

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To:	Scott C. Stiles	From:	William E. Murray
Dept:	City Manager	Dept:	Public Works
Subject:	SIX-MONTH ANIMAL CARE SERVICES UPDATE	Date:	July 27, 2017

OBJECTIVE

To provide the City Council with an update regarding animal care services since the City took over this responsibility on January 1, 2017.

BACKGROUND

On January 1, 2017, the City's new Animal Care Services (ACS) program assumed animal care and control operations from Orange County Animal Care (OCAC). The purpose of the transition was to better manage escalating costs while also providing more responsive services to the community. The new model called for ACS to provide field services in Garden Grove and for shelter services to be provided by the Orange County Humane Society (OCHS). The OCHS also provides similar services to the City of Costa Mesa. In preparation for the transfer of duties, OCAC transferred all of the animal licensing records to the City's pet licensing contractor, and provided copies of relevant files for potentially dangerous and vicious dogs to City staff. On December 31, 2016, 10 dogs, 3 rabbits and 2 cats were transferred from OCAC to the OCHS.

DISCUSSION

Field Services

Field Operations for the ACS program was established as an operation of the Public Works Department. The program is overseen by Mark Ladney, a Public Works Supervisor who has worked for the City for 15 years. He is supported by Alfred Aguirre and Gabriela Contreras who have over 23 years of combined field experience working in animal control and handling animals. Additionally Julie Cotton, a 10 year City employee assists with office administration (Attachment A, photo of ACS staff at Open Streets 2017).

ACS is also supported by the Police Department dispatchers and patrol officers. Officers help respond to animal emergencies such as injured animals or victims of dog bites when ACS staff are busy responding to other animal related calls. After hours emergency calls are routed to the Police Department dispatchers, who are then able to advise ACS of the situation, and call in ACS staff as needed.

During the month of January and part of February, while still establishing protocols, becoming familiar with the program, and receiving City-specific training, ACS operated

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five days during the week with limited weekend services. As of February 19, an ACS staff member has been on duty in the city seven days a week. Currently, ACS operates from 7:00 am to 5:30 pm, Sunday through Tuesday, 7:00 am to 7:00 pm, Wednesday, and 8:30 am to 7:00 pm, Thursday through Saturday. Operational hours are constantly being evaluated to ensure the service best meets the needs of the City.

ACS has received approximately 1,605 field service calls since January 1. A summary is attached for your review (Attachment B). Although not reflected in the field service calls, ACS has also responded to calls for assistance from the California Highway Patrol and the Garden Grove Police and Fire Departments. ACS has also handled several calls involving loose or injured animals on the 22 Freeway.

Animal Care Services Webpage

As part of the program creation, in December 2016, the Animal Care Services webpage was added to the City website under the Public Works Department. The webpage provides comprehensive information about the City's ACS program. Specific information is provided on pet licensing and registration and lost and found animals, including links to relevant contractors' pages. Additionally, there is information on the number of animals that can be kept, how to file a barking dog complaint, and a section on how ACS handles wildlife and free roaming cats. The address, phone number, and working hours for OCHS are also listed on the webpage, along with a direct link to their website (Attachment C, Animal Care Services homepage and related information).

To assist the public in locating lost animals, the City's Information Technology Department recently implemented a "Found Animals" list on the Lost and Found Animal page on the Animal Care website. The list shows animals that have been picked up by ACS staff, or that have been dropped off at the shelter by Good Samaritans during the last seven days. Additional enhancements continue to be implemented on an ongoing basis, such as a new "Reunited with Owner" feature, and an upcoming "Adopted Animals" section.

