

CITY OF GARDEN GROVE QUARTERLY REPORT

Q3 2023

(JULY - SEPTEMBER)



GARDEN GROVE

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Report Overview

This quarterly report provides an overview of the City's achievements during the months of July, August, and September in 2023. Our City continues to make great progress in key priority areas established by the City Council. These priorities encompass a focus on infrastructure, economic development, public safety, homelessness, code enforcement, and celebration of our community's cultural diversity. Our dedicated staff and community partners have worked hard to ensure that Garden Grove remains a great place to live, work, and play. We take pride in the notable progress achieved in the previous quarter and remain steadfast in our commitment to serving the needs of our community with excellence and integrity. Thank you for your support and trust in the City of Garden Grove!

Matters Before The Council

Below are highlights from the City Council meetings during the months of July, August, and September.

July 25, 2023 – The City Council unanimously approved a Professional Services Agreement with **Be Well OC (Mind OC)** as the service provider for the City's Mobile Crisis Response Team program for mental health services.

July 25, 2023 – The City Council awarded a contract to CEM Construction Corporation for the construction of Project No. CP1287000 – **Anabel – Woodbury Water Improvement Project**.

July 25, 2023 – The City Council unanimously approved a new 15-year lease agreement with the County of Orange for the **Garden Grove Regional Library – Main Library Branch** facility located at 11200 Stanford Avenue.

August 8, 2023 – The City Council approved a Purchase and Sale Agreement with LT Properties, LP for the acquisition of the property located at **12966 Euclid Street in Garden Grove**.

August 22, 2023 – The City Council adopted a proclamation commemorating the **50th Anniversary of Sister City Anyang, Korea**.

August 22, 2023 – The City Council awarded a contract to California Landscape and Design Inc. for **capital improvements at Magnolia Park**.

September 12, 2023 – The City Council approved an agreement with the Children and Families Commission of Orange County to receive **\$240,000 in First 5 Program grant funding** for the Engaged Neighborhoods Initiative which will be used to provide early childhood development services at the City's Magnolia Park and Buena Clinton Youth and Family Resource Centers.

September 26, 2023 – The City Council approved an **Exclusive Negotiation Agreement** with Edgemoor/Clark/AC Martin to begin the design development phase on the new Public Safety Building.

City Manager's Office Highlights

Throughout the third quarter of 2023, the City Manager's Office continued to provide administrative support for City Council initiatives and inquiries from the public in the following ways:

City Council

Agenda Reports Reviewed and Processed	80
Agendas and Minutes Prepared	28
Agenda Packets Compiled	35
Public Hearing Notices Published	10
Resolutions Processed	3
Ordinances Processed	0
Proclamations Processed	3

Council Liaison

Council Meetings and Site Visits Scheduled	54
Certificates Ordered / Delivered	45
Communications	1,991
Legislative Response Letters Drafted	12
Finance Enterprise Reconciliations	95

Office of Community Relations

Total Translated Materials	42
- Vietnamese Translations	26
- Spanish Translations	13
- Korean Translations	3
CityWorks Publications Completed	2
Vietnamese Newsletters Published	2
Community Spotlight Scripts	5
Press Releases Issued	30
Social Media Posts	321

City Clerk's Office / Administration

Public Records Act Requests Received	147
Average PRAs per Month	75
Average PRA Turnaround Time	6.7 days
Bid Openings Conducted	3
Agreements Processed	15
Agreements Archived	18
Claims Received	24
Summons Received	2
PAFs Processed	2

Legislative Advocacy

The City Manager's Office coordinates an active legislative advocacy program focused on protecting the interests of our community and identifying resources available to enhance City services and programs. Our legislative efforts include researching and monitoring federal and state legislation, preparing letters and related communications in response to proposed legislation, and working with our legislative representatives and their staff to promote the interests of our community in alignment with the City's Legislative Advocacy Program. The City's Legislative Advocacy Program can be found on the City's website at https://ggcity.org/sites/default/files/legislative-advocacy-program-2023-24_0.pdf.

