marcelino Bolanos Quang Nguyen 12827 Harbor Blvd. G-2 GARDEN GROVE CA 92840	9	C. C.
CUP-064-2016	West side of Harbor Boulevard and north of Garden Grove Boulevard, at 12835 Harbor Blvd #E 6.	A request for Conditional Use Permit (CUP) approval to operate an existing 1,200 square foot restaurant, S & J's Gran Cafe, with a new State Alcoholic Beverage Control (ABC) "Type 41" (On-Sale, Beer and Wine, Public Premises) License. The applicant has requested standard closing times of Sun-Thurs, 11:00 p.m., and Fri-Sat, 12:30 a.m. No live entertainment is requested.	Silvia Reyes 12722 Aspenwood Lane GARDEN GROVE CA 92840	9	C. C.
CUP-066-2016	Located on the south of Stanford Avenue, west of Brookhurst Street and Stanford Avenue, at 12755 Brookhurst St.	Request to operate a new 1,850 square foot after school tutoring center for 46 students and six (6) instructors.	Karie Barker 4025 Morningside Avenue SANTA ANA CA 92703	9	P. G.

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CUP-067-2016	Located on the north side of Chapman Avenue, west of the intersection of Chapman Avenue and Valley View Street, at 11879 Valley View St #A.	A request for conditional use permit approval to operate a new 1,470 square foot restaurant, Zaytoon's Kabob, with an original alcoholic beverage control type "41" (on-sale, beer and wine, eating place) license.	Issa T. Demes 8664 Brooke Avenue WESTMINSTER CA 92683	9	P. G.
CUP-068-2016	Located on the North side of Garden Grove Boulevard, east of Garden Grove Boulevard and Brookhurst Way, at 10031 Garden Grove Blvd.	Request to operate a new 1,800 square foot restaurant, Gang Nam Eomuyi, with an original type "41" (on-sale beer and wine) license.	Jonathan Haan 12931 hedda Street CERRITOS CA 90703	9	P. G.
CUP-069-2016	Located on the north side of Garden Grove Freeway (SR-22), east side of Valley View Street, at 12882 Valley View St #12,13,14.	Pursuant to the requirements of Planned Unit Development No. PUD-105-76, a request for an Interpretation of Use (IOU) to determine the compatibility between the proposed ambulance service and the existing Planned Unit Development (PUD-105-76), in conjunction with a Conditional Use Permit request to operate a new 3,600 square foot ambulance service business, Shoreline Ambulance within an existing facility located at 12882 Valley View Street, Suite 12, 13, and 14.	Shoreline Ambulance 17762 Metzler Lane HUNTINGTON BEACH CA 92647	WITHDRAWN	P. G.
CUP-071-2016	South side of Katella Avenue, west of the intersection of Katella Avenue and Brookhurst Street at, 9802 Katella Ave.	A request for conditional use permit approval to operate an existing 9,120 square foot restaurant/banquet facility with live entertainment, Golden Sea Chinese Seafood Restaurant and Banquet, with an original State Alcoholic Beverage Control Type "47" (On-Sale, Distilled Spirits, Beer, and Wine, Eating Place) License.	Golden Sea Restaurant and Banquet 9802 Katella Avenue GARDEN GROVE CA 92840	9	P. G.
CUP-072-2016 IOU-001-2016	West side of Euclid Street, between Forbes Avenue and Business Center Parkway, at 14241 Euclid St #C101 104.	Conditional Use Permit to allow the operation of a 4,647 square foot billiard hall, Duy Tan Billiard, in a portion of the tenant space previously occupied by the Can Restaurant. Also, Interpretation of Use to determine the compatibility between the proposed billiard hall and the existing zoning classification.	Huyenz Vuong 11661 Martens River Circle #N FOUNTAIN VALLEY CA 92708	9	M. P.

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CUP-073-2016	South side of Garden Grove Boulevard and east of Fairview Street, at 13272 Garden Grove Blvd.	A request for Conditional Use Permit approval to operate a new, approximately 19,460 square foot, funeral home, located at 13272 Garden Grove Boulevard (APN: 399-011-44 & 46), which will include a mortuary and crematory.	Heaven's Gate Funeral Home Inc. 7845 Westminster Blvd. WESTMINSTER CA 92683	9 (DENIED)	C. C.
CUP-074-2016	North side of Chapman Avenue, between Brookhurst Street and Gilbert Street, at 9901 Chapman Ave.	A request for Conditional Use Permit approval to operate an approximately 21,567 square foot grocery store with an original Alcoholic Beverage Control Type "20" (Off-Sale Beer and Wine) license.	Aldi Inc. Attn: Mathew Baca 12661 Aldi Place MORENO VALLEY CA 92555	9	L. M.
CUP-075-2016	South side of Garden Grove Boulevard between Cannery Street and Casa Linda Lane, at 9240 Garden Grove Blvd.	The applicant is requesting Conditional Use Permit (CUP) approval to allow the operation of an educational institution, Best Educational Institute, in an approximately 3,500 square foot tenant space, at 9240 Garden Grove Boulevard, Suite Nos. 15, 16, and 17.	Hansoo Seo 9420 Garden Grove Blvd. #15-17 GARDEN GROVE CA 92844	9	C. C.
CUP-076-2016	South side of Garden Grove Boulevard and west of Newland Street, at 8604 Garden Grove Blvd.	A request for Conditional Use Permit approval to continue operation of an existing 1,015 square foot liquor store, Happy Liquor, located at 8604 Garden Grove Boulevard, with a State Alcoholic Beverage Control (ABC) Type "20" (Off-Sale, Beer and Wine) License.	Hala Ahmed 8604 Garden Grove Blvd. GARDEN GROVE CA 92844	9	C. C.
CUP-077-2016	North side of Chapman Avenue, west of the intersection of Chapman Avenue and Brookhurst Street, at 9737 Chapman Ave.	A request for conditional use permit approval to operate a new 2,200 square foot restaurant, Chipotle Mexican Grill, with an original alcoholic beverage control type "47" (On-sale, General, Public Eating Place) License.	Chipotle Mexican Grill, Inc. 1401 Wynkoop Street, Suite 500 DENVER CO 80202	9	P. G.
CUP-078-2016	Located on the north side of Westminster Avenue, east of the intersection of Harbor Boulevard and Westminster Avenue, at 12317 Westminster Ave.	Request to operate an existing 1,020 square foot convenience store, Young's Market with an original Alcoholic Beverage Control ABC type "20" (Off-Sale Beer and Wine) license.	Thi Mai Lam Pham 12317 Westminster Avenue WESTMINSTER CA 92683	9	P. G.

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CUP-080-2016	North side of Bolisa Avenue, west of Wards Street, at 10557 Bolisa Ave.	A request for Conditional Use Permit approval to allow the transfer of ownership of an existing restaurant, Phuong Hoang Restaurant, that currently operates with an Alcoholic Beverage Control (ABC) Type "41" (On-Sale, Beer and Wine) License without a Conditional Use Permit approved after January 1, 1986. The new restaurant that will operate at this located is called 6 Van 8 Restaurant.	Manna Truong 350 Holiday Way OCEANSIDE CA 92057	9	M. P.
CUP-081-2016	West side of Harbor Boulevard, north of Garden Grove Boulevard, at 12827 Harbor Blvd #G 1.	A request for Conditional Use Permit (CUP) approval to operate a new 9,454 square foot gym, UFC Gym, at 12827 Harbor Boulevard #G-1, located in an integrated shopping center, Harbor Town and Country.	UFC Gym Garden Grove, LLC 12827 Harbor Blvd. #G-1 GARDEN GROVE CA 92840	9	C. C.
CUP-084-2016	South west corner of Westminster Avenue and Euclid Street, at 10932 Westminster Ave.	A request for Conditional Use Permit approval to operate an existing 20,543 square foot supermarket, Little Saigon Super Market, located at 10932 Westminster Avenue, with a new Alcoholic Beverage Control (ABC) Type "21" (Off-Sale, General) License.	Little Saigon Supermarket, LLC 10932 Westminster Avenue GARDEN GROVE CA 92843	9	M. M.
CUP-085-2016	Southwest corner of Euclid Street and Katella Avenue, at 10870 Katella Ave #Suite A.	A request for Conditional Use Permit (CUP) approval to operate a new, approximately 44,007 square foot gym, Gold's Gym, at 10870 Katella Avenue Suite A, located in an integrated shopping center, Gardenland Shopping Center.	KAT GG DE, LLC 1234 E. 17th Street SANTA ANA CA 92701	7	C. C.
CUP-086-2016 SP-029-2016	10150 Trask Ave	A request for Conditional Use Permit and Site Plan approval to construct a 55'-4" high auto dealership electronic freeway-oriented sign along with a Site Plan review request to deviate from the required sign design standard requirements pursuant to PUD-110-96(Rev.12) for an existing automobile dealership (Simpson Chevrolet).	David Simpson 6600 Auto Center Garden Grove CA 92840	5	L. M.

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CUP-087-2016	West side of Harbor Boulevard and south of Garden Grove Boulevard, at 13161 Harbor Blvd.	A request for Conditional Use Permit approval to operate a new liquor store, Hero's Liquor and Market, located at 13161 Harbor Boulevard, with a new State Alcoholic Beverage Control (ABC) Type "21" (Off-Sale, General) License. This location was previously occupied by a liquor store, Larsen Liquor, operating under Conditional Use Permit No. CUP-162-05; however, Larsen Liquor has since closed and the tenant space has been vacant since 2012.	Girges Gad 13161 Harbor Blvd. GARDEN GROVE CA 92843	9	C. C.
CUP-089-2016	West side of Haster Street and north of Lampson Avenue, at 12455 Haster St.	A request to modify the approved floor plan, approved under Conditional Use Permit No. CUP-472-99, for an existing restaurant, El Chamizal Restaurant, located at 12455 Haster Street, which is currently operating with an ABC Type "47" (On-Sale, General) License.	Francisco De Dios 11782 Reva Drive GARDEN GROVE CA 92840	5	C. C.
CUP-090-2016	Southwest corner of Brookhurst Street and Westminster Avenue, at 9892 Westminster Avenue, #311.	A request for a new conditional use permit to expand the existing Garlic and Chives, full-service restaurant, located at 9892 Westminster Avenue, currently operating with an Alcoholic Beverage Control Type "41" (On-Sale Beer and Wine for Bona Fide Public Eating Place) license. The applicant is proposing to expand the originally approved floor plan of approximately 1,995 square feet to a new approximately 3,080 square foot full-service restaurant with the ABC Type "41" License.	Garlic and Chives 9892 Westminster Avenue #311 GARDEN GROVE CA 92844	9	P. G.
CUP-091-2017	Southwest corner of Lampson Avenue and Monarch Street, at 7274 Lampson Ave.	A request for Conditional Use Permit approval to allow for the construction and operation of a 60 foot tall stealth wireless telecommunication facility disguised as a eucalyptus (mono-eucalyptus), along with related ground-mounted equipment, at 7274 Lampson Avenue (APN: 215-011-25)	Verizon Wireless 15515 Sand Canyon Avenue IRVINE CA 92614	7	P. G.
CUP-092-2017	Southwest corner of Euclid Street and Brookhurst Street, at 10870 Katella Ave #G.	Conditional Use Permit request to operate a new 29,010 square foot Smart and Final with an Original Alcoholic Beverage Control (ABC) Type "21" (Off-Sale, General) License.	Thomas Tong 111 Pacifica, Suite 280 IRVINE CA 92618	9	M. P.

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CUP-093-2017	Northwest corner of Knott Street and Acacia Avenue, at 12821 Knott St.	A request to reinstate the previously approved land use entitlement under Conditional Use Permit No. CUP-379-14 to allow the applicant to retrofit an existing legal 50'-0" tall pole sign (double-sided with an existing sign area of 190 square feet), with a new 59'-0" tall electronic reader board sign (double-sided with a proposed sign area of 562 square feet) that will display on-premise advertisements.	Jason Brennan 12821 Knott Street GARDEN GROVE CA 92840	WITHDRAWN	C. C.
CUP-095-2017	Right side of West Street, south of Chapman Avenue and north of Lampson Avenue, at 12252 West St.	A request to construct an 8,308 square foot fire station, replace a 1,000 square foot community building with a 2,000 square foot community building, in conjunction with associated site improvements at West Haven park located in the O-S (Open Space) zone.	Tom Schultz 11301 Acacia Parkway GARDEN GROVE CA 92840	5	L. M.
CUP-096-2017	West side of Harbor Boulevard, north of Chapman Avenue, at 11931 Harbor Blvd.	A request for Conditional Use Permit approval to operate an existing 118,908 square foot hotel, Residence Inn, located at 11931 Harbor Boulevard, with a new State Alcohol Beverage Control (ABC) Type "48" (On-Sale, Public Place) License for a proposed lounge/bar in existing lobby area.	Island Hospitality Management III, LLC 222 Lakeview Ave., Ste 200 WEST PALM BEACH FL 33401	5	M. M.
CUP-098-2017	West side of Corporate Drive, between Forbes Avenue and Capital Avenue, at 14271 Corporate Dr.	Conditional Use Permit request to construct and operate a 60'-0" tall wireless telecommunication facility designed as a non-stealth mono-pole and related ground-mounted equipment within a 225 square foot equipment enclosure.	Verizon Wireless 11505 Sand Canyon Avenue D1 IRVINE CA 92618	6	M. P.
CUP-100-2017	West side of Harbor Boulevard, North of Chapman Avenue, at 12361 Chapman Ave.	A request for Conditional Use Permit approval to operate a new 10,807 square foot restaurant, Nova restaurant, located at 12361 Chapman Avenue, with a new State Alcohol beverage Control (ABC) Type "47" (On-Sale, General, Bona Fide Public Eating Place) License.	Danny Yingfeng Wei 11999 Harbor Boulevard, Suite 1711 GARDEN GROVE CA 92840	6	M. M.

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CUP-101-2017	Located on the north side of Westminster, east of the intersection of Magnolia Street and Westminster Boulevard, at 8897 Westminster Ave.	Discuss a request to operate an existing 960 square foot convenience store/mini mart, Moms Nutrition, located at 8897 Westminster Avenue, in a C-1 zone, with an original Alcoholic Beverage Control (ABC) Type "20" (Off-Sale, Beer and Wine) License.	Phuong Ho 8897 Westminster Avenue GARDEN GROVE CA 92844	9	P. G.
CUP-102-2017	South side of Katella Avenue and west of Brookhurst Street, at 9822 Katella Ave.	A request for Conditional Use Permit (CUP) approval to operate a new, approximately 40,704 square foot gym, Crunch Fitness, at 9822 Katella Avenue, located in an integrated shopping center.	SIR Fitness Garden Grove, LLC 5791 Guincho Road SAN DIEGO CA 92124	6	C. C.
CUP-103-2017 IOU-002-2017	Northeast corner of Westminster Avenue and Brookhurst Street, at 13904 Brookhurst St.	A request for Conditional Use Permit approval to allow the operation of a 3,800 square foot karaoke studio, Say Karaoke, in a tenant space previously occupied by the Alley of the Far East Restaurant, with seven private karaoke rooms and the existing kitchen to remain. Also, Interpretation of Use to determine the compatibility between the proposed karaoke studio and the existing zoning classification. Upon approval of the subject request, the Conditional Use Permit previously governing the tenant space, CUP 010-2014, which allowed for the sale of alcoholic beverages with a State Alcoholic Beverage Control (ABC) Type "41" (On-Sale, Beer and Wine, Public Eating Place) License, shall be revoked and become null and void.	Say Entertainment, Inc. Tam Truong 13916 Brookhurst Street GARDEN GROVE CA 92843	6	M. M.
CUP-104-2017	Northwest corner of Westminster Avenue and Dawson Street, at 10195 Westminster Ave.	A request for Conditional Use Permit approval to expand an existing 4,500 square foot restaurant, operating with an existing State Alcoholic Beverage Control (ABC) Type "41" (On-Sale Beer and Wine Public Eating Place) license, into an adjacent 1,500 square foot tenant space, for a total of 6,000 square feet. Upon approval and exercise of the subject request, the Conditional Use Permit previously governing the tenant space, CUP-620-02, shall be revoked and become null and void.	JMJ Gourmet, LLC 10195 Westminster Ave. GARDEN GROVE CA 92843	5	M. M.

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CUP-105-2017	North of Garden Grove Boulevard, south of Standford Avenue, and in between Nutwood Street and Joy Street, at 10531 and 10561 Garden Grove Blvd.	Request for Conditional Use Permit approval to operate a nail polish manufacturing business in conjunction with an existing beauty supply distribution operation. The manufacturing portion of the business will utilize 7,986 square feet of the 20,205 square foot building. The business entails the mixing and re-blending of nail polish colors to be dispensed into one (1) ounce bottles that will be packaged for sale.	Call Beauty Supply 10531 Garden Grove Boulevard GARDEN GROVE CA 92843	2	M. P.
CUP-333-2011 (MM1)	East of Knott Street, south of Chapman Avenue located at 12072 Knott Street, #A.	A request to modify Conditional Use Permit CUP-333-11, to modify the approved floor plan from non-permanent walls to permanent walls and modify the approved hours of operation to the existing 2,400 square foot tenant space.	Mai Khuong 12012 Knott Street, #A GARDEN GROVE CA 92841	9	P. G.
CUP-107-2017	North side of Garden Grove Boulevard, east of Euclid Avenue at 11277 Garden Grove Boulevard, Suite 201 & 202.	A request for a conditional use permit to operate an existing approximately 9,943 square feet tenant space for an adult educational institution for 58 students and 17 employees/instructors, located at 11277 Garden Grove Boulevard, Suite 201 and 202.	California Graduate School of Theology 11227 Garden Grove Boulevard, Suite 201 & 202 GARDEN GROVE CA 92843		5 P. G.
CUP-108-2017	North side of Garden Grove Boulevard, east of Euclid Avenue at 11277 Garden Grove Boulevard, Suite 200.	A request for a conditional use permit to operate an existing approximately 2,293 square feet tenant space for an adult education institution for 21 students and 12 employees/instructors, located at 11277 Garden Grove Boulevard, Suite 200.	Chanh Nguyen 13282 Earle Drive GARDEN GROVE CA 92844		5 P. G.
CUP-109-2017	East side of Galway Street just north of Garden Grove Boulevard at 12942 Galway St.	A request for Conditional Use Permit approval to operate a new ambulance service business, Care Ambulance Service, within a 1,500 square foot tenant space, located in an existing multi-tenant commercial shopping center, at 12942 Galway Street, Suites D and E.	Care Ambulance 12942 Galway St, Suites D and E GARDEN GROVE CA 92841		5 C. C.

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CUP-110-2017	West side of Brookhurst Street just north of Central Avenue at 13211 Brookhurst St #A.	A request for Conditional Use Permit approval to allow a new liquor store, Hero's Liquor and Market, to operate with a State Alcoholic Beverage Control Type "21" (Off-Sale, General) License, within an existing tenant space that is currently in operation as a convenience store, Circle H Food Store. The existing convenience store has been in operation, since 1995, with an ABC Type "20" (Off-Sale, Beer and Wine) License under the approval of Conditional Use Permit No. CUP-247-95. The applicant is requesting to upgrade the existing ABC Type "20" License to an ABC Type "21" License. The establishment is located at 13211 Brookhurst Street #A.	Girges Gad 12126 Beach Blvd STANTON CA 90680	5	C. C.
DR-021-2016	10232 Russell Ave.	Director's Review request to construct two (2), two-story, multiple family dwelling units on a 9,260 square foot lot that is currently improved with a single-family home. The existing single-family home and detached garage will be demolished in order to accommodate the proposed residential development. Unit 1 will have a total living area of 1,925 square feet, while Unit 2 will have a total living area of 1,828 square feet. Each unit will consist of four (4) bedrooms, three (3) bathrooms, and a two-car enclosed garage.	Tu Van Nguyen 9985 Aster Circle FOUNTAIN VALLEY CA 92708	6	M. P.
DR-022-2016	West side of Josephine Street just south of Lampson Avenue, at 12511 Josephine St.	A request for Director's Review approval to construct a new, two-story dwelling unit with two (2) new attached two-car garages on a lot improved with an existing single family dwelling unit for the purpose of creating a duplex.	Chia-Hong Sun 12511 Josephine St. GARDEN GROVE CA 92841	7	C. C.
DR-023-2017	East side of Lucille Avenue, north of Garden Grove Boulevard, and south of Stanford Avenue, at 12812 Lucille Ave.	Director's Review request to construct two (2), two-story, multiple family dwelling units on a 10,875 square foot lot that is currently improved with a single-family home. The existing single-family home and detached garage will be demolished in order to accommodate the proposed residential development. Unit 1 will have a total living area of 2,201 square feet, while Unit 2 will have a total living area of 2,147 square feet. Each unit will consist of four (4) bedrooms, three (3) bathrooms, and a two-car enclosed garage.	Tam Van Nguyen 37811 Sky High Drive MURRIETA CA 92562	5	H. L.

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DR-024-2017	North side of Trask Avenue between Hope Street and Bowen Street, at 10181 Trask Ave.	A request for Director's Review approval to demolish an existing single-family dwelling and to construct a new triplex, consisting of three (3) two-story dwelling units, on a 15,485 square foot lot, located at 10181 Trask Avenue, Assessor's Parcel No. 099-046-09.	Loma GG LLC Peter H. Win 14221 Euclid St. Ste. D GARDEN GROVE CA 92843	6	C. C.
DR-025-2017	East side of Anita Place, north of Westminster Avenue, and south of San Juan Place, at 13882 Anita Pl.	Director's Review request to construct two (2), two-story, single family dwelling units on two separate adjacent parcels each 4,050 square foot lot that are currently improved with a single-family residence on one parcel and detached garage on one parcel. The existing single-family unit and detached garage will be demolished in order to accommodate the proposed single-family residential development. Single-family unit number one will have a total living area of 2,191 square feet, single-family unit number two will have a total living area of 2,208. Each unit will consist of four (4) bedrooms, three (3) bathrooms, and a two-car enclosed garage.		7	P. G.
DR-026-2017	South side of Central Avenue, in between Flower Street to the west, and Hope Street to the east, at 10092 Central Ave.	A request for Director's Review approval for the construction of a fifth full bathroom that deviates from the maximum allowed of four bathrooms in the R-1 development standards for a new two-story single-family residence.	Man Nguyen 10021 Dakota Avenue GARDEN GROVE CA 92843	5	P. G.
DR-027-2017	East side of Hazel Avenue, north of Garden Grove Boulevard, and south of Stanford Avenue, at 12872 Hazel Ave.	A request for Director's Review approval to allow the construction of a two-story, 1,571.5 square feet residential dwelling unit with four, attached, one-car enclosed garages at the rear of the property. The existing two-story dwelling unit located at the front of the property will remain, and will have a total living area of 2,071 square feet. Each unit will be served by two of the one-car enclosed garages.	Steven LeTran 1411 N. Batavia St. Suite 115 ORANGE CA 92867	5	H. L.
DR-028-2017	West side of Euclid Street, south of Lampson Avenue, at 12591 Euclid St.	A request for Director's Review approval to allow the construction of a 5'-3" wrought iron fence and 6'-0" tall pilasters in the required front setback.	VT Design Specialties, INC. 1420 Bristol Street North #220 NEWPORT BEACH CA 92660	7	M. M.

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DR-029-2017	South side of Chapman Avenue, west of Lewis Street, at 13280 Chapman Ave.	A request for Director's Review approval to allow installation of new roof-mounted attached wireless telecommunications facility on existing building.	Verizon Wireless 15505 Sand Canyon Avenue IRVINE CA 92618	5	M. M.
FYD-003-2017	Southwest corner of Biscayne Boulevard and Orma Place, at 11411 Biscayne Blvd.	A request for Front Yard Determination to determine the Biscayne Boulevard side, of the corner lot, as the front yard, and to designate the Orma Place side as the street side yard for the property located at 11411 Biscayne Boulevard.	Same as Owner	6	M. M.
FYD-004-2017	Southeast corner of Orangewood Avenue and Gilbert Street, at 11512 Gilbert St.	A request for a Front Yard Determination in order to determine the Gilbert Street side of the corner lot as the front yard, and to designate the Orangewood Avenue side as the street side yard for the property located at 11512 Gilbert Street.	Hung Le 11071 Dune Street NORWALK CA 90650	5	M. P.
GPA-001-2017 PUD-006-2017 SP-028-2017 TT-17927-2017 DA-006-2017	12901 Lewis St. 12921 Lewis St.	A request by Shea Homes to develop a gated small lot subdivision with 70 single-family detached residential units and related street and open space improvements on a 9.01 acre site located in the Cities of Garden Grove and Orange, at the northwest corner of Lewis Street and Garden Grove Boulevard, at 12921 Lewis Street (Assessor's Parcel Nos. 231-041-26, 231-041-27, 231-041-28, and 231-255-01).	Shea Homes 2 Ada, Suite #200 IRVINE CA 92618	5	C. C.
GPA-002-2017(A)	North side of 11th Street, between Brookhurst Street and Kerry Street.	Proposal to change the General Plan land use designation of approximately 15-acres of land comprised of 14 parcels from Civic Institution to Medium Density Residential. The properties currently have a zoning of R-3 (Multiple-Family Residential) and Planned Unit Development No. PUD-130-99. The existing zoning and General Plan land use designations are not consistent pursuant to state law, and the proposed General Plan Amendment will provide consistency between the proposed General Plan Amendment of Medium Density Residential and the current R-3 and PUD-103-99 zoning. No new development is proposed with this request	City of Garden Grove 11222 Acacia Parkway GARDEN GROVE CA 92840	4	M. M.

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GPA-002-2017(B) SP-038-2017	North side of 11th Street, between Brookhurst Street and Kerry Street, at 9841 11th Street. 9841 11th St.	A request to develop a parcel, approximately 19,152 square feet in size, with a 10-unit apartment complex with a 35% affordable housing density bonus for low-income households. The project includes a General Plan Amendment to change the General Plan land use designation of the property from Civic/Institutional (CI) to Medium Density Residential (MDR), and Site Plan to construct 10-units within a three-story apartment building. Pursuant to the State Density Bonus Law, the applicant is requesting three waivers from the R-3 zone development standards: 1) to allow the third-story configuration to be greater than 50 percent of the building footprint, 2) to deviate from the required 10'-0" distance separation between the units and the drive aisle located on the first, second, and third floors, and to 3) To deviate from the required 11'-3" third-story side yard setback.	Faircrest Real Estate, LLC 6499 Havenwood Circle HUNTINGTON BEACH CA 92648	4	M. M.
GPA-003-2017 SP-041-2017 V-016-2017 TT-18117-2017	West side of Buaro Street, south of Chapman Avenue, between Jentges Avenue and Twintree Avenue, at 12111 Buaro St.	To construct 17 attached 2- and 3-story townhouse units within 2 buildings. The two buildings are on either side of a central drive with nine units on the south side and eight units to the north.	Buaro Partners, LLC 2 Venture, Suite 350 IRVINE CA 92618	6	E. W.
LLA-012-2017	10232 Russell Ave.	A request for Lot Line Adjustment approval to eliminate an existing lot line for the purpose of consolidating two (2) lots into one (1) in order to construct two, two-story multiple-family dwelling units as per the approved plans for Director's Review No. DR-021-2016.	Tu Van Nguyen 9985 Aster Cir. FOUNTAIN VALLEY CA 92608	5	M. P.
PM-2016-164	Southeast corner of Lampson Avenue and Industry Street, at 7180 Lampson Avenue and 12570 Industry Street.	A request to subdivide an MP (Industrial Park) zoned property, approximately 3.3-acres in size, into two separate parcels approximately 1.8-acres and 1.5-acres in size, respectively. The property is improved with two freestanding industrial buildings, which will each be on their own separate parcel. The site is at 7180 Lampson Avenue and 12570 Industry Street.	Russell Fenton 2050 Main Street, Suite 240 IRVINE CA 92614	8	M. M.

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PM-2003-2017 SP-039-2017	East side of Magnolia Street, north of Lampson Avenue, at 12412 Magnolia Street.	A request for site plan and tentative parcel map approval to subdivide a 24,787 square foot lot, currently developed with a single-family house, into two (2) parcels, 14,070 square feet and 10,717 square feet, to allow the construction of a new single-family house and accessory dwelling unit on the 10,717 square foot lot, with the existing house to remain on the 14,070 square foot lot.	Anna Ha 12412 Magnolia St. GARDEN GROVE CA 92841	5	M. M.
SP-016-2014 (TE1)	Southeast corner of Brookhurst Street and Lampson Avenue, at 12502 Brookhurst St.	The applicant is requesting approval of a one-year time extension for the approved entitlement under Site Plan No. SP-016-2014 for the construction of a new approximately 2,447 square foot, one story building on a lot improved with an existing approximately 1,755 square foot medical office building, located at the southeast corner of Brookhurst Street and Lampson Avenue, at 12502 Brookhurst Street.	Razan Ammari 2074 El Arblita Dr. GLENDALE CA 92208	7	C. C.
SP-022-2016 LLA-011-2016 DA-002-2016 CUP-065-2016	The Garden Grove Boulevard properties are located on the north side of Garden Grove Boulevard west of Nelson Street. The Pearl Street property is contiguous to the north side of the Garden Grove Boulevard properties and fronts on the south side of Pearl Street, west of Nelson Street. 10641 Garden Grove Blvd. 10661 Garden Grove Blvd. 10662 Pearl St.	A request for Site Plan and Conditional Use approval to construct a four-story, 10-unit, work-live mixed-use development on three separate properties in conjunction with a Lot Line Adjustment to consolidate three properties into one. A Development Agreement is also included.	Tony Lam 9741 Bolsa Avenue, Ste. 201 WESTMINSTER CA 92683	5	L. M.
SP-024-2016 CUP-070-2016	North side of Westminster Avenue, west of Clinton Street, at 12451 Westminster Ave.	Site Plan approval to construct a 1,170 square foot addition to an existing 5,760 square foot building that is occupied by a retail market named Maria's Market. Also, Conditional Use Permit request to allow the market to continue to operate with a Type 20 (Off-Sale, Beer and Wine) License.	Mary Nguyen, 12451 Westminster Avenue, SANTA ANA CA 92703	WITHDRAWN	M. P.