Shelter Operations

As mentioned above, shelter operations have been contracted with the OCHS. As of June 30, 2017, there have been 299 dogs, 293 cats, and 14 various other animals (roosters, snakes, rabbits, iguanas, etc.) brought in by ACS staff, Good Samaritans, and/or owner surrenders from Garden Grove. A summary of statistics for the Humane Society is attached for your review (Attachment D). ACS estimates that this calendar year, we will have taken 650 dogs and 550 cats to the shelter. This is a substantial reduction in the number of animals that were reported by OCAC at their shelter (2016 OCAC Shelter Statics Attachment E). It is important to note that the City's ACS program is also projecting a significant reduction in total euthanasia for 2017 as compared to 2016.

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As part of the ACS program, if staff can identify who owns a lost animal through use of a pet license or microchip, that animal is returned to their owner in the field. Not only does this reduce the number of animals taken to the shelter, but it also saves Garden Grove residents time and money as they do not have to pay shelter impound fees. Approximately 12 dogs have been reunited with their owners through this feature.

When an animal is taken to the shelter, the impound fees are much lower than OCAC. The Humane Society charges \$40 for the initial impound, plus \$10/day for care. Fees at OCAC start at \$108 for the initial impound, with \$35/day for care. Owners of unaltered animals are still required to pay state mandated fees, and license the animal if it is not already licensed.

Stray Cat Return-To-Field Program

To assist in reducing the free roaming/loosely owned cat population and euthanasia at OCHS, ACS has been working closely with Stray Cat Alliance to implement a Return-To-Field (RTF) program. Stray Cat Alliance has been working with Long Beach Animal Care and Control for the past 4 years with outstanding results. The number of cats on the streets has been greatly reduced and there is a large reduction of cats and kittens impounded at the Long Beach Animal Shelter.

Under a RTF program, free roaming/homeless cats are brought into a shelter and instead of the shelter euthanizing them, the cats are sterilized, vaccinated, microchipped and returned to their community. The public is educated on the program and its importance. Returned cats are now sterilized and do not exhibit annoying behaviors like fighting and howling and they do not have kittens. The population at large is stable because these cats do not breed and do not allow for new cats coming into their territory.

Additional Animal Care Initiatives

Staff is continuing to work to improve and enhance the ACS program on an ongoing basis. Some of the additional initiatives currently in progress include:

- Construction of a temporary animal holding facility and dedicated office space at the Municipal Service Center. This facility will be used to hold animals for short periods of time (i.e., a few hours). Animals will routinely be transported to OCHS the same day they are picked up. The facility is expected to be open before the end of the year (Attachment F, Floor Plan).
- Work with OCHS to further develop and implement programs to more effectively work with rescue groups, such as a reduced fee program that would assist with medical and behavior rescues.

Benefit of City Support and Partnerships

Staff has found that there are benefits to integrating the ACS program in with existing City operations. There have been several unexpected field service calls where ACS could

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not have completed the call without the assistance and expertise of several members of the Public Works Department, specifically Traffic Signal Maintenance and the Street Trees and Flood Control operations. Their help with aerial lifts and extensive knowledge of the flood control channels and storm drain system has helped save 15 wild animals.

SUMMARY

Since the City took over animal care services in January, staff has been working diligently to establish and refine protocols, become more knowledgeable about the program, implement effective training, and strengthen relationships with contractors. As a result of these efforts the program is continuing to evolve and improve. Many successes are also being achieved, including less animals being sent to the shelter, more animals being returned directly to owners, reduced euthanasia and greater cost management. Staff is committed to providing quality animal care services and will seek to implement ongoing program enhancements. After this update, all further updates will be done on a quarterly basis. The next update on the Animal Care Services program will be provided in October 2017.