SUPPORT POSITIONS

AB 1027 (Petrie-Norris) Fentanyl Trafficking Social Media (Chaptered on 10/13/23)

AB 1027 aims to prevent fentanyl poisoning by enacting more stringent data collection and storage requirements for social media companies to help law enforcement stop online fentanyl sales and address the significant number of opioid-related deaths in California. AB 1027 would require social media companies to post a general description of their policy regarding accounts that have been actioned for drug related offenses in their policy statement and biannual report to the Attorney General. This bill would require social media companies to retain data on actioned content for 90 days.

SB 43 (Eggman) Behavioral Health (Chaptered on 10/10/23)

SB 43 seeks to modernize portions of California's behavioral health treatment system and social safety net system to ensure that vulnerable individuals with the most acute needs receive access to the care they need. Specifically, SB 43 modernizes the definition of "gravely disabled" within the Lanternman-Petri-Short Act to include conditions in which individuals experience an inability to provide for their personal safety or necessary medical care as a result of severe substance use disorder or a co-occurring disorder.

AB 67 (Muratsuchi) Homeless Courts Pilot Program (Dead)

AB 67 seeks to create a Homeless Courts Pilot Program, which would remain in effect until January 1, 2029, to be administered by the Judicial Council for the purpose of providing comprehensive community-based services to achieve stabilization for, and address the specific legal needs of, chronically homeless individuals who are involved with the criminal justice system. Specifically, this program would allow local jurisdictions to create diversion programs for unhoused individuals charged with infractions, misdemeanors, or low-level, non-violent felonies.

SB 363 (Eggman) Facilities for Inpatient/Residential Mental Health/Substance Use Disorder Database (Suspense)

SB 363 seeks to establish a real-time behavioral health bed database. SB 363 would require the State Department of Health Care Services to develop a database by 2026 to collect, aggregate, and display information about beds in inpatient psychiatric facilities, crisis stabilization units, community care facilities, and licensed residential alcoholism or drug abuse recovery or treatment facilities. This information would help provide timely access to care and increase coordination between service settings.

AB 1657 (Wicks) The Affordable Housing Bond Act of 2024 (Suspense)

AB 1657 would place a \$10 billion bond measure on the March 2023 ballot to spur the production of affordable and supportive housing development in an effort to get residents off the streets and keep them in their homes.

Legislative Advocacy

OPPOSE POSITIONS

AB 1484 (Zbur) Temporary Public Employees (Chaptered on 10/10/23)

AB 1484 mandates that temporary employees be included in the same bargaining unit as permanent employees upon the request of the recognized employee organization. The provisions of this bill would seriously discourage public agencies from hiring temporary employees, effectively reducing temporary employment opportunities statewide and negatively impacting delivery of City services.

AB 1637 (Irwin) Website Domain Names (Chaptered on 10/8/23)

AB 1637 would require a local agency that maintains an internet website for use by the public to ensure that the internet website utilizes a “.gov” top-level domain or a “.ca.gov” second-level domain and would require a local agency that maintains an internet website that is noncompliant with that requirement to redirect that internet website to a domain name that does utilize a “.gov” or “.ca.gov” domain (no later than January 1, 2029). This bill would also require a local agency that maintains public email addresses to ensure that each email address provided to its employees utilizes a “.gov” domain name or a “.ca.gov” domain name. By adding to the duties of local officials, AB 1637 would impose a state-mandated local program.

AB 504 (Reyes) State and Local Public Employees Labor Relations and Disputes (Vetoed)

AB 504 upends the current bargaining process which allows striking only in specified circumstances. AB 504 would allow local public employees to refuse to enter property that is the site of a primary labor dispute, perform work for an employer involved in a primary labor dispute, or go through or work behind a primary picket line. AB 504 would also prohibit an employer from directing an employee to take those actions, limiting local agencies ability to plan for coverage and take steps to limit impacts on the community.

AB 742 (Jackson) Law Enforcement Police Canines (Dead)

AB 742 aims to prohibit the use of an unleashed police canine by a peace officer to arrest or apprehend a person; for crowd control at any assembly, protest, or demonstration; and in any circumstance to bite. AB 742 would restrict law enforcement agencies from utilizing non-lethal options in circumstances that call for a more robust law enforcement response and would limit options for prevention and intervention.