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SP-025-2016 CUP-079-2016 V-012-2016	Southwest corner of Garden Grove Boulevard and Euclid Street, at 11162 Garden Grove Blvd.	A request for Site Plan approval to construct a 940 square foot pad building, for a drive-thru coffeehouse, Starbucks, on an approximately 16,689 square foot vacant lot, along with associated improvements, which include a parking lot and landscaping, and a request for Conditional Use Permit approval to operate the proposed drive-thru coffeehouse. Also, a request for Variance approval to deviate from the minimum lot size requirement for drive-thru facilities in the CC-3 (Civic Center Core) zone.	Danny Bockling 4340 E. Indian School Rd. #21-266 PHOENIX AZ 85018	9	C. C.
SP-026-2016 CUP-342-11 (REV. 2016)	Southeast corner of Katella Avenue and Dino Circle, at 10832 Katella Ave.	A request for Site Plan approval to construct a new 960 square foot steel framed patio cover over an existing outdoor customer patio dining area for an existing restaurant, Cairo Restaurant and Cafe, located at 10832 Katella Avenue. This establishment was approved, under Conditional Use Permit No. CUP-342-11, to operate as a restaurant with accessory hookah lounge activity in the outdoor patio area. The proposal also includes a request to modify the approved plans, under Conditional Use Permit No. CUP-342-11, to allow the construction and use of the proposed patio cover.	Ahmed Rakha 10832 Katella Avenue ANAHEIM CA 92804	7	C. C.
SP-027-2016 V-013-2016	Southwest corner of Newhope Street and Trask Avenue, at 13512 Newhope St.	A request for Site Plan approval to relocate certain specific existing billboards and convert them into one (1) two-sided electronic billboard along the Garden Grove (22) Freeway in conjunction with a request for Variance approval to allow the relocated billboard within 350 feet of a residential zone at 13512 Newhope Street. A Mitigated Negative Declaration has been prepared for this project and will be considered for adoption along with the subject Site Plan and Variance applications.	Katie Metz 1731 Workman Street LOS ANGELES CA 90031	7	L. M.
SP-030-2016 CUP-088-2016 DA-003-2016	South side of Chapman Avenue, west of Brookhurst Street, at 9852 Chapman Ave.	A request for Site Plan to demolish an existing 76,080 square foot commercial building and construct a two-story 100,514 square foot office building with associated parking and landscape improvements in conjunction with a Conditional Use Permit request to operate a County office. A Development Agreement is also included.	Roy Cotterill PWC Architects 3320 Data Drive, Suite 200 RANCHO CORDOVA CA 95670	WITHDRAWN	C. C.

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SP-031-2016 DA-004-2016	North side of Bixby Avenue and east of Gilbert Street, at 9691 Bixby Ave.	The applicant is requesting Site Plan approval to construct a 10-unit, two-story apartment complex, located at 9691 Bixby Avenue, with a 20% affordable housing density bonus for "low income" families. Pursuant to State Density Bonus Law, the applicant is requesting two (2) waivers from the R-3 zone development standards - (1) residential units within ten (10) feet of a drive aisle; and (2) residential units within fifteen (15) feet of a guest parking areas. A Development Agreement and a Density Bonus Housing Agreement are also proposed. Exempt – CEQA Guidelines § 15332.	Bryson Nguyen 8732 Jennrich Ave. WESTMINSTER CA 92683	WITHDRAWN	C. C.
SP-032-2016	North side of Westminster Avenue and west of Taft Street, at 10691 Westminster Ave.	A request for Site Plan approval to construct a new approximately 3,000 square foot one-story building, for the operation of a retail meat market, on a vacant 13,259 square foot lot, located at 10691 Westminster Avenue (APN: 099-504-44), along with associated improvements, which include a parking lot and landscaping.	TD/PH&D Company Inc. 10612 Trask Avenue GARDEN GROVE CA 92843	6	C. C.
SP-033-2017	East side of Harbor Boulevard, south of Garden Grove Boulevard at 13200-13220 Harbor Boulevard.	A request for Site Plan approval to construct an approximately 4,954 square foot commercial pad building within the parking lot of an existing multi-tenant shopping center, Harbor Place Center.	Doug Bergman 2850 Saturn Street BREA CA 92821	5	M. M.
SP-034-2017 TT-17928-2017 DA-005-2017 CUP-097-2017	The approximately 28,323 square foot site is located on the south side of Garden Grove Boulevard east of Euclid Street, at 11222 Garden Grove Blvd.	A request to build two (2) work-live units and fourteen (14) residential units at 11222 Garden Grove Boulevard.		6	E. W.
SP-035-2017	South side of Lampson Avenue, west of the intersection of Magnolia Street and Lampson Avenue, at 8882 Lampson Ave.	Site Plan to construct nine (9) residential rental units within two (2) buildings, both two stories tall on approximately 24,600 square foot site located at 8882 Lampson Avenue, south side of Lampson Avenue, west of Magnolia Street in the R-3 zone. One building will be a total of 5,150 square feet and the second building will be a total of 4,112 square feet.	Tony Lam 9741 Bolsa Avenue, Suite 201 WESTMINSTER, CA 92683	5	P. G.

Status #'s
 1 - Awaiting Planning Comm. Review
 2 - Awaiting Zoning Admin Review
 3 - Awaiting Director Review
 4 - Awaiting City Council Approval
 5 - Entitlements Granted
 6 - In Plan Check
 7 - Under Construction
 8 - Finalled
 9- Project/Permit Complete



**CITY OF GARDEN GROVE DEVELOPMENT PROJECTS UPDATE
COMMUNITY & ECONOMIC DEVELOPMENT DEPARTMENT**

This report is current through September 2017
For the most recent information contact the Planning Division at (714) 741-5312.

CASE #	SITE ADDRESS	PROJECT DESCRIPTION	APPLICANT	STATUS	PLANNER
SP-036-2017 V-014-2017 PM-2002-2017	Southwest corner of Loma Street and Chapman Avenue, at 12013 Loma St.	A request to reinstate Site Plan and Tentative Parcel Map approvals to subdivide an 18,125 square foot lot into two (2) parcels. Lot 1, which is developed with an existing single-family dwelling, will have a lot size of 8,700 square feet. Lot 2, which will be developed with a new single-family dwelling, will have a lot size of 7,839 square feet. Also, a request to reinstate Variance approval to allow Lot 2 to deviate from the minimum 65'-0" lot width requirement for a corner lot. This project was originally approved in 2007 (Site Plan No. SP 424-07, Tentative Parcel Map No. PM-2007-143, and Variance No. V-162-07), however, the entitlements were never exercised and have since expired. The applicant is requesting to reinstate the original approvals to complete the project.	Huyen Nguyen and Thuc Le 8782 Chapman Avenue GARDEN GROVE CA 92841	5	C. C.
SP-037-2017 V-015-2017 CUP-106-2017	North side of Garden Grove Boulevard and west of Knott Street, at 7051 Garden Grove Blvd.	A request for Site Plan approval to construct a new service (gas) station, with a new drive-thru convenience store, on a vacant lot located at 7051 Garden Grove Boulevard, along with associated site and landscape improvements. Additionally, a request for Variance approval to deviate from the minimum rear setback requirement, in order to construct a trash enclosure within the rear ten-foot setback, along the northerly property line (adjacent to the SR-22 freeway). Finally, a request for Conditional Use Permit approval to allow the new convenience store to operate with a new original State Alcoholic Beverage Control (ABC) Type "20" (Off-Sale, Beer and Wine) License.	Rosa Estrella Bermeo 7051 Garden Grove Blvd. GARDEN GROVE CA 92841	5	C. C.
SP-040-2017	Southwest corner of Westminster Avenue and Brookhurst Street, at 9972 Westminster Ave.	A request for Site Plan approval to construct a new 8,235 square foot two-story, medical office building on a vacant 20,778 square foot lot located at 9972 Westminster Avenue (Assessor's Parcel No. 098-361-19), along with associated improvements, which include a parking lot and landscaping.	Vinnie Tran 1420 Bristol Street North #220 Newport Beach CA 92660	6	C. C.

- Status #'s
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**CITY OF GARDEN GROVE DEVELOPMENT PROJECTS UPDATE
COMMUNITY & ECONOMIC DEVELOPMENT DEPARTMENT**

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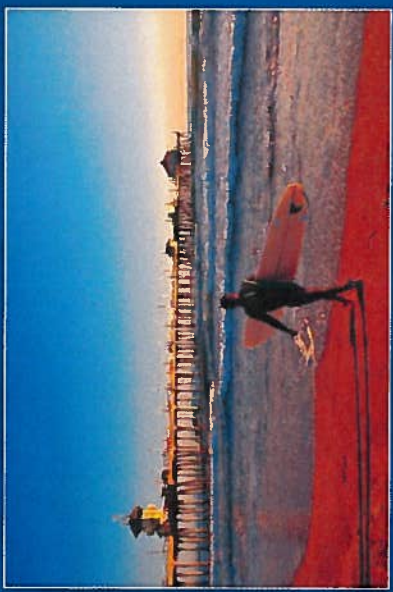
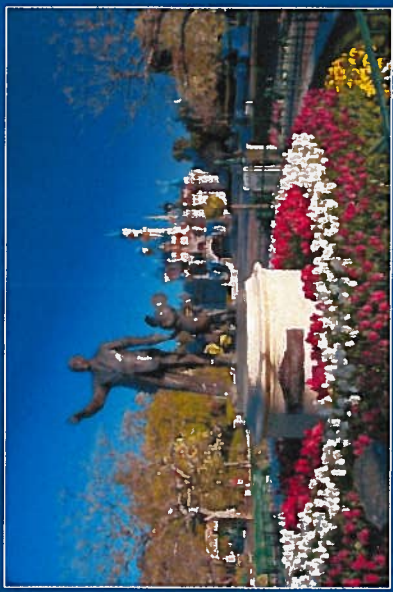
CASE #	SITE ADDRESS	PROJECT DESCRIPTION	APPLICANT	STATUS	PLANNER
SP-042-2017	East side of Harbor Boulevard, south of Chapman Avenue, at 12032 Harbor Blvd and 12542 Chapman Ave.	Request to operate a new In-N-Out restaurant at the Coco's Restaurant located at 12032 Harbor Blvd. The existing roof of the Coco's building will remain along with half of the building. The size of the restaurant will be reduced from 5,499 square feet to 3,867 square feet. The existing liquor store, Rocky's Market, located at 12542 Chapman Avenue will be demolished to accommodate additional parking and an overflow drive-thru lane for In-N-Out.	Katie Sanchez 13502 Hamburger Lane BALDWIN PARK CA 91706	1	M. P.
CUP-127-03 (HE-16)	Southeast corner of Garden Grove Blvd and Gilbert Street, at 9520 Garden Grove Blvd.	To extend the hours for the sale of alcohol, for Friday and Saturday, to 12:00 a.m. Friday and Saturday for BCD TOFU House.	Hee Sook Lee 3580 Wilshire Blvd. LOS ANGELES CA 90010	9	M. P.

- Status #'s
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The Economic Impact of Tourism in Orange County, California

2016 Analysis
November 2017

Prepared for:



Participants and sponsors:

Visit Anaheim

Visit Buena Park

Visit Huntington Beach

Visit Newport Beach

Orange County Visitors Association

Mission San Juan Capistrano

Disneyland



1. Introduction

Introduction and definitions

How visitor spending generates employment and income

This study measures the economic impact of tourism in Orange County, California. Orange County has a population of 3.2 million in 2016, with key urban centers Anaheim, Santa Ana, Irvine, and Huntington Beach. Orange County has a total of 438 hotel properties that offer just over 56,000 rooms. Key attractions in Orange County include Disneyland Park, Irvine Spectrum Center, South Coast Plaza, Fashion Island, and a variety of beaches and resort options.

The economic impact of visitors and visitor spending in Orange County is estimated based on survey research conducted by CIC Research throughout 2016. Visitors to Orange County include those who came to the County, were not residents or regular commuters, and include both overnight and day visitors. Impacts were measured in terms of business sales, employment, income, and tax revenues generated.

The total impact of tourism includes direct visitor spending, indirect impacts, and induced impacts. **Direct visitor spending** creates economic value within specific visitor-related sectors such as lodging, recreation, and transportation. This supports a relative proportion of jobs, wages, taxes, and GDP within each sector. **Indirect benefits** accrue to those sectors that provide goods and services as inputs into production, such as food wholesalers, utilities, and financial or legal services. **Induced benefits** are generated when employees whose incomes are driven directly or indirectly by tourism, spend a portion of that income in the local regional economy.

Visitor spending flows through the Orange County regional economy and generates indirect benefits through supply chain and income effects.



2. Key Findings

Key findings in 2016

Tourism drives jobs and income growth in Orange County

Orange County visitor volume and spending expanded 1.9% and 6.6% respectively, in 2016. On average, visitor spending in the County has exceeded that of California since 2010.

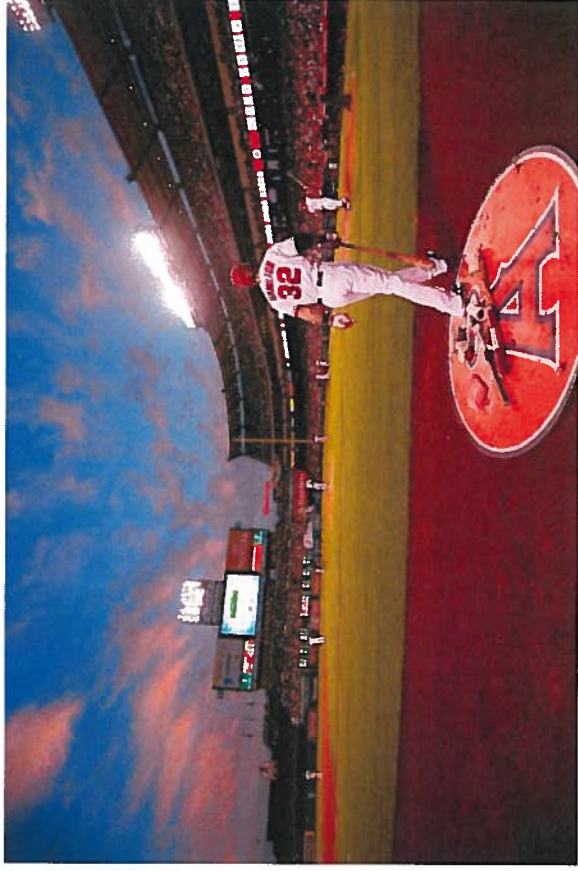
Visitors to Orange County spent \$13.0 billion in 2016, which generated a total of \$20.5 billion in total business sales, including indirect and induced impacts.

Tourism in Orange County generated \$2.4 billion in tax revenues, including nearly \$1.1 billion in state and local revenues.

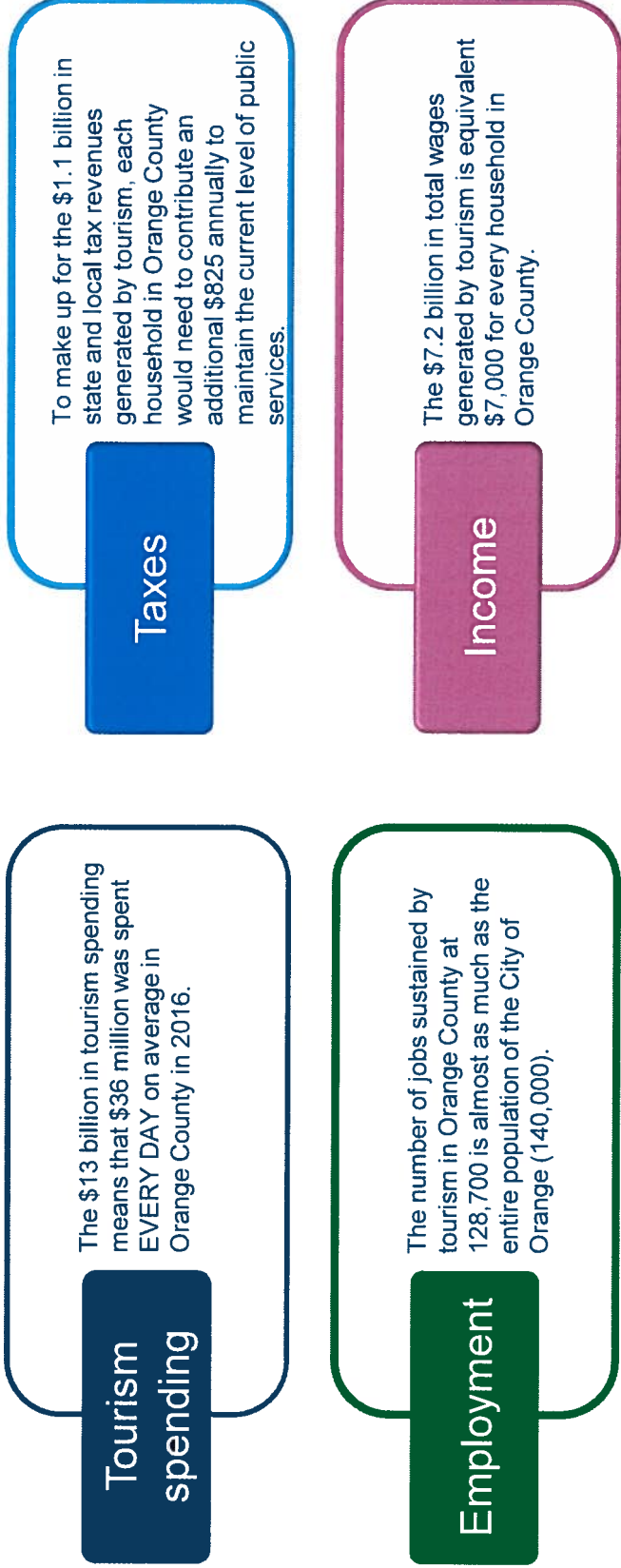
Including direct, indirect, and induced impacts, 175,846 jobs were sustained by visitors to Orange County in 2016, with total income of \$7.2 billion.

Approximately 8.0% (1 in 13) of all jobs in Orange County were sustained by tourism.

International visitor volume grew 3.9% in 2016. China is an increasingly important source market and ranked second in terms of volume and first in terms of spending in 2016.



Key findings in 2016

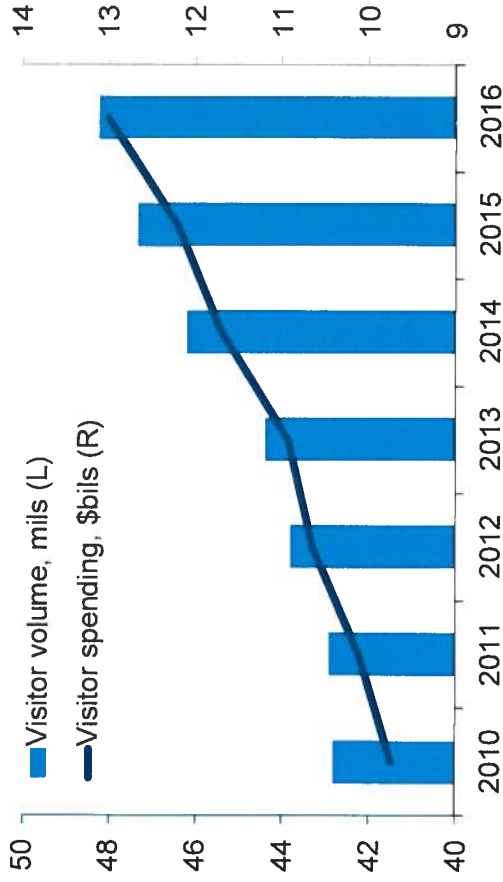


3. 2016 Trends

2016 Trends

Orange County visitation and visitor spending have expanded since 2010.

Orange County Visitor Volume and Spending



Source: CIC Research, Tourism Economics

Orange County Visitor Volume and Spending

	2011	2012	2013	2014	2015	2016
Visitor volume (mils)	42.90	43.80	44.40	46.20	47.35	48.24
% change	0.2	2.1	1.4	4.1	2.5	1.9
Visitor spending (\$bils)	10,115.2	10,643.6	10,931.4	11,695.0	12,212.9	13,016.9
% change	3.9	5.2	2.7	7.0	4.4	6.6

Visitor volume and spending expanded in 2016, driven primarily by employment and income growth in Orange County's key source markets, such as Arizona, Nevada, Washington State, and broader California.

An estimated 48.2 million visitors spent \$13.0 billion in 2016, increases of 1.9% and 6.6%, respectively, from 2015.

More than 4.4 million international visitors accounted for 9.2% of the total in 2016. International visitation grew by 3.9% or 165,000 in 2016.

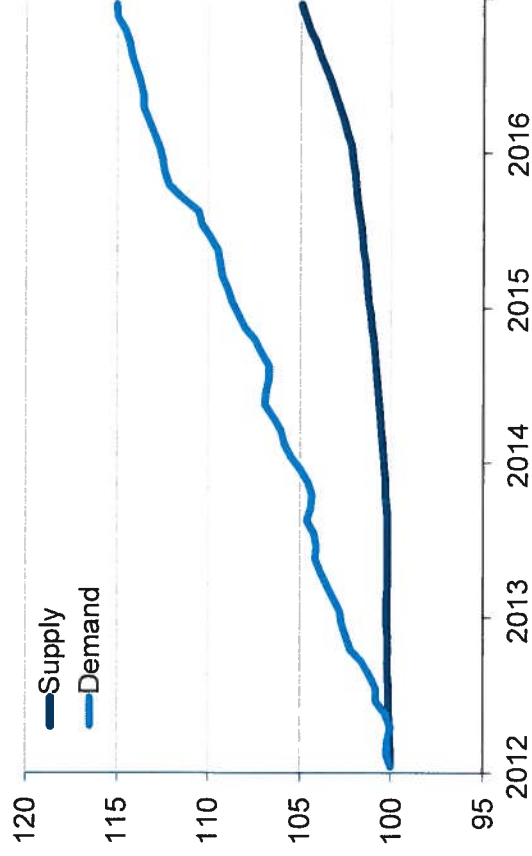
2016 Trends

Since 2012, growth in Orange County room demand has outpaced that of supply. On average, demand has expanded 2.9% per year since 2012, compared with 1.1% per year in supply growth.

After several years of faster demand growth, supply is responding. In 2016, the supply of room-nights rose 2.8%, slightly faster than demand at 2.3%. With more supply coming online, the occupancy rate ticked down to 78.2% in 2016, from 78.6% a year earlier.

Demand is Outpacing Supply

Orange County room demand and supply, indexed, Jan 2012=100



Sources: STR, Tourism Economics

Note: the above index measures change since January 2012

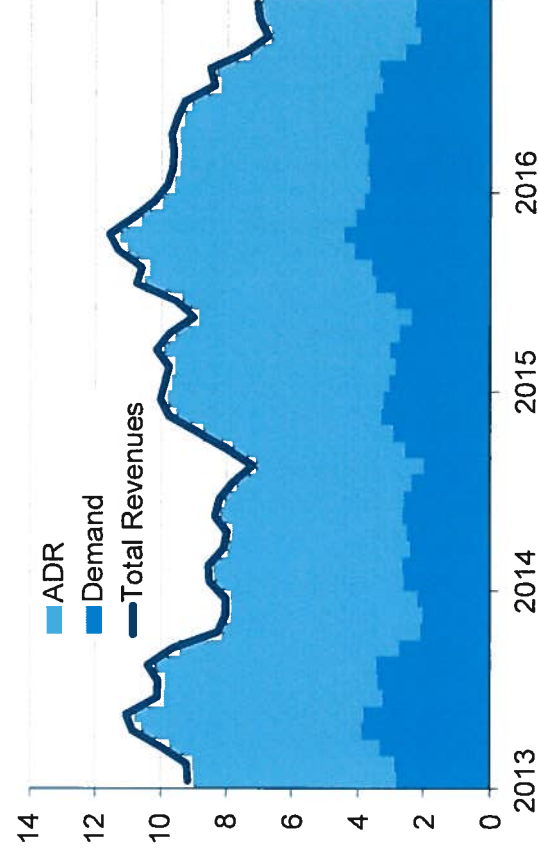
Revenue growth has been driven more by price growth in recent years.

In recent years, room revenue growth has been boosted by both expanding demand and rising prices. However, higher prices have been the key driver of revenue growth, contributing about two-thirds of average annual growth since 2012.

In 2016, the average daily rate was \$151, up 4.7% from 2015, helping to drive total room revenue growth of 7.1%

Prices are the Key Driver of Room Revenues

Contribution to revenue growth, % ch year ago



Sources: STR, Tourism Economics

Note: ADR is Average Daily Rate

2016 Trends

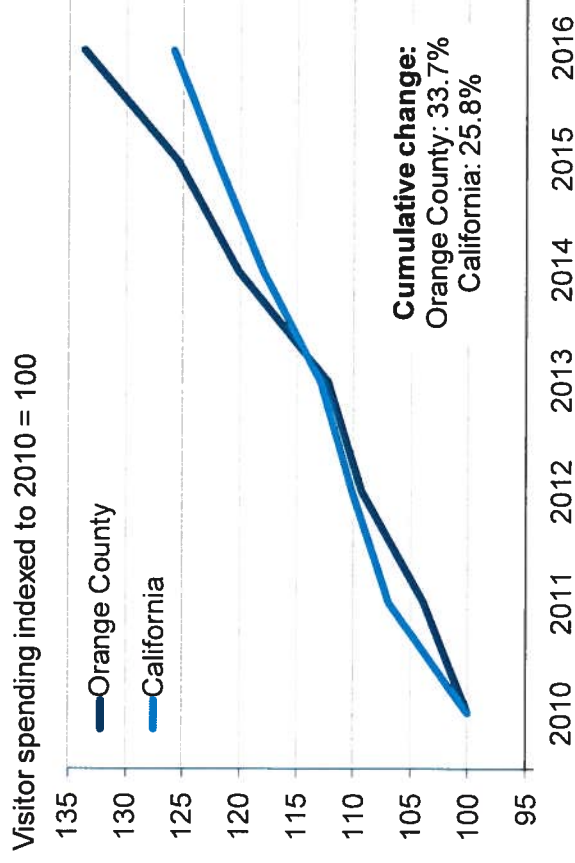
Visitor spending in Orange County is outpacing that of California.

The industry is expanding in Orange County faster than at the state level.

Since 2010, direct visitor spending in Orange County has expanded at an average annual rate of 5.0%, compared with 3.9% for California overall.

In cumulative terms, visitor spending is 33.7% higher in 2016 than it was in 2010, compared with 25.8% for the state.

Visitor Spending Growth Trends



Sources: Visit California, Tourism Economics

2016 Trends

Tourism employment growth in Orange County is outpacing that of overall job growth in the County and that of California.

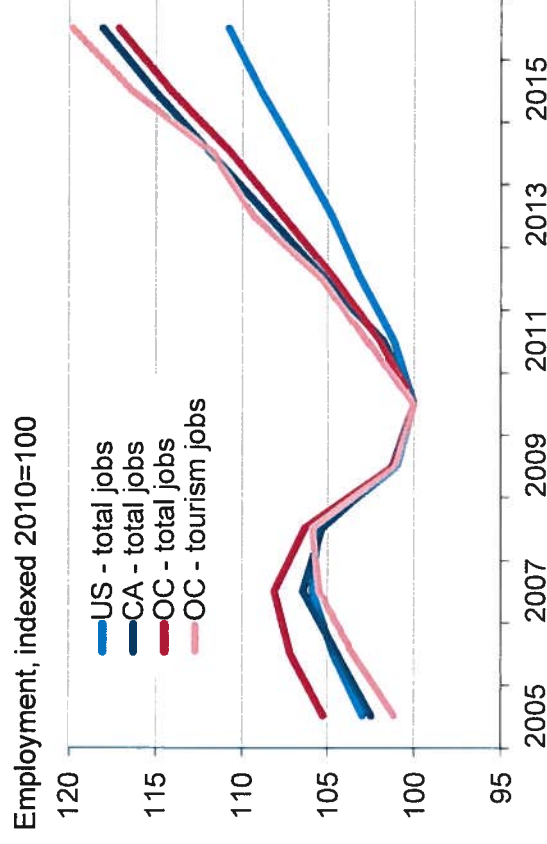
Since 2010, tourism employment has expanded faster than total jobs in Orange County and California overall.

Employment in the industry is 19.8% higher than it was in 2010, compared with 17.2% more jobs overall in the County.

The tourism industry added more than 3,500 jobs per year, averaging annual growth of 3.1% since 2010 (see the light red line in the chart to the right).

This is faster growth than the 2.7% for the County overall (see the dark red line), and California's 2.8% annual growth (see the dark blue line).

Orange County Tourism Jobs Outpace



Sources: BEA, BLS, U.S. Census, Tourism Economics
Note: the index measures changes since 2010

4. Visitors and Spending

Visitor segmentation - volume

Most visitors to Orange County come for the day, and come for leisure.