WILLIAM E. MURRAY
Public Works Director



By: Mark Ladney
Public Works Supervisor

- Attachment A: Photo of ACS Staff at Open Streets 2017
- Attachment B: Field Service Call Summary
- Attachment C: Animal Care Services Homepage and related information
- Attachment D: OCHS Statistics
- Attachment E: 2016 OCAC Shelter Statistics
- Attachment F: Floor Plan



Mark Ladney
Animal Care Services Supervisor

Alfred Aguirre
Sr. Animal Care Services Officer



**FIELD STATUS REPORT
JANUARY 2017- JUNE 2017**

FIELD SERVICE CALL DESCRIPTION	CITY OF GARDEN GROVE		
	DOG	CAT	OTHER
Animal Bite	25	1	0
Animal Confined	108	125	58
Animal Dead Pick Up	41	189	179
Animal Injured	34	41	51
Animal Stray/at Large	182	6	18
Animal Noise Complaint	20	0	0
Animal Sick	10	18	8
Vicious Animal	25	2	0
Wildlife	0	0	43
Animal Cruelty	50	4	1
Fire Assistance	0	2	0

TOTAL SERVICE/FIELD CALLS RECEIVED					
JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
240	211	272	273	287	322

BARKING DOG	JAN	FEB	MAR	APRIL	MAY	JUNE
Complaints Received	5	14	4	4	6	8
Hearings	0	0	3	0	0	0
Citations	0	0	3	0	0	2

Garden Grove Animal Care Services

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[Licensing and Registration](#)

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As of January 1, 2017, OC Animal Care will no longer provide animal services for Garden Grove. Instead, all animal field and licensing services will be provided by the City of Garden Grove under Garden Grove Animal Care Services.

Garden Grove Animal Care Services

Garden Grove Municipal Service Center
13802 Newhope Street
Garden Grove, CA 92840
(714) 741-5565
Email: animalcare@ci.garden-grove.ca.us

Animal shelter services will be provided by the OC Humane Society.

Orange County Humane Society

21632 Newland Street
Huntington Beach, CA 92646
(714) 536-8480
ochumanesociety.com
[Directions](#)

Hours: M-F: 10 a.m. - 6 p.m.
Sat-Sun: 9 a.m. - 5 p.m.
Closed Holidays

Licensing and Registration

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Licenses and registrations can be obtained online and by mail beginning January 1, 2017. *Please check back for details.*

For more information about licensing your dog or cat, download the brochure in:

- [English](#)
- [한국어](#)
- [Español](#)
- [Tiếng Việt](#)

All dogs over four months of age, kept in Garden Grove, must be licensed and have a current rabies vaccination. All dogs are required to wear a license tag at all times, attached to a collar or harness. Dog licenses are non-transferable and non-refundable.

Service dogs registered pursuant to [California Food and Agriculture Code Sections 30850-30854](#), as well as retired and active military/police dogs, must conform with local rabies control and licensing laws.

Licenses are issued on an annual basis. It is the responsibility of the dog owner to ensure that rabies vaccines and dog licenses are kept current.

For 2017, the City will honor all animal registration fees paid to OC Animal Care in 2016. The expiration date of the license will not change. A new Garden Grove animal license will be mailed when the animal is registered in Garden Grove.

Pet Licensing Fee Schedule

License	Months	Cost
Altered Dog (Spayed/Neutered)	12	\$27
Puppy - 4 to 6 months of age	12	\$27
Altered Dog - Senior owner 65 years and up (Multiple discounts allowed per household for altered dogs)	12	\$13.50
Unaltered Dog	12	\$100
Cat	12	\$6
Collections Fee (This fee is assessed when the account is past due and is assigned to collections)		\$30
Late fee - per license		\$35
Non-Compliance Fee (Assessed when an Animal Control Officer cites a customer for non-compliance of licensing)		\$112
Replacement Tag		\$3
Transfer Fee		\$6

Lost and Found Animals

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Found Animals Listing

Animals that have been found by Animal Care can be viewed at the [Found Animals Listing](#).

Lost Animals

Any animal found running at large in Garden Grove may be picked up by Garden Grove Animal Care Services. Animals picked up as stray are taken to the [Orange County Humane Society](#). If your pet is microchipped, Garden Grove Animal Care Services staff will have scanners to immediately determine a microchip's presence and related information. Please make sure the microchip information on file with the microchip company is accurate and up to date. If you need to verify your animal's microchip or contact the microchip company, please contact your local veterinary office. The veterinarian should be able to provide you with the brand of chip and how to verify contact information.