AB 309 (Lee) Social Housing Act 2023 (Vetoed)

AB 309 would create the Social Housing Program within the Department of General Services (DGS) to facilitate the construction of government owned housing on leased state property or excess property. While AB 309 intends to produce more housing to address critical issues such as housing affordability and homelessness facing California cities, AB 309 disregards the state mandated planning process and specifically empower DGS to make land use and zoning decisions on state excess property.

AB 1490 (Lee) Affordable Housing Development Projects Adaptive Reuse (Chaptered on 10/11/23)

AB1490 would require local jurisdictions to allow developers to adaptively reuse existing residential buildings, and award certain concessions to 100 percent affordable housing projects notwithstanding any inconsistencies between the project and any local plans, zoning, or regulations.

Investment Toward Infrastructure

In line with the City Council’s priority of improving the City’s aging infrastructure, the City developed and adopted a Five-Year Capital Improvement Plan, committing nearly \$173 million in funding over the next five years to improve citywide capital infrastructure. The Capital Improvement Plan focuses on allocating resources towards the enhancement of city streets, parks, facilities and other essential infrastructure.

**Five Year Capital Improvement Plan Budget
(\$'000)**

CIP CATEGORY	Prior Cost	FY 2023-24	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	TOTAL
STREET IMPROVEMENTS	\$ 11,554	\$ 27,348	\$ 10,620	\$ 9,422	\$ 9,372	\$ 9,616	\$ 77,932
TRAFFIC IMPROVEMENTS	1,370	1,287	1,050	500	500	500	5,207
PARK IMPROVEMENTS	8,378	4,075	745	795	600	400	14,993
FACILITY IMPROVEMENTS	15,523	8,535	55	55	55	55	24,278
WATER INFRASTRUCTURE	6,255	15,786	10,205	9,384	9,000	7,500	58,130
SEWER INFRASTRUCTURE	593	10,709	7,500	6,260	7,500	3,500	36,062
TOTAL	\$ 43,673	\$ 67,740	\$ 30,175	\$ 26,416	\$ 27,027	\$ 21,571	\$ 216,602

The following major capital improvement projects are currently underway:

Garden Grove Blvd. Rehabilitation Project – Harbor to Fairview – \$2.05M

The Garden Grove Blvd. Rehabilitation project is nearing completion. The rehabilitation project repaved Garden Grove Blvd. from Harbor to Fairview utilizing \$500k in federal funds. Phase 1 of the project began in May and was completed in June and phase 2 pavement striping has since been completed. Remaining work includes the raising of water valves and manholes to grade.

Status: 99% Complete
Anticipated Completion: November 2023



Orangewood and Dale Water Improvement Project – \$2.71M

The Orangewood and Dale Water Improvement project is well underway. The project will improve the fire flow in the area bounded by Orangewood Ave and Yorkshire Ave, and Dale Street and Nearing Drive. This water main replacement project will replace over 7,500 ft. of 6-in diameter main line with 8-inch main. In addition, this project will replace 12 of the dry-barrel hydrants with wet barrel hydrants.

Status: 95% Complete
Anticipated Completion: October 2023

Lampson and Lamplighter Sewer Improvement Project – \$2.38M

The Lampson and Lamplighter Sewer Improvement project is nearing completion. This project will redirect sewer flow and eliminate current sewer capacity deficiency along Lenore Avenue, and install approximately 1,100 ft. of new 10-inch sewer pipe in Springdale from Lenore Ave to Lampson Ave and in Lampson Ave from Springdale Street to Lamplighter Street.

Status: 99% Complete
Anticipated Completion: October 2023



Chapman Ave. Rehabilitation & Landscaping Project – Springdale to Western – \$4.19M

The Chapman Ave. Rehabilitation and Landscaping project has made significant progress in Q3. This project will repave Chapman Avenue from Springdale Street to Western Ave. and re-landscape the parkways from Emerald Street to Wild Goose Street. The paving work, including striping, has been completed. The new irrigation system is currently being installed, with landscaping to follow.