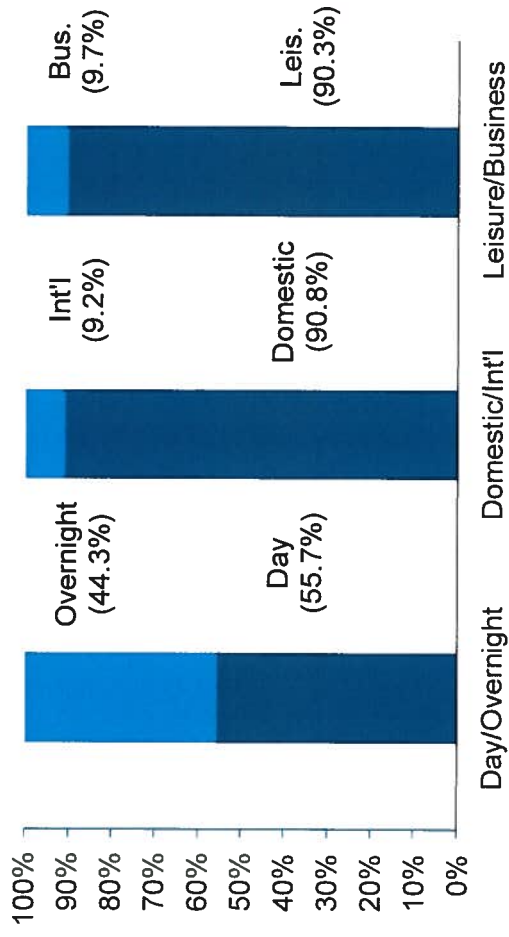
A total of 48.2 million visitors came to Orange County in 2016.

Just under 26.9 million visitors, 55.7% of the total, came to Orange County for the day.

International visitors amounted to 4.4 million in 2016, accounting for 9.2% of total volume.

Most visitors to Orange County came for leisure (90.3%), and 9.7% came for business.

Orange County Visitor Characteristics



Source: CIC Research, Tourism Economics

Visitor segmentation - spending

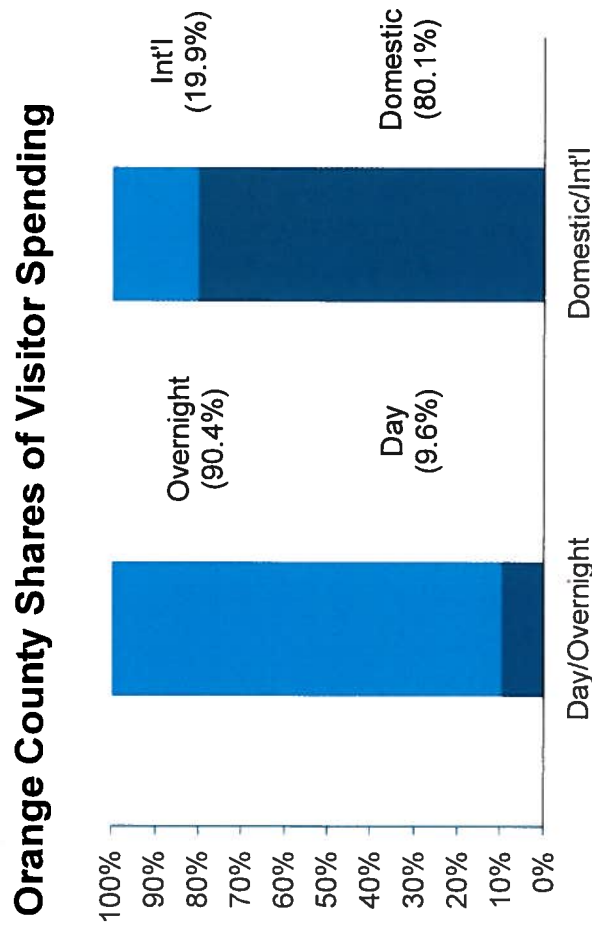
Overnight visitors account for the vast majority of visitor spending in Orange County.

Overnight visitors spent a total of \$11.5 billion, or 90% of total visitor spending in 2016.

Overnight visitors spent an average of \$508 per person per trip, staying an average of 4.1 nights, while day visitors spent \$45 per person per trip on average.

International visitors spent \$572 per person per trip, more than domestic visitors' average spending of \$233 per person per trip (including day).

International visitors accounted for nearly 20% of all visitors spending.

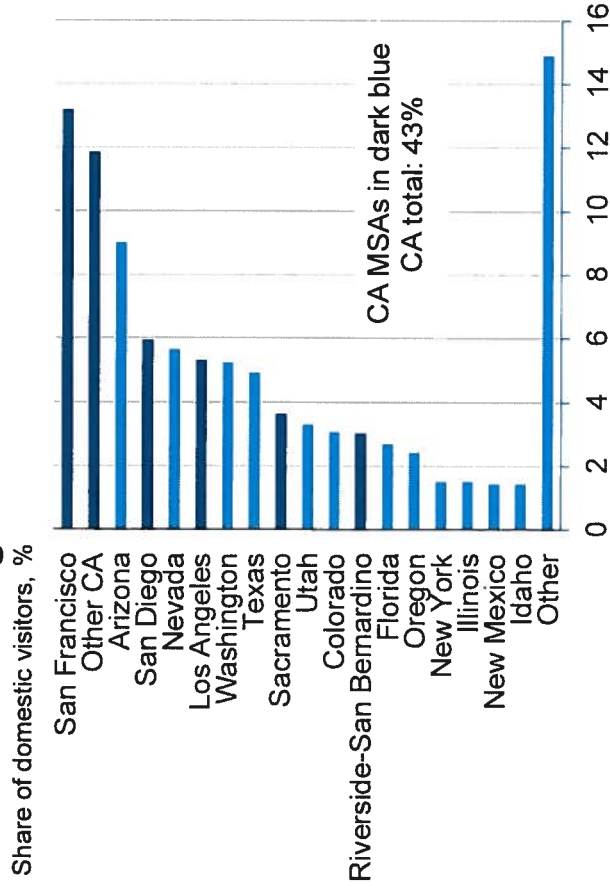


Source: CIC Research, Tourism Economics

Origin markets detail

More than 40% of Orange County's domestic overnight visitors come from within California, with the key metropolitan statistical areas San Francisco, San Diego, and Los Angeles accounting for more than half of in-state volume. Outside of the state, neighboring states Arizona and Nevada are key source markets.

Domestic Overnight Visitor Source Markets



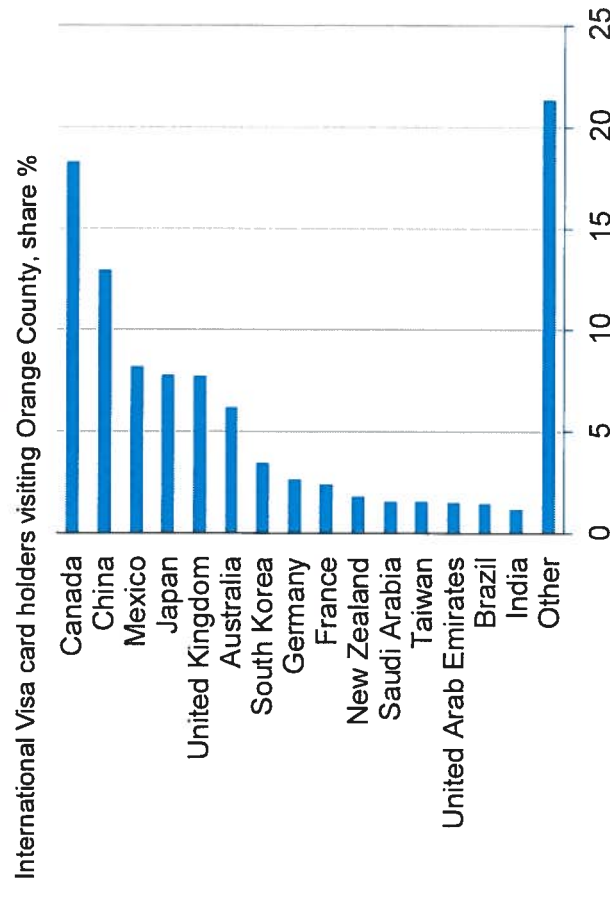
Sources: CIC Research, Tourism Economics
Note: MSA indicates Metropolitan Statistical Area

| Tourism Economics

Orange County draws visitors from the key California metros and neighboring states.

The top three international source markets for Orange County are Canada, China, and Mexico. Japan, the UK, and other Asian markets account for other key sources of international visitors to Orange County. China is an increasingly important international source market as visitors from China tend to spend more than those from other markets. In 2016, total spending of visitors from China was greater than that of any other country.

International Source Markets



Sources: Visa Vue, Tourism Economics

Air arrivals have trended up in recent years

Air arrivals were up 5.4% to 5.2 million in 2016.

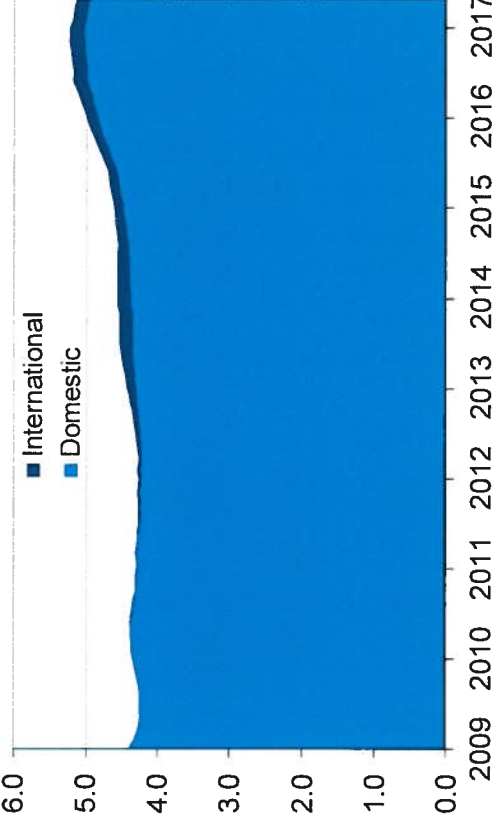
A total of 5.2 million passengers arrived to Orange County's John Wayne Airport in 2016, 5.4% more than the previous year.

International arrivals are a small share of the total, but have increased in the last four years. Non-stop service is now available from Vancouver, Canada, Puerto Vallarta and Cabo San Lucas in Mexico.

Most international visitors to Orange County arrive by ground after coming through Los Angeles (74.0%) or San Diego (5.9%).

Arrivals are on the Rise at JWA

Arrivals at John Wayne Airport, 12-month moving sum, millions



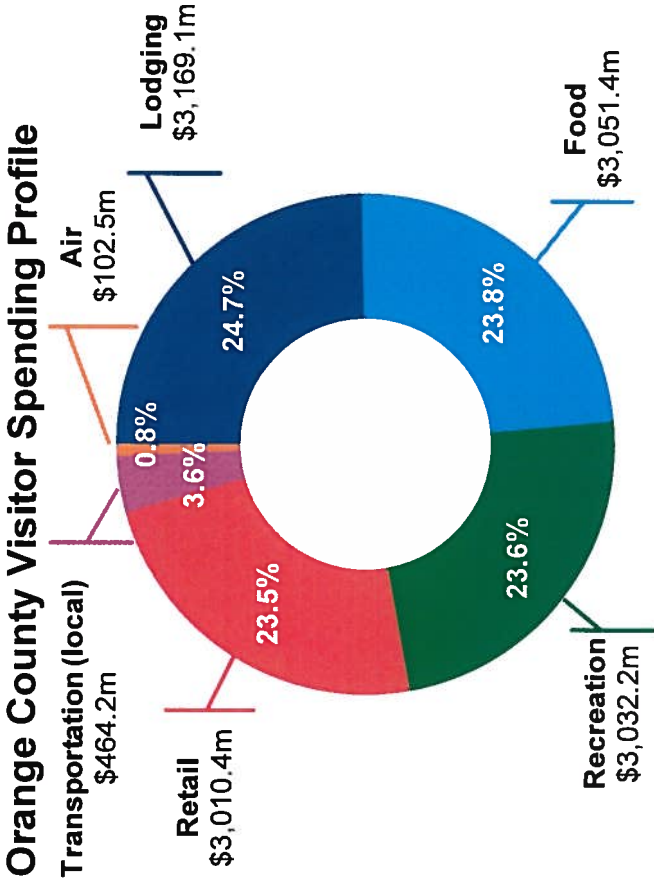
Sources: Bureau of Transportation Statistics, Tourism Economics

Composition of visitor spending

Visitor spending in Orange County is evenly distributed across key industries.

Visitor spending on lodging amounted to almost \$3.2 billion in 2016, and accounted for the greatest share of the total, followed by food and beverage, recreation, and retail, each amounting to just over \$3.0 billion.

In terms of shares, visitor spending in Orange County is evenly distributed among lodging, food and beverage, recreation, and retail shopping, and just under a quarter of all spending for each. Visitor spending on local transportation and the local share of air transportation account for a relatively small shares of total spending.



Sources: CIC Research, Tourism Economics

Fuel price trends

Fuel prices are leveling off after a three year decline.

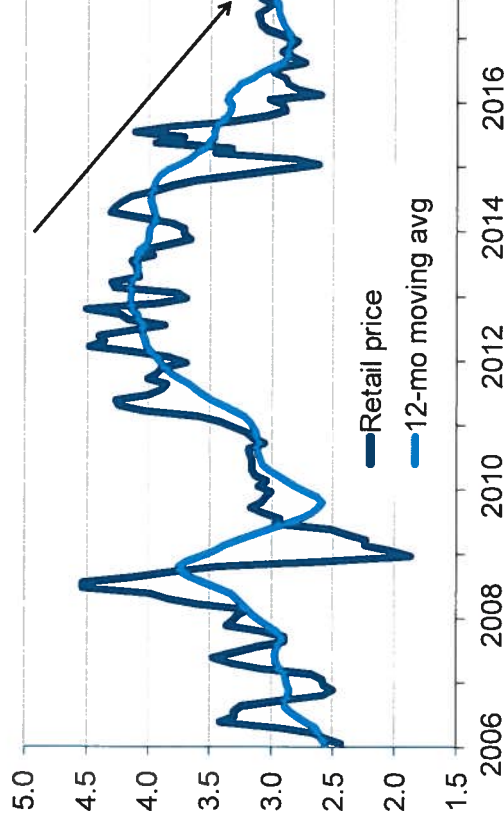
As of mid-2017, the price of gasoline in the Orange County and Los Angeles region is stabilizing at relatively low levels after a three-year slide.

Low gas prices are good for travel, boost confidence, and encourage trips and spending that otherwise might not occur.

The Oxford Economics forecast calls for oil prices to remain below \$60 per barrel out to 2020, which implies gas prices in Orange County below \$3.50 per gallon for an extended period.

Gas Prices Are Stabilizing

Los Angeles region gasoline price, all grades, dollars per gallon



Source: Energy Information Administration

Visitor spending trends

Visitor spending on recreation led overall spending growth.

Total visitor spending expanded 6.6% in 2016, a pick up from a year earlier.

Spending growth among the key categories was led by recreation at 9.0%, followed by lodging at 6.6%, retail at 5.7%, and food and beverage at 5.6%.

Visitor spending on local ground transportation expanded 3.4%, even as gasoline prices were 14% lower on average in 2016 versus a year earlier.

Total air passenger arrivals at John Wayne Airport increased 5.4%, and the local portion of air transportation spending increased 4.1% in 2016.

Orange County Visitor Spending By Category

	US\$ Millions						2015-16 % ch
	2011	2012	2013	2014	2015	2016	
Lodging	2,067.5	2,269.1	2,451.1	2,696.6	2,972.0	3,169.1	6.6%
Food and beverage	2,352.8	2,475.6	2,541.1	2,729.7	2,889.8	3,051.4	5.6%
Retail	2,568.9	2,682.7	2,682.0	2,840.5	2,847.6	3,010.4	5.7%
Recreation	2,475.1	2,531.7	2,568.7	2,720.3	2,782.9	3,032.2	9.0%
Local transportation	426.9	441.5	440.7	445.5	449.0	464.2	3.4%
Air transportation (local)	87.2	90.4	94.9	96.6	98.4	102.5	4.1%
Second homes	136.8	152.4	152.9	165.7	173.2	187.1	8.0%
Total	10,115.2	10,643.6	10,931.4	11,695.0	12,212.9	13,016.9	6.6%
% change		5.2%	2.7%	7.0%	4.4%	6.6%	

5. Economic impacts

Tourism sales

Direct visitor spending amounted to \$13.0 billion in 2016.

Direct visitor spending of \$13.0 billion generated \$3.5 billion in indirect impacts and \$3.9 billion in induced impacts.

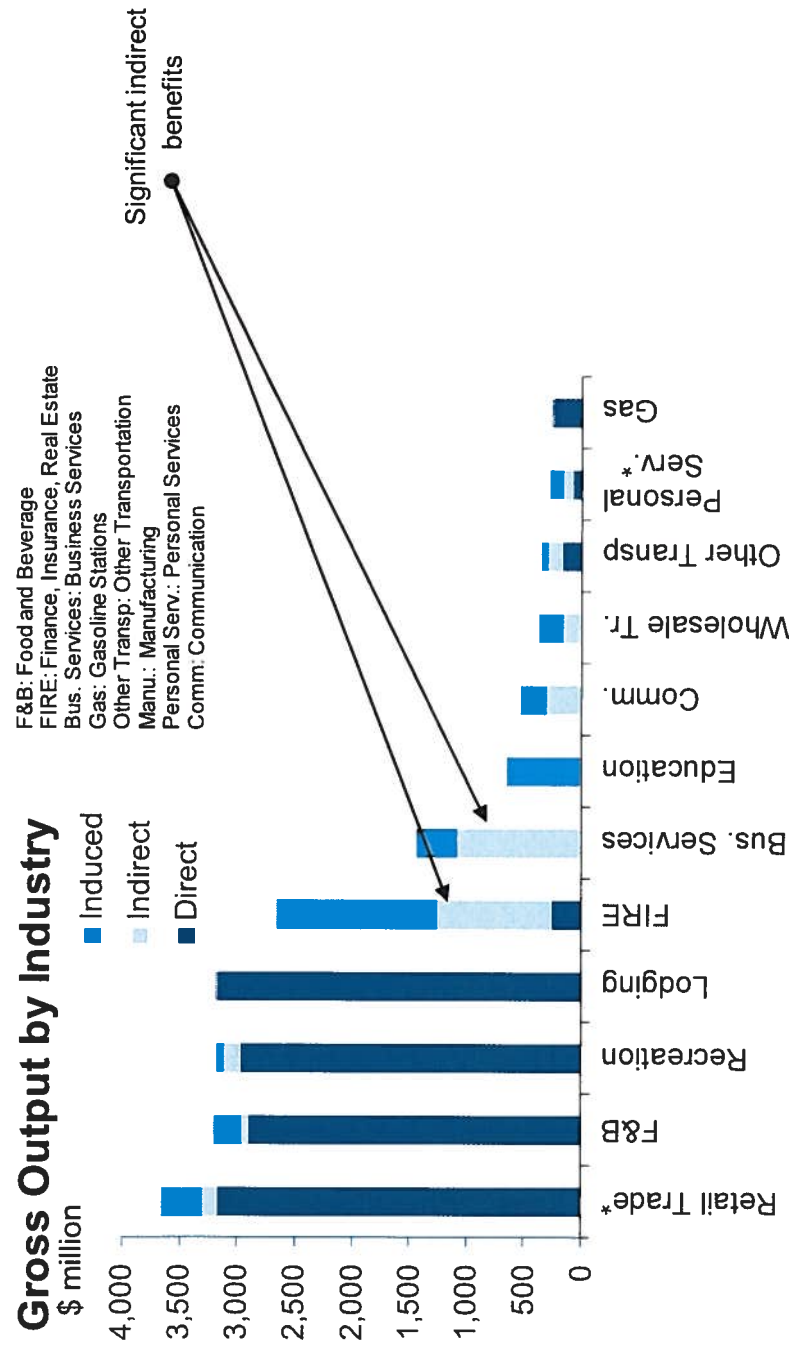
Adding direct, indirect, and induced impacts together, the total economic impact sums to \$20.5 billion in 2016.

Gross Output (Business Sales)				
(US\$ Million)				
	Direct	Indirect	Induced	Total
Agriculture, Fishing, Mining	-	3.6	4.0	7.5
Construction and Utilities	-	134.4	66.6	201.0
Manufacturing	-	99.6	69.6	169.2
Wholesale Trade	-	165.9	201.4	367.3
Air Transport (local)	102.5	3.4	5.8	111.7
Other Transport	156.7	129.4	63.6	349.7
Retail Trade	3,168.7	139.6	355.7	3,664.1
Gasoline Stations	243.7	6.0	14.2	263.9
Communications	-	296.7	235.8	532.6
Finance, Insurance and Real Estate	250.9	1,006.4	1,393.4	2,650.7
Business Services	-	1,087.5	352.6	1,440.1
Education and Health Care	-	10.8	632.8	643.6
Recreation and Entertainment	2,964.8	147.9	75.9	3,188.7
Lodging	3,169.1	2.3	2.3	3,173.7
Food & Beverage	2,893.1	73.4	236.4	3,202.9
Personal Services	67.3	93.7	121.6	282.6
Government	-	100.9	122.1	223.0
TOTAL	13,016.9	3,501.7	3,953.8	20,472.4

* Direct sales include cost of goods sold for retail sectors

Tourism sales

Indirect benefits came primarily in finance, real estate, and insurance, and business services.



Tourism employment intensity by industry

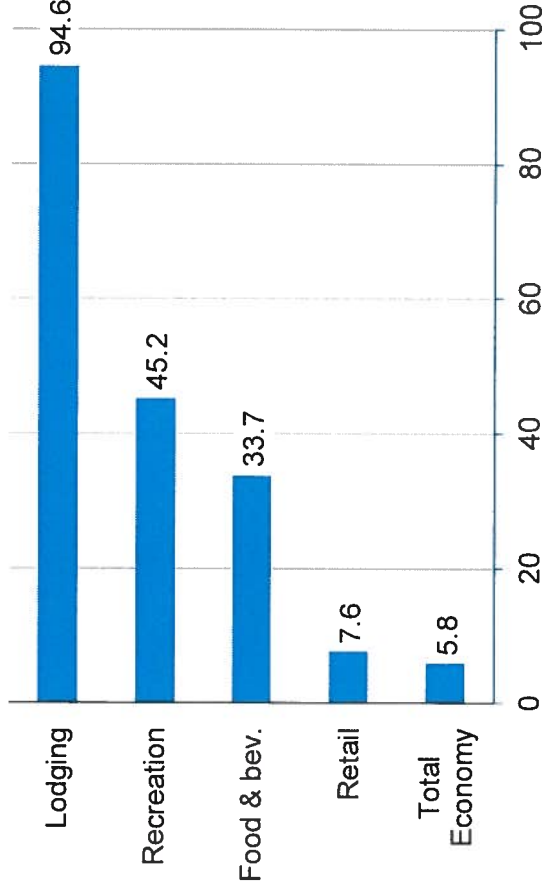
Tourism accounts for a significant portion of employment in several industries.

Direct visitor spending accounts for nearly all employment in lodging, at nearly 95%.

Tourism's employment intensity in other industries is significant as well, at 45.2% of recreation employment, 33.7% of food and beverage, and 7.6% of all retail jobs.

Overall, direct tourism jobs account for 5.8% of all jobs in Orange County.

Tourism Employment Intensity by Industry
Orange County, direct jobs as a share of total by industry, %



Source: Tourism Economics

Tourism employment

Tourism-supported employment amounted to 175,846 jobs in 2016.

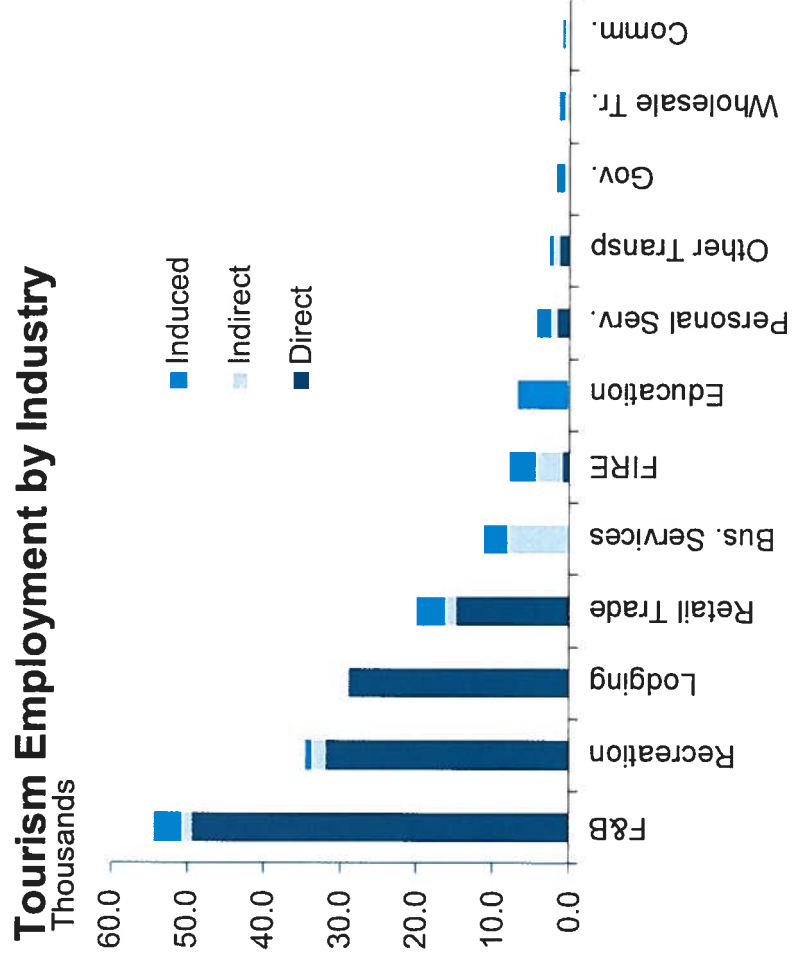
Direct visitor spending sustained 128,700 jobs in 2016, or 5.8% of all jobs in the County.

Including indirect and induced jobs, a total of 175,846 jobs were sustained by tourism in 2016, accounting for 8.0% of all jobs in Orange County.

Tourism Employment				
	Direct	Indirect	Induced	Total
Agriculture, Fishing, Mining	-	-	-	-
Construction and Utilities	-	579	278	857
Manufacturing	-	298	117	415
Wholesale Trade	-	607	737	1,344
Air Transport (local)	285	10	16	311
Other Transport	1,254	939	437	2,629
Retail Trade	14,597	1,530	3,809	19,935
Gasoline Stations	230	52	124	406
Communications	-	570	372	942
Finance, Insurance and Real Estate	846	3,593	3,402	7,841
Business Services	-	8,112	2,950	11,061
Education and Health Care	-	236	6,468	6,704
Recreation and Entertainment	31,894	1,829	774	34,497
Lodging	28,673	20	21	28,714
Food & Beverage	49,332	1,398	3,655	54,386
Personal Services	1,589	880	1,722	4,192
Government	-	599	1,013	1,612
TOTAL	128,700	21,252	25,893	175,846

Tourism employment

Indirect and induced benefits accrue to other industries across the economy.



Orange County tourism in context

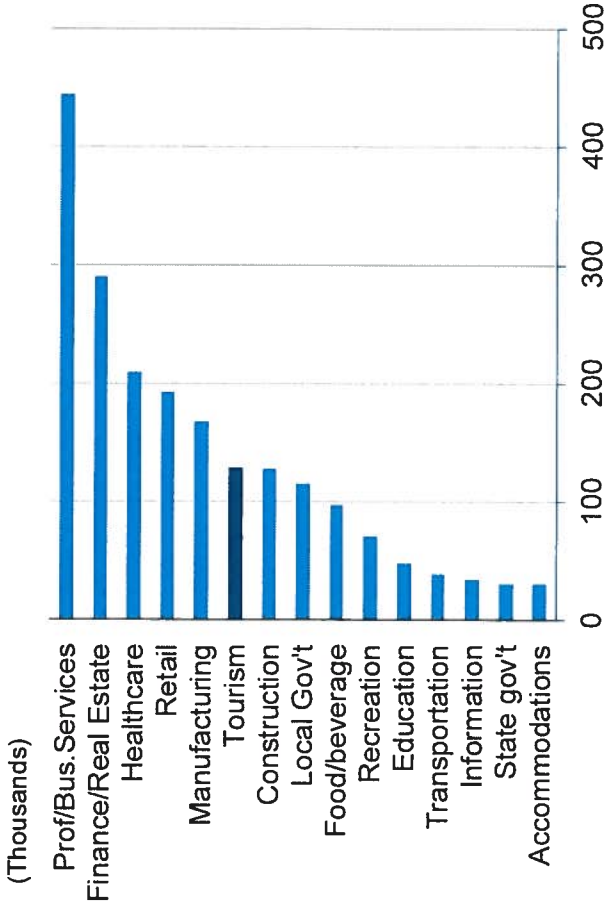
When taken together as an industry, tourism is the 6th largest employer in the Orange County region.

With more than 128,000 direct jobs, tourism is the 6th largest employer in Orange County.

When taken together as an industry, tourism employs more people than construction, local governments, education, and information.

The broader Leisure and Hospitality industry includes a total of just over 200,000 jobs, and serves both visitors and the local community.

Orange County Jobs by Industry in 2016



Sources: Bureau of Economic Analysis, Bureau of Labor Statistics, Tourism Economics

Tourism income

Tourism sustained a total of \$7.2 billion in income in Orange County in 2016.

Visitors and their spending sustained \$4.5 billion in direct income earned, primarily in food and beverage, recreation, and lodging.

When including indirect and induced benefits across other industries, a total of \$7.2 billion in income was earned in the County in 2016.