Found Animals



If you have found an animal, you should notify Garden Grove Animal Care Services for pick up, or take it to the [Orange County Humane Society](#) immediately in order to reduce the delay in reuniting pets with their rightful owners. If you are interested in keeping an animal you have found, ask the shelter about a hold tag. If the owner is not located, you can apply to adopt it. The Orange County Humane Society has many wonderful animals that need loving homes.

Orange County Humane Society

21632 Newland Street
Huntington Beach, CA 92646
(714) 536-8480
ochumanesociety.com
[Directions](#)

Deceased Animals

If you're concerned about a lost pet, that does not have a tag or microchip, and think it may have been found deceased, please contact our office at (714) 741-5565 or email us at animalcare@garden.grove.org to inquire. Please provide a description of the animal (species, breed, color, etc) and your address.

If the animal has a license tag or a microchip, we will contact the owner using the information on the tag or the chip.

Found Animals Listing

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Animals listed below have been found by Animal Care Services or have been dropped off by "Good Samaritans" at OCHS in the last seven days. If this is your animal, it can be claimed at:

Orange County Humane Society
21632 Newland Street
Huntington Beach, CA 92646
(714) 536-8480

Items required to claim your pet.

- Proof of ownership
- Proof of rabies vaccination
- Proof of spay/neuter

If the animal's ID number is "Pending", the animal is currently being transported to the OC Humane Society. For up to date information, contact (714) 536-8480.



ID: G000807

Posted:

Jul 19, 2017

ADULT/SENIOR MALE
YELLOW PIT/LAB MIX, NO
COLLAR OR TAGS



ID: G000808

Posted:

Jul 19, 2017

Adult Male Malamute
Mix. Collar, no tag or
chip.



ID: G000809

Posted:

Jul 17, 2017

DOG / TERRIER / TAN /
FEMALE / NO COLLAR NO
TAGS NO CHIP



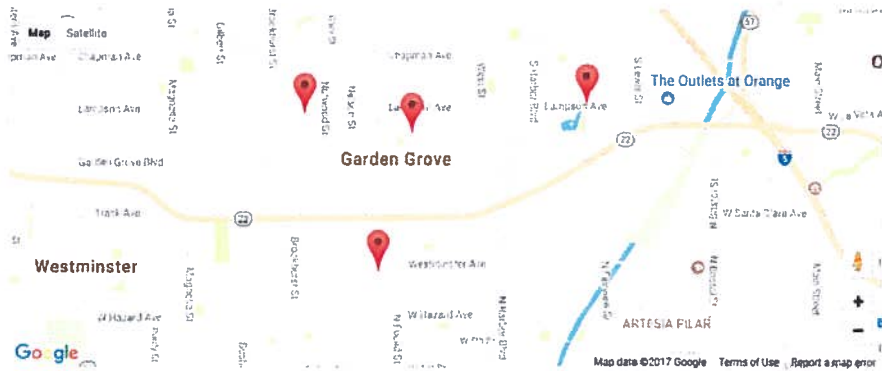
ID: G000782

Posted:

Jul 13, 2017

ADULT FEMALE
WHITE/BLACK HUSKY,
WEARING A PURPLE
COLLAR, NO TAGS OR
CHIP

Click on the pin to view the location where the animal was found.



Reunited Animals

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Animal Care Services

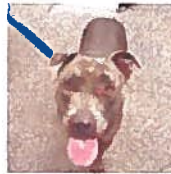
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The animals below have been recently reunited with their owners after being found by Animal Care Services or dropped off at OCHS by "Good Samaritans."



ID: G000744
Male chihuahua. No tag/chip



ID: Pending
BLUE/GREY PIT NEUTER MALE NO TAG NO CHIP



ID: G000728
Senior male grey white pit bull, wearing black harness. no tags. has microchip.