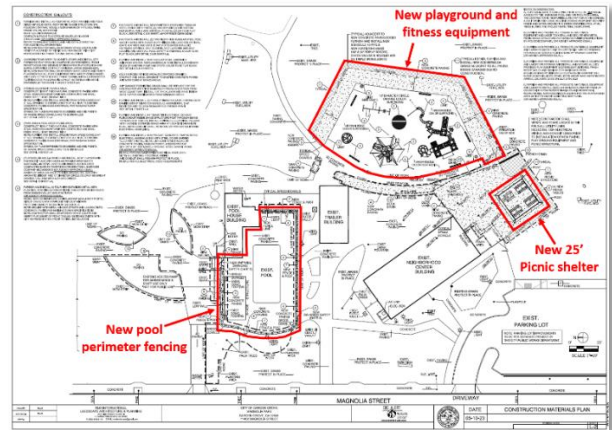
Status: 85% Complete
Anticipated Completion: December 2023



Magnolia Park Capital Improvements - \$557,940

Magnolia Park improvements will include new playground equipment and rubberized playground surface, installation of new outdoor fitness equipment, ADA improvements, replacement picnic shelters, and a replacement fence around the perimeter of the park pool. The new playground will have a citrus theme following the land's history as a citrus farm owned by the Wakeham family. A pre-construction meeting for the project was conducted in September 2023 with demolition and project commencement scheduled for October.

Status: 15% Complete
Anticipated Completion: February 2024



Acacia Neighborhood Street Improvements – \$6.98M

The Acacia Neighborhood Street Improvement project will reconstruct and widen the local streets bounded by Dale, Stanford, Josephine and Garden Grove Blvd. The complete street project will include new curb, gutter, sidewalk, and drive approach improvements, as well as new water laterals to adjacent homeowners. As of July 31, 2023, water service upgrades were 100% complete. Concrete work (sidewalk, curb & gutter, drive approaches, and accessible ramps) was completed on September 29, 2023. The AC paving process is scheduled to begin early October.

Status: 35% Complete
Anticipated Completion: December 2023



Encourage Economic Development

Realty Investment Association of California

The City's Economic Development & Housing Department partnered with the Community Development Department to co-sponsor a Realty Investment Association of California (RIAOC) meeting held at the City's Community Meeting Center on Tuesday, August 26, 2023. The RIAOC organization is comprised of brokers, investors, and real estate service providers focused on commercial real estate. City departments presented an overview of the Planning and Entitlement Process and incentives offered by the Economic Development and Housing Department.



Home2 Suites by Hilton

The Home2 Suites by Hilton received a Temporary Certificate of Occupation on Friday, August 18, 2023. The Hilton brand hotel opened on August 24, 2023. The formal grand opening for the hotel is scheduled for October 9, 2023 at 12:00 pm. The Home2 Suites is comprised of 124 rooms, 100 parking spaces, a laundry facility, pool, gym, and lobby area.



JOBS 1st Program

The City's JOBS 1st Program awarded \$250,000 in loans and grants to local businesses and successfully created/retained ten low-income jobs in Garden Grove.

- ❖ Smoke Queen BBQ
- ❖ Sabroso Mexican Grill
- ❖ Blazin' Shabu Shabu
- ❖ 99999 Restaurant
- ❖ H & H Machine

Workforce Activation and Readiness Program (WARP)

The Garden Grove Workforce Activation and Readiness Program, in collaboration with Standup for Kids, Orange County Asian and Pacific Islander Community (OCAPICA), and the LA/OC Building and Construction Trades Council is projected to assist 47 low-income residents. Further highlights are available in the City's Consolidated Annual Performance and Evaluation Report, which can be viewed at <https://ggcity.org/neighborhood-improvement/reports>

Public Safety – Police



GGPD Calls for Service – Q3

Calls for Service – Phone Calls

	July	August	September	Q3 Total
9-1-1 phone calls	5,775	5,033	4,753	15,716
Non-emergency phone calls	11,637	10,618	10,798	33,385
Total phone calls	17,412	16,651	15,551	49,101

Calls for Service – Dispatched

	July	August	September	Q3 Total
Citizen Generated	4,944	4,713	4,566	14,223
Officer Generated	1,422	1,202	1,451	4,075
Total Incidents Dispatched	6,366	5,915	6,017	18,298