Tourism Labor Income (Compensation)				
(US\$ Million)				
	Direct	Indirect	Induced	Total
Agriculture, Fishing, Mining	-	-	-	-
Construction and Utilities	-	44.0	21.3	65.3
Manufacturing	-	20.3	9.9	30.2
Wholesale Trade	-	59.6	72.3	132.0
Air Transport (local)	18.7	0.6	1.1	20.3
Other Transport	71.9	57.8	27.1	156.8
Retail Trade	519.1	51.6	158.7	729.4
Gasoline Stations	16.1	3.7	8.7	28.4
Communications	-	57.2	36.0	93.2
Finance, Insurance and Real Estate	48.9	239.1	245.6	533.6
Business Services	-	557.7	189.1	746.8
Education and Health Care	-	6.9	367.0	373.9
Recreation and Entertainment	1,305.6	73.0	28.0	1,406.6
Lodging	1,141.8	0.8	0.8	1,143.4
Food & Beverage	1,281.2	39.9	97.0	1,418.1
Personal Services	50.6	50.7	75.8	177.1
Government	-	59.6	51.0	110.6
TOTAL	4,453.9	1,322.4	1,389.3	7,165.6

Tourism tax revenue generation

Just over \$1.1 billion in state and local taxes were generated in 2016.

Total tourism-generated tax revenues amounted to \$2.4 billion in 2016.

Of this, \$1.1 billion accrued at the state and local level.

State tax revenues included \$356 million in sales tax and \$219 million in income tax.

Local tax revenues included \$82 million in sales tax revenues and just over \$262 million in Transient Occupancy Tax revenues.

State and local tax revenues helped to offset \$825 in tax burden for each household in Orange County.

Tourism-Generated Revenues Tax Revenues 2016, \$Millions		Amount
Federal		
Personal Income		615.2
Corporate		241.7
Indirect business		103.8
Social Security		367.2
Federal total		1,327.9
State		
Sales		356.0
Personal Income		218.8
Corporate		40.2
Social Security		13.7
Other Taxes and Fees		60.8
State total		689.5
Local		
Sales		82.1
Lodging		261.6
Other Taxes and Fees		60.7
Local total		404.5
TOTAL		2,421.9

5. Data Sources and Methods

Notes

Why quantify the tourism economy?

- By monitoring tourism's economic impact, policy makers can make informed decisions regarding the funding and prioritization of tourism development.
- It can also carefully monitor its successes and future needs.
- In order to do this, tourism must be measured in the same categories as other economic sectors – i.e. tax generation, employment, wages, and gross domestic product.

Why is this a challenge?

- Most economic sectors such as financial services, insurance, or construction are easily defined within a region's economic statistics.
- Tourism is not so easily measured because it is not a single industry. It is a demand-side activity which affects multiple sectors to various degrees.
- Tourism spans nearly a dozen sectors including lodging, recreation, retail, real estate, air passenger transport, food & beverage, car rental, taxi services, travel agents, museums, and theme parks.

Methods and data sources

Estimates of direct visitor expenditures in Orange County were based on several sources including:

- Visitor volume and spending estimates from survey research conducted by CIC Research, a national travel research firm based in San Diego, CA.
- Data covering hotel room demand, supply, revenues, occupancy, and room rates in Orange County from STR.
- Industry data on employment, wages and sales from the U.S. Census, the Bureau of Economic Analysis, and the Bureau of Labor Statistics.
- Local bed tax data for all municipalities in Orange County, available from Visit California.
- Air transportation data available from the U.S. Bureau of Transportation Statistics.
- International data from The National Tourism and Travel Office (NTTO).

An IMPLAN input-output model was constructed for Orange County. The model traces the flow of visitor-related expenditures through the local economy and their effects on employment, wages, and taxes. IMPLAN also quantifies the indirect (supplier) and induced (income) impacts of tourism. Tourism Economics then cross-checked these findings with employment and wage data for each sector to ensure the findings are within reasonable ranges.

Gasoline price data for the Los Angeles region were obtained from the Energy Information Administration.

About Tourism Economics

Tourism Economics is an Oxford Economics company with a singular objective: combine an understanding of tourism dynamics with rigorous economics in order to answer the most important questions facing destinations, developers, and strategic planners. By combining quantitative methods with industry knowledge, Tourism Economics designs custom market strategies, destination recovery plans, tourism forecasting models, tourism policy analysis, and economic impact studies.

With over four decades of experience of our principal consultants, it is our passion to work as partners with our clients to achieve a destination's full potential.

Oxford Economics is one of the world's leading providers of economic analysis, forecasts and consulting advice. Founded in 1981 as a joint venture with Oxford University's business college, Oxford Economics enjoys a reputation for high quality, quantitative analysis and evidence-based advice. For this, its draws on its own staff of 30 highly-experienced professional economists; a dedicated data analysis team; global modeling tools, and a range of partner institutions in Europe, the US and in the United Nations Project Link. Oxford Economics has offices in London, Oxford, Dubai, Philadelphia, and Belfast.



TOURISM
ECONOMICS

AN OXFORD ECONOMICS COMPANY



Office of Care Coordination Newsletter NOVEMBER 2017



VOLUNTEERS SERVING A MEAL AT THE COURTYARD TRANSITIONAL CENTER.

Hunger and Homelessness Awareness Week

November 11 through 19, 2017, will be Hunger and Homelessness Awareness week sponsored by the National Coalition for Homeless and National Student Campaign against Hunger and Homelessness. The Office of Care Coordination recognizes that hunger and homelessness is a serious problem for many individuals and families and is committed to supporting solutions that address hunger and homelessness.

Every day with the help of community and faith-based organizations, the Courtyard Transitional Shelter and Bridges at Kraemer Place helps address both hunger and homelessness by providing respite from the streets and warm meals to hundreds of individuals experiencing homelessness.

With Thanksgiving upon us, the Office of Care Coordination would like to thank the community at-large for their continued support, contributions and investments being made as we work on building a System of Care that can best help address homelessness in our communities.

The Office of Care Coordination has prepared regional flyers in Ways the Community Can Assist listing local organizations that provide resources and supportive services to individuals and families experiencing homelessness or at risk of homelessness. To obtain PDF copies of the flyers visit: <http://www.ocgov.com/gov/ceo/care/docs>.

Ways the Community Can Assist Those Experiencing Homelessness Central

- Conduct a community drive for hygiene products (shampoo, conditioner, deodorant, toothpaste, toothbrush, sunscreen), non-perishable food, first aid supplies, new socks and bus passes. Drop off the donated collection to a local community organization that serves those experiencing homelessness.
- If you are a doctor, lawyer, dentist, optometrist, hairdresser/barber, etc. volunteer time to provide pro-bono services to someone in need.
- Adopt a family or individual within a program and support them during their transition from homelessness to self-sufficiency.
- Donate time and/or money to a local community organization that provides food, clothing, or other services that promote self-sufficiency.

To get involved please contact any of the following organizations for more information

<p>Courtyard Transitional Center</p> <p>400 W. Santa Ana Blvd. Santa Ana, CA 92701 www.midnightmission.org/programs-services/transition/</p>	<p>Gracie Mae Courtyard Center</p> <p>3021 W. 2nd Street Santa Ana, CA 92703 (714) 547-4023 www.ourcommunitycenter.org</p>	<p>OC Food Bank</p> <p>800 March Street Garden Grove, CA 92641 (714) 697-6670 www.ourfoodbank.org</p>
<p>Give to the People</p> <p>2206 East 17th St. Suite 101 Santa Ana, CA 92704 (714) 351-7998 www.give-to-the-people.com</p>	<p>City Net</p> <p>(714) 414-2418 www.citynet.org</p>	<p>Family Care Center</p> <p>(714) 263-1449 http://www.familycarecenter.org</p>

For more information, please contact carecoordination@ocgov.com


Serve a Meal


Donate Goods


Fund Solutions


Donate Food


Volunteer

Give Back Around the Thanksgiving Holiday

The Courtyard Transitional Center provides shelter each night for about 400 members of the homeless community. There are opportunities to give back this holiday season through donating items to the Courtyard. Donations are accepted Monday through Friday from 8 a.m. to 3 p.m. at 400 W. Santa Ana Blvd., Santa Ana, CA 92701. Below is their current list of needed items:

- | | |
|--|--|
| <ul style="list-style-type: none"> • Bath towels • Men's and women's undergarments • Cases of water • Gift cards to consignment stores • Gift cards to warehouse stores | <ul style="list-style-type: none"> • Coffee percolators • Rain ponchos • Hair brushes • Hand sanitizer • Shelving units |
|--|--|

For more information visit <http://citynet.org/courtyard/>.

Service Planning Areas

NORTH

Fourth District Elected Officials Roundtable on Homelessness



Supervisor Shawn Nelson, Fourth District, hosted a roundtable for Fourth District council members and city management to discuss solutions for homelessness. Susan Price, the director of Care Coordination, also attended to provide an update on the county's efforts. It was a venue for the cities to ask questions, receive feedback and collaborate with each other, along with the county. Supervisor Nelson looks forward to partnering with the cities in the Fourth District to implement solutions for individuals experiencing homelessness.

CENTRAL

Behavioral Health Services Training for City of Fountain Valley

Jason Austin, the division manager for the Behavioral Health Navigation, Innovation and Training, provided two one-hour training sessions to the City of Fountain Valley staff whose line of work requires they interact with individuals experiencing behavioral health concerns. The training was attended by approximately 55 individuals total, including staff from parks and public works departments. The trainings focused on self-awareness, helpful tips and guidance on how to interact with individuals experiencing a behavioral health concern in a way that you are comfortable, and an overview of available behavioral health resources in the community and how to best access them. The trainings were well received by the group and offered an opportunity for those in attendance to ask questions and work through various scenarios they frequently encounter.

SOUTH

Educational Forum on Homelessness

The County of Orange Director of Care Coordination, Susan Price, participated in the panel of speakers for Homelessness: What it is and Who are Our Homeless Citizens? Hosted by OC Alliance for Just Change (OCAFJC). The panel also included Brad Fieldhouse, president and founder of City Net and Karen Williams, president and chief executive officer, of 2-1-1 Orange County.

OCAFJC will be hosting three additional forums pertaining to homelessness in 2018. For more information about these events, please visit www.ocajc.org or contact admin@ocajc.org.

Progress on Homelessness in the News!

Below is a list of articles pertaining to homeless issues that were released in the last month:

- *Deputies launch regular patrols of riverbed encampments, a 'whole world within a world'* by Greg Hardesty, Behind the Badge OCSD
- *To discourage homeless encampment, Santa Ana is banning structures and other property at Civic Center* by Jonathan Winslow, OC Register
- *Sheriff's deputies have made 180 arrest in Santa Ana River bed, and had 1,000 contacts with homeless people in an effort to help them* –by Alma Fausto, OC Register
- *Orange County to open winter shelters for the homeless at local armories beginning Monday* by Theresa Walker, OC Register
- *Is compassion giving away to anger over homelessness in Southern California?* by Theresa Walker, OC Register
- *County to restrict access to Santa Ana Riverbed trail and shut down Fountain Valley homeless encampment* by Theresa Walker, OC Registry
- *Construction delays prevent early opening of Fullerton armory as winter shelter for homeless* by Theresa Walker, OC Register



State Affordable Housing Legislative Package

Funding for Affordable Homes

The affordable housing package included two funding components — a one-time general obligation bond subject to voter approval and a new tax on document recording. The recording tax will provide a permanent source of funding for affordable homes, with funding allocated specifically to homelessness programs and planning in the first year of the program.

- **SB 2 (Atkins)**, the Building Homes and Jobs Act, establishes a new \$75 recording fee on real estate transactions (excluding new home purchases) to create a permanent source of state funding for affordable housing (up to \$225 per transaction). This new tax is expected to generate approximately \$225 – \$260 million per year in revenue.

In year one, half of the funding will go to address the state's homelessness epidemic on a competitive basis with geographic equity and the other half will be available for local governments for updating planning documents, including general plans and community plans. After the first year, 70 percent of funds will be allocated to local governments, 10 percent to farmworker housing, and 15 percent to the California Housing Finance Agency for mixed-income workforce housing.

- **SB 3 (Beall)**, the Affordable Housing Bond Act of 2018, places a measure on the November 2018 statewide ballot asking the voters to approve the issuance of \$4 billion in general obligation bonds. Three billion dollars will be allocated to funding affordable housing development through existing state programs, all of which include counties as eligible applicants. The additional \$1 billion would be used to recapitalize an affordable homeownership program for veterans that would otherwise run out of capacity in 2018. This portion of the bond funds would be repaid back through veterans' mortgage payments.

A more complete summary of SB 2 and SB 3 funding allocations is available on the CSAC website here:

http://www.counties.org/sites/main/files/file-attachments/sb_2_and_sb_3_csac_analysis_102617.pdf.

CalOptima Prioritizes the Opioid Epidemic, Homeless Health and Children's Mental Health

For 2017, CalOptima's Board of Directors identified strategic priority areas, which include opioid abuse, homeless health and children's mental health. CalOptima will make funding available to our community partners through a community grant process.

The agency is requesting Letters of Interest to help them determine the funding levels for the three Priority Areas. For more information visit: <https://www.caloptima.org/Community/CommunityGrants.aspx>

Streamlining Legislation

The governor's support for new funding was contingent on the approval of streamlined permitting processes. The key "streamlining" bill approved as part of the package was **SB 35 (Wiener)**, which requires local governments to offer a non-discretionary approval process for qualifying development projects when housing production for a particular income category of housing has not kept pace with the county's Regional Housing Needs Assessment.

Under SB 35, for a development to qualify for the streamlined process, it must comply with local zoning and/or general plan land use designations, must be located in Census-defined urbanized areas or urban clusters, may not be located on a variety of potentially environmentally-sensitive sites, must meet specified affordability thresholds, and must be built by a "skilled and trained" workforce paid prevailing wages, among other criteria.

A more detailed summary of the recently-passed streamlining and funding bills of importance to counties, including bills that provide optional tools for local governments, is available here: <http://www.counties.org/csac-bulletin-article/new-laws-affecting-counties-housing-land-use-and-transportation>.

Board of Supervisors' Action

On Tuesday, October 17, 2017, Vice Chair Andrew Do presented supplemental item 38 E which provided an update on the County's efforts to address homelessness and provided direction to staff. The item detailed the County's available resources, investments and successes to date in building a coordinated and regional System of Care that offers a comprehensive response to homelessness. Since the release of the October 2016 report, "An Assessment of Homeless Services in Orange County," the County has concentrated its approach on the following five areas:

1. Stabilizing housing
2. Offering needed services
3. Ensuring law enforcement and public safety
4. Land use development and management
5. Developing a regional approach with all stakeholders

The County of Orange recognizes that homelessness is a regional issue and will remain proactive, reaching out to cities and stakeholders to identify services needs and solutions. The County will continue to lead in these efforts and encourage the dialogue to continue on how to better address homelessness in Orange County. For more information visit:

http://cams.ocgov.com/Web_Publisher_Sam/Agenda10_17_2017_files/images/S38E-10172017_9850826.PDF



Whole Person Care

The Whole Person Care pilot focuses on the coordination of physical, behavioral health and social services in a patient-centered approach with the goals of improved health and well-being through more efficient and effective use of resources for Medi-Cal beneficiaries struggling with homelessness. The following is an update for WPC pilot with data submitted from WPC Participating Entities through September 30, 2017.

- **1,292** individuals have been reported as receiving outreach and navigation services at hospitals and community clinics.
- **373** individuals have been seen by Behavioral Health Services (BHS) Outreach & Engagement staff.
- **44** individuals have been admitted to recuperative care facilities. Recuperative care provides acute and post-acute medical care in a supportive transitional housing environment for eligible participants.
 - Of those admitted to recuperative care, 13 have been directly from the Courtyard Transitional Center.



From Medical Home to Home Sweet Home

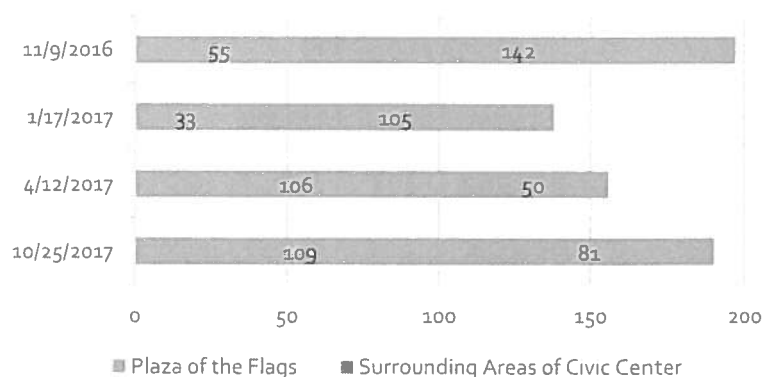
A Public Health Nurse (PHN) assisted a Courtyard couple with resolving a Medi-Cal problem and finding a source of medical care. Because the couple was anxious about establishing a new medical home, the PHN accompanied the couple to their first medical appointments to make sure all their medical needs were met. The PHN continued to follow the couple for several months and the clients told PHN they appreciated being linked to medical care, and had been referred by their primary care physician to several medical specialists to meet their medical needs. The PHN also linked the couple to resources, which resulted in them being housed. The PHN will continue to follow the couple as needed to ensure continued access to medical care and community resources.

Additional Staff Coming Soon!

The Behavioral Health Services (BHS) Outreach and Engagement (O&E) team is in the process of filling additional outreach positions to serve the homeless in all areas of the county. Outreach staff continue to provide outreach in the Civic Center, Courtyard, and Kraemer as well as in street sites across the county. In addition to conducting outreach to link individuals to behavioral health services, they also assess and assist individuals in accessing housing options, recuperative care if there is a medical need, and other supportive services. Employees and community members can call the BHS O&E team at 800-364-2221 to refer homeless individuals and to learn about available resources.

Civic Center Homeless Count

Behavioral Health Services (BHS) Outreach & Engagement staff completed a follow-up count of the homeless individuals at the Civic Center area, using the same methodology and boundaries as before on October 25, 2017. The Civic Center area includes the area between Broadway to Flower and Civic Center to Santa Ana Boulevard. The count found 190 individuals – 109 in the Plaza of the Flags and 81 in the surrounding areas of the Civic Center.





Location	Courtyard Transitional Center	Bridges at Kraemer Place
Total Inquiries for Services	293	11
Type of Request*		
CalFresh Applications	41	1
General Relief Applications	55	2
Medi-Cal Applications	15	0
CalWORKs Applications	1	0
Inter-County Transfers	6	0
EBT Card Distribution	60	2
Bus Passes	54	0
Beneficiary Identification Card Distribution (Medi-Cal card)	37	2
Redeterminations	10	1

The Social Services Agency (SSA) deployed SSA staff to Bridges at Kraemer Place twice and its Mobile Response Vehicle (MRV) four to the Courtyard Transitional Center four times during the month of October 2017.

SSA received 304 inquiries for services including eligibility determinations and re-determinations, as applicable for CalFresh, Medi-Cal, CalWORKs and General Relief.

The chart to the left provides a brief summary of the SSA program requests received.

*This does not add up to the total number of inquiries as the total number of inquiries reflects each individual that approached SSA

Armory Emergency Shelter Opening

The County of Orange, in partnership with Mercy House, Inc. has opened the seasonal Armory Emergency Shelter in Santa Ana early on October 30, 2017, providing up to 200 beds for individuals experiencing homelessness more than a month earlier than usual. The Fullerton Armory Emergency Shelter is scheduled to open December 1, 2017. Individuals staying at the Armory Emergency Shelters will receive a nutritious meal, a warm shower, and a safe place to sleep. Volunteers will make donations of warm clothing available to those who are interested and service provider from Orange County will be on site to provide support services.

Santa Ana Armory Information

Location

612 E. Warner Ave., Santa Ana, CA 92707
Nearest cross street is Main Street.

Doors open at 7 p.m.

Bus Pick Up Locations

Pick up #1 at 6 p.m. at Flower and Civic Center – near 6th Street in Santa Ana
Pick up #2 at 6:15 p.m. at 1901 W. Walnut Street in Santa Ana

Additional Information

Serving adult clients only (must be 18 years of age or older)
No weapons, drugs or alcohol are permitted in or around the shelter
Clients are required to have their photos taken upon intake
Clients must exit the shelter at 6 a.m.

For More Details Contact

Armory Information Line at 714-836-7188 ext. 170
Alison Sanchez, Armory Program Manager at 714-836-7188 ext. 144
Michelle Riggan, Assistant Program Manager at 714-836-7188 ext. 143



Mr. and Mrs. Cruz pose for a picture with the gentleman who delivered the needed furniture to their new home.

Serving Those Who Served our Nation

On Friday, October 20, 2017, Mr. and Mrs. Cruz transitioned out of Courtyard Transitional Center and into their own apartment. Mr. Cruz is a United States Army veteran who served our country proudly. They sought emergency shelter at the Courtyard for over a month, where The Midnight Mission staff made them feel safe and comfortable. Almost immediately, Mr. and Mrs. Cruz were connected with 1736 Family Crisis Center. Both agencies pulled their resources and knowledge together to brainstorm on how best to help them, which led towards a smooth transition into permanent housing. The couple moved into their apartment with the little belongings they had, but lacked a bed and other basic home furnishings. Upon learning about their situation, City Net reached out to their support network through social media and were able to connect the with an Eastside Christian Church congregation member who had a queen size bed, mattress, and sheets for them. In collaborative spirit, a Calvary Christian East Anaheim congregation member offered to pick up the bed donation with his truck. At the end of the day, multiple agencies and Orange County residents were able to work together to serve this couple, a simple thank you to a veteran and his wife who served us all.

Flood Control Channel

Grateful for a Transition

A couple had been living in the flood control channel for the past three years. Tired and ready for change, they connected with a City Net case manager who facilitated their transition into the Courtyard Transitional Center. The City Net case manager connected with the Courtyard staff to ensure bed availability and coordinated transportation for the couple to take their belongings with them. At the Courtyard, the couple has begun the process of developing a housing plan with their case manager. They are both actively looking for employment and a housing opportunity. The couple is appreciative of the resources available at the Courtyard and often volunteers their time to give back to the Courtyard.

Veteran Continues Housing Search

A veteran facing homelessness recently moved to the flood control channel. He initially lost his housing due to ongoing medical issues. At the flood control channel, staff from the Veteran's Affairs Community Resource and Referral Center has been outreaching to him and connecting him to supportive services. Most recently, the veteran was awarded a US Department of Housing and Urban Development (HUD) – Veteran Affairs Supportive Housing (VASH) voucher, a rental assistance program with ongoing case management and clinical services. Through the Flood Control Channel Homeless Engagement Initiative, the veteran transitioned from the flood control channel and into bridge housing. With a roof over his head and his basic needs met, he is now focusing on his housing search.

105

Individuals have exited the Flood Control Channel and have connected with housing resources.



Successes to Celebrate

Newly Hired

Upon entry to the Bridges at Kraemer Place, a man was having difficulties obtaining employment. During his stay and as he worked through his housing plan, he obtained a California identification card and a copy of his social security card, both key documents needed during the hiring process. He also connected with Jobs for Life and received the needed assistance and coaching he needed to obtain employment. Because he had already obtained his identification documents, the hiring process was easily completed and he was able to start his job shortly after.



Bridging to Permanent Housing

A 53-year-old woman with a disability was one of the first individuals to come to Bridges at Kraemer Place in May 2017 is now permanently housed. She initially became homeless in the City of Fullerton after being unable to keep up with her rental payment after losing her Section 8 voucher. During her stay at Bridges at Kraemer Place, she worked to develop a housing plan and took advantage of the available supportive services provided by partner agencies who are onsite. This included developing a budget plan based on the disability income she received and meeting with a Dayle McIntosh case manager on a weekly basis. In late October 2017, she had a housing opportunity but had not yet saved enough money for the cost associated with moving into an apartment. Through partnership and collaboration lead by her housing navigator, she was able to receive security deposit assistance from Mercy House, home furnishing from Off the Streets. Today, she is proud to hold the keys for her own apartment.

Lowe's' Never Stops Improving

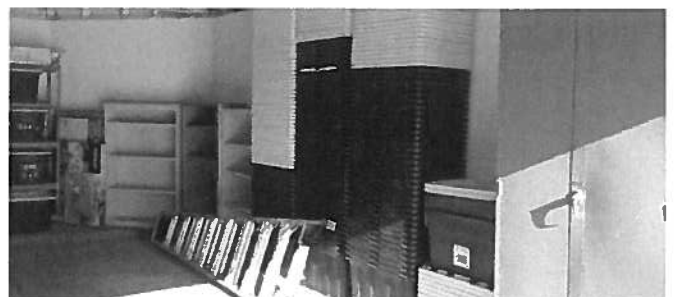
On Thursday, October 26, 2017, a group of Lowe's store team members volunteered their time, materials, and resources to benefit Bridges at Kraemer Place. The team cleaned and cleared out the storage garage onsite. They emptied out the room, swept and sprayed it down as they went along. They cleared vines that had grown through the siding of the garage over the years, cut them back and then removed the remaining vines. To finish up their project at Bridges at Kraemer Place. they applied a fresh coat of clean white paint to the exterior of the building, and installed several new shelving units to use for storage. Additionally, they donated several other maintenance equipment and outdoor furniture including a ladder, new garden hose, several folding tables, trash bags and several new outdoor lawn chairs for the guests' outdoor common area.



Picture of the Lowe's store team members following their volunteer service at Bridges at Kraemer Place.



Picture above and below show the end result of the hard work by the Lowe's store team members, a clean storage garage with the donated shelving units and ladder.





OC Community Resources
Orange County's Our Commitment

Successes to Celebrate

Addressing Medical Needs

An elderly woman who was experiencing homelessness sought shelter in a church in Buena Park. During her stay at the church, she met with City Net who provided her supportive services and assisted her in linking to mainstream benefits. In June when the woman could no longer stay in the church, City Net referred her to the Courtyard Transitional Center. Upon her transition, City Net continued to provide supportive services and assisted her in exploring available housing options. As her health began to deteriorate, City Net ensured she was linked to services with the OC Health Care Agency. The OC Health Care Agency staff referred the woman to the Whole Person Care program, which offers recuperative care for those who are medically frail. The woman is now in the recuperative care addressing her health issues and continues to receive supportive services, too.

Ketchum Nursing Students

On October 23, 2017, a group of Ketchum University students spent two hours at the Courtyard Transitional Center sharing information on available supportive services and educating clients on where free services are being offered including flu shot clinics and local health fairs.



Together For Better or For Worse

An elderly couple first became homeless after being asked to leave their home at the time. Lacking a support system, they leaned on each other to get through this difficult time. Together, they arrived at the Courtyard Transitional Center in November 2017. There they found respite from the streets and a support system in all the nonprofits and agencies that provide supportive services. They started working with City Net and focused on developing a pathway out of homelessness, based on their own unique challenges and opportunities. In October, the couple was matched to a permanent supportive housing opportunity with Pathways of Hope. After completing the required paperwork, the couple was able to move into their new apartment where Pathways of Hope will continue to provide them the needed supportive services.

Home Just in Time for the Holidays

A longtime resident of both the Civic Center area and the Courtyard Transitional Center was matched to a permanent supportive housing opportunity. Through the housing process, it was discovered that this individual was a victim of identity theft in a different state. Due to issues relating to the identity theft, the housing provider could not house him. The OC Health Care Agency Outreach and Engagement team assisted in writing his appeal and began the process of clearing his name of the charges associated with the identity theft. Through collaboration with Mercy House and the Santa Ana Housing Authority, HCA staff were able to provide excellent support and advocacy. This required a large amount of research and coordination with multiple agencies in Orange County and Texas. The team worked tirelessly in support of the homeless participant stating that he was not the individual identified in the background checks resulting in his not being housed, but was the victim of identity theft. This support resulted in his name being cleared in both California and Texas. He is now housed and looking forward to the holidays.



Continuously Looking for Opportunities

A man in his mid-50s became homeless after losing his job and being unable to pay rent. The man came to the Courtyard in January 2017, where he connected with City Net just a few months later. The man worked with City Net to develop a housing plan and look for opportunities to secure stable housing. On October 27, 2017, the man reached out to the City Net case manager for assistance as he had an opportunity to secure a room for rent. Using the Whatever-It-Takes fund, City Net was able to assist with the rental deposit and first month's rent. The very next day, the man moved into the room he will be renting.



Ways the Community Can Assist Those Experiencing Homelessness

North

- Conduct a community drive for hygiene products (shampoo, conditioner, deodorant, toothpaste, toothbrush), laundry soap, sunscreen, new socks and bus passes. Drop off the donated collection to a local community organization that serves those experiencing homelessness.
- If you are a doctor, lawyer, dentist, optometrist, hairdresser/barber, etc. volunteer time to provide pro-bono services to someone in need.
- Adopt a family or individual within a program and support them during their transition from homelessness to self-sufficiency.
- Donate time and/or money to a local community organization that provides food, clothing, or other services that promote self-sufficiency.