ID: G000726
Adult male white terrier mix



ID: G000725
Adult male brown chihuahua mix wearing a red collar no tags



ID: G1005710
Adult female black and white husky

Limitations on Keeping Animals

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Garden Grove Municipal Code section 6.04.060 limits the total number of any animals kept on residential property to four. The following animals may be permitted on properties zoned for residential use:

GGMC 6.04.060: Limitations:



A. A maximum of four of the following or four of any combination of the following shall be permitted:

- 1.** A maximum of four dogs, four months of age or older, shall be permitted on any premises within the corporate city limits;
- 2.** A maximum of four roaming cats, four months of age or older, shall be permitted on any premises within the corporate city limits;
- 3.** A maximum of four fowl, rabbits, birds, or household pets, or any combination thereof shall be permitted on any premises within the corporate city limits subject to the following condition: Fowl, rabbits, birds, or household pets (excluding dogs and cats) shall be kept at all times in a fully enclosed pen, coop, cage, or similar appropriate enclosure and shall maintain a minimum setback of 25 feet from

all adjacent dwelling units and all property lines.

B. Five or more cats, kept at all times in enclosed catteries, shall be permitted on any premises within the corporate City limits and shall comply with all regulations adopted by the City Council.

C. A maximum of 10 parakeets shall be permitted on any premises within the corporate City limits subject to the following condition: Parakeets shall be kept at all times in a fully enclosed pen, coop, cage, or similar appropriate enclosure and shall maintain a minimum setback of 25 feet from all adjacent dwelling units and property lines.

D. A maximum of 10 racing pigeons shall be permitted on any premises within the corporate City limits subject to the following condition: Racing pigeons shall be kept at all times in a fully enclosed pen, coop, cage, or similar appropriate enclosure and shall maintain a minimum setback of 25 feet from all adjacent dwelling units and all property lines.

E. A maximum of 100 pigeons, kept at all times in a fully enclosed pen, coop, cage, or similar appropriate enclosure that maintains a minimum setback of 25 feet from all adjacent dwelling units and all property lines, may be permitted on any premises within the corporate City limits subject to a conditional use permit, as set forth in Title 9 of the Garden Grove Municipal Code.

For more information, please refer to [Garden Grove Municipal Code](#).

Barking Dogs

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This information is intended to clearly explain both the role of Garden Grove Animal Care Services and your role as the complainant in the resolution of the problem.

1. Garden Grove Animal Care Services recommends that neighbors attempt to resolve the problem with the nuisance animal owner or other responsible person prior to filing a formal complaint. Sometimes the responsible person is unaware of the noise and grateful for the opportunity to address the issue.

2. If a formal complaint is submitted, Garden Grove Animal Care Services will attempt contact with the responsible person in an effort to help in the resolution of the reported problem. We cannot help resolve this matter however, without assistance.

Per Garden Grove Municipal Code section 6.05.020, the definition of a barking dog is one that barks incessantly for 30 minutes or more in any 24-hour period, or intermittent barking for 60 minutes or more during any 24-hour period. A dog shall not be deemed in violation if a dog is barking at a person that is trespassing or threatening to trespass upon private property in or upon which the dog is situated, or when the dog is being teased or provoked.

Civil Citation Process

- A complaint must be received in writing to Garden Grove Animal Care Services. Once the complaint has been processed, an Animal Control Officer shall attempt to contact the responsible person to explain the civil citation procedure and try to help resolve the situation.
 - To initiate a complaint, please mail or hand deliver the written complaint and/or download, complete, and print out our ["Barking Dog Complaint Form \(Fillable PDF\)"](#) to:

Garden Grove Animal Care Services
13802 Newhope Street
Garden Grove, CA 92840
- The responsible person is given ten (10) days to resolve the situation.
- If the situation still exists after ten (10) days, you may file a second complaint with Garden Grove Animal Care Services.
- If Garden Grove Animal Care Services is not contacted within a reasonable time of the initial contact of the responsible person, the complaint will expire.
- Once the complainant requests further action on a second complaint, the Animal Control Officer shall initiate the issuance of a civil citation.
 - The purpose of issuing a civil citation is to encourage voluntary and complete compliance with the City code to eliminate barking dog nuisances for the protection and benefit of the community. The issuance of a civil citation is solely at the City's discretion and is one option the City has to address barking dog violations.
 - If a request is made to have a civil citation issued, an Animal Control Officer shall respond to the complainant's residence.
 - Before a citation will be issued, the complaining party is required to sign an affidavit under penalty of perjury that the barking dog has disturbed him/her, and the dog is a nuisance as defined by the legal definition of a barking dog.
 - The requestor shall be advised of the necessity of attending the administrative hearing if the responsible person contests the citation. If the requestor does not attend the hearing, the citation may be dismissed in favor of the responsible person.
 - The Animal Control Officer shall then attempt to contact the responsible person. The responsible person shall be advised of the second complaint and the request for a civil citation. The Animal Control Officer shall advise the responsible person of the option of paying the fine and abating the nuisance or contesting the citation at the administrative hearing. The responsible person may opt to pay the fine immediately to the Animal Control Officer on scene.
- If there has been no contact made with the responsible person, the Animal Control Officer may post the citation in a conspicuous place on the responsible person's property where the barking dog violation occurred if the property owner and/or occupier's name is unknown. An Animal Control Officer may mail the civil citation by certified mail, return receipt requested if the property owner and/or occupier's name is known but the violator is not present when personal service is attempted.
- The responsible person must pay the fine within 15 days and contest the citation at the administrative hearing. If the responsible person does not appear at the administrative hearing, the fine will become due and payable. Payment of the fine shall not excuse the violator from correcting the barking dog violation.
- It is the responsibility of both parties to bring a copy of all evidence presented to the hearing officer at the administrative hearing. If any electronic media is brought to the hearing, a copy must be presented in a manner that is compatible with City equipment. If the electronic media can be played on a standard CD or DVD player, it will most likely work on City equipment.

Wild Animals

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Animal Care Services

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Garden Grove Animal Care Services has implemented a city-wide wild animal policy. The City will not respond to remove trapped wildlife. The trapping and relocation of wildlife without a permit, issued by the California Department of Fish and Game, could be considered a violation of law. In addition, trapped wildlife unnecessarily exposes everyone to potential disease and injuries from bites and scratches.

The City of Garden Grove recommends that residents take the following steps to discourage unwanted cats and wildlife on their property:



- Keep trash cans covered at all times
- Remove fallen fruit from trees on the property
- Remove pet food dishes after feeding
- Keep yards free from excessive brush and overgrown vegetation
- Don't attract wildlife or cats by feeding them
- Make changes to fencing to keep wildlife out
- Consider animal repellent products

Effective immediately, if you have trapped a wild animal, you may release it or contact a state-licensed trapping or pest control service for assistance.

Garden Grove Animal Care Services will attempt to capture wild animals that are injured or pose a direct threat to public health and safety.

Safety & Prevention Against Coyotes

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The City of Garden Grove has established a hotline number to report coyote sightings: (714) 741-5286.

Callers should include date, time, and location of sightings



Recent coyote sightings in Garden Grove have prompted the City to make local residents aware of coyotes in the area, urging them to take needed precautions to protect themselves, their pets, and their property against these wild animals.

The community is encouraged to report coyote sightings by calling the **City's coyote hotline number at (714) 741-5286**. Callers should include date, time, and location of sightings. If the coyote is acting *aggressively*, call **Garden Grove Animal Care Services at (714) 741-5565**, or the Garden Grove Police Department at (714) 741-5704.

According to the California Department of Fish and Wildlife (CDFW), during the warm summer months, particularly from March through August, coyotes are very active. They are raising their young and searching for food. The CDFW indicates that coyotes are highly adaptable and often live in close proximity to

populated areas where food and water sources are abundant. They usually fear humans and avoid interactions, however, if they associate humans with food, they lose their natural fear and can become bold.