Top 5 Citizen-Generated Call Types

	July	August	September	Q3 Total
Disturbing the Peace - Transients	534	551	596	1,681
Audible Burglary Alarms	262	252	190	704
Suspicious Person	200	239	231	670
Welfare Check	202	215	178	595
Illegal Parking	124	137	139	400
Illegal/Unsafe Fireworks	271	7	6	284

Response Times

	July	August	September	Q3 Avg
Priority Calls (Average)	5m 15s	5m 16s	5m 03s	5m 11s

Public Safety – OCFA



OCFA Calls for Service – Q3

Calls for Service – Medical Aid

	July	August	September	Q3 Total
Automatic Paramedic Alarm	14	17	25	56
Back to Bed / Lift Assist	12	19	19	50
Cardiac	115	94	97	306
Stroke	174	172	167	513
Diabetic Emergency	18	13	10	41
Respiratory	134	132	139	405
Fall / Injury / Trauma	181	161	170	512
Illness	163	165	130	458
Abdominal Pain	72	85	86	243
Seizure	37	31	38	106
Traffic Collision	82	108	101	291
Miscellaneous	186	162	160	508

Calls for Service – Fire

	July	August	September	Q3 Total
Structure	11	12	9	32
Vehicle / Dumpster	22	9	14	45
Vegetation / Brush / Tree / Bush	30	36	25	91
Miscellaneous – Hazardous Condition	90	111	88	289

Response Times

	July	August	September	Q3 Avg
Priority Calls (Average)	7m 29s	8m 02s	6m 57s	7m 29s

Address Homelessness

Central Cities Navigation Center

Construction of the Central Cities Navigation Center is in progress, with the goal of providing emergency housing and wrap-around services to individuals experiencing homelessness. As of August 2023, the demolition phase has been completed, design blueprints for CCNC security and IT systems have been finalized, and the Southern California Edison design drawings have been approved. City staff for Garden Grove, Fountain Valley, Westminster, and the CCNC’s operator (VOALA) have been actively reviewing and finalizing proposed operations policies and procedures to ensure alignment with the County of Orange Standards of Care.



- ❖ Total Lot Size - 18,166 square feet
- ❖ Structure Size - 9,428 square feet
- ❖ Capacity - 85 beds (men, women, couples)

Status: 35% Complete
Anticipated Completion: Spring 2024



Be-Well Mobile Response Team

Garden Grove’s Be-Well Mobile Response Team provides in-community assessment and stabilization for individuals experiencing substance abuse, psychological crises and homelessness. On July 25, 2023, the City Council approved the extension of the Be-Well Mobile Response Team contract for the next 5-years. The mobile response team has assisted 7,616 individuals with mobile medical and mental health services since October 2021, which includes 5,182 unsheltered individuals.

Individuals served in Q3 2023:

- July – 436 individuals
- August – 416 individuals
- September – 452 individuals

Detailed information on the City’s homelessness programs and resources, including ESG and CDBG, is available on the City’s website at www.ggcity.org/addressing-homelessness.

Community Code Compliance

Code Enforcement Staffing Expansion

The City is recruiting for a Code Enforcement Supervisor and Code Enforcement Officer to bolster existing staffing levels. The selection process is currently underway for the Supervisor position and the City is accepting applications for the Officer position. Positions are expected to be filled no later than early 2024. Upon recruitment, the City's Code Enforcement volunteer program will be reinstated to assist with neighborhood outreach and case follow-up.

Code Enforcement Statistics for Q3 2023

Code Enforcement Activity	Statistical Data
Open Cases	503
Closed Cases	418
Cases Pending Customer Requests	394
Top Commercial Cases	Graffiti
Top Residential Cases	Non-Permitted Construction
Red Tagged Properties	12
Cases Referred to City Attorney	22
Reported Short-Term Rentals	47

Marie Calendar's – 13252 Brookhurst St.

Marie Calendar's, a city landmark, was finally removed in preparation for a new condo development. The structure has been in a substandard condition for over three (3) years.