To get involved please contact any of the following organizations for more information

Bridges at Kraemer Place

(714) 678-5337

www.mercyhouse.net/portfolios/bridges-at-kraemer-place/

Stanton Multi-Service Center

7855 Katella Avenue

Stanton, CA 90680

(714) 507-2459

www.ifhomeless.org

City Net

(714) 494-9418

www.citynet.org

Pathway's Hub of Hope

611 S Ford Avenue

Fullerton, CA 92832

(714) 680-3691

www.pathwaysofhope.us

Mary's Kitchen

517 W. Struck Ave

Orange, CA 92867

(714) 633-0444

www.maryskitchen.org

For more information, please contact carecoordination@ocgov.com



Serve a Meal



Donate Goods



Fund Solutions



Donate Food



Volunteer



Ways the Community Can Assist Those Experiencing Homelessness

Central

- Conduct a community drive for hygiene products (shampoo, conditioner, deodorant, toothpaste, toothbrush), laundry soap, sunscreen, new socks and bus passes. Drop off the donated collection to a local community organization that serves those experiencing homelessness.
- If you are a doctor, lawyer, dentist, optometrist, hairdresser/barber, etc. volunteer time to provide pro-bono services to someone in need.
- Adopt a family or individual within a program and support them during their transition from homelessness to self-sufficiency.
- Donate time and/or money to a local community organization that provides food, clothing, or other services that promote self-sufficiency.

To get involved please contact any of the following organizations for more information

Courtyard Transitional Center

400 W. Santa Ana Blvd.

Santa Ana, CA 92701

www.midnightmission.org/program-services/thecourtyard/

Southwest Community Center

1601 W. 2nd Street

Santa Ana, CA 92703

(714)547-4073

www.swcommunitycenter.org

OC Food Bank

11870 Monarch Street

Garden Grove, CA 92841

(714) 897-6670

www.ocfoodbank.org

Serve the People

1206 East 17th Street, Suite 101

Santa Ana, CA 92701

(714)352-2911

www.serve-the-people.com

City Net

(714) 494-9418

www.citynet.org

HomeAid Orange County Family CareCenter

(714) 263-1449

<http://mercyhouse.net/portfolios/familycarecenter/>

For more information, please contact carecoordination@ocgov.com



Serve a Meal



Donate Goods



Fund Solutions



Donate Food



Volunteer



Ways the Community Can Assist Those Experiencing Homelessness

South

- Conduct a community drive for hygiene products (shampoo, conditioner, deodorant, toothpaste, toothbrush), laundry soap, sunscreen, new socks and bus passes. Drop off the donated collection to a local community organization that serves those experiencing homelessness.
- If you are a doctor, lawyer, dentist, optometrist, hairdresser/barber, etc. volunteer time to provide pro-bono services to someone in need.
- Adopt a family or individual within a program and support them during their transition from homelessness to self-sufficiency.
- Donate time and/or money to a local community organization that provides food, clothing, or other services that promote self-sufficiency.

To get involved please contact any of the following organizations for more information

Family Assistance Ministry

1030 Calle Negocio
San Clemente, CA 92673
(949) 492-8477
www.family-assistance.org



Second Harvest Food Bank

8014 Marine Way,
Irvine, CA 92618
(949) 653-2900
www.feedoc.org



Friendship Shelter

P.O. Box 4252
Laguna Beach, CA 92652
(949) 494-6928
www.friendshipshelter.org



Families Forward

8 Thomas
Irvine, CA 92618
(949) 552-2727
www.families-forward.org



South County Outreach

7 Whatney B
Irvine, CA 92618
(949) 380-8144
www.sco-oc.org



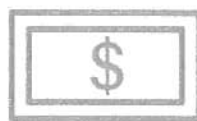
For more information, please contact carecoordination@ocgov.com



Serve a Meal



Donate Goods



Fund Solutions



Donate Food



Volunteer

DOMESTIC VIOLENCE RESOURCES

Women's Transitional Living Center

Phone: 877-531-5522
Wtlc.org

Offers emergency shelter or emergency relocation services, personal empowerment program and counseling for survivors

Human Options

Phone: 877-854-3594
Humanoptions.org

Offers emergency safety house, crisis intervention, counseling, legal advocacy, support and education, and parenting classes for survivors

Interval House

Phone: 714-891-8121
www.intervalhouse.org

Provides emergency shelter, transitional housing, rapid rehousing, support and education for survivors

Laura's House

Phone: 866-498-1511
www.laurashouse.org

Emergency shelter, legal advocacy, therapeutic counseling, education and supportive services to survivors.

LEGAL SERVICES

Orange County Bar Association

Phone: 949-440-6747

Hours: MON – FRI 8:30 AM – 5 PM
Affordable legal assistance, lawyer referral and information service

Legal Aid Society of Orange County

2101 N. Tustin Avenue
Santa Ana, CA 92705
Phone: 714-571-5204

Hours: MON – FRI 9 AM – 5 PM
Provides lawyer referrals, expungement clinics, legal advice, counseling and representation on civil matters.

Public Law Center

Phone: 714-541-1010
www.publiclawcenter.org

Hours: Vary per location. Call for appointment and more information

EMERGENCY SHELTER INDIVIDUALS

Courtyard Transitional Center

400 W. Santa Ana Blvd.
Santa Ana, CA 92701

Low threshold, low barrier emergency shelter with 400 beds. Provides a safe and secure environment for those seeking respite from streets.

Hospitality House

818 E. Third Street,
Santa Ana, CA 92701
Phone: 714-542-9576
www.salvationarmyoc.org

Intake Hours: MON – SUN 3:30 PM

Emergency shelter for men and supportive services. Stay is up to 21 nights and guest must wait 45 days to re-enter.

WISE Place for Women

1411 N Broadway
Santa Ana, CA 92706
Phone: 714-542-3577

Intake Hours: WED 9 AM – 11 AM

Office Hours: MON – FRI 9 AM – 5 PM

Provides basic needs such as housing, food, clothing, physical and emotional nourishment to women.

SHELTER & HOUSING – FAMILIES

HomeAid Family Care Center

Phone: 714-263-1449

Hours: MON, WED, SAT 3 PM – 6 PM

phone line open when beds are available
Provides emergency shelter to homeless families with one minor children. Maximum stay is 45 days out of every 4 months.

Illumination Foundation Emergency Shelter

7855 Katella Avenue, Stanton, CA 90680
Phone: 714-507-2459

Intake Hours: MON, WED – FRI 9 AM – 5 PM

Provides emergency housing for families with one minor child or who are pregnant and currently without housing.

Serving People In Need

151 Kalmus Drive, Suite H2
Costa Mesa, CA 92626
Phone: 714-751-1101 ext. 14 or 17

Hours: Mon – FRI 8:30 AM – 5 PM

Provides move-in cost to people with minor children, case management and support services.

HELP & EMERGENCY HOTLINES

Adult Protective Services 800-451-5155

Alcoholics Anonymous 714-773-4357

Child Abuse Registry 800-207-4464

Crisis Assessment Team 866-830-6011

Domestic Violence – National 800-799-7233

Fair Housing Foundation 800-446-3247

Narcotics Anonymous 949-650-1011

National Sexual Assault Hotline 800-656-4673

OC Links Information and Referral Line
855-625-4657

Suicide Hotline 800-273-8255

Trevor Project: Suicide Prevention for LGBT
866-488-7386

2-1-1 Orange County
211 or 888-600-4357

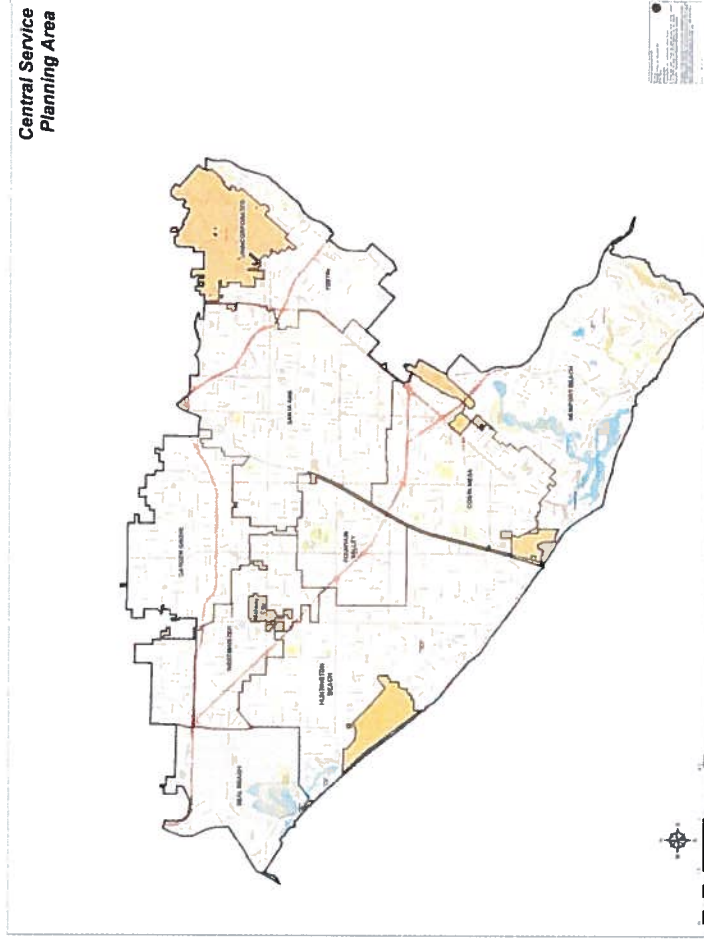
Pocket Guide Resource Directory

for

Central Service Planning Area



Central SPA includes:
Costa Mesa, Fountain Valley, Garden Grove, Huntington Beach, Midway City, Newport Beach, Santa Ana, Seal Beach, Tustin, and Westminster



PUBLIC AGENCIES

Social Services Agency – CalFresh, MediCal, CalWORKS

Garden Grove Office
12912 Brookhurst Street, Suite 100
Garden Grove, CA 92840
Santa Ana Office
1928 South Grand Avenue, Building B
Santa Ana, CA 92705
Phone: 714-541-4895
www.mybenefitscalwin.org
Hours: MON – FRI 7 AM – 5 PM

Social Services Agency – General Relief

2020 West Walnut Street
Santa Ana, CA 92703
Phone: 714-834-8899
ssa.ocgov.com/calfresh/apply/general
Hours: MON – FRI 7 AM – 5 PM

Social Security Administration

Garden Grove Office
11900 Gilbert Street
Garden Grove, CA 92841
Phone: 877-669-3115

Santa Ana Office

1851 E. First Street, Fifth Floor, Suite 500
Santa Ana, CA 92705
Phone: 888-366-6146
Hours: MON, TUE, THURS, FRI 9 AM – 4 PM
WED 9 AM – 12 PM

EMPLOYMENT SERVICES

One-Stop Center

7077 Orangewood Avenue, Suite 220
Garden Grove, CA 92841
Phone: 714-241-4900
www.oconestop.com

Hours: MON – FRI 8 AM – 5 PM
Provides individualized job search assistance and career services.

Santa Ana WORK Center

1000 E. Santa Ana Blvd., Suite 220
Santa Ana, CA 92701
Phone: 714-565-2600
www.santaanaworkcenter.org

Hours: MON – FRI 7:30 AM – 4 PM
Provides comprehensive career services for individuals who need assistance with employability skills.

COMMUNITY HEALTH CLINICS

Serve the People

1206 E. 17th Street, Suite 101
Santa Ana, CA 92701
Phone: 714-352-2911
www.serve-the-people.com
Hours: TUE – SAT 8:30 AM – 3:30 PM
Provides primary care, dentistry services and vision screening.

Share Our Selves

1550 Superior Avenue
Costa Mesa, CA 92627
Phone: 949-270-2100
Hours: MON – FRI 8 AM – 7 PM
Provides primary care services and specialty care to established patients.

UCI Medical Center – Medical Clinic

800 N. Main Street
Santa Ana, CA 92701
Phone: 657-282-6355
New Patient Line: 888-456-7002
Hours: MON – FRI 8 AM – 5 PM

BEHAVIORAL HEALTH SERVICES

Outreach & Engagement

Phone: 800-364-2221
Reaches out to individuals who are at-risk or struggling with homelessness, mental health and/or substance use problem.

Outpatient Clinic

14140 Beach Blvd., Suite 223
Westminster, CA 92683
Phone: 714-896-7566
Hours: MON – THURS 8 AM – 6 PM
FRI 8 AM – 5 PM
Perinatal and dual diagnosis services available.

Alcohol & Drug Abuse Services

1200 N. Main Street, Suite 301
Santa Ana, CA 92701
Phone: 714-480-6660
Hours: MON – THURS 8 AM – 6 PM
FRI 8 AM – 5 PM

Western Pacific Rehab (Outpatient Methadone Services)

19751 Dale Street
Stanton, CA 92841
Phone: 714-821-5311

SOUP KITCHENS & FOOD PANTRIES

Southwest Community Center

1601 W. Second Street
Santa Ana, CA 92703
Phone: 714-547-4073
Breakfast: MON – SUN 8 AM
Lunch: MON – SAT 12 PM; SUN 1 PM

First Presbyterian Church of Garden Grove

11832 Euclid Street
Garden Grove, CA 92840
Phone: 714-534-2269
Breakfast: TUE and THUR 6 AM – 9:30 AM
Provides a hot meal and also offers showers and personal hygiene items.

Lighthouse Outreach Ministries

1885 Anaheim Avenue
Costa Mesa, CA 92627
Phone: 949-548-7161
www.lighthousecostamesa.com
Breakfast: MON, WED, FRI 7:30 AM
Dinner: WED, SAT, SUN 4 PM; FRI 4:30 PM

Someone Cares Soup Kitchen

720 W. 19th Street
Costa Mesa, CA 92627
Phone: 949-548-8861
Breakfast: SAT – SUN 9 AM – 11 AM
Lunch: MON – FRI 12 PM – 3 PM

Welcome Home Ministry

18225 Bushard Street
Fountain Valley, CA 92708
Phone: 714-962-2593
Hours: SAT 6 AM – 12 PM
Offers hot meal, hot shower, change of clothes, laundry facility, and haircuts.

We Care of Los Alamitos

3788 Cerritos Avenue
Los Alamitos, CA 90720
Phone: 562-598-9790
Hours: TUE, THUR, FRI 10 AM – 2:30 PM
Call for an appointment. Provides perishable and non-perishable groceries.

Waste Not OC

www.wastenotoc.org/pantries
Map listing food pantries throughout Orange County.

VETERAN SERVICES

Orange County Battle Buddy Bridge

2100 N. Broadway, Suite 300
Santa Ana, CA 92705
Phone: 949-486-8525
Hours: MON – FRI 8 AM – 4:30 PM
Offers peer-to-peer support, information and referrals to veterans and activity duty military in connecting to needed resources.

VA Community Resource and Referral Center

888 W. Santa Ana Blvd., Suite 150
Santa Ana CA 92701
Phone: 844-838-8300
Hours: MON – FRI 8 AM – 4 PM
Provides homeless veterans assistance with house placement and accessing VA healthcare and benefits.

Veterans Service Office

1300 S. Grand Avenue, Building B, 2nd Floor, Santa Ana, CA 92705
Phone: 714-480-6555
Hours: MON, WED – FRI 8 AM – 4 PM
TUE 9:30 AM – 4 PM
Provides assistance to veterans and their dependents or survivors in obtaining benefits from the VA.

Volunteers of America

2100 N. Broadway, Suite 300
Santa Ana, CA 92705
Phone: 714-426-9834
Hours: MON – FRI 8 AM – 4:30 PM
Offers financial and supportive services to veterans who are without housing or at risk of homelessness including rental assistance, case management, and financial planning.

1736 Family Crisis Center

888 W. Santa Ana Blvd., Suite 200
Santa Ana, CA 92701
Phone: 424-772-5668
Hours: MON – FRI 8 AM – 4 PM
Offers financial and supportive services to veterans who are without housing or at risk of homelessness including rental assistance, case management, and financial planning.



Memorandum

DATE: November 13, 2017
TO: Member Agencies – MWDOC Divisions Two & Three
FROM: Larry Dick, Director – Division Two
Wayne S. Osborne, Director – Division Three
SUBJECT: Monthly Water Usage Data, Tier 2 Projection & Water Supply Information

The attached figures show the recent trend of water consumption in Orange County (OC), an estimate of Tier 2 volume for MWDOC, and selected water supply information.

- Fig. 1 OC Water Usage, Monthly by Supply MWD imported water was the main supply in September, imported usage has increased due to the In Lieu program.
- Fig. 2 OC Water Usage, Monthly, Comparison to Previous Years Water usage in September 2017 was below average compared to the last 5 years but was higher than in September of 2015 but less than September 2016. We are seeing a slight increase in overall water usage compared to the historical lows of the 2015-16 Fiscal Year. In June 2016, all water conservation became voluntary for MWDOC agencies and the Great California Drought was declared over by the Governor in April 2017.
- Fig. 3 Historical OC Water Consumption The Fiscal Year is very new but OC water consumption is projected to be 545,000 AF in FY 2017-18 (*this includes ~15 TAF of agricultural usage and non-retail water agency usage*). This is about 26,000 AF more than FY 2016-17 and is about 52,000 AF more than FY 2015-16 (During the SWRCB mandatory water restrictions). Water usage per person is projected to be slightly higher than in FY 2017-18 for Orange County at 152 gallons per day (This includes recycled water). Although OC population has increased 20% over the past two decades, water usage has not increased, on average. A long-term decrease in per-capita water usage is attributed mostly to Water Use Efficiency (water conservation) efforts.

MWDOC "Firm" Water Purchases, 2016 "Firm" water above the Tier 1 limit will be charged at the higher Tier 2 rate. Tier 2 purchases are zero in 2017.

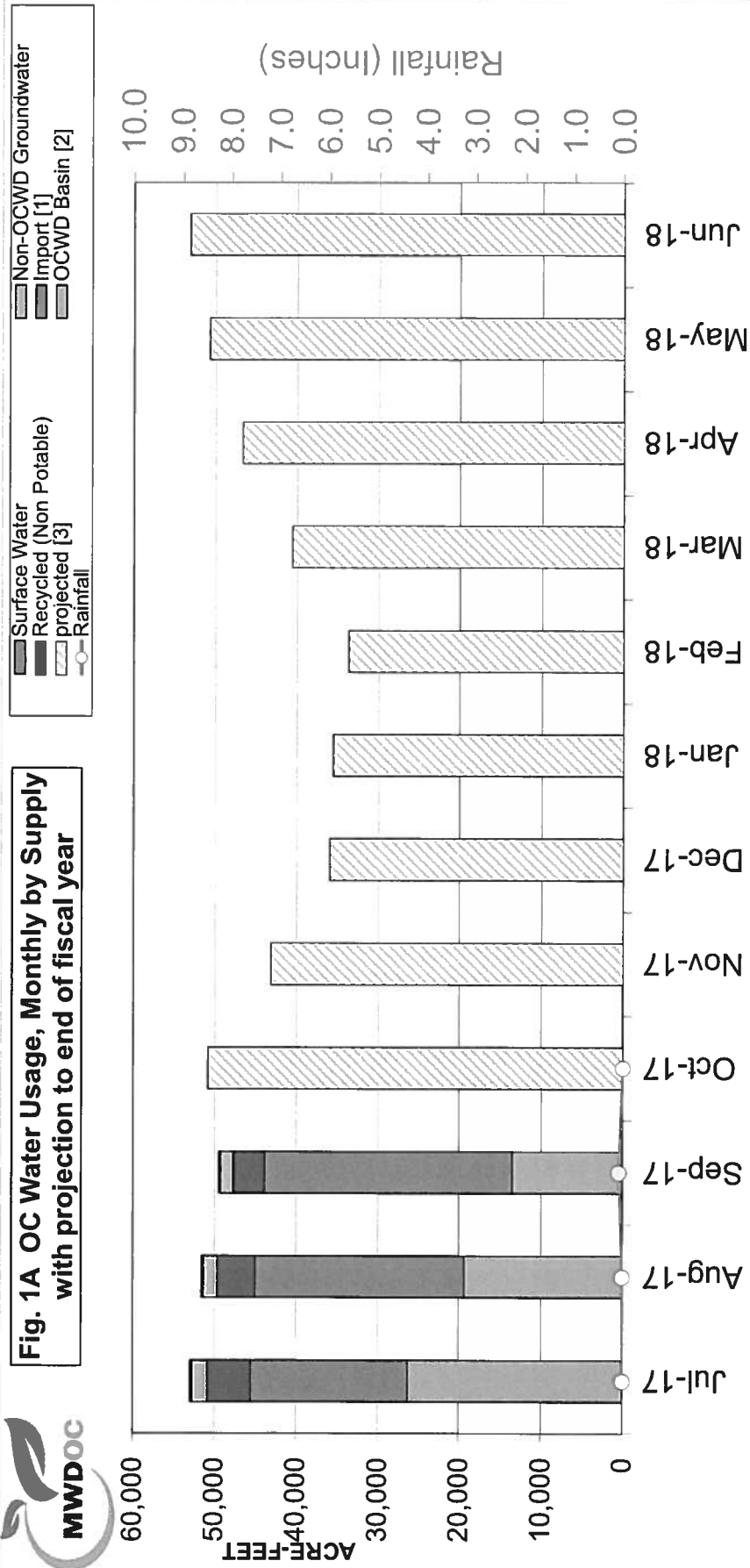
Water Supply Information Includes data on Rainfall in OC; the OCWD Basin overdraft; Northern California and Colorado River Basin hydrologic data; the State Water Project (SWP) Allocation, and regional storage volumes. The data have implications for the

magnitude of supplies from the three watersheds that are the principal sources of water for OC. Note that a hydrologic year is Oct. 1st through Sept. 30th.

- Orange County's accumulated rainfall through October was below average for this period. Orange County saw rainfall 8 inches above normal in WY 2017.
- Northern California accumulated precipitation through October was around 29% of normal for this period. Water Year 2017 was the wettest water year on record. The Northern California snowpack was 0% of normal as of October 30th. The State of California was in a declared Drought Emergency that started January 2014 and just recently ended in April of 2017. As of early October, only 8% of California is still suffering from moderate or severe drought. The State Water Project Contractors Table A Allocation was set at 85% as of the end of April.
- Colorado River Basin accumulated precipitation through October was 93% average for this period. The Upper Colorado Basin snowpack was 45% of normal as of October 30th. The Colorado River Basin saw above average conditions in WY 2017 but the region has been still trying to rebound from the previous long term drought. Lake Mead and Lake Powell combined have about 68% of their average storage volume for this time of year. If Lake Mead's level falls below a "trigger" limit 1,075 ft. at the end of a calendar year, then a shortage will be declared by the US Bureau of Reclamation (USBR), impacting Colorado River water deliveries to the Lower Basin states. As of late October, Lake Mead levels were 6.5' above the "trigger" limit. The USBR predicts that the end of 2017 or the end of 2018 will not hit the "trigger" level.



Fig. 1A OC Water Usage, Monthly by Supply with projection to end of fiscal year



[1] Imported water for consumptive use. Includes "In-Lieu" deliveries and CUP water extraction. Excludes "Direct Replenishment" deliveries of spreading water, "Barrier Replenishment" deliveries, and deliveries into Irvine Lake.

[2] GW for consumptive use only. Excludes In-Lieu water deliveries and CUP water extraction that are counted with Import. BPP in FY '16-17 is 75%.

[3] MWDOC's estimate of monthly demand is based on the projected FY 15-16 "Retail" water demand and historical monthly demand patterns.

[4] Total water usage includes IRWD groundwater agricultural use and usage by non-retail water agencies.



Fig. 1B O.C. Historical Water Usage

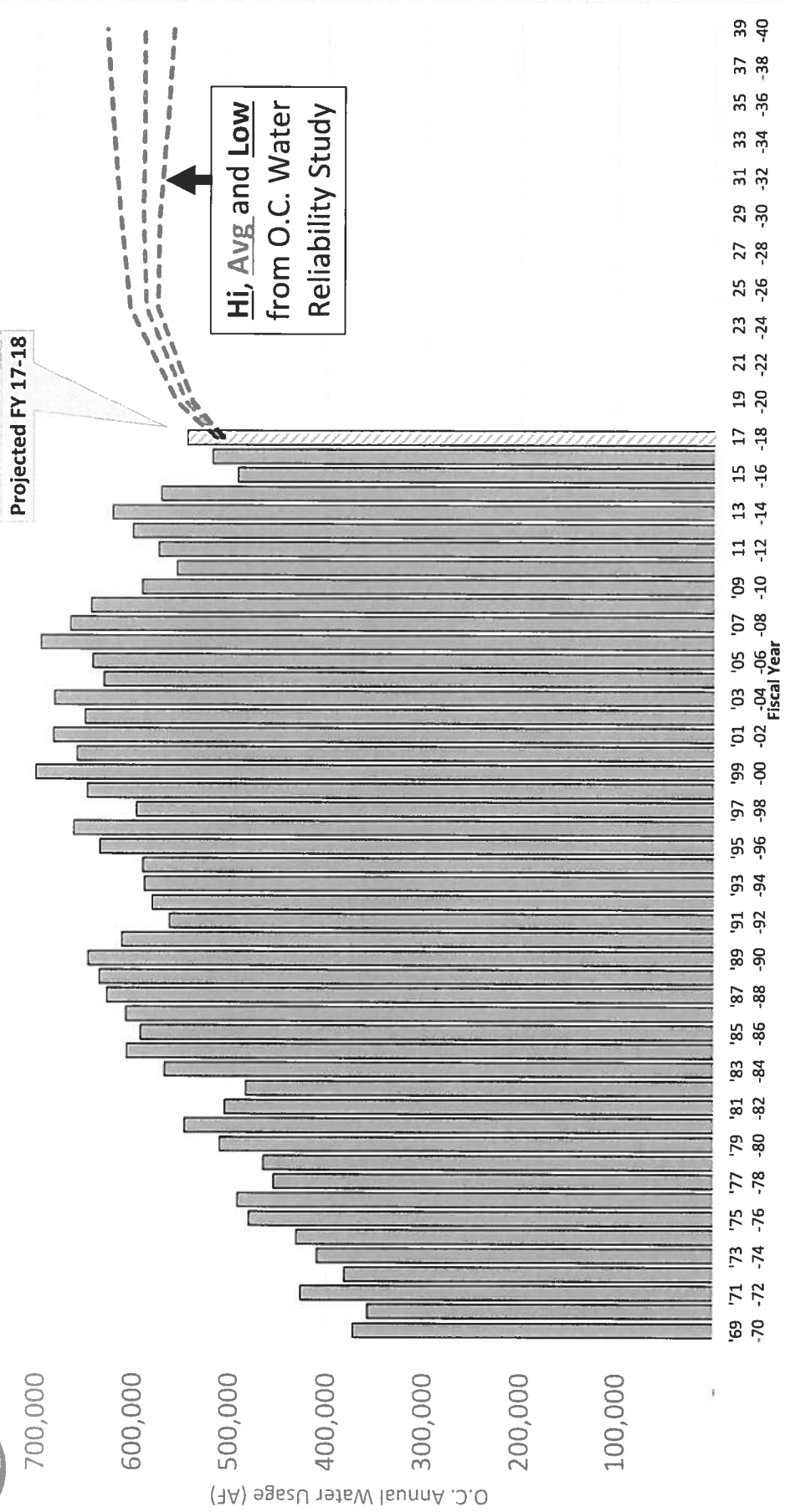
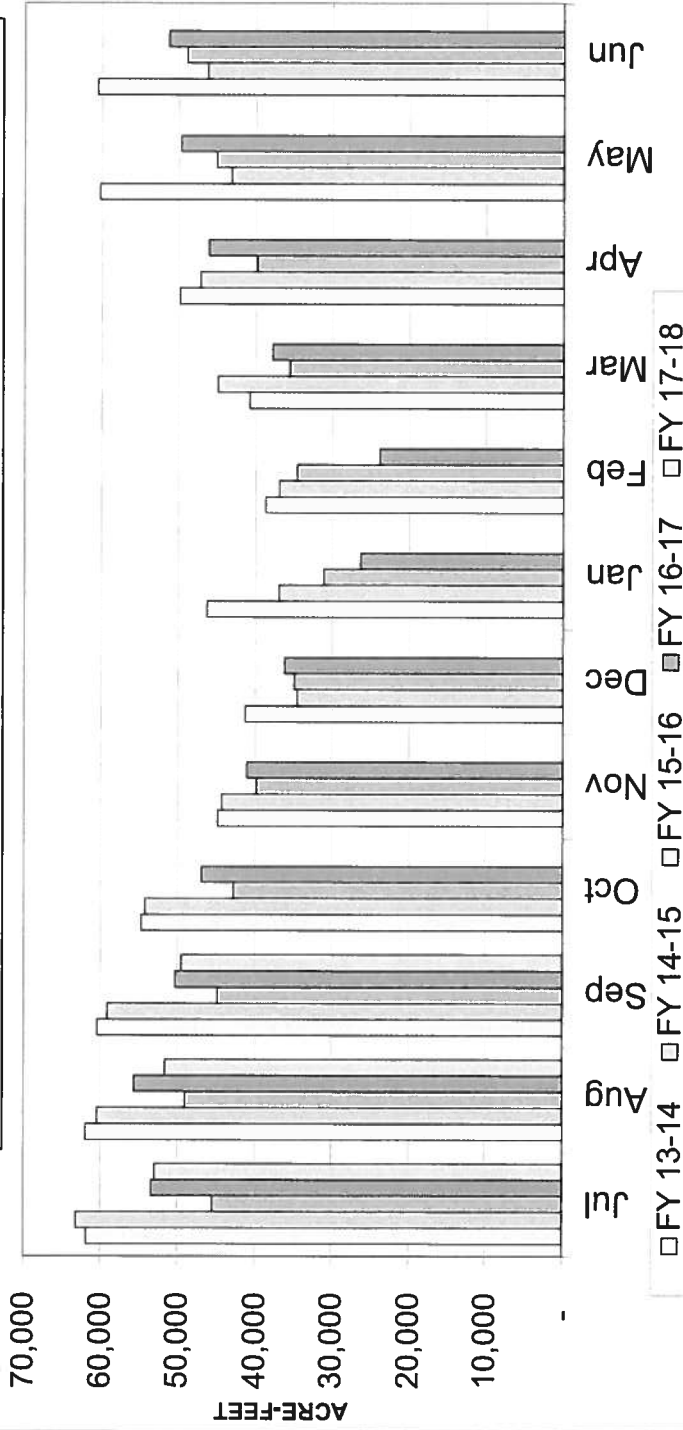
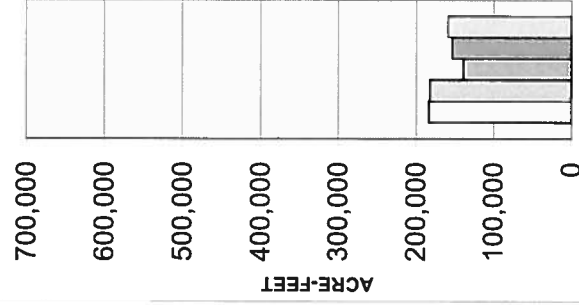