Some coyote safety tips from the CDFW are:

- Keep small pets inside particularly at dawn and dusk when coyotes are most active.
- Keep pet food and water dishes inside.
- Secure food and trash at all times and remove all sources of water.
- Pick up fallen fruit and keep compost piles tightly sealed.
- Sweep up fallen birdseed, which can attract mice and rats, a common food source for coyotes.
- Remove brush, wood piles, and debris where coyotes can find cover and where rodents are abundant.
- Install motion-activated lighting or sprinklers.
- If a coyote approaches or acts aggressively, throw rocks, make noise, look big, and pick up small children and pets. Do not turn your back to the animal.

For more information in multiple languages:

- [Español](#)
- [Tiếng Việt](#)

More information visit:

- [The U.S. Humane Society](#)
- [Coyotes in Towns and Suburbs](#)



**SHELTER STATUS REPORT
JANUARY 2017- JUNE 2017**

INTAKE DESCRIPTION	SHELTER: ORANGE COUNTY HUMANE SOCIETY		
	DOG	CAT	OTHER
Received for Impound	209	185	11
Surrendered by Owner	36	9	0
Returned to Owner	70	1	0
Strays turned in by Public	54	99	3
Transferred Out	22	29	8
Died in Care	1	19	1
Euthanized	36	119	2
Adopted Out	98	112	1



Shelter Animals Count

National Shelter Statistics Project Data Matrix

For the City of Garden Grove, 2016

SPECIES BY AGE		DOG		CAT		ALL		
		ADULT	JUVENILE 0-5 Months	ADULT	JUVENILE 0-5 Months	TOTAL		
INTAKE	A	BEGINNING SHELTER COUNT: 01/01/2016						25
	B	Stray/At Large	696	57	668	1,042	2,463	
	C	Relinquished by Owner	80	2	22	4	108	
	D	Owner Intended Euthanasia**	42	0	6	0	48	
	E	Transferred in from Agency	0	0	0	0	0	
	F	Other Intakes (Includes Confiscates resulting from bites or cruelty investigations and Disaster related impounds)	85	5	19	4	113	
	G	TOTAL LIVE INTAKE (B-C-D-E-F)						1,765
	H	ADJUSTED TOTAL INTAKE (G-D)						2,684
LIVE OUTCOMES	I	Adoption	366	43	132	201	742	
	J	Returned to Owner	327	2	25	0	354	
	K	Transferred to another Agency	143	9	24	60	236	
	L	Returned to Field (TNR Program)	0	0	293	45	338	
	M	SUBTOTAL LIVE OUTCOMES (I-J-K-L)						860
OTHER OUTCOMES	N	Died in Care	4	0	9	8	21	
	O	Lost in Care	0	0	8	1	9	
	P	Shelter Euthanasia	39	5	231	721	996	
	Q	Owner Intended Euthanasia**	42	0	6	0	48	
	R	SUBTOTAL OTHER OUTCOMES (N-O-P-Q)						984
	S	TOTAL ASILOMAR OUTCOMES (M+P)						2,666
	T	ENDING SHELTER COUNT: 12/31/2016						1
ANNUAL LIVE RELEASE RATE/PERCENTAGE (I+J+K+L)/S*		95.54%	91.53%	95.29%	67.23%	29.80%	45.03%	62.64%
		Adult Dogs	Juvenile Dogs	All Dogs	Adult Cats	Juvenile Cats	All Cats	