Before



After

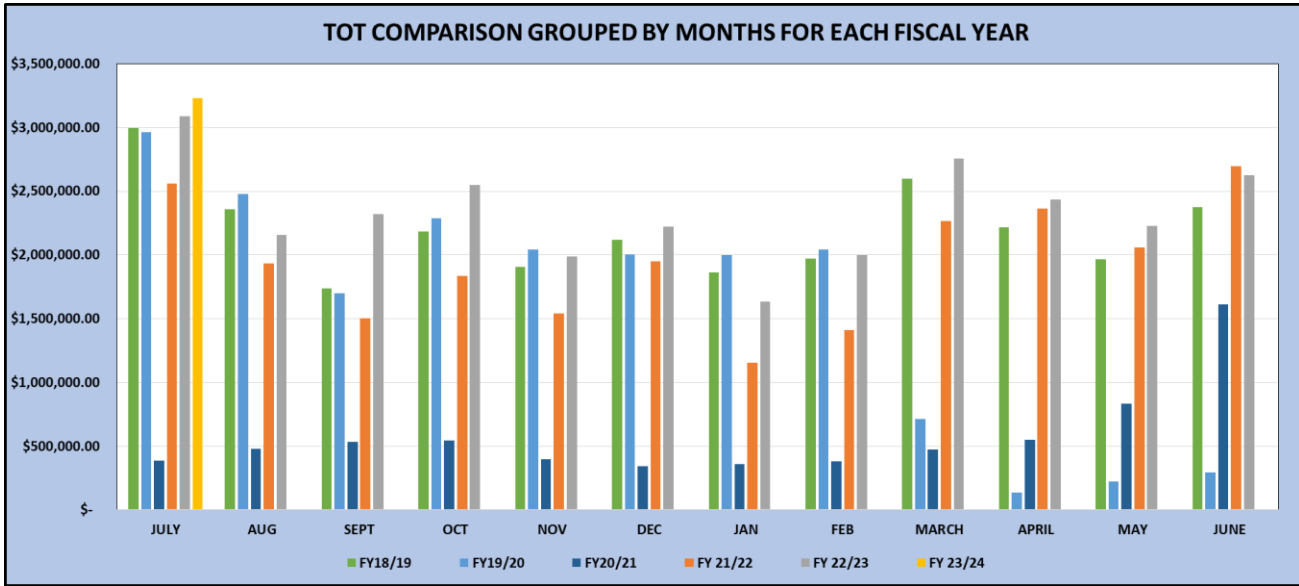


Additional information on the City's Code Enforcement efforts is available on the City's website at www.ggcity.org/code-enforcement.

Maintain Fiscal Health

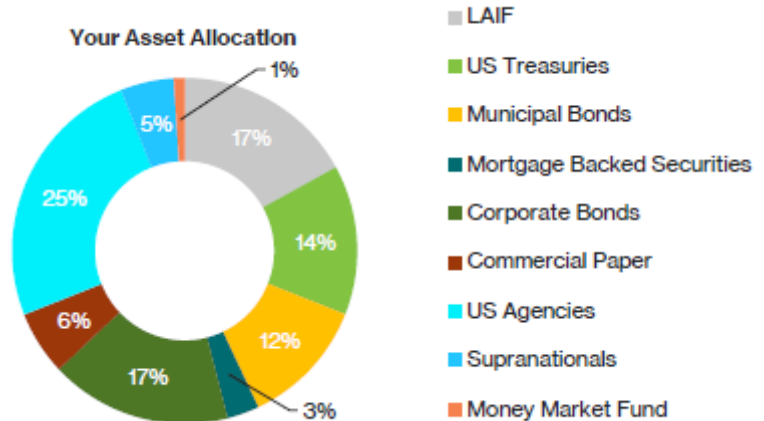
Transient Occupancy Tax

Transient Occupancy Tax (commonly known as the hotel tax or TOT) in July 2023 achieved another historical high with a total collection of \$3.23 million. This figure represents a 4.6% increase from last July. The graph below illustrates a five year comparison of tax revenue by month, clearly highlighting July as the highest performing month on a consistent basis.



Investment Activities

The City continues to grow its portfolio. As of July 31, 2023, total portfolio reached \$406.4 million, among which 83% is invested in securities as shown on the graph. Diversification has been reached to secure safety, liquidity and yield. Weighted average yield was 2.8% and average maturity is about 1.9 years as of July 31, 2023. Estimated annual interest income for Fiscal Year 2023-24 will reach \$11.3 million.