Fig. 2A OC Monthly Water Usage [1]: Comparison to Last 4 Fiscal Years

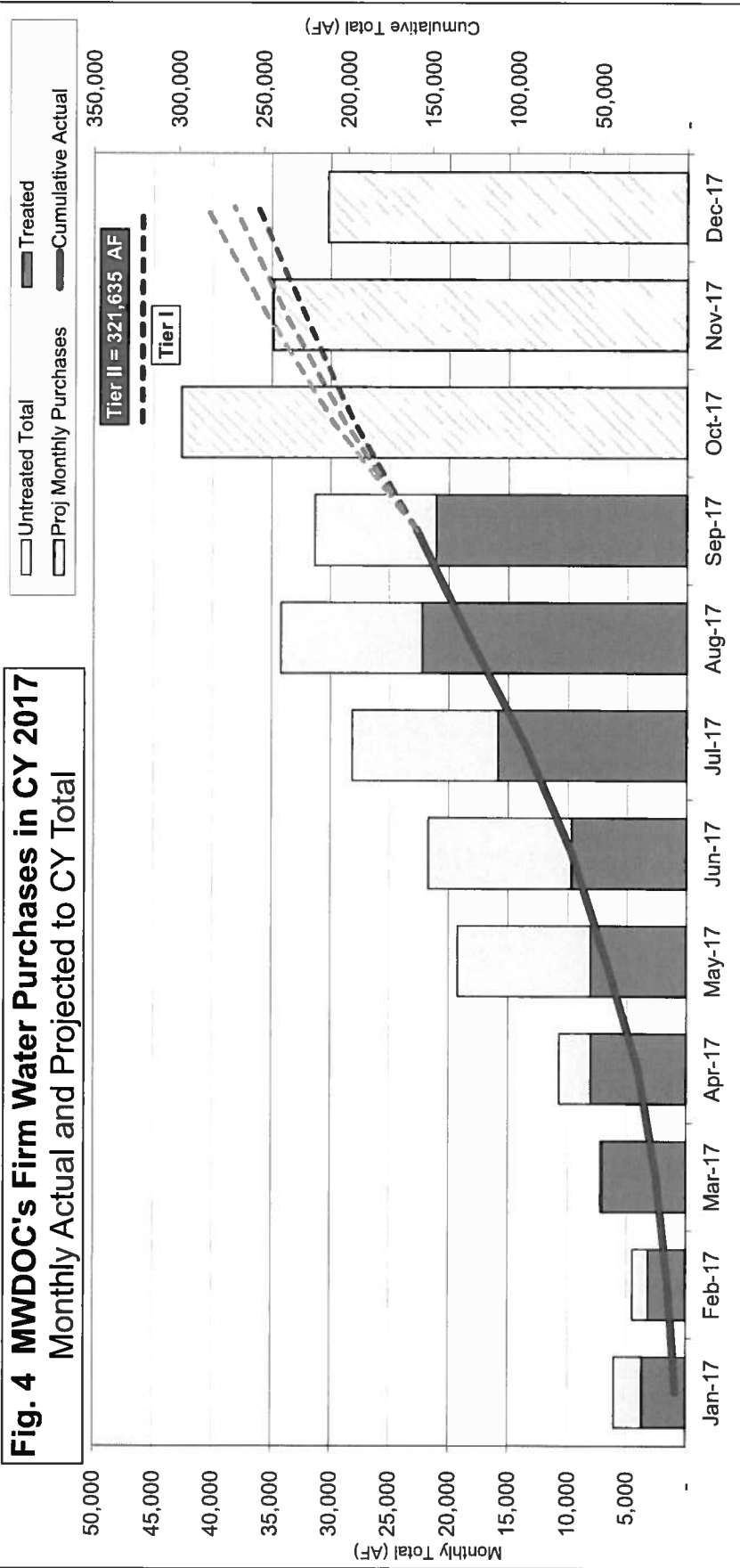


Partial Year Subtotals



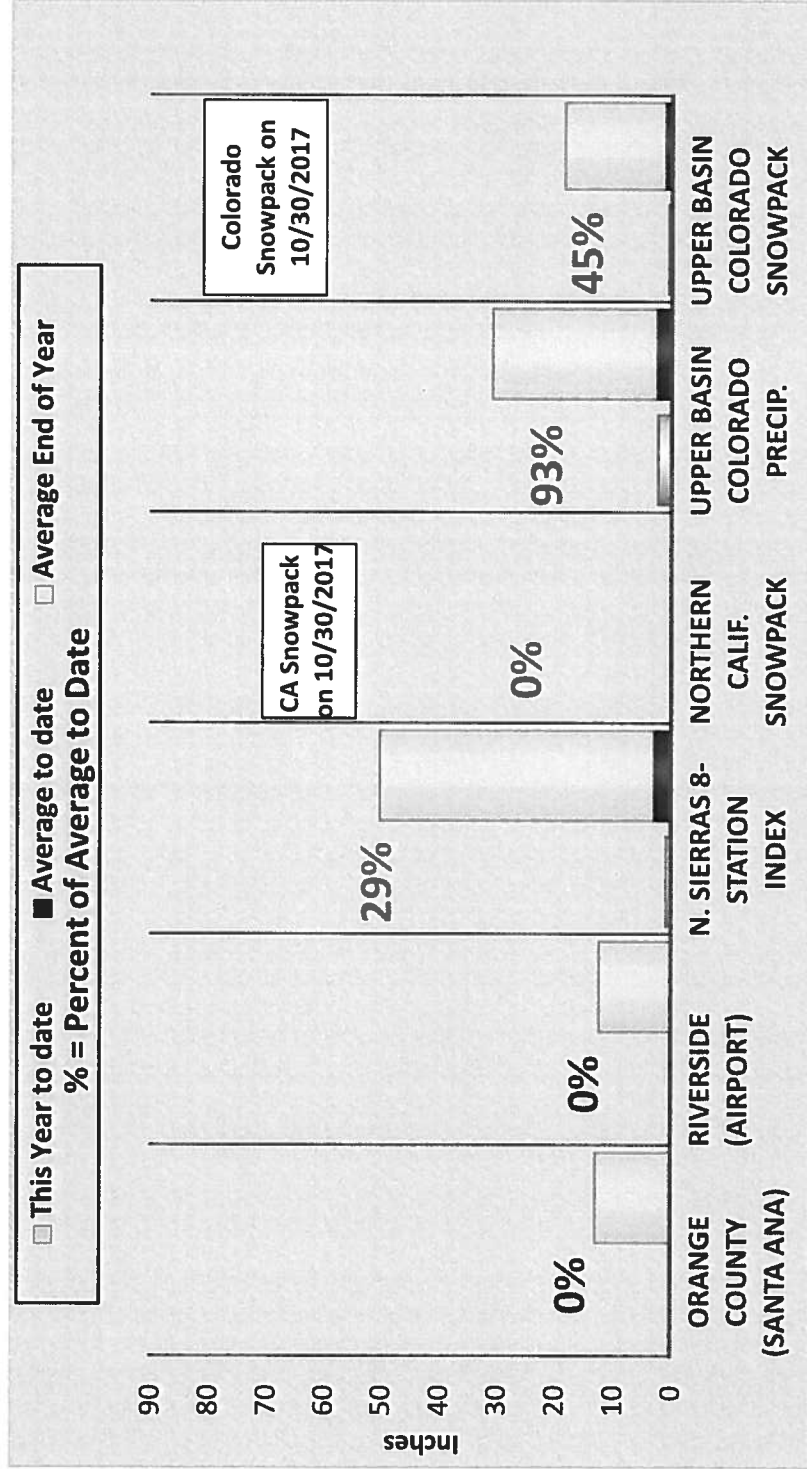
[1] Sum of Imported water for consumptive use (includes "In-Lieu" deliveries; excludes "Direct Replenishment" and "Barrier Replenishment") and Local water for consumptive use (includes recycled and non-potable water; excludes GWRS production, groundwater pumped to waste, and waste brine from water treatment projects.) Recent months numbers include some estimation.

Fig. 4 MWDOC's Firm Water Purchases in CY 2017
Monthly Actual and Projected to CY Total



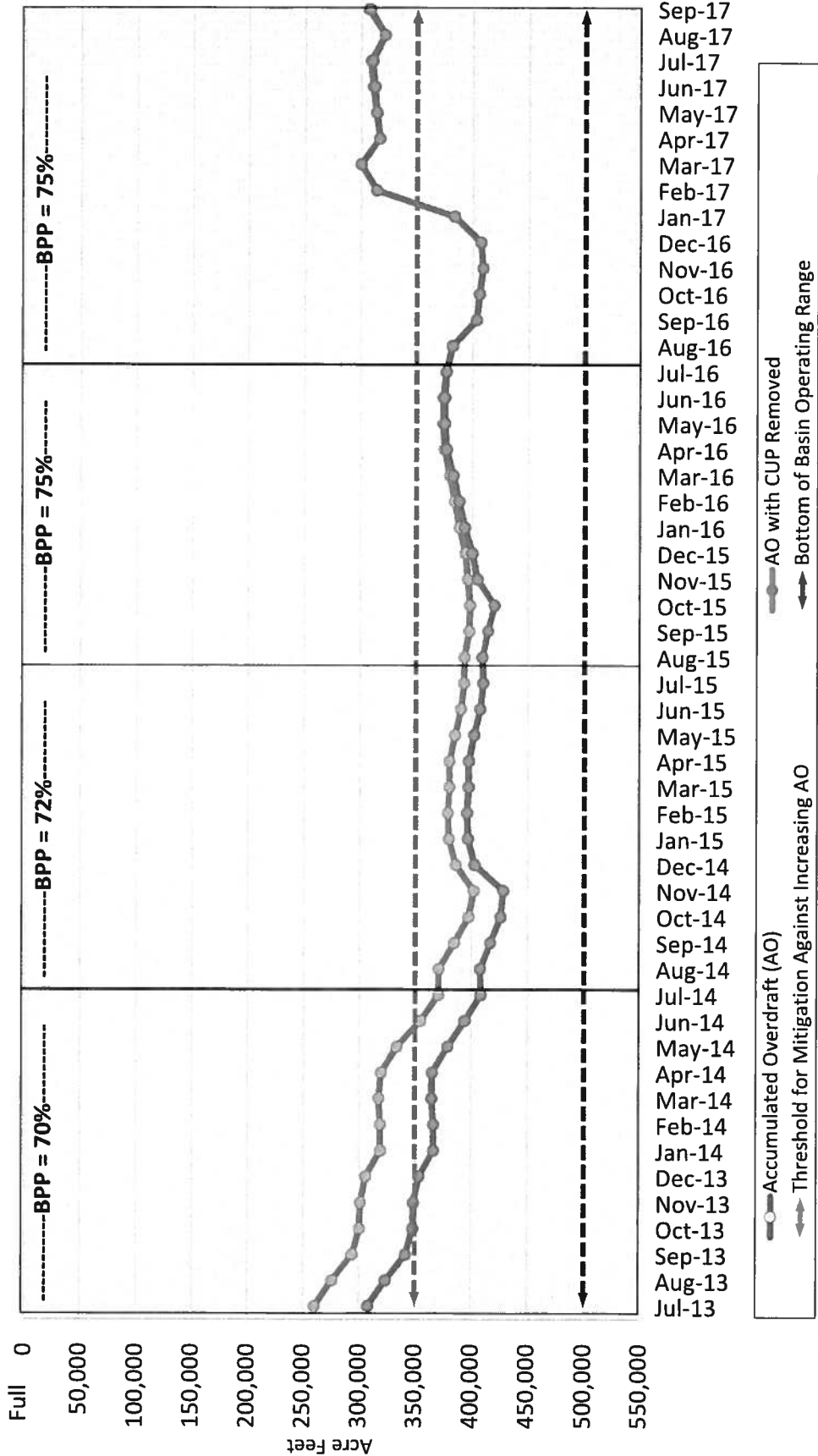
Accumulated Precipitation

for the Oct.-Sep. water year, through Late October 2017



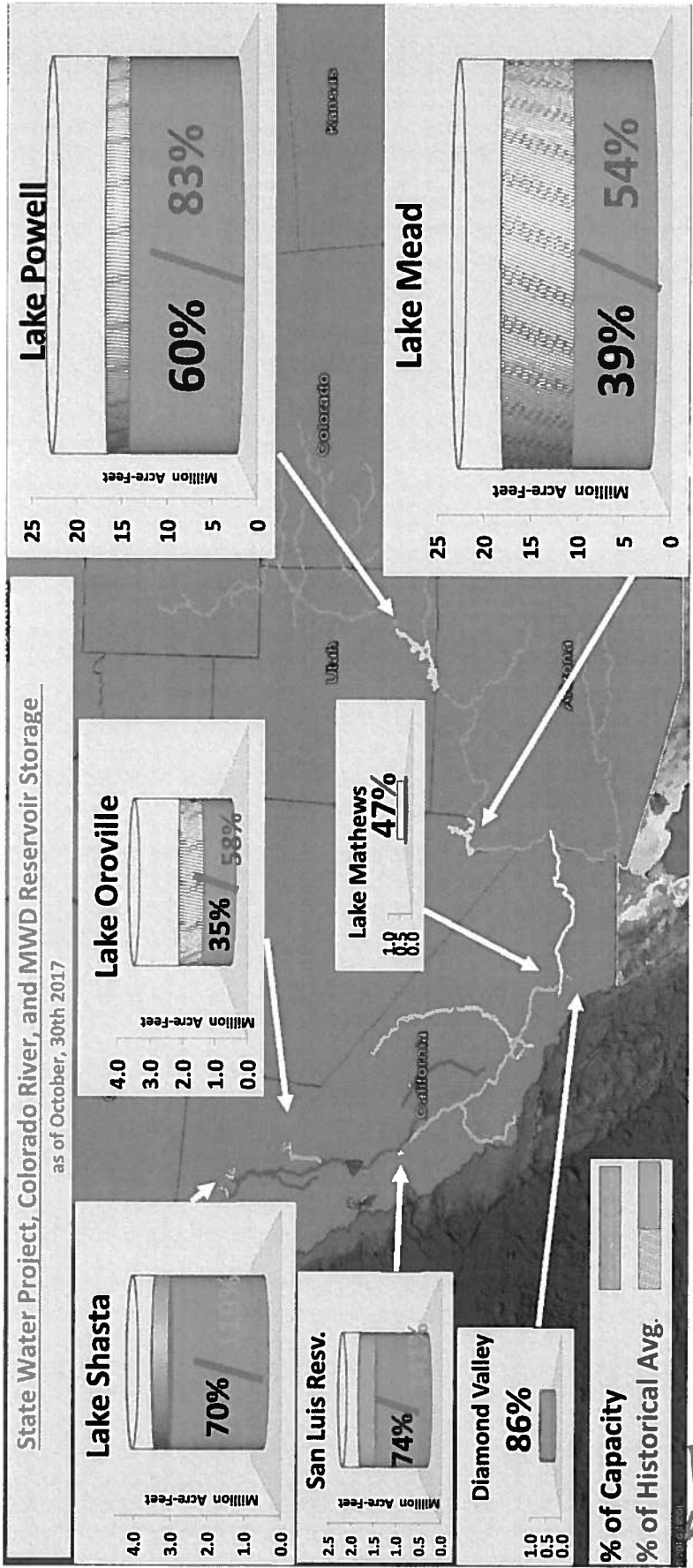
* The date of maximum snowpack accumulation (April 1st in Northern Calif., April 15th in the Upper Colorado Basin) is used for year to year comparison.

Accumulated Overdraft of the OCWD Groundwater Basin as of September 2017



State Water Project, Colorado River, and MWD Reservoir Storage

as of October, 30th 2017



Prepared by the Municipal Water District of Orange County
 *Numbers are Subject to Change

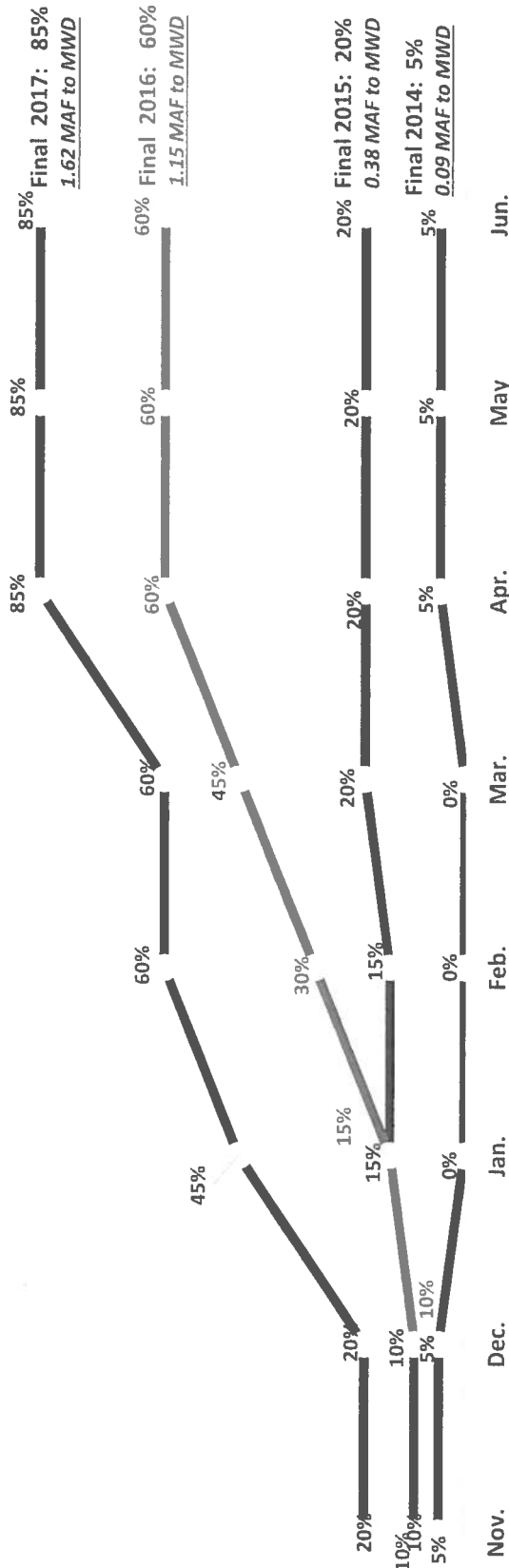




SWP TABLE A ALLOCATION

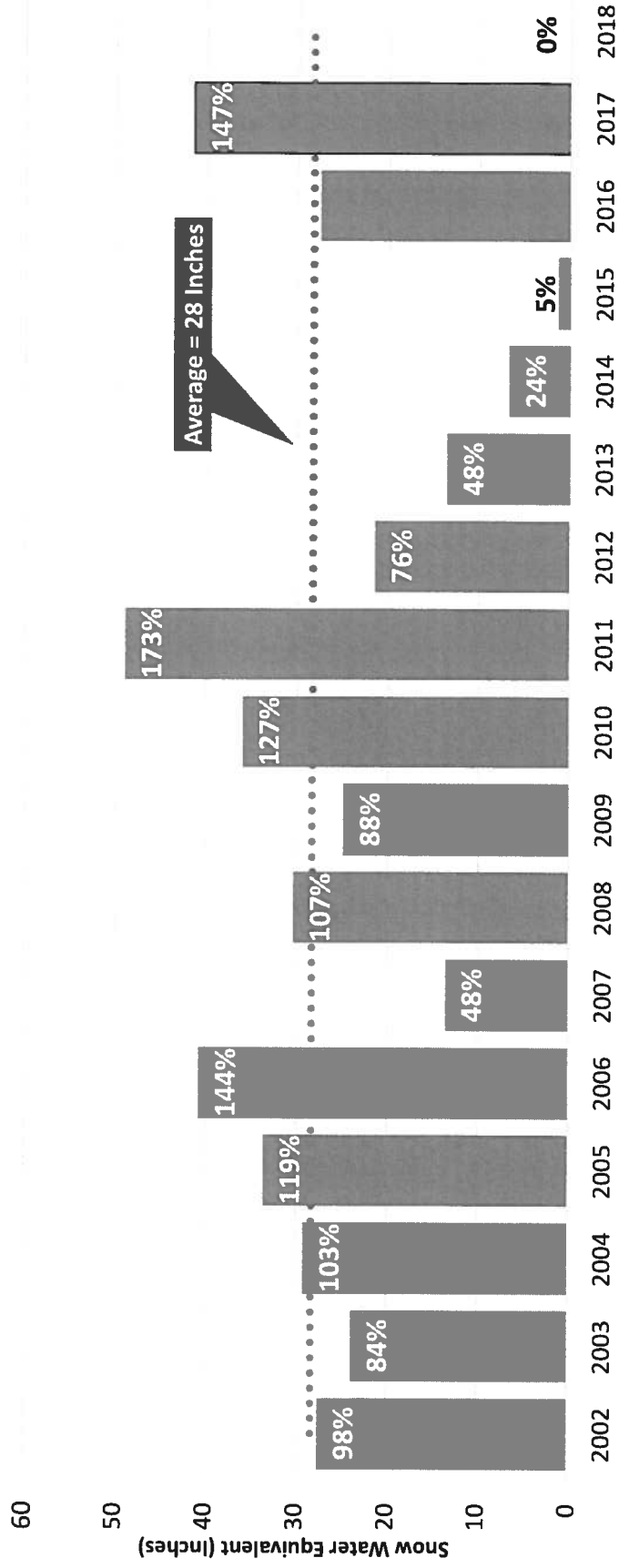
FOR STATE WATER PROJECT CONTRACTORS

Final 2018: ???

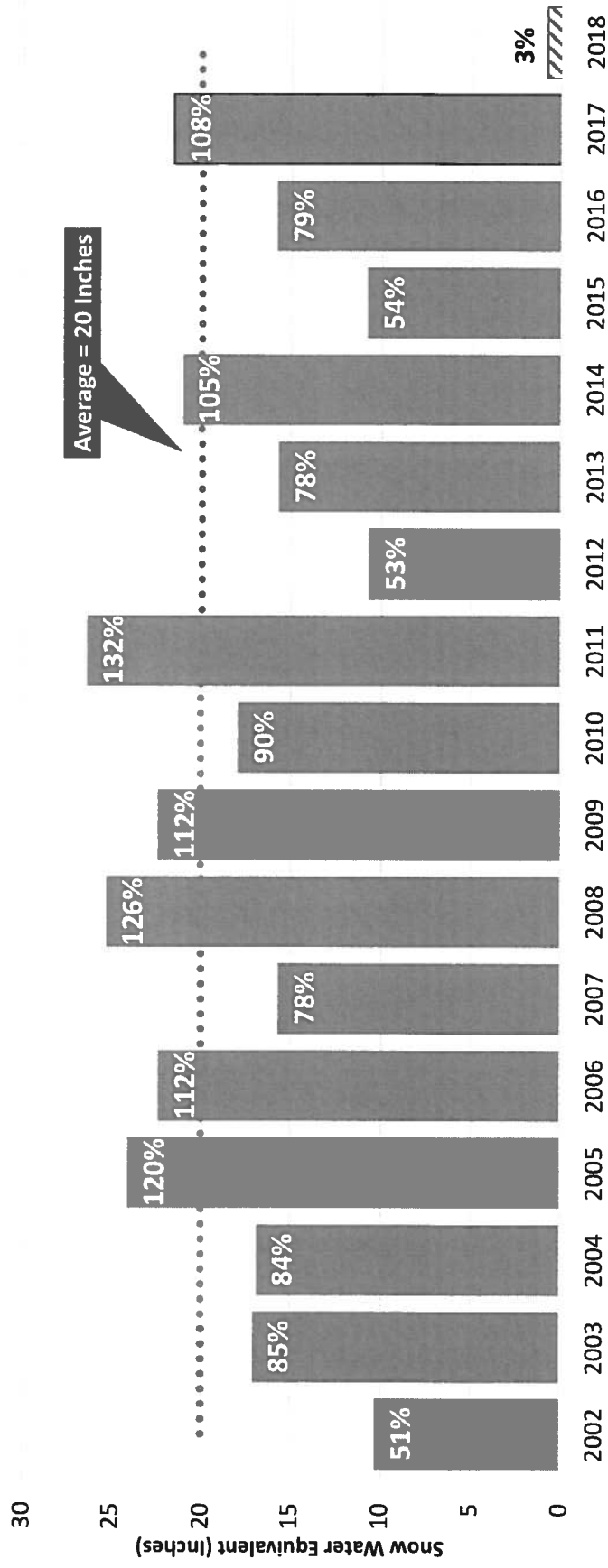


■ Water Year 2014
 ■ Water Year 2015
 ■ Water Year 2016
 ■ Water Year 2017
 ■ Water Year 2018

Historical Northern California April 1st Peak Snow Water Equivalent



Historical Colorado Basin April 15th Peak Snow Water Equivalent

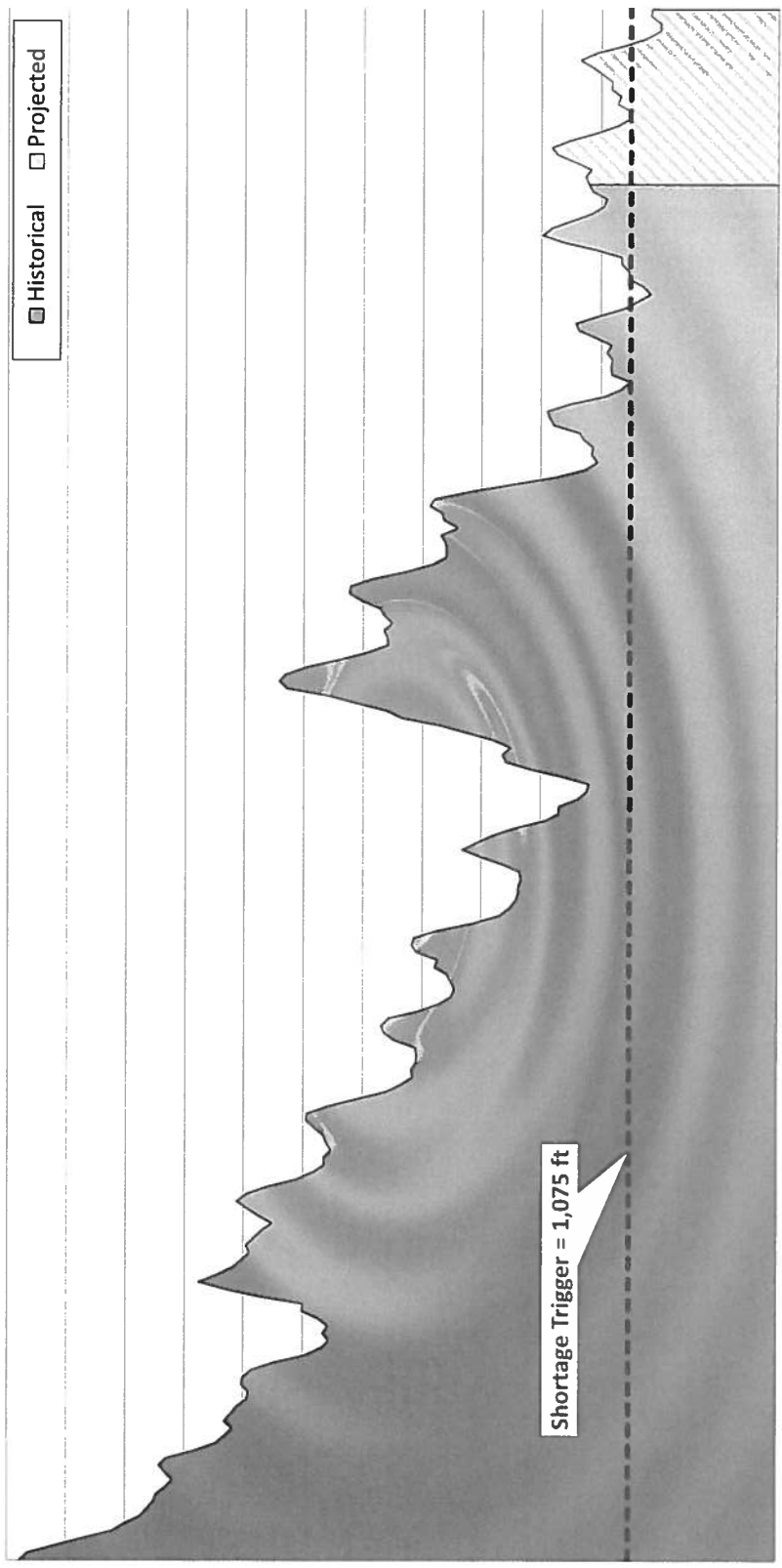




Lake Mead Levels: Historical and Projected projection per USBR 24-Month Study

Historical Projected

1,180
1,170
1,160
1,150
1,140
1,130
1,120
1,110
1,100
1,090
1,080
1,070
1,060
1,050

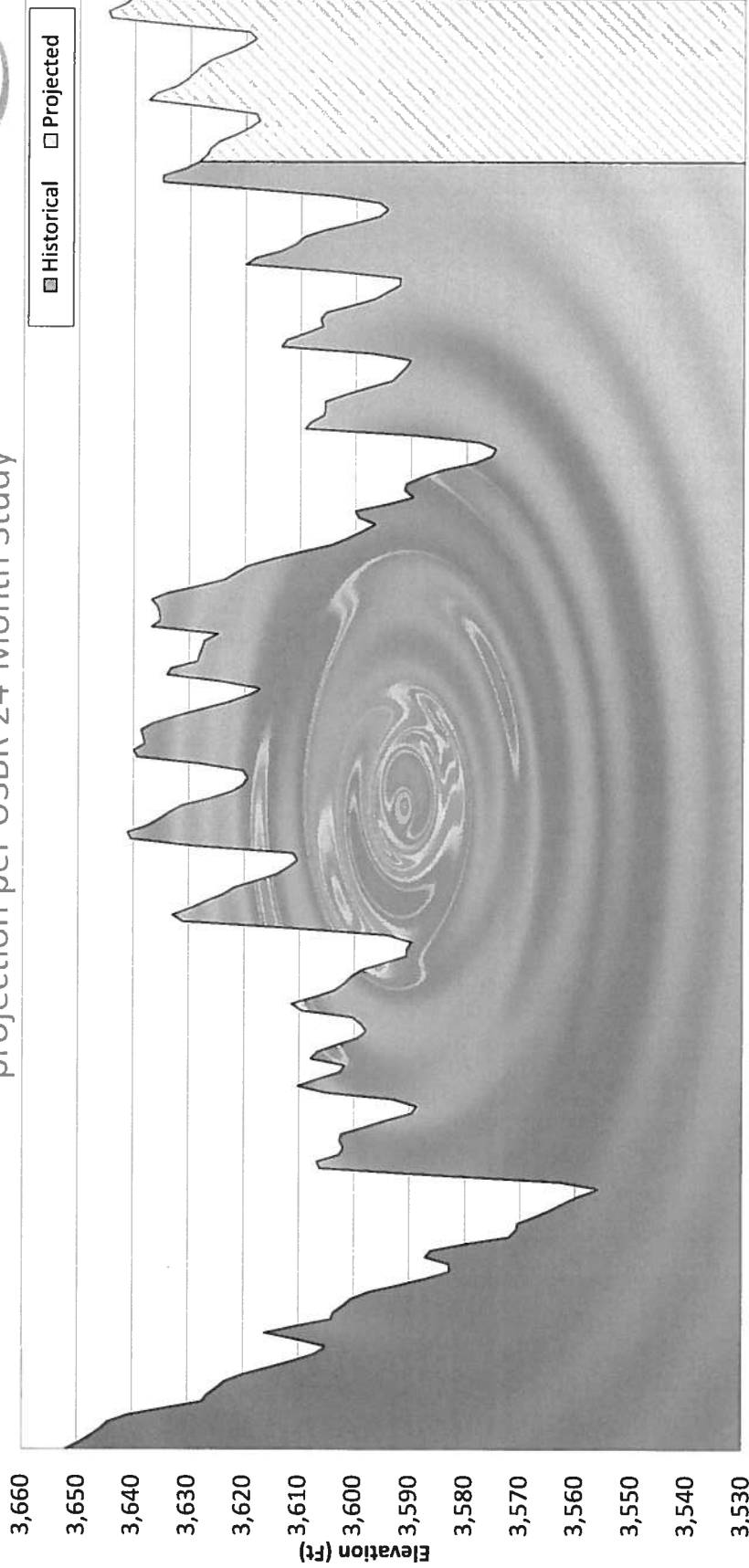


Jan 02 Jan 03 Jan 04 Jan 05 Jan 06 Jan 07 Jan 08 Jan 09 Jan 10 Jan 11 Jan 12 Jan 13 Jan 14 Jan 15 Jan 16 Jan 17 Jan 18 Jan 19

Shortage Trigger = 1,075 ft



Lake Powell Levels: Historical and Projected projection per USBR 24-Month Study



WEEKLY MEMO 11-16-17

NEWS ARTICLES

Artists display stunning work at Chamber of Commerce event

Orange County News
Nov. 15, 2017
1 of 2

Garden Grove talent featured at Art Walk

By Colleen Janssen

Visitors to Westminster Mall last Saturday were immersed in art and entertainment at the Westminster Chamber of Commerce's Art Walk.