These results were verified by an independent statistical consultant

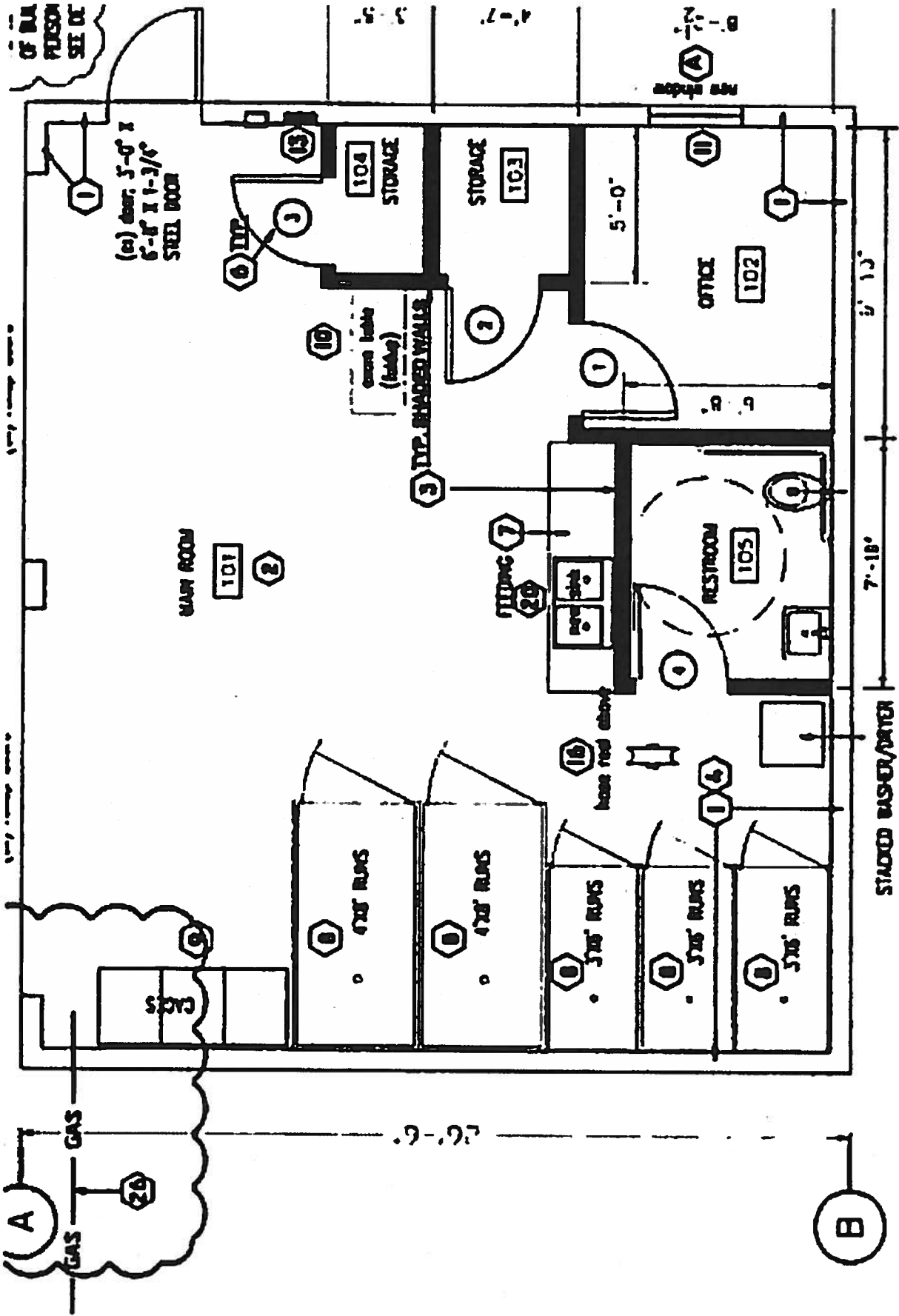
*Live release rate was calculated by dividing the Live Outcomes by the Total Asilomar Outcomes. Note that owner surrender for euthanasia (owner intended euthanasia) and died/lost in care were removed from totals per the Asilomar accords formula.

**Proof of animal suffering impacting life quality or aggressive behaviors presenting a risk to public safety are required by owners requesting this service.



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