Purchasing Activities

Since the beginning of Fiscal Year 2023-24, a total of 1,293 purchase orders were issued. Among which, 234 were blanket purchase orders, and 152 were for contracts. Additionally, a total of 6 formal bids were launched. For additional information, visit the City of Garden Grove Vendor Portal at <https://pbsystem.planetbids.com/portal/15118/portal-home>.

Community Outreach

During Q3 2023, the Office of Community Relations and GGTV3 provided extensive publicity for summer programs, events, and safety campaigns, such as National Night Out, Outdoor Movie Series, Summer and Fall Parks and Recreation Guide, drowning prevention, West Nile virus, flea-borne typhus, and the opening of the cooling center. OCR also promoted new programs to the community such as Boost Garden Grove.

Major press announcements, promotional campaigns, and events included:

- ❖ Civic Center Revitalization RFQ
- ❖ Housing Element Study Sessions
- ❖ Shredding and Community Cleanup Day

Emergency preparedness, housing, recreation, and community events drew the most attention from social media users.

- 1) Garden Grove Teen Action Collaborative - 26,499 Reach
- 2) Outdoor Movie Series - 17,850 Reach
- 3) Summer P&R Guide - 16,438 Reach
- 4) Fall P&R Guide - 16,027 Reach
- 5) Summer P&R Guide - 13,105 Reach



Community Events and Programs

Magnolia Park Summer Day Camp Program

Magnolia Park FRC offered a three week summer program for children 1st to 6th grade. Each week activities were related to a specific theme such as the Wild Wild West, Happiest Week of Summer, and Out of this World. This year a physical fitness component was added in collaboration with the non-profit running group, Lightning Youth Academy.

Buena Clinton Lucha Libre Event

On July 27, 2023, the Buena Clinton Youth and Family Center hosted the first lucha libre event. Over 250 participants enjoyed the evening that included dinner, a resource fair, crafts, raffles, and four lucha libre matches. Participants also had the opportunity to interact and take photos with luchadors.

Back-2-School Drive

Every child deserves an opportunity to succeed in their education and school supplies enable them to be well prepared to learn. With families struggling financially, the "Back-2-School" program was able to provide assistance with backpacks and school supplies to 121 families, a total of 259 students from Buena Clinton and Magnolia Park Family Resource Centers.

H. Louis Lake Senior Center Resource Fair

The H. Louis Lake Senior Center's Resource Fair and Vaccine Clinic was held on Wednesday, September 20, from 10:00 a.m. to 1:00 p.m. Attendees received free giveaways from participating vendors, and were able to access vaccinations for shingles, RSV vaccine, TDAP, Hep B, flu, pneumonia, and COVID. Vaccinations were offered through a partnership with Albertson's Pharmacy. Additional event activities included opportunity drawings, music, and a free meal.

Summer Concert Series

In partnership with the Garden Grove Community Foundation, the City offered a total of six (6) free summer concerts. Bands included L.A.vation, Yachty By Nature, Tijuana Dogs, Beatles Tribute, Smith Country band, and a Fleetwood Mac Tribute. On July 13, the city celebrated Parks Make Life Better Month by offering free activities for youth including inflatables, face painting, and temporary tattoos. Overall, there were approximately 10,000 concert goers who enjoyed music in the parks.

GG Teen Action Collaborative

On September 21, 2023, over 55 local teens and their parents attended the kickoff meeting for the Garden Grove Teen Action Collaborative (GGTAC). The teens enjoyed refreshments, an orientation and Q&A of the program, and listened to Phu Do Nguyen Esq. share stories of life as lawyer, as well as his career path on becoming a successful attorney. In October, the GGTAC teens will have an opportunity to learn how to "scratch" a record and what it takes to work in the music industry from DJ Symphony, the official DJ for GZA of the Wu-Tang Clan. GGTAC meets on the third Thursday of the each month from Sep-May at 4pm at the Community Meeting Center. Additional information about the teen leadership program can be found at ggcity.org/ggtac.