Some of the artists were from Garden Grove.

An exciting and unusual demonstration of body art was performed by Mie Kawamura. Her model, Fidel Littlelight, sat quietly as Kawamura painted on his back using acrylic paints.

"I go out to events in Orange County and Los Angeles to do body painting and face painting, and I paint murals" said Kawamura. "Through my business, Miemi Design in Garden Grove, I also do graphic design, business cards, stationery, ads and more."

She worked quickly, painting Littlelight's back with leaves and plants. Visitors stood around watching, making comments about the excellent quality of her work, and taking photos with their phones.

Textile-artist and business owner, Susan McAllister, from The Sewing Escape, was at the event to introduce her store to the community. She opened her sewing workshop space at 7713 Garden Grove Blvd, near Hoover, on Oct. 7.

"We are a drop-in place for customers to work on their projects," said McAllister. "We encourage people to work on garments, home décor, quilting, knitting, crochet, quilting and more."

Her business offers rent by-the-hour time in the studio, and services including long-arm quilting and design walls.

The business offers not only work space, but fabrics, and a place for groups to meet and work on their projects. She has large cutting tables, and offers quilt-making services for photo quilts, memory quilts, along with help for people who have inherited unfinished quilt projects.

On the lower level, between Macy's and Target, were exhibits of artwork by children, teens and adults, along with information tables from local businesses.

"We've had a good-sized crowd today," said James G. Davidson, chamber president. Davidson had a table with information about his business, J.G. Davidson and Company.

"Tomorrow, tomorrow, I love you, tomorrow..." was heard from the stage as Francesca Masa, age 5, entertained the crowd.

"My favorite song to sing is Annie," said Francesca, who has been taking singing lessons from Miss Sarah at the Piano Place, and, although she likes to sing, she said, "I want to be a doctor when I grow up." She was one of several youngsters who sang or played musical instruments.

Nearby, artists Duy Dong, Anh Ho, and Mike Nguyen, sat in front of paintings they had created, some of which were for sale.

"Our students use acrylic, water color, and mixed media," said Daina Anderson, art teacher at Westminster High School. She and a few students offered greeting cards for sale that featured artwork by students.

"I like to have students choose something that is meaningful to them," said Anderson. For those who missed the Art Walk, but would like to purchase student's art cards, contact Anderson through the school.

"This is our first year having the Art Walk at Westminster Mall," said Valerie Flores, mall general manager. "This is a chamber event and we are happy to host it here. The feedback has been good and, maybe, instead of a one-day event, it can be longer in the future."

In addition to Westminster High School, the art posted throughout the mall included work by professional artists, high school students and middle school students from Marina High School, Stacey Middle School, Warner Middle School and Kinetic Academy.

Twenty vendor tables featured local businesses and some artwork. Highlights included handmade cards and jewelry, along with some special craft businesses.

"I have hand-painted tooth fairy boxes, teapots, magnets, figurines,



Photo by Colleen Janssen

Textile art and quilts displayed by Susan McAllister of The Sewing Escape, a new business in Garden Grove. McAllister is at right.

fairly garden houses, Christmas pins and ornaments,” said Mary P. Wallace, at her business Three Lady Bugs. “I paint on ceramics and china.” Her table was a popular stop for customers wanting custom-painted work.

“This soap is rose-orange citrus scented,” said Chelsea Medic at her business, The Soap Bar. She makes custom soaps with many options for scent and color.

“I can even make soaps with names or messages in them. I have created them for weddings, showers, and other events,” said Medic.

Near the exit of the event was a display of art by Rick Vasquez who works in oils, pastels, and acrylics. He doesn’t sell his pieces, but enjoys displaying them.

“I have some pieces here today

that I painted between 1978 to 2017,” said Vasquez. He pointed out two of his pieces, “This is my mom as a child and another one where she was 40 years old.” His mother died age at 81 in 2009.

“Another piece is of my father who was a musician and artist,”

said Vasquez. “I am an artist and novelist, and I work in construction.”

For information about future events, contact the Westminster Chamber of Commerce at 714-898-9648 or stop by the office, 14491 Beach Blvd. Westminster.

Orange County News
Nov. 15, 2017

Thanksgiving lunch

Garden Grove's H. Louis Lake Senior Center is hosting a Thanksgiving Day lunch along with a holiday bake sale.

The event is from 10 a.m. to noon Nov. 22 at the Garden Grove Community Meeting Center – Rooms A & B, at 11300 Stanford Ave.

Lunch is served for seniors over 60 with a suggested donation of \$3.50. Anyone under the age of 60 may have lunch for \$5.

The lunch menu will consist of Southwest quiche, redskin potatoes, four-way salad with almonds and cranberries, blueberry muffin and fresh fruit. Entertainment will be provided by "The Serenaders."

The holiday bake sale will consist of pastries, cakes, pies, cookies and other goodies donated by the seniors.

The H. Louis Lake Senior Center offers seniors 50 years and older an array of services and activities aimed at living longer, healthier, and rewarding lives. No membership is required. The center is open Monday through Friday, from 8 a.m. to 3:30 p.m.

For more information, call the center at 714-741-5253.

LEGAL NOTICE
NOTICE OF PUBLIC HEARING

NOTICE IS HEREBY GIVEN THAT THE GARDEN GROVE CITY COUNCIL WILL HOLD A PUBLIC HEARING AT THE COMMUNITY MEETING CENTER, 11300 STANFORD AVENUE, GARDEN GROVE, CALIFORNIA, ON TUESDAY, NOVEMBER 28, 2017 AT 6:30 P.M., OR AS SOON THEREAFTER AS IT MAY BE HEARD, TO RECEIVE AND CONSIDER ALL EVIDENCE AND REPORTS RELATIVE TO THE MATTER(S) DESCRIBED BELOW:

MITIGATED NEGATIVE DECLARATION AND GENERAL PLAN AMENDMENT NO. GPA-003-2017

PROJECT DESCRIPTION: A request to consider adoption of a Mitigated Negative Declaration and General Plan Amendment to change the General Plan Land Use Designation from Civic/Institutional to Medium Density Residential to construct 17 attached townhouses in two (2) new buildings consisting of one Eight-Plex and one Nine-Plex. The site is at 12111 Buaro Street, in the R 3 (Multiple-Family Residential) zone.

PROJECT LOCATION: West side of Buaro Street, south of Chapman Avenue between Jentges Avenue and Twintree Avenue at 12111 Buaro Street, Garden Grove

ZONE: R-3 (MULTIPLE-FAMILY RESIDENTIAL)

Pursuant to Resolution Nos. 5896-17 and 5897-17 adopted on September 21, 2017, by a 60 vote with Commissioner Kanzler absent, the City of Garden Grove Planning Commission approved Site Plan No. SP-041-2017, Variance No. V-016-2017, and Tentative Tract Map No. TT-18117-2017; and recommended the City Council adopt a Mitigated Negative Declaration for the project and the associated Mitigation Monitoring and Reporting Program and recommended approval of General Plan Amendment No. GPA-003-2017.

ALL INTERESTED PARTIES are invited to attend the City Council Public Hearing, or write a letter, to express opinions or submit evidence for or against the project as outlined above. If you challenge the project in Court, you may be limited to raising only those issues raised at the Public Hearing described in this notice, or in written correspondence delivered to the City Council at, or prior to, the Public Hearing. Written correspondence received before 3:00 p.m. on the Wednesday before the hearing will be given to the City Council prior to the meeting. Information received after that time will be given to the City Council at the time of the meeting. Further information on the above matter may be obtained from the Planning Services Division, Community and Economic Development Department, City Hall, 11222 Acacia Parkway, Garden Grove, or by telephone at (714) 741-5312.

/s/ TERESA POMEROY, CMC
City Clerk

Date: November 14, 2017

Publish: November 15, 2017

**BP/ANA Independent
17-10771**

Publish Nov. 15, 2017

PUBLIC SAFETY

1 arrested in 8-car collision in Garden Grove

By Marilyn Kalfus
mkalfus@scng.com
@mkalfus on Twitter

GARDEN GROVE » A 23-year-old man was arrested in Garden Grove on Saturday after he may have intentionally caused a crash on Friday night involving eight vehicles and then fled the scene, police said.

One person was injured. A 34-year-old female driver was taken to UC Irvine Medical Center and was being treated for facial injuries and a broken collarbone.

Police said they got state-

ments at the home of the suspect's family "indicating that the suspect had intentionally rammed the victims' vehicles before fleeing the scene," Garden Grove police Sgt. Charles Loffler said in a news release.

The collision happened shortly before 9:55 p.m. Friday at Lampson Avenue near Harbor Boulevard. The crash also involved five occupied vehicles and two parked vehicles.

Witnesses said the five occupied vehicles were at a red light in the westbound lanes of Lampson east of

Harbor.

The man's vehicle approached the intersection from the east, traveling at a high rate of speed when it collided into vehicles waiting at the light, causing a chain-reaction collision, according to Lt. Carl Whitney. The suspect's vehicle then crashed into the parked vehicles on Lampson.

Witnesses helped the man out of his vehicle, but he fled before police arrived, authorities say.

Several hours later, the Garden Grove Police Department received calls

from the man's family, which lives nearby, Loffler said. The suspect told family members he was involved in the collisions and fled, the news release said.

The suspect, Hao Hoan Nguyen of Garden Grove, was booked into the Orange County Jail on suspicion of assault with a deadly weapon, his vehicle.

Witnesses are asked to call the Garden Grove Crimes against Persons Unit at 714-741-5800.

City News Service contributed to this report.



SOUTHERN COUNTIES NEWS

The collision happened shortly before 9:55 p.m. Friday at Lampson Avenue near Harbor Boulevard in Santa Ana.

Orange County News
Nov. 10, 2017

Holiday closures

In observance of the Veterans Day holiday, Garden Grove City Hall and the H. Louis Lake Senior Center will be closed on Monday, Nov. 13. Street sweeping and trash pick-up service will not be interrupted.

For more information on street sweeping, call the Public Works Department at 714-741-5375.

**PUBLIC HEARING
THE CITY OF GARDEN GROVE**

Notice is hereby given that the City of Garden Grove City Council will conduct a Public Hearing on Tuesday, November 28, 2017, at 6:30 p.m., at the Community Meeting Center, 11300 Stanford Avenue, Garden Grove, to receive and consider all evidence and reports relative to the amendment to the City of Garden Grove's 2015 Urban Water Management Plan.

ALL INTERESTED PARTIES are invited to attend the City Council Public Hearing, or by writing a letter, to express opinions or submit evidence for or against the proposal as outlined above. If you challenge the City Council decision in Court, you may be limited to raising only those issues you or someone else raised at the Public Hearing described in this Notice, or in written correspondence delivered to the City Council at, or prior to, the Public Hearing. Written correspondence received before 3:00 p.m. on the Wednesday before the hearing will be given to the City Council prior to the meeting. Information received after that time will be given to the City Council at the time of the meeting.

Further information on the above may be obtained at the Public Works Department, Water Services Division, located at 13802 Newhope Street, Garden Grove, or by calling the Water Services Manager, Bill Murray at (714) 741-5349.

/s/ TERESA POMEROY, CMC
City Clerk

Date: November 1, 2017
Publish: November 2, 2017 and November 10, 2017

Orange County News
17-60750
Publish Nov. 3, 10, 2017

Garden Grove

The city received 84 public-records requests in October and 67 in September, the lowest monthly totals since March, when the city received 66. In August, the city received 135 requests, according to the on-line portal that tracks requests.

Chris Haire
714-796-6979
chaire@scng.com

Register
Nov. 10, 2017

Garden Grove

The final cost to renovate the Council Chambers at City Hall was \$417,500, according to a staff report. The upgrades included adding a ramp leading to the dais and lowering the podium at which the public speaks. The City Council tonight will likely certify the work as complete.

Chris Haire
714-796-6979
chaire@scng.com

Register
Nov. 14, 2017

Garden Grove

The Garden Grove Moose Lodge, 9901 Bixby Ave., will hold a flag retirement ceremony to honor veterans at 3 p.m. today. There will also be a Veterans Day dinner at 5 p.m., with barbecued pork ribs, green beans, potatoes, salad and a surprise dessert.

Chris Haire
714-796-6979
chaire@scng.com

Register
Nov. 12, 2017

Garden Grove

The Garden Grove Unified School District's annual Showcase of the Bands is at 6 p.m. today at Bolsa Grande High's football stadium, 9401 Westminster Ave. The marching bands for each of the district's seven high schools will perform. Cost: \$7; children 12 years of age or younger are free. Information: 714-663-6363.

Chris Haire
714-796-6979
chaire@scng.com

Register
Nov. 15, 2017

Garden Grove

The City Council on Tuesday will consider co-sponsoring the West Garden Grove Youth Baseball League's opening day parade, scheduled for Feb. 10. The cost to the city would be \$2,500.

Chris Haire
714-796-6979
chaire@scng.com

Register
Nov. 13, 2017

Garden Grove

The City Council this week certified renovations to Council Chambers as complete. The final cost was \$417,500, according to a staff report. The upgrades included adding a ramp leading to the dais and lowering the podium at which the public speaks.

Chris Haire
714-796-6979
chaire@scng.com

Register
Nov. 16, 2017



CITY OF GARDEN GROVE NEWS

FOR IMMEDIATE RELEASE

Public Information Office (714) 741-5280

CONTACT: John Montanez (714) 741-5200
Community Services Director

Wednesday, November 15, 2017

CHRISTMAS TREE LIGHTING CELEBRATION DECEMBER 5

Get ready to experience holiday sights, sounds, and activities at the City of Garden Grove's 11th annual Christmas Tree Lighting. The free event takes place on Tuesday, December 5, 2017, at 6:30 p.m., under the illuminated clock tower at Village Green Park, at the corner of Main and Euclid Streets.

Pre-show entertainment begins at 6:00 p.m., provided by Saint Columban School. The 6:30 p.m. program line-up includes performances by the Christ Cathedral Academy Advance Choir; The Learning Spot Dance Academy; Foundations Dance Company; Santiago High School Vocal Ensemble; Dansasair Dance Academy; and the 2017 Voice of Garden Grove runner-up, Mya Shimizu.

After the performances, the Garden Grove City Council will light the Christmas tree amid a flurry of winter snowfall. The event culminates with the arrival of Santa and Mrs. Claus.

The Boy Scouts of America Troop 270 will be selling "chilly dogs" and Fundación Jalisco USA will be selling tamales and champurrado.

Guests can enjoy free hot cocoa, courtesy of the Kiwanis Club of Greater Garden Grove, and free cookies, sponsored by 7-Eleven, while supplies last.

- more -

CHRISTMAS TREE LIGHTING CELEBRATION DECEMBER 5

2-2-2

The City will be livestreaming the event @CityGardenGrove. Attendees can participate via social media by using #GGCTL in their posts.

For more information, visit www.garden-grove.org or contact the Community Services Department at (714) 741-5290.

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CITY OF GARDEN GROVE NEWS

FOR IMMEDIATE RELEASE
Public Information Office (714) 741-5280

CONTACT:
Ana Pulido (714) 741-5280
Office of Community Relations/GGTV3

Wednesday, November 15, 2017

SHOP LOCAL TO WIN \$500 AND MORE!

The community is encouraged to participate in the City's end-of-year Buy in Garden Grove (BiGG) campaign, Black Friday Goes BiGG, starting next Friday, November 24, through Friday, December 15, 2017. For every \$50 in total register receipts, Garden Grove shoppers will have the opportunity to win \$500, and two, one-night stays at the Great Wolf Lodge Southern California.

When shoppers collect \$50 in total register receipts from any Garden Grove business, including restaurants, gas stations, and grocery stores, they'll receive one raffle ticket towards a \$500 cash or prize drawing. To receive the raffle tickets, receipts must be brought to the Garden Grove Chamber of Commerce, located at 12866 Main Street, Suite 102. Raffle tickets will not be available at business establishments.

If purchases were made from a participating BiGG business or Garden Grove Chamber of Commerce business member, shoppers will receive an additional raffle ticket. There is no limit on the number of raffle tickets received.

The deadline to turn in receipts is Friday, December 15, 2017, at 5:00 p.m.

The first 100 participants to turn in their receipts will receive a free gift.

-more-

Shop Local to Win \$500 or More!
2-2-2

On Monday, December 18, 2017, the winning names and raffle ticket numbers will be announced on the City's and Chamber's websites and social media sites. Winners will have 30 days to claim their prize. Participants must be at least 18 years old to win. Only one prize per winner.

For the last nine years, the City has encouraged residents to support the local business economy through the Buy in Garden Grove program. Through special discounts and promotions, the City's shop local campaign has helped keep tax dollars in the community, which is a crucial resource for providing public safety, roads, parks, and other quality-of-life needs.

There is no charge to become a participating BiGG member. Businesses can sign up at www.garden-grove.org.

For more information, please visit www.garden-grove.org, www.gardengrovehamber.com, or call the City's Office of Community Relations at (714) 741-5280.

###

BLACK FRIDAY — GOES —

BiGG

Buy in Garden Grove

— WITH CHANCES TO WIN —
\$500 CASH,
AND TWO, ONE-NIGHT STAYS AT THE
GREAT WOLF LODGE SOUTHERN CALIFORNIA

Every \$50 spent in Garden Grove, from Black Friday, November 24, 2017 through Friday, December 15, 2017, brings you closer to winning BiGG!

Learn how you can win BiGG by saving your receipts and visiting www.garden-grove.org or www.gardengrovechamber.com.





CITY OF GARDEN GROVE
NEWS

FOR IMMEDIATE RELEASE
Public Information Office (714) 741-5280

Contact: Mark Ladney (714) 741-5382
Public Works Department

Wednesday, November 15, 2017

CITY HALL CLOSED, NO STREET SWEEPING THANKSGIVING DAY

In observance of the Thanksgiving Day holiday, Garden Grove City Hall and the H. Louis Lake Senior Center will be closed on Thursday, November 23, 2017. Friday, November 24, 2017 will be a regular alternate Friday closure day. No street sweeping services or trash pick-up will be provided on November 23. Streets will be swept and trash will be picked up as scheduled on all other days.

For more information on street sweeping, please call the Public Works Department at (714) 741-5375.

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CITY OF GARDEN GROVE NEWS

FOR IMMEDIATE RELEASE

Public Information Office (714) 741-5280

Contact:

John Montanez (714) 741-5214

Community Services Director

Tuesday, November 14, 2017

WALKING IN A WINTERFEST WONDERLAND

The Garden Grove Community Services Department presents the annual Winterfest holiday event on Saturday, December 2, from 2:00 p.m. to 5:30 p.m., at Atlantis Play Center. Atlantis Play Center is located at 13630 Atlantis Way in Garden Grove Park.

Be sure to dress warmly because there will be 50 tons of snow! Santa and Mrs. Claus will be visiting from the North Pole from 2:00 p.m. to 5:00 p.m. Activities at the event include crafts, inflatables, carnival games, train rides, music and more.

Ticket prices are \$10 per person. Pre-sale tickets are limited to the first 1,000. Children 2-years-old and under are free. Only cash or credit cards are accepted. There will be no ticket sales at the door.

Ticket sales for Winterfest run until Friday, December 1. Tickets may be purchased at the Recreation Counter, located on the 1st floor of Garden Grove City Hall, at 11222 Acacia Parkway. There will be no ticket sales at the door. To order by phone, or for more information, call (714) 741-5200.

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THÔNG TIN

Từ Thành Phố Garden Grove

Để phổ biến trên các phương tiện truyền thông
Văn phòng thông tin liên lạc: (714) 741-5280

Liên lạc: John Montanchaez, (714) 741-5214
Ban Phục Vụ Cộng Đồng

Thứ Sáu, 17/11/2017

WINTERFEST TẠI THÀNH PHỐ GARDEN GROVE

Vào mùa đông năm nay, Ban Phục Vụ Cộng đồng sẽ mang đến chương trình Lễ Hội Mùa Đông (Winterfest) được tổ chức vào ngày Thứ Bảy, 2 tháng 12, 2017. Chương trình đặc biệt hằng năm này sẽ được mở tại Atlantis Play Center, tọa lạc tại số 13630 Atlantis Way, từ 2:00 giờ chiều tới 5:30 giờ tối.

Gần 50 tấn tuyết đặc biệt được mang tới cho buổi lễ hội này để những ai tham dự có được cơ hội nặn tượng người tuyết và chơi trượt tuyết. Những trò chơi thú vị khác trong ngày bao gồm đồ chơi thủ công nghệ, trò chơi tàu hỏa. Ngoài ra sẽ có sự xuất hiện của ông già /bà già Noel để chụp hình lưu niệm và đón chào những gia đình tới tham dự ngày hôm đó.

Giá vé để tham dự vào buổi Lễ hội Mùa Đông này là \$10, số vé có giới hạn. Trẻ em dưới 2 tuổi được miễn phí nếu đi cùng với người lớn.

Vé sẽ được bán đến hết ngày Thứ Sáu, 1 tháng 12 tại lầu một trong City Hall Thành phố, chỉ nhận tiền mặt hoặc credit card, địa chỉ là 11222 Acacia Parkway. Để biết thêm chi tiết, xin gọi về số (714) 741-5200.

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THÔNG TIN

Từ Thành Phố Garden Grove

Để phổ biến trên các phương tiện truyền thông
Văn phòng thông tin liên lạc: (714) 741-5280

Liên lạc: Ana Pulido, (714) 741-5280
Office of Community Relations

Thứ Năm, 16 tháng 11, 2017

THÀNH PHỐ GARDEN GROVE GIỚI THIỆU CHƯƠNG TRÌNH 'BUY IN GARDEN GROVE' ĐỂ CÓ CƠ HỘI TRÚNG \$500

Thành phố Garden Grove xin giới thiệu tới cộng đồng chương trình 'Buy in Garden Grove', viết tắt là "BIGG", đang được phổ biến rộng rãi trong cộng đồng. Điều đặc biệt là kể từ ngày Thứ Sáu, 24 Tháng 11 đến hết ngày Thứ Sáu, 15 tháng 12, 2017, những ai shop trong Garden Grove với biên nhận (receipt) hơn \$50 sẽ có cơ hội tham gia vô cuộc xổ số rút thăm trúng số tiền là \$500 và thêm hai giải, mỗi giải là một đêm nghỉ tại khách sạn Great Wolf Lodge Southern California.

Cho mỗi \$50 khi đi shop tại Garden Grove, bao gồm nhà hàng, trạm xăng, và các cửa hàng mua sắm, mọi người sẽ nhận được một vé xổ số để có cơ hội trúng giải thưởng \$500 tiền mặt hoặc các giải thưởng. Các biên nhận phải được đem tới văn phòng Garden Grove Chamber of Commerce, tọa lạc tại 12866 Main Street, Suite 102 trước 5:00 giờ chiều vào Thứ Sáu, 15 tháng 12, 2017.

Nếu những món hàng được mua tại một trong những doanh nghiệp BIGG, hoặc từ Phòng Thương mại Garden Grove, khách hàng sẽ nhận được thêm một vé số. Để tìm các doanh nghiệp tham gia chương trình BIGG, hãy truy cập trang web của thành phố Garden Grove tại www.garden-grove.org và click vào BIGG.

hoặc www.gardengrovechamber.com.

Vé trúng giải sẽ được đăng trên trang web của Thành phố và Phòng thương Mại Thành phố vào ngày Thứ Hai, 18 tháng 12. Người chiến thắng sẽ có 30 ngày để nhận giải thưởng \$500 tiền mặt. Những người tham gia phải đủ 18 tuổi để trúng giải. Không phải tốn chi phí nào để tham gia chương trình BIGG. Các doanh nghiệp có thể đăng ký tại www.garden-grove.org.

Để biết thêm chi tiết, xin liên lạc Thành phố tại (714) 741-5280 hoặc Garden Grove Chamber of Commerce tại số điện thoại (714) 638-7950.

#

WEEKLY MEMO 11-16-17

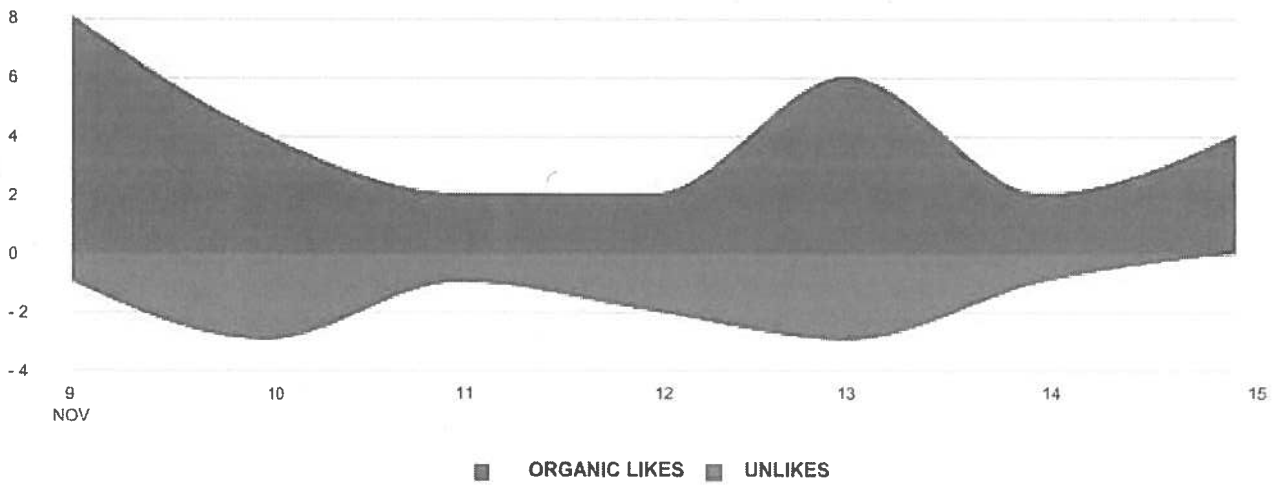
**SOCIAL MEDIA
HIGHLIGHTS**

Facebook Activity Overview

329,774	1,807	90
Impressions	Engagements	Clicks

Facebook Audience Growth

LIKES BREAKDOWN, BY DAY



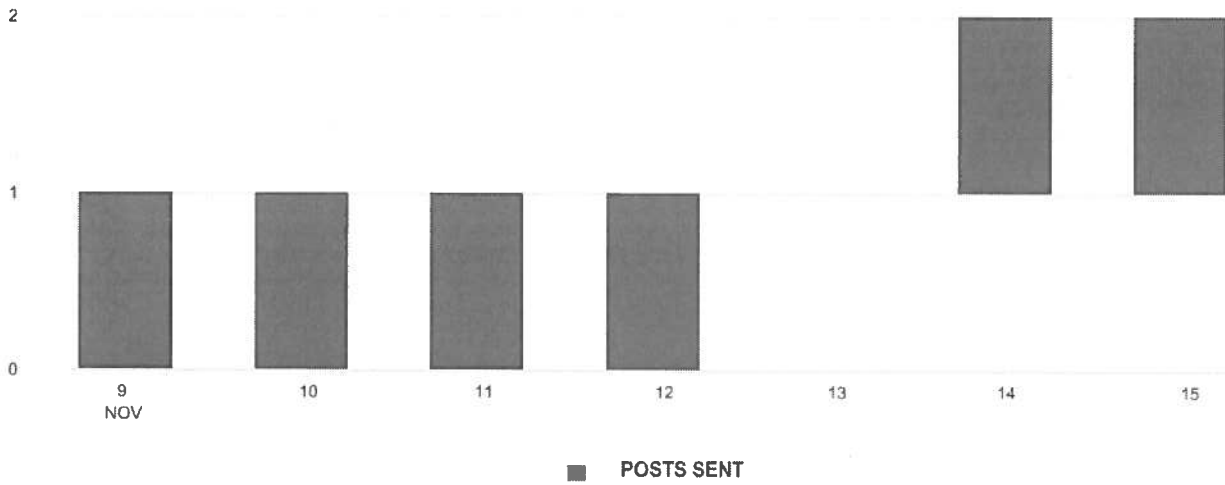
Audience Growth Metrics

	Totals
Total Fans	11,580
Organic Likes	28
Unlikes	11
Net Likes	17

Total fans increased by
0.1%
 since previous date range

Facebook Publishing Behavior




POSTS, BY DAY




Publishing Metrics	Totals
Photos	2
Videos	-
Posts	6
Notes	-
Total Posts	8

The number of posts you sent decreased by **38.5%** since previous date range

Facebook Top Posts, by Reactions

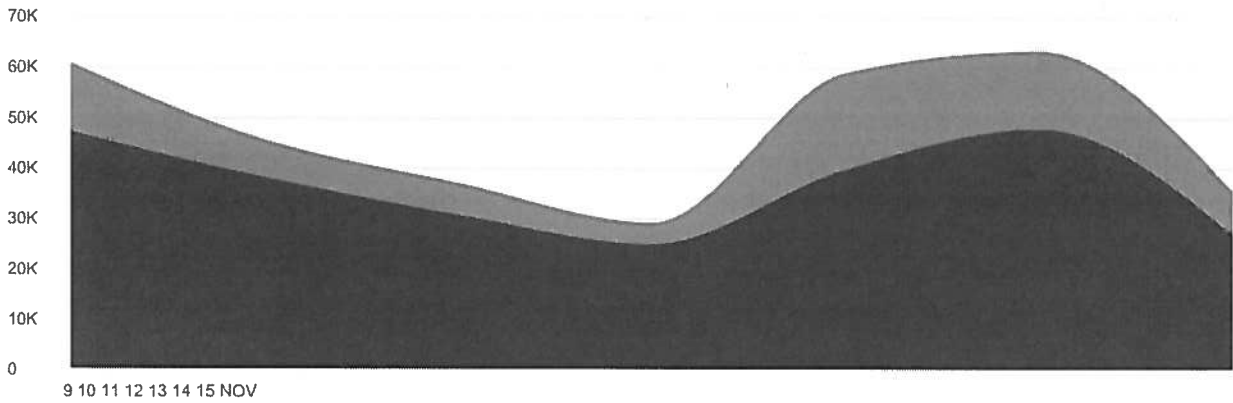
Post	Reactions ▼	Comments	Engagement	Reach
<p>Garden Grove City Hall</p> <p>We would like to honor the sacrifices of the brave men and women who have served, and thank them for the freedoms we enjoy today. Happy Veterans Day! In salute to veterans and active-duty military personnel, several business are offering free meals, discounts, and more on Veterans Day. https://www.thebalance.com/veterans-day-free-meals-1357348 #GG1956 #VeteransDay Garden Grove Fire Department Garden Grove Police Department Garden Grove Public Works Department</p>  <p>(Post) November 11, 2017 9:00 am</p>	53	3	3.3%	2,570
<p>Garden Grove City Hall</p>  <p>(Post) November 15, 2017 11:29 am</p>	46	2	10.2%	1,528
<p>Garden Grove City Hall</p> <p>Last night, Mike Davis and Kurtis Gibson received a Community Spotlight from the City Council, for the creation of the Palma Vista neighborhood's mural. Mike Davis, who has a background in painting large murals, and Kurtis Gibson, whose goal is to bring art to the community, transformed a five-foot high cinder block wall at the end of a cul-de-sac on Palma Vista Avenue into a mural, with hand prints from neighborhood kids. The painting of the mural was organized by the City's Neighborhood Improvement Committee and was funded by Living Spring Church. The City thanks you for your efforts in bringing out the best in our community! #GardenGrove</p>  <p>(Post) November 15, 2017 11:29 am</p>	46	2	10.2%	1,528

Facebook Top Posts, by Reactions

Post	Reactions	Comments	Engagement	Reach
<p>Garden Grove City Hall</p> <p>Congratulations to Garden Grove's newest ambassadors- Sarah Bui, Miss Garden Grove 2018 and Sophie Nessary, Miss Garden Grove's Outstanding Teen 2018! We're excited to see what the future holds for Garden Grove's ambassadors! The Miss Garden Grove organization is dedicated towards enhancing the lives of the young women in #GardenGrove and surrounding area through scholarships. The Miss Garden Grove and Miss Garden Grove's Outstanding Teen Pageant is an official local preliminary to the Miss America Organization and Miss America's Outstanding Teen Pageants. http://www.missgardengrove.org/</p>  <p>(Post) November 14, 2017 2:30 pm</p>	19	-	5.0%	1,374
<p>Garden Grove City Hall</p> <p>GOOD LUCK MISS GARDEN GROVE AND GARDEN GROVE'S OUTSTANDING TEEN CONTESTANTS Miss Garden Grove 2018 gets crowned tomorrow night, November 11! Scholarships will be awarded and new City of #GardenGrove ambassadors will be announced for the 2018 year. The pageant begins at 6:00 p.m. and is being held at Patton Elementary School, 6861 Santa Rita Avenue. Tickets are \$20; call (714) 494-5591 or email missgardengrove@gmail.com to reserve yours today. Good luck to the Class of 2018 contestants and thank you for your year of service Miss Garden Grove 2017, Missy Mendoza and Miss Garden Grove's Outstanding Teen 2017, Hannah Archer! The Miss Garden Grove and Miss Garden Grove's Outstanding Teen Pageant is an official local preliminary to the Miss America Organization and Miss America's Outstanding Teen Pageants. #GardenGrove #MissGardenGrove</p> <p>🔗 Our 2018 Contestants Miss Garden Grove</p> <p>(Post) November 10, 2017 5:00 pm</p>	14	1	5.6%	1,061

Facebook Impressions

PAGE IMPRESSIONS, BY DAY



■ ORGANIC ■ VIRAL

Impressions Metrics	Totals
Organic Impressions	254,984
Viral Impressions	74,790
Total Impressions	329,774
Average Daily Users Reached	37,994

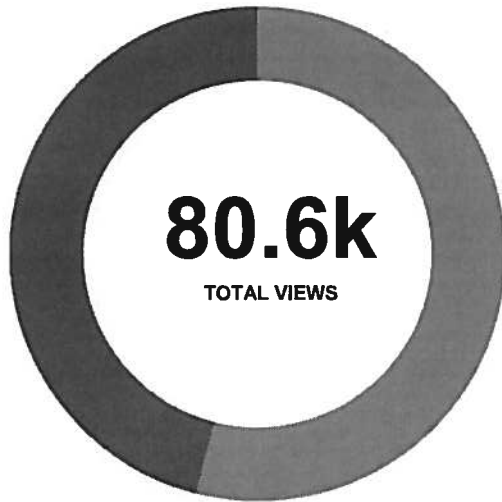
Total Impressions decreased by

-25.1%

since previous date range

Facebook Video Performance

VIEW METRICS



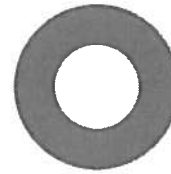
43.5k

ORGANIC FULL

37.1k

ORGANIC PARTIAL

VIEWING BREAKDOWN

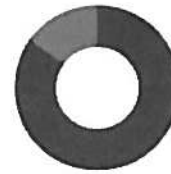


100%

ORGANIC VIEWS

0%

PAID VIEWS



15%

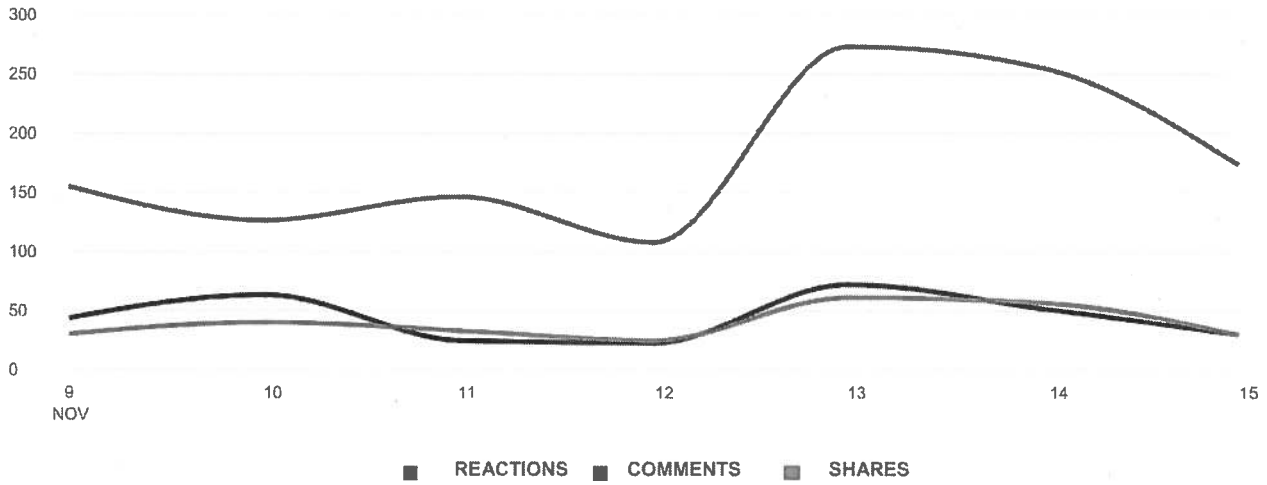
CLICK PLAYS

85%

AUTO PLAYS

Facebook Engagement

AUDIENCE ENGAGEMENT, BY DAY



Action Metrics	Totals
Reactions	1,236
Comments	302
Shares	269
Total Engagements	1,807

Total Engagements decreased by

38.4%
since previous date range

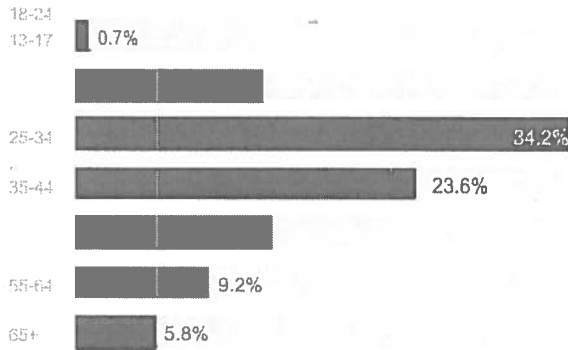
Facebook Audience Demographics

Page Fans

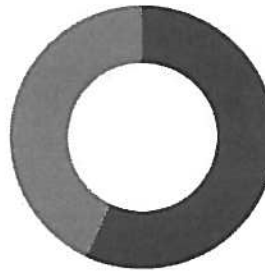
People Reached

People Engaged

BY AGE



BY GENDER



43.0%

MALE
57.0%

FEMALE

Women between the ages of 25-34 appear to be the leading force among your fans.

Top Countries

Country	Count
United States	10,787
Mexico	264
Vietnam	68
India	51
Philippines	26

Top Cities

City	Count
Garden Grove, CA	3,200
Anaheim, CA	779
Los Angeles, CA	732
Santa Ana, CA	670
Westminster, CA	255

Facebook Stats by Page

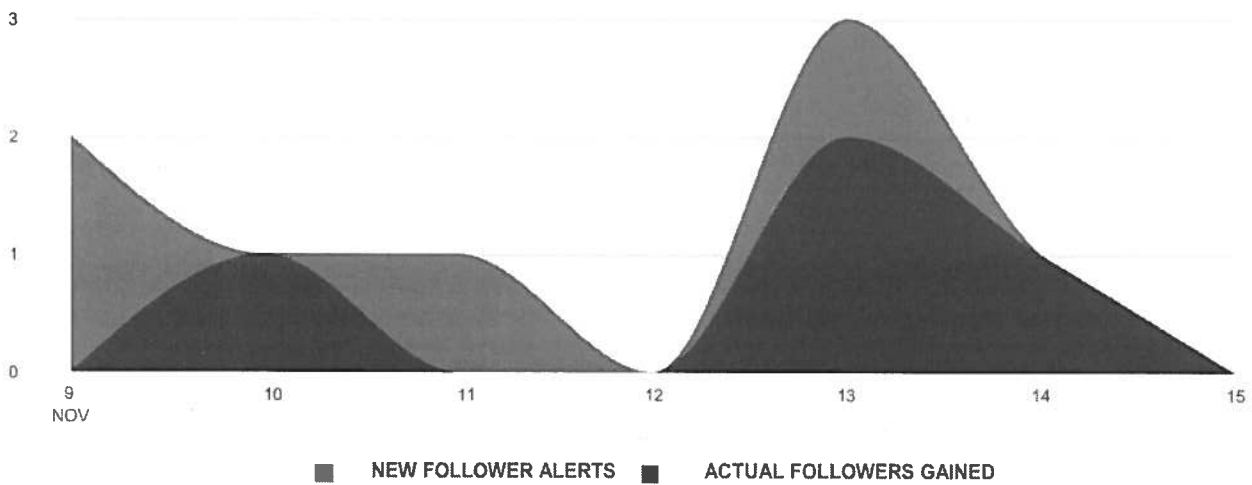
Facebook Page	Total Fans	Fan Increase	Posts Sent	Impressions	Impressions per Post	Engagements	Engagements per Post	Link Clicks
Garden Grove City Hall	11,580	0.15%	8	329,774	41,222	1,807	225.9	90

Twitter Activity Overview

2,402	25	6
Organic Impressions	Total Engagements	Link Clicks

Twitter Audience Growth

AUDIENCE GROWTH, BY DAY

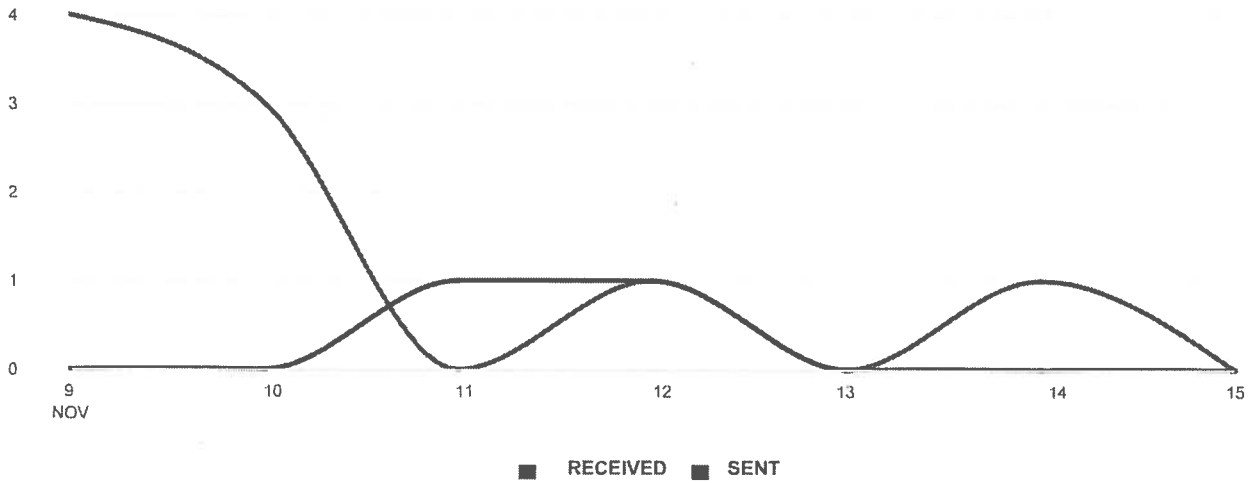


Follower Metrics	Totals
Total Followers	2,401
New Follower alerts	6
Actual Followers gained	2
People that you followed	-

Total followers increased by
0.1%
 since previous date range

Twitter Posts & Conversations

MESSAGES PER DAY




Sent/Received Metrics	Totals
Tweets sent	2
Direct Messages sent	-
Total Sent	2
Mentions received	9
Direct Messages received	-
Total Received	9

The number of messages you sent decreased by **50.0%** since previous date range

The number of messages you received decreased by **60.9%** since previous date range

Twitter Top Posts, by Responses

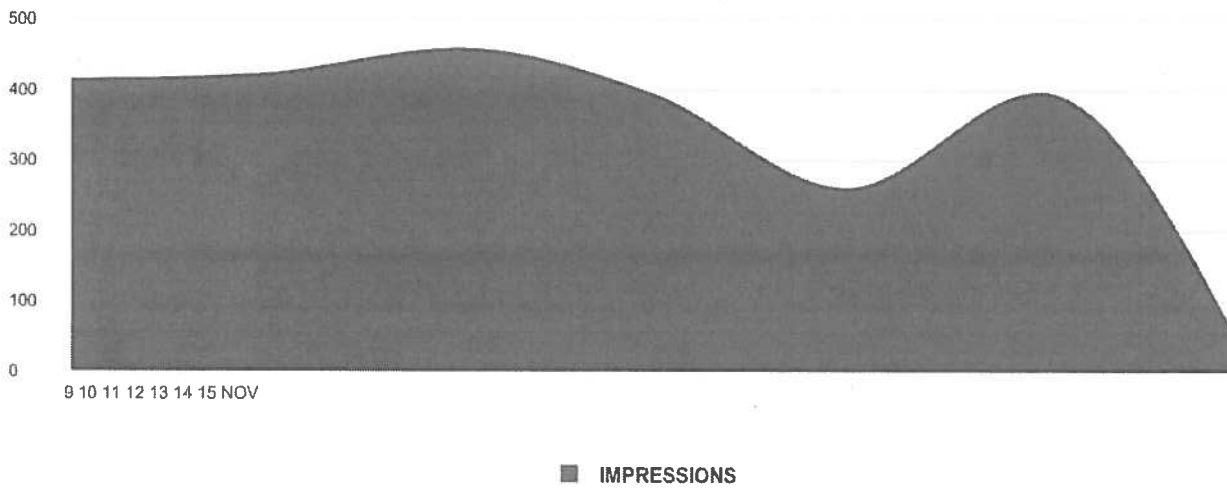
Tweet	Reach	Responses ▼	Clicks	Retweets
 CityGardenGrove City Hall is closed tomorrow. Regular business hours will resume on Tuesday, 11/14. #GG https://t.co/jKDBJXQBix https://t.co/e3Xsg64k7d (Tweet) November 12, 2017 9:00 am	2,399	-	5	-

Twitter Top Posts, by Responses

Tweet	Reach	Responses	Clicks	Retweets
<p>CityGardenGrove</p> <p> Good luck to the @MissGardenGrove contestants! We will have two new ambassadors tomorrow night! #GG https://t.co/j6rzFD2hjV</p> <p>(Tweet) November 10, 2017 5:00 pm</p>	2,399	-	13	-

Twitter Impressions

IMPRESSIONS, BY DAY

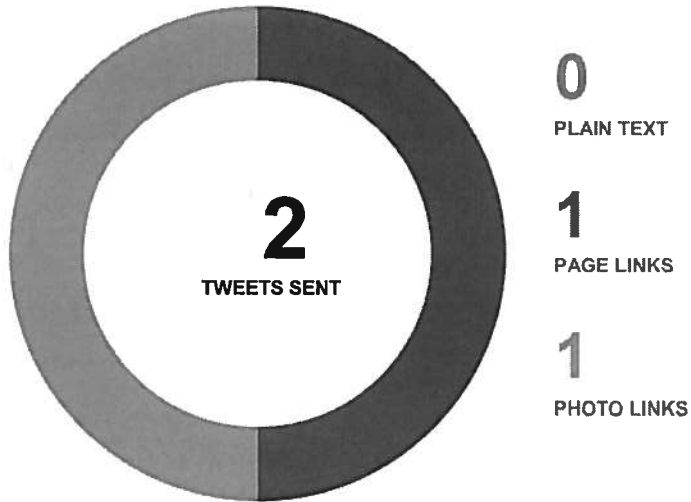


Impressions Metrics	Totals
Average Impressions per Day	343
Organic Impressions	2,402

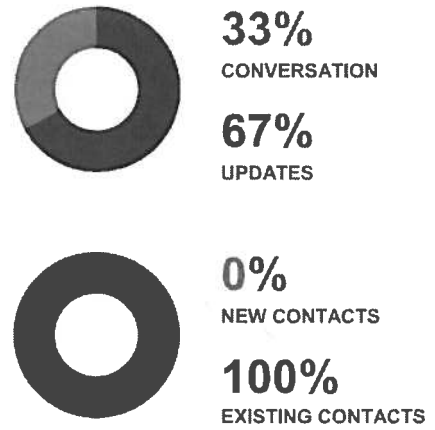
Total Impressions decreased by
- 56.4%
 since previous date range

Twitter Publishing Behavior

SENT MESSAGE CONTENT

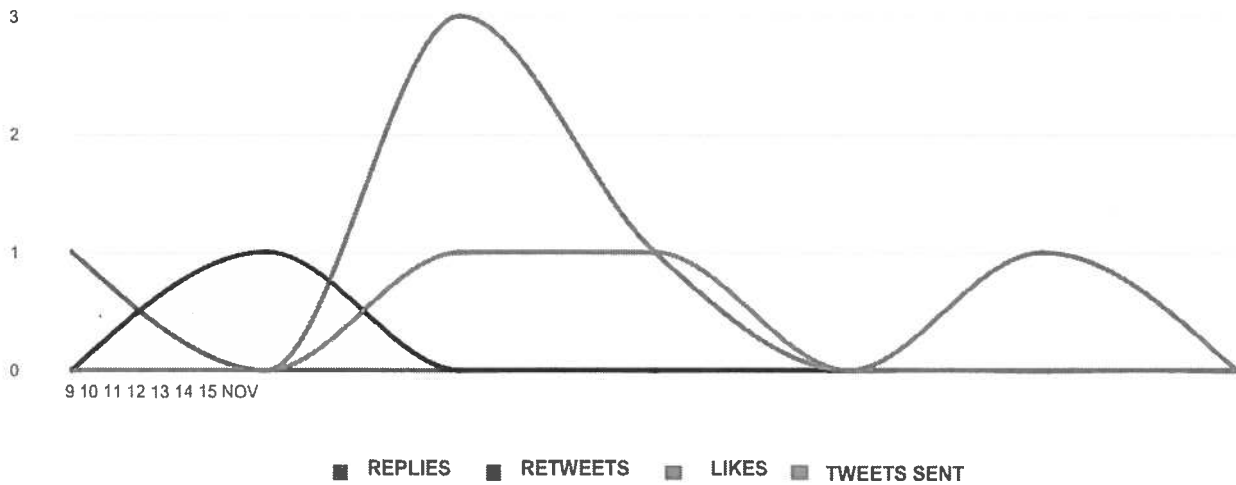


YOUR TWEETING BEHAVIOR



Twitter Engagement

ENGAGEMENT COUNT



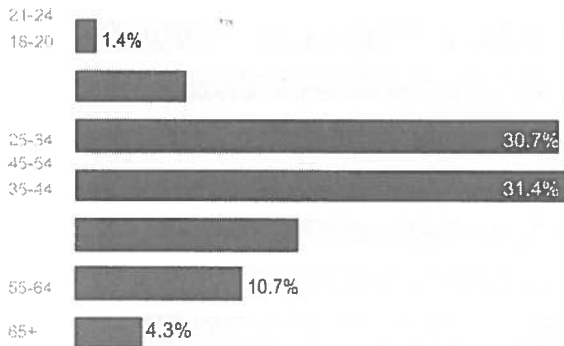
Engagement Metrics	Totals
Replies	1
Retweets	1
Retweets with Comments	-
Likes	5
Total Engagements	25
Engagements per Follower	0.01
Impressions per Follower	1.00
Engagements per Tweet	12.50
Impressions per Tweet	1,201.00
Engagements per Impression	0.01

The number of engagements decreased by **-26.5%** since previous date range

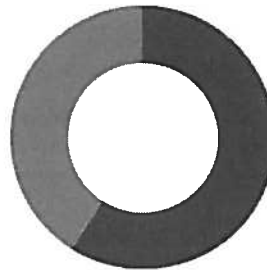
The number of impressions per Tweet decreased by **-12.9%** since previous date range

Twitter Audience Demographics

FOLLOWERS BY AGE



FOLLOWERS BY GENDER




41%

FEMALE FOLLOWERS
59%

MALE FOLLOWERS

Men between ages of 35-44 appear to be the leading force among your recent followers.

Twitter Stats by Profile

Twitter Profile	Total Followers	Follower Increase	Tweets Sent	Impressions	Impressions per Follower	Engagements	Engagements per Follower	Retweets	Clicks
 City of Garden Grove	2,401	0.1%	2	2,402	1.00	25	0.01	1	6

MISCELLANEOUS ITEMS

November 16, 2017

1. Calendar of Events
2. Notice of Cancellation of the November 23, 2017 Zoning Administrator meeting.



GARDEN GROVE

CALENDAR OF EVENTS

November 16, 2017 – December 4, 2017

Thursday	November 16	7:00 p.m.	Planning Commission Meeting, Council Chamber
	November 20- December 24		Spark of Love Toy Drive Drop Off Locations: Garden Grove Fire Stations And City Hall
Wednesday	November 22	10:00 a.m.- Noon	H. Louis Lake Senior Center's Thanksgiving Luncheon, CMC "A" Room
		2:00 p.m.	Oversight Board Meeting, Council Chamber CANCELLED
Thursday	November 23		City Hall Closed – Thanksgiving Day
		9:00 a.m.	Zoning Administrator Meeting City Hall, 3 rd Floor Training Room CANCELLED
Friday	November 24		City Hall Closed – Regular Friday Closure
Friday- Sunday	November 24- November 26		One More Productions presents "The Holiday Gem" Gem Theater
Tuesday	November 28	5:30 p.m. 6:30 p.m. 6:30 p.m. 6:30 p.m. 6:30 p.m.	Closed Session, Founders Room Housing Authority Meeting, Council Chamber Sanitary District Meeting, Council Chamber Successor Agency Meeting, Council Chamber City Council Meeting, Council Chamber
Thursday- Sunday	November 30- December 3		One More Productions presents "The Holiday Gem" Gem Theater
Friday	December 1	11:30 a.m.	59 th Annual Ladies (and Gentlemen) Holiday Brunch, Courtyard Center
Saturday	December 2	8:00 a.m.- Noon	Project "GO" Graffiti Off, Municipal Service Center
		2:00 p.m.- 5:30 p.m.	Winterfest 2017, Atlantis Play Center
Monday	December 4	6:30 p.m.	Neighborhood Improvement and Conservation Commission Meeting, Council Chamber



GARDEN GROVE

**NOTICE OF CANCELLATION
OF THE
GARDEN GROVE
ZONING ADMINISTRATOR
REGULAR MEETING
NOVEMBER 23, 2017**

NOTICE IS HEREBY GIVEN that the Regular Meeting of the Garden Grove Zoning Administrator scheduled for Thursday, November 23, 2017, at 9:00 a.m. at City Hall, 11222 Acacia Parkway, Third Floor Training Room, Garden Grove, is hereby cancelled pursuant to the attached Cancellation Notice.

DATED: November 16, 2017

**ALLISON WILSON
ZONING ADMINISTRATOR**



GARDEN GROVE

NOTICE OF CANCELLATION

The Regular Meeting of the
Garden Grove Zoning Administrator
scheduled for November 23, 2017
has been cancelled.

**JUDITH MOORE
SECRETARY**